### Vic (LKKAuto)

From: Vic (LKKAuto)

Thursday, 5 September, 2019 9:38 AM Sent:

To:

Shu Pei (LKKAuto); Admin A; angela.tan@ow.sg; Lily Loi OW; hockkong.ong@ow.sg; Cc:

Vic (LKKAuto)

Subject: RE: Fwd: Re: TP Claims / Arrange Survey - Accident involving SLL1429K & SLD5305A

#### Without Prejudice

Dear Sharon,

We refer to your below email.

Please be informed that till date, we are still pending for our Insured's GIA report.

We will continue to follow up on the matter.

## Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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**From:** Sharon [mailto:sharon@ow.sg]

**Sent:** Thursday, 5 September, 2019 9:14 AM

To: Vic (LKKAuto)

Cc: Shu Pei (LKKAuto); Admin A; angela.tan@ow.sg; Lily Loi OW; hockkong.ong@ow.sg

Subject: Re: Fwd: Re: TP Claims / Arrange Survey - Accident involving SLL1429K & SLD5305A on

23/08/2019 (AIG)

Without Prejudice

Dear Vic,

Has your insured reported to-date?

Please revert as soon as possible.

## Thank you.

#### **Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department DID: (+65) 6481 1522 | Fax: (+65) 6481 1011



Head office: 6 Kung Chong Road Singapore 159143 Branch: 9A Serangoon North Ave 5 Singapore 554500 Branch: 452 Tagore Industrial Ave Singapore 787823 Tel: (+65) 6472 1313 Fax: (+65) 6472 2112 Tel: (+65) 6484 9919 Fax: (+65) 6481 1011 Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

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On 03/09/2019 11:25 AM, Shu Pei (LKKAuto) wrote:

Dear Sharon,

Please be informed that our insured haven't reporting the said accident.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Sharon <sharon@ow.sg>

**Sent:** Monday, 2 September 2019 11:11 AM **To:** Admin A <admin-a@lkkauto.com>

Cc: angela.tan@ow.sg; hockkong.ong@ow.sg

Subject: Re: Fwd: Re: TP Claims / Arrange Survey - Accident involving SLL1429K &

SLD5305A on 23/08/2019 (AIG)

Dear Officer,

Please revert as soon as possible.

Thank you.

Best Regards,

**Sharon Ten (Ms.)** 

Claims Executive, Motor Claims Department DID: (+65) 6481 1522 | Fax: (+65) 6481 1011



Head office: 6 Kung Chong Road Singapore 159143 Branch: 9A Serangoon North Ave 5 Singapore 554500 Branch: 551 Upp Thomson Road Singapore 574415 Tel: (+65) 6472 1313 Fax: (+65) 6472 2112
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On 28/08/2019 2:04 PM, Sharon wrote:

Dear Officer,

Has your insured reported?

Please advise on liability as soon as possible.

Thank you.

Best Regards,

#### **Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

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----- Forwarded Message -----

Subject:Re: TP Claims / Arrange Survey - Accident involving SLL1429K & SLD5305A on 23/08/2019 (AIG)

Date:Mon, 26 Aug 2019 14:02:48 +0800

From:Sharon <sharon@ow.sg>
To:assignments@lkkauto.com

**CC:**angela.tan@ow.sg <angela.tan@ow.sg>, Lily Loi OW <a href="mailto:sliy.loi@ow.sg">sliy.loi@ow.sg>, hockkong.ong@ow.sg</a> <a href="hockkong.ong@ow.sg">hockkong.ong@ow.sg</a>

Dear Summer,

Please arrange survey on 28/08/19 (Wed) @ 10am. Client waiting.

Thank you.

Best Regards,

#### **Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

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On 26/08/2019 10:14 AM, Sharon wrote:

Your Ref: SLD5305A

Our Ref: SLL1429K

Dear Officer,

Please arrange for survey as soon as possible.

Location: 9A Serangoon North Avenue 5

\*\*Please avoid 1PM - 2PM

Thank you.

--

Best Regards,

#### Sharon Ten (Ms.)

Claims Executive, Motor Claims Department DID: (+65) 6481 1522 | Fax: (+65) 6481 1011



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