

<b>INS. CASE OWNER</b>		CC # / III 1901 5170 , 6 WBS /		<b>LKK:</b>	<b>IDAC:</b>																																																																														
Surveyor: <u>MARINUS</u>		<b>DOI:</b> <u>24/8/19</u>	<b>Date / Time:</b> <u>26/8/19</u>																																																																																
<b>Pre-assign / CCU / FTE</b>		<b>Registered in Merimen:</b> <u>26/8/19</u>																																																																																	
	Insured Vehicle No. :	<u>SHC 1341Z</u>		Claim No. :																																																																															
	Name of Insured :	<u>LTP</u>		Policy No. :	<u>NW00015</u>																																																																														
	Insured Tel No. :	HP: _____	Make / Model :	<u>TUYOTA</u>																																																																															
	<b>Excess Sec II :SS</b>	D.O.A : <u>26/8/19</u>	Place of Accident :	<u>PASSE RIS BRE 1</u>																																																																															
	Is driver the owner? ( YES / NO )	Nature of Accident :																																																																																	
If NO. Driver Name / Age: <u>SIEW TUNG LHOON</u>			OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO																																																																																
Driver Tel No. :		(V/L: YES / NO)	Insured Liability : %      Final ? Yes / No																																																																																
<u>SCV 2379D</u> → → → → →																																																																																			
	INSRS: WSP: <u>Kah</u> Tel : Liability : <u>motor</u> RMKS:		INSRS: WSP: Tel : Liability : RMKS:		INSRS: WSP: Tel : Liability : RMKS:																																																																														
<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Date/ Time</th> <th>STAGE</th> <th>DATE/PIC</th> </tr> </thead> <tbody> <tr> <td></td> <td>Non-Reporting Itr (1st)</td> <td></td> </tr> <tr> <td></td> <td>Non-Reporting Itr (2nd)</td> <td></td> </tr> <tr> <td></td> <td>Non-Reporting Itr (Final)</td> <td></td> </tr> <tr> <td></td> <td>Notification Itr (if non-pickup)</td> <td></td> </tr> <tr> <td></td> <td>Call OI</td> <td></td> </tr> <tr> <td>04.09.19</td> <td>Seek MANDATE FOR LIABILITY.</td> <td></td> </tr> <tr> <td>05.09.19</td> <td>MANDATE APPROVE LIABILITY.</td> <td></td> </tr> <tr> <td>08.9.19</td> <td>EMAIL WSP LIABILITY CLONE.</td> <td></td> </tr> <tr> <td></td> <td>After call Itr to OI:</td> <td></td> </tr> <tr> <td></td> <td>Documentation Check List:</td> <td>Handler    Typist</td> </tr> <tr> <td></td> <td>Notification Itr (if non-pickup)</td> <td><input type="checkbox"/>    <input type="checkbox"/></td> </tr> <tr> <td></td> <td>After call Itr to OI:</td> <td><input type="checkbox"/>    <input type="checkbox"/></td> </tr> <tr> <td></td> <td>Authorisation To Act:</td> <td><input checked="" type="checkbox"/>    <input type="checkbox"/></td> </tr> <tr> <td></td> <td>Release Voucher:</td> <td><input checked="" type="checkbox"/>    <input type="checkbox"/></td> </tr> <tr> <td></td> <td>Final Repair Bill:</td> <td><input checked="" type="checkbox"/>    <input type="checkbox"/></td> </tr> <tr> <td></td> <td>Car Rental Invoice:</td> <td><input type="checkbox"/>    <input type="checkbox"/></td> </tr> <tr> <td></td> <td>Towing Invoice:</td> <td><input type="checkbox"/>    <input type="checkbox"/></td> </tr> <tr> <td></td> <td>LTA / GIA :</td> <td><input type="checkbox"/>    <input type="checkbox"/></td> </tr> <tr> <td></td> <td>Medical Bill:</td> <td><input type="checkbox"/>    <input type="checkbox"/></td> </tr> <tr> <td></td> <td>PIR:</td> <td><input type="checkbox"/>    <input type="checkbox"/></td> </tr> <tr> <td></td> <td>Mandate/Reject Instruction:</td> <td><input checked="" type="checkbox"/>    <input type="checkbox"/></td> </tr> <tr> <td></td> <td>LOD</td> <td><input checked="" type="checkbox"/>    <input type="checkbox"/></td> </tr> <tr> <td></td> <td>Payment Breakdown Form:</td> <td><input type="checkbox"/>    <input type="checkbox"/></td> </tr> <tr> <td></td> <td>Post-Repair Photos:</td> <td><input type="checkbox"/>    <input type="checkbox"/></td> </tr> <tr> <td></td> <td>Others: CERRING SCOTTING</td> <td><input checked="" type="checkbox"/>    <input type="checkbox"/></td> </tr> </tbody> </table>						Date/ Time	STAGE	DATE/PIC		Non-Reporting Itr (1st)			Non-Reporting Itr (2nd)			Non-Reporting Itr (Final)			Notification Itr (if non-pickup)			Call OI		04.09.19	Seek MANDATE FOR LIABILITY.		05.09.19	MANDATE APPROVE LIABILITY.		08.9.19	EMAIL WSP LIABILITY CLONE.			After call Itr to OI:			Documentation Check List:	Handler    Typist		Notification Itr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>		After call Itr to OI:	<input type="checkbox"/> <input type="checkbox"/>		Authorisation To Act:	<input checked="" type="checkbox"/> <input type="checkbox"/>		Release Voucher:	<input checked="" type="checkbox"/> <input type="checkbox"/>		Final Repair Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>		Car Rental Invoice:	<input type="checkbox"/> <input type="checkbox"/>		Towing Invoice:	<input type="checkbox"/> <input type="checkbox"/>		LTA / GIA :	<input type="checkbox"/> <input type="checkbox"/>		Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>		PIR:	<input type="checkbox"/> <input type="checkbox"/>		Mandate/Reject Instruction:	<input checked="" type="checkbox"/> <input type="checkbox"/>		LOD	<input checked="" type="checkbox"/> <input type="checkbox"/>		Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>		Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>		Others: CERRING SCOTTING	<input checked="" type="checkbox"/> <input type="checkbox"/>
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<b>PRELIMINARY ADVICE</b>		Date/Time:	Sent By:																																																																																
<b>FINALIZATION</b>		Date/Time:	Confirm with:																																																																																
Repair Cost:	PP \$31,381.41	( 3 days) Reduction:	37 %	Email <input checked="" type="checkbox"/>	Call <input type="checkbox"/>																																																																														
<b>FINAL SETTLEMENT</b>		Date/Time: 18.12.19	Confirm with: <u>CALVIN</u>																																																																																
Final Liability:	% <u>100</u> (Agreed / Assessed) BOLA S/N No. : <u>J1</u>	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>																																																																																	
Repair Cost:	\$31,381.41	DID REPAIR ENDED TP																																																																																	
Loss of Rental (LOR):	SS - (         days)	<div style="font-size: 2em; font-weight: bold; opacity: 0.5;">COPY SENT</div> <div style="font-size: 1.5em; font-weight: bold;">21/1/2020</div>																																																																																	
Loss of Use (LOU):	SS <u>180.00</u> ( <u>360</u> x <u>3</u> days)																																																																																		
Loss of Income (LOI):	SS - ( <u>5</u> x         days)																																																																																		
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> (Tick only one)																																																																																			
GIA/LTA Search	SS -																																																																																		
Medical:	SS -																																																																																		
Disbursement:	SS <u>150</u> (e.g. Tow/ Independent )	1) Claim status: <u>Normal</u> /Reject/Private Settle																																																																																	
Legal Cost	SS -	2) Report Format: <u>TP</u>																																																																																	
Total:	SS <u>1,814.52</u>	3) Survey fee: <u>7350</u>																																																																																	
<b>GLOBAL SUM SS:</b>																																																																																			
<b>FINAL PAYMENT</b>		Date/Time: 18.12.19	Confirm with: <u>CALVIN</u>																																																																																
Payee 1:	\$31,381.41	Name 1: <u>JOHN MOTOC CO. SDN. BHD</u>																																																																																	
Payee 2: (Strike if N.A.)	SS	Name 2:																																																																																	
Payee 3: (Strike if N.A.)	SS	Name 3:																																																																																	

ASS. REQ. BY:

REF: II

W

## ASSIGNMENT

From:

Date:

29/8/2019

Estimated Cost:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SCV 2375D

at Workshop m/s

Keh Motor

of

15 Ubi Road 4

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

12pm (waiting)Mr. Liew

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

Bal. or Market Value:

OAC Accident Rpt:

Consistent? : Yes or No

G/A / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3 days

Res.: Yes or No

Lum Sum:

- %

3 Val: Yes or No

CA / REV / REP. / 24 HRS

L7A55552

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SCV 2375D

Yr Regn:

7, 17Type: (M) Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

CA /

Make:

Honda civic

C.C.

15-97

Colour:

Red

A/C:

Insured / Std / NI / NA

Sp. Reading

104376

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

MRHFC 5650H T000054

Gen. Cond: Good / Fair / Poor / Burnt

Steering: (M) order / Jammed / Leaked / Burnt orBrake: (M) order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215-50ZR17

R:

BS (M) / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

6

Rear

6

R/Bal.

mm

R/Bal.

mm

L/Bal.

mm

L/Bal.

mm

D.O.A.

26/8/19

D.O.I.

29/8/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear n/s.

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

P/P: 11,387.41 (RED: 1521.54 27%)

Date/Time, File Path to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Path to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS. 31

Photos

Other

TOTAL

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Weekend (\$

Report Form:

Lump Sum / L&amp;L:



**KAH MOTOR CO. SDN. BHD.**  
(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

# QUOTATION

GST Reg No.: M200050223  
Company Ref. No.: S60FC1380G

**Customer :** INDIA INTERNATIONAL INSURANCE PTE  
64 CECIL STREET  
#04-00 & #05-00 IOB BUILDING  
SINGAPORE 049711  
**Registration No :** SCV2375D  
**Chassis No :** MRHFC5650HT000054  
**Model :** CIVIC 1.6 VTI YM2017  
**Owner's Name :** WONG YIAP CHONG  
**Ins Policy No. :**  
**Date of Accident :** 26/8/2019

**Document No. :** SQT19003771  
**Date :** 27. Aug 2019  
**Customer No. :** WZ1007  
**Svc Advisor :** LIEW THYE WEI  
**Engine No :** R16B22000078  
**Date | Time :** 27. Aug 2019 3:14:31 PM  
**Surveyor Name :**  
**Survey Date :**  
**Authorisation Date :**

Page 1

Item	Description	Qty	Unit Price	Disc %	Amount	Amount	Incl GST
	TP DIRECT SETTLEMENT (J/NO:) OWNER: WONG YIAP CHONG OWNER INSURER: FWD SINGAPORE PTE LTD ACC DATE: 26/08/2019 SURVEYED BY: DATE: REF NO: TP INSURER: TP VEH: SHC1341Z						
				<div>the repairer of the following: • To deduct damage (part(s) during resurvey • Parts prices are subject to confirmation • This price survey is on a "Without Prejudice" basis • No major modification is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company  Acknowledged by Repairer Signature: Date:</div>			
71500-TEC-Q00ZZ	FACE ASSY,RR.BUMPER	1	617.20	25	462.90	32.40	495.30
71502-TEX-Y00	GARNISH,RR.BUMPER LOWER	1	36.40	25	27.30	1.91	29.21
71506-TEX-Y00	COVERRR.TOWING HOOK	1	8.70	25	6.52	0.46	6.98
71530-TEA-T00ZZ	BEAM COMPRR.BUMPER	1	164.70	25	123.52	8.65	132.17
91505-TM8-003	CLIP,BUMPER	7	2.30	25	12.07	0.84	12.91
71508-TEA-T00	GARNISH,L,RR.BUMPER SIDE	1	8.40	25	6.30	0.44	6.74
71598-TEA-T01	SPACERL,RR.BUMPER SIDE	1	11.50	25	8.62	0.60	9.22
71555-TBA-A00	BRACKETL,RR.BUMPER SIDE	1	2.30	25	1.72	0.12	1.84
Sum Item					648.95	45.42	694.37
BOSUN	SUNDRIES	1	30.00	20	30.00	2.10	32.10
BA02R	REMOVE & RENEW REVERSE SENSORS-4 PCS (N)	1	120.00		120.00	8.40	128.40
BKBU02R	REMOVE & RENEW RR BUMPER INCLUDING FITTINGS ON	1	560.00		560.00	39.20	599.20
BP01R	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS (1P)	1	550.00		550.00	38.50	588.50
Sum Labor					1260.00	88.20	1,348.20
not Allowed							
Survey By	Marcus Loh						
Date & Time	29/8/19 The job before painting.						
Total Amount					1,908.95	133.62	2,042.57

Printed on 27/8/2019 3:46:04 PM

This is a computer generated invoice. No signature is required.

Part prices are subjected to change without notice.

The above estimated cost of repair do not include any unforeseen damages.

GST Amount is calculated from individual line(s).

An amount of \$53.50 (incl GST) will be applicable for the request of the above quotation for estimates above \$2,000.00.

However, if the repairs are subsequently done at Kah Motor Co. Sdn. Bhd, it will be refunded.

LKK Auto Consultants hence notify the Repairer of the following:

- To notify damage (part(s)) during resurvey.
- Parts prices are subject to confirmation.
- This quote survey is on a "Without Prejudice" basis.
- No illegal modifications is allowed.
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company.

Acknowledged by Repairer  
Signature:  
Date:

not Allowed  
3 day.

[-> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 049D

**Vehicle Details**

Vehicle No.: SCV2375D

Vehicle to be Exported: No

Intended Deregistration Date: 29 Aug 2019

Vehicle Make: HONDA

Vehicle Model: CIVIC 1.6 VTI CVT

Primary Colour: Red

Manufacturing Year: 2017

Engine No.: R16B22000078

Chassis No.: MRHFC5650HT000054

Maximum Power Output: 92.0 kW (123 bhp)

Open Market Value: \$20,403.00

Original Registration Date: 07 Jul 2017

First Registration Date: 07 Jul 2017

Transfer Count: 0

Actual ARF Paid: \$20,565.00

**Intended PARF Rebate Details**

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 06 Jul 2027

PARF Rebate Amount: \$15,423.00

**Intended COE Rebate Details**

COE Expiry Date: 06 Jul 2027

COE Category: A - Car up to 1600cc &amp; 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$51,106.00

COE Rebate Amount: \$40,129.00

**Total Rebate Amount: \$55,552.00**

The information contained herein is correct as at 29 Aug 2019

OK



**31 AUGUST-1 SEPTEMBER @ DOWNTOWN EAST**



**THE ULTIMATE PRE-OWNED SALES**  
**ENJOY HUGE SAVINGS + FREE SERVICING**  
**& WARRANTY + FREE GROOMING**



Post an Advertisement  
Sell it yourself! Advertise it at just  
**\$58 until it's SOLD!**

Post an Ad Advertiser Login Ways of Selling

Promo! Best Deal! Fast Selling! Hurry Down Now!



Flexible Loan, Trade In Are  
Welcome. 100% Deposit Refund  
For Unapproved Loan.  
Classic Credit StarAd

- Free VICOM evaluation
- Free grooming and 8 months maintenance
- In-house workshop ensures quality service
- Member of SVTA and hire purchase association
- 100% deposit refund for unapproved loan

**YONG LEE SENG MOTOR PTE LTD**

Browse by Category








< Back ( 1 2 ) Next >

Sort by Date Posted 20 results/page

27 vehicles

civic

Advanced Search Submit

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
civic		Any	Any	2017	Any	Any	Any	Available
	Honda Civic 1.6A VTI	\$82,800	\$8,910 /yr	06-Nov-2017	1,597 cc	31,745 km	Sedan	Available
1 Owner Unit, Very Well Maintained And Still Under Warranty! As Good As New! No Waiting Time Needed. Huge Savings From New! Call... Mayfair Motoring								
Posted: 28-Aug-2019 Tags: 2017 Honda Civic, 2017 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda								
	Honda Civic 1.6A VTI	\$84,800	\$9,080 /yr	29-Nov-2017	1,597 cc	33,178 km	Sedan	Available
Latest Generation And Stylish Honda Civic Equipped With A 1.6L Earth Dreams Engine Providing You A Sporty And Powerful Driving Feel... Select By Performance Premium Selection								
Posted: 28-Aug-2019 Tags: 2017 Honda Civic, 2017 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda								
	Honda Civic 1.5A VTEC Turbo Sunroof	\$92,998	\$10,050 /yr	20-Sep-2017	1,498 cc	42,533 km	Sedan	Available
Drive With Assurance! Full Serviced By Agent, Still Under Warranty! Genuine And Transparent Deal! Flexible Bank/In House Up To 100%... CarQuartz Singapore								
Posted: 27-Aug-2019 Tags: 2017 Honda Civic, 2017 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda								
	Honda Civic 1.6A VTI (OPC)	\$69,800	\$7,700 /yr	17-May-2017	1,597 cc	21,312 km	Sedan	Available
1 Owner Unit, Very Well Maintained And Still Under Warranty! As Good As Brand New! No Waiting Time Needed. Huge Savings From Bra... Mayfair Motoring								
Posted: 28-Aug-2019 Tags: 2017 Honda Civic, 2017 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda								
	High Quality CF Spoiler For BMW 3 Series BMW E92 Carbon Fibre Spoiler (For 3 Series) Good Fitment. Using high quality Carbon Fibre Material. Find out more!							
	Honda Civic Type-R 2.0M	\$139,999	\$14,400 /yr	27-Dec-2017	1,996 cc	30,000 km	Sports	Available
Headlight Protector, Upgraded Brake Lines + Project MU High Temp Brake Pads, Injen Short Ram Intake, RM Downpipe, Custom Tuned... Posted: 25-Aug-2019 Tags: 2017 Honda Civic, 2017 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda								
	Honda Civic 1.6A VTI	\$84,800	\$9,060 /yr	04-Dec-2017	1,597 cc	24,660 km	Sedan	Available
Graded A by STA 5 Years/100,000km Warranty By Kah Motors Till Dec/2022. Excellent Condition! Buy With A Peace Of Mind From Award Accredited Comp... Autolink Holdings Pte Ltd								
Posted: 24-Aug-2019 Tags: 2017 Honda Civic, 2017 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda								
Compare		\$108,800	\$11,950 /yr	25-Sep-2017	1,498 cc	41,088 km	Sedan	Available

## Nivitha (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Wednesday, 28 August 2019 9:49 AM  
**To:** assignments  
**Subject:** Fw: DIRECT SETTLEMENT OF VEHICLE NO. SCV2375D AGAINST SHC1341Z DATE OF ACCIDENT: 26/08/19  
**Attachments:** 4660\_001.pdf

11-02am @ 28/8/19  
VNI  
Mr Hiew

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Wednesday, 28 August 2019 9:37 AM  
**To:** Liew Thye Wui <twliew@honda.com.sg>; SUR <sur@lkkauto.com>  
**Cc:** Zuhaidah Samsuri <aida@iii.com.sg>  
**Subject:** RE: DIRECT SETTLEMENT OF VEHICLE NO. SCV2375D AGAINST SHC1341Z DATE OF ACCIDENT: 26/08/19

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SCV2375D and let us have your report urgently.

This claim will be handled by Ms Aida.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

---

**From:** Liew Thye Wui [mailto:twliew@honda.com.sg]  
**Sent:** 27 August, 2019 4:48 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** DIRECT SETTLEMENT OF VEHICLE NO. SCV2375D AGAINST SHC1341Z DATE OF ACCIDENT: 26/08/19

Dear Gabriel,

Kindly help to arrange LKK for the survey.

Thank you and have a Nice Day.

**Best Regards**

**TW LIEW**  
**Kah Motor Co. Sdn. Bhd.**  
**15 Ubi Road 4**  
**Singapore 408610**  
**DID: 6514 5687**  
**Fax: 6748 0770**

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Tuesday, 27 August 2019 4:42 PM  
**To:** Liew Thye Wui <twliew@honda.com.sg>  
**Subject:** RE: DIRECT SETTLEMENT OF VEHICLE NO. SCV2375D AGAINST SHC1341Z DATE OF ACCIDENT: 26/08/19

Dear Sir / Mdm.

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street, #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

---

**From:** Liew Thye Wui [mailto:twliew@honda.com.sg]  
**Sent:** 27 August, 2019 4:05 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** DIRECT SETTLEMENT OF VEHICLE NO. SCV2375D AGAINST SHC1341Z DATE OF ACCIDENT: 26/08/19

Dear Officer-in-charge,  
Kindly refer to the attachments for third party direct settlement.  
Vehicle is in our workshop. Please arrange the survey sooniest.  
Meanwhile, kindly get back to me once liability has establish.

Thank you very much.

**Best Regards**

**TW LIEW**  
**Kah Motor Co. Sdn. Bhd.**  
**15 Ubi Road 4**  
**Singapore 408610**  
**DID: 6514 5687**  
**Fax: 6748 0770**



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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K



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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located

both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

11/26/2019

Merimen e-Claims

## Print Received Message

This mail is associated with :

**\*SCV2375D (MCT19080695)  
[SHC1341Z]**

TP  
WONG YIAP CHONG  
Aug 26 2019 6:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Kah Motor Co Sdn Bhd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 05/09/2019 09:34 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$0.00) - SCV2375D - Claim Handler: Zuhaidah Bte Samsuri

Approved:0.00.

## Asher Sng (LKKAUTO)

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Tuesday, 26 November 2019 11:24 AM  
**To:** Liew Thye Wui  
**Subject:** ACCIDENT INVOLVING SCV 2375D AN SHC 1341Z ON 26/08/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir/Madam,

**ACCIDENT INVOLVING SCV 2375D AN SHC 1341Z ON 26/08/2019**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [asher.sng@lkkauto.com](mailto:asher.sng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Aug 2019 14:36	Clim Dtl Modified	Claimant's Name: -> WONG YIAP CHONG. Claimant's ID: -> S1657049D.	[A] Lau Shu Pei
2	28 Aug 2019 14:36	Clim Veh Model Changed	(204637) HONDA CIVIC 1.6 VTI (A).	[A] Lau Shu Pei
3	28 Aug 2019 14:36	Clim Created	Reg No: SCV2375D. Acct Date: 2019/08/26. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: FWD Singapore Pte. Ltd. (HQ). Workshop: Kah Motor Co Sdn Bhd (Ubi)	[A] Lau Shu Pei
4	28 Aug 2019 14:36	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	28 Aug 2019 14:36	Adj Next Rpt Changed	Next Rpt: Final Rpt. Due Date: 2019/09/06	[A] Lau Shu Pei
6	28 Aug 2019 14:36	Adj Mandate Set	Approved: 0.00. Reinsp: Adj decides.	[A] Lau Shu Pei
7	28 Aug 2019 14:37	Label Added	(30653): Direct Settlement.	[A] Lau Shu Pei
8	28 Aug 2019 14:37	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lau Shu Pei
9	30 Aug 2019 10:09	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	04 Sep 2019 17:14	Adj Mandate Request	Cur.Req: 0.00: PODs Liability: 100% Remarks: BOLA 27	[A] VIVIAN LAU PEI FENG
11	05 Sep 2019 09:34	Adj Next Rpt Changed	Next Rpt: Final Rpt. Due Date: 2019/09/06	[I] Sherini Pillai
12	05 Sep 2019 09:34	Adj Mandate Set	Approved: 0.00.	[I] Sherini Pillai
13	14 Dec 2019 13:29	Adj Rpt Initiated		[A] Asher Sng Rong Yi
14	14 Dec 2019 13:29	Clim Dtl Modified	Insured ID: -> 199303821R.	[A] Asher Sng Rong Yi
15	14 Dec 2019 13:29	Clim Dtl Modified	JPJ Reg. Date: -> 2017/07/07.	[A] Asher Sng Rong Yi
16	14 Dec 2019 13:29	Clim Details Notified		[A] Asher Sng Rong Yi
17	14 Dec 2019 14:18	Adj Mandate Request	Cur.Req: 1814.52: PODs: LIABILITY: 100% QUANTUM: (a) COR w/GST : \$1,484.52 + (b) LOU: \$180.00 (3days x \$60) + (c) DISBURSEMENT: \$150.00 Total: a+b+c = \$1,814.52 VEH MODEL: HONDA CIVIC 1597cc PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

## ACTIVITY

[04/09/2019 17:14] VIVIAN LAU PEI FENG:  
seek liability via merimen

## Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2261469	29 Aug 2019 09:09:46	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SCV2375D	SHC1341Z	11.77

12/18/2019

Merimen e-Claims

## Print Received Message

This mail is associated with :

\*SCV2375D (MCT19080695)

[SHC1341Z]

TP

WONG YIAP CHONG

Aug 26 2019 6:00PM

[COMFORT TRANSPORTATION PTE LTD]

Kah Motor Co Sdn Bhd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 18/12/2019 10:56 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$1814.52) - SCV2375D - Claim Handler: Zuhaidah Bte Samsuri

Approved:1814.52.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement








































## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Aug 2019 <a href="#">Edit Reg</a>		28 Aug 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,387.41</b> <a href="#">Edit Estimates</a>	<b>S\$1,387.41</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	WONG YIAP CHONG, ID: S1657049D								
Vehicle Reg. No.:	SCV2375D	Date of Loss:	26/08/2019 18:00 - :59 [25 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19080695	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHC1341Z	Policy No. (Claimant):	PNCV2019-00000945						
		Excess:							
Repairer:	Kah Motor Co Sdn Bhd (Ubi) 15 Ubi Road 4, 408610 Ubi - Tel: 68465671								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 06/09/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_SG (18/12/2019): Alert - Adj Mandate Approved (S\$1814.52) - SCV2375D - Claim Handler: Zuhaidah Bt...</li> <li>III_SG (05/09/2019): Alert - Adj Mandate Approved (S\$0.00) - SCV2375D - Claim Handler: Zuhaidah Bte S...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SCV2375D (MCT19080695)  
[SHC1341Z]  
TP  
WONG YIAP CHONG  
Aug 26 2019 6:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Kah Motor Co Sdn Bhd

Upload Documents   Upload Photos   Compose New Letter			View <input type="button" value="View in Browser"/>	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/12/19 14:16	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
2	14/12/19 14:16	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
3	14/12/19 14:16	General View	 Load JPG	<input checked="" type="checkbox"/>
4	14/12/19 14:16	General View	 Load JPG	<input checked="" type="checkbox"/>
5	14/12/19 14:16	General View	 Load JPG	<input checked="" type="checkbox"/>
6	14/12/19 14:16	General View	 Load JPG	<input checked="" type="checkbox"/>
7	14/12/19 14:16	General View	 Load JPG	<input checked="" type="checkbox"/>
8	14/12/19 14:16	General View	 Load JPG	<input checked="" type="checkbox"/>
9	14/12/19 14:16	General View	 Load JPG	<input checked="" type="checkbox"/>
10	14/12/19 14:16	General View	 Load JPG	<input checked="" type="checkbox"/>
11	14/12/19 14:16	General View	 Load JPG	<input checked="" type="checkbox"/>
12	14/12/19 14:16	General View	 Load JPG	<input checked="" type="checkbox"/>
13	14/12/19 14:16	General View	 Load JPG	<input checked="" type="checkbox"/>
14	14/12/19 14:16	General View	 Load JPG	<input checked="" type="checkbox"/>
15	14/12/19 14:16	General View	 Load JPG	<input checked="" type="checkbox"/>
16	14/12/19 14:16	General View	 Load JPG	<input checked="" type="checkbox"/>
17	14/12/19 14:16	General View	 Load JPG	<input checked="" type="checkbox"/>
18	14/12/19 14:16	General View	 Load JPG	<input checked="" type="checkbox"/>
19	14/12/19 14:16	General View	 Load JPG	<input checked="" type="checkbox"/>
20	14/12/19 14:16	General View	 Load JPG	<input checked="" type="checkbox"/>
21	14/12/19 14:16	General View	 Load JPG	<input checked="" type="checkbox"/>
22	14/12/19 14:16	General View	 Load JPG	<input checked="" type="checkbox"/>
23	14/12/19 14:16	General View	 Load JPG	<input checked="" type="checkbox"/>
24	14/12/19 14:16	General View	 Load JPG	<input checked="" type="checkbox"/>
25	14/12/19 14:16	General View	 Load JPG	<input checked="" type="checkbox"/>
26	14/12/19 14:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
27	14/12/19 14:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
28	14/12/19 14:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
29	14/12/19 14:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
30	14/12/19 14:17	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/08/19 14:37	EMAIL FROM III DD 28082019	 Load PDF	
2	28/08/19 14:37	TP EST & GIA REPORT	 Load PDF	
3	30/08/19 17:36	TP ESTIMATE- MARKED	 Load PDF	
4	14/12/19 14:15	LOD	 Load PDF	
5	14/12/19 14:15	WORKSHOP INVOICE	 Load PDF	
6	14/12/19 14:15	CERAMIC COATING	 Load PDF	
7	06/01/20 08:33	AUTHORISATION TO ACT FORM	 Load PDF	
8	06/01/20 08:33	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	29/08/19 09:09	Singapore Accident Statement	 Load PDF	

## Documents Checklist

**DOCUMENTS CHECKLIST**[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19015170/UEA3Q2

Date: 06/01/2020

### REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
 Claimant Vehicle No : SCV2375D Insured Vehicle No : SHC1341Z  
 Date of Loss: 26/08/2019 Nature of Claim: TP Claim No: MCT19080695

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SCV2375D  
 Make & Model: HONDA CIVIC, 1.6 VTI (A) Engine No: R16B22000078  
 Reg. Date: 07/07/2017 (Man. Year: 2017) Chassis No: MRHFC5650HT000054  
 Colour: Red Odometer: 104376 km  
 Engine Capacity: 1597 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 215/50Z R17 Rear Tyre Size: 215/50Z R17  
 Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm  
 Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	678.95	537.41	141.54	20.85
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,230.00	850.00	380.00	30.89
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>1,908.95</b>	<b>1,387.41</b>	<b>521.54</b>	<b>27.32</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>133.63</b>	<b>97.12</b>	<b>36.51</b>	<b>27.32</b>
<b>Nett Amount (S\$)</b>	<b>2,042.58</b>	<b>1,484.53</b>	<b>558.05</b>	<b>27.32</b>
<b>+ Loss of Use (3.0 x S\$60.00/day) (S\$)</b>		<b>180.00</b>		
<b>+ Other Costs (S\$)</b>		<b>150.00</b>		
<b>Nett Liability (S\$)</b>		<b>1,814.53</b>		

### INSPECTION

Date of Assignment: 28/08/2019  
 Date Inspected: 29/08/2019 Inspected At: Kah Motor Co Sdn Bhd (Ubi)  
 15 Ubi Road 4  
 Singapore 408610  
 Estimated Period of Repair: 3.0 days

Adjuster: MARCUS CHUA

Manager: Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 06 Jan 2020)
<b>Parts:</b>	143	HONDA CIVIC 1.6 VTI (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SCV2375D)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FACE ASSY, RR.BUMPER	Dented / Deformed	462.90 FS	*462.90 FS
2	1		*GARNISH, RR.BUMPER LOWER	Deformed	27.30 FS	*27.30 FS
3	1		*COVER RR.TOWING HOOK	Deformed / Missing	6.52 FS	*6.52 FS
4	1		*BEAM COMP RR.BUMPER	Not Necessary	123.52 FS	*- FS
5	1		*CLIP, BUMPER 7PCS	Necessary	12.07 FS	*12.07 FS
6	1		*GARNISH,L.RR.BUMPER SIDE	Not Necessary	6.30 FS	*- FS
7	1		*SPACER,L.RR.BUMPER SIDE	Necessary	8.62 FS	*8.62 FS
8	1		*BRACKET,L.RR.BUMPER SIDE	Not Necessary	1.72 FS	*- FS
9	1		*SUNDRIES	Necessary	30.00 FS	*20.00 FS

F=Franchise part. S=SpcNett.

**Total Parts (S\$)      678.95      537.41**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE & RENEW REVERSE SENSOR-4 PCS (N)	New	120.00	120.00
2	REMOVE & RENEW RR BUMPER INCLUDING FITTINGS ON	New	560.00	280.00
3	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS (1P)	New	550.00	450.00
Gross Labour Cost (\$\$)			1,230.00	850.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >