

22/03/2002

ASS. REC. BY:

REF:

CS/MSG 19015169/T14 f327

Special Instruction:

Surveyor: Taufik

ASSIGNMENT (Office)

From (Person):

Farel Fau Manggo

of

MSG

Date/Time:

28.8.19 8:52am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SBS 6307C

Insured:

SLQ 95755

at Workshop m/s

Tower Transit

Tel:

91990025

of

21 Bulim Drive, Bulim Bus

Policy No:

29114756 MCF

Claim No:

Sum Insured:

Excess:

Make of Veh:

D.O.A.

23.8.19

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

28.8.19 10:30am

Person Contacted:

Lynn

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SBS 6307C - CC4 / A191012621 / R10163 D.O.A - 15/07/2019
	SLQ 95755 - NA1 INC 190066761 R3 D.O.A - 15/04/2019
29/8/19	Send preli revised via merimen

REF:

MS16

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

WP

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Lyan

Veh No: SBS6307C Yr Regn: 2012 / oct

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mercedes Benz Citaro C.C. 6374Colour: Green A/C: Insured / Std / NI / NASp. Reading: 342075 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: \_\_\_\_\_

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: \_\_\_\_\_

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 8 mmR/Bal. 8/8 mmL/Bal. 8 mmL/Bal. 8/8 mm

D.O.A.

D.O.I. 28/8/17

Survey held at

Tamer Transit

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

r/p 93754-78, 3 days, conform with Lyan. (Red \$3168-12, 45%)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

19/9/19 Typist

Report Format :

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

P/P = \$3754-78

Days Of Repair: 3Resurvey No. of Trip: 1

Add Fee:

☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee:

Transportation:

\_\_\_\_ \$ + RS. \_\_\_\_ \$

Photos

Others

TOTAL

200

11

211

## ...CLAIM SUBFOLDER...(New Assignment)

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Aug 2019		28 Aug 2019 08:53 Assign				<b>New Assignment</b> Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

## CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	GRAB RENTALS PTE.LTD., Co. Reg. No.: 201617200G		
Main Claimant:	TOWER TRANSIT SINGAPORE PTE LTD, Co. Reg. No.: 201419417K		
Vehicle Reg. No.:	SBS6307C	Date of Loss:	23/08/2019 13:00 - :59 [82 Months and 21 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP	Policy/Cover Note No.:	29114756MKF (Comprehensive) Coverage: 01/02/2019 - 31/01/2020
Vehicle Reg. No. (Insured):	SLQ9575S	Policy No. (Claimant):	
		Excess:	S\$2,000.00
Repairer:	Tower Transit Singapore Pte Ltd (HQ) 21 Bulim Drive, Bulim Bus Depot, 648170 Jurong West - Tel: 81688950		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Fievel Foo Wen Yao - 6643 1316]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 29/08/2019]		
Driver/Custodian (Insured):	TOH BENG HOK (60 / Male), NRIC: S1312552Z, Tel: +6596741658 Email:		
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email on 27/08/19. Liab: unclear Manual assigned to LKK.		

## ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.



## ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
----------	----------	------	------------	---------	---------	-------------	--------------	------------	-------

No results.

**Yvonne Wong (LKK Auto)**

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**From:** Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>  
**Sent:** Thursday, September 19, 2019 10:42 AM  
**To:** Yvonne Wong (LKK Auto)  
**Cc:** Wu Tzu Ying  
**Subject:** RE: FINALISATION SBS6307C D.O.A 23/08/2019

Hi Yvonne

We accept cor \$3,754.78 before GST with 3 working days.

Thank You

Best Regards

**Lynn Ahmad (Ms)**

Senior Executive, Claims

Office +65 6248 0987

Mobile +65 9199 0025

Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)



**Tower Transit Singapore Pte Ltd**

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

[www.towertransit.sg](http://www.towertransit.sg)

---

**From:** Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com>

**Sent:** Thursday, 19 September, 2019 9:53 AM

**To:** Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

**Cc:** Wu Tzu Ying <Wu.Zy@towertransit.sg>

**Subject:** FINALISATION SBS6307C D.O.A 23/08/2019

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If in doubt, please check with IT Support!

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Morning Lynn

Parts \$829.78

Labour \$2,925.00

Total : \$3,754.78 before GST

Repair : 3 days

**Kindly send Final invoice and all supporting documents directly to MSIG.**

Thank you.

Best Regards,

**Yvonne Wong (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [yvonnewong@lkkauto.com](mailto:yvonnewong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Bazlin Ahmad [<mailto:Bazlin.Ahmad@towertransit.sg>]

**Sent:** Thursday, September 19, 2019 9:24 AM

**To:** Yvonne Wong (LKK Auto) <[yvonnewong@lkkauto.com](mailto:yvonnewong@lkkauto.com)>

**Cc:** Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>

**Subject:** RE: FINALISATION SBS6307C D.O.A 23/08/2019

Dear Yvonne

So total is \$3,754.78 before GST with 3 working days.  
LOD I send to you or MSUG direct?

Thank You

Best Regards

**Lynn Ahmad (Ms)**

Senior Executive, Claims

Office +65 6248 0987

Mobile +65 9199 0025

Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)



**Tower Transit Singapore Pte Ltd**

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

[www.towertransit.sg](http://www.towertransit.sg)

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**From:** Yvonne Wong (LKK Auto) <[yvonnewong@lkkauto.com](mailto:yvonnewong@lkkauto.com)>

**Sent:** Thursday, 19 September, 2019 9:10 AM

**To:** Bazlin Ahmad <[Bazlin.Ahmad@towertransit.sg](mailto:Bazlin.Ahmad@towertransit.sg)>

**Cc:** Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>

**Subject:** FINALISATION SBS6307C D.O.A 23/08/2019

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If in doubt, please check with IT Support!

---

Dear Lynn

The parts should be \$829.78 before GST and Labour is correct \$2,925.00

Thank you.

Best Regards,

**Yvonne Wong (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [yvonnewong@lkkauto.com](mailto:yvonnewong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Bazlin Ahmad [<mailto:Bazlin.Ahmad@towertransit.sg>]

**Sent:** Tuesday, September 17, 2019 4:19 PM

**To:** Yvonne Wong (LKK Auto) <[yvonnewong@lkkauto.com](mailto:yvonnewong@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Wu Tzu Ying <[Wu.Zy@towertransit.sg](mailto:Wu.Zy@towertransit.sg)>

**Subject:** FINALISATION SBS6307C D.O.A 23/08/2019

Dear Yvonne

As spoken :-

Parts \$5,933.36

Labour \$2,925.00

Total : \$8, 858.36 before GST

Thank You

Best Regards

**Lynn Ahmad (Ms)**

Senior Executive, Claims

Office +65 6248 0987

Mobile +65 9199 0025

Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)



**Tower Transit Singapore Pte Ltd**

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

[www.towertransit.sg](http://www.towertransit.sg)

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**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Fievel Foo Wen Yao	Date:	29 Aug 2019
<b><u>Preliminary Advice</u></b>			

Insured Vehicle No	: SLQ9575S	Accident Date	: 23/08/2019
TP Vehicle No	: SBS6307C	Assignment Date	: 28/08/2019
Make	: MERCEDES-BENZ CITARO O530	Est. Duration of Repair	: 3
Date of Inspection	: 28/8/2019		
Inspection At	: TOWER TRANSIT ENGINEERING		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages rear o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	12,403.36
Revised Amount	:S\$	3,754.78
Check Items (Estimated)	:S\$	0.00
Total	:S\$	3,754.78
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

**Remarks**

<input type="checkbox"/>	The vehicle is economical/not economical for repair.
<input checked="" type="checkbox"/>	The above survey was conducted on a 'without prejudice' basis.



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	23/08/2019 16:15
Date Of Accident	23/08/2019 13:50
Exact Location Of Accident	PASIR PANJANG ROAD
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SBS6307C
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TOWER TRANSIT SINGAPORE PTE LTD
Co Reg No	201419417K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-62480987
<b>Vehicle Particulars</b>	
Manufacturer	MERCEDES-BENZ
Model	CITARO O530-6.4 D AT TURBO ABS (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS
<b>Insurance Company</b>	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	D-18092210MFBP
Cover Note Number	
<b>Driver</b>	
Name of Driver	MUSTAFFA BIN HAJAR
NRIC No	S7531643G
Date Of Birth	28/10/1975
Occupation	OUTDOOR
Date Of Driving Pass	03/03/2016
Driving Experience	3 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98888888
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	21 BULIM DRIVE SINGAPORE 648170
Postcode	
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	10

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER ATTACHED

#### Attachment(s)

Are accident photos available for attachment?	NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLQ9575S
Vehicle Make/Model/Colour	MAZDA
Details Of Properties	
Vehicle Category	PRIVATE HIRE
Name of Driver	TOH BENG HOCK
NRIC/Passport Number	S1312552Z
Contact Number	
Address	
Postcode	
Insurance Company Name	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

<b>TTS Incident Report</b>	
Location	Other location
Type of Incident	Others
Severity of Incident	Minor - sent to safety@towertransit.sg

Sent Email



Complete all section of this Form for all incidents accidents and near misses that occur whilst on the road or at one of our locations.

\*Do not leave blank, indicate "NA" if not applicable.

<b>Section A – Details Employee and duty</b>					
Employee Name	Mustaffa Bin Hajar			Employee No.	10106
Date of Incident	23-Aug-19	Time of Incident	1350hrs	Fleet/ Duty No.	183P01/ SBS6307C
Exact Location of Incident & include direction of travel	Pasir panjang road (b/s 16081)			Route No.	183
<b>Section B – Details of Incident</b>					
Road Traffic Collision (Vehicle)	<input checked="" type="checkbox"/>	Workplace Injury	<input type="checkbox"/>	Passenger Injury	<input type="checkbox"/>
Collision in Depot/ Interchange	<input type="checkbox"/>	Vandalism	<input type="checkbox"/>	Near Miss	<input type="checkbox"/>
Collision with Public Property	<input type="checkbox"/>	Assault	<input type="checkbox"/>	Fire	<input type="checkbox"/>
Dangerous Occurrence	<input type="checkbox"/>	Spills	<input type="checkbox"/>	Others	<input type="checkbox"/>
If others, please state					
<b>Section C – Description of Incident</b>					
<p>At 1350hrs, BC 10106 reported bus accident with private car at above mentioned location.</p> <p>Our bus was stationery inside bus stop then private car hit into our bus.</p> <p>No injuries reported.</p> <p>TTS Bus damage right rear body scratched.</p>					
<b>Section C – Details of Persons and Injuries</b>					
Was Authority (Police, MOM, SCDF) involved? (Record Name, contact information)					
NA					
List names (indicate staff, public or contractor) of injured and information of injuries sustained.					
Nil					
Was First Aid treatment provided? If any injured was send for further medical treatment, who and which hospital or clinic?					
Nil					
<b>Section D – Contact Details of 3<sup>rd</sup> party / Witness (Record Name, ID No., Address and Contact No.)</b>					
		NIL		NIL	

## Sketch Plan #2

<b>Section E – Details of Damage</b>			
What was damage? Include TTS and 3 <sup>rd</sup> Party assets (vehicle and property).			
What is extend of damage?		NA	
<b>Section F – Immediate Action Taken &amp; Follow Up</b>			
<b>Immediate Action Taken:</b> Bus returned to depot <input checked="" type="checkbox"/> Bus Sealed <input type="checkbox"/> Driver Suspended <input type="checkbox"/> Drug/Alcohol Test <input type="checkbox"/> CCTV Request <input type="checkbox"/> Other : <input type="checkbox"/>			
Follow Up :	Report to DS accordingly.		
<b>Reported By</b>			
Completed By Name and Position	Zenio Wee  Service Controller		Date 23/8/2019

TP claim insig.

TRANSIT  
ENGINEERING

ACCIDENT TIME REPORTED	13:50hrs
ACCIDENT DATE	23-Aug-19
BUS CAPTAIN NAME	MUSTAFFA BIN HAJAR
EMPLOYEE NUMBER	

BUS REGISTRATION NUMBER	SBS6307C
BUS TYPE (SD/DD)	SD
BUS ROUTE NUMBER	
BUS ADVERTS (Y/N)	N

	Part No.	Part or Item Description	Quantity	Total Cost
	77200621	RADIATOR FLAP	Rp 1	\$5,103.58
	77200124	REAR CORNER BUMPER O/S/R	eng 1	\$746.18
	77200612	SIDE MARKER LIGHT	mis 1	\$80.00
	77014459	DOWEL (ANCHOR)	allc 2	\$3.60
			7% GST	\$415.34
			PARTS TOTAL COST	\$6,348.70

	LABOUR ITEM (PLEASE SPECIFY IF ITS ASSESSMENT, REPAIR OR SPRAY PAINT)		TOTAL COST
	TO REMOVE & REPLACE DAMAGED PARTS	1300.	\$2,600.00
	TO REPAIR & PUTTY O/S/R BOTTOM PANEL	650	\$1,950.00
	SPRAY PAINTING	975	\$1,920.00
		7% GST	\$452.90
		LABOUR TOTAL COST	\$6,922.90

12403.36

# ESTIMATED ACCIDENT REPAIR COST



## SECTION 3: REPAIRS TO BUS ADVERTISEMENT VINYL/PANELS (ADVERTISEMENT COST)

TOTAL ADVERTISEMENT REPAIR COST	-
---------------------------------	---


## SECTION 4: RECOVERY OF ACCIDENT BUS (TOWING COST)

TOTAL TOWING COST	-
-------------------	---

## SECTION 5: NUMBER OF DAYS UNDER ACCIDENT REPAIR (LOSS OF USE COST)

		Date In For Repairs	
		Date Out From Repairs	
BUS TYPE (SD / DD)		Number of Days Under Repair	5
LOSS OF USE COST		\$1,500.00	

SUMMARY	
SECTION NO.	COST
1	\$6,348.70
2	\$6,922.90
3	-
4	-
5	\$1,500.00
<b>GRAND TOTAL</b>	<b>\$14,771.60</b>

  
 Taufik 97495749  
 WP  
 28/8/19 @ 340  
 Resurvey new part  
 @ 3 days  
 sure/luant.com

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Aug 2019		28 Aug 2019 08:53 <a href="#">Edit Adj Rpt</a>	<b>S\$3,754.78</b> <a href="#">Edit Estimates</a>	<b>S\$3,754.78</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by Insurer]</span>									
Insured:	GRAB RENTALS PTE.LTD., Co. Reg. No.: 201617200G								
Main Claimant:	TOWER TRANSIT SINGAPORE PTE LTD, Co. Reg. No.: 201419417K								
Vehicle Reg. No.:	SBS6307C	Date of Loss:	23/08/2019 13:00 - :59 [82 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 604074	Policy/Cover Note No.:	29114756 (Comprehensive) Coverage: 01/02/2019 - 31/01/2020						
Vehicle Reg. No. (Insured):	SLQ9575S	Policy No. (Claimant):							
		Excess:	S\$2,000.00						
Repairer:	Tower Transit Singapore Pte Ltd (HQ) 21 Bulim Drive, Bulim Bus Depot, 648170 Jurong West - Tel: 81688950								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Fievel Foo Wenyao - 6643 1316]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 27/09/2019]								
Driver/Custodian (Insured):	TOH BENG HOK (60 / Male) , NRIC: S1312552Z, Tel: +6596741658 Email:								
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email on 27/08/19. Liab: unclear Manual assigned to LKK.								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SBS6307C (604074)  
[SLQ9575S]  
TP  
TOWER TRANSIT SINGAPORE PTE LTD  
Aug 23 2019 1:00PM  
[GRAB RENTALS PTE.LTD.]  
Tower Transit Singapore Pte Ltd

[Upload Documents](#) | [Upload Photos](#) | [Compose New Letter](#)

**View** View in Browser

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	29/08/19 11:27	Adjuster Immediate Advice		Load HTM	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	19/09/19 11:27	General View		Load JPG	<input checked="" type="checkbox"/>
2	19/09/19 11:27	General View		Load JPG	<input checked="" type="checkbox"/>
3	19/09/19 11:27	General View		Load JPG	<input checked="" type="checkbox"/>
4	19/09/19 11:27	General View		Load JPG	<input checked="" type="checkbox"/>
5	19/09/19 11:27	General View		Load JPG	<input checked="" type="checkbox"/>
6	19/09/19 11:27	General View		Load JPG	<input checked="" type="checkbox"/>
7	19/09/19 11:27	General View		Load JPG	<input checked="" type="checkbox"/>
8	19/09/19 11:27	General View		Load JPG	<input checked="" type="checkbox"/>
9	19/09/19 11:27	General View		Load JPG	<input checked="" type="checkbox"/>
10	19/09/19 11:27	General View		Load JPG	<input checked="" type="checkbox"/>
11	19/09/19 11:27	General View		Load JPG	<input checked="" type="checkbox"/>
12	19/09/19 11:27	General View		Load JPG	<input checked="" type="checkbox"/>
13	19/09/19 11:27	General View		Load JPG	<input checked="" type="checkbox"/>
14	19/09/19 11:27	General View		Load JPG	<input checked="" type="checkbox"/>
15	19/09/19 11:27	General View		Load JPG	<input checked="" type="checkbox"/>
16	19/09/19 11:27	General View		Load JPG	<input checked="" type="checkbox"/>
17	19/09/19 11:27	General View		Load JPG	<input checked="" type="checkbox"/>
18	19/09/19 11:27	General View		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	27/08/19 17:22	OI SLQ9575S GIA REPORT		Load PDF	
2	27/08/19 17:22	TPD SBS6307C GIA REPORT		Load PDF	
3	27/08/19 17:22	TPD SBS6307C - ESTIMATE REPAIR		Load PDF	
4	27/08/19 17:22	TPD SBS6307C - PRI		Load PDF	
5	27/08/19 20:04	email to workshop		Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)		Thumbnail	Print
1	28/08/19 08:52	Survey Request - Manual Assigned		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div style="border: 1px solid black; padding: 5px; min-height: 100px;"> <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> </div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			





## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19015169/T1YF3E2

Date: 23/09/2019

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29114756

Claimant  
Vehicle No : SBS6307C

Insured Vehicle No : SLQ9575S

Date of Loss: 23/08/2019

Nature of Claim: TP

Claim No: 604074

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SBS6307C

Make &amp; Model: MERCEDES-BENZ CITARO O530, 6.4 D (A)

Engine No: 90292600941869

Reg. Date: 02/10/2012 (Man. Year: 2012)

Chassis No: WEB62808323123750

Colour: Green

Odometer: 342075 km

Engine Capacity: 6374 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 275/70 R20.5

Rear Tyre Size: 275/70 R20.5 (D)

Front Left Side: Michelin 8 mm

Rear Left Side: Michelin 8/8 mm

Front Right Side: Michelin 8 mm

Rear Right Side: Michelin 8/8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,933.36	829.78	5,103.58	86.02
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,470.00	2,925.00	3,545.00	54.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>12,403.36</b>	<b>3,754.78</b>	<b>8,648.58</b>	<b>69.73</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>868.24</b>	<b>262.83</b>	<b>605.41</b>	<b>69.73</b>
<b>Nett Amount (S\$)</b>	<b>13,271.60</b>	<b>4,017.61</b>	<b>9,253.99</b>	<b>69.73</b>

## INSPECTION

Date of Assignment: 28/08/2019

Date Inspected: 28/08/2019 Inspected At:

Tower Transit Singapore Pte Ltd (HQ)  
21 Bulim Drive, Bulim Bus Depot  
Singapore 648170

Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: YVONNE WONG YIN CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	(Last Synchronised: 20 Sep 2019)	
<b>Parts:</b>	N/A	MERCEDES-BENZ CITARO O530 6.4 D (A) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SBS6307C)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RADIATOR FLAP	Repair	5,103.58 FS	*- FS
2	1		*REAR CORNER BUMPER O/S/R	Cracked	746.18 FS	*746.18 FS
3	1		*SIDE MARKER LIGHT	Missing	80.00 FS	*80.00 FS
4	2		*DOWEL (ANCHOR)	Necessary	3.60 FS	*3.60 FS
<b>Total Parts (\$\$)</b>					<b>5,933.36</b>	<b>829.78</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & REPLACE DAMAGED PARTS	New	2,600.00	1,300.00
2	TO REPAIR & PUTTY O/S/R BOTTOM PANEL	New	1,950.00	650.00
3	SPRAY PAINTING	New	1,920.00	975.00
Gross Labour Cost (S\$)			<b>6,470.00</b>	<b>2,925.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >