

ASS. REP. BY:

REF:

CS/CTI 19015167/ Ktd3

Special Instructions:

Curegr: Kenneth

## ASSIGNMENT (Office)

From (Person) Chong Soon Sen

of

CTI

Date/Time:

2/8/2009 @ 9:59am

Estimated Cost:

Bill to:

OD ~~FF~~ WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SIP 715

Insured:

GBD 4451K

at Workshop m/s

Chong Hoe Motor

Tel:

6755 6142

of

BIK 1019 Yishun Ind. park A #01-374/382

Policy No:

Claim No:

SNM19D203898

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 17/08/2009

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 12:03pm @ 2/8/09 Person Contacted:

Effected

Vehicle IN OUT

Date/Time

Action/Instruction

10-11/09 ✓

SIP 715 - X

GBD 4451K - X

Part by Part \$2284 (Red: 118; 4.9%)

ASS. REC. BY:

REF: 672/

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent?: Yes or No

GIA / PR Seen:

Consistent?: Yes or No

Est. Repairs:

04 days

Res.: Yes or No

Lum Sum:

(1-B) %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

File pass to

RECEIVED 10 OCT 2019

Veh No:

STP 715

Yr Regn:

03, 17

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Golf cc 1197

Colour:

White

A/C: Insured / Std / NI / NA

Sp. Reading

56139

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WVW 888 AU ZHW 000 269

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rlm / STD A/Rlm or

Tyre Size:

F:

205/55R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

7

mm

L/Bal.

6

mm

L/Bal.

7

mm

D.O.A.

17/8/19

D.O.I.

2/10/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐

: Prell. Report

30/10 Typist

☒

: Final Report

Date/Time, File Return to?

Days Of Repair:

4

Resurvey No. of Trip:

1

Survey Fee:

Transportation:

S + RS. \$

Fees

Others

TOTAL

210

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format:

Lump Sum / I.B.I: (\$

## Nivitha (LKK Auto)

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**From:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Sent:** Wednesday, 28 August 2019 9:59 AM  
**To:** Cheng Hoe Motor Pte Ltd (Yishun-June)  
**Cc:** assignments  
**Subject:** RE: OUR REF: SNM19D203898-GBD4451K-CBS - FW: Enquiry Liability for SJP71S  
doa: 17/08/19 (Yr Insured : GBD4451K)

WITHOUT PREJUDICE

Dear Sir

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

**Chong Boon Sen**

Claims Executive  
Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG 3 Anson  
Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**From:** Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]

**Sent:** Monday, 26 August, 2019 5:23 PM

**To:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

**Subject:** Re: OUR REF: SNM19D203898-GBD4451K-CBS - FW: Enquiry Liability for SJP71S doa: 17/08/19 (Yr Insured : GBD4451K)

Dear Sir,

Our selection as below :-

**KENNETH KONG**

Pls assist to arrange for survey asap.

Thank you.

Rgds  
June Phua

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

**From:** Chong Boon Sen

**Sent:** Monday, August 26, 2019 5:16 PM

**To:** [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)

**Subject:** RE: OUR REF: SNM19D203898-GBD4451K-CBS - FW: Enquiry Liability for SJP71S doa: 17/08/19 (Yr Insured : GBD4451K)

**WITHOUT PREJUDICE**

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

**Chong Boon Sen**

Claims Executive

Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**From:** Claims Dept of CTI

**Sent:** Monday, 26 August, 2019 4:42 PM

**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So

Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)

**Subject:** OUR REF: SNM19D203898-GBD4451K-CBS - FW: Enquiry Liability for SJP71S doa: 17/08/19 (Yr Insured : GBD4451K)

Dear Boon Sen,

Please conduct PRS for SJP71S.

Note : officer in charge Boon Sen 63896171.

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** weilin chenghoe [<mailto:chmotor@singnet.com.sg>]

**Sent:** Monday, 26 August, 2019 2:53 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** June Phua <[junephua@singnet.com.sg](mailto:junephua@singnet.com.sg)>

**Subject:** Enquiry Liability for SJP71S doa: 17/08/19 (Yr Insured : GBD4451K)

Hi ,

**OUR CLIENT : SJP71S**

**DOA : 17/08/19**

**YOUR INSURED : GBD4451K**

Attach herewith our client's report. Pls advise the following :-

- 1) Has your insured reported the accident to you?
- 2) Pls advise is he admitted fault?
- 3) Are you agree on DIRECT SETTLEMENT?
- 4) if possible, pls email a copy of your insured's report to us.

Thank you.

Rgds,

Wei Lin

Cheng Hoe Motor Pte Ltd

Tel :67556142

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For more information please visit <http://www.symanteccloud.com>

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For more information please visit <http://www.symanteccloud.com>

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> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

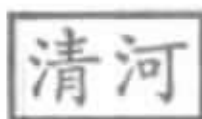
<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	318A
<b>Vehicle Details</b>	
Vehicle No.:	SJP71S
Vehicle to be Exported:	No
Intended Deregistration Date:	19 Aug 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	GOLF 1.2 TSI AT 5G12BZ
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	CYV160732
Chassis No.:	WVWZZZAUZHW000269
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$18,164.00
Original Registration Date:	27 Mar 2017
First Registration Date:	27 Mar 2017
Transfer Count:	0
Actual ARF Paid:	\$8,164.00
<b>OPC Cash Rebate Details</b>	
OPC Cash Rebate Eligibility:	No
OPC Cash Rebate Eligibility Expiry Date:	-
OPC Cash Rebate Amount:	-
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 Mar 2027
PARF Rebate Amount:	\$6,123.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	26 Mar 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$33,789.00
COE Rebate Amount:	\$25,686.00
<b>Total Rebate Amount:</b>	<b>\$31,809.00</b>

The information contained herein is correct as at 19 Aug 2019

OK





**CHENG HOE MOTOR PTE LTD**

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

**TP INSURER:** China Taiping Insurance (Singapore) Pte. Ltd. (HQ)

Singapore

**PARTICULARS OF CLAIM**

Claim Type:	THIRD PARTY	Ref. No:	TP/CHINA
Policy No:		Date of Loss:	17/08/2019
Vehicle Reg. No.:	<b>SJP71S</b>	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	TOH LI PING	Driver (Insured):	PERIYAKARUPPAN RAVI CHANDRAN
Make/Model:	VOLKSWAGEN GOLF, 1.2 (A7) TSI (A)	Vehicle Reg. Date:	27/03/2017
Vehicle Colour:	WHITE		
Engine No:	CYV160732	Chassis No:	WVWZZZAUZHW000269
Odometer:	0 KM		
Paint Type:			
Total Loss?	<b>NO</b>		
Est. Duration of Repair (day)	0		
Description of Accident/Loss	REFER GIA REPORT ATTACHED		
Present Location:	CHENG HOE MOTOR PTE LTD (YISHUN)		

*Not within  
Repair Bay  
4 days*

<b>COST OF CLAIMS</b>		<b>Amount</b>
Parts		1,140.00
Miscellaneous Items		235.00
Labour		1,030.00
Paintwork Labour		0.00
Towing		0.00
	<b>Gross Total (S\$)</b>	<b>2,405.00</b>
	<b>+ GST 7.00% (S\$)</b>	168.35
	<b>Nett Amount (S\$)</b>	<b>2,573.35</b>

**This claim is handled by: EFEEDA BINTE MOHAMED OTHMAN**Generated using **Merimen e-Claims Internet Estimation & Adjusting System**

**REPAIR DETAILS****Reference**

**Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 02 Oct 2019)  
**Parts:** 144 VOLKSWAGEN GOLF 1.2 (A7) TSI (A) (Catalogue:Merimen Singapore 1.0)  
**Labour:** Repairer's (Price-denominated Standard List)  
**Print Code:** (Unsubmitted, no print-code for SJP71S)  
**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*pc LH taillamp	CM	0.00	0.00
2	1		*1 pc tailgate emblem GOLF	me	0.00	0.00
3	1		*1 pc tailgate emblem 180 TSi	me	0.00	0.00
4	1		*1 pc tailgate LH reflector	me	0.00	0.00
5	1		*1 pc rear bumper	Bu	0.00	0.00
6	1		*1 pc rear bumper reinforcement		0.00	0.00
7	1		*1 pc rear bumper LH side retainer	OIT	0.00	0.00
8	1		*1 pc rear bumper LH reflector		0.00	0.00
Total Parts (S\$)						1,140.00

F=Franchise part.

**Estimates on Miscellaneous Items**

No	Qty	Particulars	Amount
1	1	1 pc rear no.plate	me 35.00
2	1	1 set reverse sensor	200.00
Sub Total (S\$)			235.00

**Estimates on Labour**

No	Particulars	Lab.Type	Amount
<b>Labour Items</b>			
1	TO REMOVE AND REFIT REAR BUMPER ASSY, TAILLAMPS, RH REFLECTOR. TO KNOCK AND REPAIR TAILGATE, REAR PANEL AND REALIGN THE SAME.	New	400.00
2	PUTTY AND REPRAY ON TAILGATE, REAR BUMPER, REAR PANEL.	New	550.00
3	APPLICATION FOR REMOVE AND REFIT REAR OPC NO.PLATE, SEND FOR INSPECTION INCLUDING COUPON.	New	80.00
Gross Labour Cost (S\$)			1,030.00

Report was unsubmitted during this print-out.  
 Generated using **Merimen e-Claims IEAS**

&lt; END OF ESTIMATES &gt;

## REPAIR DETAILS

## Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 02 Oct 2019)  
 Parts: 144 VOLKSWAGEN GOLF 1.2 (A7) TSI (A) (Catalogue: Merimen Singapore 1.0)  
 Labour: Repairer's (Price-denominated Standard List)  
 Print Code: (Unsubmitted, no print-code for SJP71S)  
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page  
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*pc LH taillamp	CM	0.00	0.00 ✓ *128.00 F
2	1		*1 pc tailgate emblem GOLF	m	0.00	0.00 ✓ *68.00 F
3	1		*1 pc tailgate emblem 180 TSI	m	0.00	0.00 ✓ *65.00 F
4	1		*1 pc tailgate LH reflector	cm	0.00	0.00 ✓ *125.00 F
5	1		*1 pc rear bumper	Bu	0.00	0.00 ✓ *460.00 F
6	1		*1 pc rear bumper reinforcement	R	0.00	0.00 ✓ *245.00 F
7	1		*1 pc rear bumper LH side retainer	011	0.00	0.00 ✓ *21.00 F
8	1		*1 pc rear bumper LH reflector		0.00	0.00 R ✓ *28.00 F
Total Parts (S\$)						1,140.00

F=Franchise part.

## Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
1	1	1 pc rear no.plate	35.00 ✓
2	1	1 set reverse sensor	200.00 ✓
Sub Total (S\$)			235.00

## Estimates on Labour

No	Particulars	Lab.Type	Amount
1	TO REMOVE AND REFIT REAR BUMPER ASSY, TAILLAMPS, RH REFLECTOR. TO KNOCK AND REPAIR TAILGATE, REAR PANEL AND REALIGN THE SAME.	New	400.00 360
2	PUTTY AND REPRAY ON TAILGATE, REAR BUMPER, REAR PANEL.	New	550.00 500
3	APPLICATION FOR REMOVE AND REFIT REAR OPC NO.PLATE, SEND FOR INSPECTION INCLUDING COUPON.	New	80.00 ✓
Gross Labour Cost (S\$)			1,030.00

Report was unsubmitted during this print-out.  
 Generated using Merimen e-Claims IEAS

&lt; END OF ESTIMATES &gt;

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT119015167/KTD3N2

Date: 31/10/2019

## REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMCVSN36669118000
Claimant Vehicle No :	SJP71S	Insured Vehicle No :	GBD4451K
Date of Loss:	17/08/2019	Nature of Claim:	TP
		Claim No:	SNM19D203898C02

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SJP71S	Engine No:	CYV160732
Make & Model:	VOLKSWAGEN GOLF, 1.2 (A7) TSI (A)	Chassis No:	WVWZZZAUZHW000269
Reg. Date:	27/03/2017 (Man. Year: 2016)	Odometer:	56139 km
Colour:	White		
Engine Capacity:	1197 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	205/55R16	Rear Tyre Size:	205/55R16
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 7 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,140.00	1,112.00	28.00	2.46
Miscellaneous Items	235.00	235.00	0.00	0.00
Labour	1,030.00	940.00	90.00	8.74
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>2,405.00</b>	<b>2,287.00</b>	<b>118.00</b>	<b>4.91</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>168.35</b>	<b>160.09</b>	<b>8.26</b>	<b>4.91</b>
<b>Nett Amount (S\$)</b>	<b>2,573.35</b>	<b>2,447.09</b>	<b>126.26</b>	<b>4.91</b>

## INSPECTION

Date of Assignment:	03/10/2019	Present Location:	Cheng Hoe Motor Pte Ltd (Yishun)
Date Inspected:	02/10/2019	Inspected At:	Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A Singapore 768761

Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 31 Oct 2019)
<b>Parts:</b>	144	VOLKSWAGEN GOLF 1.2 (A7) TSI (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SJP71S)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*pc LH taillamp	Cracked	128.00 F	*128.00 F
2	1		*1 pc tailgate emblem GOLF	Necessary	68.00 F	*68.00 F
3	1		*1 pc tailgate emblem 180 TSi	Necessary	65.00 F	*65.00 F
4	1		*1 pc tailgate LH reflector	Cut	125.00 F	*125.00 F
5	1		*1 pc rear bumper	Buckled	460.00 F	*460.00 F
6	1		*1 pc rear bumper reinforcement	Bent	245.00 F	*245.00 F
7	1		*1 pc rear bumper LH side retainer	Distorted	21.00 F	*21.00 F
8	1		*1 pc rear bumper LH reflector	Serviceable	28.00 F	*- F
Total Parts (S\$)					1,140.00	1,112.00

F=Franchise part.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<b>Miscellaneous Items</b>				
1	1	1 pc rear no.plate (Necessary)	35.00	35.00
2	1	1 set reverse sensor (Shorted)	200.00	200.00
Sub Total (S\$)			235.00	235.00

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND REFIT REAR BUMPER ASSY, TAILLAMPS, RH REFLECTOR. TO KNOCK AND REPAIR TAILGATE, REAR PANEL AND REALIGN THE SAME.	New	400.00	360.00
2	PUTTY AND REPRAY ON TAILGATE, REAR BUMPER, REAR PANEL.	New	550.00	500.00
3	APPLICATION FOR REMOVE AND REFIT REAR OPC NO.PLATE, SEND FOR INSPECTION INCLUDING COUPON.	New	80.00	80.00
Gross Labour Cost (S\$)			1,030.00	940.00

Report was unsubmitted during this print-out.
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&lt; END OF ESTIMATES &gt;