

INS. CASE OWNER:

CC4/III19015165, T1

LKK:
IDAC:

Surveyor:

Taufik

DOI:

21/9/2019

Date / Time:

21/9/19

Registered in Merimen:

21/9/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SM83324

Name of Insured:

LTP

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

22/8/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: SIA MINY HUNT

Driver Tel No.:

(VL: YES / NO)

Claim No.:

M171905UC43

Policy No.:

M100018

Make / Model:

MYUNDAI

Place of Accident:

MAYNUL K8

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SKR 54157



INSRS:

WSP:

Tel:

Liability:

RMKS:

WVVA



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SKR 54157 / 21/9/2019 / 21/9/19

liability clear via merimen

30.09.19

EMAIL KSP LIABILITY CLEAR

05.12.19

FILE PASS TO TYPIST TO PREPARE REPORT.

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: MTH

Repair Cost:

4/5 SS3,000

5 days Reduction:

21 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 25.09.20

Confirm with: SIA MINY HUNT

Email ☒ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

26

If NO or B 28, Ass. Lia:

Repair Cost:

4/5 SS3,300.00

OIO OPEN DOOR TH TP.

Loss of Rental (LOR):

SS -

(days)

Loss of Use (LOU):

SS 240.00

(S 60 x 4 days)

Loss of Income (LOI):

SS -

(S x days)

LOR only ☐LOU only ☒LOR + LOU ☐LOR + LO ☐

[Tick only one]

GIA/LTA Search:

SS 7.49

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost:

SS -

Total:

SS 3,544.49

Global Sum SS:

FINAL PAYMENT

Date/Time: 25.02.20

Confirm with: SIA MINY HUNT

Email ☒ Call ☐

Payee 1:

SS 3,544.49

Name 1:

MINA AUTOMOTIVE DIE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

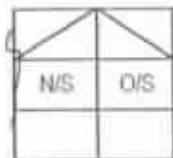
SS

Name 3:

COPY SENT
5/3/2020

ASSIGNMENT

From: _____ Date: 2.9.2019
 Estimated Cost: _____
 OD (TP / WS / TP RES / OD RES / EVA / INV / MV)
 To inspect Vehicle No: SKQ 54153
 at Workshop m/s: MOVA
 of: BK 1008 Bulat morah Lane 3 #01-04/06
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____



(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 5 days Res.: Yes or No
 Lum Sum: 20 % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS mp

Date: _____ Person Contacted: King Vehicle: IN / OUT

Veh No: SKQ 54153 Yr Regn: 2008, June
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Honda Airwave C.C. 1496
 Colour: White A/C: Insured / Std / NI / NA
 Sp. Reading: 201268 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/Noc: GJ11301055
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 205/60 R16
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front: _____ Rear: _____
 R/Bal: 6 mm R/Bal: 6 mm
 L/Bal: 6 mm L/Bal: 6 mm
 D.O.A. _____ D.O.I. 4/9/19 2/2pm
 Survey held at: MOVA RM
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>45. +3,100 (RSD. + 1,144.12 37%)</u>

Date/Time, File Pass to? ☐ : Prel. Report ☐ : Final Report

Days Of Repair: _____ Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$) ☐ : Interview (\$) ☐ : Tech. Insp (\$) ☐ : Weekend (\$)

Report Format: _____

Lump Sum / U.C. : _____

Survey Fee: _____
 Transporter: _____
 S + RS: _____
 Photos: _____
 Other: _____
 TOTAL: _____

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 27 Aug 2019)
 Parts: M1-MPV HONDA AIRWAVE 1.5 M Skyroof (A) (Catalogue:Merimen Singapore 1.0)
 Labour: Repairs (Price-denominated Standard List)
 Print Code: (Unsubmitted, no print-code for SKQ5415J)
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*LH SIDE MIRROR ASSY	20.00	0.00	an 895.30 FL ✓
2	1		*FRONT DOOR GLASS LH	20.00	0.00	C. 553.10 FL ✓
3	1		*FRONT DOOR OUTER MOULDING	20.00	0.00	at 150.80 FL ✓
4	1		*REAR DOOR LH	20.00	0.00	bt 998.40 FL ✓
5	1		*REAR DOOR BLACK TAPE	20.00	0.00	at 175.80 FL ✓
6	1		*REAR DOOR OUTER MOULDING	20.00	0.00	at 150.80 FL ✓
7	1		*REAR DOOR OUTER HANDLE LH	20.00	0.00	dis 192.80 FL ✓
8	1		*FRONT DOOR LH - REPAIR	20.00	0.00	
9	1		*REAR FENDER LH - REPAIR	20.00	0.00	
10	1		*FUEL TANK COVER - REPAIR	20.00	0.00	

F=Franchise part, L=List Item Disc.

Sub Total (\$\$) 3,116.40
 - List Item Discount on L Items (\$\$) 823.28
 Total Parts (\$\$) 2,493.12

Report was unsubmitted during this print-out.
 Generated using Merimen e-Claims IEAS

3116.40
 623.28 - 20%
 2493.12
 11.00 - Merimen
 1380.00 - LB
 \$ 3884.12
 LS \$ 3100/-
 5 days.*

No	Qty	Particulars
----	-----	-------------

Amount

1	1	OD/TP Case (Insurer)
---	---	----------------------

11.00

Sub Total (\$\$)

11.02

No Particulars

Lab.Type

Amount

Labour Items

1	TO REPAIR FRONT DOOR LH, REAR FENDER LH, REMOVE & REFIX DAMAGED PARTS, TO STRAIGHTEN AND REALIGN AFFECTED AREAS	New	600	750.00
2	TO SPRAY FRONT DOOR LH, SIDE MIRROR LH, REAR DOOR LH, REAR FENDER LH, FUEL LID COVER, REAR DOOR OUTER HANDLE AND AFFECTED AREAS	New	650	800.00
3	TO REMOVE & REFIX REAR DOOR MECHANISM, POWER WINDOW MOTOR & CENTRE LOCKING SYSTEM	New	60	100.00
4	TO RUST PROOF AFFECTED AREAS	New	30	40.00
5	TO REMOVE & REFIX FRONT DOOR GLASS	New	70	80.00

Gross Labour Cost (\$\$)

12 M / 1740.00

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Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

VA

VA Pte Ltd

Main Office : No. 22, Jalan Klang, Singapore 158419
Tel: 6476 3333 Fax: 6271 5891Service Centre : Block 100B, Bukit Merah Lane 3,
#01-04/06/08/115, Singapore 159722
Tel: (65) 6476 3333 (8 Lines) Fax: (65) 6270 8314
www.mova.com.sg
GST Reg. No: M2-C088884-2Mova Spray Centre
2K Oven Spray Painting SystemPower-M Automotive Pte Ltd
Specialise in Car Air-con Services,
Car Audio & Hi-Fi System.

Hilton Car Rental Centre

Hilton Auto Trading

Dealing in New/Used Cars, Hire Purchase & Insurance.

P INSURER:
UNKNOWN

India International Insurance Pte Ltd (HQ)

Singapore

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	22/08/2019
Vehicle Reg. No.:	SKQ5415J	Driveable?	
Party At Fault:	UNKNOWN		
Make/Model:	HONDA AIRWAVE, 1.5 M SKYROOF (A)	Vehicle Reg. Date:	27/06/2008
Vehicle Colour:	WHITE	Chassis No:	GJ11301055
Engine No:	L15A5201144		
Odometer:	0 KM		
Paint Type:			
List Item Discount:	20.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	6		
Present Location:	MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH)		

COST OF CLAIMS

	Amount
Parts	2,493.12
Miscellaneous Items	11.00
Labour	1,740.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (\$\$)	4,244.12
+ GST 7.00% (\$\$)	297.09
Nett Amount (\$\$)	4,541.21

This claim is handled by: KEONG

Generated using Merimen e-Claims Internet Estimation & Adjusting System

Tanjin 97495746
WP
Lumpsum
Resing after repair
2/9/19 @ 12pm
5 days
sure if it auto-conv



Main Office : No. 22, Jalan Klang, Singapore 159419
Tel: 6476 3333 Fax: 6271 5891

Service Centre : Block 100B, Bukit Merah Lane 3,
#01-04/06/08/116, Singapore 159722
Tel: (65) 6476 3333 (8 Lines) Fax: (65) 6270 8314
www.mova.com.sg
GST Reg. No: M2-0088864-2

Mova Spray Centre

2K Oven Spray Painting System

Power-M Automotive Pte LtdSpecialise in Car Air-con Services,
Car Audio & Hi-Fi System.**Hilton Car Rental Centre****Hilton Auto Trading**

Dealing in New/Used Cars, Hire Purchase & Insurance.



TP INSURER:
UNKNOWN

India International Insurance Pte Ltd (HQ)

Singapore

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	22/08/2019
Vehicle Reg. No.:	SKQ5415J	Driveable?	
Party At Fault:	UNKNOWN		
Make/Model:	HONDA AIRWAVE, 1.5 M SKYROOF (A)	Vehicle Reg. Date:	27/06/2008
Vehicle Colour:	WHITE	Chassis No:	GJ11301055
Engine No:	L15A5201144		
Odometer:	0 KM		
Paint Type:			
List Item Discount:	20.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	6		
Present Location:	MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH)		

COST OF CLAIMS

	Amount
Parts	2,493.12
Miscellaneous Items	11.00
Labour	1,740.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	4,244.12
+ GST 7.00% (S\$)	297.09
Nett Amount (S\$)	4,541.21

This claim is handled by: KEONG

Generated using Merimen e-Claims Internet Estimation & Adjusting System

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tanjin 97495741
WP
Lumpsum
Resurvey after repair
2/9/19 @ 12pm
5 days
sure if it auto-ins

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 27 Aug 2019)

Parts: M1-MPV HONDA AIRWAVE 1.5 M Skyroof (A) (Catalogue/Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SKQ5415J)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*LH SIDE MIRROR ASSY	20.00	0.00	895.30 FL
2	1		*FRONT DOOR GLASS LH	20.00	0.00	553.10 FL
3	1		*FRONT DOOR OUTER MOULDING	20.00	0.00	150.60 FL
4	1		*REAR DOOR LH	20.00	0.00	998.40 FL
5	1		*REAR DOOR BLACK TAPE	20.00	0.00	175.60 FL
6	1		*REAR DOOR OUTER MOULDING	20.00	0.00	150.60 FL
7	1		*REAR DOOR OUTER HANDLE LH	20.00	0.00	192.80 FL
8	1		*FRONT DOOR LH - REPAIR	20.00	0.00	-
9	1		*REAR FENDER LH - REPAIR	20.00	0.00	-
10	1		*FUEL TANK COVER - REPAIR	20.00	0.00	-

F=Franchise part, L=ListItemDisc.

Sub Total (S\$)	3,116.40
- List Item Discount on L Items (S\$)	623.28
Total Parts (S\$)	2,493.12

Report was unsubmitted during this print-out.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
* Miscellaneous Items			
1	1	OD/TP Case (Insurer)	11.00
Sub Total (S\$)			11.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	TO REPAIR FRONT DOOR LH, REAR FENDER LH, REMOVE & REFIX DAMAGED PARTS, TO STRAIGHTEN AND REALIGN AFFECTED AREAS	New	600 750.00
2	TO SPRAY FRONT DOOR LH, SIDE MIRROR LH, REAR DOOR LH, REAR FENDER LH, FUEL LID COVER, REAR DOOR OUTER HANDLE AND AFFECTED AREAS	New	650 800.00
3	TO REMOVE & REFIX REAR DOOR MECHANISM, POWER WINDOW MOTOR & CENTRE LOCKING SYSTEM	New	60 100.00
4	TO RUST PROOF AFFECTED AREAS	New	30 40.00
5	TO REMOVE & REFIX FRONT DOOR GLASS	New	7.40 50.00
Gross Labour Cost (S\$)			1,740.00

Report was unsubmitted during this print-out.
Generated using **Merimen e-Claims IEAS**

< END OF ESTIMATES >

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Aug 2019 15:53 Sendback Est	27 Aug 2019 16:03 S\$4,244.12	28 Aug 2019 09:16 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:	UNKNOWN, ID: 0								
Main Claimant:	QUEK POH NGUAN, ID: S0913299F								
Vehicle Reg. No.:	SKQ5415J	Date of Loss:	22/08/2019 00:00 - :59 [133 Months and 26 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP	Policy/Cover Note No.:							
Vehicle Reg. No. (Insured):	SHB332Y	Policy No. (Claimant):							
		Excess:							
Repairer:	Mova Automotive Pte Ltd (Bukit Merah) Blk 1008, #01-04/06/08/94, Bukit Merah Lane 3, 159722 Bukit Merah - Tel: 62723892/64763333								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 06/09/2019]								
ASSOCIATED MAIL RECEIVED									
View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS									
View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

p: Annie
T: 10.30a.m
V: not in
E: ✓

Nivitha (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Wednesday, 28 August 2019 9:46 AM
To: assignments
Subject: Fw: TP CLAIMS - SKQ5415J AGAINST SH8332Y DOA 22/08/2019 AT HAVELOCK RD
Attachments: Estimate Report.pdf, RPT.PDF

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Wednesday, 28 August 2019 9:35 AM
To: 'Motor Claim - III' <motorclaim@iii.com.sg>
Cc: SUR <sur@lkkauto.com>; 'Sherini Pillai' <sherini@iii.com.sg>
Subject: Fw: TP CLAIMS - SKQ5415J AGAINST SH8332Y DOA 22/08/2019 AT HAVELOCK RD

Dear Gabriel,

For future case on arrangement on survey, please sent to assignments@lkkauto.com to prevent any further delay.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 28 August 2019 9:17 AM
To: Nitha <nitha@movs.com.sg>; SUR <sur@lkkauto.com>
Cc: "suann - movs" <suann@movs.com.sg>; keong@movs.com.sg <keong@movs.com.sg>; Sherini Pillai <sherini@iii.com.sg>
Subject: RE: TP CLAIMS - SKQ5415J AGAINST SH8332Y DOA 22/08/2019 AT HAVELOCK RD

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKQ5415J and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Nitha [mailto:nitha@movacom.sg]
Sent: 28 August, 2019 9:14 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: "suann - mova" <suann@movacom.sg>; keong@movacom.sg
Subject: RE: TP CLAIMS - SKQ5415J AGAINST SH8332Y DOA 22/08/2019 AT HAVELOCK RD

Dear All,

Please assign LKK.

Thank you,

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Wednesday, 28 August 2019 8:37 AM
To: Nitha
Cc: "suann - mova"; keong@movacom.sg
Subject: RE: TP CLAIMS - SKQ5415J AGAINST SH8332Y DOA 22/08/2019 AT HAVELOCK RD

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd

- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Nitha [<mailto:nitha@moval.com.sg>]
Sent: 27 August, 2019 4:12 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: "suann - mova" <suann@moval.com.sg>; keong@moval.com.sg
Subject: TP CLAIMS - SKQ5415J AGAINST SH8332Y DOA 22/08/2019 AT HAVELOCK RD

Dear Sir /Mdm,
Good day,

Your Ref: SH8332Y
Please assist to revert the officer in charge, liability for the above case and arrange survey.

Thank you,

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 Aug 2019 15:52	Clim Veh Model Changed	(200264) HONDA AIRWAVE 1.5 M Skyroof (A).	[R] Monitha Gunasekaran
2	27 Aug 2019 15:52	Clim Created	Reg No: SKQ5415J. Acct Date: 2019/08/22. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Mova Automotive Pte Ltd (Bukit Merah)	[R] Monitha Gunasekaran
3	27 Aug 2019 16:03	Clim Submitted	4244.12.	[R] Monitha Gunasekaran
4	28 Aug 2019 09:16	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ).	[I] Gabriel Wee
5	28 Aug 2019 09:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/06	[I] Gabriel Wee
6	28 Aug 2019 09:16	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[I] Gabriel Wee
7	28 Aug 2019 09:59	Adj Assignment 1st Accessed		[A] LEE SU THING
8	28 Aug 2019 14:25	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
9	28 Aug 2019 14:25	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
10	29 Aug 2019 12:53	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Passenger opened door	[A] CHEW HSHAO TONG
11	30 Aug 2019 09:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/06	[I] Sherini Pillai
12	30 Aug 2019 09:12	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
13	10 Dec 2019 16:36	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	08 Jan 2020 12:48	Adj Mandate Request	Cur.Req:3564.49:PODS: LIABILITY: 100% QUANTUM: (a) COR w/GST: \$3,317.00 + (b) LOU : \$240.00 (4 days x \$60) + LTA : \$7.49 Total: a+b+c = \$3,564.49 VEH MODEL: HONDA AIRWAVE 1496cc PLEASE REV ERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

ACTIVITY

[28/08/2019 11:05] Nivitha Govindasamy:

Please be informed that vehicle is not in the workshop, repairer will arrange.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	CO NAME (Branch)	Ref 1	Ref 2	Amount
2259555	27 Aug 2019 15:52:27	OD/TP Case (Repairer)	Motor	Mova Automotive Pte Ltd (HQ)	Mova Automotive Pte Ltd (Bukit Merah)	SKQ5415J		xx.xx
2260122	28 Aug 2019 09:15:21	TP Case (Insurer)	Motor	Mova Automotive Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SKQ5415J		xx.xx
2372869	10 Dec 2019 16:36:20	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKQ5415J	SH8332Y	11.77

Print Received Message

This mail is associated with :

SKQ5415J (MCT19080543)
[SH8332Y]

TP

QUEK POH NGUAN
Aug 22 2019 12:00AM
[UNKNOWN]
Mova Automotive Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 08/01/2020 13:46 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3564.49) - SKQ5415J - Claim Handler: Sherini Pillai

Approved:3564.49.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Aug 2019 Sendback Est	27 Aug 2019 16:03 \$4,244.12	28 Aug 2019 09:16 Edit Adj Rpt	\$3,100.00 Edit Estimates	\$3,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	QUEK POH NGUAN, ID: S0913299F								
Vehicle Reg. No.:	SKQ5415J	Date of Loss:	22/08/2019 00:00 - :59 [133 Months and 26 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19080543	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SH8332Y	Policy No. (Claimant):							
		Excess:							
Repairer:	Mova Automotive Pte Ltd (Bukit Merah) Blk 100B, #01-04/06/08/94, Bukit Merah Lane 3, 159722 Bukit Merah - Tel: 62723892/64763333								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 06/09/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (08/01/2020): Alert - Adj Mandate Approved (\$3564.49) - SKQ5415J - Claim Handler: Sherini Pillai - III_SG (30/08/2019): Alert - Adj Mandate Approved (\$0.00) - SKQ5415J - Claim Handler: Sherini Pillai									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SKQ5415J (MCT19080543)
[SH8332Y]

TP
QUEK POH NGUAN
Aug 22 2019 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
Mova Automotive Pte Ltd

Upload Documents Upload Photos Compose New Letter

View View in Browser

Assessment Reports			1 per page	☒
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)	Thumbnail	Print
1	27/08/19 16:03	Repairer Estimates	 Load HTM	
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/11/19 12:16	General View	 Load JPG	☒
2	26/11/19 12:16	General View	 Load JPG	☒
3	26/11/19 12:16	General View	 Load JPG	☒
4	26/11/19 12:16	General View	 Load JPG	☒
5	26/11/19 12:16	General View	 Load JPG	☒
6	26/11/19 12:16	General View	 Load JPG	☒
7	26/11/19 12:16	General View	 Load JPG	☒
8	26/11/19 12:16	General View	 Load JPG	☒
9	26/11/19 12:16	General View	 Load JPG	☒
10	26/11/19 12:16	General View	 Load JPG	☒
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19	26/11/19 12:16	General View	 Load JPG	☒
20	26/11/19 12:16	General View	 Load JPG	☒
21	26/11/19 12:16	General View	 Load JPG	☒
22	26/11/19 12:16	General View	 Load JPG	☒
23	26/11/19 12:16	Odometer Reading	 Load JPG	☒
24	26/11/19 12:16	General View	 Load JPG	☒
25	26/11/19 12:16	General View	 Load JPG	☒
26	26/11/19 12:16	General View	 Load JPG	☒
27	26/11/19 12:16	General View	 Load JPG	☒
28	26/11/19 12:16	General View	 Load JPG	☒
29	26/11/19 12:16	General View	 Load JPG	☒
30	26/11/19 12:17	Reinspection Photo	 Load JPG	☒
31	26/11/19 12:17	Reinspection Photo	 Load JPG	☒
32	26/11/19 12:17	Reinspection Photo	 Load JPG	☒
33	26/11/19 12:17	Reinspection Photo	 Load JPG	☒
34	26/11/19 12:17	Reinspection Photo	 Load JPG	☒
35	26/11/19 12:17	Reinspection Photo	 Load JPG	☒
36	26/11/19 12:17	Reinspection Photo	 Load JPG	☒
37	26/11/19 12:17	Reinspection Photo	 Load JPG	☒
38	26/11/19 12:17	Reinspection Photo	 Load JPG	☒
39	26/11/19 12:17	After Repair Photo	 Load JPG	☒
40	26/11/19 12:17	After Repair Photo	 Load JPG	☒

Assessment Reports				1 per page	☒
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)		Thumbnail	Print
					☒
41	26/11/19 12:17	After Repair Photo		Load JPG	☒
42	26/11/19 12:17	After Repair Photo		Load JPG	☒
43	26/11/19 12:17	After Repair Photo		Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)		Thumbnail	Print
1	27/08/19 16:03	Driver's Driving License		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	28/08/19 08:37	Singapore Accident Statement		Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	29/08/19 12:50	TP GIA REPORT		Load PDF	
2	03/09/19 17:08	TP ESTIMATE- MARKED		Load PDF	
3	02/01/20 14:54	LTA SEARCH		Load PDF	
4	02/01/20 14:54	LOD		Load PDF	
5	06/03/20 10:46	WORKSHOP INVOICE		Load PDF	
6	06/03/20 10:46	AUTHORISATION TO ACT FORM		Load PDF	
7	06/03/20 10:46	DISCHARGE VOUCHER		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Repairer ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19015165/T1ES3Q2

Date: 06/03/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SKQ5415J Insured Vehicle No: SH8332Y
 Date of Loss: 22/08/2019 Nature of Claim: TP Claim No: MCT19080543

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKQ5415J
 Make & Model: HONDA AIRWAVE, 1.5 M Skyroof (A) Engine No: L15A5201144
 Reg. Date: 27/06/2008 (Man. Year: 2008) Chassis No: GJ11301055
 Colour: White Odometer: 201268 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
 Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,493.12	2,493.12	0.00	0.00
Miscellaneous Items	11.00	11.00	0.00	0.00
Labour	1,740.00	1,380.00	360.00	20.69
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,244.12	3,884.12	360.00	8.48
Approved Total (Overridden) (S\$)		3,100.00		
(S\$)	4,244.12	3,100.00	1,144.12	26.96
+ GST 7.00/7.00% (S\$)	297.09	217.00	80.09	26.96
Nett Amount (S\$)	4,541.21	3,317.00	1,224.21	26.96
+ Loss of Use (4.0 x S\$60.00/day) (S\$)		240.00		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		3,564.49		

INSPECTION

Date of Assignment: 28/08/2019 Present Location: Mova Automotive Pte Ltd (Bukit Merah)
 Date Inspected: 02/09/2019 Inspected At: Mova Automotive Pte Ltd (Bukit Merah)
 Blk 1008, #01-04/06/08/94, Bukit Merah Lane 3
 Singapore 159722
 Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 02 Jan 2020)
Parts:	M1-MPV	HONDA AIRWAVE 1.5 M Skyroof (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKQ5415J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LH SIDE MIRROR ASSY	Cracked	895.30 FL	*895.30 FL
2	1		*FRONT DOOR GLASS LH	Cut	553.10 FL	*553.10 FL
3	1		*FRONT DOOR OUTER MOULDING	Cut	150.60 FL	*150.60 FL
4	1		*REAR DOOR LH	Bent	998.40 FL	*998.40 FL
5	1		*REAR DOOR BLACK TAPE	Necessary	175.60 FL	*175.60 FL
6	1		*REAR DOOR OUTER MOULDING	Cut	150.60 FL	*150.60 FL
7	1		*REAR DOOR OUTER HANDLE LH	Distorted	192.80 FL	*192.80 FL
8	1		*FRONT DOOR LH - REPAIR (NPA)	Repair	-	*- FL
9	1		*REAR FENDER LH - REPAIR (NPA)	Repair	-	-
10	1		*FUEL TANK COVER - REPAIR (NPA)	Repair	-	-

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	3,116.40	3,116.40
- List Item Discount on L Items 20.00/20.00% (\$\$)	623.28	623.28
Total Parts (\$\$)	2,493.12	2,493.12

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<u>Miscellaneous Items</u>				
1	1	OD/TP Case (Insurer)	11.00	11.00
Sub Total (S\$)			11.00	11.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPAIR FRONT DOOR LH, REAR FENDER LH, REMOVE & REFIX DAMAGED PARTS, TO STRAIGHTEN AND REALIGN AFFECTED AREAS	New	750.00	600.00
2	TO SPRAY FRONT DOOR LH, SIDE MIRROR LH, REAR DOOR LH, REAR FENDER LH, FUEL LID COVER, REAR DOOR OUTER HANDLE AND AFFECTED AREAS	New	800.00	650.00
3	TO REMOVE & REFIX REAR DOOR MECHANISM, POWER WINDOW MOTOR & CENTRE LOCKING SYSTEM	New	100.00	60.00
4	TO RUST PROOF AFFECTED AREAS	New	40.00	30.00
5	TO REMOVE & REFIX FRONT DOOR GLASS	New	50.00	40.00
Gross Labour Cost (S\$)			1,740.00	1,380.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >