

Tough

REF: AIG CC3/AIG19615146/T1vd302

ASSIGNMENT

From: Date: 28.8.2019
Estimated Cost:
OD TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: SKB 845
at Workshop n/s: Premium Automobile
of: 281 Alexandra Road
Insured:
Policy No: 2100499284-02
Claims No:
Sum Insured: Excess: 600
(Client's Record)
Make of Veh: 10.300m owner waiting
(Policy Condition)
Remark: The veh had commenced its repair at the time of inspection.
Bal. or Market Value: 999K
IDAC Accident Report: Consistent? : Yes or No
GIA / PR Seen: Consistent? : Yes or No
Est. Repairs: 14 days Res: Yes or No
Lump Sum: % 3 Val: Yes or No
CA / (REV) REP. / 24 HRS
Date: Person Contacted: Vehicle: IN / OUT
George

Veh No: SKB 845 Yr Make: 2017 Jan
Type: M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: Audi A4 CC: 1395
Colour: Green AC: Insured / Std / NI / NA
Sp. Reading: 90184 TR: Insured / Std / NI / NA
Eng/No:
C/No: WAY ZZZF4.3HA063446
Gen. Cond: Good / Fair / Poor / Burnt
Steering: Morder / Jammed / Leaked / Burnt or
Brake: Morder / Jammed / Leaked / Burnt or
Mod: Nil / S/Burn / STD A/Rim or
Tyre Size: F: 225/51R17
R: M
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or
Front: Rear:
R/Bal: 6 mm R/Bal: 6 mm
L/Bal: 6 mm L/Bal: 6 mm
D.O.A: 27/8/19 D.O.L: 28/8/19 e 1045
Survey held at: Premium Auto
Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
28/8/19	Revert via merimen
29/8/19	Pere approved \$23,658 from Victor by merimen
29/8/19	Informed Troy CIA ex \$600 by email
20/1/2020	Final fig \$21,695.56 (Red 9628.44, 31%) confirmed by email

Date/Time, File Pass to? ☐ : Prel. Report ☐ : Final Report
Days Of Repair: 14
Resurvey No. of Trip: 1
Survey Fee: 200
Transportation: \$ + FRT. 24
Other: 11
TOTAL: 211
Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Invs (\$)
☐ : Weekend (\$)
Report Format: merimen
Lump Sum / L.B.I: (\$) 21,695.56
Date/Time, File Return to? 28/2 - typist

Tanaka
Meimien

REF A19 cc3/A1919015146/T1vd3

ASSIGNMENT

28.8.2019

SKB 845

2017 Jan

100 THE VEHICLE IS...
SKB 845
Premium Automobile
281 Alexandra Road

100 THE VEHICLE IS...
M/Cycle / Bus / Van / Light / Taxi / Prison Motor

100 THE VEHICLE IS...

100 THE VEHICLE IS...
Audi A4

1395

100 THE VEHICLE IS...
Gyung
90182

100 THE VEHICLE IS...
Insured / Not Insured

100 THE VEHICLE IS...
Insured / Not Insured

100 THE VEHICLE IS...

100 THE VEHICLE IS...

WAY ZZZ F4-3H A065446

100 THE VEHICLE IS...
Good / Fair / Poor / Bad

100 THE VEHICLE IS...
Steering / Jammed / Leaked / Burnt

100 THE VEHICLE IS...
Brake / Jammed / Leaked / Burnt

100 THE VEHICLE IS...
Nil / Burn / STD A/Rim

100 THE VEHICLE IS...

225/51R17

100 THE VEHICLE IS...

100 THE VEHICLE IS...
BS / DUN / EXNOVA / GY / ES / LIZA / MIO / OHTSU / PIR / SUMI

100 THE VEHICLE IS...
TOYO / YOKO

100 THE VEHICLE IS...

100 THE VEHICLE IS...

100 THE VEHICLE IS...

100 THE VEHICLE IS...

100 THE VEHICLE IS...

100 THE VEHICLE IS...

100 THE VEHICLE IS...
Des. of Damages: Frt / Rear / O/S / W/S / U/C / Rooftop

100 THE VEHICLE IS...
The U/C / Chassis frame / Body Structure affected due to collision

2100499284-02

100 THE VEHICLE IS...

100 THE VEHICLE IS...

100 THE VEHICLE IS...
10.30am owner making

100 THE VEHICLE IS...

100 THE VEHICLE IS...
The vet had commenced its report at the time of inspection

100 THE VEHICLE IS...

100 THE VEHICLE IS...
Completed? Yes or No

100 THE VEHICLE IS...
Completed? Yes or No

100 THE VEHICLE IS...
days Yes or No

100 THE VEHICLE IS...
days Yes or No

CA / REV REP. / 24 HRS

100 THE VEHICLE IS...
Person Contacted

Vehicle IN / OUT
George

100 THE VEHICLE IS...
SKB 845-X

100 THE VEHICLE IS...
Prel. Report
Final Report

Days Of Repair

Resurvey No. of Trip:

Survey Fee

Transportation

100 THE VEHICLE IS...

100 THE VEHICLE IS...

100 THE VEHICLE IS...

100 THE VEHICLE IS...

100 THE VEHICLE IS...

Add Fee:
Site Insp. \$
Interp. \$
Tech. Insp. \$
Off-road \$

Report Format

100 THE VEHICLE IS...

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 2 September 2019 9:38 AM
To: Chan, Yoke Shi; SUR
Cc: Lim, Sheng Yang; Parthiban, Theerthan
Subject: RE: - OC claim # SKB84S # insured caled in and enquired on repair status

Dear Yoke Shi,

We have informed repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Yoke Shi <yokeshi.chan@aig.com>
Sent: Monday, 2 September 2019 9:31 AM
To: SUR <sur@lkkauto.com>
Cc: Lim, Sheng Yang <ShengYang.Lim@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>
Subject: - OC claim # SKB84S # insured caled in and enquired on repair status



This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ
เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면
첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

Your password will expire in 1 days. [Click here to change it.](#)

- OC claim # SKB84S # insured called in and enquired on repair sta...

From: Chan, Yoke Shi
To: SUR
Cc: Lim, Sheng Yang, Parthiban, Theerthan
Sent: 2/9/2019 9:30:45 AM

Dear Team,

Insured was calling in and enquiring on claim status for his vehicle and replacement car. We has approved this case since last Thursday.

Please assist to inform workshop on repair status.

Thank you.

Regards,

Yoke Shi
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

yokeshi.chan@aig.com | www.aig.com

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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 29 August 2019 3:02 PM
To: Claims; SUR
Cc: (nora.khai@premiumauto.com.sg)
Subject: RE: OD CLAIMS FOR SKB 84 S -DOA: 27/8/2019

Dear TRoy,

As instructed by our client , please proceed to repair the **insured vehicle SKB 84S (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 29 August 2019 9:36 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR SKB 0084 S

Dear all,

Any status for the mentioned case above?

Thanks

Best Regards,
TRoy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 399002271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Tuesday, 27 August 2019 5:42 PM

To: 'Claims'; SUR; assignments

Subject: RE: OD CLAIMS FOR SKB 0084 S

Dear George,

Appointment confirmed.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 27 August, 2019 5:39 PM

To: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIMS FOR SKB 0084 S

Dear Summer,

As spoken to you over the phone, the appt for survey tomorrow @1030am, owner waiting, confirmed.

Thank you.

Best Regards,

George wong

Claims advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg



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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, August 27, 2019 4:40 PM

To: 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OD CLAIMS FOR SKB 0084 S

Dear George,

May we arrange at 10.30am?

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 27 August 2019 11:08 AM

To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIMS FOR SKB 0084 S

Dear all,

Please assist in OD approval for above mentioned vehicle.

Attached is the GIA report, IC ,DL, Certificate Insurance, undertaking form and interview form for your reference.

Kindly confirm the appt of survey for tomorrow @1 pm , owner waiting.

Address : 281 Alexandra Road Singapore 159938

Thank you.

Best Regards,
George Wong
Claims advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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View Received Message

This mail is associated with :

***SK884S (1160581903SG)**

OD

Aug 27 2019 8:00AM

[SIAU KIM BOON]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 29/08/2019 14:35 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$23658.00) - SK884S - Claim Handler: Chan, Yoke Shi

Approved:23658.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:		Date:	28 Aug 2019
<u>Preliminary Advice</u>			

Vehicle No	: SKB84S	Accident Date	: 27/08/2019
Make	: AUDI A4	Policy No.	: 2100499284-02
Assignment Date	: 28/08/2019	Excess	: S\$0.00
Date of Inspection	: 28/08/2019	Est. Duration of Repair	: 14.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	31,324.00
Revised Amount	:S\$	23,658.00
Check Items (Estimated)	:S\$	2,278.00
Total	:S\$	25,936.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	99,000.00
COE / PARF Rebate	:S\$	59,416.00
Salvage Value	:S\$	
Margin for Repair	:S\$	39,584.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Veron Chen (LKKAuto)

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Thursday, 29 August 2019 9:20 AM
To: Taufikh (LKKAuto)
Subject: SKB84S / OD / 27/08/2019 / Coverage & Excess update

This mail is associated with :

***SKB84S (1160581903SG)**

OD

Aug 27 2019 8:00AM

[SIAU KIM BOON]

Premium Automobiles Pte Ltd

Dear LKK Auto Consultants Pte Ltd

Please note that policy is in force and excess amount is \$600.00

Thank you
Chan, Yoke Shi

This is an auto-generated email. Do not reply to this email.

Sent by : Khoo, Kay-Eng (AIG Asia Pacific Insurance Pte. Ltd.)



AVG

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www.avg.com

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	183G
Vehicle Details	
Vehicle No.:	SKB845
Vehicle to be Exported:	No
Intended Deregistration Date:	27 Aug 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Grey
Manufacturing Year:	2016
Engine No.:	CVN022769
Chassis No.:	WAUZZZF43HA063446
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,212.00
Original Registration Date:	23 Jan 2017
First Registration Date:	23 Jan 2017
Transfer Count:	0
Actual ARF Paid:	\$27,097.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	22 Jan 2027
PARF Rebate Amount:	\$20,322.00
Intended COE Rebate Details	
COE Expiry Date:	22 Jan 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$52,807.00
COE Rebate Amount:	\$39,094.00
Total Rebate Amount:	\$59,416.00

The information contained herein is correct as at 27 Aug 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	27/08/2019 10:43
Date Of Accident	27/08/2019 08:15
Exact Location Of Accident	TAN TOCK BENG HOSPITAL BASEMENT CARPARK EXIT RAMP
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKB84S
Insured/Policyholder	
Name Of Registered Owner	SIAU KIM BOON
NRIC No	S7180183G
Email Address	KBPIAU@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-98159023
Alternative Phone No	OFFICE-98159023

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100499284-02
Cover Note Number	

Driver

Name of Driver	SIAU KIM BOON
NRIC No	S7180183G
Date Of Birth	05/02/1971
Occupation	INDOOR
Date Of Driving Pass	21/08/1996
Driving Experience	23 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98159023
Fax Number	
Contact Number	OFFICE-98159023
Email Address	KBPIAU@YAHOO.COM.SG

Address	APT BLK 874 WOODLANDS STREET 82 #07-504
Postcode	730874
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

WHEN I WAS EXITING THE BASEMENT CAR PARK, THE LEFT SIDE OF MY CAR HIT THE RAMP WAS CAUSING DAMAGE TO THE 2 DOORS AT THE LEFT HAND SIDE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claim process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 27/8/14

Driver's Signature

(If driver is not the policyholder)

Date & Time:

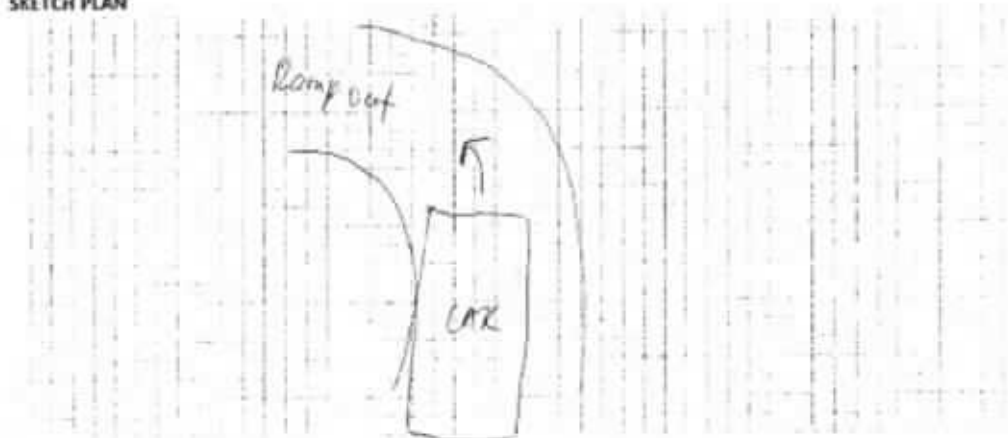
Reporting Centre Personnel's Signature

Name: Nandini Subramaniam

NRIC/FIN No.: G2024343X

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

When I was exiting the basement car-park, the left side of my car hit the ramp was causing damage to the 2 doors at the left hand side.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time: 27/5/19

Driver's Signature
(If driver is not the policyholder)
Date & Time: 27/5/19

Reporting Centre Personnel's Signature
Name: [Signature]
NRIC/IN No: 6255795X

Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1021/2019/GW
Date : 27-Aug-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Siau Kim Boon
Address : Apt Blk 874 Woodlands Street 82
#07-504
Singapore 730874

Telephone : 98159023
Type of Claim : Own Damage Claims
Policy No. : 2100499284-02
Vehicle No : **SKB 84 S**
Model Code : Audi A4 Sedan 1.4 TFSI
Model / Year : 23-01-17
Engine No : CVN022769
Chassis No : WAUZZZF43HA063446
Mileage :
Date In :
Liability :
Excess Cost :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 27-Aug-19
Place of Accident : Tan Tock Beng Hospital Basement Car park Exit Ramp

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to information
- Third party survey is on a "without Prejudice" basis
- No illegal modification is allowed
- Supplementary items must be provided and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKB 84 S

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function.	S/N \$ 360.00 ✓	✓
2	To renew rear windscreen and lhs 1/4 glass to facilitate fender renewal.	S/N \$ 600.00 ✓	✓
3	To remove and transfer lhs front door and lhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$ 560.00 ✓	✓
4	To install rear windscreen solar film.	S/N \$ 400.00 ✓	7. ^{17.} sales agreement
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relays, electrical and audio equipment.	S/N \$ 1,400.00 ✓	photo.
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N \$ 1,400.00 ✓	✓
6	To dismantle rear bumper, rear lid, lhs front door and lhs rear door. Cut out and weld lhs rear fender. 5. Renew front lhs door and rear lhs door. To repair sill -1/2 panel. Re-organize rear crash management components. Reinstall all parts removed.	\$ 7,350.00	2 4750 ✓
SUB LABOUR CHARGES		\$ 12,070.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKB 84 S

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
7	To respray lhs rear fender, lhs front door, lhs rear door, door handles, door hinges, lhs sill panel, door entrances, roof channel, drain panel and end panelling. To carry out stone chip treatment and joint sealer works.	\$ 6,100.00	3775 ✓
8	To renew lhs rear rim and carry out wheel alignment.	S/N \$ 280.00	✓ ✓
10	To carry out diagnostic check.	S/N \$ 192.00	✓ ✓
SUB LABOUR CHARGES		: \$ 18,642.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKB 84 S

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
1	REAR FENDER-LH	S	2,443.00	bt ✓ 1954.40
2	REAR WINDSCREEN	S	1,049.00	nei ✓ 839.20
3	REAR WINDSCREEN PRIMER	S	19.00	nei ✓ 14.88
4	REAR SIDE WINDOW-LH	S	561.00	nei ✓ 448.40
5	REAR DOOR-LH	S	2,152.00	bt ✓ 1721.60
6	REAR OUTER DOOR SEAL-LH - photo	S	185.00	nei ✓ 147.60
7	BONDING AGENT	S	45.00	nei ✓ 35.92
8	CLEANING SOLUTION	S	65.00	nei ✓ 51.68
9	APPLICATOR	S	7.00	nei ✓ X n
10	REAR DOOR ATTACHMENT PARTS-LH	S	515.00	? X n
11	REAR DOOR CATCH-LH	S	109.00	X 87.20 bt
12	REAR DOOR HINGE HALF UPPER PART- LH UPPER	S	41.00	? }
13	REAR DOOR HINGE HALVES-LH LOWER	2 S	84.00	? } X n
14	REAR DOOR HINGE HALVES-LH UPPER	S	42.00	? }
15	REAR DOOR SEAL INNER-LH - photo	S	201.00	nei X n
16	REAR DOOR HANDLE TRIM-LH	S	80.00	Ry
17	REAR DOOR HANDLE HOUSING-LH	S	7.00	? X n
18	FRONT DOOR	S	2,152.00	bt ✓ 1721.60
19	FRONT OUTER DOOR SEAL-LH - photo	S	185.00	nei ✓ 147.60
20	BONDING AGENT	S	45.00	nei X n
SUB FRONT SPARE PARTS			\$ 9,987.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.SKB 84 S

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
21	CLEANING SOLUTION	S	65.00	net - 51.68
21	APPLICATOR	S	7.00	net - X un
22	FRONT DOOR ATTACHMENT PARTS -LH	S	488.00	? X un
23	FRONT DOOR CATCH-LH	S	96.00	? X un
24	FRONT DOOR HANDLE TRIM PLATE-LH	S	80.00	cut - 63.52
25	FRONT DOOR HANDLE HOUSING-LH	S	7.00	?
26	FRONT DOOR HANDLE COVER-LH	S	6.00	?
27	FRONT DOOR PERIPHERAL LIGHT-LH	S	66.00	X
28	FRONT DOOR HANDLE SENSOR-LH	S	208.00	X
29	FRONT DOOR HANDLE EXTERIOR-LH	S	35.00	?
30	FRONT DOOR HANDLE UNDERLAY-LH	S	4.00	?
31	FRONT DOOR HANDLE UNDERLAU-LH	S	4.00	?
32	FRONT DOOR MOUNTING BAR-LH	S	149.00	?
33	ACRYLIC SEALANT	S/N S	180.00	net - 180
34	CAVITY WAX	S/N S	140.00	net - 140
35	STONE CHIP	S/N S	180.00	net - 180
36	METAL FILLER POWDER	S/N S	280.00	net - 280
37	REAR W/S SEALANT	S/N S	200.00	net - 200
38	QUARTER GLASS SEALANT	S/N S	100.00	net - 100
39	SUNDRIES	S	400.00	? 13.28 net ✓
FRONT TOTAL SPARE PARTS		:	\$ 12,682.00	
FRONT TOTAL LABOUR CHARGES		:	\$ 18,642.00	
GRAND TOTAL		:	\$ 31,324.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Tan Kah 97495424

Not authorise.

28/8/19 @ 1045.

Resony before print.

surellkanto.com

14 days

Ex: to be advise.


29/8/19

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1021/2019/GW
Date : 27-Aug-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Taufik

14 days exclude 2 Sundays - ok - jb

17-Jan-19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Siau Kim Boon
Address : Apt Blk 874 Woodlands Street 82
#07-504
Singapore 730874
Telephone : 98159023
Type of Claim : Own Damage Claims
Policy No. : 2100499284-02
Vehicle No : **SKB 84 S**
Model Code : Audi A4 Sedan 1.4 TFSI
Model / Year : 23/1/2017
Engine No : CVN022769
Chassis No : WAUZZZF43HA063446
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 27-Aug-19
Place of Accident : Tan Tock Beng Hospital Basement Car park Exit Ramp

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKB 84 S

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function.	S/N \$	360.00	\$ 360.00
2	To renew rear windscreen and lhs 1/4 glass to facilitate fender renewal.	S/N \$	600.00	\$ 600.00
3	To remove and transfer lhs front door and lhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$	560.00	\$ 560.00
4	To install rear windscreen solar film.	S/N \$	400.00	
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relays, electrical and audio equipment.	S/N \$	1,400.00	\$ 1,400.00
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag etc.	S/N \$	1,400.00	\$ 1,400.00
6	To dismantle rear bumper, rear lid, lhs front door and lhs rear door. Cut out and weld lhs rear fender. Renew front lhs door and rear lhs door. To repair sill panel. Re-organize rear crash management components. Reinstall all parts removed.	\$	7,350.00	\$ 4,750.00
SUB LABOUR CHARGES		:	<u>\$ 12,070.00</u>	<u>\$ 9,070.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKB 84 S

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
	c/l		\$ 9,070.00
7	To respray lhs rear fender, lhs front door, lhs rear door, door handles, door hinges, lhs sill panel, door entrances, roof channel, drain panel and end panelling. To carry out stone chip treatment and joint sealer works.	\$ 6,100.00	\$ 3,775.00
8	To renew lhs rear rim and carry out wheel alignment.	S/N \$ 280.00	\$ 280.00
10	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
SUB LABOUR CHARGES		: \$ 18,642.00	\$ 13,317.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SKB 84 S**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR FENDER-LH	\$ 2,443.00	\$ 1,954.40
2	REAR WINDSCREEN	\$ 1,049.00	\$ 839.20
3	REAR WINDSCREEN PRIMER	\$ 19.00	\$ 14.88
4	REAR SIDE WINDOW-LH	\$ 561.00	\$ 448.40
5	REAR DOOR-LH	\$ 2,152.00	\$ 1,721.60
6	REAR OUTER DOOR SEAL-LH	\$ 185.00	\$ 147.60
7	BONDING AGENT	\$ 45.00	\$ 35.92
8	CLEANING SOLUTION	\$ 65.00	\$ 51.68
9	APPLICATOR	\$ 7.00	
10	REAR DOOR ATTACHMENT PARTS-LH	\$ 515.00	
11	REAR DOOR CATCH-LH	\$ 109.00	\$ 87.20
12	REAR DOOR HINGE HALF UPPER PART- LH UPPER	\$ 41.00	
13	REAR DOOR HINGE HALVES-LH LOWER	2 \$ 84.00	
14	REAR DOOR HINGE HALVES-LH UPPER	\$ 42.00	
15	REAR DOOR SEAL INNER-LH	\$ 201.00	
16	REAR DOOR HANDLE TRIM-LH	\$ 80.00	
17	REAR DOOR HANDLE HOUSING-LH	\$ 7.00	
18	FRONT DOOR	\$ 2,152.00	\$ 1,721.60
19	FRONT OUTER DOOR SEAL-LH	\$ 185.00	\$ 147.60
20	BONDING AGENT	\$ 45.00	
SUB FRONT SPARE PARTS		\$ 9,987.00	\$ 7,170.08

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No.SKB 84 S**

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
		<i>c/f</i>		\$ 7,170.08
21	CLEANING SOLUTION	\$	65.00	\$ 51.68
21	APPLICATOR	\$	7.00	
22	FRONT DOOR ATTACHMENT PARTS -LH	\$	488.00	
23	FRONT DOOR CATCH-LH	\$	96.00	
24	FRONT DOOR HANDLE TRIM PLATE-LH	\$	80.00	\$ 63.52
25	FRONT DOOR HANDLE HOUSING-LH	\$	7.00	
26	FRONT DOOR HANDLE COVER-LH	\$	6.00	
27	FRONT DOOR PERIPHERAL LIGHT-LH	\$	66.00	
28	FRONT DOOR HANDLE SENSOR-LH	\$	208.00	
29	FRONT DOOR HANDLE EXTERIOR-LH	\$	35.00	
30	FRONT DOOR HANDLE UNDERLAY-LH	\$	4.00	
31	FRONT DOOR HANDLE UNDERLAU-LH	\$	4.00	
32	FRONT DOOR MOUNTING BAR-LH	\$	149.00	
33	ACRYLIC SEALANT	S/N \$	180.00	\$ 180.00
34	CAVITY WAX	S/N \$	140.00	\$ 140.00
35	STONE CHIP	S/N \$	180.00	\$ 180.00
36	METAL FILLER POWDER	S/N \$	280.00	\$ 280.00
37	REAR W/S SEALANT	S/N \$	200.00	\$ 200.00
38	QUARTER GLASS SEALANT	S/N \$	100.00	\$ 100.00
39	SUNDRIES	\$	400.00	\$ 13.28
FRONT TOTAL SPARE PARTS		:	\$ 12,682.00	\$ 8,378.56
FRONT TOTAL LABOUR CHARGES		:	\$ 18,642.00	\$ 13,317.00
GRAND TOTAL		:	\$ 31,324.00	\$ 21,695.56

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 20 January 2020 8:03 AM
To: Boo seng yak; Taufikh (LKKAUTO); SUR; Carrine Leong; jayee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: RE: FINAL REVISION - SKB84S - OD AIG - SURVEYED 28 AUG 19

Dear Mr Boo,

Confirm repair cot of \$21,695.56 before excess \$600 and GST @ 14 days

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Friday, 17 January 2020 4:10 PM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SKB84S - OD AIG - SURVEYED 28 AUG 19

Hi Taufikh and all,

Revised estimate is attached. Photographs were mailed to you on 18 Sep 19.

Please confirm repair cot of \$21,695.56 @ 14 days exclude 2 Sundays.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKB 84 S

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1021/2019/NH

20th February 2020

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKB 84 S, Audi A4 SEDAN 1.4 TFSI S-TRONIC.

With reference to the above-mentioned vehicle, no. **SKB 84 S**, claimant, **Mr. Siau Kim Boon**, please find the related document per attached.

1. A copy of the Original invoice no. 85014861 – S\$ 22,572.25.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

Norah Khai
Claims Dept

Encl
AIG – SKB 84 S

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

This is a computer-generated document. No signature is required.

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6386 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9826 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 13:48

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014861 Date : 19/02/2020 Order : SKB00845 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SKB00845 (V 31857) Regn Date: 23/01/2017 Mileage: 98500 WIP No.: 10165

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF43HA063446 Engine: CVN 022769 Dept: U

You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR. CHECK FUNCTION	360.00	1.00	360.00
S	BODYWORK	M: TO RENEW REAR WINDSCREEN AND LHS 1/4 GLASS TO FACILITATE FENDER RENEWAL	600.00	1.00	600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS FRONT DOOR AND LHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGE	560.00	1.00	560.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS,BATTERY MANAGER,FUSE AND RELAY TRAY,ELECTRICAL AND AUDIO EQUIPMENT	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEAT,BACK REST,HAT TRAY,ABCD PILLAR TRIMS,LUGGAGE COMPARTMENT TRIMS.DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC	1400.00	1.00	1,400.00
S	BODYWORK	M: TO DISMANTLE REAR BUMPER,REAR LID,LHS FRONT DOOR AND LHS REAR DOOR.CUT OUT AND WELD LHS REAR FENDER.RENEW FRONT AND REAR DOOR.TO REPAIR SILL PANEL.REORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	4750.00	1.00	4,750.00
S	BODYWORK	M: TO RESPRAY LHS REAR FENDER,LHS FRONT DOOR, LHS REAR DOOR,DOOR HANDLE,SILL PANEL, DOOR ENTRANCE,ROOF CHANNEL,DRAIN PANEL AND END PANELLING.TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORK	3775.00	1.00	3,775.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159936
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408698
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 2 13:48

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014861 Date : 19/02/2020 Order : SKB00845 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SKB00845 (V 31857) Regn Date: 23/01/2017 Mileage: 98500 WIP No.: 10165
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF43HA063446 Engine: CVN 022769 Dept: U

You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY ACRYLIC SEALANT,CAVITY WAX, STONE CHIP,METAL FILLER POWDER,REAR WINDSCREEN SEALANT AND QUARTER GLASS SEALANT.	1080.00	1.00	1,080.00
X	ABW5809837	SUBPART(LAST) Less 020%	1.00	2443.00	1,954.40
X	ABW5845501B NVB	REARWINDOW(LAST) Less 020%	1.00	1049.00	839.20
X	AD 00920002	PRIMER Less 020%	1.00	18.60	14.88
X	ABW5845297D NVB	SIDE WINDO(LAST) Less 020%	1.00	560.50	448.40
X	ABW5833051C	DOOR(LAST) Less 020%	1.00	2152.00	1,721.60
X	ABW5839911A	SEAL(LAST) Less 020%	1.00	184.50	147.60
X	AD 00940104	CLEANER Less 020%	2.00	64.60	103.36
X	ABW0831051D	DOOR(LAST) Less 020%	1.00	2152.00	1,721.60
X	ABW0837911A	SEAL Less 020%	1.00	184.50	147.60
X	ABW0837239 GRU	TRIM Less 020%	1.00	79.40	63.52
X	AD 355205A2	BONDAGENT Less 020%	1.00	44.90	35.92
X	AWHT005180	BOLT Less 020%	2.00	8.30	13.28
X	ABW0839249	CHECK ROD Less 020%	1.00	109.00	87.20

Parts 7,298.56
Labour 0.00
Sublet 14,397.00
Menus 0.00
Lubricant 0.00

Sub-Total 21,095.56

7% GST 1,476.69

Grand Total 22,572.25



19/2

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKB 84 S

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1021/2019/TG
27 September 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 Sedan 1.4 TFSI
Vehicle Chassis No. : WAUZZZF43HA063446
Vehicle Regn No. : **SKB 84 S**
Vehicle Mileage : 92365 KM
Vehicle Owner : Mr. Siau Kim Boon
Certificate No : 2100499284-02
Own Damage Excess : \$642.00 (Inclusive 7% GST)
Accident Date : 27/08/2019
Place : Tan Tock Beng Hospital Basement Car Park Exit Ramp
Repair Cost : \$ 22572.25
WIP No. : 10165
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax: (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax: (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


08.30 am
5/10/2019

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Aug 2019 13:52		28 Aug 2019 12:46 Edit Adj Rpt	\$21,695.56 Edit Estimates	\$21,695.56 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured: SIAU KIM BOON , ID: S7180183G, Tel: +6598159023, Email: KBPIAU@YAHOO.COM.SG									
Vehicle Reg. No.: SKB84S		Date of Loss: 27/08/2019 08:00 - :59 [31 Months and 4 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 1160581903SG		Policy/Cover Note No.: 2100499284 (Comprehensive)							
		Excess: S\$600.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Yoke Shi] yokeshi.chan@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 06/09/2019]									
Driver/Custodian: SIAU KIM BOON (48 / Male) , NRIC: S7180183G, Tel: +6598159023 Email: KBPIAU@YAHOO.COM.SG									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (29/08/2019): Alert - Adj Mandate Approved (\$23658.00) - SKB84S - Claim Handler: Chan, Yoke S... - AIG_SG (29/08/2019): Alert - Adj Mandate Maintained - SKB84S - Claim Handler: Chan, Yoke Shi									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKB84S (1160581903SG)
 OD
 Aug 27 2019 8:00AM
 [SIAU KIM BOON]
 Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Assessment Reports			1 per page ☐	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print	
1	28/08/19 14:09	Adjuster Immediate Advice	1 Load HTML	
Photos/Images			3 per page ☐	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print	
1	29/08/19 10:13	General View	1 Load JPG ☒	
2	29/08/19 10:13	General View	1 Load JPG ☒	
3	29/08/19 10:13	General View	1 Load JPG ☒	
4	29/08/19 10:13	General View	1 Load JPG ☒	
5	29/08/19 10:13	General View	1 Load JPG ☒	
6	29/08/19 10:13	General View	1 Load JPG ☒	
7	29/08/19 10:13	General View	1 Load JPG ☒	
8	29/08/19 10:13	General View	1 Load JPG ☒	
9	29/08/19 10:13	General View	1 Load JPG ☒	
10	29/08/19 10:13	General View	1 Load JPG ☒	
11	29/08/19 10:13	General View	1 Load JPG ☒	
12	29/08/19 10:13	General View	1 Load JPG ☒	
13	29/08/19 10:13	General View	1 Load JPG ☒	
14	29/08/19 10:13	General View	1 Load JPG ☒	
15	29/08/19 10:13	General View	1 Load JPG ☒	
16	29/08/19 10:13	General View	1 Load JPG ☒	
17	29/08/19 10:13	General View	1 Load JPG ☒	
18	29/08/19 10:13	General View	1 Load JPG ☒	
19	29/08/19 10:13	General View	1 Load JPG ☒	
20	29/08/19 10:13	General View	1 Load JPG ☒	
21	29/08/19 10:13	General View	1 Load JPG ☒	
22	29/08/19 10:13	General View	1 Load JPG ☒	
23	29/08/19 10:13	General View	1 Load JPG ☒	
24	29/08/19 10:13	General View	1 Load JPG ☒	
25	29/08/19 10:13	General View	1 Load JPG ☒	
26	29/08/19 10:13	General View	1 Load JPG ☒	
27	20/01/20 07:59	Reinspection Photo	1 Load JPG ☒	
28	20/01/20 07:59	Reinspection Photo	1 Load JPG ☒	
29	20/01/20 07:59	Reinspection Photo	1 Load JPG ☒	
30	20/01/20 07:59	Reinspection Photo	1 Load JPG ☒	
31	20/01/20 07:59	Reinspection Photo	1 Load JPG ☒	
32	20/01/20 07:59	Reinspection Photo	1 Load JPG ☒	
Documentation			1 per page ☐	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print	
1	28/08/19 14:11	Singapore Accident Statement	1 Load PDF	

Assessment Reports			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
2	28/08/19 14:11	Certificate of Insurance		☐
3	28/08/19 14:11	Insured's Driving License		☐
4	28/08/19 14:12	INTERVIEW FORM AND UNDERTAKING		☐
5	28/08/19 14:12	MARK ESTIMATE		☐
6	04/03/20 15:32	Workshop Invoice		☐
7	04/03/20 15:32	Discharge Voucher		☐

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/09/19 02:43	Accident Statement		☐
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	27/08/19 10:59	Accident Photo		☒
2	27/08/19 10:59	Accident Photo		☒
3	27/08/19 10:59	Accident Photo		☒
4	27/08/19 10:59	Accident Photo		☒
5	27/08/19 10:59	Accident Photo		☒
6	27/08/19 10:59	Accident Photo		☒
7	27/08/19 10:59	Accident Photo		☒
8	27/08/19 10:59	Accident Photo		☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	27/08/19 10:58	Sketch Plan		☒
2	27/08/19 10:58	Sketch Plan #2		☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19015146/T1VD3E2

Date: 04/03/2020

REFERENCE

Insured/Claimant: SIAU KIM BOON Policy No: 2100499284
Date of Loss: 27/08/2019 Nature of Claim: OD Claim No: 1160581903SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKB84S**
Make & Model: AUDI A4, 1.4 TFSI S TRONIC (A) Engine No: CVN022769
Reg. Date: 23/01/2017 (Man. Year: 2016) Chassis No: WAUZZZF43HA063446
Colour: Grey Odometer: 90184 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$99,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/50 R17 Rear Tyre Size: 225/50 R17
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,682.00	8,378.56	4,303.44	33.93
Miscellaneous Items	0.00	0.00	0.00	
Labour	18,642.00	13,317.00	5,325.00	28.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	31,324.00	21,695.56	9,628.44	30.74
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	30,724.00	21,095.56	9,628.44	31.34
+ GST 7.00/7.00% (S\$)	2,150.68	1,476.69	673.99	31.34
Nett Amount (S\$)	32,874.68	22,572.25	10,302.43	31.34

INSPECTION

Date of Assignment: 28/08/2019
Date Inspected: 28/08/2019 Inspected At: 281 ALEXANDRA ROAD
Estimated Period of Repair: 14.0 days Repairer : Premium Automobiles Pte Ltd

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR FENDER - LH	Bent	2,443.00 FS	*1,954.40 FS
2	1		*REAR WINDSCREEN	Necessary	1,049.00 FS	*839.20 FS
3	1		*REAR WINDSCREEN PRIMER	Necessary	19.00 FS	*14.88 FS
4	1		*REAR SIDE WINDOW - LH	Necessary	561.00 FS	*448.40 FS
5	1		*REAR DOOR - LH	Bent	2,152.00 FS	*1,721.60 FS
6	1		*REAR OUTER DOOR SEAL - LH	Necessary	185.00 FS	*147.60 FS
7	1		*BONDING AGENT	Necessary	45.00 FS	*35.92 FS
8	1		*CLEANING SOLUTION	Necessary	65.00 FS	*51.68 FS
9	1		*APPLICATOR	Necessary	7.00 FS	*- FS
10	1		*REAR DOOR ATTACHMENT PARTS - LH	Not Necessary	515.00 FS	*- FS
11	1		*REAR DOOR CATCH - LH	Bent	109.00 FS	*87.20 FS
12	1		*REAR DOOR HINGE HALF UPPER PART - LH UPPER	Not Necessary	41.00 FS	*- FS
13	2		*REAR DOOR HINGE HALVES - LH LOWER	Not Necessary	84.00 FS	*- FS
14	1		*REAR DOOR HINGE HALVES - LH UPPER	Not Necessary	42.00 FS	*- FS
15	1		*REAR DOOR SEAL INNER - LH	Not Necessary	201.00 FS	*- FS
16	1		*REAR DOOR HANDLE TRIM - LH	Repair	80.00 FS	*- FS
17	1		*REAR DOOR HANDLE HOUSING - LH	Not Necessary	7.00 FS	*- FS
18	1		*FRONT DOOR	Bent	2,152.00 FS	*1,721.60 FS
19	1		*FRONT OUTER DOOR SEAL - LH	Necessary	185.00 FS	*147.60 FS
20	1		*BONDING AGENT	Not Necessary	45.00 FS	*- FS
21	1		*CLEANING SOLUTION	Necessary	65.00 FS	*51.68 FS
22	1		*APPLICATOR	Not Necessary	7.00 FS	*- FS
23	1		*FRONT DOOR ATTACHMENT PARTS - LH	Not Necessary	488.00 FS	*- FS
24	1		*FRONT DOOR CATCH - LH	Not Necessary	96.00 FS	*- FS
25	1		*FRONT DOOR HANDLE TRIM PLATE - LH	Cut	80.00 FS	*63.52 FS
26	1		*FRONT DOOR HANDLE HOUSING - LH	Not Necessary	7.00 FS	*- FS
27	1		*FRONT DOOR HANDLE COVER - LH	Not Necessary	6.00 FS	*- FS
28	1		*FRONT DOOR PERIPHERAL LIGHT - LH	Not Necessary	66.00 FS	*- FS
29	1		*FRONT DOOR HANDLE SENSOR - LH	Not Necessary	208.00 FS	*- FS
30	1		*FRONT DOOR HANDLE EXTERIOR - LH	Not Necessary	35.00 FS	*- FS
31	1		*FRONT DOOR HANDLE UNDERLAY - LH	Not Necessary	4.00 FS	*- FS
32	1		*FRONT DOOR HANDLE UNDERLAU-LH	Not Necessary	4.00 FS	*- FS
33	1		*FRONT DOOR MOUNTING BAR - LH	Not Necessary	149.00 FS	*- FS
34	1		*ACRYLIC SEALANT	Necessary	180.00 FS	*180.00 FS
35	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
36	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
37	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
38	1		*REAR W/S SEALANT	Necessary	200.00 FS	*200.00 FS
39	1		*QUARTER GLASS SEALANT	Necessary	100.00 FS	*100.00 FS
40	1		*SUNDRIES	Necessary	400.00 FS	*13.28 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 12,682.00 8,378.56

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR. CHECK FUNCTION	New	360.00	360.00
2	TO RENEW REAR WINDSCREEN AND LHS 1/4 GLASS TO FACILITATE FENDER RENEWAL	New	600.00	600.00
3	TO REMOVE AND TRANSFER LHS FRONT DOOR AND LHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES	New	560.00	560.00
4	TO INSTALL REAR WINDSCREEN SOLAR FILM	New	400.00	0.00
5	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAYS, ELECTRICAL AND AUDIO EQUIPMENT	New	1,400.00	1,400.00
6	TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS. DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG ETC	New	1,400.00	1,400.00
7	TO DISMANTLE REAR BUMPER, REAR LID, LHS FRONT DOOR AND LHS REAR DOOR. CUT OUT AND WELD LHS REAR FENDER. RENEW FRONT LHS DOOR AND REAR LHS DOOR. TO REPAIR SILL PANEL. RE-ORGANIZE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	7,350.00	4,750.00
8	TO RESPRAY LHS REAR FENDER, LHS FRONT DOOR, LHS REAR DOOR, DOOR HANDLES, DOOR HINGES, LHS SILL PANEL, DOOR ENTRANCES, ROOF CHANNEL, DRAIN PANEL AND END PANELLING. TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORKS	New	6,100.00	3,775.00
9	TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
10	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			18,642.00	13,317.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >