

ASS. REC. BY:

REF: CS/MSG No 15139/ R14F3⁵²

Special Instruction:

Surveyor: RasuASSIGNMENT (Office)From (Person): Christina Wong of MSIG Date/Time: 27/08/2019

Estimated Cost: _____ Bill to: _____

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CSTo Inspect Vehicle No: SJQ 3881X Insured: SLM 7571Lat Workshop m/s Ama Autocare Pte Ltd Tel: 87783636of 36 Ton Guan Road East #01-36Policy No: 29114756 Claim No: 603477

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 17/08/2019
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement: _____

Date/Time: 27/08/2019 04:44pm Person Contacted: Alvin Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SLM 7571L : X
	SJQ 3881X : X
29/Aug 12:05	- Revised prev advise in mentmen.
	lump sum \$500, 5days cred: 17483 to 77%)

mentmen

rap'

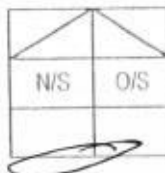
Refuse

REF: MS19

66695

ASSIGNMENT

From: Date: 28.8.2019
Estimated Cost:
OD: TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: SJA 3881X
at Workshop n/s: Anna Auto care
of 36 Toh Guan Road East #01-36
Insured:
Policy No:
Claims No:
Sum Insured: Excess:
(Client's Record)
Make of Veh:



(Policy Condition)
Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:
IDAC Accident Report: Consistent? : Yes or No
GIA / PR Seen: Consistent? : Yes or No
Est. Repairs: days Res: Yes or No
Lump Sum: % J Val: Yes or No
CA / REV / REP. / 24 HRS: my

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SJA 3881X Yr Regn: 2018 APR
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: Volkswagen Touareg 1.4TSI cc: 1895
Colour: GOLD A/C: Insured / Std / NI / NA
Sp. Reading: 13611 T/Radio: Insured / Std / NI / NA
Eng/No:
C/No: WV62221TZJW 677969
Gen. Cond: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Leaked / Burnt or
Brake: In order / Jammed / Leaked / Burnt or
Mod: Nil / SRIM / STD A/Rim or
Tyre Size: F: 215/55R17
R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU (PIR) SUMI /
TOYO / YOKO or

Front	Rear
R/Bal. 6 mm	R/Bal. 6 mm
L/Bal. 6 mm	L/Bal. 6 mm
D.O.A. 17/08/19	D.O.I. 28/08/19

Survey held at AMA

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 20 FEB 2020

19/2/2020

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

1)

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I. (\$))

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech. Invs (\$)
☐ Weekend (\$)

Survey Fee:

Transportation:

) S + RS: \$

) Photos

) Officers

TOTAL

200
1
TOTAL

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Aug 2019		27 Aug 2019 16:02 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All																				
CLAIM SUBFOLDER DETAILS			[Created by insurer]																					
Insured:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G																							
Main Claimant:	LAI SWEE FONG, ID: S2575066G																							
Vehicle Reg. No.:	SJQ3881X	Date of Loss:	17/08/2019 13:00 - :59 [15 Months and 22 Days From LTA Reg Date (Man Yr)]																					
Claim Type:	TP / 603477	Policy/Cover Note No.:	29114756 (Comprehensive) Coverage: 01/02/2019 - 31/01/2020																					
Vehicle Reg. No. (Insured):	SLM7571L	Policy No. (Claimant):																						
Repairer:	Ama Autocare Pte Ltd (HQ) 36 Toh Guan Road East, #01-36, 608580 Jurong East - Tel: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]																							
Handling Insurer:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 28/08/2019]																							
Adjuster:	NGAN WILLAIM (), NRIC: S75043611, Tel: +6598237575 Email: on WP. Liab: 100% choose LKK, PIC Mr Alvin 8778 3636																							
Driver/Custodian (Insured):																								
Adj Asg. Remarks:																								
ASSOCIATED MAIL RECEIVED			View All Compose Case Mail																					
There are no mail for this case.																								
ALL ASSOCIATED TASKS																								
<div> View All Search Tasks Create New Task Complete </div> <table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								

Denise Tay (LKKAUTO)

From: AMA AUTOMOTIVE PTE LTD <amaclaim.ama@gmail.com>
Sent: Wednesday, 19 February 2020 10:28 AM
To: Rasul (LKKAUTO)
Subject: Re: SJQ3881X After Repair Photo

Hi Rasul

Finalised amount is \$ 5100 / 5 days confirmed.

LOD sen to who?

On Thu, Feb 13, 2020 at 11:39 AM Rasul (LKKAUTO) <Rasul@lkkauto.com> wrote:

Hi Alvin,

Refer to attachment

Finalised amount is \$ 5100 / 5 days of lump sum repair

Kindly confirm

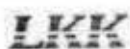
Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: AMA Automotive [mailto:ama.claim@gmail.com]
Sent: Saturday, 31 August, 2019 10:05 AM

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Christina Wong

Date: 29 Aug 2019

Preliminary Advice

Insured Vehicle No : SLM7571L

TP Vehicle No : SJQ3881X

Make : VOLKSWAGEN TOURAN

Date of Inspection : 28/08/2019

Inspection At : AMA AUTOCARE PTE LTD (HQ)
36 TOH GUAN ROAD EAST, #01-36
SINGAPORE 608580

Accident Date : 17/08/2019

Assignment Date : 27/08/2019

Est. Duration of Repair : 5.00

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	22,583.70
Revised Amount	:S\$	6,737.90
Check Items (Estimated)	:S\$	810.00
Total	:S\$	7,547.90

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

() The vehicle is economical/not economical for repair.

(x) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	19/08/2019 09:18
Date Of Accident	17/08/2019 12:50
Exact Location Of Accident	ALONG ANG MO KIO AVENUE 1
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJQ3881X
Insured/Policyholder	
Name Of Registered Owner	LAI SWEE FONG
NRIC No	S2575066G
Email Address	LAISFONG@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-82288645
Alternative Phone No	OFFICE-82888645

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	TOURAN-1.4 TSI (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2019-00005764
Cover Note Number	

Driver

Name of Driver	LAI SWEE FONG
NRIC No	S2575066G
Date Of Birth	06/02/1964
Occupation	INDOOR
Date Of Driving Pass	15/02/1992
Driving Experience	27 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-82288645
Fax Number	
Contact Number	OFFICE-82888645
EMail Address	LAISFONG@YAHOO.COM.SG

Address	12 ANG MO KIO CENTRAL 3 #07-19
Postcode	567746
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : KANG MENG ENG LINDA GENDER: : FEMALE
Passenger 2	NAME: : LAI TZU ZHENG GENDER: : MALE
Passenger 3	NAME: : LAI TZU YANG GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Please refer to the attached Sketch Plan for the accident details.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLM7571L
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	NGAN WILLIAM
NRIC/Passport Number	S7504361I

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

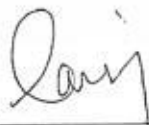
SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time: 19/8/19, 9:00 AM

Driver's Signature

(If driver is not the policyholder)

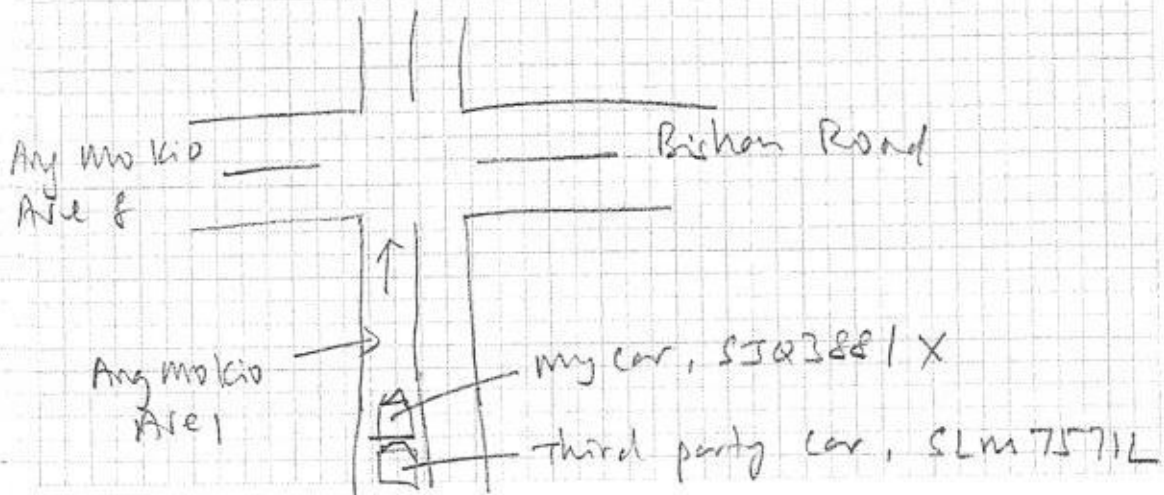
Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Date : 17 Aug 2019

Time: Approx. 12:50 pm

Location: Ang Mo Kio Ave 1

Situation :

my car was stationary at the traffic junction.
The third party car behind me hit at the
rear of my car.

my car number, SJA 3881X

Third party car number, 8LM7571L

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 19/8/19, 9:00am

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature _____

Name:

NRIC/FIN No.:



AMA AUTOCARE PTE LTD

36 Toh Guan Road East #01-36 Enterprise Hub Singapore 608580

Email: AMA.CLAIM@GMAIL.COM

(201735370W)

Page No. 1

Vehicle No. SJQ3881X VW TOURAN 1.4A

QTY	DESCRIPTION	CONDITION	REPAIRER'S ESTIMATE(\$)	SURVEYOR'S ADJUSTMENT
PARTS (LIST ITEMS)				
1	Rear Bumper <i>de</i>		1488.00	<i>✓</i>
1	Rear lower bumper <i>de</i>		1163.00	<i>500</i>
1	Rear Bumper tow cover <i>repair</i>		92.00	<i>XR</i>
2	Rear Bumper Side Retainer L/R @ \$38.80 <i>su</i>		77.60	<i>✓</i>
1	Rear Bumper Air Vent Garnish LHS <i>su</i>		250.00	<i>✓</i>
2	Rear Bumper Reflector L/R @ \$120.00 <i>LH X/RH - 3 su</i>		240.00	<i>✓</i>
1	Rear innershield L/R @ \$130.00 <i>su</i>		260.00	<i>✓</i>
1	Rear lower bumper <i>su</i>		631.00	<i>✓</i>
1	Rear Tailgate <i>bt</i>		2073.00	<i>1900</i>
1	Rear tailgate VW badge <i>su</i>		156.00	<i>✓</i>
1	Rear Tailgate TOURAN emblem <i>su</i>		101.60	<i>✓</i>
1	Rear Tailgate TSI emblem <i>su</i>		51.40	<i>✓</i>
1	Rear Tailgate Inner Trim <i>su</i>		525.00	<i>✓</i>
1	Rear Tailgate Mechanism Lock <i>su</i>		139.40	<i>✓</i>
2	Rear tailgate dampers @294.00 <i>su</i>		588.00	<i>✓</i>
1	Rear Tailgate Weatherstrip <i>su</i>		272.00	<i>✓</i>
2	Rear fender L/R @ \$1344.00 <i>su</i>		2688.00	<i>✓</i>
2	RHS & LHS Taillamps @782.50 <i>su</i>		1565.00	<i>✓</i>
2	RHS & LHS Reflectors @598.50 <i>su</i>		1197.00	<i>✓</i>
1	Rear reinforcement <i>bt</i>		780.00	<i>455</i>
1	Rear end panel <i>repair</i>		1070.00	<i>XR</i>
1	Rear end panel outer bracket <i>su</i>		292.00	<i>✓</i>
1	Rear end panel top garnish <i>su</i>		478.00	<i>✓</i>
1	Rear floor panel <i>su</i>		1620.00	<i>✓</i>
1	Rear Exhaust silencer assembly <i>su</i>		850.00	<i>✓</i>
1	Rear Exhaust silence heat shield <i>bt</i>		410.00	<i>✓</i>
2	Rear Exhaust silencer assembly mountings <i>su</i>		198.00	<i>✓</i>
			19256.00	
less 10%			1754.30	10%
			15788.70	
SPECIAL NETT ITEMS				
1set	Rear Bumper Clips <i>su</i>		50.00	<i>30</i>
1	Reverse sensor <i>su</i>		280.00	<i>200</i>
1	Reverse Camera <i>su</i>		520.00	<i>XR</i>
1	LHS Rear fender glass sealant <i>su</i>		80.00	<i>XR</i>
1	Rear innershield clips <i>su</i>		40.00	<i>XR</i>
1 set	Rear Tailgate Inner Trim Board Clips <i>su</i>		30.00	<i>✓</i>
1	Rear Tailgate Windscreen Sealant <i>su</i>		100.00	<i>60</i>
1	Rear end panel sealant <i>su</i>		80.00	<i>XR</i>
1	Rear floor panel sealant <i>su</i>		100.00	<i>XR</i>
1	Rear floor panel insulator <i>su</i>		140.00	<i>XR</i>
1	Rear number plate with holder <i>su</i>		75.00	<i>su</i>
			17283.70	

5150

10%

4635

320



AMA AUTOCARE PTE LTD

36 Tah Guan Road East #01-36 Enterprise Hub Singapore 608580

Email: AMA.CLAIM@GMAIL.COM

(201735370W)

Page No. 2

Vehicle No. SJQ3881X VW TOURAN 1.4A

S/N	DESCRIPTION	REPAIRER'S ESTIMATE (\$)	SURVEYOR'S ADJUSTMENT
1	LABOUR To remove the affected parts & fittings to commence repairs; panel beat & reshape the affected areas and replace the damaged parts and components.	1800.00 500	1440
2	To supply paint materials, expandable items & putty, respray paint on parts replaced	2000.00 600	
3	To remove, refix wiring system at accident damaged areas and check for proper function	200.00 X n	
4	To remove / refix inner trims, fittings, garnish etc at rear compartment so as to facilitate repairs at rear.	200.00 60	
5	To remove and refix RHS rear fender glass	150.00 X n	
6	To remove and refix rear tailgate windscreen glass	220.00 120	
7	To remove and replace reverse sensors and check for proper function	120.00 60	
8	To remove and replace reverse camera and check for proper function	150.00 60	
9	To perform anti-rust treatment on affected areas	210.00 40	
10	To remove and replace rear exhaust silencer assembly, realign to fit and check system function	250.00 X n	
Labour Total :		5300.00	
TOTAL (PARTS & LABOUR):		22583.70	

24125.40x

MELVIN WEE

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

4635

320

1440

6395

20%

5116

4/5 - 5,100

5 days

James
29/8/19

Rahul

Hp 90010068

5 days

4/5

28/8/19 @ 1250

Rey after repair

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Aug 2019		27 Aug 2019 16:02 Edit Adj Rpt	S\$5,100.00 Edit Estimates	S\$5,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: GRAB RENTALS PTE LTD , Co. Reg. No.: 201617200G									
Main Claimant: LAI SWEE FONG , ID: S2575066G									
Vehicle Reg. No.:	SJQ3881X	Date of Loss:	17/08/2019 13:00 - :59 [15 Months and 22 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 603477	Policy/Cover Note No.:	29114756 (Comprehensive) Coverage: 01/02/2019 - 31/01/2020						
Vehicle Reg. No. (Insured):	SLM7571L	Policy No. (Claimant):							
		Excess:							
Repairer:	Ama Autocare Pte Ltd (HQ) 36 Toh Guan Road East, #01-36, 608580 Jurong East - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 26/09/2019]								
Driver/Custodian (Insured):	NGAN WILLAIM (), NRIC: S7504361I, Tel: +6598237575 Email:								
Adj Asg. Remarks:	on WP. Liab: 100% choose LKK, PIC Mr Alvin 8778 3636								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents





***SJQ3881X (603477)**
[SLM7571L]
TP
LAI SWEE FONG
Aug 17 2019 1:00PM
[GRAB RENTALS PTE LTD]
Ama Autocare Pte Ltd

Upload Documents Upload Photos Compose New Letter

View View in Browser ▼



























































Assessment Reports













1 per page ▼

No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	27/08/19 08:51	Accident Statement From: SC - Reg. No: SLM7571L, Claimant: GRAB RENTALS PTE LTD	 Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/08/19 12:05	Adjuster Immediate Advice	 Load HTM	

Photos/Images

3 per page ▼

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/08/19 12:03	General View	 Load JPG	
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4	29/08/19 12:03	General View	 Load JPG	
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28	29/08/19 12:03	General View	 Load JPG	
29	29/08/19 12:03	General View	 Load JPG	
30	29/08/19 12:03	General View	 Load JPG	

Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
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41	29/08/19 12:03	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	27/08/19 08:51	PRI	 Load PDF	
2	27/08/19 09:27	email to workshop - lkk	 Load PDF	
3	27/08/19 09:28	email on liability	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19015139/R1TF3S2
Date: 20/02/2020

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	29114756
Claimant Vehicle No :	SJQ3881X	Insured Vehicle No :	SLM7571L
Date of Loss:	17/08/2019	Nature of Claim:	TP
		Claim No:	603477

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJQ3881X	Engine No:	CZD080873
Make & Model:	VOLKSWAGEN TOURAN, 1.4 1.4 TSI CL 5T13NZ (A)	Chassis No:	WVGZZZ1TZJW077969
Reg. Date:	26/04/2018 (Man. Year: 2018)	Odometer:	13611 km
Colour:	Gold		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Fair	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	215/55 R17	Rear Tyre Size:	215/55 R17
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	18,825.40	4,955.00	13,870.40	73.68
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,300.00	1,440.00	3,860.00	72.83
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	24,125.40	6,395.00	17,730.40	73.49
Approved Total (Overridden) (S\$)		5,100.00		
(S\$)	24,125.40	5,100.00	19,025.40	78.86
+ GST 7.00/7.00% (S\$)	1,688.78	357.00	1,331.78	78.86
Nett Amount (S\$)	25,814.18	5,457.00	20,357.18	78.86

INSPECTION

Date of Assignment:	27/08/2019		
Date Inspected:	28/08/2019	Inspected At:	Ama Autocare Pte Ltd (HQ) 36 Toh Guan Road East, #01-36 Singapore 608580
Estimated Period of Repair:	5.0 days		

Adjuster: MOHD RASUL

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but

any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 20 Feb 2020)

Parts: M1-MPV VOLKSWAGEN TOURAN 1.4 1.4 TSI CL 5T13NZ (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SJQ3881X)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,488.00 FL	*1,488.00 FL
2	1		*REAR LOWER BUMPER	Deformed	1,163.00 FL	*500.00 FL
3	1		*REAR BUMPER TOW COVER	Repair	92.00 FL	*- FL
4	2		*REAR BUMPER SIDE RETAINER L/R	Serviceable	77.60 FL	*- FL
5	1		*REAR BUMPER AIR VENT GARNISH LHS	Serviceable	250.00 FL	*- FL
6	2		*REAR BUMPER REFLECTOR L/R	Serviceable	240.00 FL	*- FL
7	1		*REAR INNERSHIELD L/R	Serviceable	260.00 FL	*- FL
8	1		*REAR LOWER BUMPER	Serviceable	631.00 FL	*- FL
9	1		*REAR TAILGATE	Bent	2,073.00 FL	*1,900.00 FL
10	1		*REAR TAILGATE VW BADGE	Necessary	156.00 FL	*156.00 FL
11	1		*REAR TAILGATE TOURAN EMBLEM	Necessary	101.60 FL	*101.60 FL
12	1		*REAR TAILGATE TSI EMBLEM	Not Necessary	51.40 FL	*- FL
13	1		*REAR TAILGATE INNER TRIM	Not Necessary	525.00 FL	*- FL
14	1		*REAR TAILGATE MECHANISM LOCK	Scratched	139.40 FL	*139.40 FL
15	2		*REAR TAILGATE DAMPERS	Not Necessary	588.00 FL	*- FL
16	1		*REAR TAILGATE WEATHERSTRIP	Serviceable	272.00 FL	*- FL
17	2		*REAR FENDER L/R	Not Necessary	2,688.00 FL	*- FL
18	2		*RHS & LHS TAILLAMPS	Not Necessary	1,565.00 FL	*- FL
19	2		*RHS & LHS REFLECTORS	Not Necessary	1,197.00 FL	*- FL
20	1		*REAR REINFORCEMENT	Bent	780.00 FL	*455.00 FL
21	1		*REAR END PANEL	Repair	1,070.00 FL	*- FL
22	1		*REAR END PANEL OUTER BRACKET	Serviceable	292.00 FL	*- FL
23	1		*REAR END PANEL TOP GARNISH	Serviceable	478.00 FL	*- FL
24	1		*REAR FLOOR PANEL	Serviceable	1,620.00 FL	*- FL
25	1		*REAR EXHAUST SILENCER ASSEMBLY	Serviceable	850.00 FL	*- FL
26	1		*REAR EXHAUST SILENCE HEAT SHIELD	Bent	410.00 FL	*410.00 FL
27	1		*REAR EXHAUST SILENCER ASSEMBLY MOUNTINGS	Serviceable	198.00 FL	*- FL
28	1		*SET REAR BUMPER CLIPS	Necessary	50.00 FS	*30.00 FS
29	1		*REVERSE SENSOR	Not Working	280.00 FS	*200.00 FS
30	1		*REVERSE CAMERA	Not Necessary	520.00 FS	*- FS
31	1		*LHS REAR FENDER GLASS SEALANT	Not Necessary	80.00 FS	*- FS
32	1		*REAR INNERSHIELD CLIPS	Not Necessary	40.00 FS	*- FS
33	1		*SET REAR TAILGATE INNER TRIM BOARD CLIPS	Necessary	30.00 FS	*30.00 FS
34	1		*REAR TAILGATE WINDSCREEN SEALANT	Necessary	100.00 FS	*60.00 FS
35	1		*REAR END PANEL SEALANT	Not Necessary	80.00 FS	*- FS
36	1		*REAR FLOOR PANEL SEALANT	Not Necessary	100.00 FS	*- FS
37	1		*REAR FLOOR PANEL INSULATOR	Not Necessary	140.00 FS	*- FS
38	1		*REAR NUMBER PLATE WITH HOLDER	Not Necessary	75.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) 20,751.00 5,470.00

- List Item Discount on L Items 10.00/10.00% (\$\$) 1,925.60 515.00

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
					Total Parts (S\$)	18,825.40
						4,955.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS; PANEL BEAT & RESHAPE THE AFFECTED AREAS AND REPLACE THE DAMAGED PARTS AND COMPONENTS.	New	1,800.00	500.00
2	TO SUPPLY PAINT MATERIALS, EXPANDABLE ITEMS & PUTTY, RESPRAY PAINT ON PARTS REPLACED.	New	2,000.00	600.00
3	TO REMOVE, REFIX WIRING SYSTEM AT ACCIDENT DAMAGED AREAS AND CHECK FOR PROPER FUNCTION.	New	200.00	0.00
4	TO REMOVE / REFIX INNER TRIMS, FITTINGS, GARNISH ETC AT REAR COMPARTMENT SO AS TO FACILITATE REPAIRS AT REAR.	New	200.00	60.00
5	TO REMOVE AND REFIX RHS REAR FENDER GLASS.	New	150.00	0.00
6	TO REMOVE AND REFIX REAR TAILGATE WINDSCREEN GLASS.	New	220.00	120.00
7	TO REMOVE AND REPLACE REVERSE SENSORS AND CHECK FOR PROPER FUNCTION.	New	120.00	60.00
8	TO REMOVE AND REPLACE REVERSE CAMERA AND CHECK FOR PROPER FUNCTION.	New	150.00	60.00
9	TO PERFORM ANTI-RUST TREATMENT ON AFFECTED AREAS.	New	210.00	40.00
10	TO REMOVE AND REPLACE REAR EXHAUST SILENCER ASSEMBLY, REALIGN TO FIT AND CHECK SYSTEM FUNCTION.	New	250.00	0.00
Gross Labour Cost (\$\$)			5,300.00	1,440.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >