

Merimen

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: SLS 9488A  
 at Workshop m/s PREMIUM  
 of Beno 1 SECURE  
 Insured: AIG  
 Policy No. 17000 59447  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: 600  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

Veh No: SLS 9488A Yr Regn: 2017 / OCT  
 Type:  M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: Audi A3 Sportback 1.0 cc 999  
 Colour: WHITE A/C: Insured / Std / NI / NA  
 Sp. Reading: 34214 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: WAV2228V 4JA 032783  
 Gen. Cond: Good /  Fair / Poor / Burnt  
 Steering:  Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Brake:  Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_  
 Tyre Size: F: 205/55R16  
 R: 21

(Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.  
 Bal. or Market Value: 90K  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No  
 Est. Repairs: 7 days Res: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No  
 CA /  REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

N/S	O/S

BS / DUN / EXNOVA /  GS / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or \_\_\_\_\_  
 Front Rear  
 R/Bal. 6 mm R/Bal. 6 mm  
 L/Bal. 6 mm L/Bal. 6 mm  
 D.O.A. 23/08/19 D.O.I. 27/08/19  
 Survey held at PREMIUM  
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or  
FRT N/S  
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	SLS 9488A - X
28/8/19	Revert via merimen
28/8/19	Recd approved \$12,592 from Victor by merimen
28/8/19	Informed Huzaini c/A & \$600 by email
29/9/19	Final fig \$11,538.56 (Recd 11,681.44, 6370) confirmed by email

RECEIVED 1 OCT 2019

Date/Time, File Pass to?  : Prel. Report  
 : Final Report  
 Date/Time, File Return to?  
16/10 - typist  
 Report Format: Merimen  
 Lump Sum / B.B. / % p/p \$11,538.56

Days Of Repair: 7  
 Resurvey No. of Trip: 2  
 Add Fee:  Site Insp (\$) \_\_\_\_\_  
 Interview (\$) \_\_\_\_\_  
 Tech. Invs (\$) \_\_\_\_\_  
 Wheel and (\$) \_\_\_\_\_

Survey Fee:	
Transportation:	200
S + RS: \$	11
Photos	
Other:	
TOTAL	211

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

<b>To:</b> AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	<b>From:</b> LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
<b>Attn:</b>	<b>Date:</b> 28 Aug 2019
<b><u>Preliminary Advice</u></b>	

Vehicle No	: SLS9488A	Accident Date	: 23/08/2019
Make	: AUDI A3	Policy No.	: 1700059447
Assignment Date	: 28/08/2019	Excess	: S\$0.00
Date of Inspection	: 27/08/2019	Est. Duration of Repair	: 7.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$		31,220.00
Revised Amount	:S\$		12,592.00
Check Items (Estimated)	:S\$		7,405.00
<b>Total</b>	<b>:S\$</b>		<b>19,997.00</b>
Lump Sum Repair	:S\$		
<b>Total Loss Consideration</b>			
New for Old Value	:S\$		
Pre-Accident Value	:S\$		90,000.00
COE / PARF Rebate	:S\$		45,531.00
Salvage Value	:S\$		
Margin for Repair	:S\$		44,469.00

### Remarks

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

**Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 28 August 2019 2:48 PM  
**To:** claims@premiumauto.com.sg; SUR  
**Cc:** (nora.khai@premiumauto.com.sg)  
**Subject:** RE: OD CLAIM FOR SLS 9488 A ON 23/8/2019

Dear Ezuwan Huzaini,

As instructed by our client , please proceed to repair the **insured vehicle SLS 9488A (Excess S600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Wednesday, 28 August 2019 1:30 PM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** claims@premiumauto.com.sg  
**Subject:** RE: OD CLAIM FOR SLS 9488 A ON 23/8/2019

Hi Veron,

Pls find attached for the COI

Thank you.

**Best Regards,**  
**Ezuwan Huzaini**  
**Claims Advisor**

**Premium Automobiles Pte Ltd (Reg No 199902271W)**

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p.** +65 6836 2223



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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Wednesday, 28 August 2019 12:49 PM  
**To:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD CLAIM FOR SLS 9488 A ON 23/8/2019

Dear Ezuwan Huzaini,

CI ?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Tuesday, 27 August 2019 4:27 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** RE: OD CLAIM FOR SLS 9488 A ON 23/8/2019

Dear All,

Vehicle already survey today by Surveyor Rasul.  
We seek your repair approval please.

Thank you.

Best Regards,  
Ezuwan Huzaini  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Monday, 26 August 2019 2:41 PM

**To:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: OD CLAIM FOR SLS 9488 A ON 23/8/2019

Dear all,

Attached is the estimate for your kind reference.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Saturday, 24 August 2019 10:54 AM

**To:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

Cc: 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
Subject: OD CLAIM FOR SLS 9488 A ON 23/8/2019

Dear All,

Kindly register OD claims for this vehicle. Attached is GIA report for your reference.

We will forward you the estimate once is available.

Please arrange survey on 27/8/2019. Owner waiting

**Best Regards,  
Syafiq  
Claims Admin Assistant**

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
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## View Received Message

This mail is associated with :

**\*SLS9488A (0568887179SG)**

OD

Aug 23 2019 12:40PM

[TAN HSIAO CHIA MAE]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 28/08/2019 14:40 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$12592.00) - SLS9488A - Claim Handler: Chan, Yoke Shi

Approved:12592.00;Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

**Veron Chen (LKKAuto)**

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**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 23 September 2019 4:07 PM  
**To:** Boo seng yak; Carrine Leong; jiyee.yap@premiumauto.com.sg; Chang Chee Sing; SUR  
**Subject:** RE: FINAL REVISION - SLS9488A - OD AIG - SURVEYED 27 AUG 19

Dear Mr Boo,

Confirm repair cost of \$11,538.56 before excess \$600 and GST @ 7 days of repairs

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Monday, 23 September 2019 3:12 PM  
**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiyee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Subject:** FINAL REVISION - SLS9488A - OD AIG - SURVEYED 27 AUG 19

Hi Adrian, Rasul and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$11,538.56 @ 7 days of repairs exclude 1 Sunday.

Your early closure is well appreciated.

Best regards - jb

> [Back to OneMotoring](#)

### Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	808J
<b>Vehicle Details</b>	
Vehicle No.:	SLS9488A
Vehicle to be Exported:	No
Intended Deregistration Date:	28 Aug 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SPORTBACK 1.0 TFSI S TRONIC (LED)
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	CHZ551135
Chassis No.:	WALJZZZ8V4JA032783
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$23,942.00
Original Registration Date:	11 Oct 2017
First Registration Date:	11 Oct 2017
Transfer Count:	0
Actual ARF Paid:	\$15,519.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 Oct 2027
PARF Rebate Amount:	\$11,639.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	10 Oct 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$41,761.00
COE Rebate Amount:	\$33,892.00
<b>Total Rebate Amount:</b>	<b>\$45,531.00</b>

The information contained herein is correct as at 28 Aug 2019

OK



## 24-HOUR AIG AUTO HOTLINE: +65 6338 6200

**IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.**

### What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

### If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

### If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

### What should I do in the event of an accident?

- Keep calm and move your car to a safe place
- Do not admit or discuss fault or blame with the other party(ies)
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours of the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

## LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

### Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc.)

## IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP:65271

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/10145/2019/NS  
**Date** : 26-Aug-19

**Vehicle IN workshop. Please arrange for survey**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Ms Hsiao Chia Mae  
**Address** : 45 Toh Tuck Road  
#04-17  
Singapore 596720  
**Telephone** : HP +65 83665630  
**Type of Claim** : Own Damage Claim  
**Policy No.** : 1700059447  
**Vehicle No** : **SLS 9488 A**  
**Model Code** : Audi A3 Sportsback 1.0 TF  
**Model / Year** : Oct-17  
**Engine No** : CHZ 551135  
**Chassis No** : WAUZZZ8V4JA032783  
**Mileage** :  
**Date In** :  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 23-Aug-19  
**Place of Accident** : Junction Padang Jeringan And Kallang Road

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLS 9488 A

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	✓
2	To remove and reinstall aircond condenser, additional radiator, radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N \$ 1,200.00	? X M
3	To dismantle lhs front door panel trim. To remove and reinstall lhs wing mirror assy.	S/N \$ 300.00	X
4	To dismantle and renew front bumper, lhs front fender, bonnet and lhs headlight. Renew front lock carrier and align to position. Re-organise crash management components. Reinstall all parts removed.	\$ <del>5,250.00</del>	1500 ✓
5	To respray front bumper, lhs front fender, bonnet and lhs front door.	\$ 3,700.00	1650 ✓
6	To carry out diagnostic checks.	S/N \$ 192.00	✓
	<b>TOTAL LABOUR CHARGES</b>	<b>\$ <u>11,002.00</u></b>	✓

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel: 6366 2323 Fax: 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLS 9488 A

S/N	Parts Description	Damage Parts & Prices		REMARKS
		S/NETT		
1	FRONT BUMPER <i>de-</i>	S	1,698.00	13,55.40
2	FRONT BUMPER FIXING PARTS <i>n. x nn</i>	S	170.00	
3	FRONT BUMPER GUIDE SECTION - LH <i>? ✓ ca-</i>	S	35.00	27.52
4	FRONT BUMPER GRILLE - CENTRE <i>X su</i>	S	146.00	
5	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE <i>X su</i>	S	270.00	
6	FRONT BUMPER CLOSING ELEMENT - LH <i>? ✓ ca-</i>	S	270.00	216
7	RADIATOR GRILLE <i>sc-</i>	S	1,301.00	1040.80
8	RADIATOR GRILLE CLOSING ELEMENT <i>? ✓ ca-</i>	S	174.00	138.50
9	FRONT BUMPER AIR GUIDE GRILLE - LH <i>? X su</i>	S	171.00	
10	FRONT BUMPER SIDE REINFORCEMENT <i>? X su</i>	S	660.00	
11	FRONT BUMPER FOAM FILLER PIECE <i>? ✓ ca-</i>	S	172.00	137.60
12	FRONT BUMPER COVER <i>? X su</i>	S	111.00	
13	AIRCON STICKER <i>ac-</i>	NEC S	7.00	5.12
14	CAUTION SIGN <i>ac-</i>	NEC S	13.00	9.76
15	FENDER - LH <i>buc-</i>	S	778.00	622
16	POP RIVET <i>ac-</i>	NEC S	24.00	19.20
17	FENDER ATTACHMENT PARTS <i>? X su</i>	S	65.00	
18	FENDER BRACKET - LH INNER / OUTER <i>? X su</i>	2 S	68.00	
19	FENDER SEAL STRIP - LH <i>? X su</i>	S	31.00	
20	FENDER BRACE <i>? X su</i>	S	88.00	
SUB TOTAL SPARE PARTS			<u>\$ 6,252.00</u>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLS 9488 A

S/N	Parts Description	Damage Parts & Prices		REMARKS
		S/NETT		
21	FENDER CLOSING ELEMENT - LH <i>? ✓ car</i>	S	56.00	44.54
22	WHEEL HOUSING LINER - LH <i>? x su</i>	S	158.00	
23	WHEEL HOUSING LINER ATTACHMENT PARTS <i>? x su</i>	S	52.00	
24	BONNET <i>repair</i>	S	2,501.00	
25	BONNET ATTACHMENT PARTS <i>X</i>	S	149.00	
26	BONNET CATCH HOOK <i>X</i>	S	81.00	
27	BONNET EDGE PROTECTION - FRONT <i>X</i>	NEC S	25.00	
28	BONNET STRIKER - LH / RH <i>X</i>	2 S	200.00	
29	WATER BOX ADAPTER SEAL - LH <i>X</i>	S	12.00	
30	BONNET CATCH HOOK <i>X</i>	S	58.00	
31	LID LOCK WITH MICRO SWITCH <i>X</i>	2 S	367.00	
32	CONNECTOR HOUSING BRACKET <i>X</i>	2 S	11.00	
33	FENDER BOWDEN CABLE - CENTRE <i>X</i>	S	53.00	
34	FENDER LID LOCK CABLE <i>X</i>	S	67.00	
35	ENGINE BONNET SOUND ABSORBER <i>X</i>	S	201.00	
36	PLENUM CHAMBER COVER <i>X</i>	S	164.00	
37	PLENUM CHAMBER TOP COVER <i>X</i>	S	15.00	
38	SIGNAL HORN - LH HIGH TONE <i>? X</i>	S	182.00	
39	LED HEADLIGHT <i>ber</i>	S	5,029.00	4023.20
40	LIGHT CONTROL SYSTEM CONTROL UNIT <i>? x su</i>	S	508.00	
SUB TOTAL SPARE PARTS			<u>S 9,889.00</u>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLS 9488 A

S/N	Parts Description	Damage Parts & Prices		REMARKS
		S/NETT		
41	MAIN LIGHT ELECTRONIS POWER MODULE ?	S	693.00	
42	LED WITH HEAT SINK - LH ?	S	666.00	
43	HEADLIGHT HOSE - LH ?	S	36.00	
44	HEADLIGHT WASHER LIFT CYLINDER ?	S	128.00	
45	LIFT CYLINDER HOSE ?	S	61.00	
46	WASH WATER PUMP ?	S	147.00	
47	WASH WATER RESERVOIR ? ✓ de -	S	186.00	148.40
48	WASH WATER STRAINER ? X su	S	19.00	
49	WASH WATER END CAP X su	S	19.00	
50	WINDSCREEN WASHER SYSTEM PUMP ? X	S	118.00	
51	COOLANT RADIATOR LOCK CARRIER ? X	S	663.00	
52	READY MIX COOLANT ? X	S	84.00	
53	RADIATOR AIR GUIDE - LH ? X	S	22.00	
54	RADIATOR AIR GUIDE - UPPER CENTRE ? X	S	11.00	
55	WINDOW SLOT SEAL WITH TRIM STRIP - LH FRONT X su	S	247.00	
56	ROOF MOLDING - LH X su	S	537.00	
57	FRONT NO PLATE ✓	S/N S	40.00	40
58	SUNDRIES ? ✓	S	400.00	5.52 ✓
TOTAL SPARE PARTS		:	\$ 20,218.00	
TOTAL LABOUR CHARGES		:	\$ 11,002.00	
GRAND TOTAL		:	\$ 31,220.00	

All charges are not inclusive of GST.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

*Handwritten signature*  
28/8/19

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

*Rasm - Hp 900/0068*

*. 7 days*

*27/08/19 @ 1545*

*EXCESS : TBC*

*REPAIR*

*Repair below price*

## Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Co.

Acknowledged by Repairer  
Signature:  
Date:

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP :65271

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/10145/2019/NS  
Date : 26-Aug-19

**Vehicle IN workshop. Please arrange for survey**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

*Hi Adrian, Rasul  
7 days exclude 1 Sunday - ok  
jb 23 Sep 19*

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

Owner's Name : Ms Hsiao Chia Mae  
Address : 45 Toh Tuck Road  
#04-17  
Singapore 596720  
Telephone : HP +65 83665630  
Type of Claim : Own Damage Claim  
Policy No. : 1700059447  
Vehicle No : **SLS 9488 A**  
Model Code : Audi A3 Sportsback 1.0 TF  
Model / Year : Oct-17  
Engine No : CHZ 551135  
Chassis No : WAUZZZ8V4JA032783  
Mileage :  
Date In :  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 23-Aug-19  
Place of Accident : Junction Padang Jeringan And Kallang Road

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLS 9488 A

<u>S/N</u>	<u>Nature of Jobs</u>		<u>Estimated Charges</u>		<u>Surveyor's Recommendation</u>
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N	\$ 360.00	\$	360.00
2	To remove and reinstall aircond condenser, additional radiator, radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N	\$ 1,200.00		
3	To dismantle lhs front door panel trim. To remove and reinstall lhs wing mirror assy.	S/N	\$ 300.00		
4	To dismantle and renew front bumper, lhs front fender, bonnet and lhs headlight. Renew front lock carrier and align to position. Re-organise crash management components. Reinstall all parts removed.		\$ 5,250.00	\$	1,500.00
5	To respray front bumper, lhs front fender, bonnet and lhs front door.		\$ 3,700.00	\$	1,650.00
6	To carry out diagnostic checks.	S/N	\$ 192.00	\$	192.00
	<b>TOTAL LABOUR CHARGES</b>	:	<b>\$ 11,002.00</b>	<b>\$</b>	<b>3,702.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLS 9488 A

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,698.00	\$ 1,358.40
2	FRONT BUMPER FIXING PARTS	\$ 170.00	
3	FRONT BUMPER GUIDE SECTION - LH	\$ 35.00	\$ 27.52
4	FRONT BUMPER GRILLE - CENTRE	\$ 146.00	
5	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	\$ 270.00	
6	FRONT BUMPER CLOSING ELEMENT - LH	\$ 270.00	\$ 216.00
7	RADIATOR GRILLE	\$ 1,301.00	\$ 1,040.80
8	RADIATOR GRILLE CLOSING ELEMENT	\$ 174.00	\$ 138.80
9	FRONT BUMPER AIR GUIDE GRILLE - LH	\$ 171.00	
10	FRONT BUMPER SIDE REINFORCEMENT	\$ 660.00	
11	FRONT BUMPER FOAM FILLER PIECE	\$ 172.00	\$ 137.60
12	FRONT BUMPER COVER	\$ 111.00	
13	AIRCON STICKER	NEC \$ 7.00	\$ 5.12
14	CAUTION SIGN	NEC \$ 13.00	\$ 9.76
15	FENDER - LH	\$ 778.00	\$ 622.00
16	POP RIVET	NEC \$ 24.00	\$ 19.20
17	FENDER ATTACHMENT PARTS	\$ 65.00	
18	FENDER BRACKET - LH INNER / OUTER	2 \$ 68.00	
19	FENDER SEAL STRIP - LH	\$ 31.00	
20	FENDER BRACE	\$ 88.00	
	<b>SUB TOTAL SPARE PARTS</b>	<b>\$ 6,252.00</b>	<b>\$ 3,575.20</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLS 9488 A

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
			\$ 3,575.20
		<i>c/f</i>	
21	FENDER CLOSING ELEMENT - LH	\$ 56.00	\$ 44.24
22	WHEEL HOUSING LINER - LH	\$ 158.00	
23	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 52.00	
24	BONNET	\$ 2,501.00	
25	BONNET ATTACHMENT PARTS	\$ 149.00	
26	BONNET CATCH HOOK	\$ 81.00	
27	BONNET EDGE PROTECTION - FRONT	NEC \$ 25.00	
28	BONNET STRIKER - LH / RH	2 \$ 200.00	
29	WATER BOX ADAPTER SEAL - LH	\$ 12.00	
30	BONNET CATCH HOOK	\$ 58.00	
31	LID LOCK WITH MICRO SWITCH	2 \$ 367.00	
32	CONNECTOR HOUSING BRACKET	2 \$ 11.00	
33	FENDER BOWDEN CABLE - CENTRE	\$ 53.00	
34	FENDER LID LOCK CABLE	\$ 67.00	
35	ENGINE BONNET SOUND ABSORBER	\$ 201.00	
36	PLENUM CHAMBER COVER	\$ 164.00	
37	PLENUM CHAMBER TOP COVER	\$ 15.00	
38	SIGNAL HORN - LH HIGH TONE	\$ 182.00	
39	LED HEADLIGHT	\$ 5,029.00	\$ 4,023.20
40	LIGHT CONTROL SYSTEM CONTROL UNIT	\$ 508.00	
	<b>SUB TOTAL SPARE PARTS</b>	<b>\$ 9,889.00</b>	<b>\$ 7,642.64</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLS 9488 A

S/N	Parts Description	c/f	Damage Parts & Prices	
			S/NETT	REMARKS
				\$ 7,642.64
21	MAIN LIGHT ELECTRONIS POWER MODULE		\$ 693.00	
22	LED WITH HEAT SINK - LH		\$ 666.00	
23	HEADLIGHT HOSE - LH		\$ 36.00	
24	HEADLIGHT WASHER LIFT CYLINDER		\$ 128.00	
25	LIFT CYLINDER HOSE		\$ 61.00	
26	WASH WATER PUMP		\$ 147.00	
27	WASH WATER RESERVOIR		\$ 186.00	\$ 148.40
28	WASH WATER STRAINER		\$ 19.00	
29	WASH WATER END CAP		\$ 19.00	
30	WINDSCREEN WASHER SYSTEM PUMP		\$ 118.00	
31	COOLANT RADIATOR LOCK CARRIER		\$ 663.00	
32	READY MIX COOLANT	4	\$ 84.00	
33	RADIATOR AIR GUIDE - LH		\$ 22.00	
34	RADIATOR AIR GUIDE - UPPER CENTRE		\$ 11.00	
35	WINDOW SLOT SEAL WITH TRIM STRIP - LH FRONT		\$ 247.00	
36	ROOF MOLDING - LH		\$ 537.00	
37	FRONT NO PLATE	S/N	\$ 40.00	\$ 40.00
38	SUNDRIES		\$ 400.00	\$ 5.52
<b>TOTAL SPARE PARTS</b>			<b>\$ 20,218.00</b>	<b>\$ 7,836.56</b>
<b>TOTAL LABOUR CHARGES</b>			<b>\$ 11,002.00</b>	<b>\$ 3,702.00</b>
<b>GRAND TOTAL</b>			<b>\$ 31,220.00</b>	<b>\$ 11,538.56</b>

All charges are not inclusive of GST.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

**Name** :  
**Surveyed Date** :  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SLS 9488 A**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1015/2019/NH

11 October 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SLS 9488 A, Audi A3 SPORTSBACK 1.0 TFSI.**

With reference to the above-mentioned vehicle, no. **SLS 9488 A**, claimant, **Ms. Hsiao Chia Mee** please find the related document per attached.

1. A copy of the Original invoice no. 85014339 – S\$ 11,704.26.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG – SLS 9488 A

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6386 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
56 Ubi Road 1  
Singapore 408599  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

**C**

## INS TAX INVOICE

Page 1 11:10

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014339	Account: A0006 (T 0)
	Date : 10/10/2019	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	Order : SLS9488A	
	Term : 30	

Regn No: SLS9488A (V 35438)	Regn Date: 11/10/2017	Mileage: 34215	WIP No.: 65271
Model: A3 SPORTSBACK 1.0 TFSI BVFANG	Chassis: WAUZZZ8V4JA032783	Engine: CHE 551135	Dept: U
You have been assisted by :- UB-Tony Foong ( 33 )			

		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	40.00	1.00	40.00
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER,LHS FRONT FENDER AND LHS HEADLIGHT.REPAIR BONNET. REALIGN LOCK CARRIER TO POSITION.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	1500.00	1.00	1,500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER,LHS FRONT FENDER AND BONNET.	1650.00	1.00	1,650.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ABV3853651AA3FZ	GRILLE	Less 020%	1.00	1301.00
X	ABV0941773D	HEADLIGHT	Less 020%	1.00	5029.00
X	ABV0821105L	FENDER(LAST)	Less 020%	1.00	777.50
X	ABV0807550A	(SK)FOAM INSER (SHAR	Less 020%	1.00	172.00
X	ABV0807065R GRU	COVER(LAST)	Less 020%	1.00	1698.00
X	ABV3807319	PLATE(LAST) AP	Less 020%	1.00	270.00
X	ABV3807183B	GUIDE AP	Less 020%	1.00	34.40
X	ABV0821091C	PLATE AP	Less 020%	1.00	55.30
X	A431955465A	GASKET AP	Less 020%	1.00	6.90
X	ABK0010520A	PLATE	Less 020%	1.00	12.20
X	ABV0010515A	STICKER	Less 020%	1.00	6.40
X	ABV3853949	(SK)PLATE(SHARE) AP	Less 020%	1.00	173.50
X	A5Q0955453R	WATER RES.AP	Less 020%	1.00	185.50
X	AN 0161857	POP-RIVET	Less 020%	8.00	3.00

Parts	7,796.56
Labour	0.00
Sublet	3,742.00
Menus	0.00
Lubricant	0.00

Sub-Total 10,938.56

7% GST 765.70

Grand Total 11,704.26



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SLS 9488 A**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/1015/2019/EH  
5 September 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

**RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi A3 SPORTSBACK 1.0 TFSI  
**Vehicle Chassis No.** : WAUZZZ8V4JA032783  
**Vehicle Regn No.** : **SLS 9488 A**  
**Vehicle Mileage** : 34215 KM  
**Vehicle Owner** : Ms. Hsiao Chia Mae  
**Certificate No** : 1700059447  
**Own Damage Excess** : \$ 642.00 (Inclusive GST)  
**Accident Date** : 23 August 2019  
**Place** : Junction Padang Jeringan and Kallang Rd  
**Repair Cost** : SS 11,709.26  
**WIP No.** : 65271  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :   
**Time** : 5/9/2019 7pm  
**Date** : 5/9/19

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	28 Aug 2019 12:38		28 Aug 2019 11:20 <a href="#">Edit Adj Rpt</a>	<b>S\$11,538.56</b> <a href="#">Edit Estimates</a>	<b>S\$11,538.56</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

  

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

  

CLAIM SUBFOLDER DETAILS				[Created by Insurer]
Insured:	TAN HSIAO CHIA MAE, ID: S7735808J, Tel: +6583665630, Email: LEWIS.MAE@GMAIL.COM			
Vehicle Reg. No.:	SLS9488A	Date of Loss:	23/08/2019 12:00 - :59 [22 Months and 12 Days From LTA Reg Date (Man Yr)]	
Claim Type:	OD / 0568887179SG	Policy/Cover Note No.:	1700059447 (Comprehensive) Coverage: 11/10/2018 - 10/10/2019	
		Excess:	S\$600.00	
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911			
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Yoke Shi] yokeshi.chan@aig.com			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 06/09/2019]			
Driver/Custodian:	TAN HSIAO CHIA MAE (41 / Female), NRIC: S7735808J, Tel: +6583665630 Email: LEWIS.MAE@GMAIL.COM			

  

ASSOCIATED MAIL RECEIVED	<a href="#">View All</a>	<a href="#">Compose Case Mail</a>
<ul style="list-style-type: none"> <li>• AIG_SG (28/08/2019): Alert - Adj Mandate Approved (S\$12592.00) - SLS9488A - Claim Handler: Chan, Yoke...</li> <li>• AIG_SG (28/08/2019): SLS9488A / OD / 23/08/2019 / Coverage &amp; Excess update</li> </ul>		

  

ALL ASSOCIATED TASKS											<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?					
No results.														

## Claim Documents

\*SLS9488A (05688871795G)  
 OD  
 Aug 23 2019 12:40PM  
 [TAN HSIAO CHIA MAE]  
 Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View	Use Viewer
<b>Assessment Reports</b>										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print
1	28/08/19 13:33	<b>Adjuster Immediate Advice</b>									Load HTM
<b>Photos/Images</b>										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print
1	28/08/19 13:17	<b>General View</b>									Load JPG <input checked="" type="checkbox"/>
2	28/08/19 13:17	<b>General View</b>									Load JPG <input checked="" type="checkbox"/>
3	28/08/19 13:17	<b>General View</b>									Load JPG <input checked="" type="checkbox"/>
4	28/08/19 13:17	<b>General View</b>									Load JPG <input checked="" type="checkbox"/>
5	28/08/19 13:17	<b>General View</b>									Load JPG <input checked="" type="checkbox"/>
6	28/08/19 13:17	<b>General View</b>									Load JPG <input checked="" type="checkbox"/>
7	28/08/19 13:17	<b>General View</b>									Load JPG <input checked="" type="checkbox"/>
8	28/08/19 13:17	<b>General View</b>									Load JPG <input checked="" type="checkbox"/>
9	28/08/19 13:17	<b>General View</b>									Load JPG <input checked="" type="checkbox"/>
10	28/08/19 13:17	<b>General View</b>									Load JPG <input checked="" type="checkbox"/>
11	28/08/19 13:17	<b>General View</b>									Load JPG <input checked="" type="checkbox"/>
12	28/08/19 13:17	<b>General View</b>									Load JPG <input checked="" type="checkbox"/>
13	28/08/19 13:17	<b>General View</b>									Load JPG <input checked="" type="checkbox"/>
14	28/08/19 13:17	<b>General View</b>									Load JPG <input checked="" type="checkbox"/>
15	28/08/19 13:17	<b>General View</b>									Load JPG <input checked="" type="checkbox"/>
16	28/08/19 13:17	<b>General View</b>									Load JPG <input checked="" type="checkbox"/>
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71	23/09/19 16:02	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	28/08/19 13:20	Singapore Accident Statement	1	Load PDF	
2	28/08/19 13:21	Insured's Driving License	1	Load JPG	<input checked="" type="checkbox"/>
3	28/08/19 13:21	MARK ESTIMATE	1	Load PDF	
4	28/08/19 13:39	Certificate of Insurance	1	Load PDF	
5	18/10/19 09:07	WORKSHOP INVOICE	1	Load PDF	
6	18/10/19 09:07	DISCHARGE VOUCHER	1	Load PDF	

### Linked Accident Report Documents

				<b>View</b>	Use Viewer	<input checked="" type="checkbox"/>
<b>Assessment Reports</b>				1 per page		<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print	
1	24/08/19 10:41	Accident Statement	1	Load HTM		
<b>Photos/Images</b>				3 per page		<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print	
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31	24/08/19 10:36	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	24/08/19 10:41	Sketch Plan	1	Load JPG	<input checked="" type="checkbox"/>
2	24/08/19 10:41	Sketch Plan #2	1	Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>				
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

**Our File No:** CC3/AIG19015133/R1VF3N2

**Date:** 18/10/2019

#### REFERENCE

**Insured/Claimant:** TAN HSIAO CHIA MAE      **Policy No:** 1700059447  
**Date of Loss:** 23/08/2019      **Nature of Claim:** OD      **Claim No:** 0568887179SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

**Reg No:** SLS9488A  
**Make & Model:** AUDI A3, 999cc TFSI (A)      **Engine No:** CHZ551135  
**Reg. Date:** 11/10/2017 (Man. Year: 2017)      **Chassis No:** WAUZZZ8V4JA032783  
**Colour:** White      **Odometer:** 34214 km  
**Engine Capacity:** 999 cc  
**Market Value/New Car Price:** S\$90,000.00  
**Sum Insured (S\$):** Market Value/New Car Price

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

**General Condition:**      **Steering (Serviceable):** Yes      **Footbrake (Serviceable):** Yes  
**Handbrake (Serviceable):** Yes      **Engine Modification:** No      **Pre-accident Condition:** Yes

#### CONDITION OF TYRES

**Front Tyre Size:** 205/55R16      **Rear Tyre Size:** 205/55R16  
**Front Left Side:** Goodyear 6 mm      **Rear Left Side:** Goodyear 6 mm  
**Front Right Side:** Goodyear 6 mm      **Rear Right Side:** Goodyear 6 mm

*The above values represent the remaining tyre treads depth*

#### COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	20,218.00	7,836.56	12,381.44	61.24
Miscellaneous Items	0.00	0.00	0.00	
Labour	11,002.00	3,702.00	7,300.00	66.35
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>31,220.00</b>	<b>11,538.56</b>	<b>19,681.44</b>	<b>63.04</b>
<b>- Excess (S\$)</b>	<b>600.00</b>	<b>600.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>30,620.00</b>	<b>10,938.56</b>	<b>19,681.44</b>	<b>64.28</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>2,143.40</b>	<b>765.70</b>	<b>1,377.70</b>	<b>64.28</b>
<b>Nett Amount (S\$)</b>	<b>32,763.40</b>	<b>11,704.26</b>	<b>21,059.14</b>	<b>64.28</b>

#### INSPECTION

**Date of Assignment:** 28/08/2019  
**Date Inspected:** 27/08/2019 **Inspected At:** Benoi Sector  
Repairer: Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699

**Estimated Period of Repair:** 7.0 days

**Adjuster:** MOHD RASUL

**Manager:** VERON CHEN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,698.00 FS	*1,358.40 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	170.00 FS	*- FS
3	1		*FRONT BUMPER GUIDE SECTION-LH	Cracked	35.00 FS	*27.52 FS
4	1		*FRONT BUMPER GRILLE-CENTRE	Serviceable	146.00 FS	*- FS
5	1		*FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE	Serviceable	270.00 FS	*- FS
6	1		*FRONT BUMPER CLOSING ELEMENT-LH	Cracked	270.00 FS	*216.00 FS
7	1		*RADIATOR GRILLE	Scratched	1,301.00 FS	*1,040.80 FS
8	1		*RADIATOR GRILLE CLOSING ELEMENT	Cracked	174.00 FS	*138.80 FS
9	1		*FRONT BUMPER AIR GUIDE GRILLE-LH	Serviceable	171.00 FS	*- FS
10	1		*FRONT BUMPER SIDE REINFORCEMENT	Serviceable	660.00 FS	*- FS
11	1		*FRONT BUMPER FOAM FILLER PIECE	Cracked	172.00 FS	*137.60 FS
12	1		*FRONT BUMPER COVER	Serviceable	111.00 FS	*- FS
13	1		*AIRCON STICKER	Necessary	7.00 FS	*5.12 FS
14	1		*CAUTION SIGN	Necessary	13.00 FS	*9.76 FS
15	1		*FENDER-LH	Buckled	778.00 FS	*622.00 FS
16	1		*POP RIVET	Necessary	24.00 FS	*19.20 FS
17	1		*FENDER ATTACHMENT PARTS	Serviceable	65.00 FS	*- FS
18	2		*FENDER BRACKET-LH INNER/OUTER	Serviceable	68.00 FS	*- FS
19	1		*FENDER SEAL STRIP-LH	Serviceable	31.00 FS	*- FS
20	1		*FENDER BRACE	Serviceable	88.00 FS	*- FS
21	1		*FENDER CLOSING ELEMENT-LH	Cracked	56.00 FS	*44.24 FS
22	1		*WHEEL HOUSING LINER-LH	Serviceable	158.00 FS	*- FS
23	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Serviceable	52.00 FS	*- FS
24	1		*BONNET	Repair	2,501.00 FS	*- FS
25	1		*BONNET ATTACHMENT PARTS	Serviceable	149.00 FS	*- FS
26	1		*BONNET CATCH HOOK	Serviceable	81.00 FS	*- FS
27	1		*BONNET EDGE PROTECTION-FRONT	Serviceable	25.00 FS	*- FS
28	2		*BONNET STRIKER-LH/RH	Serviceable	200.00 FS	*- FS
29	1		*WATER BOX ADAPTER SEAL-LH	Serviceable	12.00 FS	*- FS
30	1		*BONNET CATCH HOOK	Serviceable	58.00 FS	*- FS
31	2		*LID LOCK WITH MICRO SWITCH	Serviceable	367.00 FS	*- FS
32	2		*CONNECTOR HOUSING BRACKET	Serviceable	11.00 FS	*- FS
33	1		*FENDER BOWDEN CABLE-CENTRE	Serviceable	53.00 FS	*- FS
34	1		*FENDER LID LOCK CABLE	Serviceable	67.00 FS	*- FS
35	1		*ENGINE BONNET SOUND ABSORBER	Serviceable	201.00 FS	*- FS
36	1		*PLENUM CHAMBER COVER	Serviceable	164.00 FS	*- FS
37	1		*PLENUM CHAMBER TOP COVER	Serviceable	15.00 FS	*- FS
38	1		*SIGNAL HORN-LH HIGH TONE	Serviceable	182.00 FS	*- FS
39	1		*LED HEADLIGHT	Broken	5,029.00 FS	*4,023.20 FS
40	1		*LIGHT CONTROL SYSTEM CONTROL UNIT	Serviceable	508.00 FS	*- FS
41	1		*MAIN LIGHT ELECTRONIS POWER MODULE	Serviceable	693.00 FS	*- FS
42	1		*LED WITH HEAT SINK-LH	Serviceable	666.00 FS	*- FS
43	1		*HEADLIGHT HOSE-LH	Serviceable	36.00 FS	*- FS
44	1		*HEADLIGHT WASHER LIFT CYLINDER	Serviceable	128.00 FS	*- FS
45	1		*LIFT CYLINDER HOSE	Serviceable	61.00 FS	*- FS
46	1		*WASH WATER PUMP	Serviceable	147.00 FS	*- FS
47	1		*WASH WATER RESERVOIR	Deformed	186.00 FS	*148.40 FS
48	1		*WASH WATER STRAINER	Serviceable	19.00 FS	*- FS
49	1		*WASH WATER END CAP	Serviceable	19.00 FS	*- FS
50	1		*WINDSCREEN WASHER SYSTEM PUMP	Serviceable	118.00 FS	*- FS
51	1		*COOLANT RADIATOR LOCK CARRIER	Serviceable	663.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
52	4		*READY MIX COOLANT	Serviceable	84.00 FS	*- FS
53	1		*RADIATOR AIR GUIDE-LH	Serviceable	22.00 FS	*- FS
54	1		*RADIATOR AIR GUIDE-UPPER CENTRE	Serviceable	11.00 FS	*- FS
55	1		*WINDOW SLOT SEAL WITH TRIM STRIP-LH FRONT	Serviceable	247.00 FS	*- FS
56	1		*ROOF MOLDING-LH	Serviceable	537.00 FS	*- FS
57	1		*FRONT NO PLATE	Necessary	40.00 FS	*40.00 FS
58	1		*SUNDRIES	Necessary	400.00 FS	*5.52 FS
<b>Total Parts (\$\$)</b>					<b>20,218.00</b>	<b>7,836.56</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO REMOVE AND REINSTALL AIRCOND CONDENSER,ADDITIONAL RADIATOR,RADIATOR,CHECK ELECTRICAL FANS AND CONTROL UNIT.PRESSURISE COOLING SYSTEM.TO CARRY OUT VACUUM AND REGAS	New	1,200.00	0.00
3	TO DISMANTLE LHS FRONT DOOR PANEL TRIM.TO REMOVE AND REINSTALL LHS WING MIRROR ASSY	New	300.00	0.00
4	TO DISMANTLE AND RENEW FRONT BUMPER,LHS FRONT FENDER,BONNET AND LHS HEADLIGHT.RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION.RE-ORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	5,250.00	1,500.00
5	TO RESPRAY FRONT BUMPER,LHS FRONT FENDER,BONNET AND LHS FRONT DOOR	New	3,700.00	1,650.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>11,002.00</b>	<b>3,702.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >