

INS. CASE OWNER:

CC6/CTI19015123/Aha3

LKK:

IDAC:

Surveyor:

ADRIAN

DOI: 27/08/2019

Date / Time: 27/08/2019

Registered in Merimen: —

Pre-assign / CCU / FTE



Insured Vehicle No. : SME 9201Y

Claim No. :

SNM190203444

Name of Insured :

Policy No. :

Insured Tel No. : HP: —

Make / Model :

Excess Sec II : \$\$ D.O.A : 21/08/2019 19:30

Place of Accident :

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO)

Insured Liability :

%

Final ? Yes / No

SKB 2392P

INSRS:
WSP: NHT
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time	SKB 2392P - X	SME 9201Y - X	STAGE	DATE / PIC
			Non-Reporting ltr (1st):	
			Non-Reporting ltr (2nd):	
			Non-Reporting ltr (Final):	
			Notification ltr (if non-pickup):	
			Call OI:	
			After call ltr to OI:	03/09/19 - VIC
			Documentation Check List:	Handler Typist
			Notification ltr (if non-pickup)	<input type="checkbox"/>
			After call ltr to OI:	<input checked="" type="checkbox"/>
			Authorisation To Act:	<input type="checkbox"/>
			Release Voucher:	<input type="checkbox"/>
			Final Repair Bill:	<input type="checkbox"/>
			Car Rental Invoice:	<input type="checkbox"/>
			Towing Invoice:	<input type="checkbox"/>
			LTA / GIA :	<input type="checkbox"/>
			Medical Bill:	<input type="checkbox"/>
			PIR:	<input type="checkbox"/>
			Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
			LOD	<input type="checkbox"/>
			Payment Breakdown Form:	<input type="checkbox"/>
			Post-Repair Photos:	<input type="checkbox"/>
			Others:	<input type="checkbox"/>
03/09/19	- MUE REQUIRED. CONFIRMING VERSIONS. OI REPORTED TP CUT CAR. OI GET VIDEO FOOTAGE. SEND LETTER & EMAIL TO OI TO NOTIFY TP CLAIM & GET GUIDANCE.			
	- EMAIL LIABILITY, UNCLERE.			
	- OI VIDEO IN. V/VIC SME 9201Y			
	- TP OBTAINING INSURED.			
10/09/19	- EMAIL TO OI FOR RESPONSE			
10/10/19	- MINUTED			
	- SEND RA TO OI			
	- OI AGREE TO RESORT TP CLAIM			
	- EMAIL TO TP RESORT CLAIM			
	- TO CLOSE			
PRELIMINARY ADVICE Date/Time: 10/10/19 Sent By: VIC				
FINALIZATION Date/Time: Confirm with: Confirm by:				
Repair Cost:	L6	\$S 2,300.00 (3 days) Reduction: 81 %	Email <input type="checkbox"/>	Call <input type="checkbox"/>
FINAL SETTLEMENT Date/Time: Confirm with: Email <input type="checkbox"/> Call <input type="checkbox"/>				
Final Liability:	%	(Agreed / Assessed) BOLA S/N No. : NIL	If NO or B 28, Ass. Lia :	
Repair Cost:	\$S —			
Loss of Rental (LOR):	\$S —	(days)		
Loss of Use (LOU):	\$S —	(5 x days)	VIC	
Loss of Income (LOI):	\$S —	(5 x days)	11-10-19	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LOI <input type="checkbox"/> (Tick only one)	VIC	
GIA/LTA Search	\$S —			
Medical:	\$S —			
Disbursement:	\$S —	(e.g. Tow/ Independent)	1) Claim status: Normal/Reject/Private Settle	
Legal Cost	\$S —		2) Report Format:	
Total:	\$S —	Global Sum \$S:	3) Survey fee: \$ 400.00	
FINAL PAYMENT Date/Time: Confirm with: Email <input type="checkbox"/> Call <input type="checkbox"/>				
Payee 1:	\$S —	Name 1: —		
Payee 2: (Strike if N.A.)	\$S —	Name 2: —		
Payee 3: (Strike if N.A.)	\$S —	Name 3: —		

COPY SENT
14/10/19

Adrian

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SKB2392P Yr Regn: 2011 / May

Type: M.Cas / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Bmw X3 c.c. 2996

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading 114535 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WBAWX52040LIC4357

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / SR / STD A/Rim or

Tyre Size: F: 245/50R18

R: 245/50R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. ob mm R/Bal. ob mm

L/Bal. ob mm L/Bal. ob mm

D.O.A. _____ D.O.I. 27/08/19

Survey held at NHT

Des. of Damages: Frt / Rear / O/S / NI / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP Check.

Lis \$2,300.00

(Ceb. \$9,849.70 / 21%)

MV: 551C

PV: 35K

Nett: 201C

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, \$

Photos

Others

TOTAL



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: SNM19D203944
Our ref: CC6/CTI19015123/Aha3

Date: 10.10.2019

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SKB 2392P

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 27.08.2019 at the premises of M/s NEW HOCK TECK MOTOR PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$	12,149.70
Revised Estimate Amount	: S\$	2,887.61
"Check" Items Amount	: S\$	-
Market Value	: S\$	55,000.00
LTA Reimbursement Value	: S\$	35,000.00
Nett Value	: S\$	20,000.00

Description of Damage:

The vehicle sustained damages at the
Front N/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

ADRIAN LING
Licensed Appraiser



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K

26/08/2019

Blk 1 Kaki Bukit Ave 6

01-43

Singapore 417883

TP China

Vic

Accident date: 21/08/2019

Estimated repair cost for vehicle no: SKB2392P BMW X3 3.0 A '11

CHASSIS: WBAWX52040LK44357

S/n	Qty	Items	U/price	Amount
1	1	Front L/H Fender <i>Dented</i>		\$808.10 ✓
2	1	Front L/H Fender Protector <i>cut</i>		\$180.00 ✓
3	1	Front L/H Fender Cowling <i>3 new</i>		\$268.10 +
4	8	Front L/H Fender Cowling Clip <i>new</i>	\$6.50	\$52.00 +
5	1	Front L/H Door <i>Repair</i>		\$1,457.60 +
6	1	Front L/H Door Protector <i>cut</i>		\$335.70 ✓
7	1	Front L/H Door Side Mirror Assy <i>new</i>		\$1,705.50 +
8	1	Front L/H Tyre <i>new</i>		\$580.00 ✓
9	1	Front L/H Rim <i>cut</i>		\$1,218.00 850/20
10	1	Front L/H Lower Arm <i>new</i>		\$321.00 +
11	1	Front L/H Knuckle Arm <i>new</i>		\$507.00 +
12	1	Front L/H Knuckle Arm Bearing <i>new</i>		\$484.00 +
13	1	Front L/H Shock Absorber		\$1,452.70 +

Subtotal :- \$9,369.70

1323.80

1257.61

SIN 850

Labour charges

To remove & refit front L/H undercarriage	\$380.00 X
To check wheel alignment computer	\$150.00 80
To reset computer	\$200.00 X
To check wiring	\$100.00 X
Tuff kote	\$150.00 X
Panel beating	780 \$800.00 300
Spray painting	\$1,000.00 400

Subtotal :- \$2,780.00

Total:- \$12,149.70

LKK Auto Consultants hence notify
the Reparer of the following:
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "without prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Reparer
Signature:
Date:

total: 2887.61
y/s: 23K.
03 Days

23K




Extensive selection of new & used cars | Genuine mileage | No chassis or structural damage | STA evaluation welcomed



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- 2 Years Paint Protection
- Low Downpayment & Interest Rates



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Renault Megane 1.5T DCI (A) Privilege.



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Direct Contact: StarAd

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In-house workshop ensures quality service
Member of SYTA and hire purchase association
100% deposit refund for unapproved loan

YONG LEE SENG MOTOR PTE LTD

Browse by Category [Save Search](#) [Print](#) [Back \(1 2 3 \) Next >](#) [Sort by Date Posted](#) [20 results/page](#)

51 vehicles **Search** [Advanced Search](#) [Search](#) [View All](#)

Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

Search Selection **bmw x3** Any Any Any Any Any Any Available



☐ **BMW X3 xDrive35i Sunroof** \$63,800 \$21,890 /yr 25-Mar-2011 2,979 cc 86,000 km SUV Available

Very Careful Owner, Immaculate And Flawless Condition. Buy Through A Reliable Consignment Agent To Ensure That The Whole Purchase Process Is Well Taken Care Of. High Trade In Quotes. Call To Arrange Viewing Today.

[Posted: 29-Jun-2016](#) [Tags: 2011 BMW X3, 2011 bmw x3, BMW X3, bmw x3, BMW X3, X3, Used BMW](#)



☐ **BMW X3 xDrive28i Sunroof** \$55,000 \$17,180 /yr 29-Jun-2011 2,996 cc 62,000 km SUV Available

Flawless Alpine White On Mocha Brown Interior X3 xDrive28i For Sale! Well Maintained And Serviced Regularly With Available Records. Low Mileage Clocked. Powerful, Responsive, Comfortable And Spacious. High Loan Available. Trade In Welcome. STA Evaluation Welcom...

[Posted: 29-Jun-2016](#) [Tags: 2011 BMW X3, 2011 bmw x3, BMW X3, bmw x3, BMW X3, X3, Used BMW](#)



☐ **BMW X3 xDrive28i Sunroof** \$55,000 \$15,280 /yr 30-Sep-2011 2,996 cc 91,898 km SUV Available

Sunroof, 3.0 Litre, Black In Color, Tyre Just Changed, Maintenance Worth Of \$5K Just Done Last Year, Full Year Ahead Of Road Tax Paid, But Need To Pro-Rated Reimburse By The Buyer. (Sorry For Confusion Earlier), Many Inquiries To View, May Not Be Able To Reply Back...

[Posted: 29-Jun-2016](#) [Tags: 2011 BMW X3, 2011 bmw x3, BMW X3, bmw x3, BMW X3, X3, Used BMW](#)



☐ **BMW X3 xDrive35i Sunroof** \$69,900 \$16,590 /yr 10-Feb-2012 2,979 cc 122,000 km SUV Available

[Posted: 22-Aug-2016](#) [Tags: 2012 BMW X3, 2012 bmw x3, BMW X3, bmw x3, BMW X3, X3, Used BMW](#)

[Car Buying](#)

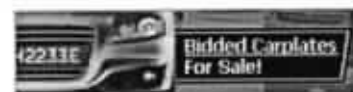
[Car Selling](#)

[Car Ownership](#)

[Car Aftermarket](#)

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[Lifestyle](#)



☐ **BMW X3 xDrive35i M-Sport** \$86,800 \$19,940 /yr 20-Jul-2012 2,979 cc - SUV Available

Only M-Sport In The Market, Beautiful Condition. 1 Owner Only. Please Call Our Sales Consultant For The Best Offer.

[Posted: 22-Jul-2016](#) [Tags: 2012 BMW X3, 2012 bmw x3, BMW X3, bmw x3, BMW X3, X3, Used BMW](#)



☐ **BMW X3 xDrive28i Sunroof** \$72,888 \$16,200 /yr 28-Sep-2012 2,996 cc 145,000 km SUV Available

Enjoy Various Loan Interest Rates From 2.48%. Loan Available! One Owner Only. Genuine Mileage Done. Well Taken Care Of By Previous Owner. Maintained And Serviced Regularly. 100% Accident Free With No Repairs Needed. STA Evaluation Check Is Welcome Here. Trad...

[Posted: 29-Jun-2016](#) [Tags: 2012 BMW X3, 2012 bmw x3, BMW X3, bmw x3, BMW X3, X3, Used BMW](#)



☐ **BMW X3 xDrive28i Sunroof** \$88,494 \$15,490 /yr 27-Jun-2013 1,997 cc 110,000 km SUV Available

Swift And Powerful, Superb Handling, Best Selling SUV, 2.0L Engine Turbo Claims To Be Quicker And Greener, With The All Wheel Drive And BMW Drive Dynamic Control System Can Bring You To Any Terrain, Makes Driving More Comfortable And Desirable, Very Well Maint...

[Posted: 24-Aug-2016](#) [Tags: 2013 BMW X3, 2013 bmw x3, BMW X3, bmw x3, BMW X3, X3, Used BMW](#)

[Compare](#)

☐ **BMW X3 xDrive20i** \$89,800 \$14,830 /yr 26-Feb-2014 1,997 cc 61,000 km SUV Available

Graded B by **STP**

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 381J

Vehicle Details

Vehicle No.: SKB2392P
Vehicle to be Exported: No
Intended Deregistration Date: 24 Aug 2019
Vehicle Make: B.M.W.
Vehicle Model: X3 XDRIVE28i 3.0 AT ABS
4WD SR HID DSC

Primary Colour: Black
Manufacturing Year: 2011
Engine No.: 00517652N52B30AF
Chassis No.: WBAWX52040LK44357
Maximum Power Output: 190.0 kW (254 bhp)
Open Market Value: \$46,257.00
Original Registration Date: 11 May 2011
First Registration Date: 11 May 2011
Transfer Count: 1
Actual ARF Paid: \$46,257.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 10 May 2021
PARF Rebate Amount: \$25,441.00

Intended COE Rebate Details

COE Expiry Date: 10 May 2021
COE Category: B - Car (1601cc & above)
COE Period(Years): 10
QP Paid: \$56,011.00
COE Rebate Amount: \$9,579.00
Total Rebate Amount: \$35,020.00

The information contained herein is correct as at 24 Aug 2019

OK

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 10 October, 2019 5:45 PM
To: Admin nht
Cc: Admin A; Chloe; Vic (LKKAUTO)
Subject: RE: Your Ref: SKB 2392P - ACCIDENT INVOLVING VEHICLES SME 9201Y AND SKB 2392P ON 21/08/2019 - LKK REF CC6/CTI19015123/Aha3
Attachments: FRONT.MP4; BACK.MP4

Without Prejudice

Dear Sukyi,

We refer further to our below email.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is in the view that our Insured is not liable of this accident.

Our Insured was making a left turn within the lane, then your client from behind overtook and cut into our Insured's lane. Please refer to the attached video footage for your reference.

As such, we have our principal's instruction and that we are unable to look into your client's claim.

We will now close the matter in our end.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vic@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

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From: Vic (LKKAUTO)
Sent: Tuesday, 3 September, 2019 5:44 PM
To: Admin nht
Cc: Admin A; Chloe; Vic (LKKAUTO)
Subject: RE: Your Ref: SKB 2392P - ACCIDENT INVOLVING VEHICLES SME 9201Y AND SKB 2392P ON 21/08/2019 - LKK REF CC6/CTI19015123/Aha3

Without Prejudice

Vic (LKKAUTO)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Thursday, 10 October, 2019 5:35 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: OUR REF: SNM19D203944-SME9201Y-CBS & YOUR REF: (TP : LKK REF - CC6/CTI19015123/Aha3)(Direct Settlement - Accident Involving SME9201Y AND SKB2392P on 21/08/2019)

Dear Vic,

Pls proceed to reject as below basis.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, October 10, 2019 10:26 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: OUR REF: SNM19D203944-SME9201Y-CBS & YOUR REF: (TP : LKK REF - CC6/CTI19015123/Aha3)(Direct Settlement - Accident Involving SME9201Y AND SKB2392P on 21/08/2019)

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal are the following:

- Estimated cost of repair
- Preliminary advice

Kindly advise if we can deny TP claim based on Insured's video footage and/or for your further instruction.

Thank you.

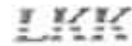
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 10 September, 2019 12:04 PM

To: 'Chong Boon Sen'

Cc: Admin A; Vic (LKKAuto); Claims Dept of CTI; Alfred Toh

Subject: RE: OUR REF: SNM19D203944-SME9201Y-CBS & YOUR REF: (TP : LKK REF - CC6/CTI19015123/Aha3)(Direct Settlement - Accident Involving SME9201Y AND SKB2392P on 21/08/2019)

CTI REF – TBA

LKK REF – CC6/CTI19015123/Aha3

Dear Boon Sen,

We refer to the subject matter.

Please be informed that Insured had provided a copy of his video footage. Please refer to the attached copy.

Based on the Insured's video footage, we observed that Insured vehicle was ahead of TP vehicle and was at the leftmost lane when making a right turn at the junction. However, TP vehicle overtook Insured vehicle at the junction when the collision occurred.

As such, we are of the view that Insured vehicle was within its lane when making the turn, the TP vehicle should have followed behind Insured or should not overtake the Insured's vehicle on its turning path.

In view of the above, we intend to reject the TP claim.

For your approval and/or further instruction please.

Thank you.

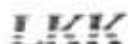
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Friday, 30 August, 2019 11:35 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: OUR REF: SNM19D203944-SME9201Y-CBS & YOUR REF: (TP : LKK REF - CC6/CTI19015123/Aha3)(Direct Settlement - Accident Involving SME9201Y AND SKB2392P on 21/08/2019)

Dear Mei Kwan,

Pls find Insured report.

Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI

Sent: Friday, 30 August, 2019 11:24 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: OUR REF: SNM19D203944-SME9201Y-CBS & YOUR REF: (TP : LKK REF - CC6/CTI19015123/Aha3)(Direct Settlement - Accident Involving SME9201Y AND SKB2392P on 21/08/2019)

Dear Boon Sen

Please revert to LKK on handling TP claim soonest possible.

File with officer-in-charge –Chong Boon Sen -6389 6171.

Regards

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Fax (65) 6224 7175 / 6224 7478

Tel: 6389 6116

Email : claimsdept@sg.cntaiping.com

Website:www.sg.cntaiping.com

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 30 August, 2019 9:54 AM

To: Claims Dept of CTI

Cc: CS A Team; Admin A; Vic (LKKAuto)

Subject: Direct Settlement - Accident Involving SME9201Y (OI : CTI - TBA) AND SKB2392P (TP : LKK REF - CC6/CTI19015123/Aha3) on 21/08/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKB 2392P at M/s New Hock Teck Motor Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI19015123/Aha3

03 SEPTEMBER 2019

CHAI SUH YUN
BLOCK 118 TECK WHYE LANE
#02-762
SINGAPORE 680118

By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING SME 9201Y AND SKB 2392P ON 21/08/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. **Unless proven otherwise.**

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **14/09/2019**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice** basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Meanwhile, please forward to us a copy of your video footage for our further review.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)
Samtai1992@gmail.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 3 September, 2019 4:13 PM
To: Samtai1992@gmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: SME 9201Y - ACCIDENT INVOLVING SME 9201Y AND SKB 2392P ON 21/08/2019



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Meanwhile, please forward to us a copy of your video footage for our further review.

Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC6/CTI19015123/Aha3q2

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 16-10-2019



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SME 9201Y	Veh. Inspected	SKB 2392P
Policy No.	DMPCSN3068281800	Coverage (\$)	0.00
Claim No.	SNM19D203944	Excess (\$)	0.00
Assign From		Assign Date	27/08/2019

2. Vehicle Particulars & Condition

Make & Model	B.M.W. X3	c.c	2996
Engine No.	HIDDEN	Year of Reg.	2996
Chassis No.	WBAWX52040LK44357	Colour	BLACK
Odometer	114535	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	245/50 R18	PIRELLI	6 mm
L/H Front Tyre	245/50 R18	PIRELLI	6 mm
R/H Rear Tyre	245/50 R18	PIRELLI	6 mm
L/H Rear Tyre	245/50 R18	PIRELLI	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	21/08/2019	Inspection Date	27/08/2019
Survey held at	NEW HOCK TECK MOTOR PTE LTD 1 KAKI BUKIT AVENUE 6 #01-43 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKB 2392P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT L/H FENDER	DENTED	808.10	808.10
1	FRONT L/H FENDER PROTECTOR	CUT	180.00	180.00
1	FRONT L/H FENDER COWLING	NOT NECESSARY	268.10	-
8	FRONT L/H FENDER COWLING CLIP @\$6.50	NOT NECESSARY	52.00	-
1	FRONT L/H DOOR	TO REPAIR SEE LABOUR	1,457.60	-
1	FRONT L/H DOOR PROTECTOR	CUT	335.70	335.70
1	FRONT L/H DOOR SIDE MIRROR ASSY	NOT NECESSARY	1,705.50	-
1	FRONT L/H TYRE	NOT NECESSARY	580.00	-
1	FRONT L/H LOWER ARM	NOT NECESSARY	321.00	-
1	FRONT L/H KNUCKLE ARM	NOT NECESSARY	507.00	-
1	FRONT L/H KNUCKLE ARM BEARING	NOT NECESSARY	484.00	-
1	FRONT L/H SHOCK ABSORBER	NOT NECESSARY	1,452.70	-
	LESS 5% DISCOUNT		-	-66.19
			8,151.70	1,257.61
SPECIAL NETT ITEMS				
1	FRONT L/H RIM (SN)	CUT	1,218.00	850.00
			1,218.00	850.00
LABOUR				
	TO REMOVE & REFIT FRONT L/H UNDERCARRIAGE.	NOT NECESSARY	380.00	-
	TO CHECK WHEEL ALIGNMENT COMPUTER.		150.00	80.00
	TO RESET COMPUTER.	NOT NECESSARY	200.00	-
	TO CHECK WIRING .	NOT NECESSARY	100.00	-
	TUFF KOTE.	NOT NECESSARY	150.00	-
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF FRONT L/H DOOR .		800.00	300.00
	SPRAY PAINTING.		1,000.00	400.00
			2,780.00	780.00
GRAND TOTAL			12,149.70	2,887.61

Report Ref No. CC6/CTI19015123/Aha3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,300.00
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Report Ref No. CC6/CTI19015123/Aha3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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