

Vic (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 14 October, 2019 6:04 PM
To: Vic (LKKAuto); Admin A; sngahtee@singnet.com.sg
Cc: Chong Boon Sen; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto)
Subject: OUR REF: SNM19D203944-SME9201Y-CBS & YOUR REF: (TP : LKK REF - CC6/CTI19015123/Aha3)(Direct Settlement - Accident Involving SME9201Y AND SKB2392P on 21/08/2019)
Attachments: FRONT.MP4; BACK.MP4

LKK REF - CC6/CTI19015123/Aha3
CTPIS REF – SNM19D203944C02(cbs)

Dear Vic

We refer to your email of 10 October 2019 pertaining to the above matter.

Please proceed to **reject the third party property damage claim based on Insured's video footage.**

Meanwhile, **please assist to check with mutual client on the outcome of his claim against SKB2392P.**

Aside to Boon Sen, please assist to keep track on the matter.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478
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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, 10 October, 2019 10:26 AM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: OUR REF: SNM19D203944-SME9201Y-CBS & YOUR REF: (TP : LKK REF - CC6/CTI19015123/Aha3)(Direct Settlement - Accident Involving SME9201Y AND SKB2392P on 21/08/2019)

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal are the following:

- Estimated cost of repair

- Preliminary advice

Kindly advise if we can deny TP claim based on Insured's video footage and/or for your further instruction.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 10 September, 2019 12:04 PM

To: 'Chong Boon Sen'

Cc: Admin A; Vic (LKKAuto); Claims Dept of CTI; Alfred Toh

Subject: RE: OUR REF: SNM19D203944-SME9201Y-CBS & YOUR REF: (TP : LKK REF - CC6/CTI19015123/Aha3)(Direct Settlement - Accident Involving SME9201Y AND SKB2392P on 21/08/2019)

CTI REF – TBA

LKK REF – CC6/CTI19015123/Aha3

Dear Boon Sen,

We refer to the subject matter.

Please be informed that Insured had provided a copy of his video footage. Please refer to the attached copy.

Based on the Insured's video footage, we observed that Insured vehicle was ahead of TP vehicle and was at the leftmost lane when making a right turn at the junction. However, TP vehicle overtook Insured vehicle at the junction when the collision occurred.

As such, we are of the view that Insured vehicle was within its lane when making the turn, the TP vehicle should have followed behind Insured or should not overtake the Insured's vehicle on its turning path.

In view of the above, we intend to reject the TP claim.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Friday, 30 August, 2019 11:35 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: OUR REF: SNM19D203944-SME9201Y-CBS & YOUR REF: (TP : LKK REF - CC6/CTI19015123/Aha3)(Direct Settlement - Accident Involving SME9201Y AND SKB2392P on 21/08/2019)

Dear Mei Kwan,

Pls find Insured report.

Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI

Sent: Friday, 30 August, 2019 11:24 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: OUR REF: SNM19D203944-SME9201Y-CBS & YOUR REF: (TP : LKK REF - CC6/CTI19015123/Aha3)(Direct Settlement - Accident Involving SME9201Y AND SKB2392P on 21/08/2019)

Dear Boon Sen

Please revert to LKK on handling TP claim soonest possible.

File with officer-in-charge –Chong Boon Sen -6389 6171.

Regards

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
Fax (65) 6224 7175 / 6224 7478
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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 30 August, 2019 9:54 AM
To: Claims Dept of CTI
Cc: CS A Team; Admin A; Vic (LKKAuto)
Subject: Direct Settlement - Accident Involving SME9201Y (OI : CTI - TBA) AND SKB2392P (TP : LKK REF - CC6/CTI19015123/Aha3) on 21/08/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKB 2392P at M/s New Hock Teck Motor Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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