

## Jia Le (LKK Auto)

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**From:** Jia Le (LKK Auto)  
**Sent:** Thursday, 5 November 2020 2:25 PM  
**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Subject:** RE: URGENT / LAST ATTEMPT Re: Accident on 23/8/2019 involving SHC 4070K & GBJ 62U (AIG's insured) Our Ref: TAX/08/19/2084/lg

### WITHOUT PREJUDICE

Dear Lee Gek,

Based on both parties scenario, we assessed that your taxi's door was opened ajar and causing our insured to hit it's door. However, our insured confirmed that he saw the taxi's door was not opened when he came back from coffee shop. When he started to moving out from parking lot and just realized that he had collided with your taxi's door.

We have our principal instruction to maintain the position unless there's substantial evidence provided.

Thank you.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

**Sent:** Tuesday, 20 October 2020 4:58 PM

**To:** Jia Le (LKK Auto)

**Subject:** URGENT / LAST ATTEMPT Re: Accident on 23/8/2019 involving SHC 4070K & GBJ 62U (AIG's insured) Our Ref: TAX/08/19/2084/lg

Dear Jia Le,

Please let us know by **27<sup>th</sup> October 2020** if your principal is prepared to consider settling our claim.  
Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

**Sent:** Friday, 14 August 2020 1:36 PM

**To:** Jia Le (LKK Auto)

**Subject:** URGENT / LAST ATTEMPT Re: Accident on 23/8/2019 involving SHC 4070K & GBJ 62U (AIG's insured) Our Ref: TAX/08/19/2084/lg

**URGENT  
LAST ATTEMPT**

Dear Jia Le,

The fact that the accident occurred about 3 seconds after your insured's lorry has moved off proved that our taxi door was ajar within its own parking lot. If the taxi door was wide open out of the parking lot then the impact would be felt immediately when your insured's lorry started to move off.

Your insured's driver was alone, only checked for on-coming traffic from the right and failed to check the left before turning left from stationary position.

From the reflection of the left wing mirror of your insured's lorry, it showed that our taxi's door was ajar within its own parking lot.

We would urge your principal to review the matter so as to save costs.

Please let us know by **20<sup>th</sup> August 2020** if you are prepared to settle our claim at 100%. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd

