

INS. CASE OWNER: CHAN Kian Chuan
68805444

CC4/ASM19015114/

A pa3/

LKK:
IDAC: 133952

Surveyor:

Adnan

DOI:

ASSIGNMENT

29/8/19

Date / Time:

27/08/2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : SLD 6340R

Claim No. : S9M01YH8

Name of Insured : LIM SALLY

Policy No. : GA438334

Insured Tel No. : HP: 96806444

Make / Model : TOYOTA HARRIER 2.0

Excess Sec II : \$ D.O.A : 26/08/19 10:30

Place of Accident : PIE TOWARDS TPE

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SKF 2538R

INSRS:
WSP: GREEN FOREST
Tel: AUTOMOBILE
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time		STAGE	DATE / PIC
	SKF 2538R - CC3/AIG13011097/Rqk3; DOA: 15/7/12	Non-Reporting ltr (1st):	
	- CC6/AIG12014988/Ub1t2q2; DOA: 15/7/12	Non-Reporting ltr (2nd):	
	SLD 6340R - X	Non-Reporting ltr (Final):	
27/08/2019	OINR. To send out first letter. File pass to Su Li.	Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	can 15/11/19.
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	<input type="checkbox"/>
		After call ltr to OI:	<input type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
		Towing Invoice:	<input checked="" type="checkbox"/>
		LTA / GIA :	<input checked="" type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Maintenance/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD	<input type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time:		Sent By:	
FINALIZATION Date/Time:		Confirm with:	
Repair Cost:	\$5	(days) Reduction:	%
FINAL SETTLEMENT Date/Time: 2/12/19		Confirm with: Chas	
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	15 (G/S)
Repair Cost:	\$5 3497.50		
Loss of Rental (LOR):	\$5	(days)	
Loss of Use (LOU):	\$5 350.00	(\$ 50 x 7 days)	
Loss of Income (LOI):	\$5	(\$ x days)	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	\$5 7.45		
Medical:	\$5		
Disbursement:	\$5	(e.g. Tow/ Independent)	
Legal Cost	\$5		
Total:	\$5 3834.95	Global Sum \$5:	3820.00
FINAL PAYMENT Date/Time:		Confirm with:	
Payee 1:	\$5 3830.00	Name 1:	Green Forest Automobile Pte Ltd
Payee 2: (Strike if N.A.)	\$5	Name 2:	
Payee 3: (Strike if N.A.)	\$5	Name 3:	

COPY SENT

1) Claim status: Normal/Reject/Private Settle
2) Report Format: ☒ 3) Survey fee: \$350.00

GIA

15114/AD

Adrian

ASSIGNMENT

Front: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To inspect Vehicle No: _____
at Workshop m/s _____
of _____
Insured: _____
Policy No. _____
Claims No. _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

(Policy Condition)
Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
IDAC Accident Rpt: _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: 05 days Res.: Yes or No
Lum Sum: 20 % 3 Val.: Yes or No
CA / REV / REP. / 24 HRS
Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SKF 2538R Yr Regn: 2012 / May
Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or

Make: Mercedes Benz C180 cc 1597
Colour: Blue A/C: Insured / Std / Nil / NA
Sp. Reading 200432 T/Radio: Insured / Std / Nil / NA
Eng/No: _____
C/No: WDD2040452A690031
Gen. Cond: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Leaked / Burnt or
Brake: In order / Jammed / Leaked / Burnt or
Modi: Nil / S/Rim / STD A/Rim or
Tyre Size: F: 225/40 R18
R: 225/40 R18

BS / DUN / EXNOVA / GY / FS / LIZA / MC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front		Rear	
R/Bal.	<u>06</u> mm	R/Bal.	<u>06</u> mm
L/Bal.	<u>06</u> mm	L/Bal.	<u>06</u> mm
D.O.A.		D.O.I.	<u>29/08/19</u>

Survey held at Green Forest

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Rear o/s.
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>TP AXA</u>
	<u>V/S \$ 3250 CRed \$ 8558 (22%).</u>
	<u>31789 / 2718</u>
	<u>MV: 49K</u>
	<u>PV: 3181K</u>
	<u>Nett: 17.2K</u>

Date/Time, File Pass to?	Date/Time, File Return to?	Part Prices Check:	Survey Fee:	Date:
1)	2)	IN	Basic & Add.	
3)	4)	OUT	S + RS, SI	
5)	6)		Photos	
Preli. Report			Others	
Final Report			TOTAL	

GREEN FOREST AUTOMOBILE PTE LTD

8 Kaki Bukit Avenue 4, #05-25 Premier @ Kaki Bukit Singapore 415875

PANG KWANG SERN
8 KAKI BUKIT AVE 4
05-25 PREMIER @ KB
Singapore 415875

TP AXA
Xiao Tony

27th August 2019

WDD2040452 A650031

Accident date: 26th AUGUST 2019

Estimated repair cost for vehicle no: SKF2538R MERCEDES BENZ C180K '2012

S/n	Qty	Items/Nett	U/price	Amount
1	1	Rear tyre-RH <i>Not New</i>		\$650.00 x
2	1	sport rim -RH <i>cut</i>		\$750.00 x
3	1	Rear wheel bearing		\$321.00 x
4	1	Rear shock Absorber		\$755.00 x
5	1	Rear lower arm		\$425.00 x
6	1	Rear mud shield -RH		\$225.00 x
7	1	Rear tail lamp-RH <i>cut</i>		\$242.00 <i>645</i>
8	4	Rear tail lamp clips <i>new</i>	\$3.00	\$12.00 x
9	2	Rear tail lamp inner side cover-RH <i>Not New</i>	\$98.00	\$196.00 x
10	1	Rear fender -RH <i>Repair</i>		\$1,255.00 x
11	1	Rear fender inner trim board-RH <i>Not New</i>		\$452.00 x
12	1	Rear Bumper <i>De-bond</i>		\$1,688.00 x <i>1365</i>
13	8	Rear bumper clips <i>new</i>	\$3.00	\$24.00 x
14	1	Rear Bumper reverse sensor <i>Not New</i>		\$480.00 x
15	1	Rear Bumper Side Bracket -RH <i>new</i>		\$158.00 x
16	1	Rear Bumper reinforcement <i>Not New</i>		\$558.00 x
17	1	Rear Bumper Side moulding-RH <i>new</i>	\$110.00	\$110.00 x
18	1	Rear bumper center moulding-RH <i>new</i>		\$185.00 x
19	1	Rear bumper towing cover <i>Not New</i>		\$122.00 x

3064 Subtotal :- \$9,208.00

Labour charges

To Remove & refix cushion

2757.60 \$120.00 ~~60~~

To Remove & refix reverse Sensor

\$100.00 ~~50~~

To Remove & refix rear undercarriage

\$350.00 ~~x~~

To Reset computer

\$250.00 ~~x~~

Tuff kote

\$120.00 ~~x~~

LKK Auto Consultants hence notify the Repairer of the following:

- To remove & Refix rear petrol tank
- To Check Wiring System
- To display damaged parts during resurvey
- Pans prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Spray painting
- Superficially damaged parts must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

total: 4097.60 Adrian Lj
L/S: 3250 H/S: 29/08/19
05 Days

Subtotal \$2,600.00

Total:- \$11,808.00

\$80.00 ~~30~~

\$700.00 ~~600~~

\$700.00 ~~600~~

[Back to OneMotoring](#)

Inquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Driver ID Type:

Singapore NRIC

Driver ID:

352E

Vehicle Details

Vehicle No:

SKF2538R

Vehicle to be Exported:

Yes

Intended Deregistration Date:

26 Aug 2019

Vehicle Make:

MERCEDES BENZ

Vehicle Model:

C 180 KOMPRESSOR

Vehicle Colour:

Blue

Manufacturing Year:

2012

Engine No:

27191031353385

Chassis No:

WDD2040452A690031

Maximum Power Output:

115.0 kW (154 bhp)

Open Market Value:

\$29,391.00

Original Registration Date:

11 May 2012

First Registration Date:

11 May 2012

Transfer Count:

1

Actual ARF Paid:

\$29,391.00

Intended PARF Rebate Details

PARF Eligibility:

Yes

PARF Eligibility Expiry Date:

10 May 2022

PARF Rebate Amount:

\$17,634.00

Intended COE Rebate Details

COE Expiry Date:

10 May 2022

COE Category:

A - Car (1600cc & below)

COE Period (Years):

10

COE Paid:

\$52,392.00

COE Rebate Amount:

\$14,170.00

Total Rebate Amount:

\$31,804.00

The information contained herein is correct as at 26 Aug 2019

OK

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	352E
Vehicle Details	
Vehicle No.:	SKF2538R
Vehicle to be Exported:	Yes
Intended Deregistration Date:	29 Aug 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	C 180 KOMPRESSOR
Primary Colour:	Blue
Manufacturing Year:	2012
Engine No.:	27191031353385
Chassis No.:	WDD2040452A690031
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$29,391.00
Original Registration Date:	11 May 2012
First Registration Date:	11 May 2012
Transfer Count:	1
Actual ARF Paid:	\$29,391.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 May 2022
PARF Rebate Amount:	\$17,634.00
Intended COE Rebate Details	
COE Expiry Date:	10 May 2022
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$52,392.00
COE Rebate Amount:	\$14,126.00
Total Rebate Amount:	\$31,760.00

The information contained herein is correct as at 29 Aug 2019


OK

◀ Service Request Details

Claim

S9M01YH8

Reference

None 

Loss Date

August 26, 2019

Report Date

Aug 27, 2019 9:13:50 AM

Request Date

August 27, 2019

Due Date

September 3, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SKF2538R

P. Chris

T: 11:37a.m

V: Out

E: ✓

Model

MERCEDES-BENZ

Service Address

...

Primary Contact/Insured

LIM SALLY

78A LORONG K TELOK KURAU, #05-07 PALM GALLERIA, 425702, Singapore

SALLY348@GMAIL.COM

Claim Handler

CHAN Kian Chuan

68805444

kianchuan.chan@axa.com.sg

Additional Instructions

NON-REPORTED

2

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

[New Message](#)

Catherine Chong (LKK Auto)

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Monday, 26 August, 2019 10:31 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: KUMAR Shailendra
Subject: [EXTERNAL] SKF2538R & SLD6340R DOA 26.08.2019
Attachments: SKF 2538R - GIA report.pdf

Categories: Shailendra

Dear Sir / Mdm ,

Enclosed is our client's GIA report .

Please let us have your 10 name list of surveyor to survey our client's veh : SKF2538R . Thanks

Regards,
Chris Chan Pick Yuen
GREEN FOREST AUTOMOBILE PTE LTD
HP: 92712214

Get [Outlook for iOS](#)



Virus-free. www.avg.com



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

28 August, 2019

LIM SALLY

78A LORONG K TELOK KURAU,
#05-07 PALM GALLERIA,
SINGAPORE 425702

Dear Sir,

OUR REF : S9M01YH8 // CC4/ASM19015114/pa3

YOUR REF : SLD 6340R

**ACCIDENT INVOLVING SLD 6340R & SKF 2538R ALONG/AT PIE TOWARDS TPE
ON 26/08/2019**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Singapore Pte Ltd to deal with the third party claim against your motor policy.

We have received a third party claim(s) from **GREEN FOREST AUTOMOBILE PTE LTD** acting on behalf of the owner of **SKF 2538R** against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/motor-claims>

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Insurance Pte Ltd Customer Care Centre.

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven **(7) days** from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

If you need any clarification, please do not hesitate to contact us at 6742 3197 or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,
Chew Hsiao Tong

CC : AXA INSURANCE PTE LTD
Motor Claim Department

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 30 August 2019 11:41 AM
To: chan pick yuen
Cc: Admin A
Subject: RE: SKF2538R & SLD6340R DOA 26.08.2019 *** LKK REF: CC4/ASM19015114/pa3
Attachments: Statement of SLD6340R.pdf

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per AXA instruction, we would like to request a copy of your client's video footage for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, 27 August 2019 5:40 PM
To: chan pick yuen <chris_chanbebe@hotmail.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SKF2538R & SLD6340R DOA 26.08.2019 *** LKK REF: CC4/ASM19015114/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.



<TP - Mandate IA> - S9M01YH8 [ACCIDENT INVOLVING SLD 6340R(OI) & SKF 2538R(TP) ON 26/08/2019]

Type

🔗 Question

Message

Liability: 100%. Third party video shows that third party was driving within his lane, OI filtered lane and collided with third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,904.95(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 29-Nov-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 189607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (965) 62563561 FAX : (965) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

DATE: 29/11/2019

Survey Details:

Date of loss	26.08.2019
Date of appointment	27.08.2019
Date of survey	29.08.2019
Location of survey	GREEN FOREST AUTOMOBILE PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SKF2538R
Make and Model	Mercedes Benz C180 (1597cc)
Date of registration	11.05.2012
Excess	
Market Value/ Book Value	\$ 49,000.00 (est)
Parf/COE Rebate	\$ 31,804.00 (est)
Nett Value/ ERV	\$ 17,196.00 (est)

Repair details:

Initial Estimate	\$ 11,808.00
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 2,757.60
Check items (estimate)	NIL
Labour	\$ 1,340.00
Supplementary	NIL
Total	\$ 4,097.60
Lump Sum(if applicable)	\$ 3,250.00

Number of days for repair	<u>5</u>
---------------------------	----------



Remarks:

*Third party video shows that he was driving within his lane,
OID filtered lane and collided with third party.*

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 3,477.50	
Loss of use	\$ 420.00	(7days x \$60.00)
Loss of rental	NIL	
Loss of income	NIL	
LTA/GIA search fees	\$ 7.45	
Others	NIL	
Proposed Total	\$ 3,904.95	

677
✓
350.00 (7x50)

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 29 November 2019 3:20 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 133952, vehicle number SKF2538R

29/11/19 1:54 PM *** MessagePLS PROCEED AS FOLLOWS: COR \$3,477.50 LOU \$350 LTA \$7.45 TOTAL
\$3,834.95 - CHAN Kian Chuan

-----Original Message-----

From: kianchuan.chan@axa.com.sg <kianchuan.chan@axa.com.sg>
Sent: Friday, 29 November, 2019 1:57 PM
To: admin-d@lkkauto.com
Subject: New message for service request 133952, vehicle number SKF2538R

AXA Insurance has sent you a message for claim number S9M01YH8.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Monday, 2 December 2019 7:54 AM
To: Hsiao Tong (LKKAuto)
Subject: Re: SKF2538R & SLD6340R DOA 26.08.2019 *** LKK REF: CC4/ASM19015114/Apa3

Dear Hsiao Tong,

Accept . DV please .

Get [Outlook for iOS](#)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, November 30, 2019 12:32:28 PM
To: chan pick yuen <chris_chanbebe@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SKF2538R & SLD6340R DOA 26.08.2019 *** LKK REF: CC4/ASM19015114/Apa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$3,830.00(all-in)**.

Please confirm acceptance.

Meantime, kindly provide after repair photos for SKF2538R.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 29 November 2019 8:38 AM
To: chan pick yuen <chris_chanbebe@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SKF2538R & SLD6340R DOA 26.08.2019 *** LKK REF: CC4/ASM19015114/Apa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly provide after repair photos for SKF2538R.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Thursday, 14 November 2019 3:56 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: SKF2538R & SLD6340R DOA 26.08.2019 *** LKK REF: CC4/ASM19015114/pa3

Dear Hsiao Tong ,

1st Reminder

Please let us have your offer soon . Thanks

Regards,

Chris Chan Pick Yuen

From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Wednesday, October 30, 2019 1:17 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Shu Pei (LKK Auto) <shupeil@lkkauto.com>

Subject: Re: SKF2538R & SLD6340R DOA 26.08.2019 *** LKK REF: CC4/ASM19015114/pa3

Dear Hsiao Tong ,

Enclosed is our invoice , LOA , , LTA fee & GIA

As request following :

1. RC \$ 3477.50/- (RC \$3250 + 7% GST / As agreed)

2. loss of use \$ 700 (\$100 - MERCEDES LUXURY CAR x 7) 5 days recommend + 1 day PRS + 1 Days weekend
3. Ita fee \$ 7.45
100% (video submitted by whatdd 30.08.19) -direct from behind

Total \$ 4184.95/-.

Please let us have your offer soon . Thanks

Regards,
Chris Chan Pick Yuen

Green Forest Automobile Pte Ltd

Hp:92712214

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, August 30, 2019 11:41 AM
To: chan pick yuen <chris_chanbebe@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SKF2538R & SLD6340R DOA 26.08.2019 *** LKK REF: CC4/ASM19015114/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per AXA instruction, we would like to request a copy of your client's video footage for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 27 August 2019 5:40 PM

To: chan pick yuen <chris_chanbebe@hotmail.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: SKF2538R & SLD6340R DOA 26.08.2019 *** LKK REF: CC4/ASM19015114/pa3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement**.

Please provide us the following and arrange for TP survey.

- ***evidence i.e. video and scene photo.***
- ***PIR result (if any)***
- ***Estimated cost of repair***

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong at 6742 3197.**

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Monday, 26 August, 2019 10:31 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: KUMAR Shailendra <shailendra.kumar@axa.com.sg>

Subject: [EXTERNAL] SKF2538R & SLD6340R DOA 26.08.2019

Dear Sir / Mdm ,

Enclosed is our client's GIA report .

Please let us have your 10 name list of surveyor to survey our client's veh : SKF2538R . Thanks

Regards,

Chris Chan Pick Yuen

GREEN FOREST AUTOMOBILE PTE LTD

HP: 92712214

Get [Outlook for iOS](#)



Virus-free. www.avg.com

GREEN FOREST AUTOMOBILE PTE LTD

8 Kaki Bukit Avenue 4, #05-25 Premier @ Kaki Bukit Singapore 415875

INVOICE

PANG KWANG SERN
8 Kaki Bukit Avenue 4
#05-25 Premier @ Kaki Bukit
Singapore 415875

Date: 30-Oct-19
GST Reg.No: 201723238H

Accident date: 26th August 2019
Final Bill For Vehicle No: SKF2538R MERCEDES BENZ C180K

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD Surveyor : Mr Adrian Ling	\$3,250.00
GST 7%	\$227.50
Total	\$3,477.50

S/DLRS: THREE THOUSAND FOUR HUNDRED SEVENTY SEVEN AND CENTS FIFTY ONLY

Hsiao Tong (LKKAUTO)

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Wednesday, 30 October 2019 1:17 PM
To: Hsiao Tong (LKKAUTO)
Cc: Shu Pei (LKKAUTO)
Subject: Re: SKF2538R & SLD6340R DOA 26.08.2019 *** LKK REF: CC4/ASM19015114/pa3
Attachments: lta fee.pdf; SKF 2538R - GIA report.pdf; LOA INVOICE.pdf

Dear Hsiao Tong ,

Enclosed is our invoice , LOA , , LTA fee & GIA
As request following :

1. RC \$ 3477.50/- (RC \$3250 + 7% GST / As agreed)
2. loss of use \$ 700 (\$100 - MERCEDES LUXURY CAR x 7) 5 days recommend + 1 day PRS + 1 Days weekend
3. lta fee \$ 7.45

100% (video submitted by whatdd 30.08.19) -direct from behind

Total \$ 4184.95/-.

Please let us have your offer soon . Thanks

Regards,
Chris Chan Pick Yuen
Green Forest Automobile Pte Ltd
Hp:92712214

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, August 30, 2019 11:41 AM
To: chan pick yuen <chris_chanbebe@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SKF2538R & SLD6340R DOA 26.08.2019 *** LKK REF: CC4/ASM19015114/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per AXA instruction, we would like to request a copy of your client's video footage for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 27 August 2019 5:40 PM

To: chan pick yuen <chris_chanbebe@hotmail.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: SKF2538R & SLD6340R DOA 26.08.2019 *** LKK REF: CC4/ASM19015114/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement**.

Please provide us the following and arrange for TP survey.

- ***evidence i.e. video and scene photo.***
- ***PIR result (if any)***
- ***Estimated cost of repair***

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong at 6742 3197**.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Monday, 26 August, 2019 10:31 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor_survey@axa.com.sg>

Cc: KUMAR Shailendra <shailendra.kumar@axa.com.sg>

Subject: [EXTERNAL] SKF2538R & SLD6340R DOA 26.08.2019

Dear Sir / Mdm ,

Enclosed is our client's GIA report .

Please let us have your 10 name list of surveyor to survey our client's veh : SKF2538R . Thanks

Regards,

Chris Chan Pick Yuen

GREEN FOREST AUTOMOBILE PTE LTD

HP: 92712214

Get [Outlook for iOS](#)



Virus-free. www.avg.com




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19015114/Apa3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:KIAN CHUAN			Date : 17-12-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLD 6340R	Veh. Inspected	SKF 2538R	
Policy No.	GA438334	Coverage (\$)	0.00	
Claim No.	S9M01YH8	Excess (\$)	0.00	
Assign From		Assign Date	27/08/2019	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ C 180	c.c	1597	
Engine No.	HIDDEN	Year of Reg.	2012	
Chassis No.	WDD2040452A690031	Colour	BLUE	
Odometer	200432	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/40 R18	MICHELIN	6 mm	
L/H Front Tyre	225/40 R18	MICHELIN	6 mm	
R/H Rear Tyre	225/40 R18	MICHELIN	6 mm	
L/H Rear Tyre	225/40 R18	MICHELIN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	26/08/2019	Inspection Date	29/08/2019	
Survey held at	GREEN FOREST AUTOMOBILE PTE LTD 8 KAKI BUKIT AVENUE 4 #05-25 PREMIER @ KAKI BUKIT SINGAPORE 415875			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKF 2538R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR TYRE -RH (CONSISTENT)	NOT NECESSARY	650.00	-
1	SPORT RIM -RH (CONSISTENT)	CUT	750.00	750.00
1	REAR WHEEL BEARING (CONSISTENT)	NOT NECESSARY	321.00	-
1	REAR SHOCK ABSORBER (CONSISTENT)	NOT NECESSARY	755.00	-
1	REAR LOWER ARM (CONSISTENT)	NOT NECESSARY	425.00	-
1	REAR MUD SHIELD -RH (CONSISTENT)	NOT NECESSARY	225.00	-
1	REAR TAIL LAMP -RH (CONSISTENT)	CUT	842.00	645.00
4	REAR TAIL LAMP CLIPS @\$3.00 (CONSISTENT)	NECESSARY	12.00	12.00
2	REAR TAIL LAMP INNER SIDE COVER -RH @\$98.00 (CONSISTENT)	NOT NECESSARY	196.00	-
1	REAR FENDER -RH (CONSISTENT)	TO REPAIR SEE LABOUR	1,255.00	-
1	REAR FENDER INNER TRIM BOARD -RH (CONSISTENT)	NOT NECESSARY	452.00	-
1	REAR BUMPER (CONSISTENT)	DEFORMED	1,688.00	1,365.00
8	REAR BUMPER CLIPS @\$3.00 (CONSISTENT)	NECESSARY	24.00	24.00
1	REAR BUMPER REVERSE SENSOR (CONSISTENT)	NOT NECESSARY	480.00	-
1	REAR BUMPER SIDE BRACKET -RH (CONSISTENT)	NECESSARY	158.00	158.00
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	NOT NECESSARY	558.00	-
1	REAR BUMPER SIDE MOULDING -RH (CONSISTENT)	NECESSARY	110.00	110.00
1	REAR BUMPER CENTER MOULDING -RH (CONSISTENT)	NOT NECESSARY	185.00	-
1	REAR BUMPER TOWING COVER (CONSISTENT)	NOT NECESSARY	122.00	-
	LESS 10% DISCOUNT		-	-306.40
			9,208.00	2,757.60
LABOUR				
	TO REMOVE & REFIX CUSHION.		120.00	60.00
	TO REMOVE & REFIX REVERSE SENSOR .		100.00	50.00
	TO REMOVE & REFIX REAR UNDERCARRIAGE.	NOT NECESSARY	350.00	-
	TO RESET COMPUTER.	NOT NECESSARY	250.00	-
	TUFF KOTE.	NOT NECESSARY	120.00	-
	TO REMOVE & REFIX REAR PETROL TANK.	NOT NECESSARY	180.00	-
	TO CHECK WIRING SYSTEM.		80.00	30.00

Report Ref No. CC4/ASM19015114/Apa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	PANEL BEATING, INCLUSIVE OF THE REPAIR OF REAR FENDER -RH.		700.00	600.00
	SPRAY PAINTING.		700.00	600.00
			2,600.00	1,340.00
GRAND TOTAL			11,808.00	4,097.60
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,250.00

Report Ref No. CC4/ASM19015114/Apa3q2

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	59M01YH8
Reference	CC4/ASM19015114/Aua3a2
Loss Date	26 August 2019
Report Date	27 Aug 2019 9:13:50 AM
Request Date	27 August 2019
Due Date	

Actions

Next Step: Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SKF25388
Make	BMW
Model	MERCEDES-BENZ
Service Address	

Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Primary Contact/Insured
LIM SALLY
78A LORONG K TELOK KURAU, #05-07 PALM GALLERIA, 425702, Singapore
SALLY348@GMAIL.COM

Claim Handler
CHAN KUN CHUAN
68805444
Kianchuan.chan@axa.com.sg

Additional Instructions

NON-REPORTED

Messages Invoices History Documents Assessment Metrics Notes

Document Type Document SubType

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKXInvoice1 (5).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	20 December 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UNLOADED
LTA_SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
LKKInspection (7).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
LKKAdjustment1a (6).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 December 2019
TP-MANDATE IA dtd 291119.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	29 November 2019
LTA_Search_Fee.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 November 2019
TP_ESTIMATE_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	29 November 2019
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 November 2019
PAIRF_COE_Rebate_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 November 2019
TP_SCENE_PHOTO.jpg	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (TP)	29 November 2019
SKF2538R vs SLD6340R-TP VIDEO.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	15 November 2019
TP - (A).pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	2 September 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 EMAIL SENT TO OI_DD260819.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	26 August 2019
 AXA -LETTER TO INSURED NON REPORTING.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	26 August 2019
 REPLY FROM WORKSHOP.jpg	Letters and Correspondence	Workshop	KUMAR Shalendra	27 August 2019
 PRI FROM WORKSHOP WITH TP GIA SKF2538R.png	Letters and Correspondence	Workshop	KUMAR Shalendra	27 August 2019