

ASS. REC. BY:

REF: CS3/MSG19015103/Gc f3³²

Special Instruction:

Surveyor: GQ

ASSIGNMENT (Office)

From (Person): (myself) Lee

of MSZ9

Date/Time: 27.8.19 11.08 a.m.

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: XE 3025Z

Insured: FBV 280 K

at Workshop m/s Eng Soon Huat

Tel: 96 910909

of 1003 Eunice Ave 8 #01-55

Policy No: 72184560

Claim No: MSC/V/19-001013

Sum Insured: Excess:

D.O.A. 18.8.2019

Make of Veh:
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 27.8.19 3.47 p.m.

Person Contacted:

AL Long

H.O.D. Endorsement:

Vehicle IN / OUT

Date/Time	Action/Instruction (X) Estimate
	FBV 280K : X
	XE 3025Z : X

PRS
Gul

REF: MS29

ASSIGNMENT

From:

Date:

2.9.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

XE 30252

at Workshop n/s

Eng Soon Huat

of 1003 Eunus

GLM Tian

Insured

logistics

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

Contact Before go 96910909

(Ah Long)

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

7 days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

mp

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No.

XE 30258

Yt Regn:

12 Jun 2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

scorpion

KAS TMA

Make:

HINO FS1EKM

12913

Colour:

yellow/white

N/C. Insured / Std / NI / NA

Sp. Reading

49741

T/Radio: Insured / Std / NI / NA

Eng/No.

C/No:

FS1EKM 10033

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: M / S/Rim / STD A/Rim or

Tyre Size:

F:

295/80R22.5

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

6 mm

Rear

R/Bal.

6/6 6/6

mm

L/Bal.

6 mm

L/Bal.

6/6 6/6

mm

D.O.A.

D.O.L.

02-09-19

Survey held at

Braddell RD open carpark. 12pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

~~\$40k - \$50k~~ \$8000 - \$10k

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

7

Resurvey No. of Trip:

-

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invz (\$

☐

: Weekend (\$

Survey Fee:

Transportation

\$ + RS. \$

Photos

Others

TOTAL

Report Format:

PRS

Lump Sum / L.B.F. (\$

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Aug 2019		27 Aug 2019 15:42 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	TEO LAY HAR (ZHANG LIXIA), ID: S8740675Z, Tel: +6591895386, Email: NOEMAIL								
Main Claimant:	GIM TIAN LOGISTICS PTE LTD, Co. Reg. No.: 199400038D								
Vehicle Reg. No.:	XE3025Z	Date of Loss:	18/08/2019 11:00 - :59 [26 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MSC/V/19-001013	Policy/Cover Note No.:	MSCN:72184560(TPFT) (TP, Fire & Theft) Coverage: 27/06/2019 - 26/06/2020						
Vehicle Reg. No. (Insured):	FBN280K	Policy No. (Claimant):							
Repairer:	- Not Applicable - (-)								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 28/08/2019]								
Driver/Custodian (Insured):	TEO LAY HAR (ZHANG LIXIA) (31 / Female), NRIC: S8740675Z, Tel: +6591895386 Email: NOEMAIL								
Adj Asg. Remarks:	on WP. Manual assigned to LKK, please call Ah Long 9691 0909 to arrange location. Heavy vehicle. He can't confirm workshop name with MSIG now. Manual assigned to LKK via email on 27/08/19.								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
There are no mail for this case.									
ALL ASSOCIATED TASKS									
View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msigg-asia.com>
Sent: Tuesday, 27 August 2019 11:08 AM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui; Winnie Chua; Helene Phua
Subject: Survey Request - Manual Assigned

BMC.3375.19 TP XE3025Z , DOA: 18/08/19 FBN280K (MSIG)

Manual Assigned

Dear LKK,

Refer to the email, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msigg-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msigg.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Winnie Chua

Sent: Tuesday, 27 August, 2019 9:51 AM

To: Boo Moh Cheh <boo@kurupnboo.com.sg>

Cc: Helene Phua <helene_phua@sg.msigg-asia.com>; Crystal Lee <crystal_lee@sg.msigg-asia.com>

Subject: RE: BMC.3375.19 TP XE3025Z , DOA: 18/08/19 FBN280K (MSIG)

Hi,

Thank you for your email.

We regret to inform you that we are unable to accept your list of nominated Single Joint Experts (SJE).

We will proceed to appoint our own panel of external surveyor and they will contact your workshop directly.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Boo Moh Cheh [<mailto:boo@kurupnboo.com.sg>]

Sent: Tuesday, 27 August 2019 9:24 AM

To: Winnie Chua <pingping_chua@sg.msig-asia.com>

Cc: Helene Phua <helene_phua@sg.msig-asia.com>

Subject: RE: BMC.3375.19 TP XE3025Z, DOA: 18/08/19 FBN280K (MSIG)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Our Ref : BMC.3375.19.wh
27 August 2019

MSIG Insurance (Singapore) Pte Lt
Attention : Ms Winnie Chua

Dear Sirs

We refer to your meail dated 26 August 2019 sent at 7.46 am ("your email").

We regret that our client is not agreeable to appoint any of the surveyors listed in your email.

We are instructed to appoint Mr Patrick Ng of Carlink Consultancy for the pre repair inspection.

Please let us have your reply.

Regards

Boo Moh Cheh
Kurup & Boo
111 North Bridge Road
#15-03 Peninsula Plaza
Singapore 179098
Tel : 6223 3343
Fax : 6225 7248

From: Winnie Chua <pingping_chua@sg.msig-asia.com>

Sent: Monday, 26 August, 2019 7:46 PM

To: boo@kurupnboo.com.sg

Cc: Helene Phua <helene_phua@sg.msig-asia.com>

Subject: FW: BMC.3375.19 TP XE3025Z, DOA: 18/08/19 FBN280K (MSIG)

Hi,

We refer to your email/faxed dated 26/08/19.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors (Appointment is full on 27/08/19)**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Calvin Ang	6) Chow Bo Xiong
2) Kenneth Kong	7) E C Looi
3) Marcus Chua	8) Daniel Chan
4) Ng You Han	9) Victor Png
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

(a) ***Fast lane settlement is not applicable for cases that liability is in dispute***

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Boo Moh Cheh [mailto:boo@kurupnboo.com.sg]
Sent: Monday, 26 August 2019 4:17 PM
To: Motor Survey <motorsurvey@sg.msig-asia.com>
Subject: BMC.3375.19

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Our ref : BMC.3375.19.sa

26 August 2019

MSIG Insurance (Singapore) Pte Ltd
Attn : Motor Claim Dept.

**ACCIDENT INVOLVING VEHICLE NOS : XE 3025Z, FBN 280K AND SHD 9516D
AT PIE TOWARDS CHANGI ON 18 AUGUST 2019**

We attach a copy of our two days' notice letter today for your attention.

Regards

Boo Moh Cheh
Kurup & Boo
111 North Bridge Road
#15-03 Peninsula Plaza
Singapore 179098
Tel: 6223 3343
Fax: 6225 7248

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Nivitha (LKK Auto)

From: Winnie Chua <pingping_chua@sg.msig-asia.com>
Sent: Tuesday, 27 August 2019 3:18 PM
To: Crystal Lee; Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui
Subject: RE: Survey Request - Manual Assigned (in merimen now)

Dear LKK,

Please call Ah Long 9691 0909 to arrange survey. Tks.

Best Regards

Winnie Chua
Senior Admin Officer, Claims Services (In-House Survey)
Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Crystal Lee
Sent: Tuesday, 27 August 2019 2:20 PM
To: Winnie Chua <pingping_chua@sg.msig-asia.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: FW: Survey Request - Manual Assigned

Hi Winnie,

Please assist.

Thank you & Best regards,
Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Tuesday, 27 August, 2019 11:44 AM
To: Crystal Lee <crystal_lee@sg.msig-asia.com>; assignments <assignments@lkkauto.com>

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 19/08/2019 16:33
Date Of Accident 18/08/2019 11:40
Exact Location Of Accident PIE TOWARDS CHANGI
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number XE3025Z
Insured/Policyholder
Name Of Registered Owner GIM TIAN LOGISTICS PTE LTD
Co Reg No 199400038D
Email Address GTLOGISTICS@SINGNET.COM.SG
Mobile Phone No
Alternative Phone No OFFICE-62910909

Vehicle Particulars

Manufacturer HINO
Model HINO FS1EKMD-KAS
Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company ERGO INSURANCE PTE. LTD.

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number DMCG19005810

Cover Note Number

Driver

Name of Driver BOSE SUNDARESAN

Passport No/FIN G6682020W

Date Of Birth 23/08/1989

Occupation INDOOR

Date Of Driving Pass 13/06/2013

Driving Experience 6 YEARS AND 2 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-90848954

Fax Number

Contact Number

Email Address NOEMAIL

Address	C/O 24 LOYANG CRESCENT
Postcode	508987
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	FBN280K
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	MOTORCYCLE
Name of Driver	TEO LAY HAR
NRIC/Passport Number	S8740675Z
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SHD9516D
-----------------------------	----------

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

TAXI

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN



IMPORTANT NOTICE

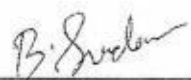
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


 Policyholder's Signature
 Date & Time: 


 Driver's Signature
 (if driver is not the policyholder)
 Date & Time: 19/8/19 @ 11.30am


 Reporting Centre Personnel's Signature
 Name: 
 NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN

L6 L5 L4 L3 L2 L1



A: XE3025Z
B: FBN280K
C: SHD9516A

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

BIKE HIT TAXI THEN BIKE HIT VEHICLE A
REAR PORTION.

* Repair other workshop &

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Company Chop (if applicable)

Driver's Signature

(If driver is not the policyholder)

Date & Time: 19/8/19 @ 11.30am

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	038D
Vehicle Details	
Vehicle No.:	XE3025Z
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Sep 2019
Vehicle Make:	HINO
Vehicle Model:	HINO FS1EKMD-KAS
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	E13CWA11553
Chassis No.:	FS1EKM10033
Maximum Power Output:	-
Open Market Value:	\$88,602.00
Original Registration Date:	12 Jun 2017
First Registration Date:	12 Jun 2017
Transfer Count:	0
Actual ARF Paid:	\$4,431.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	11 Jun 2027
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$26,029.00
COE Rebate Amount:	\$20,230.00
Total Rebate Amount:	\$20,230.00

The information contained herein is correct as at 03 Sep 2019

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	21 Aug 2019		27 Aug 2019 15:42 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	TEO LAY HAR (ZHANG LIXIA), ID: S8740675Z, Tel: +6591895386, Email: NOEMAIL		
Main Claimant:	GIM TIAN LOGISTICS PTE LTD, Co. Reg. No.: 199400038D		
Vehicle Reg. No.:	XE3025Z	Date of Loss:	18/08/2019 11:00 - :59 [26 Months and 6 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MSC/V/19-001013	Policy/Cover Note No.:	MSCN:72184560(TPFT) (TP, Fire & Theft) Coverage: 27/06/2019 - 26/06/2020
Vehicle Reg. No. (Insured):	FBN280K	Policy No. (Claimant):	
		Excess:	
Repairer:	- Not Applicable - (-)		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Imm.Advice due 28/08/2019]		
Driver/Custodian (Insured):	TEO LAY HAR (ZHANG LIXIA) (31 / Female), NRIC: S8740675Z, Tel: +6591895386 Email: NOEMAIL		
Adj Asg. Remarks:	on WP. Manual assigned to LKK, please call Ah Long 9691 0909 to arrange location. Heavy vehicle. He can't confirm workshop name with MSIG now. Manual assigned to LKK via email on 27/08/19.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									






Claim Documents

***XE3025Z (MSC/V/19-001013)**
[FBN280K]
TP
GIM TIAN LOGISTICS PTE LTD
Aug 18 2019 11:00AM
[TEO LAY HAR (ZHANG LIXIA)]

Upload Documents Upload Photos Compose New Letter

View View in Browser ▼

Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	27/08/19 13:18	Accident Statement From:SC - Reg. No: FBN280K, Claimant: TEO LAY HAR (ZHANG LIXIA)	Load HTM	
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/09/19 10:32	General View	Load JPG	<input checked="" type="checkbox"/>
2	03/09/19 10:32	General View	Load JPG	<input checked="" type="checkbox"/>
3	03/09/19 10:32	General View	Load JPG	<input checked="" type="checkbox"/>
4	03/09/19 10:32	General View	Load JPG	<input checked="" type="checkbox"/>
5	03/09/19 10:32	General View	Load JPG	<input checked="" type="checkbox"/>
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7	03/09/19 10:32	General View	Load JPG	<input checked="" type="checkbox"/>
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10	03/09/19 10:32	General View	Load JPG	<input checked="" type="checkbox"/>
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13	03/09/19 10:32	General View	Load JPG	<input checked="" type="checkbox"/>
14	03/09/19 10:32	General View	Load JPG	<input checked="" type="checkbox"/>
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33	03/09/19 10:32	General View	Load JPG	<input checked="" type="checkbox"/>
34	03/09/19 10:33	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
35	03/09/19 10:33	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print

Assessment Reports			1 per page ▾	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	27/08/19 13:19	SHD9516D E-filed GIA report From:TP - Reg. No: SHD9516D, Claimant: TRANS-CAB SERVICES PTE LTD	 Load PDF	
2	27/08/19 13:19	PRI	 Load PDF	
3	27/08/19 15:16	email to workshop	 Load PDF	
4	27/08/19 15:16	email liab	 Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	27/08/19 15:38	Survey Request - Manual Assigned	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	<input type="button" value="Reset"/>	<input type="button" value="Save"/>	<input type="button" value="Print"/>
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19015103/GCF3S2

Date: 03/10/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: MSCN:72184560(TPFT)

Claimant Vehicle No : XE3025Z Insured Vehicle No : FBN280K

Date of Loss: 18/08/2019 Nature of Claim: TP Claim No: MSC/V/19-001013

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	XE3025Z		
Make & Model:	HINO FS1EKM10027, 12.9 D (M)	Engine No:	E13CWA11553
Reg. Date:	12/06/2017 (Man. Year: 2017)	Chassis No:	FS1EKM10033
Colour:	White/Yellow	Odometer:	49741 km
Engine Capacity:	12913 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	295/80 R22.5	Rear Tyre Size:	295/80 R22.5
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6/6/6/6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6/6/6/6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 27/08/2019

Date Inspected: 02/09/2019 Inspected At:

BRADDELL ROAD OPEN CARPARK
Repairer: ENG SOON HUAT ENGINEERING
WORKS

Estimated Period of Repair: 7.0 days

Adjuster: XING GUO QIANG

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$8,000.00 - \$10,000.00

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 03 Oct 2019)	
Parts:	N/A	HINO FS1EKM10027 12.9 D (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for XE3025Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >