NS. CASE OWNER	kitty.	CC Y/AXA1901	5102 1	CZpb3 9 LINK
Surveyor	Kalvia	DOI: ASSIGN	MENT	Date / Time: 27(8(L9.
Pre-assign / CCU		I Au ain		SAMONITE 133800
Insured Vehicle N	Uh.	TAYAK .	Claim No. Policy No.	59mozyHt 133800
Name of Insured Insured Tel No.		HP:	Make / Model	
Excess Sec II :SS	- M	D.O.A: 15 8 LA	Place of Accid	lent :
Is driver the owner If NO. Driver Nu	me/Age: TAN BEE	Nature of Accident:	OI GIA REPO	ORT: VES NO : TP GIA REPORT (YES) / NO
Driver Tel	No. :	(VALVES NO)	Insured Liabili	ity: 5 Final ? Yes/No
SHA 4879	<u></u>		97/37013/	
INSRS: WSP. Tel: Liability: RMKS:	n WS Tel	7\ /7	INSRS; WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability RMKS:
Date/Time	SHE GRADE -X	5 0 \ 4707	1V-X	STAGE DATE/PIC
				Non-Reporting ltr (1st): 10/09/2019 Non-Reporting ltr (2nd): 23/01/20/9
	- DIWR , SE	W 007 157 W	True.	Non-Reporting hr (Final): Notification hr (if non-trickur):
				Call Ot YOUN 124149
3 10 14 Cursio	NOT TACK	Mr w at 93831	.461	Documentation Check List: Handler Typist
	w carried or			Nonfication ltr (if non-pickup) After sall fir to Ol
				Authorisation To Act:
14/1/19	Ma -) sun	vam to some by	+01	Release Voucher: Final Repair Bill:
				Car Rental Invoice:
				Towing Invoice
				Medical Bill:
				PIR:
				Mandate/Reject Instruction:
				LOD
				Payment Breakdown Form:
PRELIMINARY ADVICE	Date/Tittut:	Sent By:		Post-Repair Photos: Others:
FINALIZATION	Date/Time:	Confirm with:		Confirm by:
Repair Cost:	55 (days) Reduction:	6	Email Call
FINAL SETTLEMENT	Dute/Time: 1411	9 Confign with Cather		Email Cal
Final Liability:	9 OO Are	ed / Aven d) BOLA S/N No. : 15	>+	If NO or B 28, Ass. Lia
Repair Cost: WGh	55 941.60			
Loss of Rental (LOR):	ss 247-86 (2 days) X \$ 127.	93	TERM PRINTS
Loss of Use (LOU):	55 111 115	x = daysi	200	21111391
Loss of Income (LOI): LOR only LOU only	SS W-W (SE)	LOR + LO Tick only of	nel	111111111111111111111111111111111111111
GIAALTA Search	55 2.40	1 12K+12H Trick only o	mej	
Medical	SS -			1) Claim status: Normal/Reject/Private Settle
Disbursement:	88 -	(e.g. Tow/ Independe	int)	2) Report Format:
Legal Cost	55			3) Survey fee: \$ 350-40
Total:	88 1296.95	Global Sum SS: 290. 6	U	4) RA fee: \$ 2.54
FINAL PAYMENT	Date/Time:	Confirm with:		Elmail Call
Payer I:	55 2914-W	Name 1: Comfc400	Ign Engin	sering Ple Utd (V) MIH
Payee 2: (Strike if N.A.)	85	Name 2:	, ,	5

OMFORTDELGRO ENGINEERING

member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

201 Breakfull Flood Singapolis 579701

Mainten A 55 9383 9380 Fluctuit tow - 95 8285 975

Workshops

383 Set May Dove Singapore \$75711

14 Simoso Look Singestone (1911)66 1 Simple Keske May Singestone (19179)

Date/Time: 26.08.2019 16:57

Page : 1

ARC Repair TP(CLSO)1 Team: JOB CARD Sales Order: JC NO.: 305327945 OMER REGN NO.: SHA4875R MILEAGE COMFORT TRANSPORTATION PTE LTD MAKE: FUEL 7010045 OMERNO 383 SIN MING DRIVE HYUNDAI -1/2 F MODEL 26.08.2019 11:45 Singapore SINGAPORE 575717 I - 4065508755 IFO YR OF MANUE 2.04, 2015 TARGET DATE IP) CHASSIS CODE KMHLB41UMFU067837 COMPLETION DATE/TIME. DUNT CARD NO.

JOB DESCRIPTION

Accident Date: 25.08,2019

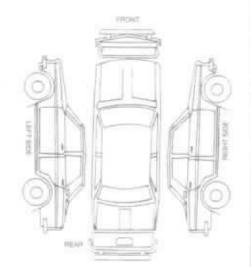
NATURE: 3P 25.08.19

med to Service Reception upon collection

S/NO

LABOR CODE

DESCRIPTION



(ED & PASSED OUT BY)				
SERVICE ADVISOR		Exit Pass	CUSTOMER'S SIGNATURE	
SHA4875R	JU AXA	Vehicle No SHA4875R		
lervice Advisor	Signature/Date	Name of Service Advisor	Date	

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 4875R

DATE 26/8/2019 17:23

MUXILY SUI

MAKE

: HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	A	mount
	Rear Bumper X			S	553.00
	Rear Bumper Clip 10 pcs > 1			\$	22.00
	Rear Fait (RM) to MAN SUB TOTAL Rear Power (RM) to MAN SUB TOTAL Rear Rocke Pail Kind (RM) to LESS 20% DISCOUNTED TOTAL				
	SUB TOTAL			S	575.00
	Per Voor (KM) 1 6 (RM) LESS 20%			\$	115.00
	On Rocke Parl DISCOUNTED TOTAL			\$	460.00
	Ren Port Logo - ma			16	0/
	Labour Charge				200
	Panel Beating		8.	5	400.00
	Spray Painting Charge		8.	48	
	Wiring Charge			S	50:00
	Remove/Refix Reverse Sensor			S	80.00
	TOTAL LABOUR			s	830.00
	ESTIMATE TOTAL			s	1,290.00
			\wedge	18	nu
	Kahi- May		/2		
		1			
	2 lay		10.11		1
	2 1-14	100			1
	4/5	9 5 6	and the same of	1/	
	Allen Rent	16	State Hard	X	
	la constitution of	1.3			
			84		
		1	94/		
			V/		
	This is an initial estimate based on a visual inspection of the			_	447

be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.



VEHICLE NO.	: SHA4875R	TYPE OF CASE :	:	AXA
JOBCARD NO.	305327945	SURVEY BY	:	AJAX AFFANDI LYK-YOLVI
ACC.DATE	25/08/2019	DATE	20	

SUPPLEMENTARY O	F PARTS	AND LABOU	IR COSTS
DESCRIPTION	QTY	ESTIMATE	REMARKS
REAR DOOR APPS & TEL .NO STICKER	.1	\$80.00	NET
	+		
CHECK ITEMS	+ +		
	1		
	+ +		
	+ +		
LABOUR			
		Pilitanessissa	16-2 and 42 (1-2) 34-11
	TOTAL:	\$80.00	JUMANI

COMFORTDELGRO ENGINEERING

Our Job Ref No 305327945

Date

Remarks:

28/08/2019

ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969 Fax: 6546 6156

FINALIZATION FORM

			LK			Fax:	
Attn	KALVIN						
		3	SHA4875	iR	Date	e of Accident :	25/08/2019
The	survey	and estim	nates of the r	repairs of the a	above-mentione	d vehicle are as	fallows:-
1.	The	repair job	shall bill to:		AXA		SVC4949K
2	The	finalized a	mount shall	be:		<i>!##</i>	
	(a)	Spare P	arts after Lis	st discount			\$80.00
	(b)		Charges		t##	ŧ	\$ 800.00
	Note		- Carlie A Carlo Car	art Repair Co	st		
			Was A THE CASE OF CASE			Di	
	(c.)		m Repair (if			indi*	\$ 880.00
			r Lumpsum r umpsum Re	repair cost afte	er Less: 20%		4000.00
	Estin	nated norn	nal period fo	r repairs:	w	rking days	
	WILL	n 7 worki	ing days	amount as oc	riect and com	irmed ii triere is	s no reply from you
5.			ing days		w	e confirm the est alized amount	
5.			ing days		w	e confirm the est	
5.	Than		ing days		W	e confirm the est	timates and
5.	Than	k you for	ing days		W fin	e confirm the est alized amount	
5.	Than	ature :	ing days your assista		W fin Sig Na	e confirm the est alized amount gnature :	timates and
5.	Than Signa Nam	ature : e : _Jt	ing days your assista		W fin Sig Na	e confirm the est alized amount gnature :	timates and
For (Signa Name Tel Fax	ature : e : _Jt	umani 214 8315 5468156		W fin Sig Na	e confirm the est alized amount gnature :	timates and
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R Lu	Signa Name Tel Fax Official	ature :e :66 :66 Use Only Item	UMANI 214 8315 5468156	noe.	Document Attached Yes or No	e confirm the est alized amount gnature : and ite :	
R L R L L L L L L L L L L L L L L L L L	Signal Name Tel Fax Difficial ental Ross of I urvey FTA Sea	ature :	umani 214 8315 5468156	noe.	Document Attached Yes or No	e confirm the est alized amount gnature : and ite :	
For (Signal Name Tel Fax Official ental Ross of I urvey FTA Sea edical	ature :e : _66 Use Only Item Rate P/Day	UMANI 214 8315 5468156	Amount	Document Attached Yes or No	e confirm the est alized amount gnature : and ite :	

Final Amount Shired & Twombe Approved

COMFORTDELGRO ENGINEERING PTE LTD

Date: 28.08.2019 Time: 12:37:09

REPAIR ESTIMATE

Page: 1

TOTAL : 1,080.00

AUTHORISED : YES / NO

SURVEYOR NAME & SIGNATURE

DATE:

: 305327945 : SHA4875R : 00000000000 JOB NO REGN NO COMPANY: THIRD PARTY'S CLAIMS (CAS) CUSTOMER: 7010045 MILEAGE ADDRESS: COMFORT TRANSPORTATION PTE LTD : HYUNDAI 383 SIN MING DRIVE MAKE MODEL : 1-40 SINGAPORE SINGAPORE 575717 DATE OF REGN : 02.04.2015 DATE/TIME IN : 26.08.2019 11:45 65508755 ACCIDENT DATE : 25.08.2019 QTY IND UNIT-PRICE DISC% AMOUNT JOB / PARTS DESCRIPTION PART REQUISITION 0001 28-01-9999-2023-A APP LOGO REAR DOOR L/R CT 1 80.00 0.00 80.00 SUB-TOTAL: 80.00 JOB NATURE 0000 L PANEL BEATING 200.00 600 0001 SP SPRAYPAINT CHARGE 800.00 SUB-TOTAL : 1,000.00

MVA NAME & SIGNATURE

DATE:

LKK AUTO CONSULTANTS PTE LTD (TP) .

P. Jumadi

Menu



Service Request Details

Claim

59M01YH5

Reference

None &

Loss Date

August 25, 2019

Report Date

Aug 27, 2019 8:55:23 AM

Request Date

August 27, 2019

Due Date

September 3, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decime Work

Accept Worl

Vehicle Information

Incident Vehicle Registration #

SHA4875R

LKK AUTO CONSULTANTS PTE LTD (TP) - Menu

Model

100

HYUNDAI

Service Address

Primary Contact/Insured

LEE CHUAN SHUENN DERRICK 6A JALAN ARIF, 548796, Singapore

Claim Handler

TEO Kitty 6568804602

kitty.teo@axa.com.sg

Additional Instructions

NON-REPORTED

Messages Invoices History Documents Assessment Metrics Notes

New Message



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

29 August, 2019

LEE CHUAN SHUENN DERRICK 6A JALAN ARIF, Singapore 548796

Dear Sir.

OUR REF

: CC4/ASM19015102/K1pb3

YOUR REF

: SCV 4949K

ACCIDENT INVOLVING SCV 4949K & SHA 4875R ON 25/08/2019 ALONG/AT BEACH ROAD TOWARDS LAVENDER ST BEFORE NEAR FOOD COURT

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit https://www.axa.com.sg/customer-care/personal/motor/motor-claims.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- · Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

· Statement and/or police report from independent witness(es) (if any)

 If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to chewht@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6742 3197 if you have any further enquiries.

Yours sincerely, Hsiao Tong Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD Motor Claim Department



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

10 September 2019

1st Reminder

LEE CHUAN SHUENN DERRICK 6A JALAN ARIF SINGAPORE 548796

Dear Sir.

OUR REF

: CC4/ASM19015102/K1pb3 // S9M01YH5

YOUR REF

: SCV 4949K

ACCIDENT INVOLVING SCV 4949K & SHA 4875R ON 25/08/2019 ALONG/AT BEACH ROAD TOWARDS LAVENDER ST BEFORE NEAR FOOD COURT

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. Please report the accident within the next 07 days, i.e by 18 September 2019.

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the <u>Traffic Police</u> of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of SHA 4875R has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by 18 September 2019, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Hsiao Tong Claims

Tel: 6742 3197 Fax: 6741 4108

Email: chewht@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd (Motor Claims Dept)



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

23 September 2019

By Registered Mail 2nd Reminder

LEE CHUAN SHUENN DERRICK 6A JALAN ARIF SINGAPORE 548796

Dear Sir / Madam.

OUR REF

: CC4/ASM19015102/K1pb3 // S9M01YH5

YOUR REF

: SCV 4949K

ACCIDENT INVOLVING SCV 4949K & SHA 4875R ON 25/08/2019 ALONG/AT BEACH ROAD TOWARDS LAVENDER ST BEFORE NEAR FOOD COURT

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. Please report the accident within the next 07 days, i.e by 1st October 2019.

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the <u>Traffic Police</u> of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of SHA 4875R has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by 1st October 2019, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Miss Hsiao Tong Claims

Tel: 6742 3197 Fax: 6741 4108

Email: chewht@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd (Motor Claims Dept)

To : Traffic Police - Deputy Head, Investigations Department

Fax: 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME FORM ON NON-REPORTING BY INSUREDS

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows: -

Date of accident ; 25/08/2019

Time of accident : 17:20

Place of accident : BEACH RD TWDS LAVENDER ST B4

NEAR FOOD COURT

Third Party's name : COMFORT TRANSPORTATION PTE LTD

Third Party's vehicle number : SHA4875R

Our insured's name : LEE CHUAN SHUENN DERRICK

Our insured's vehicle number : SCV4949K

Our insured's NRIC number : NIL

Our insured's address : 6A JALAN ARIF SINGAPORE 548796

Our Insured's telephone number : 9383 6467

A letter dated (10/09/2019) was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter. (Please cite our reference number: (CC4/ASM19015102/K1pb3)

Name and address of insurance company: AXA Insurance 8 Shenton Way, #24-01 AXA

Tower, 068811

Name of contact person : Hsiao Tong

Contact Number : 6742 3197 Fax: 6741 4108

Date : 23/09/2019

TODAY

Dear Mr. Lee Chuan Shuenn Derrick,

LONG/AT BEACH ROAD TOWARDS LAVENDER ST BEFORE NEAR FOOD ACCIDENT INVOLVING SCV 4949K & SHA 4875R ON 25/08/2019 COURT

motor insurer, AXA insurance Singapore Pte Ltd to deal with the third party We write to inform you that we are the appointed loss adjuster by your claim against your motor policy.

We have received a third party claim(s) against your motor insurance policy We have checked our records and we are unable to trace your reporting of the accident to our office.

We have sent out our final reminder letter to you on 23/09/2019. We have Please report the accident within the next 7 days, i.e by 11/10/2019. f you have any queries, please contact Ms Chew H... Read more been trying to contact you at 9383 6467 but to no avail.

425 PM /

Messages you send to this chat and calls are secured with end-to-end encryption.



Type a message



Æ











LEE CHUAN SHUENN DERRICK

Address

6A JALAN ARIF, 548796, Singapore

Home Phone

Work Phone

Cell Phone

93836467

Email

Close



<TP - IA UPLOADED> - \$9M01YH5 [ACCIDENT INVOLVING SCV 4949K(OI) & SHA 4875R(TP) ON 25/08/2019]

Type

Question

Message

Liability: 100%. Insured driver changed lane and collided with third party. Inform OI about third party claim. Agreed to settle and aware NCD issue. TP-IA dd 091119 had been uploaded in Smartclaims for your reference. The total quantum is < \$5,000.00. We will proceed to negotiate settlement with third party. Thank you. Hsiao Tong - 09 Nov 2019

Reply



31 UBLAVE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Immediate Advice

To: AXA Insurance Pte Ltd

Date: 09/11/2019

Survey Details:

Date of loss	25-Aug-19
Date of appointment	27-Aug-19
Date of survey	27-Aug-19
Location of survey	DELGRO ENGINEERING PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SHA 4875R
Make and Model	HYUNDAI 140
Date of registration	2/4/2015
Excess	
Market Value	\$0
Parf Rebate	\$0
Nett Loss	\$0

Repair details:

Initial Estimate	\$ 1,290.00

Proposed/Revised repair cost:

Parts	\$ 80.00
Check items (estimate)	\$ 500
Labour	\$ 800.00
Total	\$ 880.00
Lump Sum(if applicable)	\$
Number of days for repair	2



51 UBLAYE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Remarks:

OID chang	ed lane and	d collided v	vith third p	arty.	

Mandate:

Liability(TP)	100%	
Proposed repair cost(w/GST)	\$ 941.60	
Loss of use	NIL	no. of days
Loss of rental	\$ 309.83	(2.5days x \$123.93)
Loss of income	\$ 125.00	(2.5days x \$50.00)
LTA search fees	\$ 7.49	
Others	NIL	
Proposed Total	\$ 1,383.92	

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 9 November 2019 10:13 AM

To:

'catherinekoh@cdge.com.sg'; 'williamtan@cdge.com.sg'

Subject:

Your Ref: T 0819/ SHA4875R/ WT(st) *LKK Ref: CC4/ASM19015102/K1pb3

[ACCIDENT INVOLVING SCV 4949K(AXA) AND SHA 4875R ON 25/08/2019]

Your Ref: T 0819/ SHA4875R/ WT(st)

Without Prejudice

LKK Ref: CC4/ASM19015102/K1pb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SCV 4949K(AXA) AND SHA 4875R ON 25/08/2019

We refer to the above matter.

We propose settlement at a global sum of \$1,290.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From:

Shu Pei (LKKAuto)

Sent:

Monday, 11 November 2019 10:13 AM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: New message for service request 133800, vehicle number SHA4875R

Sent Letter To OI File Pass Back Hsiao Tong	STU	17/10/2019 1:44:57 PM
24/10/19 5:25 PM TEO Kitty OI Reported, please proceed DS & quantum to be agreed	LSP	25/10/2019 8:53:17 AM
Message AXA: Liability. 100%. Insured driver changed lane and collided with third party. Inform OI about third party claim. Agreed to settle and aware NCD issue. TP-IA dd 091119 had been uploaded in Smartclaims for your reference. The total quantum is < \$5,000.00. We will proceed to negotiate settlement with third party. Thank you. Hsiao Tong - 09 Nov 2019	СНТ	9/11/2019 9:57:53 AM
Offered TP at g/s \$1,290.00	CHT	9/11/2019 9:59:46 AM
11/11/19 9:48 AM TEO KittyHi Hsiao Tong, Please offer LOR/LOI @ 2 days.	LSP	11/11/2019 9:59:40 AM

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 11 November 2019 9:58 AM To: Admin A <admin-a@lkkauto.com>

Subject: FW: New message for service request 133800, vehicle number SHA4875R

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message-----

From: kitty.teo@axa.com.sg <kitty.teo@axa.com.sg>

Sent: Monday, 11 November, 2019 9:49 AM

To: admin-d@lkkauto.com

Subject: New message for service request 133800, vehicle number SHA4875R

AXA Insurance has sent you a message for claim number S9M01YH5.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal.

Hsiao Tong (LKKAuto)

From:

Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent:

Monday, 11 November 2019 8:36 AM

To:

Hsiao Tong (LKKAuto)

Subject:

Re: Your Ref. T 0819/ SHA4875R/ WT(st) *LKK Ref: CC4/ASM19015102/K1pb3 [ACCIDENT INVOLVING SCV 4949K(AXA) AND SHA 4875R ON 25/08/2019]

Dear Hsiao Tong

Strictly without prejudice, we accept your offer at \$1290.00. Kindly forward DV soonest.

Thank you.

Best Regards Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148733 | Fax: 62141843



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 9 November 2019 10:12 AM

To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>; William Tan Thoo Seng <williamtan@cdge.com.sg>
Subject: Your Ref: T 0819/ SHA4875R/ WT(st) *LKK Ref: CC4/ASM19015102/K1pb3 [ACCIDENT INVOLVING SCV

4949K(AXA) AND SHA 4875R ON 25/08/2019]

Your Ref: T 0819/ SHA4875R/ WT(st) LKK Ref: CC4/ASM19015102/K1pb3 Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SCV 4949K(AXA) AND SHA 4875R ON 25/08/2019

We refer to the above matter.

We propose settlement at a global sum of \$1,290.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation. Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Usian Tong

COMFORTDELGRO ENGINEERING

Braddell

Loyang

Pandan

Senako

Yishun

Our Ref: T 0819/ SHA4875R /WT(st) Your Ref: ComfortDelGro Engineering Pte Ltd Date 03-Sep-19 CDGE Taxi Claims Dept 205 Braddell Road Singapore 579701 59 Loyang Drive 4th Fir Marrine +65 6383 6280 AXA Insurance Pte Ltd Singapore 508969 Facalmille +65 6280 9755 8 Shenton Way www.cdge.com.sg #24-01, AXA Tower Workshops WITHOUT PREJUDICE Singapore 068811 Attn: Motor Claims Department 205 Braddell Road Singapom 579701 Dear Sir 59 Loyang Drivii Singapore 508969 ACCIDENT INVOLVING OUR TAXI SHA4875R YOUR INSURED SCV4949K AND OTHER ON 25.08.19 383 Sin Ming Drive Singapore 575717 We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SHA4875R which was involved in the captioned accident with your 45 Pandan Road Singapore 609286 insured vehicle. The vehicle owner and the taxi driver conderned have requested and authorized us to assist them in presenting their claims against the party responsible Singapore 408649 for all applicable matters arising from the damage to the vehicle. As the accident was caused by the negligent act of your insured driving : SCV4949K 24 Senoko Loop Singapore 758156 we are submitting these claim for your consideration on behalf of the claimants. Sungel Kedul TAXI OWNER'S CLAIM 7 Sungei Kadut Way Singapore 728791 \$ 941.60 Cost of Repair \$ 2 days Loss of Rental @ 123.93 per day 371.79 un inquernal Park A \$ 3 Survey Report Fees (Surveyed by M/s LKK) -Singapore 768732 7.49 4 GIA / LTA Search Fees \$ 5 GIA / Police Report Fees 6 S Towing Fees Sub Total: S 1,320.88 HIRER'S CLAIM \$ 80.00 per days 240.00 days Loss of Income @ S **Total Claims:** 1,560.88 We enclose herewith the following documents to support the claims: -Original repair bill pcs LTA search slip/s of : SCV4949K SHA4875R c) GIA / Police report/s of : Letter of authority from owner / hirer / operator) Photocopie/s of Accident Scene Photo/s () Towing receipts () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.







COMFORTDELGRO ENGINEERING

A member of COMFORDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

Maintre + 65 4363 6260 Facurity + 65 6200 9725

SF Lovery Drive Brigapore SSSRCE 263 Sin Ming Drive Singapore 575717 45 Pandan Placet Singapore 601096

24 Service Loop Repipers 758156 7 Sungel Kadul Way Singapore 758791 INT Yelson Industrial Park A Singapore 76871

COMPANY RKG. NO.: 199506048W

8010010

AXA INSURANCE PTR LTD

8 SHENTON WAY AXA TOWKR SINGAPORE SG 068811 #24-01

Description: 3P 25.08.19

CONTACT NO: 63387288

VKHCLR NO SHA4875R

TNV. NO/DATR 91463499 29.08.2019

MAKK HYUNDAT

JOB NO. 305327945

MODEL. I-40

ODOMKTER READING

DATE OF REG 02.04.2015

DATE/TIME IN 26.08.2019 11:45

CHASSIS CODE KMHLB41UMFU067837

S/No Part No.

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PART REQUISITION

28-01-9999-2023

APP LOGO REAR DOOR L/R

80.00

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80.00

SUB-TOTAL

80.00

JOB NATURE

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PANEL BEATING

SPRAYPAINT CHARGE

200.00

200.00

SUB-TOTAL

600,00

600,00 800.00

ComfortDelGro Engineering Pte Ltd A member of COMFORIDELGRO

Head Office:

205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. AMOUNT BANK/CHQ No. 8010010 91463499 941.60

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

.COMFORTDELGRO ENGINEERING

A member of ComfortDELGRO

GST REG. NO. M2-8921817-3

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01 SINGAPORE SG 068811

CONTACT NO: 63387288

ComfortDelGro Engineering Pte Ltd

201 Breadel Flood Singapore 579701 Marriere + 65 6383 6280 Passemie + 65 6280 9755

SP Loyeng Drive Singapore 50/968 983 Sin Ming Drive Singapore 5/5717 45 Parelier Road Singapore 60/056 500 USI Frant 3 Singapore 40/648 24 Service Loop Singapore 198159 7 Bungli Kestif Villy Singapore 726791 501 Vishun Industrial Park & Singapore 788

COMPANY RRG. NO.: 199506048W

Page: 2

TAX INVOICE

VEHCLE NO SHA4875R

INV. NO/DATR 91463499 29.08.2019

MAKE HYUNDAT

JOB NO. 305327945

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DATK OF RKG 02.04,2015

DATK/TIME IN 26.08.2019 11:45

CHASSIS CODE KMHLB41UMF0067837

Items total

880,00

Add GST @

7,000 %

61.60

Invoice amount

941.60

Issued by

: KATHERINETAN 29.08.2019 16:12:02

Repair type : CLSO/57/57 Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

A member of COMFORTCELCRO Head Office:

205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. AMOUNT BANK/CHQ No. 91463499 8010010 941.60

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Interna	ationale Des Experts En Automob	olle
AXA	INSURANCE PTE	LTD	Ref : CC4/ASM190151	02/K1pb3q2
AXA	ENTON WAY #24 TOWERSINGAPO N:KITTY		Date: 06-12-2019 Code: ASM	
1.		Policy Particula	rs :- THIRD PARTY CLAIM	
	Insured Veh.	SCV 4949K	Veh. Inspected	SHA 4875R /
	Policy No.	P1582258	Coverage (\$)	0.00
	Claim No.	S9M01YH5	Excess (\$)	0.00
	Assign From		Assign Date	27/08/2019
2.		Vehicle Pa	rticulars & Condition	
	Make & Model	HYUNDAI 140	c.c	1685
	Engine No.	HIDDEN	Year of Reg.	2015
	Chassis No.	KMHLB41UMFU067837	Colour	BLUE
	Odometer	602003	Steering	IN ORDER
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
	General	FAIR		
3.	Nige Barrier	Con	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	205/60 R16	WEST LAKE	7 mm
	L/H Front Tyre	205/60 R16	WEST LAKE	7 mm
	R/H Rear Tyre	205/60 R16	WEST LAKE	7 mm
	L/H Rear Tyre	205/60 R16	WEST LAKE	7 mm
4.	Description of Damages			
	THE VEHICLE SU	STAINED DAMAGES AT THE	O/S BODY.	
	DAMAGES SEE DETAILS,			
5.		Gene	eral Information	
	Accident Date	25/08/2019	Inspection Date	27/08/2019
	Survey held at	COMFORTDELGRO ENGIN	EERING PTE LTD	
		59 LOYANG DRIVE SINGAPORE 508969	7	
5a.			Remarks	
	A)THE INSPECTION B)IN ACCORDANGE	ON WAS CONDUCTED ON A" CE TO YOUR INSTRUCTIONS	WITHOUT PREJUDICE" BASIS , WE HAVE NOT AUTHORISE	S. D REPAIRS.
5b.		Estima	ate Days of Repair	
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	2 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 4875R

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER (CONSISTENT)	SERVICEABLE	553.00	-
10	REAR BUMPER CLIP (CONSISTENT)	NOT NECESSARY	22.00	-
1	REAR FENDER (RH) (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR		,
1	REAR DOOR (RH) (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR	8	•
1	REAR ROCKER PANEL GARNISH (RH) (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR		
	LESS 20% DISCOUNT		-115.00	-
			460.00	2
	SPECIAL NETT ITEMS			
1	REAR DOOR LOGO (SN) (CONSISTENT)	NECESSARY	80.00	80.00
	2		80.00	80.00
	LABOUR			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR FENDER (RH), REAR DOOR (RH) AND REAR ROCKER PANEL GARNISH (RH).		400.00	200.00
	SPRAY PAINTING CHARGE.		800.00	600.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	REMOVE/REFIX REVERSE SENSOR .	NOT NECESSARY	80.00	-
	Section And Andrews Control and Control an		1,330.00	800.00
	GRAND TOTAL		1,870.00	880.00
	RECOMMENDED COST OF REPAIRS			880.00

Report Ref No. CC4/ASM19015102/K1pb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

*

CLAIMS

Service Request Details

Claim	SPANDIVIES	Actions	Vehicle Information
Reference	CC4/ASM19015102/HqR3q2	Next Step Walt for Approve Invoice	Incident Vehicle SHA4875R Registration #
Loss Date	25 August 2019	Add breezy	Make TFVD
Report Date	27 Aug 2019 8:55:23 AM	h l	Model
Request Date	27 August 2019		Service Address
Due Date			***
Westor Name	LICK AUTO CONSULTANTS PTE LTD (TP)		Primary Contact/Insured
Type of Loss	Third Party Vehicle Damage		LEE CHUAN SHUENN DERRICK 6A JALAN ARIF, 548796, Singapore
Services	Pending verification - Direct Settlement		Claim Handler
			TEO Kitty 6568804602 http://eoesaa.com.sg
Additional Instructions	zioni NON-REPORTED	IED .	
Mensages	invoices History Documents	Assessment Metrics Notes	
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Знин	Ē	SAB-TYPE	AUTHOR	DATE
Likithmoket (5) pdf	Presiden	Surveyor/ Assessor experne	LICK AUTO CONSULTANTS PTE.LTD (TP)	11 December 2019
RENTAL RECEIPT put	Forms / Claim Documents	Others	UKK AUTO CONSULTANTS PTE LTD (TH)	11 December 2019
RENTAL MILEAGE par	Forms / Claim Documents	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	11 December 2019
Registered Mail Fee put	Forms / Claim Documents	Others	LKK AUTO COMSULTANTS PTE LTD (TP)	11 December 2019
LTA SEARCH polit	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2019
UKKhupmzhian (X).pdf	Forms / Claim Documents	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	11 December 2019
LAXCatjurements (Z).pdf	Forms / Clains Documents	Others	LKK ALITO CONSULTANTS PTE LTD (TP)	11 December 2019
PAYMENT BILEANDOWN, EXPRESS SETTLEMENT FORMupt	Forms / Claim Documents	Sabitaction / Discharge Voucher	LIKK ALITO CONSULTANTS PTE LTD [FP]	13 December 2019
AUTHORISATION TO ACT FORMadt	Forms / Claim Documents	POA / Authority Letter	LUX ALITO CONSULTANTS PTE LTD (TP)	11 December 2019
AETTER TO GLOSS	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	11 December 2019
TP-,IA dd 091119,pdf	Forms / Claim Documents	Assessment	UOX AUTO CONSULTANTS PTELTD (TP)	9 November 2019

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LTA Sourth Fee poli	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	9 November 2019
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SHAAS75R TF GIA.PDF	Reports & Subsement	GAA Report	TEO KRITY	24 October 2019
WHATSAPP SS.puf	Letters and Correspondence	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	3 October 2019
2ndlleminder AR Letter pdf	Letters and Correspondence	Others	LIKK ALJTO CONSULTANTS PTE LTD (TP)	20 September 2019
Traffic Police (Non-Reporting) odf	Letters and Correspondence	Others	LIKK AUTO CONSULTANTS PTE LFD (TP)	20 September 2019
Tat Reminder Letter.adf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 September 2019
TP-4A-4HTS-pdf	Reports & Statement	Others	LICK AUTO CONSULTANTS PTE LTD (TP)	28 August 2019
P1582256_RN_00007_1 put	Forms / Claim Documents	Potcy Schedule / Covernote / Certificate of imprance	KUNAAR Shallendra	27 August 2019
PREFROM WORKSHOP WITH TP GA	Letters and Correspondence	Workshop	KUMAR Shallendra	27 August 2019

Claim Portal

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	DATE	27 August 2019
	AUTHOR	KUMAR Shallendra
Claim Portal	Nam-Tyre	Policy Schethule / Covernote / Certificate of insurance
	TYNE	Forms / Claim Documents
	NAME	P1582258_CI_00007_Lpdf