

REC'D BY

**Meriman**

**ASSIGNMENT**

From: \_\_\_\_\_ Date: **27/8/19**

Estimated Cost: \_\_\_\_\_

**OD / TP / WS / TP RES / OD RES / EVA / INV / MV**

To inspect Vehicle No: **SLM 1186E**

at Workshop no/s: **Premium**

of: **55 ubi Road**

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: **906733067654**

Sum Insured: \_\_\_\_\_ Excess: **IBF 800**

(Client's Record)

Make of Veh: **2pm (waiting)**

(Policy Condition)

N/S	O/S

Remark: **The veh had commenced its repair at the time of inspection.**

Bal. or Market Value: **90K**

IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: **04 88/3** days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / **REV** REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: **SLM 1186E** Yr Regn: **2017, May**

Type: **MCar** / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: **Audi A3 Sedan** c.c. **999**

Colour: **White** A/C: **Insured / Std / NI / NA**

Sp Reading: **68990** T/Radio: **Insured / Std / NI / NA**

Eng/No: \_\_\_\_\_

C/No: **WAU2228V9H1039416**

Gen. Cond: **Good** / Fair / Poor / Burnt

Steering: **Inorder** / Jammed / Leaked / Burnt or \_\_\_\_\_

Brake: **Inorder** / Jammed / Leaked / Burnt or \_\_\_\_\_

Modi: **Nil** / S/Rim / STD A/Rim or \_\_\_\_\_

Tyre Size: F: **205/55R16**  
R: **205/55R16**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / **SUMI** / TOYO / YOKO or \_\_\_\_\_

Front	Rear
R/Bal. <b>06</b> mm	R/Bal. <b>06</b> mm
L/Bal. <b>06</b> mm	L/Bal. <b>06</b> mm
D.O.A. _____	D.O.I. <b>27/08/19</b>

Survey held at: **Premium**

Des. of Damages: **Frt / Rear / O/S / N/S / UIC / Rooftop** or **Front o/s**

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<b>00 A16</b>
	<b>SLM 1186E - CC3/A16 1302073/A9f322 DUA-01/11/2018</b>
<b>27/8/19 @ 5.15pm</b>	<b>revert to Victor via Messenger.</b>
<b>28/8/19 @ 3.10pm</b>	<b>Victor informed CIA via Meriman.</b>
<b>28/8/19 @ 4.11pm</b>	<b>Informed Tony CIA B tx: \$800 by email.</b>
<b>23/10/19 @ 11.13am</b>	<b>Confirmed with Jim Yee final fig to 9030.40, 4 days. (Red 5 4670.60, 34%.)</b>

RECEIVED 21 NOV 2019

Date/Time, File Pass In?  : Prel. Report

**11/20/11**  : Final Report

Date/Time, File Behm In? \_\_\_\_\_

2) \_\_\_\_\_

Report Format: **MER-00**

Lump Sum / L.E.I: **9030.40**

Days Of Repair: **4**

Resurvey No. of Trip: \_\_\_\_\_

Add Fee:  Site Insp (\$) \_\_\_\_\_  
 Interview (\$) \_\_\_\_\_  
 Tech Invt (\$) \_\_\_\_\_  
 Wheel skid (\$) \_\_\_\_\_

Survey Fee:	<b>700</b>
Transportation:	_____
3 + RS: _____	_____
Folio:	_____
Other:	<b>11</b>
TOTAL:	<b>711</b>

## Nivitha (LKK Auto)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, 22 August 2019 2:44 PM  
**To:** 'Admin A'; 'Admin-D (LKKAuto)'; 'SUR'  
**Cc:** 'Claims'  
**Subject:** OD CLAIM FOR SLM 1186 E ON 19/8/19  
**Attachments:** SLM 1186 E - 190819.PDF; SLM 1186 E.pdf; SAftersales19082214460\_0001.jpg; SAftersales19082214461\_0001.jpg

Dear all,

Attached are the documents for your kind reference.

Please arrange survey on 27/8/2019, 2pm. Owner waiting.

Best Regards,  
Syafiq  
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, 23 October 2019 11:13 AM  
**To:** jiajee.yap@premiumauto.com.sg; SUR  
**Cc:** 'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'  
**Subject:** RE: FINAL REVISION - SLM1186E - OD AIG - SURVEYED 27 AUG 19

Dear Jia Yee,

WITHOUT PREJUDICE

Confirm final fig \$9,030.40 before excess \$800.00 & GST and 4 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** jiajee.yap@premiumauto.com.sg <jiajee.yap@premiumauto.com.sg>  
**Sent:** Thursday, 17 October 2019 6:01 PM  
**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Cc:** 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>  
**Subject:** FINAL REVISION - SLM1186E - OD AIG - SURVEYED 27 AUG 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$9030.40 @ 4 days of repairs.

Your early closure is well appreciated.

Thanks & Best Regard

JiaYee Yap

Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 1999022719W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. [jiajee.yap@premiumauto.com.sg](mailto:jiajee.yap@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, 28 August 2019 4:11 PM  
**To:** Claims Dept; SUR  
**Subject:** RE: OD CLAIM FOR SLM 1186 E ON 19/8/19

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SLM 1186E (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Tuesday, 27 August 2019 3:27 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: OD CLAIM FOR SLM 1186 E ON 19/8/19

Dear all,

Kindly assist follow up OD repair approval.

Survey had carry out by Adrian.

Thank you.

Best Regards,  
Tony Foong  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.<mailto:claims@premiumauto.com.sg> w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Aug 2019 17:05	<b>Cim Veh Model Changed</b>		[ ] Merimen Administrator
2	19 Aug 2019 17:05	<b>Cim Created</b>	Reg No: SLM1186E, Acct Date: 2019/08/19, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA219108809	[1] Merimen Administrator
3	26 Aug 2019 08:32	<b>Cim Registration Modified</b>	Init.Est.->5,000 - 6,000.	[1] Tong, WahXin
4	27 Aug 2019 16:23	<b>Cim Registration Modified</b>	Setl.Type:3->0, Claim Type:SC->OD.	[ ] LEE SU THING
5	27 Aug 2019 16:23	<b>Adj Cim Retrieved</b>	Adj: LKK Auto Consultants Pte Ltd (HQ)	[ ] LEE SU THING
6	27 Aug 2019 16:23	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] LEE SU THING
7	27 Aug 2019 16:23	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/09/05	[A] LEE SU THING
8	27 Aug 2019 16:23	<b>Adj Mandate Set</b>	Approved:8000.00.Reinsp:Adj decides.	[A] LEE SU THING
9	27 Aug 2019 16:23	<b>Cim Registration Modified</b>	Rep:1137->200611.	[A] LEE SU THING
10	27 Aug 2019 16:23	<b>Cim Veh Model Changed</b>	(201403) AUDI A3 2.0 TFSI (A).	[A] LEE SU THING
11	27 Aug 2019 16:23	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] LEE SU THING
12	27 Aug 2019 17:15	<b>Adj Rpt Initiated</b>		[A] SHIAU CHAN
13	27 Aug 2019 17:15	<b>Insured Phone No Updated</b>	[None] -> [+6596735175]	[A] SHIAU CHAN
14	27 Aug 2019 17:15	<b>Cim Dtl Modified</b>	JPJ Reg, Date: -> 2017/03/21.	[A] SHIAU CHAN
15	27 Aug 2019 17:15	<b>Cim Details Notified</b>		[A] SHIAU CHAN
16	27 Aug 2019 17:17	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2019/09/05	[A] SHIAU CHAN
17	27 Aug 2019 17:18	<b>Adj Mandate Request</b>	Cur.Reg:11062.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
18	28 Aug 2019 15:02	<b>Cim Registration Modified</b>	Excess: -> 800.00, 2F Remarks: -> Not Applicable, GST: -> 7.00.	[1] Yap, Weljoe
19	28 Aug 2019 15:02	<b>Label Added</b>	(20226):Coverage Confirmed.	[A] Merimen Administrator
20	28 Aug 2019 15:10	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/09/05, Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[1] Koh, Victor-CK
21	28 Aug 2019 15:10	<b>Adj Mandate Set</b>	Approved:10539.00:Re-inspection to be done for damage check and supplementary items / labour, Reinsp:Yes.	[1] Koh, Victor-CK

Date From     Date To     Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2259768	27/08/2019 17:15	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLM1186E		11.77

Note: This document has not been finalised.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Gan, Hunchung

Date: 27 Aug 2019

**Preliminary Advice**

Vehicle No	: SLM1186E	Accident Date	: 19/08/2019
Make	: AUDI A3	Policy No.	:
Assignment Date	: 27/08/2019	Excess	: S\$0.00
Date of Inspection	: 27/08/2019	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,701.00
Revised Amount	:S\$	10,539.00
Check Items (Estimated)	:S\$	523.00
Total	:S\$	11,062.00

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	90,000.00
COE / PARF Rebate	:S\$	51,555.00
Salvage Value	:S\$	
Margin for Repair	:S\$	38,445.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	637E
<b>Vehicle Details</b>	
Vehicle No.:	SLM1186E
Vehicle to be Exported:	No
Intended Deregistration Date:	27 Aug 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.0 TFSI S TRONIC (LED & NAV)
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	CHZ176582
Chassis No.:	WAUZZZ8V9H1039416
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$25,406.00
Original Registration Date:	21 Mar 2017
First Registration Date:	21 Mar 2017
Transfer Count:	0
Actual ARF Paid:	\$17,569.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Mar 2027
PARF Rebate Amount:	\$13,176.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	20 Mar 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$50,789.00
COE Rebate Amount:	\$38,379.00
<b>Total Rebate Amount:</b>	<b>\$51,555.00</b>

The information contained herein is correct as at 27 Aug 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	19/08/2019 16:49
Date Of Accident	19/08/2019 14:50
Exact Location Of Accident	MARINA ONE C/P
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLM1186E
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LAW LI WEI
NRIC No	S8677637E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96735175
Alternative Phone No	OTHERS-98633140

### Vehicle Particulars

Manufacturer	AUDI
Model	A3
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

### Driver

Name of Driver	LO WING KWONG
NRIC No	S8022626H
Date Of Birth	01/08/1980
Occupation	INDOOR
Date Of Driving Pass	24/12/2004
Driving Experience	14 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98633140
Fax Number	
Contact Number	
Email Address	BLAZERQQ@HOTMAIL.COM

Address	BLK 111 COMPASSVALE BOW #07-02
Postcode	544998
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	FRIEND
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO ATTACHED STATEMENT RECORDED BY LILY - PROGRESSIVE CAR CARE PTE LTD 67415336

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJU10S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

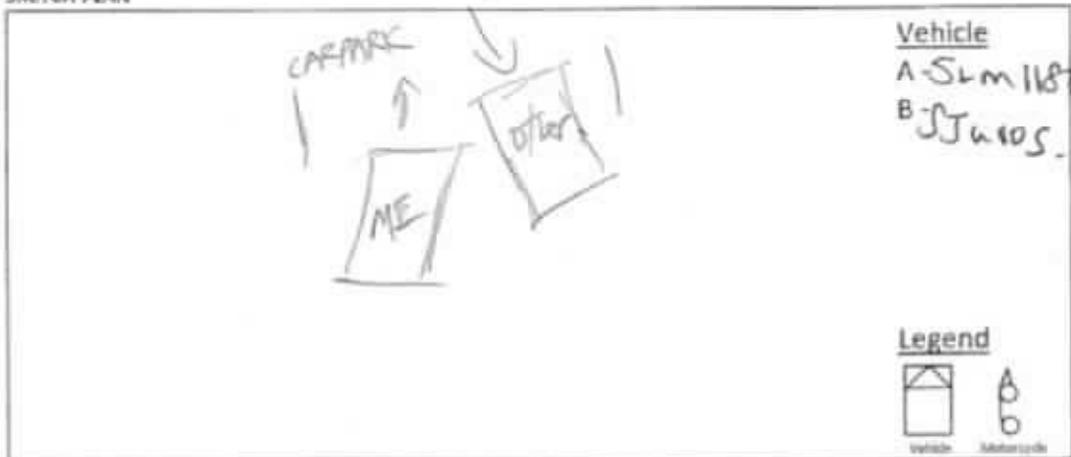
\_\_\_\_\_  
Policyholder's Signature  
Date & Time:

  
\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

At Morne Che Carpark I was driving in & one car B driving out. At the entrance of the car park, we bump into each other.

DECLARATION

I/We declare the foregoing particulars are true in every respect. Please be advised that your insurer may have a fourteen (14) days clause whereby the claim against your policy must be made within the stipulated timeframe from the day of occurrence. Kindly check your policy for more details.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : LAW LIWEI  
**Period of Insurance** : 21 Mar 2019 To 20 Mar 2020  
**Engine No.** : CHZ176582  
**Chassis No.** : WAUZZZ8V9H1039416

**Vehicle No.** : SLM1186E  
**Policy No.** : 2100503929-02  
**Endorsement No.** :  
**Issued Date** : 18 Mar 2019

### ABOUT THE COVER

**Make/Model** : AUDI A3 Sedan 1.0 TFSI S tronic  
**Engine Capacity/Tonnage** : 999.00 CC      **Sum Insured** : Market Value      **First Year of Registration** : 2017  
**Driver Restriction** : NA      **Off Peak Car** : No      **Insuring with COE/PARF** : Yes

#### Person or Classes of Persons Entitled to Drive\*

Any person other than the Policyholder who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify any authorised driver other than the Policyholder only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 25 and/or has less than 2 years' driving experience.

**Age Condition** : All Age Condition

#### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

LAW LIWEI - \$800 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: HONG LEONG FINANCE LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125267

PREMIUM LEASING -TUC  
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**  
 AUTHORISED REPRESENTATIVE

STPDAC

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Whf/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khal@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/1005/2019/NS  
**Date** : 22-Aug-19

**Vehicle NOT IN workshop. Please arrange for survey**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : LAW LIWEI  
**Address** : BLK 111 COMPASSVALE BOW  
#07-02  
Singapore 544998  
**Telephone** : HP +65 92382394  
**Type of Claim** : Own Damage Claims  
**Policy No.** : 2100503929-02  
**Vehicle No** : **SLM 1186 E**  
**Model Code** : Audi A3 Sedan 1.0 TFSI 8V  
**Model / Year** : Mar-17  
**Engine No** : CHZ 176582  
**Chassis No** : WAUZZZ8V9H1039416  
**Mileage** :  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 19-Aug-19  
**Place of Accident** : MARINA ONE C/P

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel: 6366 2323 Fax: 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLM 1186 E

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps. Outside temperature sensor and headlight washer assy.	S/N \$ 360.00	/
2	To dismantle and renew front bumper, rhs front fender and headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ <del>2,450.00</del> 1250	/
3	To respray front bumper and rhs front fender.	\$ <del>1,700.00</del> 1100	/
5	To carry out diagnostic checks.	S/N \$ 192.00	/
	<b>TOTAL LABOUR CHARGES</b>	<b>: \$ <u>4,702.00</u></b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLM 1186 E

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Replaced</i>	\$ 1,830.00	✓ 1469
2	FRONT BUMPER GUIDE SECTION - RH <i>Not Nec</i>	\$ 35.00	? X
3	FRONT BUMPER CLOSING ELEMENT - RH <i>2</i>	\$ 270.00	X
4	FRONT BUMPER COVER TRIM - LH / RH <i>PM 2</i>	\$ 296.00	X
5	FRONT BUMPER WHEEL HOUSING LINER ADAPTE <i>not nec</i>	\$ 34.00	X
6	FRONT FENDER - RH <i>Dented</i>	\$ 778.00	✓ 677
7	FRONT FENDER ATTACHMENT PARTS <i>Not nec</i>	\$ 65.00	? X
8	FRONT FENDER BRACKET - RH <i>Not nec</i>	\$ 35.00	? X
9	FRONT FENDER BRACE <i>Not nec</i>	\$ 88.00	? X
10	WHEEL HOUSING LINER - RH <i>nec</i>	\$ 158.00	X
11	WHEEL HOUSING LINER ATTACHMENT PART <i>nec 2</i>	\$ 81.00	X
12	LED HEADLIGHT - RH <i>cut</i>	\$ 5,029.00	✓ 4073.70
13	SUNDRIES <i>Nec.</i>	\$ 300.00	? 19.70 ✓
<b>TOTAL SPARE PARTS</b>		<b>\$ 8,999.00</b>	
<b>TOTAL LABOUR CHARGES</b>		<b>\$ 4,702.00</b>	
<b>GRAND TOTAL</b>		<b>\$ 13,701.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved. Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian Lij  
Surveyed Date : 27/08/19  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : All Authorised, 04 Days

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premlumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/1005/2019/NS  
Date : 22-Aug-19

Vehicle NOT IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Adrian,  
4 days - ok - Jy - 17 Oct 2019

Attn: Mr. Adrian Ling - Motor Claims Dept  
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : LAW LIWEI  
Address : BLK 111 COMPASSVALE BOW  
#07-02  
Singapore 544998  
Telephone : HP +65 92382394  
Type of Claim : Own Damage Claims  
Policy No. : 2100503929-02  
Vehicle No : **SLM 1186 E**  
Model Code : Audi A3 Sedan 1.0 TFSI 8V  
Model / Year : Mar-17  
Engine No : CHZ 176582  
Chassis No : WAUZZZ8V9H1039416  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 19-Aug-19  
Place of Accident : MARINA ONE C/P

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLM 1186 E

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps. Outside temperature sensor and headlight washer	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper, rns front fender and headlight. Re-organise front crash management components. Reinstall all parts removed	\$ 2,450.00	\$ 1,250.00
3	To respray front bumper and rhs front	\$ 1,700.00	\$ 1,100.00
5	To carry out diagnostic checks.	S/N \$ 192.00	\$ 192.00
	<b>TOTAL LABOUR CHARGES</b>	<b>\$ 4,702.00</b>	<b>\$ 2,902.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6941 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLM 1186 E

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,830.00	\$ 1,464.00
2	FRONT BUMPER GUIDE SECTION - RH	\$ 35.00	
3	FRONT BUMPER CLOSING ELEMENT - RH	\$ 270.00	
4	FRONT BUMPER COVER TRIM - LH / RH	2 \$ 296.00	
5	FRONT BUMPER WHEEL HOUSING LINER ADAPTER - RH	\$ 34.00	
6	FRONT FENDER - RH	\$ 778.00	\$ 622.00
7	FRONT FENDER ATTACHMENT PARTS	\$ 65.00	
8	FRONT FENDER BRACKET - RH	\$ 35.00	
9	FRONT FENDER BRACE	\$ 88.00	
10	WHEEL HOUSING LINER - RH	\$ 158.00	
11	WHEEL HOUSING LINER ATTACHMENT PARTS	2 \$ 81.00	
12	LED HEADLIGHT - RH	\$ 5,029.00	\$ 4,023.20
13	SUNDRIES	\$ 300.00	\$ 19.20
	<b>TOTAL SPARE PARTS</b>	<b>: \$ 8,999.00</b>	<b>\$ 6,128.40</b>
	<b>TOTAL LABOUR CHARGES</b>	<b>: \$ 4,702.00</b>	<b>\$ 2,902.00</b>
	<b>GRAND TOTAL</b>	<b>: \$ 13,701.00</b>	<b>\$ 9,030.40</b>

All charges are not inclusive of GST.

Legend : Remarks (0) = Approved, Remarks (0) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SLM 1186 E**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1005/2019/NH

18 Nov 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SLM 1186 E, Audi A3 SEDAN 1.0 TFSI.**

With reference to the above-mentioned vehicle, no. **SLM 1186 E**, claimant, **Ms. Law Liwei**, please find the related document per attached.

1. A copy of the Original invoice no. 85014488 – S\$ 8,806.53.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG – SLM 1186 E

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6536 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9826 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 17:04

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	<b>Invoice No:</b> 85014488	<b>Account:</b> A0006 (T 0)
	<b>Date :</b> 15/11/2019	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	<b>Order :</b> SLM1186E	
	<b>Term :</b> 30	
<b>Regn No:</b> SLM1186E (V 32644) <b>Regn Date:</b> 21/03/2017 <b>Mileage:</b> 70277 <b>WIP No.:</b> 64751		
<b>Model:</b> A3 SEDAN 1.0 TFSI 8VMANG (NAV, <b>Chassis:</b> WAUZZZ8V9H1039416 <b>Engine:</b> CHZ 176582 <b>Dept:</b> U		
You have been assisted by :- UB-Tony Foong ( 33 )		

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMP, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND HEADLIGHT, REORGANISE FRONT CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ABV0941774D	(GER) HEADLIGHT	1.00	5029.00	4,023.20
X	ABV5821106A	FENDER (LAST)	1.00	777.50	622.00
X	ABV5807065B GRU	COVER (SHARE)	1.00	1830.00	1,464.00
X	AN 0161857	POP-RIVET	8.00	3.00	19.20

Parts 6,128.40  
Labour 0.00  
Sublet 2,902.00  
Menus 0.00  
Lubricant 0.00

**Sub-Total** 8,230.40

**7% GST** 576.13

**Grand Total** 8,806.53



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
Motor Claims Dept  
Yr Ref: SLM1186E

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/1005/2019/TF  
20 September 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 150090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
65 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

Make & Model : Audi A3 SEDAN 1.0 TFSI  
Vehicle Chassis No. : WAUZZZ8V9H1039416  
Vehicle Regn No. : SLM1186E  
Vehicle Mileage : 70277KM  
Vehicle Owner : Ms. Law Liwei  
Certificate No : 2100503929-02  
Own Damage Excess : \$856.00 (Inclusive GST)  
Accident Date : 19/8/2019  
Place : Marina One C/P  
Repair Cost : S\$ 8806.53  
WIP No. : 64751  
Repairer's Name : Premium Automobiles Pte Ltd

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :

21/9

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Aug 2019		27 Aug 2019 16:23 <a href="#">Edit Adj Rpt</a>	<b>S\$9,030.40</b> <a href="#">Edit Estimates</a>	<b>S\$9,030.40</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float:right">[Created by insurer]</span>									
Insured:	LAW LI WEI, ID: S8677637E, Tel: +6596735175								
Vehicle Reg. No.:	SLM1186E	Date of Loss:	19/08/2019 14:00 - :59 [28 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 9067330676SG	Policy/Cover Note No.:	(Comprehensive)						
		Excess:	S\$800.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Yap, Weijoe] Weijoe.Yap@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 05/09/2019]								
Driver/Custodian:	LO WING KWONG (39 / Male), NRIC: S8022626H, Tel: +6598633140 Email: BLAZERQQ@HOTMAIL.COM								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float:right"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (28/08/2019): Alert - Adj Mandate Approved (S\$10539.00) - SLM1186E - Claim Handler: Yap, Weijoe...</li> <li>AIG_SG (28/08/2019): SLM1186E / OD / 19/08/2019 / Coverage &amp; Excess update</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float:right"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLM1186E (9067330676SG)  
OD  
Aug 19 2019 2:50PM  
[LAW LI WEI]  
Premium Automobiles Pte Ltd

Upload Documents   Upload Photos   Compose New Letter   Upload Video   Upload Audio				View	View in Browser
<b>Assessment Reports</b>				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	27/08/19 17:17	Adjuster Immediate Advice		Load HTM	
<b>Photos/Images</b>				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	27/08/19 17:11	General View		Load JPG	<input checked="" type="checkbox"/>
2	27/08/19 17:11	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
3	27/08/19 17:11	General View		Load JPG	<input checked="" type="checkbox"/>
4	27/08/19 17:11	General View		Load JPG	<input checked="" type="checkbox"/>
5	27/08/19 17:11	General View		Load JPG	<input checked="" type="checkbox"/>
6	27/08/19 17:11	General View		Load JPG	<input checked="" type="checkbox"/>
7	27/08/19 17:11	General View		Load JPG	<input checked="" type="checkbox"/>
8	27/08/19 17:11	General View		Load JPG	<input checked="" type="checkbox"/>
9	27/08/19 17:11	General View		Load JPG	<input checked="" type="checkbox"/>
10	27/08/19 17:11	General View		Load JPG	<input checked="" type="checkbox"/>
11	27/08/19 17:11	General View		Load JPG	<input checked="" type="checkbox"/>
12	27/08/19 17:11	General View		Load JPG	<input checked="" type="checkbox"/>
13	27/08/19 17:11	General View		Load JPG	<input checked="" type="checkbox"/>
14	27/08/19 17:11	General View		Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	27/08/19 17:10	Singapore Accident Statement		Load PDF	
2	27/08/19 17:10	Certificate of Insurance		Load PDF	
3	27/08/19 17:10	Driver's Driving License		Load PDF	
4	27/08/19 17:10	ESTIMATE		Load PDF	
5	29/11/19 10:07	Workshop Invoice		Load PDF	
6	29/11/19 10:07	Discharge Voucher		Load PDF	

## Linked Accident Report Documents

Upload Documents   Upload Photos   Compose New Letter   Upload Video   Upload Audio				View	View in Browser
<b>Assessment Reports</b>				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Progressive Car Care Pte Ltd (HQ)		Thumbnail	Print
1	19/08/19 17:05	Accident Statement		Load HTM	
<b>Photos/Images</b>				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Progressive Car Care Pte Ltd (HQ)		Thumbnail	Print
1	19/08/19 17:00	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
2	19/08/19 17:00	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
3	19/08/19 17:00	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
4	19/08/19 17:00	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
5	19/08/19 17:00	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
6	19/08/19 17:00	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
7	19/08/19 17:00	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Progressive Car Care Pte Ltd (HQ)		Thumbnail	Print
1	19/08/19 17:02	Sketch Plan		Load JPG	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Progressive Car Care Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
2	19/08/19 17:02	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>
3	19/08/19 17:03	Driving License	 Load JPG	<input checked="" type="checkbox"/>

### Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="text-align: right;"> <span>^</span>  <span>v</span> </div>
<p>Show Remarks To: <input type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>

## LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

**Our File No:** CC3/AIG19015100/AQF3E2

**Date:** 29/11/2019

#### REFERENCE

Insured/Claimant:	LAW LI WEI	Policy No:	
Date of Loss:	19/08/2019	Nature of Claim:	OD Claim No: 9067330676SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLM1186E	Engine No:	CHZ176582
Make & Model:	AUDI A3, 999cc SEDAN TFSI (A)	Chassis No:	WAUZZZ8V9H1039416
Reg. Date:	21/03/2017 (Man. Year: 2016)	Odometer:	68990 km
Colour:	White		
Engine Capacity:	999 cc		
Market Value/New Car Price:	S\$90,000.00		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Sumitomo 6 mm	Rear Left Side:	Sumitomo 6 mm
Front Right Side:	Sumitomo 6 mm	Rear Right Side:	Sumitomo 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,999.00	6,128.40	2,870.60	31.90
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,702.00	2,902.00	1,800.00	38.28
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>13,701.00</b>	<b>9,030.40</b>	<b>4,670.60</b>	<b>34.09</b>
<b>- Excess (S\$)</b>	800.00	800.00	0.00	0.00
<b>(S\$)</b>	12,901.00	8,230.40	4,670.60	36.20
<b>+ GST 7.00/7.00% (S\$)</b>	903.07	576.13	326.94	36.20
<b>Nett Amount (S\$)</b>	<b>13,804.07</b>	<b>8,806.53</b>	<b>4,997.54</b>	<b>36.20</b>

#### INSPECTION

Date of Assignment:	27/08/2019	
Date Inspected:	27/08/2019	Inspected At: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	4.0 days	

**Adjuster:** ADRIAN LING

**Manager:** SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,830.00 FS	*1,464.00 FS
2	1		*FRONT BUMPER GUIDE SECTION - RH	Not Necessary	35.00 FS	*- FS
3	1		*FRONT BUMPER CLOSING ELEMENT - RH	Not Necessary	270.00 FS	*- FS
4	2		*FRONT BUMPER COVER TRIM - LH/RH	Not Necessary	296.00 FS	*- FS
5	1		*FRONT BUMPER WHEEL HOUSING LINER ADAPTER	Not Necessary	34.00 FS	*- FS
6	1		*FRONT FENDER - RH	Dented	778.00 FS	*622.00 FS
7	1		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	65.00 FS	*- FS
8	1		*FRONT FENDER BRACKET - RH	Not Necessary	35.00 FS	*- FS
9	1		*FRONT FENDER BRACE	Not Necessary	88.00 FS	*- FS
10	1		*WHEEL HOUSING LINER - RH	Not Necessary	158.00 FS	*- FS
11	2		*WHEEL HOUSING LINER ATTACHMENT PART	Not Necessary	81.00 FS	*- FS
12	1		*LED HEADLIGHT - RH	Cut	5,029.00 FS	*4,023.20 FS
13	1		*SUNDRIES	Necessary	300.00 FS	*19.20 FS
<b>Total Parts (\$\$)</b>					<b>8,999.00</b>	<b>6,128.40</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS. OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND HEADLIGHT. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	2,450.00	1,250.00
3	TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER.	New	1,700.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECKS.	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>4,702.00</b>	<b>2,902.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >