

ASS. REC. BY:

REF:

CS3/MSG19015096/TICD31

Special Instruction:

Survey: Tanfikh

ASSIGNMENT (Office)

From (Person): Crystal Lee

of

MSLG

Date/Time: 27/8/19 11:20am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

YN6635J

Insured:

YN9538M

at Workshop m/s

Thiam Heng Motor

Tel:

98558158

of

1 Bukit Batok Crescent #03-17/18

Policy No:

28634825MKC

Claim No:

603891

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

25/08/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

11:30am 27/8/19

Person Contacted:

Johnny

Vehicle IN

OUT

Date/Time	Action/Instruction
	Johnny (X)
	YN 185SM-CS/MSG16006517 / 11/gh302
	YN 6635J-X
	Dismantle: 27/8/2019
	After repair: 29/8/2019

DOA: 5/4/2016

PRS

## ASSIGNMENT

From:

Date:

28/8/19

Estimated Cost:

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV

To Inspect Vehicle No:

YN9858M

at Workshop m/s

Thiam Heng Motor

of 1BK Batok Crescent #03-17/18

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

1pm - 5pm

Johnny @ 9855 8158

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent?: Yes or No

GIA / PR Seen:

Consistent?: Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS <sup>up</sup>

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

YN6635J

Yr Regn:

2014, out

Type: M.Car / M.Cycle / Bus / Van / ☒ Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mitsubishi Canter FEB21

c.c

2498

Colour

white

A/C:

Insured / Std / NI / NA

Sp. Reading

139283

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

FEB21E A00611

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt or

Modi:

Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/R15

R:

17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Mitsubishi

Front

6

mm

Rear

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

Survey held at

Thiam Heng Motor

Des. of Damages: Frt / Rear / O/S / M/S / U/C / Rooftop or

Frt / S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Range - 4,000 - 5,000

Repair days - 5 days

11/9/2019

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

5

Resurvey No. of Trip:

2

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format:

PRS

Lump Sum / L.B.E (%)

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Week end (\$)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Aug 2019 15:45		27 Aug 2019 17:10 <a href="#">Edit Adj Rpt</a>				<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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#### CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	ATWIN OFFSHORE AND MARINE PTE LTD, Co. Reg. No.: 200804543H		
Main Claimant:	THIAM HENG AUTO (S) PTE LTD, Co. Reg. No.: 199905778R		
Vehicle Reg. No.:	YN6635J	Date of Loss:	25/08/2019 00:00 - :59 [58 Months and 23 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 603891	Policy/Cover Note No.:	28634825MKC Coverage: 26/10/2018 - 25/10/2019
Vehicle Reg. No. (Insured):	YN9858M	Policy No. (Claimant):	
		Excess:	
Repairer:	Thiam Heng Motor (HQ) 1 Bukit Batok Crescent, #03-17/18 Wcega Plaza, 658064 Bukit Batok - Tel: 6469-5691		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Imm.Advice due 28/08/2019]		
Adj Asg. Remarks:	on WP. Liab: unclear Disagreed, Manual assignment. Manual assigned to LKK via email on 27/08/19.		

#### ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

#### ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

**From:** Crystal Lee <crystal\_lee@sg.msig-asia.com>  
**Sent:** Tuesday, 27 August 2019 11:12 AM  
**To:** Admin-D (LKKAuto); assignments  
**Cc:** Ong Zi Hui; Winnie Chua; Helene Phua  
**Subject:** Survey Request - Manual Assigned  
**Attachments:** 2nd PRS MSIG .pdf

### 2nd Notice to Conduct PRS - Your Ref: YN 9858M - Our Ref: YN6635J/TH/jp/ps

#### Manual Assigned

Dear LKK,

Refer to the email, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,  
Crystal Lee  
Admin Officer, Claims Services (In-House Survey)  
D: +65 6594 2535 | F: +65 6643 1349 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

**From:** Motor Survey  
**Sent:** Tuesday, 27 August, 2019 10:52 AM  
**To:** [Accident@kscgp.com](mailto:Accident@kscgp.com)  
**Cc:** Helene Phua <[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)>; Crystal Lee <[crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)>  
**Subject:** FW: 2nd Notice to Conduct PRS - Your Ref: YN 9858M - Our Ref: YN6635J/TH/jp/ps

Hi,

Thank you for your email.

We regret to inform you that we are unable to accept your list of nominated Single Joint Experts (SJE).

We will proceed to appoint our own panel of external surveyor and they will contact your workshop directly.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | [pingping\\_chua@sg.msigg-asia.com](mailto:pingping_chua@sg.msigg-asia.com)



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

**From:** [Accident@kscgp.com](mailto:Accident@kscgp.com) [<mailto:Accident@kscgp.com>]

**Sent:** Tuesday, 27 August 2019 9:22 AM

**To:** Motor Survey <[motorsurvey@sg.msigg-asia.com](mailto:motorsurvey@sg.msigg-asia.com)>

**Cc:** [jiapei@kscgp.com](mailto:jiapei@kscgp.com)

**Subject:** 2nd Notice to Conduct PRS - Your Ref: YN 9858M - Our Ref: YN6635J/TH/jp/ps

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Winnie Chua,

We refer to your email below and subject above.

Please find enclosed 2nd Notice to Conduct Pre-repair Survey herewith for your attention.

Thank you.

Regards,

Sampu

for and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

10 Hoe Chiang Road

#13-03A Keppel Towers

Singapore 089315

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: [accident@kscgp.com](mailto:accident@kscgp.com)

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----- Original Message -----

**From:** Motor Survey [<mailto:motorsurvey@sg.msigg-asia.com>]

**To:** [Accident@kscgp.com](mailto:Accident@kscgp.com)

**Cc:** [helene\\_phua@sg.msigg-asia.com](mailto:helene_phua@sg.msigg-asia.com)

Sent: Mon, 26 Aug 2019 12:03:42 +0000  
Subject:

Hi,

We refer to your email/faxed dated 26/08/19.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants

7) **MSIG In-House Surveyors (Appointment is full on 27/08/19)**

\*This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor\*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Calvin Ang	6) Chow Bo Xiong
2) Kenneth Kong	7) E C Looi
3) Marcus Chua	8) Daniel Chan
4) Ng You Han	9) Victor Png
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

(a) **\*Fast lane settlement is not applicable for cases that liability is in dispute\***

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

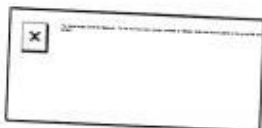
We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)

Best Regards

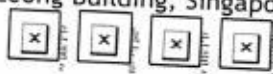
Winnie Chua



Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | [pingping\\_chua@sg.msig-asia.com](mailto:pingping_chua@sg.msig-asia.com)



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**From:** [Accident@kscgp.com](mailto:Accident@kscgp.com) [<mailto:Accident@kscgp.com>]  
**Sent:** Monday, 26 August 2019 5:38 PM  
**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>  
**Cc:** [jiapei@kscgp.com](mailto:jiapei@kscgp.com)  
**Subject:** Notice to Conduct PRS - Your Ref: YN 9858M - Our Ref: YN 6635J/TH/jp/ps

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Sirs,

We refer to the subject matter.

Please find enclosed Notice to Conduct Pre-repair Survey herewith for your attention.

Thank you.

Regards,  
Sampu  
for and on behalf of Mr Gurdeep Singh Sekhon  
KSCGP Juris LLP  
10 Hoe Chiang Road  
#13-03A Keppel Towers  
Singapore 089315  
Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708  
Email: [accident@kscgp.com](mailto:accident@kscgp.com)

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	26/08/2019 15:25
Date Of Accident	25/08/2019 16:00
Exact Location Of Accident	PIONEER SECTOR 2
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	YN6635J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	THIAM HENG AUTO (S) PTE LTD
Co Reg No	199905778R
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-82633336
Alternative Phone No	OFFICE-82633336

### Vehicle Particulars

Manufacturer	MITSUBISHI
Model	CANTER-3.0 D (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5075233550-03
Cover Note Number	

### Driver

Name of Driver	LEE HAM BOON
NRIC No	S0215569I
Date Of Birth	23/02/1953
Occupation	OUTDOOR
Date Of Driving Pass	11/06/1974
Driving Experience	45 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-82633336
Fax Number	
Contact Number	OFFICE-82633336
Email Address	NOEMAIL



Address	154 WOODLANDS STREET 13 #08-501
Postcode	S7301545
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - RENTAL
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS TRAVELLING ALONG PIONEER SECTOR 2 ON A 1 LANE 2 WAY ROAD, I HAD MY LEFT SIGNAL LIGHT ON TO TURN LEFT INDICATING MY INTENTION TO TURN INTO PIONEER SECTOR WALK. THERE WAS A TRUCK WHICH OVERTAKE MY VEHICLE FROM THE RIGHT TO TURN LEFT(GOING AGAINST THE FLOW OF TRAFFIC), AS A RESULT, THE LEFT SIDE PORTION OF THE SAID VEHICLE HIT ONTO A FRONT RIGHT PORTION OF MY VEHICLE.

#### Attachment(s)

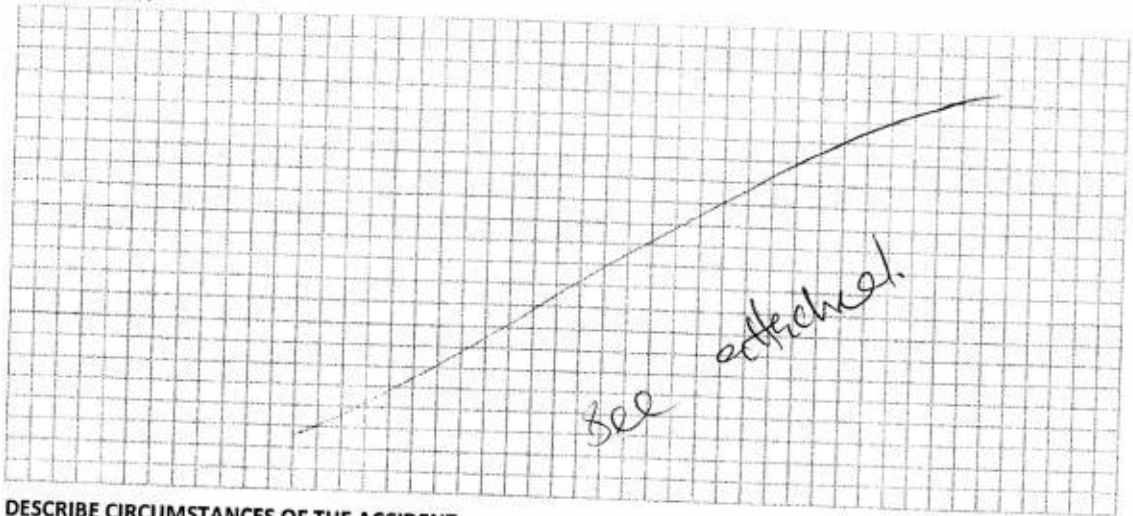
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YN9858M
Vehicle Make/Model/Colour	TRUCK
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	CHETTUPALLI CHINNARAO
NRIC/Passport Number	G7262104U
Contact Number	92430420
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

A large rectangular area with horizontal lines for describing the accident circumstances. A diagonal line is drawn across the middle, and the word 'None' is handwritten in the center.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

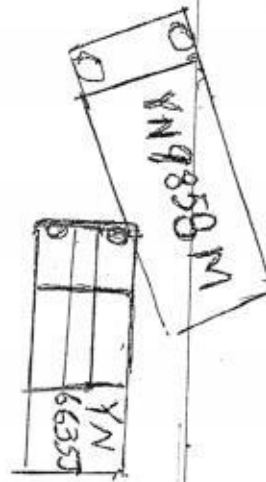
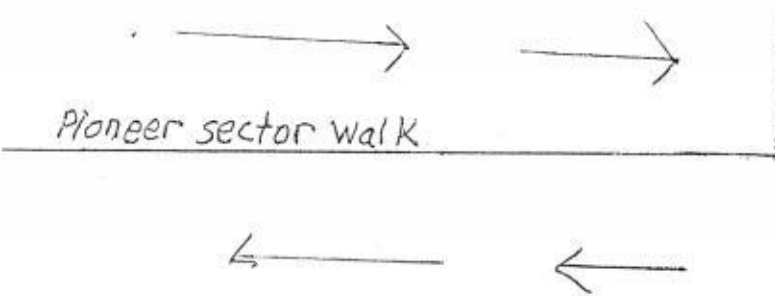
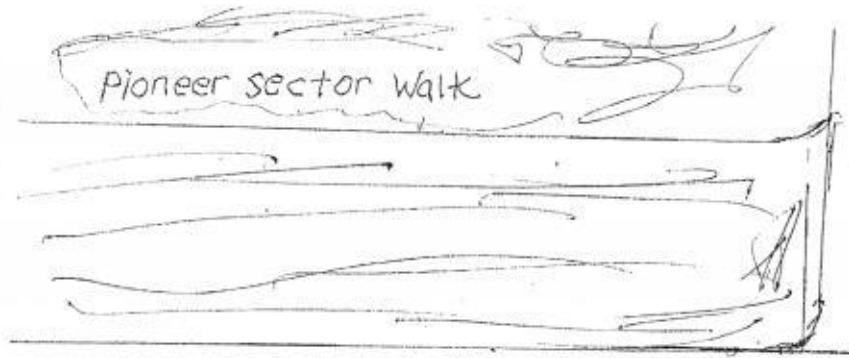
SINGAPORE MOTOR INSURANCE CO. LTD.

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

26 AUG 2019

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

IDAC BUKIT BATOK (PAC)  
511 Bukit Batok Street 23  
Singapore 659545  
Tel: 6560 3312 Fax: 6569 0722  
Email: vacbb@singnet.com.sg



LEE HAM BOON  
S.0215569 I (YN 6635 J)  
TEL. 82633336

CHETTUPALLI CHINNA RAO  
G 72621040 (YN 9858 M)  
TEL 92430420  
16.00 PM  
25/8/2019  
16 PM

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

**8. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

26 AUG 2019  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

IDAC BUKIT BATOK (IAC)  
511 Bukit Batok Street 23  
Singapore 659543  
Tel: 6560 3312 Fax: 6560 0722  
Email: vaebb@singnet.com.sg

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

> Back to OneMotoring

### Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	778R
<b>Vehicle Details</b>	
Vehicle No.:	YN6635J
Vehicle to be Exported:	No
Intended Deregistration Date:	29 Aug 2019
Vehicle Make:	MITSUBISHI
Vehicle Model:	CANTER FEB21ER3SDEB (CBU)
Primary Colour:	White
Manufacturing Year:	2014
Engine No.:	4P10B27457
Chassis No.:	FEB21EA00611
Maximum Power Output:	-
Open Market Value:	\$31,650.00
Original Registration Date:	02 Oct 2014
First Registration Date:	02 Oct 2014
Transfer Count:	1
Actual ARF Paid:	\$1,583.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	01 Oct 2024
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$19,158.00
COE Rebate Amount:	\$9,749.00
<b>Total Rebate Amount:</b>	<b>\$9,749.00</b>

The information contained herein is correct as at 29 Aug 2019

OK

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	27 Aug 2019 15:45		27 Aug 2019 17:10 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	<b>ATWIN OFFSHORE AND MARINE PTE LTD</b> , Co. Reg. No.: 200804543H								
Main Claimant:	<b>THIAM HENG AUTO (S) PTE LTD</b> , Co. Reg. No.: 199905778R								
Vehicle Reg. No.:	<b>YN6635J</b>	Date of Loss:	25/08/2019 00:00 - :59 [58 Months and 23 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 603891</b>	Policy/Cover Note No.:	28634825MKC Coverage: 26/10/2018 - 25/10/2019						
Vehicle Reg. No. (Insured):	<b>YN9858M</b>	Policy No. (Claimant):							
		Excess:							
Repairer:	<b>Thiam Heng Motor (HQ)</b> 1 Bukit Batok Crescent, #03-17/18 Wcega Plaza, 658064 Bukit Batok - Tel: 6469-5691								
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Monica Chung Pei Zhen</b> - 6594 2552]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Imm.Advice due 28/08/2019]								
Adj Asg. Remarks:	on WP. Liab: unclear Disagreed, Manual assignment, Manual assigned to LKK via email on 27/08/19.								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									





## Claim Documents

\*YN6635J (603891)

[YN9858M]









































TP
















THIAM HENG AUTO (S) PTE LTD

Aug 25 2019 12:00AM

[ATWIN OFFSHORE AND MARINE PTE LTD]

Thiam Heng Motor

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/08/19 11:39	General View	 Load JPG	<input checked="" type="checkbox"/>
2	29/08/19 11:39	General View	 Load JPG	<input checked="" type="checkbox"/>
3	29/08/19 11:39	General View	 Load JPG	<input checked="" type="checkbox"/>
4	29/08/19 11:39	General View	 Load JPG	<input checked="" type="checkbox"/>
5	29/08/19 11:39	General View	 Load JPG	<input checked="" type="checkbox"/>
6	29/08/19 11:39	General View	 Load JPG	<input checked="" type="checkbox"/>
7	29/08/19 11:39	General View	 Load JPG	<input checked="" type="checkbox"/>
8	29/08/19 11:39	General View	 Load JPG	<input checked="" type="checkbox"/>
9	29/08/19 11:39	General View	 Load JPG	<input checked="" type="checkbox"/>
10	29/08/19 11:39	General View	 Load JPG	<input checked="" type="checkbox"/>
11	29/08/19 11:39	General View	 Load JPG	<input checked="" type="checkbox"/>
12	29/08/19 11:39	General View	 Load JPG	<input checked="" type="checkbox"/>
13	29/08/19 11:39	General View	 Load JPG	<input checked="" type="checkbox"/>
14	29/08/19 11:39	General View	 Load JPG	<input checked="" type="checkbox"/>
15	29/08/19 11:39	General View	 Load JPG	<input checked="" type="checkbox"/>
16	29/08/19 11:39	General View	 Load JPG	<input checked="" type="checkbox"/>
17	29/08/19 11:39	General View	 Load JPG	<input checked="" type="checkbox"/>
18	29/08/19 11:39	General View	 Load JPG	<input checked="" type="checkbox"/>
19	29/08/19 11:39	General View	 Load JPG	<input checked="" type="checkbox"/>
20	29/08/19 11:39	General View	 Load JPG	<input checked="" type="checkbox"/>
21	29/08/19 11:39	General View	 Load JPG	<input checked="" type="checkbox"/>
22	29/08/19 11:39	General View	 Load JPG	<input checked="" type="checkbox"/>
23	02/09/19 16:31	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
24	02/09/19 16:31	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
25	02/09/19 16:31	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
26	02/09/19 16:31	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
27	02/09/19 16:31	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
28	02/09/19 16:31	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
29	02/09/19 16:31	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
30	02/09/19 16:31	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
31	02/09/19 16:31	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
32	02/09/19 16:31	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
33	02/09/19 16:31	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
34	02/09/19 16:31	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
35	02/09/19 16:31	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
36	02/09/19 16:31	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
37	02/09/19 16:31	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
38	02/09/19 16:31	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
39	02/09/19 16:31	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
40	02/09/19 16:31	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>

Photos/Images			3 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
41	02/09/19 16:31	Photographs of Damaged Parts	 Load JPG	✓
42	09/09/19 11:53	Photo After Spray	 Load JPG	✓
43	09/09/19 11:53	Photo After Spray	 Load JPG	✓
44	09/09/19 11:53	Photo After Spray	 Load JPG	✓
45	09/09/19 11:53	Photo After Spray	 Load JPG	✓
46	09/09/19 11:53	Photo After Spray	 Load JPG	✓
47	09/09/19 11:53	Photo After Spray	 Load JPG	✓
48	09/09/19 11:53	Photo After Spray	 Load JPG	✓
49	09/09/19 11:53	Photo After Spray	 Load JPG	✓
50	09/09/19 11:53	Photo After Spray	 Load JPG	✓
51	09/09/19 11:53	Photo After Spray	 Load JPG	✓
Documentation			1 per page ▼	✓
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	28/08/19 11:37	YN9858M	 Load PDF	
2	28/08/19 11:40	YN6635J 50/50?	 Load PDF	
3	28/08/19 11:50	Status of Driving Licence - valid	 Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	27/08/19 17:09	Survey Request - Manual Assigned	 Load PDF	

## Documents Checklist

### DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19015096/T1VD3S2  
Date: 13/09/2019

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: 28634825MKC  
Claimant Vehicle No : YN6635J Insured Vehicle No : YN9858M  
Date of Loss: 25/08/2019 Nature of Claim: TP Claim No: 603891

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: YN6635J  
Make & Model: MITSUBISHI CANTER, 3.0 D FEB21ER3SDEB (CBU) (M) Engine No: 4P10B27457  
Reg. Date: 02/10/2014 (Man. Year: 2014) Chassis No: FEB21EA00611  
Colour: White Odometer: 139283 km  
Engine Capacity: 2998 cc  
Market Value/New Car Price: N/A  
Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195 R15 Rear Tyre Size: 195 R15 (D)  
Front Left Side: Mirage 6 mm Rear Left Side: Mirage 6/6 mm  
Front Right Side: Mirage 6 mm Rear Right Side: Mirage 6/6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

## INSPECTION

Date of Assignment: 27/08/2019  
Date Inspected: 28/08/2019 Inspected At: Thiam Heng Motor (HQ)  
1 Bukit Batok Crescent, #03-17/18 Wcega Plaza  
Singapore 658064  
Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$4,000.00 - \$5,000.00

## REPAIR DETAILS

### Reference

**Part Source:** (Last Synchronised: 13 Sep 2019)

**Parts:** N/A MITSUBISHI CANTER 3.0 D FEB21ER3SDEB (CBU) (M) (Model not available in database)

**Labour:** Repairer's (Price-denominated Standard List)

**Print Code:** (Unsubmitted, no print-code for YN6635J)

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >