

## Jia Le (LKK Auto)

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**From:** Jia Le (LKK Auto)  
**Sent:** Wednesday, 14 October 2020 1:21 PM  
**To:** Anthony Loh  
**Subject:** RE: ACCIDENT INVOLVING SKJ 7124Y AND GBB 9179A ON 20/07/2019

Hi Anthony,

Noted. We will check with AIG on this matter. Also, can advise which repairer assist you to handle the claim?

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Anthony Loh [<mailto:arbor@singnet.com.sg>]  
**Sent:** Wednesday, 14 October 2020 12:28 PM  
**To:** Jia Le (LKK Auto)  
**Subject:** RE: ACCIDENT INVOLVING SKJ 7124Y AND GBB 9179A ON 20/07/2019

Hi Jia Le

I am not aware of the percentage, as the matter was handled by my repairers. You might wish to check with my insurers AIG.

Regards

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**From:** Jia Le (LKK Auto) [<mailto:Jiale@lkkauto.com>]  
**Sent:** Wednesday, October 14, 2020 12:14 PM  
**To:** Anthony Loh <[arbor@singnet.com.sg](mailto:arbor@singnet.com.sg)>  
**Subject:** RE: ACCIDENT INVOLVING SKJ 7124Y AND GBB 9179A ON 20/07/2019

Hi Anthony,

May I know the percentage that third party insurer settled to your claim? Is 50% or 100%?

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

**From:** Anthony Loh [<mailto:arbor@singnet.com.sg>]  
**Sent:** Wednesday, 14 October 2020 12:07 PM  
**To:** Jia Le (LKK Auto)  
**Subject:** RE: ACCIDENT INVOLVING SKJ 7124Y AND GBB 9179A ON 20/07/2019

Hi Jia Le

Your mail dated 12.10.20 has references.

Please take a look at the enclosed pictures taken immediately after the accident which are self-explanatory.

May I put it on record that, besides a small dent on the left rear mudguard that did not bear the colour of my motor car, there were a few other old scratches on the same vehicle that did not match the description of the driver of SBB7179A at all.

It might be of interest for you to note that my claim against the driver of GBB9179A has been settled by the insurers of the same vehicle.

Regards

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**From:** Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]  
**Sent:** Monday, October 12, 2020 3:25 PM  
**To:** [arbor@singnet.com.sg](mailto:arbor@singnet.com.sg)  
**Subject:** ACCIDENT INVOLVING SKJ 7124Y AND GBB 9179A ON 20/07/2019

Our Ref: CC6/AIG19015089/Udb3

**LOH KOK LIN**  
BLK 55 TELOK BLANGAH DRIVE  
#07-44  
SINGAPORE 100055

Dear Sir/Madam,

**ACCIDENT INVOLVING SKJ 7124Y AND GBB 9179A ON 20/07/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from GBB 9179A against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **21/10/2020**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

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