

INS. CASE OWNER:

CC4/EGI19015087/Aea3

LKK:

IDAC:

Surveyor:

ADRIAN

DOI:

ASSIGNMENT

26/8/19

Date / Time: 26/08/2019

Registered in Merimen: 27/08/2019

Pre-assign / CCU / FTE



Insured Vehicle No.: GBD 14R

Claim No.: CDMCG19001485

Name of Insured: Glasgo Glass Construction

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :S\$

D.O.A.: 22/08/2019 14:20

Place of Accident: ROAD

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

GBF 2740D

INSRS:
WSP: MG SOLUTION
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	GBF 2740D - X	GBD 14R - X	STAGE	DATE / PIC
			Non-Reporting ltr (1st):	
			Non-Reporting ltr (2nd):	
			Non-Reporting ltr (Final):	
			Notification ltr (if non-pickup):	
			Call OI:	26/08/2019
			After call ltr to OI:	
			Documentation Check List:	Handler Typist
			Notification ltr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
			After call ltr to OI:	<input checked="" type="checkbox"/> <input type="checkbox"/>
			Authorisation To Act:	<input checked="" type="checkbox"/> <input type="checkbox"/>
			Release Voucher:	<input checked="" type="checkbox"/> <input type="checkbox"/>
			Final Repair Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
			Car Rental Invoice:	<input type="checkbox"/> <input type="checkbox"/>
			Towing Invoice:	<input type="checkbox"/> <input type="checkbox"/>
			LTA / GIA :	<input checked="" type="checkbox"/> <input type="checkbox"/>
			Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
			PIR:	<input type="checkbox"/> <input type="checkbox"/>
			Mandate/Reject Instruction:	<input type="checkbox"/> <input type="checkbox"/>
			LOD	<input checked="" type="checkbox"/> <input type="checkbox"/>
			Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>

PRELIMINARY ADVICE Date/Time:		Sent By:	
FINALIZATION Date/Time:		Confirm with:	
Repair Cost: 43	S\$5,000	(6 days) Reduction:	45 %
FINAL SETTLEMENT Date/Time: 24.10.19		Confirm with: SHARON	
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.:	21	
Repair Cost:	S\$5,350.00	0.00 REPAIR ENDED TP.	
Loss of Rental (LOR):	S\$ - (days)		
Loss of Use (LOU):	S\$ 800.00 (\$ 100 x 8 days)		
Loss of Income (LOI):	S\$ - (\$ x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search:	S\$ 7.45		
Medical:	S\$ -		
Disbursement:	S\$ - (e.g. Tow/ Independent)		
Legal Cost:	S\$ -		
Total:	S\$ 6,151.45	Global Sum S\$:	
FINAL PAYMENT Date/Time: 24.10.19		Confirm with: SHARON	
Payee 1:	S\$ 6,151.45	Name 1:	MG SOLUTION PTE LTD
Payee 2: (Strike if N.A.)	S\$	Name 2:	
Payee 3: (Strike if N.A.)	S\$	Name 3:	

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

TO	: ERGO	DATE	: 23-Aug-19
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	: T/P CLAIM
ESTIMATE REPORT	:		
<u>VEHICLE DETAILS</u>			
VEHICLE NO	: GBF2740D		
MODEL	: TOYOTA HIACE		KDH2010189169
CHASSIS NO			Asher
<u>ACCIDENT DETAILS</u>		DATE	: 22-Aug-19
		TIME	: 14:18HRS
THIRD PARTY REQUESTOR / CONTACT		:	JACK LI

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	TAILGATE <i>Dented</i>	1	\$ 2,115.00	\$ 2,115.00
2	TAILGATE LOGO <i>Nec</i>	1	\$ 68.00	\$ 68.00
3	TAILGATE HIACE EMBLEM <i>Nec</i>	1	\$ 50.00	\$ 50.00
4	TAILGATE WEATHERSTRIP <i>Nec</i>	1	\$ 380.00	\$ 380.00
5	TAILGATE INNER LOCK <i>Nec</i>	1	\$ 270.00	\$ 270.00
6	TAILGATE LOWER LOCK <i>Nec</i>	1	\$ 116.30	\$ 116.30
7	TAILGATE WINDSCREEN <i>Shattered</i>	1	\$ 890.00	\$ 890.00
8	TAILGATE WINDSCREEN MOULDING <i>Nec</i>	1	\$ 190.00	\$ 190.00
9	REAR BUMPER <i>Dented</i>	1	\$ 580.00	\$ 580.00
10	REAR BUMPER STEP PANEL <i>Dented</i>	1	\$ 410.00	\$ 410.00
11	REAR BUMPER SIDE RETAINER <i>Nec</i>	2	\$ 78.60	\$ 157.20
12	NUMBER PLATE GARNISH <i>Cracked</i>	1	\$ 190.00	\$ 190.00
13	TAIL LAMP LH <i>Cracked</i>	1	\$ 355.30	\$ 355.30
14	TAILLAMP LOWER GARNISH LH <i>Nec</i>	1	\$ 122.20	\$ 122.20
15	TAILLAMP LOWER GARNISH RETAINER LH <i>Nec</i>	1	\$ 45.00	\$ 45.00
16	REAR END PANEL (OUTER) <i>Dented</i>	1	\$ 590.30	\$ 590.30

TOTAL PRICE \$ 6,529.30

LESS 25% \$ 1,632.33

5301.80

3976.35

SUB TOTAL PRICE \$ 4,896.98

SPECIAL NETT ITEMS

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	REAR NUMBER PLATE <i>Not Net</i>	1	\$ 50.00	\$ 50.00
2	TAILGATE WINDSCREEN SEALANT <i>Net</i>	1	\$ 60.00	\$ 60.00
3	TAILGATE STICKER <i>Net</i>	1	\$ 380.00	\$ 380.00
4	REAR BUMPER CLIP (SET) <i>Net</i>	1	\$ 20.00	\$ 20.00
5	STICKER 70KM/H <i>Net</i>	1	\$ 50.00	\$ 50.00
6	TAIL LAMP CLIP (SET) <i>Net</i>	1	\$ 20.00	\$ 20.00
7	REAR END PANEL (OUTER) SEALANT <i>Net</i>	1	\$ 60.00	\$ 60.00
8	REVERSE SENSOR <i>Damaged</i>	1	\$ 220.00	\$ 220.00

545

TOTAL \$ 860.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING (REAR)

1	PANEL BEATING AND REPLACE PARTS	\$ 1,400.00	820
2	SPRAY PAINTING TO AFFECTED AREA	\$ 1,400.00	600
3	TUFF COAT	\$ 150.00	60.
4	WIRNING, BULB CHECKING	\$ 80.00	30
5	REMOVE AND REFIX TAILGATE WINDSCREEN	\$ 160.00	120
6	TRANSFER TAILGATE MECHAISM	\$ 120.00	80.
7	REMOVE AND REFIX REAR REVERSE SENSOR	\$ 80.00	50

TOTAL

\$3,390.00

1746

ESTIMATE REPORT

TOTAL PARTS COST : \$ 5,756.98

TOTAL LABOUR COST : \$ 3,390.00

TOTAL REPAIR COST : \$ 9,146.98

APPROVED DETAILS

SURVEYOR

CONTACT NO

Leeks Auto Consultants notice notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

FAX :

Adrian King.
L/S 26/08/19

05 Days

total: 6261.35

L/S: SK

[> Back to OneMotoring](#)

Enquire Transfer Fee

Vehicle Details			
Vehicle No. :	GBF2740D		
Vehicle Type :	A50 - Goods (Closed) Van/Van Panel (Delivery)		
Vehicle Attachment 1 :	No Attachment		
Vehicle Scheme :	Normal		
Vehicle Make :	TOYOTA		
Vehicle Model :	HIACE DX 3.0 AUTO		
Chassis No. :	KDH2010199169		
Propellant :	Diesel		
Engine No. :	1KD2624676		
Engine Capacity :	2982 cc		
Maximum Power Output :	-		
Maximum Laden Weight :	3235 kg		
Unladen Weight :	1780 kg		
Year Of Manufacture :	2016		
Original Registration Date :	26 Aug 2016		
Lifespan Expiry Date :	25 Aug 2036		
COE Category :	C - Goods Vehicle & Bus		
PQP Paid :	\$13,183.00		
COE Expiry Date :	25 Aug 2026		
Road Tax Expiry Date :	25 Aug 2020		
Inspection Due Date :	25 Aug 2020		
Intended Transfer Date :	27 Aug 2019		
CO2 Emission :	218.00 (g/km)		
CEV/VES Rebate Utilised Amount :	-		
CO Emission :	-		
HC Emission :	-		
NOx Emission :	-		
PM Emission :	-		
Late renewal fee(s) will be imposed if road tax / lay-up has expired. Please use Enquire Road Tax Payable for fee(s) payable.			
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.			
Amount Payable			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Total Amount Payable :			25.00
Message			
This vehicle has a road tax Over Payment of \$14.00. This Over Payment may be used to offset Road Tax payable and Transfer Fees respectively, where applicable.			

You may print this page for reference.

OK

Print

Nivitha (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, 26 August 2019 12:06 PM
To: mg3solution@gmail.com; Admin A (admin-a@lkkauto.com); Admin-D (LKKAuto (admin-d@lkkauto.com))
Cc: Ivy Yong; Phoebe Xie
Subject: FW: CLAIMS REF NO. CDMCG19001485 GBF2740D-(PRE-INSPECTION) ; YOUR REF : GBD14R -DOA ON 22/08/2019
Attachments: GBF2740D (PRE-INSPECTION) ; YOUR REF GBD14R.pdf

Hi LKK,

Please conduct this survey request on without prejudice basis.
Kindly contact us if you are not able to make it.

*** NOTE: Please assist to quote our claims ref no. as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Date Classification : Confidential, C3

Warmest Regards,
Pauline Soh
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID : +65 6829 9194
pauline.soh@ergo.com.sg

www.ergo.com.sg

ERGO

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: MG Solution [mailto:mg3solution@gmail.com]
Sent: Friday, August 23, 2019 1:22 PM
To: ERGO Insurance Pte. Ltd. (Claims Department); Steve Lim
Subject: GBF2740D-(PRE-INSPECTION) ; YOUR REF : GBD14R -DOA ON 22/08/2019

Dear Person In Charge,

Please refer to attach file and arrange for pre-inspection.

we prefer our single joint expert as below:

ADRIAN LING WAI PING	LKK AUTO CONSULTANTS PTE LTD
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Thank You.

Best Regards,

Ms Hong

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing)

#02-03B Vicom Inspection Centre

Singapore 415933

Tel : 6744 4165

Fax : 6744 4604

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 5 September 2019 12:38 PM
To: MG Solution
Subject: Accident Involving GBF 2740D & GBD 14R on 22/08/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

Accident Involving GBF 2740D & GBD 14R on 22/08/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAUTO)

From: MG Solution <mg3solution@gmail.com>
Sent: Thursday, 24 October 2019 11:41 AM
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: Re: 3rd Party Claim for Accident involving Vehicle GBF2740D & GBD14R on 22/08/2019
Attachments: TI199304 for GBF2740D (SMG198339).pdf

Your Ref: **GBD14R**
Our Ref: **GBF2740D**

Dear Asher,

We refer to below, we are pleased to accept the offer.
Please find attached **TAX INVOICE** for your kind onward action.

Tax Invoice No. **TI199304 @ S\$5,350.00 (Inclusive of 7% GST) -Agreed**
Loss of Use @ **S\$800.00 (8 Days x S\$100) -Agreed**
LTA Search @ **S\$7.45 -Agreed**

Please look into the above claim and let us have your payment of **S\$6,157.45** soonest.

Provided always that this discharge of my claim for damages relating to the damage to my vehicle GBF2740D shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident on 22/08/2019.

Best Regards,

Su Wong
MG SOLUTION PTE LTD
No 23 Kaki Bukit Avenue 4
AAS Kaki Bukit Centre
#02-03B Singapore 415933
Tel: 6243 1373 | Fax: 6243 1376

On Tue, Oct 22, 2019 at 4:11 PM Asher Sng (LKKAUTO) <AsherSng@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sir,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair(w/GST)	\$ 5,350.00
2. Loss of Use (8 days x \$100)	\$ 800.00
3. LTA/GIA search fee	\$ 7.45
TOTAL	<u>\$ 6,157.45</u>

Kindly let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MG Solution <mg3solution@gmail.com>

Sent: Friday, 18 October 2019 11:43 AM

To: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: 3rd Party Claim for Accident involving Vehicle GBF2740D & GBD14R on 22/08/2019

Your Ref: **GBD14R**

Our Ref: **GBF2740D**

Dear Asher,

Please find attached our LOD for your onward action.
Please feel free to contact the under mentioned should you require any further information.
Your prompt action will be greatly appreciated.

Best Regards,

Su Wong

MG SOLUTION PTE LTD

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

On Mon, Aug 26, 2019 at 1:40 PM Admin-D (LKKAUTO) <admin-d@lkkauto.com> wrote:

Dear Sir/Madam,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Monday, 26 August, 2019 12:06 PM

To: mg3solution@gmail.com; Admin A (admin-a@lkkauto.com) <admin-a@lkkauto.com>; Admin-D (LKKAuto (admin-d@lkkauto.com)) <admin-d@lkkauto.com>

Cc: Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: FW: CLAIMS REF NO. CDMCG19001485 GBF2740D-(PRE-INSPECTION) ; YOUR REF : GBD14R -DOA ON 22/08/2019

Hi LKK,

Please conduct this survey request on without prejudice basis.

Kindly contact us if you are not able to make it.

***** NOTE:** Please assist to quote our claims ref no. as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Date Classification Confidential, C3

Warmest Regards,

Pauline Soh

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038955

DID: +65 6829 9194

pauline.soh@ergo.com.sg

www.ergo.com.sg

ERGO

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: MG Solution [<mailto:mg3solution@gmail.com>]

Sent: Friday, August 23, 2019 1:22 PM

To: ERGO Insurance Pte. Ltd. (Claims Department); Steve Lim

Subject: GBF2740D-(PRE-INSPECTION) ; YOUR REF : GBD14R -DOA ON 22/08/2019

Dear Person In Charge,

Please refer to attach file and arrange for pre-inspection.

we prefer our single joint expert as below:

ADRIAN LING WAI PING	LKK AUTO CONSULTANTS PTE LTD
----------------------	------------------------------

Thank You.

Best Regards,

Ms Hong

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing)

#02-03B Vicom Inspection Centre

Singapore 415933

Tel : 6744 4165

Fax : 6744 4604

MG SOLUTION PTE LTD
23 Kaki Bukit Ave 4 (South Wing) #02-03B
Vicom Inspection Centre, Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
GST Reg. No. : 201427944N

MOTOR CLAIM DISCHARGE

INSURED: GAN TECK KAR INVESTMENTS PTE LTD
CAR/LORRY/CYCLE: REG NO: GBF 2740D POLICY NO:
ACCIDENT CLAIM NO:

I / We confirm that I / we have taken delivery of Car / Lorry / Motor Cycle

Registered No. GBF 2740D from the repairers,

Messrs MG SOLUTION PTE LTD

And that all repairs necessary as a result of an accident in which the said vehicle was involved on or

about the 22 day of 08 2019 have been completed to my / our satisfaction, and that

I / we have no further claim on the above company in Respect thereof.

Date: Signature:

Co's Stamp: NRIC No:



22/08/2019 - DR
24/08/2019 - PR
25/08/2019 - PR

Vehicle In - 23/08/2019
Vehicle Out - 31/08/2019
Low - 9 days - #250
#2050

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 Aug 2019 15:27	Cim Dtl Modified	Claimant's Name: -> GAN TECK INVESTMENTS PTE LTD. Claimant's ID: -> 199002 368D.	[A] HOW MEI KWAN
2	27 Aug 2019 15:27	Cim Veh Model Changed	(202373) TOYOTA HIACE 3.0 D DX (A).	[A] HOW MEI KWAN
3	27 Aug 2019 15:27	Cim Created	Reg No: GBF2740D. Acct Date: 2019/08/22. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: MG Solution Pte Ltd (HQ)	[A] HOW MEI KWAN
4	27 Aug 2019 15:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	27 Aug 2019 15:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/05	[A] HOW MEI KWAN
6	27 Aug 2019 15:27	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	27 Aug 2019 15:27	Cim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	27 Aug 2019 15:28	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	27 Aug 2019 15:28	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
10	27 Aug 2019 15:29	Cim Ins Co Group Changed	[203630] AIG Asia Pacific Insurance Pte. Ltd. (Express) -> [200042] ERGO Insurance Pte. Ltd. (HQ)	[I] Merimen Administrator
11	27 Aug 2019 15:29	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/05	[I] Merimen Administrator
12	27 Aug 2019 15:29	Adj Mandate Set	Approved:0.00.	[I] Merimen Administrator
13	24 Oct 2019 12:11	Adj Rpt Initiated		[A] Asher Sng Rong Yi
14	24 Oct 2019 12:11	Cim Dtl Modified	Insured Name: -> GLASSIC GLASS CONSTRUCTION. Insured ID: -> -.	[A] Asher Sng Rong Yi
15	24 Oct 2019 12:11	Cim Dtl Modified	JPJ Reg. Date: -> 2014/04/16.	[A] Asher Sng Rong Yi
16	24 Oct 2019 12:11	Cim Details Notified		[A] Asher Sng Rong Yi
17	24 Oct 2019 12:34	Adj Mandate Request	Cur.Req:6157.45:LIABILITY: 100% B:27 OLD REAR ENDED TP	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

ACTIVITY

[27/08/2019 18:34] HOW MEI KWAN:
PENDING TP ESTIMATE

Merimen Billing for this case - Transaction History

BB Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2323706	24 Oct 2019 12:11:57	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBF2740D	GBD14R	11.77

10/24/2019

Merimen e-Claims

Print Received Message

This mail is associated with :

***GBF2740D (CDMCG19001485)**
[GBD14R]

TP

GAN TECK INVESTMENTS PTE LTD

Aug 22 2019 2:00PM

[GLASSIC GLASS CONSTRUCTION]

MG Solution Pte Ltd

From ERGO Insurance Pte. Ltd. (HQ) (ERGO_SG), sent on 24/10/2019 12:46 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6157.45) - GBF2740D - Claim Handler: Ivy Yong

Approved:6157.45.



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 18/10/2019
Your Ref : GBD14R
To : ERGO INSURANCE PTE LTD
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE GBF2740D & GBD14R ON 22/08/2019 AT
SLIP ROAD FROM SIN MING ROAD TOWARDS UPPER THOMSON ROAD.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.198339 @ S\$5,350.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$2,250.00 (9 Days x S\$250)
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,

Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 5 September 2019 12:37 PM
To: KARENILIM38@GMAIL.COM
Subject: ACCIDENT INVOLVING GBD 14R AND GBF 2740D ON 22/08/2019

Our Ref: CC4/EGI19015087/Aea3

05 SEPT 2019

GLASSIC GLASS CONSTRUCTION

Dear Sir/Madam,

ACCIDENT INVOLVING GBD 14R AND GBF 2740D ON 22/08/2019

We refer to the above accident where we are acting for ERGO INSURANCE PTE LTD to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. **ERGO INSURANCE PTE LTD**
(Motor Claims Dept)

LETTER OF AUTHORITY

Name : GAN TECK KAK INVESTMENTS PTE LTD

Address : 159 SIN MING ROAD #02-03
AMTECH BUILDING S(575625)

Contact No : _____

TO: ERGO INSURANCE PTE LTD

Dear Sirs,

ACCIDENT INVOLVING GBF 2740D AND GED 14R ON 22/08/2019
AT/ALONG SLIP ROAD FROM SIN MING ROAD TOWARDS UPPER THOMSON RD

I/We, GAN TECK KAK INVESTMENTS PTE LTD, am/are the registered owner of
motor car no. GBF 2740D

Please note that I have assigned all compensations monies due to me/us in the above said accident
to **M/S MG SOLUTION PTE LTD**.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned
accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION
PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you



Signature of Claimant



Witness By



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

ERGO INSURANCE PTE LTD

5 TEMASEK BOULEVARD,
#04-01 SUNTEC TOWER FIVE,
SINGAPORE 038985

INVOICE No : T1 199304

PB No : 198339

Date : 24-October-2019

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : GBF 2740D

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation. (Lump Sum)	\$ 5,000.00
BEFORE GST		5,000.00
7% GST		350.00
TOTAL		\$ 5,350.00

Cheque should be made payable to MG Solution Pte Ltd


Co's stamp & Authorised Signature

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 22 Aug 2019 / 16:16:05

Receipt Date/Time : 22 Aug 2019 / 16:16:05

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190822-002264

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBD14R				
As at 22 Aug 2019/14:18:00				
Insurance Co: ERGO INSURANCE PTE. LTD.				
1	Insurance Enquiry - GBD14R Enquiry Fee 20190822161510304616	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20190822161525810	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Oct 2019 12:11 Edit Reg		26 Aug 2019 00:00 Edit Adj Rpt	\$55,000.00 Edit Estimates	\$55,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	-----------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	GLASSIC GLASS CONSTRUCTION , Co. Reg. No.: -		
Main Claimant:	GAN TECK KAR INVESTMENTS PTE LTD , Co. Reg. No.: 199002368D		
Vehicle Reg. No.:	GBF2740D	Date of Loss:	22/08/2019 14:00 - :59 [35 Months and 27 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / CDMCG19001485	Policy/Cover Note No.:	
Vehicle Reg. No. (Insured):	GBD14R	Policy No. (Claimant):	A2908947BMKC
		Excess:	
Repairer:	MG Solution Pte Ltd (HQ) 23 Kaki Bukit Avenue 4 #02-03B, VICOM Inspection Centre, 415933 Kaki Bukit - Tel: 91886931		
Handling Insurer:	ERGO Insurance Pte. Ltd. (HQ) - Tel: 6829 9199 ... [Handled by Ivy Yong - 6829 9197]		
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 05/09/2019]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- ERGO_SG (24/10/2019): Alert - Adj Mandate Approved (\$56157.45) - GBF2740D - Claim Handler: Ivy Yong

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*GBF2740D (CDMCG19001485)
[GBD14R]

TP

GAN TECK KAR INVESTMENTS PTE LTD

Aug 22 2019 2:00PM














[GLASSIC GLASS CONSTRUCTION]

MG Solution Pte Ltd

Upload Documents | Upload Photos | Compose New Letter

View View in Browser

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/09/19 18:25	General View		Load JPG
2	25/09/19 18:25	General View		Load JPG
3	25/09/19 18:25	General View		Load JPG
4	25/09/19 18:25	General View		Load JPG
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19	25/09/19 18:25	General View		Load JPG
20	25/09/19 18:25	General View		Load JPG
21	25/09/19 18:25	Reinspection Photo		Load JPG
22	25/09/19 18:25	Reinspection Photo		Load JPG
23	25/09/19 18:25	Reinspection Photo		Load JPG
24	25/09/19 18:25	Reinspection Photo		Load JPG
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37	25/09/19 18:25	Reinspection Photo		Load JPG
38	25/09/19 18:25	Reinspection Photo		Load JPG
39	25/09/19 18:25	Reinspection Photo		Load JPG
40	25/09/19 18:25	Reinspection Photo		Load JPG

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
41	25/09/19 18:25	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
42	25/09/19 18:25	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
43	25/09/19 18:25	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
44	25/09/19 18:25	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
45	25/09/19 18:25	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/08/19 15:30	NOTIFICATION FROM WORKSHOP +TP GIA REPORT	 Load PDF	
2	27/08/19 15:31	EMAIL TO EGI DD 27.08.2019	 Load PDF	
3	24/10/19 12:34	LTA SEARCH	 Load PDF	
4	24/10/19 12:34	LOD	 Load PDF	
5	04/11/19 09:34	WORKSHOP INVOICE	 Load PDF	
6	04/11/19 09:34	AUTHORISATION TO ACT FORM	 Load PDF	
7	04/11/19 09:34	LETTER TO OI	 Load PDF	
No	Finalized On	ERGO Insurance Pte. Ltd. (HQ)	Thumbnail	Print
1	28/08/19 10:00	OI - Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBD14R (Insd veh)	Model:	TOYOTA HIACE 3.0 D DX
	GBF2740D (TP veh)		(A)
Date of Accident:	22/08/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	9,787.26
Final Repair Cost	:	\$	5,350.00
Loss of Use	:	\$	800.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.45
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	6,157.45

8.00 days at \$100.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability _____ 100 _____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	MG Solution Pte Ltd	:	\$ 6,157.45
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

04 Nov
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/EG119015087/AEA3Q2

Date: 04/11/2019

REFERENCE

Handling Insurer: ERGO Insurance Pte. Ltd.

Policy No:

Claimant

Vehicle No : GBF2740D

Insured Vehicle No : GBD14R

Date of Loss: 22/08/2019

Nature of Claim:

TP

Claim No: CDMCG19001485

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: GBF2740D

Make & Model: TOYOTA HIACE, 3.0 D DX (A)

Engine No: 1KD2624676

Reg. Date: 26/08/2016 (Man. Year: 2016)

Chassis No: KDH2010199169

Colour: White

Odometer: 81885 km

Engine Capacity: 2982 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195R15C

Rear Tyre Size:

195R15C

Front Left Side: Bridgestone 6 mm

Rear Left Side:

Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side:

Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,756.97	4,521.35	1,235.62	21.46
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,390.00	1,740.00	1,650.00	48.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,146.97	6,261.35	2,885.62	31.55
Approved Total (Overridden) (S\$)		5,000.00		
(S\$)	9,146.97	5,000.00	4,146.97	45.34
+ GST 7.00/7.00% (S\$)	640.29	350.00	290.29	45.34
Nett Amount (S\$)	9,787.26	5,350.00	4,437.26	45.34
+ Loss of Use (8.0 x S\$100.00/day) (S\$)		800.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		6,157.45		

INSPECTION

Date of Assignment: 26/08/2019

Date Inspected: 26/08/2019 Inspected At:

MG Solution Pte Ltd (HQ)
23 Kaki Bukit Avenue 4 #02-03B,
VICOM Inspection Centre
Singapore 415933

Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 24 Oct 2019)
Parts:	213	TOYOTA HIACE 3.0 D DX (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for GBF2740D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAILGATE	Dented	2,115.00 FL	*1,765.00 FL
2	1		*TAILGATE LOGO	Necessary	68.00 FL	*68.00 FL
3	1		*TAILGATE HIACE EMBLEM	Necessary	50.00 FL	*50.00 FL
4	1		*TAILGATE WEATHERSTRIP	Not Necessary	380.00 FL	*- FL
5	1		*TAILGATE INNER LOCK	Damaged	270.00 FL	*270.00 FL
6	1		*TAILGATE LOWER LOCK	Not Necessary	116.30 FL	*- FL
7	1		*TAILGATE WINDSCREEN	Shattered	890.00 FL	*890.00 FL
8	1		*TAILGATE WINDSCREEN MOULDING	Necessary	190.00 FL	*190.00 FL
9	1		*REAR BUMPER	Deformed	580.00 FL	*491.00 FL
10	1		*REAR BUMPER STEP PANEL	Bent	410.00 FL	*285.00 FL
11	2		*REAR BUMPER SIDE RETAINER	Necessary	157.20 FL	*157.20 FL
12	1		*NUMBER PLATE GARNISH	Cracked	190.00 FL	*190.00 FL
13	1		*TAIL LAMP LH	Cracked	355.30 FL	*355.30 FL
14	1		*TAILLAMP LOWER GARNISH LH	Not Necessary	122.20 FL	*- FL
15	1		*TAILLAMP LOWER GARNISH RETAINER LH	Not Necessary	45.00 FL	*- FL
16	1		*REAR END PANEL (OUTER)	Dented	590.30 FL	*590.30 FL
17	1		*REAR NUMBER PLATE	Not Necessary	50.00 FS	*- FS
18	1		*TAILGATE WINDSCREEN SEALANT	Necessary	60.00 FS	*60.00 FS
19	1		*TAILGATE STICKER	Necessary	380.00 FS	*180.00 FS
20	1		*REAR BUMPER CLIP (SET)	Necessary	20.00 FS	*20.00 FS
21	1		*STICKER 70KM/H	Necessary	50.00 FS	*15.00 FS
22	1		*TAIL LAMP CLIP (SET)	Necessary	20.00 FS	*10.00 FS
23	1		*REAR END PANEL (OUTER) SEALANT	Necessary	60.00 FS	*60.00 FS
24	1		*REVERSE SENSOR	Damaged	220.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) **7,389.30** **5,846.80**

- List Item Discount on L Items 25.00/25.00% (\$\$) 1,632.33 1,325.45

Total Parts (\$\$) **5,756.97** **4,521.35**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING AND REPLACE PARTS	New	1,400.00	800.00
2	SPRAY PAINTING TO AFFECTED AREA	New	1,400.00	600.00
3	TUFF COAT	New	150.00	60.00
4	WIRING, BULB CHECKING	New	80.00	30.00
5	REMOVE AND REFIX TAILGATE WINDSCREEN	New	160.00	120.00
6	TRANSFER TAILGATE MECHAISM	New	120.00	80.00
7	REMOVE AND REFIX REAR REVERSE SENSOR	New	80.00	50.00
Gross Labour Cost (S\$)			3,390.00	1,740.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >