

INSURANCE

INS. CASE OWNER

CC 4 /AIG1901 5080, Kebb

LKK:

IDAC:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

18/1/19

Date / Time:

21/8/19

Registered in Merimen:

4/8/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKZ 7232J

Name of Insured:

LEE SIONG ANN RUCHEP

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

23/8/19

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

SON YIM YIM

Driver Tel No.:

(VA: YES / NO )

Claim No.:

911747157864

Policy No.:

700460457-13

Make / Model:

MAZDA

Place of Accident:

near of sin ming 20

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SGN 2173P



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

cheng  
Koe



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

| Date/ Time | STAGE                                    | DATE / PIC |
|------------|--|------------|
|            | Non-Reporting Itr (1st):                 |            |
|            | Non-Reporting Itr (2nd):                 |            |
|            | Non-Reporting Itr (Final):               |            |
|            | Notification Itr (if non-pickup):        |            |
|            | Call Of                                  |            |
|            | After call Itr to OI                     |            |
|            | Documentation Check List: Handler Typist |            |
|            | Notification Itr (if non-pickup)         |            |
|            | After call Itr to OI                     |            |
|            | Authorisation To Act:                    |            |
|            | Release Voucher:                         |            |
|            | Final Repair Bill:                       |            |
|            | Car Rental Invoice:                      |            |
|            | Towing Invoice                           |            |
|            | LTA / GIA:                               |            |
|            | Medical Bill:                            |            |
|            | PIR:                                     |            |
|            | Mandate/Reject Instruction:              |            |
|            | LOD                                      |            |
|            | Payment Breakdown Form:                  |            |
|            | Post-Repair Photos:                      |            |
|            | Others:                                  |            |

|   |            |                                   |
|---|------------|-----------------------------------|
| PRELIMINARY ADVICE  | Date/Time: | Sent By:                          |
| FINALIZATION  | Date/Time: | Confirm with:                     |
| Repair Cost:  | SS         | ( days) Reduction: %              |
| FINAL SETTLEMENT  | Date/Time: | Confirm with:                     |
| Final Liability:  | %          | (Agreed / Assessed) BOLA S/N No.: |
| Repair Cost:  | SS         |                                   |
| Loss of Rental (LOR):   | SS         | ( days)                           |
| Loss of Use (LOU):  | SS         | (S x days)                        |
| Loss of Income (LOI):   | SS         | (S x days)                        |
| LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> |            | [Tick only one]                   |
| GIA/LTA Search  | SS         |                                   |
| Medical:  | SS         |                                   |
| Disbursement:   | SS         | (e.g. Tow/Independent)            |
| Legal Cost:   | SS         |                                   |
| Total:  | SS         | Global Sum SS:                    |
| FINAL PAYMENT   | Date/Time: | Confirm with:                     |
| Payee 1:  | SS         | Name 1:                           |
| Payee 2: (Strike if N.A.)   | SS         | Name 2:                           |
| Payee 3: (Strike if N.A.)   | SS         | Name 3:                           |

ASS. REC. BY:

REF: A16/

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent?: Yes or No

GIA / PR Seen:

Consistent?: Yes or No

Est. Repairs:

03

days

Res.: Yes or No

Lum Sum:

1.31

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

File pass to

PP: 2,068.13

55%

EXCLUDE CHECK ITEM 9740.33

Date/Time, File Pass to?

☐

Prell. Report

1)

Date/Time, File Return to?

☐

Final Report

2)

Report Format:

Lump Sum / I.B.I. (\$) ☐

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

S - RS \$

Fees

Others

TOTAL

Veh No:

SGN 2173P

Yr Regn:

06, 16

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Altis

c.c

1598

Colour:

M Grey

A/C: Insured / Std / NI / NA

Sp. Reading

27837

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

MR053REH104550888

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215/65R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

R/Bal.

8

mm

Rear

R/Bal.

9

mm

L/Bal.

8

mm

L/Bal.

9

mm

D.O.A.

23/8/19

D.O.I.

18/9/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S/R body

The U/C / Chassis frame / Body Structure affected due to collision.

# Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761  
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg  
GST:201001158E RCB NO:201001158E

M/S: AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY  
#07-16 AIG BUILDING  
SINGAPORE 079120

TEL: 64193000  
ATTN: Motor Claim Department

FAX: 64153727

Estimate No: ES1992031/AMK  
Date: 18 Sep 2019  
Policy No: 5101325745-01 DC  
Veh Reg No: SGN2173P  
Make/Model: TOYOTA COROLLA  
ALTIS 1.6 AUTO  
Chassis No: MR053REH104550888  
Engine No: 1ZRX573392  
Reg. Date: 27/06/2016

WS Ref: TP/AIG/AMK  
Claim Type: Third Party  
Accident Date: 23/08/2019  
TP Veh Reg No: SKZ7232J

*Not Notified*  
*Repair By pain*  
*3 days*

## Estimate Repair Cost to Vehicle No :SGN2173P

| Description   | U/Price  | Quantity | List Price           | Amount      |
|---|----------|----------|----------------------|-------------|
|   |          |          | SS                   | SS          |
| <b>List Price</b>   |          |          |                      |             |
| 1 FRONT RH DOOR   | 1,079.60 | 1PC      | 1,079.60             | ✓           |
| 2 FRONT RH DOOR INNER LOCK  | 422.30   | 1PC      | 422.30               | X           |
| 3 FRONT RH DOOR FRAME STICKER   | 61.95    | 1 SET    | 61.95                | ✓           |
| 4 FRONT RH DOOR POWER WINDOW MOTOR  | 649.20   | 1PC      | 649.20               | ?           |
| 5 FRONT RH DOOR POWER WINDOW REGULATOR  | 171.20   | 1PC      | 171.20               | ?           |
| 6 FRONT RH DOOR INNER TRIM BOARD  | 763.00   | 1PC      | 763.00               | X           |
| 7 FRONT RH DOOR INNER RUBBER  | 166.70   | 1PC      | 166.70               | ?           |
| 8 FRONT RH FENDER EMBLEM 'DUAL VVT-I'   | 38.43    | 1PC      | 38.43                | X           |
|   |          |          | 3,352.38             |             |
|   | Less 25% |          | 838.10               | 2,514.29    |
| <b>Labour</b>   |          |          |                      |             |
| 9 REMOVE & REFIX FRT RH DOOR & ATTACHMENTS:KNOCKING & REPAIR RH DOOR PILLAR,REAR RH DOOR & REALIGN THE SAME | 450.00   | 1 LA     | 450.00               | 300         |
| 10 PUTTY & RESPRAY FRT RH FENDER, BOTH RH DOORS,RH ROCKER PANEL & ALL AFFECTED AREAS                        | 700.00   | 1 LA     | 700.00               | 440         |
| 11 REMOVE & REFIX FRT RH WINDOW GLASS AND RESET CENTRAL LOCKING   | 60.00    | 1 LA     | 60.00                | ✓           |
| 12 RUSTPROOFING   | 30.00    | 1 LA     | 30.00                | ✓           |
|   |          |          | 1,240.00             | 1,240.00    |
|   |          |          | Total                | SS 3,754.29 |
|   |          |          | Add GST @ 7%         | 262.80      |
|   |          |          | Total Amount Payable | SS 4,017.09 |

\* SURVEY VEHICLE AT ANG MO KIO WORKSHOP

For Cheng Hoe Motor Pte Ltd

I, Ang Consultants hereby notify the Repairer of the following:  
 \* To survey before/after  
 \* To display damaged part(s) during survey  
 \* Parts prices are subject to market price  
 \* Third party survey is on a "without prejudice" basis  
 \* No legal modification(s) is allowed  
 \* Surplus money (if any) must be returned and is subject to final approval from Insurance Company

**DORLYN LI**

**AUTHORISED SIGNATURE**

Authorised by Proprietor

Signature

Date

[Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

| <b>Vehicle Owner Particulars</b>    |                                      |
|-------------------------------------|--------------------------------------|
| Owner ID Type:                      | Singapore NRIC                       |
| Owner ID:                           | 218H                                 |
| <b>Vehicle Details</b>              |                                      |
| Vehicle No.:                        | SGN2173P                             |
| Vehicle to be Exported:             | No                                   |
| Intended Deregistration Date:       | 26 Aug 2019                          |
| Vehicle Make:                       | TOYOTA                               |
| Vehicle Model:                      | COROLLA ALTIS 1.6 CVT                |
| Primary Colour:                     | Grey                                 |
| Manufacturing Year:                 | 2016                                 |
| Engine No.:                         | 1ZRX573392                           |
| Chassis No.:                        | MR053REH104550888                    |
| Maximum Power Output:               | 90.0 kW (120 bhp)                    |
| Open Market Value:                  | \$19,990.00                          |
| Original Registration Date:         | 27 Jun 2016                          |
| First Registration Date:            | 27 Jun 2016                          |
| Transfer Count:                     | 0                                    |
| Actual ARF Paid:                    | \$19,990.00                          |
| <b>Intended PARF Rebate Details</b> |                                      |
| PARF Eligibility:                   | Yes                                  |
| PARF Eligibility Expiry Date:       | 26 Jun 2026                          |
| PARF Rebate Amount:                 | \$14,992.00                          |
| <b>Intended COE Rebate Details</b>  |                                      |
| COE Expiry Date:                    | 26 Jun 2026                          |
| COE Category:                       | A - Car up to 1600cc & 97kW (130bhp) |
| COE Period(Years):                  | 10                                   |
| QP Paid:                            | \$55,200.00                          |
| COE Rebate Amount:                  | \$37,720.00                          |
| <b>Total Rebate Amount:</b>         | <b>\$52,712.00</b>                   |

The information contained herein is correct as at 26 Aug 2019

OK

PRE-REPAIR INSPECTION REQUEST – SGN2173P vs SKZ7232J on 23/08/2019

From: Parthiban, Theerthan  
To: assignments@ikkauto.com, admin-a@ikkauto.com  
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Hor, Yinnul, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subran  
Sent: 8/27/2019 9:34:45 AM

Hi,

Please refer to the enclosed request from **Cheng Hoe Motor Pte Ltd (AMK)**.  
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know;  
Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.

Thank you.

Regards,

Theerthan R Parthiban (Troy)  
AIG  
Senior Claims Examiner, Auto  
Singapore Claims Operations | AIG Shared Services

Tel: 8001206506 Ext: 1002217  
theerthan.parthiban@aig.com | www.aig.com.sg

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From: chmamk@singnet.com.sg <chmamk@singnet.com.sg>  
Sent: Monday, August 26, 2019 5:12 PM  
To: Hor, Yinnul <Yinnul.Hor@aig.com>  
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Tong, Wahxin <Wahxin.Tong@aig.com>; chmamk@singnet.com.sg  
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKZ7232J AND SGN2173P ON 23/08/2019

Hi All,

Our Selection as follow :

• Kenneth Kong (LKK Auto Consultants Pte Ltd)

Thank you,

Rgds  
Dorlyn Li  
Cheng Hoe Motor Pte Ltd (AMK)  
Tel : 64812001

From: Hor, Yinnul  
Sent: Mon, 26 Aug 2019 06:15:46 +0000  
To: chmamk@singnet.com.sg  
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni, Tong, Wahxin  
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKZ7232J AND SGN2173P ON 23/08/2019

Without Prejudice

Your Reference : SGN2173P  
Our Reference : SKZ7232J

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

| Name of Surveyor      | Company Name                       |
|-----------------------|------------------------------------|
| AIG In House Surveyor | AIG Asia Pacific Insurance Pte Ltd |

10:11 am @ 27/8/19  
vehicle not in  
possession @ Anglyn

|                            |  |
|----------------------------|--|
| Lawrence Ng Chun Kee       | Priority Services                      |
| Jeffrey Ong Leng Kiat      | Priority Services                      |
| Jimmy Lee                  | Priority Services                      |
| EC Looi                    | Automobile Inspection Services Pte Ltd |
| Paling Kiah Keen (Frankie) | Formteam Adjusters Pte Ltd             |
| Ng You Han                 | Formteam Adjusters Pte Ltd             |
| Soon HanXin (Gary)         | Formteam Adjusters Pte Ltd             |
| Chow Bo Xiong              | Formteam Adjusters Pte Ltd             |
| Chua Soo Teck (Benjamin)   | Formteam Adjusters Pte Ltd             |
| Kalvin Ang                 | LKK Auto Consultants Pte Ltd           |
| Xing Guo Qiang             | LKK Auto Consultants Pte Ltd           |
| Marcus Chua                | LKK Auto Consultants Pte Ltd           |
| Mohamad Taufikh            | LKK Auto Consultants Pte Ltd           |
| Adrian Ling                | LKK Auto Consultants Pte Ltd           |
| Mohammed Rasul             | LKK Auto Consultants Pte Ltd           |
| Kenneth Kong               | LKK Auto Consultants Pte Ltd           |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

PNOL Adjuster I

Singapore PNOL | Claims Operations – Auto

[Yinul.Hor@aig.com](mailto:Yinul.Hor@aig.com) | [www.aig.asia](http://www.aig.asia)

**From:** Cheng Hoe Motor Pte Ltd (AMK) [<mailto:chamamk@singnet.com.sg>]

**Sent:** Monday, August 26, 2019 12:00 PM

**To:** Chan, Yoke Shi; Cheng Hoe Motor Pte Ltd

**Cc:** Abu Kassim, Noor Marlesa; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur

**Subject:** [EXTERNAL] Repair Survey (Single Joint Expert) - SGN2173P ,DOA 23/08/19 (Yr Insured SKZ7232J)

This message is from an external sender; be cautious with links and attachments.

Dear Sir,

OUR CLIENT – SGN2173P

DOA – 23/08/2019 @1915HRS

YOUR INSURED : SKZ7232J (LEE SIONG AUN EUGENE)

Kindly provide us of your surveyor listing for the selection on the survey.

Thank you.

Regards

Dorlyn Li

Cheng Hoe Motor Pte Ltd

Tel : 64812001

Fax : 64821296

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## Asher Sng (LKKAuto)

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 20 September 2019 4:17 PM  
**To:** Cheng Hoe Motor Pte Ltd (AMK)  
**Subject:** RE: ENQUIRY OF LIABILITY FOR SGN2173P ,DOA 23/08/19 (AIG insured SKZ7232J)  
**Attachments:** OI VIDEO.mp4; OI SKETCH PLAN.pdf

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

We attached here with a copy of our insured's accident statement and video for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client proceeded straight into the yellow box without waiting for insured to clear from the yellow box first and collided into our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Cheng Hoe Motor Pte Ltd (AMK) <chmamk@singnet.com.sg>  
**Sent:** Monday, 16 September 2019 4:29 PM  
**To:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Cc:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Subject:** RE: ENQUIRY OF LIABILITY FOR SGN2173P ,DOA 23/08/19 (AIG insured SKZ7232J)

Hi Asher,

Able to advise on urgent basis please.

Thank you.

rgds

Dorlyn Li

Cheng Hoe Motor Pte Ltd (AMK)

## Asher Sng (LKKAuto)

---

**From:** Foo, Chityan <Chityan.Foo@aig.com>  
**Sent:** Tuesday, 17 September 2019 2:53 PM  
**To:** Asher Sng (LKKAuto)  
**Cc:** Admin A; Khanchna (LKK Auto)  
**Subject:** RE: Seeking approval to Reject TP claim - Your Ref: TP / 5117539578SG

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Hi Asher,

We refer to your email dated 12.09.19.

Please proceed to reject at the first instance and offer 50% for amicable settlement.

Kind regards,

Jimmy Foo  
AIG  
Complex Claims Examiner  
AIG Building, 78 Shenton Way, #08-16, Singapore 079120  
Tel +(65) 6419 1945 | Fax +(65) 6835 7416

[Chityan.foo@aig.com](mailto:Chityan.foo@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Thursday, September 12, 2019 3:06 PM  
**To:** Foo, Chityan <Chityan.Foo@aig.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Subject:** [EXTERNAL] Seeking approval to Reject TP claim - Your Ref: TP / 5117539578SG

This message is from an external sender; be cautious with links and attachments.

Dear Mr. Jimmy,

We refer to the above matter.

I am assisting the PIC Asher as she is on leave and the third party is chasing for liability clearance.

We noted from the accident statements and videos that insured driver was waiting in the yellow box to make a turn and stopped as the road was congested and the third party had proceeded straight into the yellow box without waiting for vehicles to clear from the yellow box first and collision ensued.

Please refer below to item 120 from Final Theory of Driving, the Official Handbook (9th Edition):



**120 When the road ahead is congested, never proceed even if the traffic light is in your favour regardless of whether it is a yellow-box junction.**

---

As per above, we opine that the liability is down against third party as third party should have waited for vehicles to clear from the yellow box and to allow them to proceed first even if the traffic light was green in her favour.

As such, we suggest to reject Third party's claim.

Appreciate your approval/instruction please.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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APPROVED  
to reject.  
For more survey

**Khanchna (LKK Auto)**

---

**From:** Khanchna (LKK Auto)  
**Sent:** Thursday, 12 September 2019 3:06 PM  
**To:** Foo, Chityan  
**Cc:** Admin A; Asher Sng (LKKAuto)  
**Subject:** Seeking approval to Reject TP claim - Your Ref: TP / 5117539578SG

| Tracking: | Recipient           | Delivery                     |
|-----------|---------------------|------------------------------|
|           | Foo, Chityan        |                              |
|           | Admin A             |                              |
|           | Asher Sng (LKKAuto) | Delivered: 12/9/2019 3:06 PM |
|           | Meikwan@lkkauto.com | Delivered: 12/9/2019 3:06 PM |
|           | shupei@lkkauto.com  | Delivered: 12/9/2019 3:06 PM |

Dear Mr. Jimmy,

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Appreciate your approval/instruction please.

Thank you.

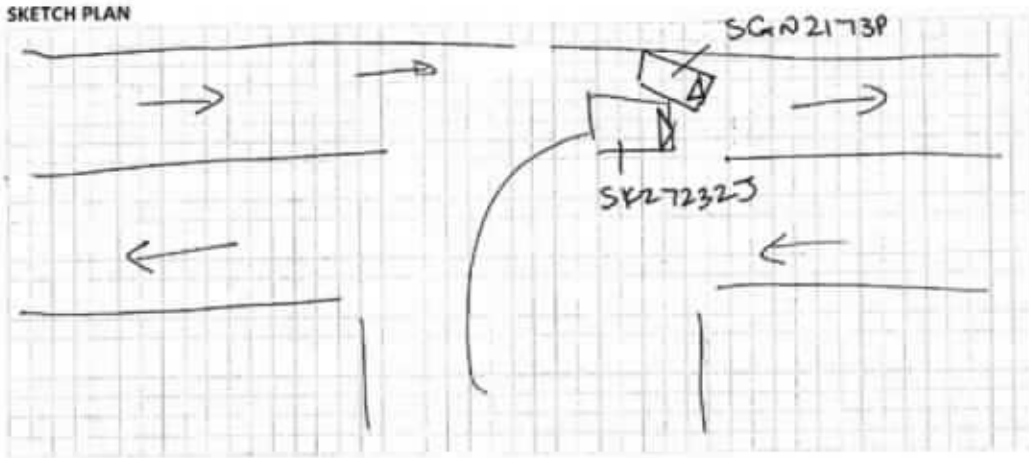
Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

01

SKZ 72 32J

→ c didn't wait  
for vehicles  
to clear  
from  
yellow  
box

SKETCH PLAN



wait well  
because of  
vehicles  
in

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

LICENSE PLATE NO: SKZ 7232J

01 yellow  
box  
before  
proceeding

|   |                               |
|---|-------------------------------|
| ACCIDENT DATE: 23 Aug 2019  | CONTACT NUMBER: 98355278      |
| ACCIDENT TIME: 7.09pm   | EMAIL: Samanthology@gmail.com |
| LOCATION: Junction of Sin Ming & Upper Thomson Rd   |                               |
| At around 7.09pm, I was turning right, out from Sin Ming Rd onto Upper Thomson Rd (north bound) when the next traffic light ahead (just before bus stop) turned red. So all the cars, including mine, who had already turned onto Upper Thomson Rd stopped. |                               |
| When the light turned green, as I was moving off in my lane following behind the car in front of me, a grey car who was in the next lane, which was a bus lane (during its operating hours) swerved into my lane & hit the left side of my car.             |                               |
| Even though I was keeping to my lane and the grey car was the one that swerved over from the bus lane, the driver insisted she had the right of way to move into my lane.   |                               |
| NOTE: PLEASE NOTE THAT YOUR INSURER MAY HAVE 14 DAYS TIME FRAME FOR YOU TO SUBMIT AN OWN DAMAGE CLAIMS UNDER YOUR OWN POLICY.   |                               |
| PLEASE CHECK YOUR POLICY FOR MORE INFORMATION   |                               |
| PLEASE STATE: <input type="checkbox"/> CLAIM OWN POLICY <input checked="" type="checkbox"/> CLAIM THIRD PARTY <input type="checkbox"/> REPORTING ONLY   |                               |

Reject: Alq

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

x

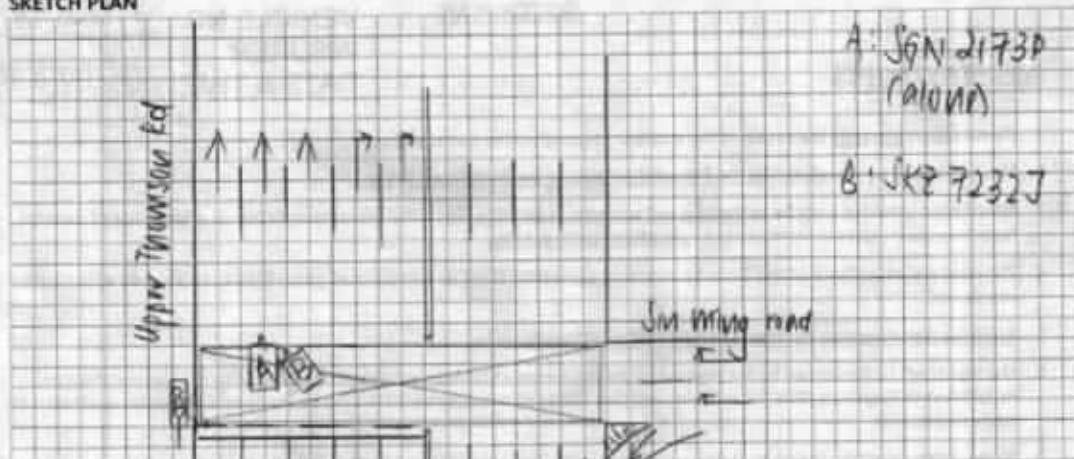
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

SGN2173P

TP

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Vehicle No: SGN2173P (NTUC)  
 Date & Time: 23/08/19 @ 1915 (Clear/dry)

Traffic light turn green and i slowly drove towards the junction and out of a sudden felt an impact on my RH portion. Motor car SKZ 7232J had hit onto my car front RH portion. No one was injured.

Note : Please note that your insurer may have 14days Time Frame for you to submit an Own Damage Claim under your own comprehensive policy. Please check with your policy for more information.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

|   |                                     |  |
|---|-------------------------------------|--|
|   |                                     |  |
| Policyholder's Signature  | Driver's Signature                  | Reporting Centre Personnel's Signature |
| Date & Time: 26-8-19  | (If driver is not the policyholder) | Name: (AMK)                            |
|   | Date & Time: 26-8-2019              | NRIC/FIN No.:                          |
| <input type="checkbox"/> Claim Own Policy <input checked="" type="checkbox"/> Claim Third Party <input type="checkbox"/> Reporting Only<br><input type="checkbox"/> Claim OD/TP at other workshop ( ) |                                     |  |

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

| CLAIM SUBFOLDER TRACKING |   |               |   |  |  |             |   |
|--------------------------|---|---------------|---|--|--|-------------|---|
| Case                     | Notified                                | Est Submitted | Adj Assigned                                      | Adj Rpt  | Adj Submitted                                  | Ins Auth'ed | Status  |
| Main                     | 27 Aug 2019<br><a href="#">Edit Reg</a> |               | 27 Aug 2019 00:00<br><a href="#">Edit Adj Rpt</a> | <b>S\$1,686.16</b><br><a href="#">Edit Estimates</a> | <b>S\$1,686.16</b><br><a href="#">View Rpt</a> |             | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

Main

Reference

Claim Details

Documents

Show All

| CLAIM SUBFOLDER DETAILS     |   |                        | [Created by adjuster]  |
|-----------------------------|---|------------------------|--|
| Insured:                    | LEE SIONG AUN,EUGENE, ID: S7905782G   |                        |  |
| Main Claimant:              | CHEAH SAU YING, ID: 50048218H   |                        |  |
| Vehicle Reg. No.:           | SGN2173P  | Date of Loss:          | 23/08/2019 19:00 - :59<br>[37 Months and 27 Days From LTA Reg Date (Man Yr)] |
| Claim Type:                 | TP / 5117539578SG   | Policy/Cover Note No.: | 2100450457 (Comprehensive)   |
| Vehicle Reg. No. (Insured): | SKZ7232J  | Policy No. (Claimant): | 5101325745-01  |
|                             |   | Excess:                |  |
| Repairer:                   | Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142       |                        |  |
| Handling Insurer:           | AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com |                        |  |
| Claimant's Insurer:         | NTUC Income Insurance Co-operative Ltd (HQ) - Tel:  |                        |  |
| Adjuster:                   | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 05/09/2019]       |                        |  |

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

| Due Date    | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. |          |      |            |         |         |             |              |            |       |

Claim Documents

\*SGN2173P (5117539578SG)  
[SKZ7232J]  
TP  
CHEAH SAU YING  
Aug 23 2019 7:00PM  
[LEE SIONG AUN,EUGENE]  
Cheng Hoe Motor Pte Ltd

Upload Documents

Upload Photos




Compose New Letter











Upload Video








Upload Audio

View

View in Browser

| Video |                |   |  | 1 per page | <input checked="" type="checkbox"/> |
|-------|----------------|---|--|------------|-------------------------------------|
| No    | Finalized On   | LKK Auto Consultants Pte Ltd (HQ)   | Thumbnail  | Print      |                                     |
| 1     | 04/09/19 18:27 | TP VIDEO  |  Load MP4 |            |                                     |
| No    | Finalized On   | AIG Asia Pacific Insurance Pte. Ltd. (SG)   | Thumbnail  | Print      |                                     |
| 1     | 05/09/19 09:58 | Video - Accident<br><small>From: SC - Reg. No: SKZ7232J, Claimant: LEE SIONG AUN,EUGENE</small> |  Load MP4 |            |                                     |
| 2     | 05/09/19 09:58 | Video - Accident<br><small>From: SC - Reg. No: SKZ7232J, Claimant: LEE SIONG AUN,EUGENE</small> |  Load MP4 |            |                                     |

| Photos/Images |                 |                                   |  | 1 per page                          | <input checked="" type="checkbox"/> |
|---------------|-----------------|-----------------------------------|--|-------------------------------------|-------------------------------------|
| No            | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail  | Print                               |                                     |
| 1             | 26/09/19 16:40  | General View                      |  Load JPG   | <input checked="" type="checkbox"/> |                                     |
| 2             | 26/09/19 16:40  | General View                      |  Load JPG  | <input checked="" type="checkbox"/> |                                     |
| 3             | 26/09/19 16:40  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 4             | 26/09/19 16:40  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 5             | 26/09/19 16:40  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 6             | 26/09/19 16:40  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 7             | 26/09/19 16:40  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 8             | 26/09/19 16:40  | Odometer Reading                  |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 9             | 26/09/19 16:40  | General View                      |  Load JPG | <input checked="" type="checkbox"/> |                                     |
| 10            | 26/09/19 16:40  | Chassis Number                    |  Load JPG | <input checked="" type="checkbox"/> |                                     |

| Documentation |                 |   |  | 1 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|---|--|------------|-------------------------------------|
| No            | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)         | Thumbnail  | Print      |                                     |
| 1             | 27/08/19 14:55  | EMAIL FROM AIG DD 27082019                |  Load PDF |            |                                     |
| 2             | 27/08/19 14:55  | TP GIA REPORT.                            |  Load PDF |            |                                     |
| 3             | 27/08/19 14:55  | LTA                                       |  Load PDF |            |                                     |
| 4             | 23/09/19 17:36  | TP ESTIMATE- MARKED                       |  Load PDF |            |                                     |
| 5             | 26/09/19 16:39  | APPROVAL TO REJECT TP CLAIM               |  Load PDF |            |                                     |
| 6             | 26/09/19 16:39  | EMAIL WSP TO REJECT TP CLAIM              |  Load PDF |            |                                     |
| No            | Finalized On    | AIG Asia Pacific Insurance Pte. Ltd. (SG) | Thumbnail  | Print      |                                     |
| 1             | 28/08/19 08:41  | OI GIA REPORT                             |  Load PDF |            |                                     |

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:

☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19015080/KEB3Q2

Date: 09/10/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100450457  
 Claimant: SGN2173P Insured Vehicle No: SKZ7232J  
 Vehicle No: SGN2173P Nature of Claim: TP Claim No: 5117539578SG  
 Date of Loss: 23/08/2019

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SGN2173P  
 Make & Model: TOYOTA COROLLA ALTIS, 1.6 (A) Engine No: 1ZRX573392  
 Reg. Date: 27/06/2016 (Man. Year: 2016) Chassis No: MR053REH104550888  
 Colour: Metallic Grey Odometer: 27837 km  
 Engine Capacity: 1598 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/45 R17 Rear Tyre Size: 215/45 R17  
 Front Left Side: Michelin 8 mm Rear Left Side: Michelin 9 mm  
 Front Right Side: Michelin 8 mm Rear Right Side: Michelin 9 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                     | Repairer's      | Adjuster's      | Difference      | Diff %       |
|------------------------------------|-----------------|-----------------|-----------------|--------------|
| Parts                              | 2,514.28        | 856.16          | 1,658.12        | 65.95        |
| Miscellaneous Items                | 0.00            | 0.00            | 0.00            |              |
| Labour                             | 1,240.00        | 830.00          | 410.00          | 33.06        |
| Paintwork Labour                   | 0.00            | 0.00            | 0.00            |              |
| Towing                             | 0.00            | 0.00            | 0.00            |              |
| <b>Gross Total (S\$)</b>           | <b>3,754.28</b> | <b>1,686.16</b> | <b>2,068.12</b> | <b>55.09</b> |
| <b>+ GST 7.00/7.00% (S\$)</b>      | <b>262.80</b>   | <b>118.03</b>   | <b>144.77</b>   | <b>55.09</b> |
| <b>Nett Amount (S\$)</b>           | <b>4,017.08</b> | <b>1,804.19</b> | <b>2,212.89</b> | <b>55.09</b> |
| <b>Global Sum Settlement (S\$)</b> |                 | <b>0.00</b>     |                 |              |

## INSPECTION

Date of Assignment: 27/08/2019  
 Date Inspected: 18/09/2019 Inspected At: Cheng Hoe Motor Pte Ltd (Yishun)  
 Blk 1019 #01-374/382, Yishun Industrial Park A  
 Singapore 768761  
 Estimated Period of Repair: 3.0 days

Adjuster: KENNETH KONG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.





REPAIR DETAILS

Recommended Parts

| No. | Qty | Part No. | Particulars                           | Condition     | Repairer's  | Amount       |
|-----|-----|----------|---------------------------------------|---------------|-------------|--------------|
| 1   | 1   |          | *FRONT RH DOOR                        | Bent          | 1,079.60 FL | *1,079.60 FL |
| 2   | 1   |          | *FRONT RH DOOR INNER LOCK             | Repair        | 422.30 FL   | *- FL        |
| 3   | 1   |          | *SET FRONT RH DOOR FRAME STICKER      | Necessary     | 61.95 FL    | *61.95 FL    |
| 4   | 1   |          | *FRONT RH DOOR POWER WINDOW MOTOR     | *Check        | 649.20 FL   | *- FL        |
| 5   | 1   |          | *FRONT RH DOOR POWER WINDOW REGULATOR | *Check        | 171.20 FL   | *- FL        |
| 6   | 1   |          | *FRONT RH DOOR INNER TRIM BOARD       | Serviceable   | 763.00 FL   | *- FL        |
| 7   | 1   |          | *FRONT RH DOOR INNER RUBBER           | *Check        | 166.70 FL   | *- FL        |
| 8   | 1   |          | *FRONT RH FENDER EMBLEM DUAL VVT-I    | Not Necessary | 38.43 FL    | *- FL        |

F=Franchise part. L=ListItemDisc.

|   |          |          |
|---|----------|----------|
| Sub Total (\$\$)                                    | 3,352.38 | 1,141.55 |
| - List Item Discount on L Items 25.00/25.00% (\$\$) | 838.10   | 285.39   |
| Total Parts (\$\$)                                  | 2,514.28 | 856.16   |

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                      | Particulars   | Lab.Type | Repairer's | Amount |
|-------------------------|---|----------|------------|--------|
| <u>Labour Items</u>     |   |          |            |        |
| 1                       | REMOVE & REFIX FRT RH DOOR & ATTACHMENTS ,KNOCKING & REPAIR RH DOOR PILLAR ,REAR RH DOOR & REALIGN THE SAME | New      | 450.00     | 300.00 |
| 2                       | PUTTY & RESPRAY FRT RH FENDER ,BOTH RH DOORS ,RH ROCKER PANEL & ALL AFFECTED AREAS                          | New      | 700.00     | 440.00 |
| 3                       | REMOVE & REFIX FRT RH WINDOW GLASS AND RESET CENTRAL LOCKING  | New      | 60.00      | 60.00  |
| 4                       | RUSTPROOFING  | New      | 30.00      | 30.00  |
| Gross Labour Cost (S\$) |   |          | 1,240.00   | 830.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >