Sunweller From (Person	mon Pau Loong		Smo (Offi		Date/Time: 23.	819	14.11p.n
Estimped Co			Bill to:				
	S/TP RES / OD RES chicle No: SJG		/MV/CS	Insured:	GBE 5	08E	
	in Ming Drive 7			Tel:	9787555	B	
	DISMIH ( VEOUUS &		Claim N	Io: CMTD 19	104066		
Sum Insured:			Exces				
Make of Veh (Client's Recor	d)	mp"			D.O.A. 76-Q-	2019	
CA / REV	REP. / REV 24 HB	S	nincted. 2m	V	H.O.D. Englossess chick IN 90 U		
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		ASSIGNMENT	
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To Inspect Vehicle	SJG 9878 V	Make Toyota wish	1794
of Workshop mis-	Auburn Auto	Calour Gry	A/C Insured / Std / NI / N/
176 Sin	mirey Dire #04-18	Sp. Feeding Gry 301426	T/Radio: Insured / Std / NE/ No
Insured	,	Eng/No:	
Policy No.		CINO JIOERIA	2 h 303900267
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(Client's Recon	0	Brake: Incoder / Jammed / Lo	eaked / Burnt or
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IDAC Accident R	port. Consistent? Yes or N	e R/Bal. 3 mm	R/Bal 5 m
GIA I FR Soon	Considerit? Yes or N	10/10	LIBAL S CKIA
Est. Repairs:	days Res.: Yes or t		28/8/19
Luni Sum:	% 3 Val.: Yes or t		
CA / REV /	REP. / 24 HRS ""		I O/S / N/S / U/C / Rooftop or
Date	Veta Person Contacted:	The IIIC / Chassis frame	I Body Structure affected due to collisi
Date / Time	Action / Instruction	The Old T disasts name	t tody bittetine distantion in them
	MV-JOK _	•	
	2446	1 1	
u la la	e is a c train a	s check parts printy (Sam) (Red 8220);	0.5
4/9/19	FINALLY COULTY 17 Jun 12	Mans ( John) (Ked 8>>p)	1479
			mony
	. 8	ECEIVED 0   RF 2019	
			1 V 29/8
Oute/Time File Pate	: Preli. Report	Days Of Repair: 5	1.
Concrete Coc.	: Final Report	Resurvey No. of Trip: 2	Servey Fee: 360
1)			
	um to?		Transportation
0	100	Add Fee: Site Insp (\$	) 5 + RS Sr
1) Cate/Time, File Ref	spist	Add Fee: Site Inap (\$ Interview (\$ Tech Inva (\$	

Merimen e-Claims

# ...CLAIM SUBFOLDER...(New Assignment)

Case	Notified 26 Aug 2019	Est Submitted	27 Aug 2019	Adj Rot	Adj Submitted	Ins Authred	New Assign	
Main			14:11 Assign				Cancel Cas	and the second second

Main	Reference	Claim Details	Documents	Show All
CLAIM SUBFOLDER DETAILS			[Created	by insurer]
Insured:	ETHOZ GROUP LTD, Co	. Reg. No.: 198104531H		
Main Claimant:	GOLDEN SHAW PTE. LTD	., Co. Reg. No.: 201727976E		
Vehicle Reg. No.:	SJG9878U	Date of Loss:	26/08/201	9 08:00 - :59
Claim Type:	TP / CMTD1904066 Policy/Cover Note No.:		DISMTHCV Only)	E000238 (Third Party
Vehicle Reg. No. (Insured):	GBE5082E	Policy No. (Claimant):		
		Excess		
Repairer:	Auburn Auto Pte Ltd (He	Q) 176 SIN MING DRIVE, #04-18	SIN MING AUTOCARE, 57	75721 Sin Ming - Tel:
Handling Insurer:	Sompo Insurance Singa 63295217]	pore Pte. Ltd. (HQ) - Tel: 6461	6555 [Handled by GNI	OH PAU LOONG -
Adjuster:	LKK Auto Consultants P	te Ltd (HQ) - Tel: 6256-3561	[Final Rpt due 05/09	9/2019]
	CENT CED VIAT // NOT	C: S8208328F, Tel: +65964476	6B Fmail:	
Driver/Custodian (Insured):	DENO DEN MAI () , MAI	C. 302003E01, 161, 703304410	OU LINES	
Driver/Custodian (Insured): Adj Asg. Remarks:	WS: SAM 97875558	C. 3020032dr, Tel. 703304470	oc chan	
and the state of the first of the state of t	WS: SAM 97875558	C. 36200320F; 161. 763304470	View All	Compose Case Mail
Adj Asg. Remarks:	WS: SAM 97875558	G. 30200320F; 16t. 7033044FC	natrama prata	Compose Case Mail
Adj Asg. Remarks:  ASSOCIATED MAIL RECEIVED  There are no mail for this case.	WS: SAM 97875558		View All	
Adj Asg. Remarks:  ASSOCIATED MAIL RECEIVED  There are no mail for this case.	WS: SAM 97875558		natrama prata	

# Veron Chen (LKKAuto) Sam Ng <samuel.auburnauto@gmail.com> From: Monday, 2 September 2019 3:09 PM Sent: Gnoh, Pau Loong To: Admin-D (LKKAuto); Admin A; SUR; Auburn Auto Claims Cc: (auburnauto.claim@gmail.com); Ye, Yong Kang Melvin; Henry, Irene James; Teo, Re: Direct Settle; RE: CMTD1904066/GPL - PRS/ GBE5082E & SJG9878U ACC on 26 Subject: AUGUST 2019 AT 08:00 Hi Sir/Mdm, What is the settlement of the finalization, Kindly revert to the relevant party. The company wish to settle it as soon as possible. With regards Sam Auburn Auto Pte Ltd +65 9787 5558 On Mon, 2 Sep 2019 at 08:42, Gnoh, Pau Loong < PauLoong.Gnoh@sompo.com.sg > wrote: Dear Sam. With reference to the above, we would like to direct settle and please arrange for survey / finalisation with agreed SJE, M/s LKK AUTO, thank you. To M/s LKK AUTO,

Best Regards

**Gnoh Pau Loong** 

Please assist for the above, thank you.

D: 6329 5217 | T: 6461 6555 | F: 6221 3147



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Quick & Easy Claims Submission<sup>3</sup> & Product Purchase<sup>2</sup> via Sompo SG





<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

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From: Sam Ng <samuel.auburnauto@gmail.com>

Sent: Tuesday, 27 August, 2019 2:05 PM To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Auburn Auto Claims (auburnauto.claim@gmail.com) 
<a href="mailto:auburnauto.claim@gmail.com">auburnauto.claim@gmail.com</a>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James

<irene.henry@sompo.com.sg>

Subject: Re: CMTD1904066/GPL - PRS/ GBE5082E & SJG9878U ACC on 26 AUGUST 2019 AT 08:00

Hi Grace,

I would be using

Please kindly revert to the relevant personal.

with regards

Sam

Auburn Auto Pte Ltd

+6597875558

On Tue, 27 Aug 2019 at 10:22, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference : CMTD1904066/GPL

Your Reference: SJG9878U

Date: 27/08/2019

Without Prejudice **EMAIL ONLY** 

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S AUBURN AUTO PTE LTD

Dear Samuel,

ACCIDENT INVOLVING GBE5082E & SJG9878U ON 26.08.2019

We refer to your Notice of Accident dated 26/08/2019.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

Please be informed that Mr. Gnoh Pau Loong is the handler of this case who can be contacted at 63295 217.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

on (Indicate a

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Aside to Pau Loong,

Please refer to the liability request from Auburn Auto Pte Ltd.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

# Quick & Easy Claims Submission<sup>1</sup> & Product Purchase<sup>2</sup> via Sompo SG







<sup>2</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

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From: Sam Ng <>

Sent: Monday, 26 August, 2019 4:50 PM

To: claimsreport <<u>claimsreport@sompo.com.sg</u>>

Cc: Auburn Auto Claims < auburnauto.claim@gmail.com >

Subject: RE: ACCIDENT INVOLVING SJG9878U & GBE5082E on 26 AUGUST 2019 AT 08:00

Dear Officer-In-Charge,

We refer to the above.

We are handling the claims for our client's car: [SJG9878U]

The car is currently at: 176, Sin Ming Drive #04-18 Sin Ming Autocare Singapore 575721.

The other party [GBE5082E] is under [ sompo INSURANCE (SINGAPORE) PTE LTD ] Insurance.

We would like to amicably settle this directly with you.

In this regard, we would appreciate it if you could list your surveyors list for us to choose to inspect car before our repair.

Thank you.

\*Kindly call Samuel -97875558(hp) to make an Appointment\*

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

From: LKK Auto Consultants Pte Ltd Ta: Sompo Insurance Singapore Pte. Ltd. 50 Raffles Place 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park #05-01/06, Singapore Land Tower Singapore 408933 Singapore 048623 29 Aug 2019 GNOH PAU LOONG Date: Attn: **Preliminary Advice** Insured Vehicle No : GBE5082E : 26/08/2019 Accident Date TP Vehicle No : SJG9878U : 27/08/2019 Assignment Date : TOYOTA WISH Make Est. Duration of Repair :5 Date of Inspection : 28/8/2019 Inspection At AUBURN AUTO PTE LTD Point of Impact / General Description of Damages The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident. Repairer's Estimate (Gross) :5\$ 11,120.00 5,740.00 :5\$ Revised Amount 0.00 :5\$ Check Items (Estimated) :5\$ 5.740.00 :S\$ Lump Sum Repair Total Loss Consideration :S\$ New for Old Value Pre-Accident Value :5\$ COE / PARF Rebate :SS :5\$ Salvage Value :S\$ Margin for Repair Remarks The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation. The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck. ( X ) Other comments: The above survey was conducted on a 'Without Prejudice' basis.

# > Back to OneMotoring

# Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Company	
Owner ID:	976E	
Vehicle Details		
Vehicle No.:	SJG9878U	
Vehicle to be Exported:	No	
Intended Deregistration Date:	28 Aug 2019	
Vehicle Make:	TOYOTA	
Vehicle Model:	WISH 1.8 AUTO	
Primary Colour:	Grey	
Manufacturing Year:	2008	
Engine No.:	1ZZ3116982	
Chassis No.:	JTDER12W303000267	
Maximum Power Output:	97.0 kW (130 bhp)	
Open Market Value:	\$18,803.00	
Original Registration Date:	23 Jul 2008	
First Registration Date:	23 Jul 2008	
Transfer Count:	2	
Actual ARF Paid:	\$18,803.00	
Intended PARF Rebate Details		
PARF Eligibility:	Forfeited	
PARF Eligibility Expiry Date:		
PARF Rebate Amount:	\$0.00	
Intended COE Rebate Details		
COE Expiry Date:	22 Jul 2023	
COE Category:	B - Car (1601cc & above)	
COE Period(Years):	5	
PQP Paid:	\$18,444.00	
COE Rebate Amount:	\$14,379.00	
Total Rebate Amount: Message	\$14,379.00	

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 28 Aug 2019

OK



#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available
  aforesaid.

ACCI		

Date Of Report 27/08/2019 13:10
Date Of Accident 26/08/2019 08:00

Exact Location Of Accident MANDAI ROAD TOWARDS BKE

Country/State of Loss SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number SJG9878U

#### Insured/Policyholder

Name Of Registered Owner GOLDEN SHAW PTE. LTD.

Co Reg No 201727976E

Email Address MOO\_HAM\_MUD@YAHOO.COM

Mobile Phone No (LOCAL) +65-97875558
Alternative Phone No OFFICE-97875558

#### Vehicle Particulars

Manufacturer TOYOTA
Model WISH

Exact Purpose for which vehicle was being used at

time of accident

WORK PURPOSE

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken Vehicle Category THIRD PARTY PRIVATE HIRE

## Insurance Company

Name of Insurance Company NTUC INCOME INSURANCE CO-OPERATIVE LTD

Type Of Coverage THIRD PARTY

Fleet Policy YES

Policy Number 5106388242

Cover Note Number

#### Driver

Name of Driver MUHAMMAD BIN ASMADI

 NRIC No
 \$8615294J

 Date Of Birth
 02/06/1986

 Occupation
 OUTDOOR

 Date Of Driving Pass
 30/11/2011

Driving Experience 7 YEARS AND 8 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-91064590

Fax Number Contact Number

EMail Address MOO HAM MUD@YAHOO.COM

Address

BLK 473A FERNVALE STREET #10-25

Postcode

791473

Was driver an employee of the Insured's Company NO

Vehicle Registration Number of Driver's Own

If No. Relationship of the Driver with the Insured

Vehicle

OTHER - HIRER

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

CHAIN COLLISION

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

3

involved in the accident

YES

Was any body injured in the Accident? Was any injured conveyed to hospital by

NO

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

1

**Details of Police Action** 

Was the accident reported to the police?

YES

If Yes Please state which Police Station

Police Station Name

ANG MO KIO NORTH NEIGHBOURHOOD POLICE CENTRE

Police Station Address

ROAD: 51 ANG MO KIO AVE 9 . POSTCODE: 569784 . COUNTRY:

SINGAPORE

Police Station Contact

TEL NO: 1800-4849999 - FAX NO: 62181399

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER STATEMENT AND POLICE REPORT (ATTENDED BY: JAMES NG)

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

**GBE5082E** 

Vehicle Make/Model/Colour Details Of Properties

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

SENG SER KIAT

NRIC/Passport Number

S8208328F

Contact Number

96447660

Address

Postcode

Insurance Company Name

Nature Of Damage

Page 2 of 22

#### No. Of Passenger (Including Driver)

## **DETAILS OF OTHER VEHICLE PROPERTY 2**

Vehicle Registration Number

SMG5418E

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

PRIVATE CAR

Name of Driver

CHIANG HAI TAT

NRIC/Passport Number

S1827099D

Contact Number

90623579

Address Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### DETAILS OF INJURED PERSON 1

Name MUHAMMAD BIN ASMADI

Approximate Age 33

Injuries Sustain NECK INJURED

Injured person in which vehicle? SJG9878U

Were seat belts worn?

Was this injured conveyed to hospital by

ambulance?

NO

Address

BLK 473A FERNVALE STREET #10-25

Postcode

791473

#### Sketch Plan Pg. 1

#### SKETCH PLAN

## IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Folicyholder and/or the Authorised Driver
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of
  the report being made available aforesaid.
- 8 Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that.

- (a) My insurer, my workshop and the General Insurance Association of Singapore ["GRA"] may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurers) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(t) of :
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or.
  - (v) complying with applicable law in administering, processing, handling sed/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

ON CONTROL OF CONTROL

Pullcyholder's Signature Date & Time Driver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature Name NRIC/FIN No.

2 7 AUG 2019

NG WING KIN JAMES admin.vac@vicom.com.sg

## Sketch Plan #2 Pg. 1

The state of the s	A - SJET 487814 C - SMG 5418 B - GBE 5082E
(CT) 8 1- (CV) 8	A   Martin Reves, Lune 2 (Limp pest 289)
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT	
DN 26 August 2019, I was drawing for A	along Marks Pour
Lave 2 A There was a car inform	beate , I also beate
Howevey for D and Cur C cannot	break in time, they
bong behind my care - We cane to	
I felt not well and went to see	a ductor of was
CLARATION	(E.554)
CLARATION.  Claration to foregoing particulars are true in every respect	SEESSALER OF THE PROPERTY OF T



Police Station Of Origin Ang Mo Kio North N.P.C. 51 Ang Mo Kio Avenue 9 SINGAPORE 569784

Tel No: 1800-4849999

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made 28/08/2019 17:27

Vide Report No.

Station Diary No.

Pepor No. 1001508202

Informs	nt's Partict	ilars		
Name of Informant. MUHAMMAD BIN ASMADI			Address APT BLK 473A FERNVALE 791473	STREET #10-25 S/NGAPORE
ID Type NRIC N	/ ID No. D / S861529	94J	Contact No.: Home/Office:	Mobile 91064590
National SINGAR	ORE CITIZ	EN	Email	
Sex. Male	Age:	Date of Birth 02/06/1986	Type of Informant Driver	
Race Boyanese			Language English	Institution / School Name
Occupa	tion AR DRIVE	R	Driving Licence Information Class:	Date of Expiry

Type of Accident	Injury Others	Drink Drive: No	Date/Time of Accident: 26/08/2019 08:00	Type of Location Straight Road
Location Along Road 1 MANDAI ROA Mandai Road Lamp Post No.	heading towards B	KE near Lamppost 289		
Weather		Road Surface		Road Speed Limit
Clear		Dry		
Clear Traffic Flow One Way		Traffic Control: Not Controlled		Traffic Volume Heavy

THE RESERVE	shicis toyote	od in a College of all				
	TUTO	Mount	Model	Calar	Candeon	No of Passer
GBE5082E	Van		The same of			0
SJG9878U	Car		1000		Slightly Damaged	0
EMG5418E	Car		1 SEC. 18			0



Police Station Of Origin Ang Mo Kio North N.P.C. 51 Ang Mo Kio Avenue 9 SINGAPORE

Tel No: 1800-4849999



Report No. 1/20190828/2144

CONTINUATION OF REPORT

Details of Perso		HA 30 P	BOUFERS		Less State State
Any Pedestnan Ir			233 FR	gligh	Committee of the control
No. of Pedestrian	s injured: NIL	Use o	f Pedestria	n Cras	sing NA
Driver			M. Carlot	3.5	THE COLUMN
Name	SENG SER KIAT		ID No	2.	\$8208328F
Related Vehicle	GBE5082E (Van)		Conta	ect No.	96447660
Hospital/Clinic	NIL		Class Drivin Licent Expiry	g ce &	Class NIL Date of Expiry, NIL
Date Treatment	NIL	Date 0	Discharge		DOMESTIC TOWNS
			ee of Injury   NIL		
mver			-	-	
Name	MUHAMMAD BIN ASMADI		ID No		\$8615294J
Related Vehicle	SJG9878U (Car)		Contact	No. 1	91064590
Hospital/Clinic	ISLAND FAMILY CLINIC (FI	ERNVALE)	Class of Driving Licence Expiry	e &	Class, NIL Date of Expiry, NIL
Date Treatment	26/08/2019	Date D	Discharge	26/08	2019
	ted Medical Leave 02	Degree	e of Injury	Slight	THE REAL PROPERTY.
Diver				COTE F	
Name	CHIANG HAI TAT	NAME OF	ID No.		S1827099D
Related Vehicle	SMG5418E (Car)	TVI STATE	Conta	ct No	90623579
Hospital/Clinic	NIL		Class Driving Licence Expiry	e &	Class NIL Date of Expry, NIL
Date Treatment	NIL		Discharge:	NIL	
LABOR LICOLATION	nted Medical Leave NIL	Degree	e of injury	NIL	

On 26/08/2019 at about 0800hrs, I was driving my car along Mandai Road heading towards direction of BKE near to Lamppost 289. I was then driving behind a car when the said car did a sudden hard brake and came to a stop. I managed to brake in time to avoid colliding into the said car. My car had then came to a complete stop. I had also checked my rear view mirror and could see that the vehicle behind me had also managed to stop. Suddenly I felt a hard jerk from the rear of my car. I then slighted from my car and made checks. I then found out that a car SMG5418E had hit onto the van. GBE5020E, which was behind my car causing the van to hit onto my car. We had then managed to exchange contacts.





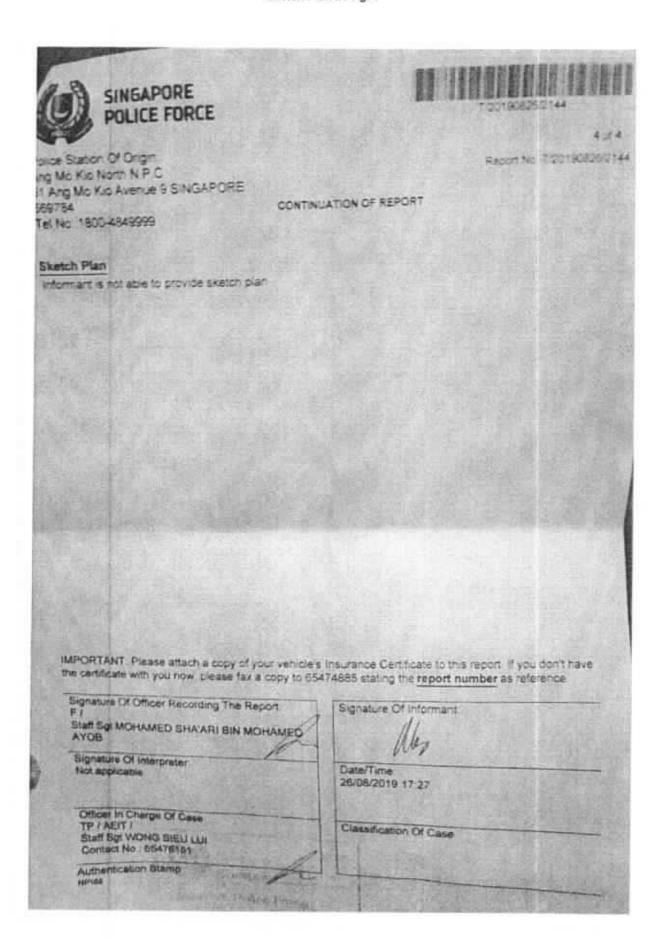
Report No. 1/201006

Police Station Of Origin Ang Mo Kio North N.P.C 51 Ang Mo Kio Avenue 9 SINGAPORE 589784 Tel No. 1800-4849999

CONTINUATION OF REPORT

I had went to get medical attention and was issued with 2 days MC.

#### Sketch Plan #6 Pg. 1



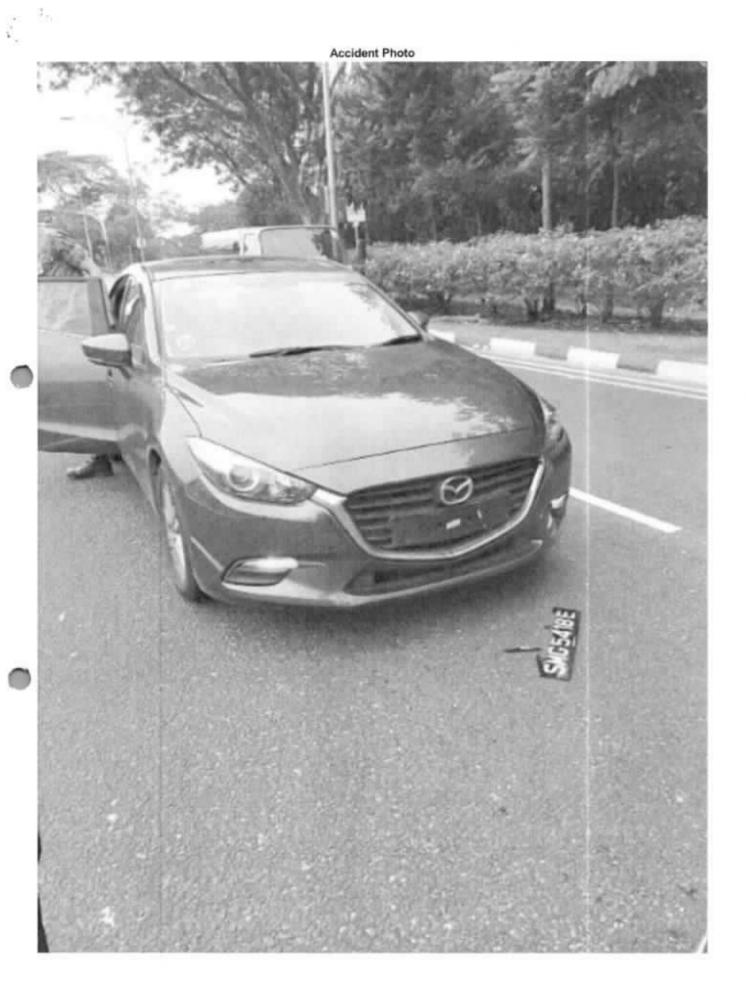
## Accident Photo













# AUBURN AUTO PTE LTD

176 Sin Ming Drive #04-18 Sin Ming Autocare, Singapore 575721

Tel: +65 8608 0808

e Est

Email: auburnauto.claim@gmail.com

Vehicle No: SJG9878U

Model: TOYOTA WISH

QTY	Description	Repairer's Estimate		
	Spare Parts - List Items		9	
1	Rear Tailgate / PD	\$	1,200.00	
1	Rear Taillamp (LH) (UT	\$	800.00 472	
1	Dane Tailmata Lama	\$	600.00×	
1	Rear Tailgate Mechanism X	\$	400.00×	
1	Rear Tailgate Lock / 17	\$	280.00 /	
1	Rear Bumper / R R	\$	1,500.00 545/	
12	Rear Bumper Side Retainers / UK	-Us	170.00 /20/	
1	Bumper Sensor X (Appeled Net) ill	n) s RPT	120.00 🗶	
1	Rear Bumper Reflectors X MA	\$	380.00 ×	
1	Rear Bumper Top Step Garnish × /////	S	150.00 ×	
1	Rear End Panel X P	\$	480.00 X	
1	Rear End Panel Inner Garnish X	\$	120.00 X	
1	Rear Boot Garnish × ////	\$	100.00 ×	
1	Hydraulic Hinge X /////	S	200.00 X	
21	Rubber Moulding 7/	\$	40.00 /	
1	Number Plate X VIII	\$	120.00 ×	
1	Rear Reverse Camera X /////	\$	180.00 ×	
1	Rear Tailgate "Toyota" Emblem	\$	160.00 60/	
1	Rear Tailgate "WISH" Emblem X ////	\$	120.00 ×	

9717 - 25% 2037-75

\$ 7,120.00

	Special Nett Items	AMT SS		
-1	Rear Windscreen Sealant / //C	S	120.00	401
1	Back bumper clip / nrc	S	150.00	301
1	Rear Reverse Sensor (1 set) / Shri	S	620.00	2001
		S	890.00	
6/8/	Labour Channe			270
S/N.	Labour Charges			
	Remove and refit rear tailgate	S	300.00	200
	Remove and refit rear bumper	s	300.00	200
	Remove and Refit Rear Panel	S	800.00	200
	Remove, refit and replaced damage lamps and check up rear electrical wiring	S	150.00	30
	Remove and refit inner garnishes trim to assist repair	\$	200.00	20
	Remove and refit rear reverse sensor	\$	240.00	20
	To apply undercoating on replaced panel	S	120.00	30
0.10	To Respray Painting.	S	1,000.00	600
11-2	70	S	3,110.00	
L- 13	gg GRAND TOTAL	\$	11,120.00	
260 L/15 - 28	7.75 86-20		Page 2 of 3	

Survey:	1st / 2nd / 3rd	(delete accordingly)
(Name)	Surveyor Details:	Sro
(Contact) (Email)	8311 2811	= more
(Signature)		
(Date/Time)	28/7/19, 19-10am	
	5 \$ alog r	

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before after spray painting
- . To display damaged plants) during resurvey
- . Parts prices are subject to confirmation
- \* Third party survey is on a "Without Prejudice" basis
- \* No illegal modification(s) is allowed
- Supplementary dem(x) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

. .

# Veron Chen (LKKAuto)

From:	Sam Ng <samuel.auburnauto@gmail.com></samuel.auburnauto@gmail.com>
Sent:	Wednesday, 4 September 2019 8:44 AM
То:	Steve Chen (LKK Auto)
Cc:	Veron Chen (LKKAuto) Re: SJG9878V Finalize
Subject:	K6: 21G3g1gA Finalize
LII Stave	
Hi Steve,	
The company has decided to acco	ept the offer.
With regards	
Sam	
Auburn auto Pte Ltd +65 9787 5558	
On Tue, 3 Sep 2019 at 7:59 PM,	Steve Chen (LKK Auto) < SteveChen@lkkauto.com > wrote:
Dear Sam,	
As per our communicate earlier	r. The above vehicle finalize \$2900 (L/S, before GST). 5 repair days.
Kindly confirm.	
200.0072-0000000	
Thanks	
Best Regards,	
Steve Chen   Assistant Automotiv	e Assessor
LKK Auto Consultants	
Phone: 6256 3561   Email: <u>SteveC</u>	hen@lkkauto.com   fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, U	bi Avenue 1, #02-25   S(408933)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

AIM SUBF	OLDER TRA	CKING									
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Adj 5	Submitted	Ins Auth'ed	Statu		
Main	26 Aug 2019		27 Aug 2019 14:11 Edit Adj Rpt	S\$2,900 Edit Est	SECTION AND ADDRESS.	200	,900.00 sw Rpt		Pending for Survey Report Cancel Case		V - 20
	4ain	R	eference	C	aim Det	alls		Documents	6	)	Show All
LAIM SUI	FOLDER DE	TAILS					[Created I	oy insurer]			
insured:	ETHOZ G	ROUP LTD, Co.	Reg. No.: 19810453	IH							
Main Claimant:	GOLDEN	SHAW PTE. LTD.	Co. Reg. No.: 20	1727976E							
Vehicle Reg. No.:	SJG9878U Date of Loss: 26/08/2019 08:00 - :59 [133 Months and 3 Days From LTA Reg Date (Ma.				Man Yr)]						
Claim Type:	TP / CMTD1904066				Policy/C Note No		D18MTHCV	E000238 (Third Pi	erty Only)		
Vehicle Reg. No. (Insured):	GBE5082	E			Policy N (Claimar						
~~~					Excess:						
Repairer:	Auburn A	uto Pte Ltd (HQ	176 SIN MING DR	IVE, #04-18	SIN MIN	G AUT	OCARE, 575	721 Sin Ming - Te	l:		
Handling Insurer:	DOMESTICAL DESCRIPTION OF THE PERSON NAMED IN COLUMN 1	STATE OF THE PARTY	ore Pte. Ltd. (HQ)	S. S. ST. T. LOSS S. S	P.35.17.5 III.		ADDITION TO THE		2000		
Adjuster:		Consultants Pte	Ltd (HQ) - Tel: 62	56-3561	Handled	by C	HEN TSUE Y	EE] [Final R	pt due (	05/09/2	019]
Driver/Custo dian (Insured):		KIAT () . NRIC	S8208328F, Tel:	+65964476	60 Email	ŧ.					
Adj Asg. Remarks:	WS: SAM	97875558									
ASSOCIAT	ED MAIL RE	CEIVED						Vie	w Ali	Compose	Case Mail
There are no	mail for this	case.									
ALL ASSO	CIATED TAS	sks=					/iew All   5	iearch Tasks C	reate New	Task	Complete
Due Date	Priority	Type Task	Group Subject	ct Handl	er A	ssign	ed By	Completed On	Crea	ated On	Done

## Claim Documents

\*SJG9878U (CMTD1904066) [GBE5082E] GOLDEN SHAW PTE. LTD. Aug 26 2019 8:00AM [ETHOZ GROUP LTD] Auburn Auto Pte Ltd

Ass	essment Reports		1 per	page V	M
4o	Finalized On	Sompo Insurance Singapore Pte. Ltd. (HQ)		Thumbnail	Print
Ü	27/08/19 14:22	Accident Statement From:SC - Reg. No: GBESDB2E, Claiment: ETHOZ GROUP LTD	0	Load HTM	
ýo.	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
ı	29/08/19 09:25	Adjuster Immediate Advice	0	Load HTM	
			[3.00]	page V	2
Pho	tos/Images	The state of the s	3 per	Thumbnail	-
¥0	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	0	Load JPG	V
	28/08/19 18:47	General View	0	Load JPG	12
2	28/08/19 18:47	General View	0	Load JPG	V
3	28/08/19 18:47	General View	6	Load JPG	2
4	28/08/19 18:47	General View	0	Load JPG	M
5	28/08/19 18:47	General View			-
5	28/08/19 18:47	General View	0	Load JPG	₩.
7	28/08/19 18:47	General View	0	Load JPG	12
В	28/08/19 18:47	General View	0	Load JPG	82
9	28/08/19 18:47	General View	0	Load JPG	8
10	28/08/19 18:47	General View	0	Load 3PG	V
11	28/08/19 18:47	General View	0	Load JPG	V
12	28/08/19 18:47	General View	0	Load 3PG	82
13	28/08/19 18:47	General View	0	Load JPG	82
14	28/08/19 18:47	General View	0	Load JPG	12
15	28/08/19 18:47	General View	0	Load JPG	8
16	28/08/19 18:47	General View	0	Load JPG	V
17	28/08/19 18:47	General View	0	Load JPG	2
18	28/08/19 18:47	General View	0	Load JPG	12
19	28/08/19 18:47	General View	0	Load JPG	R
20	28/08/19 18:47	General View	0	Load JPG	M
21	28/08/19 18:47	General View	0	Load JPG	2
22	28/08/19 18:47	General View	0	Load JPG	2
23	28/08/19 18:47	General View	0	Load JPG	R
24	28/08/19 18:47	General View	0	Load JPG	1
25	28/08/19 18:47	General View	0	Load JPG	V
26	28/08/19 18:47	General View	0	Load JPG	V
27	28/08/19 18:47	General View	0	Load 3PG	12
	28/08/19 18:47	General View	0		V
28	28/08/19 18:47	General View	0		V
29	Day College College	Para de la companya del companya de la companya de la companya del companya de la companya del la companya del la companya de	0	+	V
30	28/08/19 18:47	Odometer Reading	0		V
31	28/08/19 18:47	Chassis Number	0		R
32	28/08/19 18:47	General View	0	-	12
33	28/08/19 18:47	General View		-	12
34	28/08/19 18:47	General View	0		
35	28/08/19 18:47	General View	0		2
36	30/08/19 09:52	Photographs of Damaged Items	0		2
37	30/08/19 09:52	Photographs of Damaged Items	0	Load JPG	2

Merimen e-Claims Page 2 of 2

Ass	essment Reports		1 per ;	sage V	2
No	Finalized On	Sompo Insurance Singapore Pte. Ltd. (HQ)		Thumbnail	Print
38	30/08/19 09:52	Photographs of Damaged Items	0	Load JPG	V
39	30/08/19 09:52	Photographs of Damaged Items	0	Load JPG	V
40	30/08/19 09:52	Photographs of Damaged Items	0	Load JPG	Ø
41	30/08/19 09:52	Photographs of Damaged Items	0	Load JPG	2
42	30/08/19 09:52	Photographs of Damaged Items	0	Load JPG	8
43	30/08/19 09:52	Photographs of Damaged Items	0	Load JPG	V
44	30/08/19 09:52	Photographs of Damaged Items	0	Load JPG	2
45	30/08/19 09:52	Photographs of Damaged Items	0	Load JPG	2
46	30/08/19 09:52	Photographs of Damaged Items	0	Load JPG	2
47	03/09/19 08:31	Photo After Spray	0	Load JPG	V
48	03/09/19 08:31	Photo After Spray	0	Load JPG	V
49	03/09/19 08:31	Photo After Spray	0	Load 3PG	Ø
Doc	umentation		1 per s	age 🗸	Ø
Nο	Finalized On	Sompo Insurance Singapore Pte. Ltd. (HQ)		Thumbnail	Print
1	27/08/19 14:21	Third Party E-filed GIA report(M)	0	Load PDF	
2	27/08/19 14:21	Pre-Repair Survey - AGREED LKK	6	Load PDF	

## **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

## LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/SMO19015078/EVF3E2

Date:

20/09/2019

REFERENCE

Sompo Insurance Singapore Pte. Handling Insurer:

Ltd.

Policy No:

D18MTHCVE000238

Claimant Vehicle No:

SJG9878U

Insured Vehicle No:

**GBE5082E** 

Date of Loss:

26/08/2019

Nature of Claim:

TP

Claim No:

CMTD1904066

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SJG9878U

Make & Model:

TOYOTA WISH, 1.8 (A)

Engine No: Chassis No: 1ZZ3116982

Reg. Date: Colour:

23/07/2008 (Man. Year: 2008) Grey

Odometer:

JTDER12W303000267 301426 km

Engine Capacity:

1794 cc

Market Value/New Car Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Yes Engine Modification:

Front Tyre Size:

205/65 R15

Rear Tyre Size:

205/65 R15

Front Left Side: Front Right Side: West Lake 5 mm West Lake 5 mm Rear Left Side: Rear Right Side: West Lake 5 mm West Lake 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,010.00	2,307.75	5,702.25	71.19
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,110.00	1,300.00	1,810.00	58.20
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,120.00	3,607.75	7,512.25	67.56
Approved Total (Overridden) (S\$)		2,900.00		
Nett Amount (S\$)	11,120.00	2,900.00	8,220.00	73.92

INSPECTION

Date of Assignment:

27/08/2019

Date Inspected:

28/08/2019 Inspected At:

Auburn Auto Pte Ltd (HQ)

176 SIN MING DRIVE, #04-18 SIN

MING AUTOCARE Singapore 575721

Estimated Period of Repair:

5.0 days

Adjuster: CHEN TSUE YEE

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# REPAIR DETAILS

Referen	ce			
Part Source:	: MRM-SG	Version: 1.0 (Last Synchronised: 20 Sep 2019)		
Parts:	M1-MPV	TOYOTA WISH 1.8 (A) (Catalogue:Merimen Singapore 1.0)		
Labour:	Repairer's	(Price-denominated Standard List)		
Print Code:		no print-code for SJG9878U)		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page			
Eurther Info	. Items/values n	of in reference catalogue are prefixed with an asterisk *.		

				_	
Da	aami	man	dod	Parts	
PC 1-2		1111	( ) ( )	Falls	

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAILGATE	Dented	1,200.00 F	*1,200.00 FL
2	1		*REAR TAILLAMP (LH)	Cut	800.00 F	*472.00 FL
3	1		*REAR TAILGATE LAMP	Not Necessary	600.00 F	*- FL
4	1		*REAR TAILGATE MECHANISM	Not Necessary	400.00 F	*- FL
5	1		*REAR TAILGATE LOCK	Bent	280.00 F	*280.00 FL
6	1		*REAR BUMPER	Broken	1,500.00 F	*545.00 FL
7	2		*REAR BUMPER SIDE RETAINERS	Broken	170.00 F	*120.00 FL
8	1		*BUMPER SENSOR	Repeated	120.00 F	*-FL
9	1		*REAR BUMPER REFLECTORS	Not Necessary	380.00 F	*-FL
10	1		*REAR BUMPER TOP STEP GARNISH	Not Necessary	150.00 F	*-FL
11	1		*REAR END PANEL	Repair	480.00 F	*-FL
12	1		*REAR END PANEL INNER GARNISH	Not Necessary	120.00 F	*- FL
13	1		*REAR BOOT GARNISH	Not Necessary	100.00 F	*-FL
14	1		*HYDRAULIC HINGE	Not Necessary	200.00 F	*-FL
15	1		*RUBBER MOULDING	Torn	40.00 F	*40.00 FL
16	1		*NUMBER PLATE	Not Necessary	120.00 F	*-FL
17	1		*REAR REVERSE CAMERA	Not Necessary	180.00 F	*-FL
18	1		*REAR TAILGATE TOYOTA EMBLEM	Necessary	160.00 F	*60.00 FL
19	1		*REAR TAILGATE WISH EMBLEM	Not Necessary	120.00 F	*-FL
20	1		*REAR WINDSCREEN SEALANT	Necessary	120.00 FS	*40.00 FS
21	1		*BACK BUMPER CLIP	Necessary	150.00 FS	*30.00 FS
22	1		*SET REAR REVERSE SENSOR	Shorted	620.00 FS	*200.00 FS
F=Fn	anchise	part. S=Spcf	Nett. L=ListItemDisc.	-		
				Sub Total (S\$)	8,010.00	2,987.00
			- List Item Discount on L Ite	ems 0.00/25.00% (S\$)	0.00	679.25
				Total Parts (S\$)	8,010.00	2,307.75

Report was unsubmitted during this print-out.

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items	0000		
1	REMOVE AND REFIT REAR TAILGATE	New	300.00	200.00
2	REMOVE AND REFIT REAR BUMPER	New	300.00	200.00
3	REMOVE AND REFIT REAR PANEL	New	800.00	200.00
4	REMOVE, REFIT AND REPLACED DAMAGE LAMPS AND CHECK UP REAR ELECTRICAL WIRING	New	150.00	30.00
5	REMOVE AND REFIT INNER GARNISHES TRIM TO ASSIST REPAIR	New	200.00	20.00
6	REMOVE AND REFIT REAR REVERSE SENSOR	New	240.00	20.00
7	TO APPLY UNDERCOATING ON REPLACED PANEL	New	120.00	30.00
8	TO RESPRAY PAINTING	New	1,000.00	600.00
	Gross Labour	Cost (S\$)	3,110.00	1,300.00

< END OF ESTIMATES >

Report was unsubmitted during this print-out.