

ASS. REC. BY:

REF: CS/CT19015057/Avf302

Special Instruction:

Surveyor: Adrian

ASSIGNMENT (Office)

From (Person): Irene Tay Hui of CT1 Date/Time: 26/08/2019

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SMJ 5239P

Insured: GBE 2200B

nt Workshop m/s Advance Auto Garage

Tel: 90079247

of 23 Kaki Bukit Ave 4 #04-01

Policy No: DMCVSN3063241800

Claim No: SNM19D2039740210

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 23/08/2019

CA / REV / REP. / REV 24 HRS

"wp"

H.O.D. Endorsement:

Date/Time: 26/08/2019 05:23pm Person Contacted: Xavier

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	Inspection. 25 Kaki Bukit Road 4 #05-36 Synergy
	GBE 2200B: X
	SMJ 5239P: X
7/10/19	Adrian confirmed LS \$3450 (Red 5645, 609)

ASS. REC. BY:

REF:

Adrian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

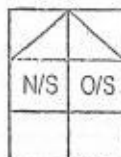
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SMJ5239P Yr Regn: 2009, MarchType: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Vios c.c. 1497Colour: Gold A/C: Insured / Std / Nil / NASp. Reading: 138391 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: MROS3HY9305096153Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 185/60R15R: 185/60R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 29/08/19Survey held at AdrianDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP ChirnCOE Expiry: 11/03/24

RECEIVED 07 OCT 2019

MV: 25KPV: 11.6KNett: 13.4K

Date/Time, File Pass to?

Date/Time, File Return to?

1) 3/10 - typist

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

220

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Aug 2019		26 Aug 2019 17:07 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS		[Created by insurer]
Insured:	Y.H.H. MANUFACTURING PTE LTD, Co. Reg. No.: 200820971N	
Main Claimant:	GOH CHIN HUI (WU XINGHUI), ID: S8415571C	
Vehicle Reg. No.:	SMJ5239P	Date of Loss: 23/08/2019 16:00 - :59
Claim Type:	TP / SNM19D203974C02/0 (THP)	DMCVSN3063241800 (Comprehensive) Coverage: 02/10/2018 - 01/10/2019
Vehicle Reg. No. (Insured):	GBE2200B	Policy No. (Claimant): 5109208803 Excess: S\$500.00
Repairer:	Advance Auto Garage (HQ) 23 KAKI BUKIT AVENUE 4 #04-01 AAS KAKI BUKIT CENTRE, 415933 Kaki Bukit - Tel:	
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hul Ping - 638986192]	
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 04/09/2019]	
Adj Asg. Remarks:	Please survey third party vehicle & let us have your report & bill for negotiation with third party workshop	

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
There are no mail for this case.		

ALL ASSOCIATED TASKS		View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler
No results.					

Catherine Chong (LKK Auto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 26 August, 2019 4:38 PM
To: Advance Auto Garage; LOW Sar Huei; fchong@stengg.com; accounts@yhh.sg; claims@insurehub.com.sg; assignments; SUR
Cc: Irene Tay; Chee So Chow; Alfred Toh
Subject: RE: Accident on 23.08.2019 between GBE2200B & SMJ5239P along Toa Payoh CTE Exit to Upper Thomson Road - SNM19D203974C02/0(thp)

Without Prejudice

Your Ref: AAG.20190803

Our Ref: SNM19D203974C02/0(thp) – GBE2200B

M/s Advance Auto Garage/Divine Splash Spray Painting
Attn: Xavier Lim

Dear Sirs

We agree to appoint M/s LKK Auto Consultants Pte Ltd as exceptional case.

Aside to M/s STA Inspection Pte Ltd., please treat the assignment as cancelled.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange for the survey.

Merimen folder shall be created shortly.

Aside to Irene, please follow up on the matter when you are back to office.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Advance Auto Garage [mailto:advanceag@hotmail.com]
Sent: Monday, 26 August, 2019 4:16 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Advance Auto Garage <advanceag@hotmail.com>; LOW Sar Huei <shlow@stengg.com>; fchong@stengg.com; accounts@yhh.sg; claims@insurehub.com.sg
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Accident on 23.08.2019 between GBE2200B & SMJ5239P along Toa Payoh CTE Exit to Upper Thomson Road - SNM19D203974C02/0(thp)

Without Prejudice

Our Ref: AAG.20190803

Your Ref: SNM19D203974C02/0(thp) – GBE2200B

Dear Alfred,

I understand. My client has called and your client is on the way to lodge the accident report. I would like to appoint LKK Auto Consultants to conduct the PRI. Thank you

Best Regards,

Xavier Lim

(+65) 9007 9247

Advance Auto Garage

23 Kaki Bukit Ave 4 #04-01

Singapore (415933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Monday, August 26, 2019 3:45 PM

To: Advance Auto Garage; LOW Sar Huei; fchong@stengg.com; accounts@yhh.sg; claims@insurehub.com.sg

Cc: Irene Tay; Chee So Chow; Alfred Toh

Subject: RE: Accident on 23.08.2019 between GBE2200B & SMJ5239P along Toa Payoh CTE Exit to Upper Thomson Road - SNM19D203974C02/0(thp)

Without Prejudice

Your Ref: AAG.20190803

Our Ref: SNM19D203974C02/0(thp) – GBE2200B

M/s Advance Auto Garage

Attn: Xavier Lim

Dear Sirs

We refer to your email pertaining to the above matter.

Regret to advise that our client has not and/or has yet to file accident report till date.

If you are not inclined to accept M/s STA Inspection Pte Ltd as the surveyor, you may proceed to appoint surveyor of your choice.

p.s. we have only panel surveyors as follow:

1. STA Inspection Pte Ltd
2. LBS Auto Consultants Pte Ltd
3. LKK Auto Consultants Pte Ltd

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Advance Auto Garage [mailto:advanceag@hotmail.com]

Sent: Monday, 26 August, 2019 3:26 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; LOW Sar Huei <shlow@stengg.com>; fchong@stengg.com; accounts@yhh.sg; claims@insurehub.com.sg

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: Accident on 23.08.2019 between GBE2200B & SMJ5239P along Toa Payoh CTE Exit to Upper Thomson Road - SNM19D203974C02/0(thp)

Without Prejudice

Our Ref: AAG.20190803

Your Ref: SNM19D203974C02/0(thp) – GBE2200B

Dear Alfred,

How come there isn't a list of panels for me to also mutually agree? I would like to do a direct settlement at this stage for this case. So I would appreciate if you could give me a list of your panels so that it is more fair to me. Thank you

Best Regards,

Xavier Lim

(+65) 9007 9247

Advance Auto Garage

23 Kaki Bukit Ave 4 #04-01

Singapore (415933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, August 26, 2019 3:18:13 PM

To: advanceag@hotmail.com <advanceag@hotmail.com>; LOW Sar Huei <shlow@stengg.com>; fchong@stengg.com <fchong@stengg.com>; accounts@yhh.sg <accounts@yhh.sg>; claims@insurehub.com.sg <claims@insurehub.com.sg>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: Accident on 23.08.2019 between GBE2200B & SMJ5239P along Toa Payoh CTE Exit to Upper Thomson Road - SNM19D203974C02/0(thp)

Without Prejudice

Your Ref: AAG.20190803

Our Ref: SNM19D203974C02/0(thp) – GBE2200B

M/s Advance Auto Garage/Divine Splash Spray Painting
Attn: Xavier Lim

Dear Sirs

We refer to your email pertaining to the above matter.

Please note that we shall be appointing M/s STA Inspection Pte Ltd to survey your client's vehicle while waiting for Insured to file Accident Report.

Aside to M/s Insure Hub Pte Ltd, please assist to notify mutual client to instruct their driver to file Accident Report IMMEDIATELY to enable us to handle the incoming claim against their motor insurance policy on their behalf.

Aside to M/s STA Inspection Pte Ltd., please assist to arrange the survey.

Merimen folder shall be created shortly.

Aside to Irene, please follow up when you are back in office.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Monday, 26 August, 2019 2:29 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; advanceag@hotmail.com

Subject: Accident on 23.08.2019 between SMJ5239P and GBE2200B along Toa Payoh CTE Exit to Upper Thomson Road

Dear Irene,

Please conduct PRS for SMJ5239P.

Note : officer in charge – Irene Tay 63896192.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Advance Auto Garage [<mailto:advanceag@hotmail.com>]

Sent: Monday, 26 August, 2019 10:49 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims Dept of China Taiping Insurance <[e-claims@sg.cntaiping.com](mailto:claims@sg.cntaiping.com)>

Subject: Accident on 23.08.2019 between SMJ5239P and GBE2200B along Toa Payoh CTE Exit to Upper Thomson Road

Our Ref: AAG.20190803

Your Ref: GBE2200B

PRE-REPAIR INSPECTION NOTICE

Dear Sirs,

We act for GOH CHIN HUI, owner of SMJ5239P that was damaged as a result of the above accident.

Attached is our client's GIA Report of the Accident for your attention and records.

Please take note that our client's motorcar is presently located at his repairer's workshop,

Divine Splash Sprav Painting

25 Kaki Bukit Road 4, #05-36

Synergy @ Kaki Bukit

Singapore 417800

TEL: 9007 9247

Email: advanceag@hotmail.com

ATTN: Xavier Lim

In the circumstances, kindly let us know within 2 (two) working days from your receipt of this Notice if you will be conducting a pre-repair inspection of our client's vehicle.

As provided by NIMA Protocol, take note that our client shall proceed to appoint his own surveyor and repair his vehicle without any further reference to you, if we do not hear from you within the next 2 (two) days.

Best Regards,

Xavier Lim

(+65) 9007 9247

Advance Auto Garage

23 Kaki Bukit Ave 4 #04-01

Singapore (415933)

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Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

Search Selection

Vios

Any

Any

2009

Any

Any

Any

Available

☐ Toyota Vios 1.5A E (COE till
01/2024)

\$24,800

\$5,630 /yr

23-Jan-2009

1,497 cc

Sedan

Available

Well Maintained Vehicle. Low Risk Purchase, An Ideal Choice For Daily Commute. Changing Vehicle As I'm Buying A New One. Low Depreciation And Good Vehicle. Contact Me For Viewing And Details.

DIRECT OWNER

Posted: 16-Aug-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota

☐ Toyota Vios 1.5A E (COE till
02/2029)

\$41,800

\$4,410 /yr

12-Feb-2009

1,497 cc

110,000 km

Sedan

Available

Well Maintained By Previous Owner! Flexible Loan Available, Trade In Welcome. Call Now To View The Car At Your Convenience!

Edmund Motor Pte Ltd

Posted: 24-Aug-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota

☐ Toyota Vios 1.5A J (COE till
02/2024)

\$26,777

\$5,950 /yr

25-Feb-2009

1,497 cc

Sedan

Available

Reliable Vios 1.5A, With New COE. Regularly Maintained. Refurbished. Bank Loan From \$451. High Loan Available. Most Practical, Low Maintenance, Yet Fuel Efficient. Call Us For A Viewing Appointment Today!

Posted: 19-Aug-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota

☐ Toyota Vios 1.5M E (COE till
03/2024)

\$24,500

\$5,390 /yr

12-Mar-2009

1,497 cc

160,000 km

Sedan

Available

Posted: 12-Aug-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota

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☐ Toyota Vios 1.5A E (COE till
04/2024)

\$27,800

\$5,990 /yr

17-Apr-2009

1,497 cc

Sedan

Available

1 Owner Only, 100% Loan Available. No Gimmicks. Most Reliable Japanese Sedan Vios Ideally For Daily Drives Yet Fuel Efficient. Very Well Maintained In Tip Top Condition. New Paintwork. New Tyres. No Repairs Needed. Free 6 Months Road Tax. Don't Hesitate, No Price...

Posted: 24-Aug-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota

☐ Toyota Vios 1.5A E (COE till
04/2024)

\$27,777

\$5,970 /yr

21-Apr-2009

1,497 cc

Sedan

Available

Popular Toyota Vios 1.5A. Low Mileage. Regularly Serviced. Good Engine, Easy Maintenance. Low Monthly From \$450/Month. Most Practical, Reliable Engine, Yet Fuel Efficient. Call Us For A Viewing Appointment Today!

Posted: 27-Aug-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota

☐ Toyota Vios 1.5A G (COE till
04/2024)

\$29,800

\$6,370 /yr

05-May-2009

1,497 cc

83,000 km

Sedan

Available

Luxury White, Low Mileage Done, Well Maintained By Owner, No Repairs Needed, Perfect And Genuine Unit For Viewing. 6 Months Comprehensive Warranty Provided, 24/7 Free Towing Included. Trade In/Loan/Insurance Flexibility. Purchase Without Having The Need...

PREMIUM AD

SHORTLISTED HISTORY

Compare

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	571C

Vehicle Details

Vehicle No.:	SMJ5239P
Vehicle to be Exported:	No
Intended Deregistration Date:	27 Aug 2019
Vehicle Make:	TOYOTA
Vehicle Model:	VIOS E AUTO
Primary Colour:	Green
Manufacturing Year:	2008
Engine No.:	1NZX854928
Chassis No.:	MR053HY9305096753
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$11,900.00
Original Registration Date:	12 Mar 2009
First Registration Date:	12 Mar 2009
Transfer Count:	3
Actual ARF Paid:	\$11,900.00

Intended PARF Rebate Details

PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	11 Mar 2024
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$12,763.00
COE Rebate Amount:	\$11,576.00
Total Rebate Amount:	\$11,576.00

Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 27 Aug 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/08/2019 11:22
Date Of Accident	23/08/2019 16:55
Exact Location Of Accident	TOA PAYOH CTE EXIT TO UPPER THOMSON ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMJ5239P
Insured/Policyholder	
Name Of Registered Owner	GOH CHIN HUI (WU XINGHUI)
NRIC No	S8415571C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90482578
Alternative Phone No	OFFICE-90482578

Vehicle Particulars

Manufacturer	TOYOTA
Model	VIOS E AUTO
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5109208803 CLASSIC
Cover Note Number	

Driver

Name of Driver	GOH CHIN HUI (WU XINGHUI)
NRIC No	S8415571C
Date Of Birth	30/05/1984
Occupation	OUTDOOR
Date Of Driving Pass	04/12/2009
Driving Experience	9 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90482578
Fax Number	
Contact Number	OFFICE-90482578
Email Address	NOEMAIL

Address	BLK 8 #04-281 LORONG 7 TOA PAYOH
Postcode	310008
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : UNKNOWN GENDER: : FEMALE
Passenger 2	NAME: : UNKNOWN GENDER: : FEMALE
Passenger 3	NAME: : UNKNOWN GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBE2200B
Vehicle Make/Model/Colour	NISSAN / CABSTAR 3.0 5M/T ABS 2DR 2WD EURO 5
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

1. Assess report correctly to state all the essential aspects of the client's process.
2. The form must be completed in the English language for the data to be usable.
3. Information provided must be truthful and accurate or match any other material information in other relevant material facts may show if some components replicate an ID's ability.
4. The issue and acceptance of this Form by the client for period is not an admission of policy, liability or fault for the insured companies.
5. Any false reporting may be referred to the police for investigation.
6. The report will be forwarded by the Insurers of the UK Pools Management for the use of the UK General Insurance Association of Singapore (GIAS) for following and that copies of the report will for a fee be made available to the insured parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the technology of the report to be electronic and to exploit the report being made available afterwards.
8. Consent Under the Personal Data Protection Act (PDPA)
I understand, acknowledge, agree and consent that:

- (7) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may be permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Ministry Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) assessing, handling and/or dealing with my claims including the settlement of the claim and any necessary investigations relating to the claim;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelope/mail packages); and/or
 - (v) complying with procedures in administration, processing, handling and/or dealing with the claim collectively the "purpose(s)".
- (8) All Insurer(s) who insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may be permitted to collect, use, disclose and/or process my Personal Information for the purpose(s) above, personally and
- (9) My Personal Information will not be disclosed by me to the Insurers and/or their agents/lawyers/parties unless so stipulated in writing by the Insurers, which must be made known in advance of my giving, for one or more of the following reasons:
- (10) I am unable to do so due to physical or mental incapacity; or
- (11) I am unable to do so due to illness or injury; or
- (12) I am unable to do so due to any other circumstances that result in incapacitation, incapacitating, controlling or managing myself.
- (13) I hereby consent to give up control of my personal data regarding to reasonably readily for the purpose stated, or
- (14) I hereby agree to release you under an enforceable legal obligation to do so.

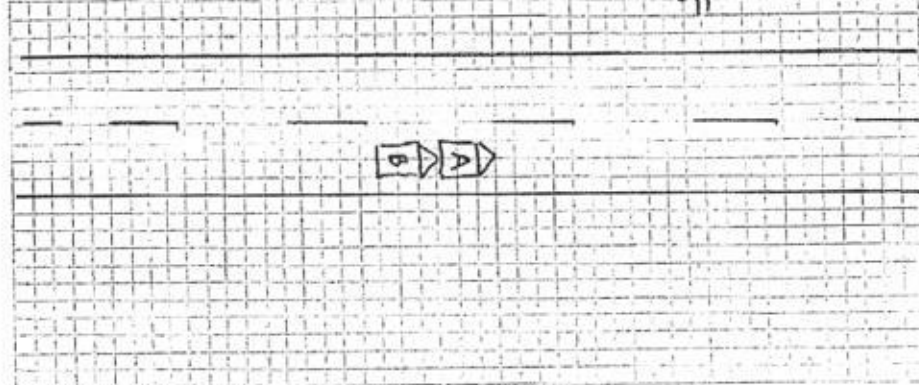
LONG KAKI BUKIT (VAC)
23 Kaki Bukit Ave 4
Singapore 415933
Tel: 67416697 Fax: 67492305
E-mail: longkaki@longkaki.com.sg

24 AUG 2019

Sketch Plan #2

TOA Payoh CTE Exit from Macritchie Viaduct towards Upper Thomson Road.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 23/08/2019 at about 1655 hrs at TOA Payoh CTE Exit from Macritchie viaduct towards Upper Thomson Road. I was travelling on the extreme right lane and my front vehicle slow down and stop due to heavy traffic and I follow suit. Suddenly, I heard a loud bang from behind and when I alighted, I realise it was vehicle (B) who hit onto my rear portion of my vehicle (A) causing damage to my vehicle. I have 3 passengers.

(A) SMJ5239P

(B) GBE2200B

This Police report is prepared by the Police Officer assigned to the case. It is for use only for the purpose of the case. It is not to be used for any other purpose. It is not to be used for any other purpose.

REPORT

24 AUG 2019

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24 AUG 2019

1. Name of the person who made the report

2. Name of the person who made the report

4. PC KAKI BUKIT (VAC)

25 Kaki Bukit Ave 4

Singapore 415933

Tel: 67415557 Fax: 67492305

Website: www.police.gov.sg

ADVANCE AUTO GARAGE

23 Kaki Bukit Avenue 4
VICOM KAKI BUKIT INSPECTION CENTRE
#04-01 SINGAPORE 415933
Tel: +65 9007 9247
Email: advanceag@hotmail.com
Reg No: 53395571L

TO	: CHINA TAIPING	DATE	: 26/8/2019
ATTENTION	: MOTOR INSURANCE CLAIM	JOB TYPE	: T/P CLAIM
ESTIMATE REPORT	:		
Veron			
<u>VEHICLE DETAILS</u>			
VEHICLE NO	: SMJ5239P	mR0S3HY930S0S6753	
VEHICLE MODEL	: TOYOTA VIOS		
CHASSIS NO	:		
<u>ACCIDENT DETAILS</u>		DATE	: 23/8/2019
		TIME	: 1655 HRS
THIRD PARTY REQUESTOR / CONTACT		:	XAIVER

CLAIM DETAILS: PARTS

CLAIM DETAILS: PARTS		QTY	UNIT PRICE	TOTAL
	ITEMS			
1	BOOT <i>Perked</i>	1	\$ 680.00	\$ 680.00
2	BOOT HINGE <i>the new</i>	2	\$ 85.00	\$ 170.00
3	BOOT EMBLEM "VIOS" <i>2</i>	1	\$ 90.00	\$ 90.00
4	BOOT EMBLEM "1.5E" <i>2</i>	1	\$ 90.00	\$ 90.00
5	BOOT LOGO	1	\$ 85.00	\$ 85.00
6	BOOT LOCK <i>Perked</i>	1	\$ 95.00	\$ 95.00
7	BOOT LOCK CATCH <i>the new</i>	1	\$ 55.00	\$ 55.00
8	BOOT WEATHERSTRIPE <i>cut</i>	1	\$ 140.00	\$ 140.00
9	NUMBER PLATE GARNISH <i>the new</i>	1	\$ 200.00	\$ 200.00
10	NUMBER PLATE LAMP (SET) <i>the new</i>	1	\$ 80.00	\$ 80.00
11	REAR BUMPER <i>Perked</i>	1	\$ 450.00	\$ 450.00
12	REAR BUMPER FRONT RETAINER <i>the new</i>	2	\$ 135.00	\$ 270.00
13	REAR BUMPER REAR RETAINER <i>the new</i>	2	\$ 135.00	\$ 270.00
14	REAR END FLOOR PANEL TOP BOARD (CENTRE) <i>3/4"</i>	1	\$ 115.00	\$ 115.00
15	REAR END FLOOR PANEL TOP BOARD (SIDE) <i>3/4"</i>	2	\$ 95.00	\$ 190.00
16	TAIL LIGHT <i>could</i>	2	\$ 310.00	\$ 620.00
17	TAIL LIGHT INNER SPONGE <i>the new</i>	2	\$ 30.00	\$ 60.00
18	REAR R/H FENDER <i>green</i>	1	\$ 750.00	\$ 750.00
19	FENDER COWLING <i>green</i>	2	\$ 250.00	\$ 500.00
20	REAR END PANEL <i>Perked</i>	1	\$ 660.00	\$ 660.00
21	REAR END PANEL TOP GARNISH <i>Perked</i>	1	\$ 250.00	\$ 250.00
22	REAR END FLOOR PANEL <i>Perked</i>	1	\$ 800.00	\$ 800.00

3095
2321.25

TOTAL PRICE: \$ 6,620.00
LESS 25% \$ 1,655.00
SUB TOTAL PRICE: \$ 4,965.00

SPECIAL NETT ITEMS

	ITEMS	QTY	UNIT PRICE	TOTAL
1	REAR LOWER LIP WITH DIFFUSER <i>Rep</i>	1	\$ 550.00	\$ 550.00
2	REAR NUMBER PLATE <i>new</i>	1	\$ 50.00	\$ 50.00
3	BOOTLID SEALANT <i>new</i>	1	\$ 80.00	\$ 80.00
4	REAR BUMPER CLIP (SET) <i>new</i>	3	\$ 20.00	\$ 60.00
5	REAR END PANEL TOP GARNISH CLIP (SET) <i>new</i>	1	\$ 20.00	\$ 20.00
6	REAR END PANEL INSULATION SEAL <i>new</i>	1	\$ 80.00	\$ 80.00
7	REVERSE SENSOR <i>Damaged</i>	2	\$ 120.00	\$ 240.00

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TOTAL: \$ 1,080.00

LABOUR

	JOB	PRICE	ADJUSTED COST	APPROVED
1	PANEL BEATING, REMOVE AND REFIT PARTS	\$ 1,200.00	800	
2	SPRAY PAINTING TO AFFECTED AREA	\$ 1,200.00	800	
3	WIRING CHECK	\$ 100.00	30	
4	TUFF COAT	\$ 120.00	60	
5	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING	\$ 100.00	50	
6	WATER LEAKAGE TEST	\$ 80.00	x	
7	TO CHECK DIAGNOSTIC OF VEHICLE MANAGEMENT/CONTROL UNITS, RESET MEMORIES TO SPECIFICATIONS	\$ 300.00	x	

TOTAL: \$ 3,100.00

1740

ESTIMATE REPORT

TOTAL PARTS COST: \$ 6,045.00

TOTAL LABOUR COST: \$ 3,100.00

TOTAL REPAIR COST: \$ 9,145.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting

APPROVED DETAILS

- Agreed part(s) during resurvey
- Parts price are subject to confirmation

SURVEYOR: party survey is on a "Without Prejudice" basis

- No illegal modification(s) is allowed

CONTACT: complementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

FAX:

Adrian King
W/S 27/08/14

06 Days.

total: 4361.25

W/S: 3450.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT119015057/AVF3N2

Date: 09/10/2019

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMCVSN3063241800
Claimant Vehicle No :	SMJ5239P	Insured Vehicle No :	GBE2200B
Date of Loss:	23/08/2019	Nature of Claim:	TP
		Claim No:	SNM19D203974C02/0 (THP)

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMJ5239P	Engine No:	1NZX854928
Make & Model:	TOYOTA VIOS, 1.5 E (A)	Chassis No:	MR053HY9305096753
Reg. Date:	12/03/2009 (Man. Year: 2008)	Odometer:	138391 km
Colour:	Gold		
Engine Capacity:	1497 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	185/60R15	Rear Tyre Size:	185/60R15
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	6,045.00	2,621.25	3,423.75	56.64
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,100.00	1,740.00	1,360.00	43.87
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,145.00	4,361.25	4,783.75	52.31
Approved Total (Overridden) (S\$)		3,450.00		
Nett Amount (S\$)	9,145.00	3,450.00	5,695.00	62.27

INSPECTION

Date of Assignment:	26/08/2019	
Date Inspected:	27/08/2019	Inspected At: 25 KAKI BUKIT ROAD 4 #05-36 SYNERGY REPAIRER: ADVANCE AUTO GARAGE

Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 09 Oct 2019)
Parts: 143	TOYOTA VIOS 1.5 E (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SMJ5239P)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*BOOT	Dented	680.00 FL	*680.00 FL
2	2	*BOOT HINGE	Not Necessary	170.00 FL	*- FL
3	1	*BOOT EMBLEM VIOS	Necessary	90.00 FL	*45.00 FL
4	1	*BOOT EMBLEM 1.5E	Necessary	90.00 FL	*48.00 FL
5	1	*BOOT LOGO	Necessary	85.00 FL	*40.00 FL
6	1	*BOOT LOCK	Damaged	95.00 FL	*95.00 FL
7	1	*BOOT LOCK CATCH	Not Necessary	55.00 FL	*- FL
8	1	*BOOT WEATHERSTRIPE	Cut	140.00 FL	*140.00 FL
9	1	*NUMBER PLATE GARNISH	Not Necessary	200.00 FL	*- FL
10	1	*SET NUMBER PLATE LAMP	Not Necessary	80.00 FL	*- FL
11	1	*REAR BUMPER	Deformed	450.00 FL	*450.00 FL
12	2	*REAR BUMPER FRONT RETAINER	Not Necessary	270.00 FL	*- FL
13	2	*REAR BUMPER REAR RETAINER	Necessary	270.00 FL	*140.00 FL
14	1	*REAR END FLOOR PANEL TOP BOARD (CENTRE)	Not Necessary	115.00 FL	*- FL
15	2	*REAR END FLOOR PANEL TOP BOARD (SIDE)	Not Necessary	190.00 FL	*- FL
16	2	*TAIL LIGHT	Cracked	620.00 FL	*620.00 FL
17	2	*TAIL LIGHT INNER SPONGE	Necessary	60.00 FL	*40.00 FL
18	1	*REAR R/H FENDER	Not Necessary	750.00 FL	*- FL
19	2	*FENDER COWLING	Not Necessary	500.00 FL	*- FL
20	1	*REAR END PANEL	Dented	660.00 FL	*547.00 FL
21	1	*REAR END PANEL TOP GARNISH	Deformed	250.00 FL	*250.00 FL
22	1	*REAR END FLOOR PANEL	Repair	800.00 FL	*- FL
23	1	*REAR LOWER LIP WITH DIFFUSER	Repair	550.00 FS	*- FS
24	1	*REAR NUMBER PLATE	Not Necessary	50.00 FS	*- FS
25	1	*BOOTLID SEALANT	Not Necessary	80.00 FS	*- FS
26	3	*SET REAR BUMPER CLIPS	Necessary	60.00 FS	*30.00 FS
27	1	*SET REAR END PANEL TOP GARNISH CLIP	Necessary	20.00 FS	*10.00 FS
28	1	*REAR END PANEL INSULATION SEAL	Necessary	80.00 FS	*60.00 FS
29	2	*REVERSE SENSOR	Damaged	240.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	7,700.00	3,395.00
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,655.00	773.75
Total Parts (\$\$)	6,045.00	2,621.25

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING,REMOVE AND REFIT PARTS	New	1,200.00	800.00
2	SPRAY PAINTING TO AFFECTED AREA	New	1,200.00	800.00
3	WIRING CHECK	New	100.00	30.00
4	TUFF COAT	New	120.00	60.00
5	REMOVE AND REFIX REVERSE SENSOR AND DISTANCE SETTING	New	100.00	50.00
6	WATER LEAKAGE TEST	New	80.00	0.00
7	TO CHECK DIAGNOSTIC OF VEHICLE MANAGEMENT/CONTROL UNITS,RESET MEMORIES TO SPECIFICATIONS	New	300.00	0.00
Gross Labour Cost (\$\$)			3,100.00	1,740.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >