

**Veron Chen (LKKAUTO)**

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, 7 November 2019 10:39 AM  
**To:** Veron Chen (LKKAUTO); SUR  
**Cc:** claims@premiumauto.com.sg  
**Subject:** RE: LOD - OD CLAIM FOR SLG 8579 R ON 21/8/2019  
**Attachments:** SAftersales19110710420.pdf

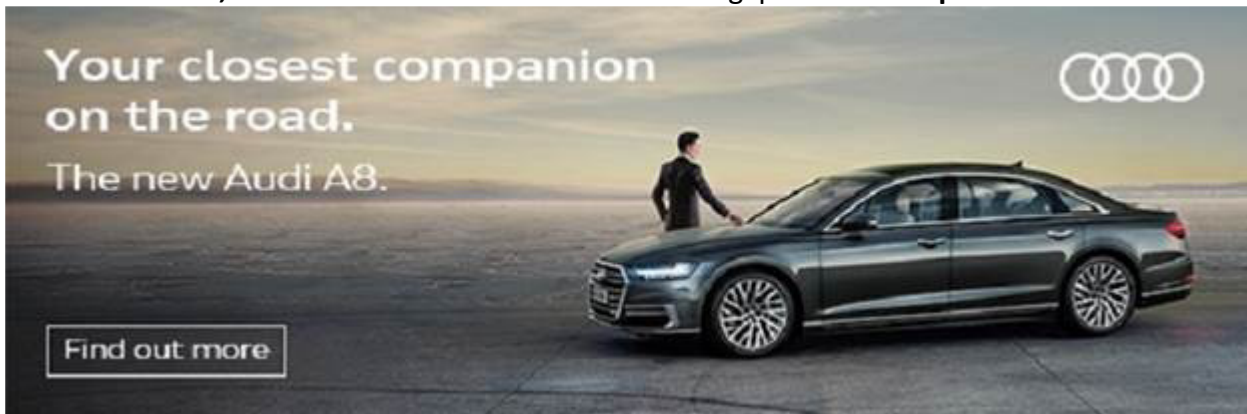
Dear Veron,

Above attachment is for your perusal. We will pass the LOD to Adrian by hand shortly.

Thank You.

**Best Regards,**  
**Kelvin Khoo**  
**Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
**D.** +65 6768 9911 **P.** +65 9871 9902  
**e.** claims@premiumauto.com.sg **w.** www.audi.com.sg  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

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**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Tuesday, 27 August, 2019 5:37 PM  
**To:** claims@premiumauto.com.sg; SUR <sur@lkkauto.com>  
**Cc:** (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>  
**Subject:** RE: OD CLAIM FOR SLG 8579 R ON 21/8/2019

Dear Ezuwan Huzaini,

As instructed by our client , please proceed to repair the **insured vehicle SLG 8579R (Excess \$1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Tuesday, 27 August 2019 4:34 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: OD CLAIM FOR SLG 8579 R ON 21/8/2019

Dear All,

Vehicle already survey by Surveyor Adrian  
We seek your repair approval please.

Thank you.

**Best Regards,**  
**Ezuwan Huzaini**  
**Claims Advisor**

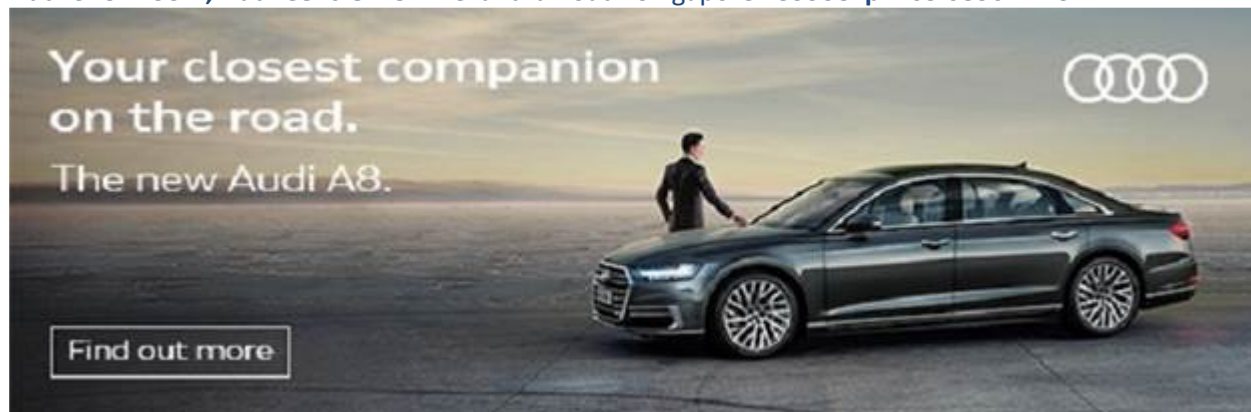
**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Thursday, 22 August 2019 5:07 PM

**To:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: OD CLAIM FOR SMG 8579 R ON 21/8/2019

Dear all,

Attached is the estimate for your kind reference.

**Best Regards,**

**Syafiq**

**Claims Admin Assistant**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Thursday, 22 August 2019 11:16 AM

**To:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** OD CLAIM FOR SMG 8579 R ON 21/8/2019

Dear All,

Kindly register OD claims for this vehicle. Attached is GIA report for your reference.

We will forward you the estimate once is available.

We will arrange for survey once the estimate is done. Vehicle is in workshop.

**Best Regards,**

**Syafiq**

**Claims Admin Assistant**

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55 Ubi Road 1 Road Singapore 408699

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