

Vic (LKKAuto)

From: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
<ChanSiauChin@smrt.com.sg>
Sent: Wednesday, 23 October, 2019 9:57 AM
To: Vic (LKKAuto)
Cc: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Admin A
Subject: RE: OUR REF:BUS/08/19/1041 - ACCIDENT ON 20/08/19 INVOLVING SMB142J
AND SFM9212G ALONG Newton Circus Roundabout (before bus stop 40189
Newton Stn Exit B)

Importance: High

Without Prejudice

Dear Vic,

Enclose herewith the screenshots of VF for your easy reference.

We note that your client failed to have a proper look out and collided onto the left rear corner of our bus while entering the Newton Circus.

Please look into the matter & let us have your favourable reply soon.

Thanks & Regards,
Karen Chan
Claims Department
Tel: 6556 3523





From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: 13/09/2019 08:47

To: MTPRI

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Admin A; Vic (LKKAuto)

Subject: RE: OUR REF:BUS/08/19/1041 - ACCIDENT ON 20/08/19 INVOLVING SMB142J AND SFM9212G ALONG Newton Circus Roundabout (before bus stop 40189 Newton Stn Exit B)

Without Prejudice

Dear Hua Yen,

We refer to your below email and the contents were noted.

Please be informed that we are still pending for our Insured to lodge the GIA report.

We will follow up and will get back to you for an update/offer in due course.

Meanwhile, we would like to request for **any evidence** from your client.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Auto
Consultants
Pte Ltd

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From: MTPRI [<mailto:MTPRI@smrt.com.sg>]

Sent: Thursday, 12 September, 2019 6:11 PM

To: Admin A; CS A Team

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)

Subject: OUR REF:BUS/08/19/1041 - ACCIDENT ON 20/08/19 INVOLVING SMB142J AND SFM9212G ALONG Newton Circus Roundabout (before bus stop 40189 Newton Stn Exit B)

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB142J. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$884.00
Loss of Use	\$1,650.00 (6 days x \$275.00)
LTA search fee	\$7.00
Total	\$2,541.00

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen