

PERSON

INS. CASE OWNER:

Sashe

CC 4 ASM AXA1901

4987 R/P 6/19

LKK:

IDAC:

Surveyor:

Rwul

DOI:

ASSIGNMENT

26/8/19

Date / Time:

26/8/19

Registered in Merit:

Pre-assign / CCU / FTE

SUB 986C



Insured Vehicle No.:

GWEE TEUK HAT

Claim No.:

S9M0249F 137614

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

BMW

Excess Sec II :SS

D.O.A.:

27/8/19

Place of Accident:

MASSIM RP

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHB 32752



INSRS:
WSP:
Tel:
Liability:
RMKS:

Ding Automotive



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SHB 32752 - A

SUB 986C - A

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

27/8/19
61111

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup):

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Master/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.

N/C

Repair Cost:

SS

165.00

Loss of Rental (LOR):

SS

537.80

(

6

days)

x \$ 89.60

Loss of Use (LOU):

SS

(\$ - x - days)

Loss of Income (LOI):

SS

30000

(\$ 50 x 6 days)

LOR only

☐

LOU only

☐

LOR + LOU

☐

LOR + LOU

☐

(Tick only one)

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

Legal Cost

SS

-

(e.g. Tow/ Independent)

Total:

SS

2440.00

Global Sum

SS

2440.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

2440.00

Name 1:

Ding Automotive Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Confirmed/Reject/Private Settle

2) Report Format:

3) Survey fee

90

750.00

750.00

750.00

750.00

750.00

750.00

750.00

750.00

750.00

750.00

750.00

750.00

750.00

750.00

750.00

750.00

750.00

750.00

8374

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: SHB 32752
 at Workshop m/s DINK AUTO
 of _____
 Insured: ASM (AXA)
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

| | |
|-----|-----|
| N/S | O/S |
| | |

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 4 days Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHB 32752 Yr Regn: 2012 / Aug
 Type: M.Car / M.Cycle / Bus / Van / Lorry / (Taxi) / Prime Mover /
 Truck / Trailer or _____
 Make: Hyundai Sonata NF2.0 cc 1991
 Colour: YELLOW A/C: Insured / Std / NI / NA
 Sp. Reading: 120653 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: KMHET 41VM 829750
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 215/60R16
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or TRIANGLE
 Front: _____ Rear: _____
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. 23/08/19 D.O.I. 26/08/19
 Survey held at DINK AUTO
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
O/S Rear
 The U/C / Chassis frame / Body Structure affected due to collision.

| Date / Time | Action / Instruction |
|-------------|---|
| | <u>US \$ 15W (Reel \$ 4102.57 / 7371)</u> |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |

Date/Time, File Pass to? ☐ : Prel. Report
☐ : Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Date/Time, File Return to?

2) _____

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech. Invs (\$)
☐ Wheel end (\$)

| | |
|-----------------|--|
| Survey Fee: | |
| Transportation: | |
| \$ + RS. \$ | |
| Photos | |
| Other: | |
| TOTAL | |

Report Format: _____
 Lump Sum / L.B. (\$): _____

TO :

FAX NO:

ESTIMATE REPORT 1ST Quotation

24/08/2019 9:35

JOB-NO: 50111960

OWNER'S PARTICULARS

NAME: CityCab PTE LTD (Fleet)

CONTACT: 65533880

Page 1 of 2

ADDRESS: 383 SIN MING DRIVE
SINGAPORE 575717 0

64739522

VEHICLE DETAILS

LICENSE NO: SHB3275Z

TRANS: AUTO

CHASSIS: KMHET41VMCAB29750

MAKE / MODEL: HYUNDAI / Sonata 2.0 CRDi

ENGINE: D4EAC168718

OWNER'S INSURER: MS First Capital Insurance Limited

JOB-CODE: TP

SA: Ding Auto User 2

CLAIM DETAILS

| DESCRIPTION | QTY | QUOTED COSTS | DISCOUNT | DISC PRICE | IND | SUR.DISP | REV PRICE |
|---|------|--------------|----------|------------|-----|----------|-----------|
| LABOUR | | | | | | | |
| 1 R&R REAR W/SCREEN GLASS | 1.00 | 150.00 | 0.00 | 150.00 | | Y | X |
| 2 R&R INNER SEAT & CARPET | 1.00 | 400.00 | 0.00 | 400.00 | | Y | 9880 |
| 3 CHECK WIRING SYS | 1.00 | 120.00 | 0.00 | 120.00 | | Y | X |
| 4 STRAIGHTEN PANEL BEAT, RHS PORTION ACCIDENT AREA | 1.00 | 1,200.00 | 0.00 | 1,200.00 | | Y | 400 |
| 5 SPRAY REAR BUMPER | 1.00 | 250.00 | 0.00 | 250.00 | | Y | 200 |
| 6 SPRAY RHR FENDER | 1.00 | 250.00 | 0.00 | 250.00 | | Y | 200 |
| 7 SPRAY RHS ROCKER PANEL | 1.00 | 250.00 | 0.00 | 250.00 | | Y | X |
| 8 CONDUCT WHEEL ALIGNMENT | 1.00 | 150.00 | 0.00 | 150.00 | | Y | 60 |
| TOTAL: | | 2,770.00 | 0.00 | 2,770.00 | | | |
| MATERIALS | | | | | | | |
| 1 REAR BUMPER <i>SCA</i> | 1.00 | 523.93 | 104.79 | 419.14 | L | Y | |
| 2 REAR BUMPER RETAINER RH <i>SCA</i> | 1.00 | 42.68 | 8.54 | 34.14 | L | Y | |
| 3 REAR BUMPER CLIPS <i>SCA</i> | 1.00 | 100.00 | 20.00 | 80.00 | L | Y | |
| 4 RHR FENDER <i>repair</i> | 1.00 | 1,598.30 | 319.66 | 1,278.64 | L | Y | |
| 5 RHR WHEEL CAP <i>SCA</i> | 1.00 | 285.30 | 57.06 | 228.24 | L | Y | |
| 6 REAR BUMPER PROTECTOR PAD RHS <i>repair</i> | 1.00 | 102.96 | 20.59 | 82.37 | L | Y | |
| 7 REAR BUMPER STICKER ADD <i>SCA</i> | 1.00 | 150.00 | 30.00 | 120.00 | S | Y | 80 |
| 8 RHR FENDER STICKER <i>SCA</i> | 1.00 | 180.00 | 0.00 | 180.00 | S | Y | 100 |
| 9 RHS ROCKER PANEL STICKER <i>SCA</i> | 1.00 | 180.00 | 0.00 | 180.00 | S | Y | 60 |
| 10 REAR BUMPER TOP PADDING <i>SCA</i> | 1.00 | 150.00 | 0.00 | 150.00 | S | Y | 60 |
| 11 W/SCREEN GLASS SEALANT <i>SCA</i> | 1.00 | 80.00 | 0.00 | 80.00 | S | Y | X |
| TOTAL: | | 3,393.17 | 560.64 | 2,832.53 | | | |
| TOTAL PARTS & LABOUR : | | 6,163.17 | 560.64 | 5,602.53 | | | |

EXCESS/LOADING-SS 0.00

No. Of Day:

4 days

RE-SURVEY: BEFORE ~~AFTER~~ PAINTINGPART-BY-PART OR LUMP SUM SS

DATE OF SURVEY: 26 / 08 / 19 @ 1735

SURVEYED BY:

Ratan

CONTACT NO:

90010068

FAX NO:

CC4/ACM19014987/R1/W63

VIVIAN

TO :

FAX NO:

ESTIMATE REPORT 1ST Quotation

24/08/2019 9:35

JOB-NO: 50111960

OWNER'S PARTICULARS

NAME: CityCab PTE LTD (Fleet)

CONTACT: 65533880

Page 1 of 2

ADDRESS: 383 SIN MING DRIVE
SINGAPORE 575717 0

64739522

VEHICLE DETAILS

LICENSE NO: SHB3275Z

TRANS: AUTO

CHASSIS: KMHET41VMCA829750

MAKE / MODEL: HYUNDAI / Sonata 2.0 CRDi

ENGINE: D4EAC168718

OWNER'S INSURER: MS First Capital Insurance Limited

JOB-CODE: TP

SA: Ding Auto User 2

CLAIM DETAILS

| DESCRIPTION | QTY | QUOTED COSTS | DISCOUNT | DISC PRICE | IND | SURDISP | REV PRICE |
|--|------|--------------|----------|------------|-----|---------|-----------|
| LABOUR | | | | | | | |
| 1 R&R REAR WISCREEN GLASS | 1.00 | 150.00 | 0.00 | 150.00 | Y | | XAN |
| 2 R&R INNER SEAT & CARPET | 1.00 | 400.00 | 0.00 | 400.00 | Y | | 980 |
| 3 CHECK WIRING SYS | 1.00 | 120.00 | 0.00 | 120.00 | Y | | XAN |
| 4 STRAIGHTEN PANEL BEAT, RHS PORTION ACCIDENT AREA | 1.00 | 1,200.00 | 0.00 | 1,200.00 | Y | | 900 |
| 5 SPRAY REAR BUMPER | 1.00 | 250.00 | 0.00 | 250.00 | Y | | 200 |
| 6 SPRAY RHR FENDER | 1.00 | 250.00 | 0.00 | 250.00 | Y | | 200 |
| 7 SPRAY RHS ROCKER PANEL | 1.00 | 250.00 | 0.00 | 250.00 | Y | | XAN |
| 8 CONDUCT WHEEL ALIGNMENT | 1.00 | 150.00 | 0.00 | 150.00 | Y | | 60 |
| TOTAL | | 2,770.00 | 0.00 | 2,770.00 | | | |

MATERIALS

| | | | | | | | |
|---------------------------------|------|----------|--------|----------|---|---|--|
| 1 REAR BUMPER | 1.00 | 523.93 | 104.79 | 419.14 | L | Y | |
| 2 REAR BUMPER RETAINER RH | 1.00 | 42.88 | 8.54 | 34.34 | L | Y | |
| 3 REAR BUMPER CLIPS | 1.00 | 100.00 | 20.00 | 80.00 | L | Y | |
| 4 RHR FENDER | 1.00 | 1,588.30 | 319.66 | 1,278.64 | L | Y | |
| 5 RHR WHEEL CAP | 1.00 | 285.30 | 57.06 | 228.24 | L | Y | |
| 6 REAR BUMPER PROTECTOR PAD RHS | 1.00 | 102.06 | 20.59 | 82.37 | L | Y | |
| 7 REAR BUMPER STICKER ADD | 1.00 | 150.00 | 30.00 | 120.00 | S | Y | |
| 8 RHR FENDER STICKER | 1.00 | 180.00 | 0.00 | 180.00 | S | Y | |
| 9 RHS ROCKER PANEL STICKER | 1.00 | 180.00 | 0.00 | 180.00 | S | Y | |
| 10 REAR BUMPER TOP PADDING | 1.00 | 150.00 | 0.00 | 150.00 | S | Y | |
| 11 WISCREEN GLASS SEALANT | 1.00 | 80.00 | 0.00 | 80.00 | S | Y | |
| TOTAL | | 3,393.17 | 560.64 | 2,832.53 | | | |

TOTAL PARTS & LABOUR:

6,163.17 560.64 5,602.53

EXCESS/LOADING: \$ 0.00

No. Of Day:

4 days

RE-SURVEY: BEFORE/ AFTER PAINTING

PART-BY-PART OR LUMP SUM \$

DATE OF SURVEY: 26 / 08 / 19 @ 1735

SURVEYED BY:

RFAU

CONTACT NO:

90010068

FAX NO:

Lump Sum

Labour = \$ 940

SH = \$ 240

Parts = \$ 727.38

Lump = \$ 1907.38 - 20% 46
= \$ 1525.90

Final Amount = \$ 1525.90

G-STAR-WI-ET-001-02-Rev00

CLAIM DETAILS

| DESCRIPTION | QTY | QUOTED COSTS | DISCOUNT | DISC PRICE | IND | SUR.DISP | REV PRICE |
|---|-----|--------------|----------|------------|-----|----------|-----------|
| NOTE: LUMP SUM AMOUNT WOULD BE REVISED IF SUPPLEMENT REPAIR IS REQUIRED | | | | | | | |
| DAuto002 | | | | | | | |
| Ding Auto User 2 | | | | | | | |
| ESTIMATOR | | | | | | | |
| STA AUTOCENTRE | | | | | | | |
| TEL: | | FAX: | | | | | |

LKK Auto Centre is a member of the
The Repairers' Association

- To ensure the highest quality of work
- To display charges and costs clearly
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be recovered and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:



Service Request Details

Claim

S9M01Y9F

Reference

None 

Loss Date

August 23, 2019

Report Date

Aug 26, 2019 9:03:06 AM

Request Date

August 26, 2019

Due Date

September 2, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Ah Guang

T: 9.39a.m

V: ✓

E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHB3275Z

Model

HYUNDAI

Service Address

...

Primary Contact/Insured

GWEE TECK HAI

22 FARRER ROAD, #06-02, 268828, Singapore

68370010

ericgwee@singnet.com.sg

Claim Handler

GO Sashe

sashe.goms@axa.com.sg

Additional Instructions

2

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

[New Message](#)

Catherine Chong (LKK Auto)

From: Taxis Customer Service <taxiscs@stengg.com>
Sent: Friday, 23 August, 2019 8:01 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: kelly.ding@dingauto.sg; dd.hashim@dingauto.sg; Claims@dingautomotive.com.sg
Subject: [EXTERNAL] ACCIDENT INVOLVING SHB3275Z AND SLB986C ON 23/08/2019
SURVEYOR ARRAGEMENT
Attachments: Invoice.html; SAS2657007.pdf
Categories: Shailendra

Dear Officer ,

Kindly please arrange surveyor to survey SHB3275Z. Survey location will be 31 Corporation Road 649825 .
Appreciate for the arrangement.

Thanks

Best Regards,
Vadivelan Mohan
Ding Automotive Pte Ltd
Hp : 96891857 / 62657130

First Capital Insurance Limited

Company Reg. No. 195000108C
GST Reg. No. M2-0001676-9

Date issued : 12/10/2017

CERTIFICATE REF: MZ400A

CERTIFICATE OF INSURANCE (MASTER)

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1990
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

CERTIFICATE NO. D-18088937MFSH

Index Mark and Registration Number of Vehicle All CityCab taxis operating in the Republic of Singapore.

Name of Insured CityCab Pte Ltd

Coverage Third Party Fire and Theft

Effective date of the Commencement of Insurance for the purpose of the Act 01/01/2018

Date of Expiry of Insurance 31/12/2020

Persons or Classes of Persons entitled to drive

- a) Any licensed tax driver driving on the insured's order or with their permission.
- b) Any person provided he is in the insured's employ and is driving on their order or with their permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

Limitations as to use:

- Use as a taxi.
- Use for social, domestic and pleasure purposes.

The Policy does not cover:

- (1) Use for racing, pace-making, reliability trial or speed-testing.
- (2) Use whilst drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle.

Excess: All Claims \$2,000.00 each and every accident

*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

First Capital Insurance Limited
(Approved Insurers)

A/C NO.: B0101


Authorised Signature

Satisfaction Voucher

Date: 29/08/2019

MS First Capital Insurance Limited

Attention: MOTOR CLAIMS DEPT

29 AUG '19 15:59

Dear Sir/Madam

LEE LUP THONG

I/We hereby acknowledge having received from Singapore Technologies Kinetics

Ltd., 249 Jalan Boon Lay, Singapore 619523, my/our vehicle number SHB3275Z

which has been repaired to my/our satisfaction and acceptance. I/We admit that

the payment of SGD _____ account for such repairs is in full discharge

of my/our claim upon the corporation under the policy number D-18088937MFSH

reference claim number 50111960 in respect of the damage caused to the

said vehicle in an accident that occurred thereto or about the 23/08/2019

at ALONG T- JUNCTION NASSIM RD & L

Dated this day of _____, 201 _____

Signature: Lee Lup Thong

NRIC No: 501083257B

Name: CityCab PTE LTD (Fleet)

Address: 383 SIN MING DRIVE
SINGAPORE 575717 0

Company Stamp if applicable



**Silver Cross
Medical**

SILVER CROSS CLINIC
COMPANY REGISTRATION NO: 199900040G
GST REGISTRATION NO: 199900040G
502 JURONG WEST AVENUE 1 #01-803, SINGAPORE 640502
TEL 68992141 / FAX 68992642

MEDICAL CERTIFICATE

NAME:

LEE LUP THONG

VISIT DATE:

23-08-2019

IDENTIFICATION: S0108325B

This is to certify that the above mentioned has been given:

UNFIT FOR DUTY for 2 day(s) from 23-08-2019 to 24-08-2019

REMARKS:

DR LEE VAN HIEN
FAMILY DOCTOR
MBBS (SINGAPORE)
MCR NO. 06167J

DR. LEE VAN HIEN (M06167J)
DOCTOR

Not Valid for Absence from Court Attendance

Ref No.: 20192351139431
Printed By: Clinic Assistant 1 SC/W (23-08-2019)



<TP - Mandate IA> - S9M01Y9F [ACCIDENT INVOLVING SLB 986C(OI) & SHB 3275Z(TP) ON 23/08/2019]

Type

Question

Message

Liability: 100%. Insured driver turned out from minor road and collided with third party who was on main road. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$2,444.84(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 23-Sep-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 23/09/2019

Survey Details:

| | |
|---------------------|-------------------|
| Date of loss | 23-Aug-19 |
| Date of appointment | 26-Aug-19 |
| Date of survey | 26-Aug-19 |
| Location of survey | DING AUTO PTE LTD |

Vehicle Details:

| | |
|----------------------|--------------------|
| Claim Type: | Third party |
| Vehicle number | SHB 3275Z |
| Make and Model | HYUNDAI SONATA 2.0 |
| Date of registration | 30/8/2012 |
| Excess | |
| Market Value | |
| Part Rebate | |
| Nett Loss | |

Repair details:

| | |
|------------------|-------------|
| Initial Estimate | \$ 5,602.53 |
|------------------|-------------|

Proposed/Revised repair cost:

| | |
|--------------------------------|--------------------|
| Parts | \$ 967.38 |
| Check items (estimate) | \$ - |
| Labour | \$ 940.00 |
| Total | \$ 1,907.38 |
| Lump Sum(if applicable) | \$ 1,500.00 |
| | |
| Number of days for repair | 4 |



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

OID turned out from minor road and collided with third party who was on main road.

Mandate:

| Liability(TP) | 100% | |
|------------------------------|-----------|--------------------------|
| Proposed repair cost (w/GST) | \$ | 1,605.00 |
| Loss of use | | NIL |
| Loss of rental | \$ | 537.84 (6days x \$89.64) |
| Loss of income | \$ | 300.00 (6days x \$50.00) |
| LTA search fees | \$ | 2.00 |
| Others | | NIL |
| Proposed Total | \$ | 2,444.84 |

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Tuesday, 24 September 2019 9:17 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 133614, vehicle number SHB3275Z

| | | |
|--------------------------|---|---------------------------|
| | | 23/9/2019 |
| <input type="checkbox"/> | Email to TP: Request for video (ref) | CHT 10:00:53 AM |
| <input type="checkbox"/> | MessageLiability: 100%. Insured driver turned out from minor road and collided with third party who was on main road. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$2,444.84(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 23-Sep-19 | CHT 23/9/2019 10:15:00 AM |
| <input type="checkbox"/> | 9/23/19 10:56 AM GO Sashe-----Dear Hsiao Tong, please proceed as per recommended. Thank you | LSP 24/9/2019 9:03:53 AM |

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 23 September 2019 11:12 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 133614, vehicle number SHB3275Z

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: sashe.goms@axa.com.sg <sashe.goms@axa.com.sg>
Sent: Monday, 23 September, 2019 10:58 AM
To: admin-d@lkkauto.com
Subject: New message for service request 133614, vehicle number SHB3275Z

AXA Insurance has sent you a message for claim number S9M01Y9F.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: claims@dingautomotive.com.sg
Sent: Monday, 23 September 2019 2:15 PM
To: Hsiao Tong (LKKAUTO)
Cc: 'Kelly Ding'; 'Dd hashim'; Admin A
Subject: RE: 50111960 BILLING FOR SHB3275Z/TP SLB986C/23/08/2019-PENDING OFFER/REF:----LKK REF: CC4/ASM19014987/R1pb3
Attachments: SHB3275Z.mp4

Dear Hsiao Tong,

As requested, kindly refer video footage that provided by our driver.

Please revert us an offer once your side have review all the documents that we had submitted .

We look forward from you soon.

Thank you.

Best Regards,
Hailey
Motor Claims Officer
Ding Automotive Pte Ltd
DID: 81203490

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, 23 September 2019 10:13 AM
To: claims@dingautomotive.com.sg
Cc: 'Kelly Ding'; 'Dd hashim'; Admin A
Subject: RE: 50111960 BILLING FOR SHB3275Z/TP SLB986C/23/08/2019-PENDING OFFER/REF:----LKK REF: CC4/ASM19014987/R1pb3

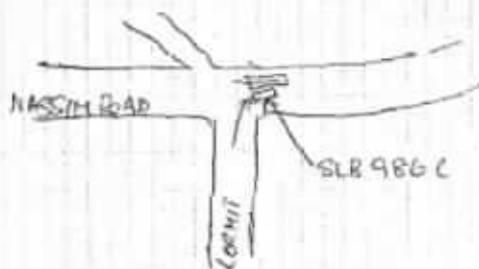
Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Attached is a copy of our insured accident statement.

We would like to request a copy of your client video footage for our necessary action. Thanks.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I stopped at Lermit Road Nassim Road junction waiting to turn right, then proceeded to turn right in direction towards Tanglin Road, when the vehicle taxi sped right into my path. I braked but the taxi vehicle SHB 3275Z sped into my path.

Hesha

There were a Caucasian couple with two children. The lady stepped out and I asked if anyone was injured, she replied no one was hurt and the children did not cry.

The impact was very slight.

Passenger in SLB 986C felt no impact, neither did I (driver).

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@dingautomotive.com.sg <claims@dingautomotive.com.sg>

Sent: Tuesday, 17 September 2019 10:11 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'Kelly Ding' <kelly.ding@dingauto.sg>; 'Dd hashim' <dd.hashim@dingauto.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: 50111960 BILLING FOR SHB3275Z/TP SLB986C/23/08/2019-PENDING OFFER/REF:----LKK REF: CC4/ASM19014987/R1wb3

Dear Hsiao Tong,

Good day to you.

Is that any offer for this case ?

Kindly revert us an offer due to our driver was chasing us the latest status.

We look forward from you soon.

Thank you.

Best Regards,

Hailey

Motor Claims Officer

Ding Automotive Pte Ltd

DID: 81203490

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Friday, 6 September 2019 11:48 AM

To: claims@dingautomotive.com.sg; Vivian Lau (LKKAuto)

Cc: 'Kelly Ding'; 'Dd hashim'; CS A Team; Admin A

Subject: RE: 50111960 BILLING FOR SHB3275Z/TP SLB986C/23/08/2019-PENDING OFFER/REF:----LKK REF: CC4/ASM19014987/R1wb3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vivian,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@dingautomotive.com.sg <claims@dingautomotive.com.sg>

Sent: Friday, 6 September, 2019 11:26 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: 'Kelly Ding' <kelly.ding@dingauto.sg>; 'Dd hashim' <dd.hashim@dingauto.sg>

Subject: 50111960 BILLING FOR SHB3275Z/TP SLB986C/23/08/2019-PENDING OFFER/REF:----

Dear LKK Claims Officer,

Please refer to the attachment supporting document to claims against your insured.

We have completed the repair, vehicle collected and has done finalized.

We would like to claim for our insured as per following:

Recommended Repair Days: 04

Sat, Sun, Public Holiday/etc: 03

Total Claims Days: 07

Repair Cost: \$1,605.00

Loss Of Rental: \$627.48

Loss Of Income: \$560.00

LTA Search Fee: \$2.00

Towing Fee: -

Surveyor Fee: -

Total: **\$2,794.48**

Kindly revert us with an offer to close this case as soon as possible.

Please do not hesitate to contact us for further assistance.

Thank you.

Best Regards,

Hailey

Motor Claims Officer

Ding Automotive Pte Ltd

DID: 81203490



Virus-free. www.avast.com

Hsiao Tong (LKKAUTO)

From: claims@dingautomotive.com.sg
Sent: Thursday, 17 October 2019 1:51 PM
To: Hsiao Tong (LKKAUTO)
Cc: 'Kelly Ding'; 'Dd hashim'; Admin A
Subject: RE: 50111960 BILLING FOR SHB3275Z/TP SLB986C/23/08/2019-PENDING OFFER/REF:----LKK REF: CC4/ASM19014987/R1pb3

Dear Hsiao Tong,

Thank you for your offer.

We accept it, kindly send us DV for payment process.

We look forward from you soon.

Thank you.

Best Regards,
Hailey
Motor Claims Officer
Ding Automotive Pte Ltd
DID: 81203490

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, 12 October 2019 10:01 AM
To: claims@dingautomotive.com.sg
Cc: 'Kelly Ding'; 'Dd hashim'; Admin A
Subject: RE: 50111960 BILLING FOR SHB3275Z/TP SLB986C/23/08/2019-PENDING OFFER/REF:----LKK REF: CC4/ASM19014987/R1pb3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have reviewed the matter and we maintain our offer at a global sum of \$2,440.00(all-in).

Please re-consider our offer.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

From: claims@dingautomotive.com.sg <claims@dingautomotive.com.sg>
Sent: Friday, 27 September 2019 11:55 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: 'Kelly Ding' <kelly.ding@dingauto.sg>; 'Dd hashim' <dd.hashim@dingauto.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: 50111960 BILLING FOR SHB3275Z/TP SLB986C/23/08/2019-PENDING OFFER/REF:----LKK REF: CC4/ASM19014987/R1pb3

Dear Hsiao Tong,

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Kindly reconsider and revert us as soon as possible.

We appreciate for your fast action and look forward from you soon.

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Subject: RE: 50111960 BILLING FOR SHB3275Z/TP SLB986C/23/08/2019-PENDING OFFER/REF:----LKK REF: CC4/ASM19014987/R1pb3

Without Prejudice

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We propose settlement at a global sum of \$2,440.00(all-in).

Please confirm acceptance.

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From: claims@dingautomotive.com.sg <claims@dingautomotive.com.sg>
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To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: 'Kelly Ding' <kelly.ding@dingauto.sg>; 'Dd hashim' <dd.hashim@dingauto.sg>; Admin A <admin-a@lkkauto.com>
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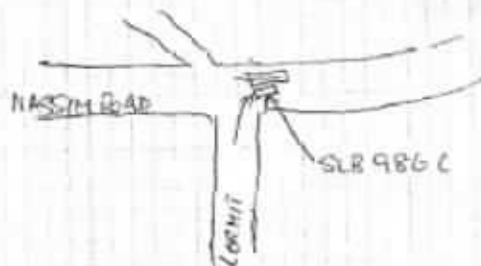
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I stopped at Lormit Road Nassim Road junction waiting to turn right, then proceeded to turn right in direction towards Tanglin Road, when the vehicle taxi sped right into my path. I braked but the taxi vehicle SHB 3275Z sped into my path.

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The impact was very slight.

Passenger in SLB 986C felt no impact, neither did I (driver).

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To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'Kelly Ding' <kelly.ding@dingauto.sg>; 'Dd hashim' <dd.hashim@dingauto.sg>; CS A Team <cs-a@lkkauto.com>;

Admin A <admin-a@lkkauto.com>

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Motor Claims Officer

Ding Automotive Pte Ltd

DID: 81203490

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Friday, 6 September 2019 11:48 AM

To: claims@dingautomotive.com.sg; Vivian Lau (LKKAuto)

Cc: 'Kelly Ding'; 'Dd hashim'; CS A Team; Admin A

Subject: RE: 50111960 BILLING FOR SHB3275Z/TP SLB986C/23/08/2019-PENDING OFFER/REF:----LKK REF: CC4/ASM19014987/R1wb3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

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Thank you for your email.

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Hi Vivian,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

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Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Dear LKK Claims Officer,

Please refer to the attachment supporting document to claims against your insured.

We have completed the repair, vehicle collected and has done finalized.

We would like to claim for our insured as per following:

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Sat,Sun,Public Holiday/etc:03

Total Claims Days:07

Repair Cost:\$1,605.00

Loss Of Rental:\$627.48

Loss Of Income:\$560.00

LTA Search Fee:\$2.00

Towing Fee:-

Surveyor Fee:-

Total:\$2,794.48

Kindly revert us with an offer to close this case as soon as possible.

Please do not hesitate to contact us for further assistance.

Thank you.

Best Regards,

Hailey

Motor Claims Officer

Ding Automotive Pte Ltd

DID: 81203490



Virus-free. www.avast.com

Hsiao Tong (LKKAuto)

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Sent: Saturday, 12 October 2019 10:01 AM
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Cc: 'Kelly Ding'; 'Dd hashim'; Admin A
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Without Prejudice
(save as to costs)

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Motor Claims Officer
Ding Automotive Pte Ltd
DID: 81203490

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To: claims@dingautomotive.com.sg
Cc: 'Kelly Ding'; 'Dd hashim'; Admin A
Subject: RE: 50111960 BILLING FOR SHB3275Z/TP SLB986C/23/08/2019-PENDING OFFER/REF:----LKK REF: CC4/ASM19014987/R1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$2,440.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

X

DING AUTOMOTIVE PTE LTD
BLK 10, #01-20 SIN MING IND EST. SEC C, SINGAPORE 575645
Tel : 6452 1208 Fax : 6452 0614

FINAL BILL

M/S: AXA INSURANCE

ACCIDENT DATE: 23/08/2019

REF: ----

OIC: CLAIMS OFFICER

OUR REF : SHB3275Z

DATE : 6/9/2019

| ITEM NO. | DESCRIPTION | UNIT PRICE | AMOUNT |
|-----------|---------------------------|---------------|-------------|
| 1 | Cost of Repair - SHB3275Z | \$ 1,500.00 | \$ 1,500.00 |
| REMARKS : | | SUB TOTAL : | \$ 1,500.00 |
| | | 7% GST | \$ 105.00 |
| | | GRAND TOTAL : | \$ 1,605.00 |

Yours faithfully,



Authorise Signature of Ding Automotive Pte Ltd

**DING AUTOMOTIVE PTE LTD**

Blk 10 #01-20 Sin Ming
Industrial Est Sec C
Singapore 575645

Without Prejudice
to our driver's Injury claim

OUR REF: 50111960/TP/ SHB3275Z/AD/23/08/2019/HAILEY

YOUR REF:SLB986C/-----

6 September 2019

To: MOTOR CLAIMS DEPARTMENT
AXA INSURANCE
8 SHENTON WAY
#24-01 AXA TOWER
SINGAPORE 068811

ACCIDENT INVOLVING : SHB3275Z AGAINST SLB986C ON 23/08/2019

LOCATION ALONG : T-JUNCTION NASSIM RD & LERMIT RD

We refer to the above matter:

| | Rate Per Day | Repair/ Claims Day | Amount Before GST | GST 7% | Amount After GST |
|--------------------|--------------|--------------------|-------------------|-----------|------------------|
| Cost of Repair | \$ - | 7 | \$ 1,500.00 | \$ 105.00 | \$ 1,605.00 |
| Loss Of Rental | \$ 89.64 | 7 | \$ 627.48 | \$ - | \$ 627.48 |
| Loss Of Income | \$ 80.00 | 7 | \$ 560.00 | \$ - | \$ 560.00 |
| LTA/GIA Search Fee | \$ - | 0 | \$ 1.87 | \$ 0.13 | \$ 2.00 |
| Towing Fee | \$ - | 0 | | \$ - | \$ - |
| Surveyor Fee | \$ - | 0 | | \$ - | \$ - |
| Total | \$ 169.64 | 7 | \$ 2,689.35 | \$ 105.13 | \$ 2,794.48 |

The accident was caused solely by the negligence of your insured and as a results ,We had incurred the following costs of repair and losses of our insurer:

Enclosed are copies of the following documents for your perusal:

| | | | |
|---|--------------------------------------|---|--|
| ☺ | Repair Estimate | ☺ | Discharge Voucher |
| ☺ | GIA Report/Accident Police Report | ☺ | Certificate Of Insurance |
| ☺ | LTA 3 rd Party Search Fee | ☺ | Final Bill/Repair Tax Invoice |
| ☺ | Mileage Record | ☺ | Confirmation Finalize/Liability Email Copy |
| ☺ | Rental Invoice | ☺ | Letter Of Demand |
| ☺ | Letter Of Authority | ☺ | |

Our insurer has authorized DING AUTOMOTIVE PTE LTD to deal with the claim in this accident case and also to receive and deal/negotiate with all payment as stated above.
Please look into our client's claim and revert soonest as possible.

Your Sincerely,
HAILEY
DING AUTOMOTIVE PTE LTD
HP:81203490
FAX:64520614

DING AUTOMOTIVE PTE LTD

Business Reg. No : 201619222G
BLK 10, #01-20 SIN MING IND EST. SEC C, SINGAPORE 575645
Tel: 6452 1208 Fax: 6452 0614

TAX INVOICE**AXA INSURANCE PTE LTD**

8 SHENTON WAY #27-01, AXA TOWER
SINGAPORE 068811

ATTN :

TEL :

FAX :

INVOICE : I-000811
DATE : 22/10/2019
GST REG NO : 201619222G
TERMS : C.O.D.
PO NO : SLB986C
OUR REF : SHB3275Z
PAGE : 1 of 1

| ITEM NO. | DESCRIPTION | QUANTITY | UNIT PRICE | AMOUNT |
|--|---------------------------|--------------------|------------|-----------------|
| 1. | Cost Of Repair - SHB3275Z | 1 | 1,500.00 | 1,500.00 |
| REMARKS : Job No: 50111960 Your Ref: SLB986C (CC4/ASM19014987/R1pb3) DOA: 23/08/2019 OIC: MS HSIAO TONG | | SUB TOTAL | : | 1,500.00 |
| | | GST | : | 105.00 |
| | | TOTAL SGD | : | 1,605.00 |
| | | DEPOSIT | : | |
| | | O/S BALANCE | : | |

FOR DING AUTOMOTIVE PTE LTD


Authorised Signature

Customer Signature

I have inspected and hereby confirmed that
the job done and the amount due herein
are entire to my satisfaction



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

29 AUGUST 2019

GWEE TECK HAI
8 CLUNY ROAD
SINGAPORE 259575

Dear Sir/ Mdm

OUR REF : CC4/ASM19014987/R1wb3 // S9M01Y9F
YOUR REF : SLB 986C
ACCIDENT INVOLVING SLB 986C AND SHB 3275Z ALONG/AT NASSIM ROAD ON
23/08/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from DING AUTO PTE LTD acting on behalf of the owner of SHB 3275Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to vivianlau@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at Ms. Vivian Lau (LKK Handler) 6841 8625 or vivianlau@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: vivianlau@lkkauto.com

cc AXA INSURANCE PTE LTD

LETTER OF AUTHORITY

Accident involving SHB3275B & SLB986C on 23/8/19 along T-Junction Nassim Road.

I/We, City Cab Pte Ltd NRIC/ Co.Reg Number 199502839G registered owner of vehicle No. SHB3275B which was rented to Hirer/Driver Mr/Ms Lee Lup Thong NRIC S0108325B, hereby authorize Ding Automotive Pte Ltd on this date 23/8/19 to submit, correspond, negotiate and settle my/our claim for cost of repair and uninsured losses arising from the above accident and without prejudice of our driver's injury claim.

I/We further authorize that agreed settlement sum for cost of repair, loss of income and rental, survey report fee or any legal fee, third party vehicle insurance particulars enquiry fee etc., be made in favour of Ding Automotive Pte Ltd and that the said payment be forwarded to them as full and final discharge of my/our claims.

Owner Signature/Co.Chop



Hirer/Driver Signature

A handwritten signature in cursive script, appearing to read "Lee Lup Thong", written over a horizontal line.



Without Prejudice
to our driver's Injury claim

AXA THIRD PARTY DIRECT SETTLEMENT

| | | |
|-------------------------|--------------------|----------------------------------|
| Vehicle No: | SLB986C (Insd veh) | Model: HYUNDAI HQ-1.7 D CRDI (A) |
| | SHB32752 (TP veh) | |
| Date of Accident/ Time: | 22/08/2019 | |

| | | |
|-----------------------------------|---------------|--------------------|
| Repair Estimate | : \$ 5,994.72 | |
| Final Repair Cost | : \$ | |
| Loss of Use | : \$ | days at \$ per day |
| Rental (if any) | : \$ | days at \$ per day |
| LTA / GIA Search Fee | : \$ | |
| Others | : \$ | |
| Final Settlement Sum (Global Sum) | : \$ 2,440.00 | |

Payee Name: DING AUTOMOTIVE PTE LTD

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

| | | |
|---|----------------------------------|--|
| A) | For Non GIA Registered Workshop: | Agreed Liability: _____ (%) |
| B) | For GIA Registered Workshop: | BOLA Applicable: Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> BOLA Scenario No: N/A |
| | BOLA Liability: _____ (%) | Assessed Liability (*) 100 (%) |
| * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply | | |
| Remarks: | | |

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and/or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

| | |
|--|---|
| Signature of workshop representative / Workshop stamp Name of Representative: Kelly Date: 21/10/19 | Signature of Witness / Workshop stamp (if applicable) Name of Witness: Jim Yi YING Date: 21/10/19 |
| Signature of AXA's surveyor/representative Name of AXA's surveyor / Representative: LKK Date: MRB | |

Our Ref: CC19080574



Date: 23 August 2019

TO WHOM IT MAY CONCERN

Dear Sir/Madam

| | |
|-------------|--|
| ACCIDENT ON | 23/08/2019 @ 10:05 hrs |
| ALONG | ALONG T-JUNCTION NASSIM RD & LERMIT RD |
| INVOLVING | SLB986C |

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB3275Z** (the "Taxi"). The Taxi was hired to **LEE LUP THONG IC NO SXXXX325B** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$95.91** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-137827

Date of Request: 23/08/2019

Your Ref No:

Online Purchase

Ding Auto Pte Ltd
Blk 10, #01-20
Sin Ming Industrial Estate Sector C
Singapore 575645

Dear Sir/Madam,

Enquiry Date 23/08/2019
Enquiry By You Jing Feng
TP Vehicle No. SLB986C
Accident Date 23/08/2019

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|-----------------------|-----------------------|------------------|
| SLB986C | AXA Insurance Pte Ltd | 23/11/2018-22/11/2020 | 6338 7288 |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-137827
Date of Request: 23/08/2019

Your Ref No: Online Purchase

Ding Auto Pte Ltd
Blk 10, #01-20
Sin Ming Industrial Estate Sector C
Singapore 575645

Dear Sir/Madam,

Enquiry Date: 23/08/2019
Enquiry By: You Jing Feng
TP Vehicle No: SLB986C
Accident Date: 23/08/2019

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19014987/R1pb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:SASHE

Date : 29-10-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

| | | | |
|--------------|----------|----------------|------------|
| Insured Veh. | SLB 986C | Veh. Inspected | SHB 3275Z |
| Policy No. | | Coverage (\$) | 0.00 |
| Claim No. | S9M01Y9F | Excess (\$) | 0.00 |
| Assign From | | Assign Date | 26/08/2019 |

2. Vehicle Particulars & Condition

| | | | |
|--------------|-----------------------|--------------|----------|
| Make & Model | HYUNDAI SONATA NF 2.0 | c.c | 1991 |
| Engine No. | HIDDEN | Year of Reg. | 2012 |
| Chassis No. | KMHET41VMCA829750 | Colour | YELLOW |
| Odometer | 120653 | Steering | IN ORDER |
| Brakes | IN ORDER | Modification | NIL |
| General | FAIR | | |

3. Conditions of Tyres

| | Size | Make | Balance |
|----------------|------------|----------|---------|
| R/H Front Tyre | 215/60 R16 | TRIANGLE | 6 mm |
| L/H Front Tyre | 215/60 R16 | TRIANGLE | 6 mm |
| R/H Rear Tyre | 215/60 R16 | TRIANGLE | 6 mm |
| L/H Rear Tyre | 215/60 R16 | TRIANGLE | 6 mm |

4. Description of Damages

| |
|--|
| THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS. |
|--|

5. General Information

| | | | |
|----------------|--|-----------------|------------|
| Accident Date | 23/08/2019 | Inspection Date | 26/08/2019 |
| Survey held at | DING AUTO PTE LTD BLK 10 #01-20 SIN MING IND EST SEC C SINGAPORE 575645 | | |

5a. Remarks

| |
|--|
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|--|

5b. Estimate Days of Repair

| | |
|-------------------------------------|-----------------------|
| ESTIMATED NORMAL PERIOD FOR REPAIR: | 4 Working Days |
|-------------------------------------|-----------------------|



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 3275Z

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|------------------------------------|--|----------------------|---------------------------|-------------------|
| <u>REPLACEMENT OF PARTS</u> | | | | |
| 1 | REAR BUMPER (CONSISTENT) | SCRATCHED | ✓ 523.93 | 523.93 |
| 1 | REAR BUMPER RETAINER RH(CONSISTENT) | SERVICEABLE | ✓ 42.68 | - |
| 1 | REAR BUMPER CLIPS (CONSISTENT) | NECESSARY | ✓ 100.00 | 100.00 |
| 1 | RHR FENDER (CONSISTENT) | TO REPAIR SEE LABOUR | ✓ 1,598.30 | - |
| 1 | RHR WHEEL CAP (CONSISTENT) | SCRATCHED | ✓ 285.30 | 285.30 |
| 1 | REAR BUMPER PROTECTOR PAD RHS (CONSISTENT) | TO REPAIR SEE LABOUR | 102.96 | - |
| | LESS 20% DISCOUNT | | -530.63 | -181.85 |
| | | | 2,122.54 | 727.38 |
| 1 | REAR BUMPER STICKER ADD (CONSISTENT) (SN) | NECESSARY | ✓ 150.00 | 80.00 |
| | LESS 20% DISCOUNT | | -30.00 | - |
| | | | 120.00 | 80.00 |
| <u>SPECIAL NETT ITEMS</u> | | | | |
| 1 | RHR FENDER STICKER (CONSISTENT) (SN) | NECESSARY | ✓ 180.00 | 100.00 |
| 1 | RHS ROCKER PANEL STICKER (CONSISTENT) (SN) | NOT NECESSARY | ✓ 180.00 | - |
| 1 | REAR BUMPER TOP PADDING (CONSISTENT) (SN) | NECESSARY | ✓ 150.00 | 60.00 |
| 1 | W/SCREEN GLASS SEALANT (CONSISTENT) (SN) | NOT NECESSARY | ✓ 80.00 | - |
| | | | 590.00 | 160.00 |
| <u>LABOUR</u> | | | | |
| | R&R REAR WINDSCREEN GLASS. | NOT NECESSARY | ✓ 150.00 | - |
| | R&R INNER SEAT & CARPPET. | | ✓ 400.00 | 80.00 |
| | CHECK WIRING SYS . | NOT NECESSARY | ✓ 120.00 | - |
| | STRAIGHTEN PANEL BEAT ,RHS PORTION ACCIDENT AREA.INCLUSIVE OF THE REPAIR OF RHR FENDER AND REAR BUMPER PROTECTOR PAD RHS . | | ✓ 1,200.00 | 400.00 |
| | SPRAY REAR BUMPER. | | ✓ 250.00 | 200.00 |
| | SPRAY RHR FENDER . | | ✓ 250.00 | 200.00 |
| | SPRAY RHS ROCKER PANEL. | NOT NECESSARY | ✓ 250.00 | - |

Report Ref No. CC4/ASM19014987/R1pb3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|---|--------------------------|-----------|---------------------------|-------------------|
| | CONDUCT WHEEL ALIGNMENT. | | 150.00 | 60.00 |
| | | | 2,770.00 | 940.00 |
| GRAND TOTAL | | | 5,602.54 | 1,907.38 |
| RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) | | | | 1,500.00 |

Report Ref No. CC4/ASM19014987/R1pb3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim: 59M01Y9F

Reference: CCA/ASM19014987/R1pb3a2

Loss Date: 23 August 2019

Report Date: 26 Aug 2019 9:03:06 AM

Request Date: 27 September 2019

Due Date:

Vendor Name: LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss: Third Party Vehicle Damage

Services: Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #: 51483275Z

Make: TPVD

Model: HYUNDAI

Service Address: ...

Primary Contact/Insured: GWEE TECK HAI
22 FARRER ROAD, #06-02, 248828, Singapore
68370010
eric.gwee@singnet.com.sg

Claim Handler: CHAN Kian Chuan
68805444
kianchuan.chan@axa.com.sg


Actions















Next Step: Wait for: Approve Invoice

Add Invoice

Additional Instructions

1

| Messages | Invoices | History | Documents | Assessment | Metrics | Notes |
|---|----------|-------------------------------|--------------------------------------|--------------------|---------|-------|
| Document Type <input type="text" value="Document SubType"/> | | | | | | |
| <div>+ Upload Documents</div> | | | | | | |
| NAME | TYPE | SUB-TYPE | AUTHOR | DATE UPLOADED | | |
|  LKKInvoice1 (4).pdf | Invoice | Surveyor/ Assessor expense | LKK AUTO CONSULTANTS PTE LTD (TP) | 30 October 2019 | | |

| NAME | TYPE | SUB-TYPE | AUTHOR | DATE UPLOADED |
|---|----------------------------|----------------------------------|-----------------------------------|-------------------|
|  RENTAL RECEIPT.pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 30 October 2019 |
|  RENTAL MILEAGE.pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 30 October 2019 |
|  LKK Inspection (3).pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 30 October 2019 |
|  LKK Adjustment 1a (4).pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 30 October 2019 |
|  GIA SEARCH.pdf | Forms / Claim Documents | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 30 October 2019 |
|  PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf | Forms / Claim Documents | Satisfaction / Discharge Voucher | LKK AUTO CONSULTANTS PTE LTD (TP) | 30 October 2019 |
|  AUTHORIZATION TO ACT FORM.pdf | Forms / Claim Documents | POA / Authority Letter | LKK AUTO CONSULTANTS PTE LTD (TP) | 30 October 2019 |
|  LETTER TO OI.pdf | Letters and Correspondence | Policy Holders / Insured | LKK AUTO CONSULTANTS PTE LTD (TP) | 30 October 2019 |
|  SHB3275Z-TP VIDEO.mp4 | Evidence | Videos | LKK AUTO CONSULTANTS PTE LTD (TP) | 27 September 2019 |
|  RENTAL RATE & MILEAGE.pdf | Forms / Claim Documents | Assessment | LKK AUTO CONSULTANTS PTE LTD (TP) | 23 September 2019 |
|  INSURANCE SEARCH FEE.pdf | Forms / Claim Documents | Assessment | LKK AUTO CONSULTANTS PTE LTD (TP) | 23 September 2019 |
|  LKK Survey Photos.pdf | Reports & Statement | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 23 September 2019 |
|  TP ESTIMATE_MARKEDFINAL.pdf | Reports & Statement | Estimate / Quotation | LKK AUTO CONSULTANTS PTE LTD (TP) | 23 September 2019 |
|  LKK Recovery Photos.pdf | Reports & Statement | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 23 September 2019 |

| NAME | TYPE | SUB-TYPE | AUTHOR | DATE UPLOADED |
|--|----------------------------|------------|-----------------------------------|-------------------|
|  TP-Mandate IA dtd 230919.pdf | Forms / Claim Documents | Assessment | LKK AUTO CONSULTANTS PTE LTD (TP) | 23 September 2019 |
|  TP-IA 3275.pdf | Reports & Statement | Others | LKK AUTO CONSULTANTS PTE LTD (TP) | 27 August 2019 |
|  PRI FROM WORKSHOP WITH TP GUA SHB32752.mng | Letters and Correspondence | Workshop | KUMAR Shalendra | 26 August 2019 |
|  SLB996C R45 GUA.PDF | Reports & Statement | GIA Report | KUMAR Shalendra | 26 August 2019 |