

## Mei Kwan (LKKAuto)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 23 August, 2019 3:35 PM  
**To:** lionel.tan@fwd.com; SUR; assignments; Admin A  
**Cc:** motorclaims.sg@fwd.com  
**Subject:** RE: Accident vehicle between our insured SFA3366Z and your insured SJL9507P (FWD) on 20/08/2019

**Categories:** HMK

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** lionel.tan@fwd.com <lionel.tan@fwd.com>

**Sent:** Friday, 23 August, 2019 3:00 PM

**To:** sur@lkkauto.com; assignments@lkkauto.com

**Cc:** motorclaims.sg@fwd.com

**Subject:** FW: Accident vehicle between our insured SFA3366Z and your insured SJL9507P (FWD) on 20/08/2019

Hi

Email below for your attention.

Please arrange survey plus DS with repairer.

Best Regards,

Lionel Tan

Senior Executive, Claims



FWD Singapore Pte. Ltd.  
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986  
T (65) 6914 6824  
E [lionel.tan@fwd.com](mailto:lionel.tan@fwd.com)  
W [www.fwd.com.sg](http://www.fwd.com.sg)

**From:** Ace Auto Solution [<mailto:aceautosolution@gmail.com>]  
**Sent:** Friday, 23 August, 2019 1:18 PM  
**To:** Motor Claims SG - SG Common  
**Subject:** Accident vehicle between our insured SFA3366Z and your insured SJL9507P on 20/08/2019

Re : Surveyors

We are instructed by our client(s) to put you on notice of the accident in which our clients' vehicle was involved in.

We are giving you 2 days notice that our clients' vehicle is in our workshop at this time and would require your appointed surveyor to attend at our workshop to conduct a survey prior to our commencement of repairs of our client(s) vehicle.

We look forward in having a direct settlement and request that the following named surveyor will not be attending to this survey due to finalization/processing of the claims after finalization not done promptly on the above said vehicle.

1) LKK AUTO CONSULTANTS

2)

3)

-

**Take Notice** : This notification is not an affirmation of your appointed surveyor's report neither does it imply that our client(s) are agreeable to your surveyor's assessment of the quantum for the repairs. For the avoidance of all doubt, we have been instructed by our client(s) that an independent surveyor shall be appointed for the survey of the repairs required to our client(s) vehicle.

Thanks & Regards

Suhaimi / Service Advisor

Ace Auto Solution

Hp : 9189 2617 / Fax : 6844 5185

23 Kaki Bukit Ave 4, #04-01 (South Wing), S'pore 415933

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.