

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 20 August 2020 11:43 AM
To: Mekavathanan Sarangapani; Manivel Priyadarshini
Cc: Bryan Ang (LKKAuto); Olivia Lau (LKKAuto)
Subject: RE: *PML Chasing- Pls Provide Final Mandate* // III REF: mct19080581 // LKK REF: CC3/III19014962/R1gb3

Hi Mr Meka/ Ms Priya,

We refer to the above matter.

Please be informed that third party is unable to accept g/s \$12K(all-in) and they are looking for \$g/s \$13K which is \$1K difference to settle the matter. Third party top management will proceed further if the case cannot be resolved amicably.

Appreciate if you could review the matter again and advise. Thanks.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>
Sent: Sunday, 12 July 2020 12:16 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: RE: *PML Chasing- Pls Provide Final Mandate* // III REF: mct19080581 // LKK REF: CC3/III19014962/R1gb3

It is a 50/50% case , don't see the need to increase our offer further

Meka

Priya- Please upload to merimen

Mek a

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Sunday, July 12, 2020 9:17 AM
To: Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Olivia

Lau (LKKAUTO) <olivialau@lkkauto.com>

Subject: Re: *PML Chasing- Pls Provide Final Mandate* // III REF: mct19080581 // LKK REF: CC3/III19014962/R1gb3

Dear Sirs/Mdm,

We refer to the above matter.

As per mandate, we have offered up to G/S \$12K(all-in). However third party proposed G/S \$13K(all-in) to settle the matter.

Kindly let us have your further mandate/instruction in Merimen.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)

Sent: Friday, 3 July 2020 9:06 AM

To: Manivel Priyadarshini <manivel@iii.com.sg>

Cc: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>

Subject: RE: *PML Chasing- Pls Provide Final Mandate* // III REF: mct19080581 // LKK REF: CC3/III19014962/R1gb3

Dear Sirs/Mdm,

We refer to the tele-conversation between our Mr Bryan and your Mr Meka regarding to PML letter dated 25/03/2020. We have explained to PML as per our email dated 15/04/2020. PML had come back with their counter proposal(see attached letter dated 13/05/2020).

We summarised the claim as follows for your easy reference: -

	Claimed Amount	Our Offer	TP's counter proposed
1. Cost of Repair (w/GST)	\$ 16,820.29	\$ 16,820.29	\$ 13,406.19
2. Loss of Use (11days x \$100.00)	\$ 1,100.00	\$ 1,100.00	\$ 1,100.00
		\$ 17,920.29	
		@ 50% \$ 8,960.15	
Total	\$ 17,920.29	G/S \$ 8,950.00	\$ 14,506.19

Kindly let us have your further mandate/instruction.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>
Sent: Wednesday, 19 February 2020 5:48 PM
To: Manivel Priyadarshini <manivel@iii.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: *PML Chasing- Pls Provide Final Mandate* // III REF: mct19080581 // LKK REF: CC3/III19014962/R1gb3

Priya

Please assist

Meka

Set/Modify Adjuster

**WARNING: If you Approve an adjuster mandate, the a
directly an offer up to that amount. Insurer offer**

<< Claim Subfolder		Set/Modify Adjuster	
ADJUSTER MANDATE AND INSTRUCTIONS			
Adj Request Remarks:	(No remarks)		
Current Mandate:	S\$ 0.00		
Mandate Decision	<input type="radio"/> Revoke Adjuster Direct Offer - Adjuster to Submit Report <i>without</i> <input type="radio"/> Approve - New Mandate S\$ <input type="text"/> ... Your app		
Ext.Adj. Reinspection?	Let adjuster decide ▼		
Next Report Due:	Final Report ▼ on 04/09/2019 . Set report due date: <input checked="" type="radio"/> to <input type="text"/> 04/09/2019 <input type="button" value="←"/> <input type="button" value="⌘"/> <input type="button" value="→"/> <input type="radio"/> to <input type="text"/> working days f		
Remarks for Adjuster: (if any)	Please refer to our email dated 20.01.20 for our stand on liability.		

From: Manivel Priyadarshini
Sent: Wednesday, February 19, 2020 5:44 PM

To: Hsiao Tong (chewht@lkkauto.com) <chewht@lkkauto.com>
Cc: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>
Subject: RE: *PML Chasing- Pls Provide Final Mandate* // III REF: mct19080581 // LKK REF: CC3/III19014962/R1gb3

Dear Hsiao,

We refer to our email dated 20.01.20.

Please seek mandate for 50%

Thank You
Best Regards,
Priya Manivel
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street, #04/#05 IOB Building, Singapore 049711
Tel:63476100,Ext-284



From: Mekavathanan Sarangapani
Sent: Wednesday, 19 February, 2020 5:40 PM
To: Manivel Priyadarshini <manivel@iii.com.sg>
Cc: Hsiao Tong (chewht@lkkauto.com) <chewht@lkkauto.com>
Subject: FW: *PML Chasing- Pls Provide Final Mandate* // III REF: mct19080581 // LKK REF: CC3/III19014962/R1gb3

Priya

Please assist

Meka

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, February 19, 2020 4:11 PM
To: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>
Cc: Manivel Priyadarshini <manivel@iii.com.sg>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: *PML Chasing- Pls Provide Final Mandate* // III REF: mct19080581 // LKK REF: CC3/III19014962/R1gb3

Hi Mr Meka,

Further to our below email.

Kindly let us have your final mandate as third party is chasing.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Sent: Monday, 10 February 2020 1:34 PM
To: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>
Cc: Manivel Priyadarshini <manivel@iii.com.sg>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: mct19080581

Dear Meka

Survey report and photos have been uploaded in Merimen. Below are the figures.

COR	16,820.29
LOU/R	1,100.00 (estimated)
Search	7.49 (estimated)
 Total	 17,927.28 (approximated)

Appreciate your advice for an amicable settlement with PML.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>
Sent: Tuesday, 4 February 2020 12:56 PM
To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Cc: Manivel Priyadarshini <manivel@iii.com.sg>
Subject: FW: mct19080581

Dear Bryan

As discussed, please revert with figures on a without admission of liability basis please

Meka

From: Mekavathanan Sarangapani
Sent: Tuesday, February 04, 2020 12:51 PM

To: bryanang@lkkauto.com

Subject: mct19080581

Manivel Priyadarshini

From: Manivel Priyadarshini
Sent: Monday, 20 January, 2020 11:10 AM
To: Cecilia Chong (LKK Auto)
Cc: Nivitha (LKK Auto); Mekavathanan Sarangapani
Subject: FW: YOUR REF: MCT19080581 (OUR REF: CC3/III19014962/gb3) *** ACCIDENT INVOLVING SHC 1365E (OI) & SLS 5181K (TP) ON 23/08/2019 ***

Dear Cecilia

Thanks your kind email and note the following contents of the same.

Please see my notes in **Bold Blue** please – There is contrary evidence (TP's CCTV footage which **ought to have been** submitted to us at the beginning of this claim (but not done so by TP) that making our possible very difficult :-

Your Email dated 17.1. 2020 refers :

1. TP changing lane before the collision happen.

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