Vic (LKKAuto)

From: Vic (LKKAuto)

Wednesday, 28 August, 2019 11:36 AM Sent:

To: pml-pbsp@simedarby.com.sg Cc: Admin A; Vic (LKKAuto)

RE: REQUEST FOR DIRECT SETTLEMENT - SME2911C & SJV5707C ON 23/08/2019 Subject:

***LKK REF:CC3/AIG19014958/hb3

Attachments: STATEMENT.pdf

WITHOUT PREJUDICE

Dear Caroline,

We refer to the above matter.

Pelase be infomed that libaility is unclear. Both parties reported that your client changed lane. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with any evidence (if any) your client have to support your claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

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From: Shu Pei (LKKAuto)

Sent: Monday, 26 August, 2019 3:19 PM **To:** pml-pbsp@simedarby.com.sg

Cc: Admin A; CS A Team

Subject: FW: REQUEST FOR DIRECT SETTLEMENT - SME2911C & SJV5707C ON 23/08/2019 ***LKK

REF:CC3/AIG19014958/hb3

Dear Caroline,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report.**

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Monday, 26 August 2019 10:34 AM

To: CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Subject: REQUEST FOR DIRECT SETTLEMENT - SME2911C & SJV5707C ON 23/08/2019

Dear Sirs.

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

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