

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 10 September, 2019 4:06 PM  
**To:** Lily.loi@ow.sg; Kenneth Kong (LKKAUTO)  
**Cc:** 'ONGHockKong OW'; 'Sharon'; angela.tan@ow.sg; Hsiao Tong (LKKAUTO); Admin A; Vic (LKKAUTO)  
**Subject:** RE: Check Liability - SLR1419H Claiming Against SLG457L DOA 21/08/2019 (AIG) \*\*LKK REF:CC6/AIG19014955/Khb3  
**Attachments:** 20190814\_185032\_Forward-camera (online-video-cutter.com).mp4; 20190814\_185200\_Forward-camera (online-video-cutter.com).mp4

Without Prejudice

Dear Lily,

We refer to your below email and the contents were noted.

It seems we need to view the longer version and will ask surveyor to get a copy.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Lily.loi@ow.sg [mailto:Lily.loi@ow.sg]  
**Sent:** Tuesday, 10 September, 2019 10:27 AM  
**To:** Vic (LKKAUTO)  
**Cc:** 'ONGHockKong OW'; 'Sharon'; angela.tan@ow.sg; Hsiao Tong (LKKAUTO); Admin A  
**Subject:** RE: Check Liability - SLR1419H Claiming Against SLG457L DOA 21/08/2019 (AIG) \*\*LKK REF:CC6/AIG19014955/Khb3

Dear Vic,

I cut and reduce the sizes of video footage.

Please check.

If you need longer video, please ask surveyor bring over thumb drive to save a copy from us (100MB)

Thank you.

--

Best Regards,

**Lily Loi (Ms.)**

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

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**From:** [Lily.loi@ow.sg](mailto:Lily.loi@ow.sg) <[Lily.loi@ow.sg](mailto:Lily.loi@ow.sg)>

**Sent:** Friday, 6 September, 2019 5:29 PM

**To:** 'Vic (LKKAUTO)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** 'ONGHockKong OW' <[hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg)>; 'Sharon' <[sharon@ow.sg](mailto:sharon@ow.sg)>; 'angela.tan@ow.sg'

<[angela.tan@ow.sg](mailto:angela.tan@ow.sg)>; 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Check Liability - SLR1419H Claiming Against SLG457L DOA 21/08/2019 (AIG) \*\*LKK

REF:CC6/AIG19014955/Khb3

Dear Vic,

Our video cannot send thru due to huge size.

Can you ask surveyor come and copy the video footage?

--

Best Regards,

**Lily Loi (Ms.)**

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

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**From:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Friday, 6 September, 2019 3:21 PM

**To:** [Lily.loi@ow.sg](mailto:Lily.loi@ow.sg)

**Cc:** 'ONGHockKong OW' <[hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg)>; 'Sharon' <[sharon@ow.sg](mailto:sharon@ow.sg)>; [angela.tan@ow.sg](mailto:angela.tan@ow.sg); Hsiao Tong

(LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Check Liability - SLR1419H Claiming Against SLG457L DOA 21/08/2019 (AIG) \*\*LKK

REF:CC6/AIG19014955/Khb3

Without Prejudice

Dear Lily,

Please find attached copy of our Insured's accident statement.

We would like to request for a copy of your client's video footage for our further action.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** [Lily.loi@ow.sg](mailto:Lily.loi@ow.sg) [mailto:[Lily.loi@ow.sg](mailto:Lily.loi@ow.sg)]

**Sent:** Thursday, 5 September, 2019 7:50 PM

**To:** Vic (LKKAuto)

**Cc:** 'ONGHockKong OW'; 'Sharon'; [angela.tan@ow.sg](mailto:angela.tan@ow.sg); Hsiao Tong (LKKAuto); Admin A

**Subject:** RE: Check Liability - SLR1419H Claiming Against SLG457L DOA 21/08/2019 (AIG) \*\*LKK

REF:CC6/AIG19014955/Khb3

Dear Vic,

Did you got the GIA report from your insured?

--

Best Regards,

**Lily Loi (Ms.)**

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Monday, 2 September, 2019 7:40 PM

**To:** [Lily.loi@ow.sg](mailto:Lily.loi@ow.sg)

**Cc:** 'ONGHockKong OW' <[hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg)>; 'Sharon' <[sharon@ow.sg](mailto:sharon@ow.sg)>; [angela.tan@ow.sg](mailto:angela.tan@ow.sg); Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Check Liability - SLR1419H Claiming Against SLG457L DOA 21/08/2019 (AIG) \*\*LKK  
**REF:**CC6/AIG19014955/Khb3

Without Prejudice

Dear Lily,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA Report.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** [Lily.loi@ow.sg](mailto:Lily.loi@ow.sg) [<mailto:Lily.loi@ow.sg>]

**Sent:** Monday, 2 September, 2019 7:13 PM

**To:** Shu Pei (LKKAuto); Vic (LKKAuto)

**Cc:** 'ONGHockKong OW'; 'Sharon'; [angela.tan@ow.sg](mailto:angela.tan@ow.sg); Hsiao Tong (LKKAuto)

**Subject:** RE: Check Liability - SLR1419H Claiming Against SLG457L DOA 21/08/2019 (AIG) \*\*LKK

**REF:**CC6/AIG19014955/hb3

Dear Officer

Please advise on liability.

Thank you

--

Best Regards,

**Lily Loi (Ms.)**

Senior Claims Executive, Motor Claims Department

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**From:** Lily.loi@ow.sg <Lily.loi@ow.sg>  
**Sent:** Thursday, 29 August, 2019 5:11 PM  
**To:** 'Shu Pei (LKKAUTO)' <shupeil@lkkauto.com>; 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>  
**Cc:** 'ONGHockKong OW' <hockkong.ong@ow.sg>; 'Sharon' <sharon@ow.sg>; 'angela.tan@ow.sg' <angela.tan@ow.sg>; 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>  
**Subject:** RE: Check Liability - SLR1419H Claiming Against SLG457L DOA 21/08/2019 (AIG) \*\*LKK  
REF:CC6/AIG19014955/hb3

Dear Vic,

Please advice on liability  
Thank you

--

Best Regards,

**Lily Loi (Ms.)**

Senior Claims Executive, Motor Claims Department  
D: +65 6481 1522 | F: +65 6481 1011

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**From:** Shu Pei (LKKAUTO) <shupeil@lkkauto.com>  
**Sent:** Monday, 26 August, 2019 3:19 PM  
**To:** Lily.loi@ow.sg  
**Cc:** ONGHockKong OW <hockkong.ong@ow.sg>; Sharon <sharon@ow.sg>; angela.tan@ow.sg; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** RE: Check Liability - SLR1419H Claiming Against SLG457L DOA 21/08/2019 (AIG) \*\*LKK  
REF:CC6/AIG19014955/hb3

Dear Lily,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report.**

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, 26 August 2019 1:52 PM

**To:** Lily Loi OW <[Lily.Lo@ow.sg](mailto:Lily.Lo@ow.sg)>

**Cc:** ONGHockKong OW <[hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg)>; Sharon <[sharon@ow.sg](mailto:sharon@ow.sg)>; [angela.tan@ow.sg](mailto:angela.tan@ow.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Check Liability - SLR1419H Claiming Against SLG457L DOA 21/08/2019 (AIG)

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We will check and get back to you.

By copy to Admin Team,

Kindly assist.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [Lily.lo@ow.sg](mailto:Lily.lo@ow.sg) <[Lily.lo@ow.sg](mailto:Lily.lo@ow.sg)>

**Sent:** Monday, 26 August 2019 1:02 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** 'hockkong.ong' <[hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg)>; 'Sharon Ten' <[sharon@ow.sg](mailto:sharon@ow.sg)>; [angela.tan@ow.sg](mailto:angela.tan@ow.sg)

**Subject:** Check Liability - SLR1419H Claiming Against SLG457L DOA 21/08/2019 (AIG)

Dear Hsiao Tong,

PRI conducted on 26/08/2019,

Would like to check liability.

Please assist.

Thank you.

--

Best Regards,

**Lily Loi (Ms.)**

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

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