

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 11 September, 2019 4:42 PM
To: hu keecheng
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: YOUR REF: SLG 457L - ACCIDENT INVOLVING SLG 457L AND SLR 1419H ALONG COLLYER QUAY ON 21.08.2019

Dear Mdm Tan,

We refer to your below email and the contents were noted.

Please be informed that we are currently pending for the evidence from the claimant as it was mentioned that they have a video footage that shows the entire accident.

Meanwhile, kindly also forward to us any evidence you may have in order for us to defend the claim against your policy and nay photos taken at the time of accident to show the damages sustained by the other vehicle.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: hu keecheng [mailto:hukcheng@gmail.com]

Sent: Wednesday, 11 September, 2019 4:35 PM

To: Vic (LKKAUTO)

Cc: Admin A

Subject: Re: YOUR REF: SLG 457L - ACCIDENT INVOLVING SLG 457L AND SLR 1419H ALONG COLLYER QUAY ON 21.08.2019

Thank you for your note of 6Sep, informing me of the developments in the above case.

Please be informed that I consider to be the aggrieved party as SLR1419H knocked into me and dented my car. As this dent is not so big I'm not making a big fuss about it but it appears that the other party is, for what ever reason unknown to me. I don't think SLR1419H was

damaged and may I know what kind of compensation are they talking about.

Kindly let me know what is the next step. I would be most annoyed if my many years of NCB is damaged by this incident.

Thank you for your attention to this matter.

On Fri, Sep 6, 2019 at 3:32 PM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

06 SEPTEMBER 2019

**TAN KEE CHENG
EMAIL**

BY POST & BY

1 BARKER ROAD

SINGAPORE 309859

Dear Sir/Madam,

OUR REF : CC6/AIG19014955/Khb3

YOUR REF : SLG 457L

ACCIDENT INVOLVING SLG 457L AND SLR 1419H ALONG COLLYER QUAY ON 21.08.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLR 1419H against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy. Unless you have an NCD protector.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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