

Vic (LKKAuto)

From: Lily Loi <lily.loi@ow.sg>
Sent: Tuesday, 10 March, 2020 12:23 PM
To: Vic (LKKAuto)
Cc: Admin A; Sharon Ten; Ling Ting An; Adeline Lim
Subject: LOD - ACCIDENT INVOLVING SLR1419H & SLG457L ON 21/08/2019 (AIG)
Attachments: SLR1419H LOD.pdf

Our Ref : SLR1419H / TP#1019
Your Ref : SLG457L

Without Prejudice

Dear Motor Claims Department,

We refer to the above mentioned accident.

We are claiming as below:

- Cost of Repair (incl. of GST)	S\$373.97
- Loss of Rental (incl. of GST)	S\$128.40 (S\$120 x 1 Days)
- GIA / LTA Search Fees	S\$2.00
Grand Total	S\$504.37

Your prompt attention is most grateful and look forward to your speedy settlement.

Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//WERKZ™ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143 Tel: (+65) 6472 1313 Fax: (+65) 6472 2112
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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Tuesday, 18 February 2020 12:58 PM
To: Lily Loi <lily.loi@ow.sg>
Cc: Admin A <admin-a@lkkauto.com>; Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: PIR - SLR1419H - LKK REF CC6/AIG19014955/Khb3

WITHOUT PREJUDICE

Dear Lily,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Lily Loi [<mailto:lily.loi@ow.sg>]

Sent: Tuesday, 18 February, 2020 12:32 PM

To: Vic (LKKAuto)

Cc: Admin A; Sharon Ten; Ling Ting An

Subject: RE: PIR - SLR1419H - LKK REF CC6/AIG19014955/Khb3

Dear Vic,

As conversation previously, I did mentioned several times that we haven't repair the said car yet due to we are pending your confirmation on liability.

Thank you.

*Police Investigation Result forward on 22/11/2019.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Tuesday, 18 February 2020 10:00 AM
To: Lily Loi <lily.loi@ow.sg>
Cc: Admin A <admin-a@lkkauto.com>; Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: PIR - SLR1419H - LKK REF CC6/AIG19014955/Khb3

Without Prejudice

Dear Lily,

We refer to your below email and to our telephone conversation previously.

Kindly forward the LOD to us for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Lily Loi [<mailto:lily.loi@ow.sg>]
Sent: Thursday, 13 February, 2020 11:56 AM
To: Vic (LKKAuto)
Cc: Admin A; Sharon Ten; Ling Ting An
Subject: RE: PIR - SLR1419H - LKK REF CC6/AIG19014955/Khb3

Dear Vic,

Can get the approval by this week?

Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department
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From: Lily Loi

Sent: Thursday, 6 February 2020 11:53 AM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>

Subject: RE: PIR - SLR1419H - LKK REF CC6/AIG19014955/Khb3

Dear Vic,

Accident happened on 21/08/2019

Police Investigation Result forward to you on 22/11/2019.

Please update liability ASAP.

Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department
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From: Lily Loi

Sent: Thursday, 26 December 2019 5:59 PM

To: 'lily.loi@ow.sg' <lily.loi@ow.sg>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: PIR - SLR1419H - LKK REF CC6/AIG19014955/Khb3

Dear Vic,

Can you please confirm this liability?????

Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department
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From: lily.loi@ow.sg <lily.loi@ow.sg>

Sent: Monday, 25 November 2019 7:13 PM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: PIR - SLR1419H - LKK REF CC6/AIG19014955/Khb3

Dear Vic,

We are pending on your reply.

Can you confirm the liability?

Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department
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From: lily.loi@ow.sg <lily.loi@ow.sg>

Sent: Friday, 22 November 2019 3:22 PM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: PIR - SLR1419H - LKK REF CC6/AIG19014955/Khb3

Dear Vic,

Please confirm the liability.

I need black and white,

Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

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Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Friday, 22 November 2019 3:14 PM

To: lily.loi@ow.sg

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: PIR - SLR1419H - LKK REF CC6/AIG19014955/Khb3

Dear Lily,

We refer to your below email and the contents were noted.

Please forward to us the LOD once COR is finalized for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Suwanna (LKK Auto)

Sent: Friday, 22 November, 2019 2:50 PM

To: lily.loi@ow.sg

Cc: Vic (LKKAuto); Admin A; CS A Team

Subject: FW: PIR - SLR1419H

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Mr. Vic.

Hi Vic,

FYNA, our ref CC6/AIG19014955/Khb3

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: lily.loi@ow.sg <lily.loi@ow.sg>

Sent: Friday, 22 November 2019 2:40 PM

To: CS A Team <cs-a@lkkauto.com>

Subject: PIR - SLR1419H

FYI

Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

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