

Vic (LKKAUTO)

From: hu keecheng <hukcheng@gmail.com>
Sent: Friday, 22 November, 2019 5:47 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Re: YOUR REF: SLG 457L - ACCIDENT INVOLVING SLG 457L AND SLR 1419H ALONG COLLYER QUAY ON 21.08.2019

Please note that I did stopped to look at the damage of the other car but as it happened at a very busy road & there was traffic build-up, I stopped only for a very short while, seeing that the damage to both cars was minimum.

On Fri, Nov 22, 2019 at 5:45 PM hu keecheng <hukcheng@gmail.com> wrote:

Please see attached letter.

On Fri, Nov 22, 2019 at 5:20 PM Vic (LKKAUTO) <vicalpeh@lkkauto.com> wrote:

Dear Mdm Tan,

We refer to your below email.

Kindly furnish us a copy of the Letter from Traffic Police for our review.

Meanwhile, the Third Party repairer had quoted us the cost of repair at around \$450.00 (before our surveyor adjustment).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: hu keecheng [mailto:hukcheng@gmail.com]

Sent: Friday, 22 November, 2019 5:16 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: Re: YOUR REF: SLG 457L - ACCIDENT INVOLVING SLG 457L AND SLR 1419H ALONG COLLYER QUAY ON 21.08.2019

Thank you for the information forwarded. However, I've just received the Traffic Police's clearance and I am not convicted for any offense.

How much is the Claimant asking for? I am not suggesting you are not doing your professional duty but I hope you have also taken into consideration that I was not in the wrong.

On Fri, Nov 22, 2019 at 3:10 PM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Dear Mdm Tan,

We refer further to the below email.

Please be informed that we had received the video footage from the claimant and a copy of the Traffic Police Letter which states that action will be taken against you / your driver for this accident. We believe that you should also receive the same copy of the letter.

In view of the evidence and Traffic Police Investigation result, we are of the view that this is not a good case for us.

As such, we will proceed to settle the claim from the claimant amicably.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

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From: hu keecheng [mailto:hukcheng@gmail.com]

Sent: Wednesday, 11 September, 2019 4:48 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: Re: YOUR REF: SLG 457L - ACCIDENT INVOLVING SLG 457L AND SLR 1419H ALONG COLLYER QUAY ON 21.08.2019

I'm afraid I don't have any evidence since it was not a big thing at that time. I think the other party is trying to be taking advantage of the situation for their own benefit.

On Wed, Sep 11, 2019 at 4:41 PM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

Dear Mdm Tan,

We refer to your below email and the contents were noted.

Please be informed that we are currently pending for the evidence from the claimant as it was mentioned that they have a video footage that shows the entire accident.

Meanwhile, kindly also forward to us any evidence you may have in order for us to defend the claim against your policy and nay photos taken at the time of accident to show the damages sustained by the other vehicle.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

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From: hu keecheng [mailto:hukcheng@gmail.com]

Sent: Wednesday, 11 September, 2019 4:35 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: Re: YOUR REF: SLG 457L - ACCIDENT INVOLVING SLG 457L AND SLR 1419H ALONG COLLYER QUAY ON 21.08.2019

Thank you for your note of 6Sep, informing me of the developments in the above case.

Please be informed that I consider to be the aggrieved party as SLR1419H knocked into me and dented my car. As this dent is not so big I'm not making a big fuss about it but it appears that the other party is, for what ever reason unknown to me. I don't think SLR1419H was damaged and may I know what kind of compensation are they talking about.

Kindly let me know what is the next step. I would be most annoyed if my many years of NCB is damaged by this incident.

Thank you for your attention to this matter.

On Fri, Sep 6, 2019 at 3:32 PM Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:



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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

06 SEPTEMBER 2019

TAN KEE CHENG
BY EMAIL

BY POST &

1 BARKER ROAD
SINGAPORE 309859

Dear Sir/Madam,

OUR REF : CC6/AIG19014955/Khb3

YOUR REF : SLG 457L

ACCIDENT INVOLVING SLG 457L AND SLR 1419H ALONG COLLYER QUAY ON 21.08.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLR 1419H against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy. Unless you have an NCD protector.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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