

ASS. REC. BY:

REF:

CS/A2G19014953/kgf3n2

Special Instruction:

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person): Chun Lu Ying

of

ALH

Date/Time: 22.8.19 12.29p.m

Estimated Cost:

Bill to:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SMH 912Y

Insured:

SDE 6313J

at Workshop m/s:

Hwa Seng Spray Painting

Tel:

9863 067 8

of BIK 160 Sin Ming Drive #05-11

Policy No:

2100426137

Claim No:

469043634454

Sum Insured:

Excess:

Make of Veh:

D.O.A.

25.8.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 22.8.19 1.43p.m

Person Contacted:

Hwa Bann

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SMH 912Y : X
	SDE 6313J : X
12/9	11 Ly @ 3600 email & confirmed LRD @ 5806.96, 91%

ASS. REC. BY:

REF:

AIG/

Kenneth

ASSIGNMENT

SM14 9124

From:

Date:

Estimated Cost:

Veh No:

SDE 6313

Yr Regn:

06, 11

QD/TP/WS/TP RES/OD RES/EVA/INV/MV

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

To Inspect Vehicle No:

Truck / Trailer or

at Workshop m/s

Hwa Seng

Make:

BMW

523i

c.c

2497

Colour:

M. D. Grey

A/C: Insured / Std / NI / NA

Sp. Reading

100754

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WBAFP-32070C866441

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

245/45ZR18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

P

mm

R/Bal.

P

mm

L/Bal.

P

mm

L/Bal.

P

mm

D.O.A.

25/8/19

D.O.I.

26/8/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Insured:

Policy No.

Claims No.

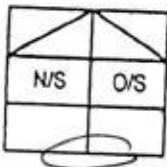
Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

846k

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

04 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

1 / File pass to

RECEIVED 12 SEP 2019

Date/Time, File Pass to?

☐

Preli. Report

1) 12/9 12:00

☐

Final Report

Date/Time, File Return to?

Days Of Repair:

4

Resurvey No. of Trip:

2

Survey Fee:

Transportation:

250

S + RS. \$

11

Fees

Others

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Report Format :

TP

Lump Sum / I.B.K. (\$

2600

TOTAL

261

Date of accident 25/08/2019 at Junction of Serangoon Central road & Upp...

From: Chin, Lee-Ying
To: assignments, Admin A
Cc: Fong, Andy-SY
Sent: 8/26/2019 12:39:12 PM
Attachments:  Scan_20190826 (2).pdf

Hi LKK,

Kindly assist to survey, vehicle in workshop.

Thanks.

Best Regards

Lee Ying, Chin

AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1947

Lee-Ying.Chin@aig.com | www.aig.sg

From: Painter Hsh [mailto:hsh.painter@yahoo.com]

Sent: Monday, August 26, 2019 11:47 AM

To: AIG SGP, Claims-Survey

Subject: [EXTERNAL] Date of accident 25/08/2019 at Junction of Serangoon Central road & Upper S'goon road involving car no : SMH 912 Y & SDE 6313 J

This message is from an external sender; be cautious with links and attachments.

Dear sir,

your insured vehicle number : SDE 6313 J

Kindly arrange your surveyor to conduct survey
on vehicle : SMH 912 Y

Attatch with LTA search , estimate ,police report
and GIA report.

hwee boon

hwa seng spray painting co

hp 98630678

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the

recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Singapore NRIC
Owner ID:	014I

Vehicle Details

Vehicle No.:	SMH912Y
Vehicle to be Exported:	No
Intended Deregistration Date:	27 Aug 2019
Vehicle Make:	B.M.W.
Vehicle Model:	523I 2.5 AT ABS D/AB 2WD 4DR GAS/D NAV
Primary Colour:	Grey
Manufacturing Year:	2011
Engine No.:	03357760N52B25AF
Chassis No.:	WBAFP32070C866441
Maximum Power Output:	150.0 kW (201 bhp)
Open Market Value:	\$49,093.00
Original Registration Date:	29 Jun 2011
First Registration Date:	29 Jun 2011
Transfer Count:	2
Actual ARF Paid:	\$49,093.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Jun 2021
PARF Rebate Amount:	\$27,001.00

Intended COE Rebate Details

COE Expiry Date:	28 Jun 2021
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$67,700.00
COE Rebate Amount:	\$12,430.00
Total Rebate Amount:	\$39,431.00

The information contained herein is correct as at 27 Aug 2019

OK

(Draft)

MLHM19111805 / Lai Hui (Meng Kee) Motor Pte Ltd - Sin Ming
 ENTRY DATE & TIME: 26/08/2019 09:29
 SUBMITTED BY: [To Be Confirmed]

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

Date Of Report 26/08/2019 09:29
 Date Of Accident 25/08/2019 17:45
 Exact Location Of Accident JUNCTION OF SERANGOON CENTRAL RD & UPP S'GOON RD
 Country/State Of Loss SINGAPORE

Vehicle Registration Number SMH912Y
Insured/Policyholder
 Name Of Registered Owner CHUA DIN HWEE, KELVIN
 NRIC No S8006014I
 Email Address FIND.KELVIN@GMAIL.COM
 Mobile Phone No (LOCAL) +65-97632595
 Alternative Phone No Others-97632595

Vehicle Particulars
 Manufacturer BMW
 Model 523i 2.5 AT ABS D/AB 2WD 4DR GAS/D NAV
 Exact Purpose for which vehicle was being used at time of accident PRIVATE USE
 Are you claiming under your own insurance policy for repair to your vehicle? NO
 If No, Please state action to be taken THIRD PARTY
 Vehicle Category PRIVATE CAR

Insurance Company
 Name of Insurance Company SOMPO INSURANCE SINGAPORE PTE. LTD.
 Type Of Coverage COMPREHENSIVE
 Fleet Policy NO
 Policy Number
 Cover Note Number

Driver
 Name of Driver CHUA DIN HWEE, KELVIN
 NRIC No S8006014I
 Date Of Birth 06/03/1980
 Occupation INDOOR
 Date Of Driving Pass 17/05/1999
 Driving Experience 20 YEARS AND 3 MONTHS
 Gender MALE
 Mobile Number (LOCAL) +65-97632595
 Fax Number
 Contact Number OTHERS-97632595
 EMail Address FIND.KELVIN@GMAIL.COM
 Address 8 WOODLEIGH CLOSE
 #13-20
 Postcode 357903
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OWNER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	Name: : TOH CAI YUN Gender: : Female
Passenger 2	Name: : ZAYCUS CHUA Gender: : Male

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO WITH OWNER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY

Vehicle Registration Number	SDE6313J
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	


SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature


Date & Time:

26 AUG 2019


Driver's Signature

(If driver is not the policyholder)

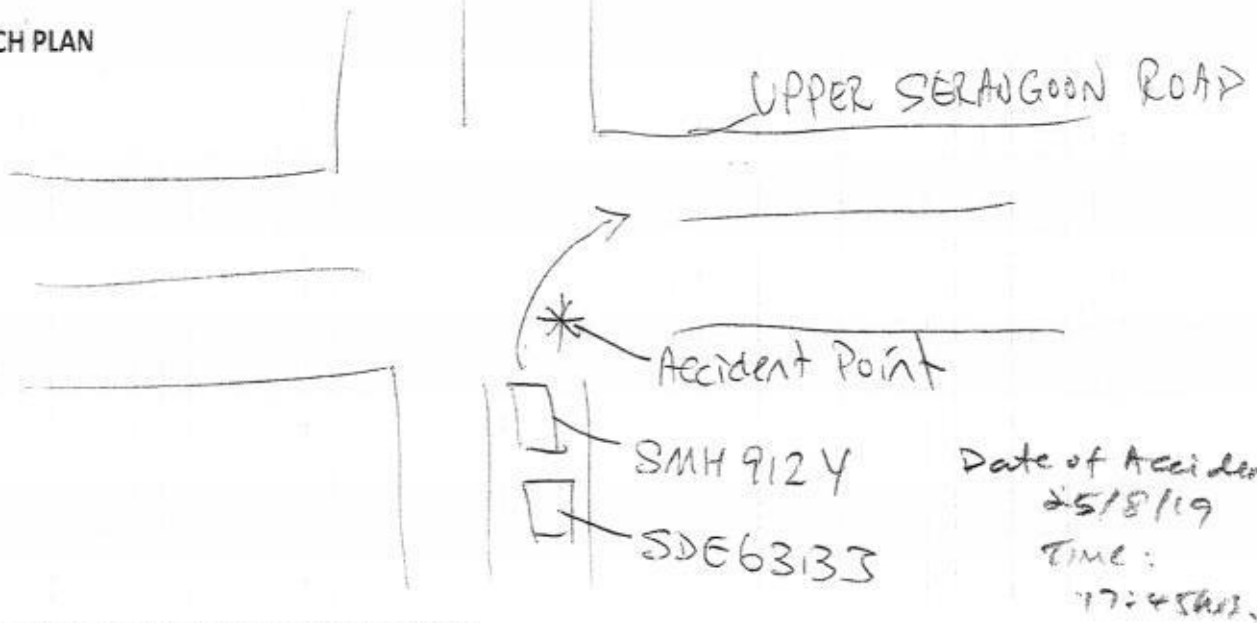
Date & Time: 26 AUG 2019


Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Accident dated on the 25th Aug 2019 at 1745 along Serangoon Central road, vehicle SMH 912 Y was turning right on a cross junction. Just as my vehicle SMH 912 Y was moving off, a Renault SDE 6313 J accelerated and hit me on the rear, causing an accident. Driver of SDE 6313 J has admitted fault and will not contest on the claims. Video Footage has also been recorded for further evidence.

Repair at workshop: HWA SENG SPRAY PAINTING

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 26/08/2019

0930

Driver's Signature

(If driver is not the policyholder)

Date & Time: 26/08/2019

0930

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 26 Aug 2019 / 11:37:40

Receipt Date/Time : 26 Aug 2019 / 11:37:40

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190826-001110

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SDE6313J				
As at 25 Aug 2019/17:45:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SDE6313J Enquiry Fee 20190826113545794930	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx8782	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

HWA SENG SPRAY PAINTING CO

160 Sin Ming Drive

#05-11 Sin Ming Autocity

SINGAPORE 575722

(COMPANY REGISTRATION NO. 09574400B)

TEL : 64533100

FAX : 62669932

Date of accident: 25/08/2019
Your Insured vehicle no: 80E6313J

Not Authorized

Resurvey After Paint

4 days

11 Sep @ 3600h

ESTIMATE REPAIR COSTS TO BMW 523i REG NO.: SMH 912 Y

S\$

1pc	Rear Bumper	
1pc	Rear Bumper Lower Spoiler	
1pc	Rear Bumper Bottom Cover	
1pc	Rear Bumper Adapter	
1pc	Rear Bumper Centre Bracket	
2pc	Rear Side Retainer	(\$137.75/pc)
1pc	Rear Bumper RH Bottom Cover	
1pc	Rear Reinforcement Bar	
2pcs	Parking Sensor	(\$236.85/pc)
10 pcs	Bumper Clips	(\$4/pc)
1pc	End Panel	
1pc	End Panel Top Garnish	
2pcs	Bumper Reflector	(\$36.80/pc)
1pc	Emblem Logo	
1pc	Emblem '523i'	

Bu	1768.50	—
Bu/dp	187.20	—
cm	69.90	✓
cm	192.15	✓
cm	80.95	✓
su	275.50	x
cm	123.70	—
By	772.05	✓
Short	473.70	✓
ru	40.00	—
ru	817.30	x
su	108.60	x
su	73.60	x
ru	71.60	—
ru	64.10	—

5118.85

Less : 10%

511.89

4606.96

LABOUR & MISC CHARGES

Panel Knocking	700.00
Spray Painting	800.00
Labour to Refix Reverse Sensor and Settings	180.00
Labour to Refix Exhaust Pipe	120.00

	700.00	450
	800.00	600
	180.00	60
ru	120.00	x

TOTAL6406.96**HWA SENG SPRAY PAINTING COMPANY**


LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before spray painting
- To display damaged areas during resurvey
- Parts prices are based on "market" condition
- Third party claims are on a "No Fault" basis
- No liability for "No Fault" claims
- Use of "No Fault" claims is at the discretion of the repairer and the company

Act: _____

S: _____

T: _____

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/AIG19014953/KQF3N2

Date: 17/09/2019

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100426137
Claimant Vehicle No :	SMH912Y	Insured Vehicle No :	SDE6313J
Date of Loss:	25/08/2019	Nature of Claim:	TP
		Claim No:	4690436344SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMH912Y		
Make & Model:	BMW 523i, 2.5 AT ABS D/AB 2WD 4DR GAS/D NAV (A)	Engine No:	03357760N52B25AF
Reg. Date:	29/06/2011 (Man. Year: 2011)	Chassis No:	WBAFP32070C866441
Colour:	Metallic Dark Grey	Odometer:	100754 km
Engine Capacity:	2497 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	245/45ZR18	Rear Tyre Size:	245/45ZR18
Front Left Side:	Michelin 8 mm	Rear Left Side:	Michelin 8 mm
Front Right Side:	Michelin 8 mm	Rear Right Side:	Michelin 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	4,606.96	3,459.46	1,147.50	24.91
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,800.00	1,110.00	690.00	38.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,406.96	4,569.46	1,837.50	28.68
Approved Total (Overridden) (S\$)		3,600.00		
Nett Amount (S\$)	6,406.96	3,600.00	2,806.96	43.81

INSPECTION

Date of Assignment:	26/08/2019	
Date Inspected:	26/08/2019	Inspected At:
		Hwa Seng Spray Painting Co (160 SIN MING)
		160 SIN MING DRIVE, #05-11 SIN MING AUTOCITY
		Singapore 575722

Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled	1,768.50 FL	*1,768.50 FL
2	1		*REAR BUMPER LOWER SPOILER	Buckled/Distorted	187.20 FL	*187.20 FL
3	1		*REAR BUMPER BOTTOM COVER	Cracked	69.90 FL	*69.90 FL
4	1		*REAR BUMPER ADAPTER	Cracked	192.15 FL	*192.15 FL
5	1		*REAR BUMPER CENTRE BRACKET	Cracked	80.95 FL	*80.95 FL
6	2		*REAR SIDE RETAINER	Serviceable	275.50 FL	*- FL
7	1		*REAR BUMPER RH BOTTOM COVER	Cracked	123.70 FL	*123.70 FL
8	1		*REAR REINFORCEMENT BAR	Bent	772.05 FL	*772.05 FL
9	2		*PARKING SENSOR	Shorted	473.70 FL	*473.70 FL
10	10		*BUMPER CLIPS	Necessary	40.00 FL	*40.00 FL
11	1		*END PANEL	Repair	817.30 FL	*- FL
12	1		*END PANEL TOP GARNISH	Serviceable	108.60 FL	*- FL
13	2		*BUMPER REFLECTOR	Serviceable	73.60 FL	*- FL
14	1		*EMBLEM LOGO	Necessary	71.60 FL	*71.60 FL
15	1		*EMBLEM 523I	Necessary	64.10 FL	*64.10 FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	5,118.85	3,843.85
- List Item Discount on L Items 10.00/10.00% (S\$)	511.89	384.39
Total Parts (S\$)	4,606.96	3,459.46

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL KNOCKING	New	700.00	450.00
2	SPRAY PAINTING	New	800.00	600.00
3	LABOUR TO REFIX REVERSE SENSOR AND SETTINGS	New	180.00	60.00
4	LABOUR TO REFIX EXHAUST PIPE	New	120.00	0.00
Gross Labour Cost (\$\$)			1,800.00	1,110.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >