

22/03/2002

ASS. REC. BY:

REF: CS3/A1G19014941/Gcf302

Special Instruction:

Survivor: GQ

ASSIGNMENT (Office)

From (Person): chn lu ying

of AIG

Date/Time: 26.8.19 11.06a.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SMJ 1321K

Insured: SLD 4557X

at Workshop m/s Apex Motoring

Tel: 9169 0825

of 25 Kaki Bukit road 4 #01-55

Policy No: 2100471158

Claim No: 0378815879SG

Sum Insured:

Excess:

Make of Veh:

D.O.A. 18.8.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 26.8.19 11.36a.m

Person Contacted: Pei Jie

Vehicle IN/OUT

Date/Time	Action/Instruction (X) Estimate
	SLD 4557X: NA / MSG18019619/24 D.O.A. 27/10/2018
	SMJ 1321K: X
	Disassemble: 4/9/2019
	After repair: 16/9/2019

REF:

A1G

PRS

Car.

ASSIGNMENT

From:

Date:

26-8-2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SMJ 1321K

at Workshop n/s Appx Motoring
of 25 Kaki Bukit Road 4 # 01-55

Insured:

Policy No.

Claims No.

Sum Insured

Excess:

(Client's Record)

Make of Veh.

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

8

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No.

SMJ 1321K

Yr Regd:

2 Feb 2019

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Prius 1.8

C.C.

1797

Colour:

Black

A/C:

Insured / Std / NI / NA

Sp. Reading:

39042

T/Radio:

Insured / Std / NI / NA

Eng/No:

2VW506150 484

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65 R15

R:

4

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

D.O.I.

26-08-19

Survey held at

w/s

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

RECEIVED 13 NOV 2019

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

8

Resurvey No. of Trip:

2

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Report Format :

DAR

Lump Sum / I.B.I. (\$

Survey Fee:

Transportation

) S + R5, 31

) Photos

) Others

TOTAL

180

11

191


...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Aug 2019 Edit Reg		27 Aug 2019 00:00 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: MARK LUI KAI JIE , ID: S9003157J									
Main Claimant: FAVOURITE CAR RENTAL PTE LTD , Co. Reg. No.: 201838589K									
Vehicle Reg. No.: SMJ1321K		Date of Loss: 18/08/2019 14:00 - :59							
Claim Type: TP / 0378815879SG		Policy/Cover Note No.: 2100471158 (Comprehensive) Coverage: 17/06/2019 - 16/06/2020							
Vehicle Reg. No. (Insured): SLD4557X		Policy No. (Claimant):							
		Excess:							
Repairer: Apex Motoring () 25 Kaki Bukit Road 4, #01-55 Synergy @ KB, 417800 Kaki Bukit - Tel:									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 05/09/2019]									
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail					
<ul style="list-style-type: none"> AIG_SG (28/08/2019): Request To Upload TP GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHIC...

From: Chin, Lee-Ying
To: assignments, Admin A
Cc: Fong, Andy-SY
Sent: 8/26/2019 11:06:25 AM
Attachments:  190859.pdf

Hi LKK,

Kindly assist to survey, vehicle in workshop.

Thanks.

Best Regards

Lee Ying, Chin

AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1947

Lee-Ying.Chin@aig.com | www.aig.sg

IMPORTANT NOTICE:

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CATHERINE LIM LLC

林 ADVOCATES & SOLICITORS
翠 NOTARY PUBLIC - 公证官
玲 COMMISSIONER FOR OATHS- 宣誓官
律
師 CATHERINE C.L.LIM
館 DIRECTOR
LL.B (HONS) SINGAPORE-法律系-律師
M.B.A. (BUSINESS LAW)-商业系-硕士

20 Havelock Road #03-01
Central Square Singapore 059765
UEN No. 201310922K
GST Registration No. 201310922K
Tel: (65) 6438 5500
Fax: (65) 6438 0111
www.catherinelimllc.com
Email: info@catherinelimllc.com
CATHERINE LIM LLC is a law corporation
with limited liability

Your Ref: SLD 4557X (AIG) / SKH 5515B (AXA) / SMG 5180P (AXA)
Our Ref: CL/190859/T/APEX.sg

22 August 2019

AIG Asia Pacific Insurance Pte Ltd
AIG Building
78 Shenton Way
#07-16
Singapore 079120
Attn: Motor Claims Department

via fax: 6415 3727 & By Hand

M/s AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept

via email & By Hand

Mark Lui Kai Jie
856 Old Holland Road
Singapore 278694

CERTIFICATE OF POSTING
(Please be informed that all supporting documents
have been forwarded to your insurer.)

Desmond Tan Chiew Kwee
Blk 245 Jurong East Street 24
#07-693
Singapore 600245

CERTIFICATE OF POSTING
(Please be informed that all supporting documents
have been forwarded to your insurer.)

Kang Hien
1 Kim Seng Walk
#13-09
Singapore 239403

CERTIFICATE OF POSTING
(Please be informed that all supporting documents
have been forwarded to your insurer.)

Dear Sir

**RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO
PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)**

**ACCIDENT INVOLVING SMJ 1321K / SMG 5180P / SKH 5515B / SLD 4557X ON 18.08.2019 ALONG
ECP AFTER FORD ROAD**

We are instructed by **FAVOURITE CAR RENTAL PTE LTD** to notify you of a road traffic accident involving
our client's vehicle No. SMJ 1321K and vehicle No. SMG 5180P, SKH 5515B, SLD 4557X driven by you at the
material time. A copy of the Singapore Accident Statement and/or Police Report is enclosed.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the
damaged motor vehicle, please let us know within **2 working days** of your receipt of this notice whether you/your

insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

Venue: 25 kaki bukit road 4 #01-55 Synergy@kb S(417800)

Contact: Peijie @ 9169 0825

Yours faithfully

A handwritten signature in black ink, appearing to be 'Enc' or similar, written over the word 'Enc'.

cc: clients

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	589K
Vehicle Details	
Vehicle No.:	SMJ1321K
Vehicle to be Exported:	No
Intended Deregistration Date:	06 Nov 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.8S CVT
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	2ZR2B87166
Chassis No.:	ZVW506150484
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$26,086.00
Original Registration Date:	22 Feb 2019
First Registration Date:	22 Feb 2019
Transfer Count:	0
Actual ARF Paid:	\$18,521.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Feb 2029
PARF Rebate Amount:	\$13,890.00
Intended COE Rebate Details	
COE Expiry Date:	21 Feb 2029
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$32,909.00
COE Rebate Amount:	\$29,928.00
Total Rebate Amount:	\$43,818.00

The information contained herein is correct as at 06 Nov 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	19/08/2019 16:00
Date Of Accident	18/08/2019 14:35
Exact Location Of Accident	ECP AFTER FORD ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMJ1321K
Insured/Policyholder	
Name Of Registered Owner	FAVOURITE CAR RENTAL PTE LTD
Co Reg No	201838589K
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-84683362
Alternative Phone No	OFFICE-84683362
Vehicle Particulars	
Manufacturer	TOYOTA
Model	PRIUS
Exact Purpose for which vehicle was being used at time of accident	PRIVATE HIRER USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE
Insurance Company	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A29110539MCX
Cover Note Number	
Driver	
Name of Driver	NG KOK CHYE
NRIC No	S1524661H
Date Of Birth	01/08/1962
Occupation	OUTDOOR
Date Of Driving Pass	12/11/1984
Driving Experience	34 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-84683362
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLK 45 TELOK BLANGAH DRIVE #03-141
Postcode	100045
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	5
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : UNKNOWN GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	TOA PAYOH NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 93 TOA PAYOH CENTRAL TOA PAYOH COMMUNITY BUILDING , POSTCODE: 319194 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-2519999 - FAX NO: 63548749
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	WITH OWNER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKH5515B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	

Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number SLG3237K
Vehicle Make/Model/Colour
Details Of Properties
Vehicle Category PRIVATE CAR
Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 3

Vehicle Registration Number SMG5180P
Vehicle Make/Model/Colour
Details Of Properties
Vehicle Category PRIVATE CAR
Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 4

Vehicle Registration Number SLD4557X
Vehicle Make/Model/Colour
Details Of Properties
Vehicle Category PRIVATE CAR
Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name NG KOK CHYE
Approximate Age
Injuries Sustain
Injured person in which vehicle? SMJ1321K

Were seat belts worn?

YES

Was this injured conveyed to hospital by ambulance?

NO

Address

APT BLK 45 TELOK BLANGAH DRIVE #03-141

Postcode

100045

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repeal policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

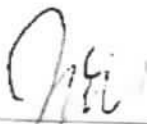
I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time: 19/08/19
12:41pm


Driver's Signature

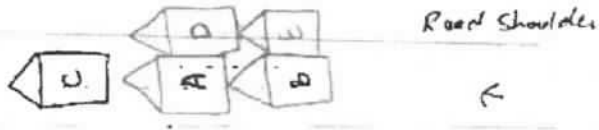
(If driver is not the policyholder)
Date & Time: 19/08/19
12:41pm


Repairs Centre Personnel's Signature

Name:
NRJC/FIN No.:

Sketch Plan #2

SKETCH PLAN



A 10N1231K
 B SK42L15E
 C SL63227K
 D SUG518SP
 E SL04557X

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to Police Report

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
 Date & Time: 11/08/19

12 41pm

Driver's Signature
 (if driver is not the policyholder)

Date & Time: 11/08/19
 12 41pm

Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:



**SINGAPORE
POLICE FORCE**



T/20190819/2048

Police Station Of Origin:
Toa Payoh N.P.C
93 Toa Payoh Central #01-02 Toa Payoh
Community Building SINGAPORE 319194
Tel No: 1800-2519999

1 of 3

Report No. T/20190819/2048

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 19/08/2019 11:44		Vide Report No.:		Station Diary No.: 81	
Informant's Particulars					
Name of Informant: NG KOK CHYE			Address: APT BLK 45 TELOK BLANGAH DRIVE #03-141 SINGAPORE 100045		
ID Type / ID No.: NRIC NO / S1524661H			Contact No.: Home/Office: Mobile: 84683362		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 57	Date of Birth: 01/08/1962	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: Grab Driver			Driving Licence Information: Class: 3 Date of Expiry:		

General Information of the Accident				
Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 18/08/2019 14:35	Type of Location: Flyover
Location: Along Road 1 EAST COAST EXPRESSWAY Towards Tanjong Katong, after Ford Road				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: One Way		Traffic Control:	Traffic Volume: Light	
Type of Collision: Chain Collision			Anyone conveyed by ambulance: No	

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SKH5515B	Car				Slightly Damaged	0
SLD4557X	Car					0
SLG3237K	Car				Slightly Damaged	0
SMG5180P	Car					0
SMJ1321K	Car				Slightly Damaged	0



**SINGAPORE
POLICE FORCE**



T/20190819/2048

Police Station Of Origin:

Toa Payoh N.P.C

93 Toa Payoh Central #01-02 Toa Payoh

Community Building SINGAPORE 319194

Tel No: 1800-2519999

2 of 3

Report No. T/20190819/2048

CONTINUATION OF REPORT

Brief Details.

On 18/08/2019 at about 1435hrs, I was driving my vehicle (SMJ1321K) along ECP towards Tanjong Katong on the first lane. While I was driving, the vehicle (SLG3237K), in front of me, suddenly slow down and come to a stop. As such, I follow through and stopped behind him.

Subsequently, a vehicle (SKH5515B) behind me came to a stop as well but hit onto my rear. Few second later, a vehicle(SMG5180P) had cut in from the right side at the vehicle (SKH5515B) behind me. This resulted the vehicle (SKH5515B) to hit onto the rear of my vehicle again. Due to the impact, my vehicle inch forward and hit onto the vehicle in front of me.

When I alighted my vehicle, I saw that behind the vehicle(SMG5180), had another vehicle(SLD4557X) behind. I did not know why both the vehicle tried to cut beside the vehicle(SKH5515B) on the right.

There was ambulance and enforcement unit at scene but I was unsure if there was anyone conveyed to the hospital. I was unsure if any government property was damaged when the two vehicles, tried to cut in from the right, which was very close to the expressway railing.

I do have a video recording on my vehicle.

On 19/08/2019, i went to consult a doctor at Horizon Medical Pte Ltd and was given a 5 days of MC.

POLICE REPORT



SINGAPORE
POLICE FORCE



T/20190819/2048

Police Station Of Origin:

Toa Payoh N P C

93 Toa Payoh Central #01-02 Toa Payoh

Community Building SINGAPORE 319194

Tel No: 1800-2519999

3 of 3

Report No T/20190819/2048

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

E /

Sgt 2 KELVIN ONG LIN WEI

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

19/08/2019 11:44

Officer In Charge Of Case:

TP / AEIT /

Sgt 2 SHARIFAH NOR FARIZAN BINTE SYED

MOHD SAID

Classification Of Case:

Contact No: 65476172

Authentication Stamp

NP1

SN 168

SIGNATURE

(01)Bent (2)Dented (3)Distorted (4)Cracked (5)Cut (6)Scratched
(07)Deformed (08)Shifted (09)Buckled (10)Broken (11)Necessary
(12)Missing (13)Torn (14)Unconfirmed (15)Not Working

MOTORCAR (Rear)

(1)Replace (✓) (2)Repair(✓) (3)Check (✓)
(4)Not Consistent (NC)

Rear Portion

NAC	INC	Item	CON	AC	Qty
1137	993626	Rear Number Plate			
1138	993627	Rear Number Plate Base			
1139	993630	Rear Number Plate Garnish			
1140	993632	Rear Number Plate Lamp			
1141	992958	Rear Bumper	Re ✓		
1142	993085	Rear Bumper Upper			
1143	993017	Rear Bumper Lower	Re ✓		
1144	993054	Rear Bumper Side			
1145	993103	Rear Bumper Tow Cover	mis ✓		
1146	992341	Rear Bumper Clips	NC ✓		
1147	992976	Rear Bumper Bracket			
1148	993068	Rear Bumper Side Retainer	Re ✓	2	
1149	993045	Rear Bumper Reinforcement	BT ✓		
1150	992970	Rear Bumper Beam			
1151	993077	Rear Bumper Sponge	CHA ✓		
1152	992999	Rear Bumper Damper			
1153	993040	Rear Bumper Protector			
1154	993036	Rear Bumper Pad lamp RH	CHA ✓		
1155	993026	Rear Bumper Moulding			
1156	993044	Rear Bumper Reflector			
1157	993023	Rear Bumper Lower Spoiler			
1158	994023	Reverse Sensor			
1159	993327	Rear End Panel			
1160	993339	Rear End Panel Top Garnish			
1161	993333	Rear End Panel Inner Trim			
1162	990333	Boot Compartment Inner Trim			
1163	993851	Rear LH Taillamp			
1164	993853	Rear LH Taillamp Garnish			
1165	993859	Rear LH Taillamp Panel			
1166	995116	Rear RH Taillamp			
1167	993853	Rear RH Taillamp Garnish			
1168	993859	Rear RH Taillamp Panel			
1169	993554	Rear Apron Panel			
1170	992895	Bootlid			
1171	991328	Bootlid Emblem			
1172	990356	Bootlid Handle			
1173	995250	Bootlid Moulding			
1174	990376	Bootlid Reflector			
1175	995222	Bootlid Lamp LH			
1176	992899	Bootlid Lamp RH			
1177	995243	Bootlid Lock			
1178	990377	Bootlid Rubber			
1179	990382	Bootlid Hinge			
1180	993877	Bootlid Spoiler			
1181	994543	Tailgate	Repair ✓		
1182	991328	Tailgate Emblem	Re ✓	3	
1183	994643	Tailgate Outer Handle			
1184	994640	Tailgate Moulding			
1185	994545	Tailgate Garnish			
1186	994648	Tailgate Reflector			
1187	994549	Tailgate Lamp			
1188	994646	Tailgate Protector			
1189	994676	Tailgate Wiper Arm			
1190	994677	Tailgate Wiper Blade			
1191	994679	Tailgate Wiper Nozzle			
1192	994555	Tailgate Wiper Motor			
1193	994602	Tailgate Glass			
1194	994606	Tailgate Glass Rubber			
1195	994604	Tailgate Glass Moulding			
1196	994607	Tailgate Glass Sealant			
1197	994629	Tailgate Lock			
1198	994651	Tailgate Rubber			
1199	994611	Tailgate Hinge			
1200	994594	Tailgate Damper			
1201	994613	Tailgate Inner Board			

Vehicle No:

SMJB21K

NAC	INC	Item	CON	AC	Qty
1202	993784	Spare Tyre Board			
1203	994328	Spare Tyre Panel			
1204	995065	Spare Tyre			
1205	994326	Spare Tyre Lock Screw			
1206	993787	Spare Tyre Cover			
1207	995323	Triangle Breakdown Sign			
1208	990507	CD Changer Assy			
1209	990164	Antenna			
1210	990534	Centre Exhaust Pipe Assy			
1211	990532	Centre Exhaust Mounting			
1212	993364	Rear Exhaust Pipe			
1213	993357	Rear Exhaust Chrome Pipe			
1214	993361	Rear Exhaust Mounting			
1215	993358	Rear Exhaust Heat Shield			
1216	995223	Rear LH Chassis Member			
1217	993165	Rear RH Chassis Member			
1218	993436	Rear LH Fender			
1219	993449	Rear LH Fender Protector			
1220	993420	Rear LH Fender Inner Panel			
1221	993431	Rear LH Fender Inner Trim			
1222	993415	Rear LH Fender Inner Garnish			
1223	993425	Rear LH Fender Inner Shield			
1224	993621	Rear LH Mudflap			
1225	993933	Rear LH Wheel Rim			
1226	994025	Rear LH Rim Cover			
1227	995065	Rear LH Tyre			
1228	993456	Rear RH Fender	Repair ✓		
1229	993450	Rear RH Fender Protector			
1230	993420	Rear RH Fender Inner Panel			
1231	993431	Rear RH Fender Inner Trim			
1232	993415	Rear RH Fender Inner Garnish			
1233	993425	Rear RH Fender Inner Shield			
1234	993622	Rear RH Mudflap			
1235	993934	Rear RH Wheel Rim	cut ✓		
1236	994025	Rear RH Rim Cover			
1237	995065	Rear RH Tyre	pwn ✓		
1238	995162	Rear Fender Extension Panel LH			
1239	993401	Rear Fender Extension Panel RH			
1240	993430	Rear Fender Inner Top Garnish			
1241	993673	Rear Fender 1/4 Glass			
1242	993452	Rear Fender 1/4 Glass Rubber			
1243	993453	Rear Fender 1/4 Glass Sealant			
1244	993949	Rear Windscreen Glass			
1245	993976	Rear Windscreen Rubber			
1246	993961	Rear Windscreen Moulding			
1247	993955	Rear Windscreen Sealant			
1248	994729	Third Brake Light			
1249	993385	Rear Fender Air Grille			
1250	992167	Fuel Lid			
1251	992168	Fuel Neck			
1252	992179	Fuel Tank			
1253	992184	Fuel Tank Bracket			
1254	992191	Fuel Tank Float			
1136	990247	Sticker			

No of Items:

Assessor:

07/02/2017

Condition (CON)
 01 Bent 02 Dented 03 Distorted 04 Cracked 05 Rusted 06 Scratched
 07 Deformed 08 Shifted 09 Juddled 10 Broken 11 Necessary 12 Missing
 13 Form 14 Unconfirmed 15 Not Working

MOTOR CAR (RH)

ACTION (ACT)
 11 Replace (✓) 12 Repair (X) 13 Check (✓)
 14 Use Components (NC)

Vehicle No:

SMI 1321K

Right Portion

NAC	INC	Item	CON	AC	Qty
1316	995327	Frt RH Door	BT	✓	
1317	991654	Frt RH Door Protector			
1318	991601	Frt RH Door Hinge			
1319	991685	Frt RH Door Wing Mirror			
1320	991583	Frt RH Door Garnish			
1321	991639	Frt RH Door Glass Outer Moulding			
1322	991588	Frt RH Door Glass Inner Moulding			
1323	991584	Frt RH Door Glass			
1324	991595	Frt RH Door Glass Regulator			
1325	991596	Frt RH Door Glass Regulator Motor			
1326	991662	Frt RH Door Rubber			
1327	991636	Frt RH Door Outer Handle			
1328	991607	Frt RH Door Inner Handle			
1329	991625	Frt RH Door Lock w/Key			
1330	991624	Frt RH Door Lock			
1331	991562	Frt RH Door Central Lock			
1332	991675	Frt RH Door Switch			
1333	991617	Frt RH Door Inner Trim Board			
1334	991568	Frt RH Door Checker			
1335	991575	Frt RH Door Felt			
1336	991688	Frt RH Door Wire Harness			
1337	991683	Frt RH Door Window Glass Pillar			
1338	991640	Frt RH Door Outer Pillar			
1339	991613	Frt RH Door Inner Pillar			
1340	991646	Frt RH Door Pillar Inner Garnish			
1341	990554	Centre Pillar RH			
1342	990543	Centre Inner Pillar RH			
1343	990518	Centre Pillar Upper Garnish RH			
1344	990565	Centre Pillar Lower Garnish RH			
1345	991670	Frt RH Door Step Garnish			
1346	994058	Rocker Panel RH	repair		
1347	994049	Rocker Panel Inner Panel RH			
1348	994047	Rocker Panel Garnish RH			
1349	994055	Rocker Panel Outer Side Skirt RH			
1004	991300	Frt Bumper			
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer			
1008	991433	Frt Bumper Reinforcement			
1010	991468	Frt Bumper Sponge			
1011	991427	Frt Bumper Protector			
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1030	991821	Frt RH Headlamp Assy			
1032	995089	Frt RH Side Lamp			
1105	995071	Frt RH Fender	bu	✓	
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector			

NAC	INC	Item	CON	AC	Qty
1350	993201	Rear RH Door	BT	✓	
1351	993284	Rear RH Door Protector			
1352	995307	Rear RH Door Hinge			
1353	993228	Rear RH Door Garnish			
1354	993278	Rear RH Door Glass Outer Moulding			
1355	993231	Rear RH Door Glass Inner Moulding			
1356	993229	Rear RH Door Glass			
1357	993289	Rear RH Door Glass Regulator			
1358	993240	Rear RH Door Glass Regulator Motor			
1359	993294	Rear RH Door Rubber			
1360	993276	Rear RH Door Outer Handle			
1361	993251	Rear RH Door Inner Handle			
1362	993261	Rear RH Door Lock			
1363	993256	Rear RH Door Inner Trim Board			
1364	993218	Rear RH Door Checker			
1365	993230	Rear RH Door Glass Channel			
1366	993242	Rear RH Door Glass Triangle Garnish			
1367	993285	Rear RH Door 1/4 Glass			
1368	993288	Rear RH Door 1/4 Glass Rubber			
1369	993287	Rear RH Door 1/4 Glass Pillar			
1370	993306	Rear RH Door Step Garnish			
1371	993309	Rear RH Door Switch			
1311	994070	Roof Top Panel			
1312	994098	Roof Top Moulding			
1313	994085	Roof Top Air-bag			
1314	994084	Roof Top Air-bag Sensor			
1315	994083	Roof Top Air-bag Control Unit			
1141	992958	Rear Bumper			
1147	992976	Rear Bumper Bracket			
1148	993068	Rear Bumper Side Retainer			
1149	993045	Rear Bumper Reinforcement			
1151	993077	Rear Bumper Sponge			
1153	993040	Rear Bumper Protector			
1155	993026	Rear Bumper Moulding			
1157	993023	Rear Bumper Lower Spoiler			
1166	995116	Rear RH Taillamp			
1228	993456	Rear RH Fender			
1229	993450	Rear RH Fender Protector			
1136	990247	Sticker			

No of Items: _____

Assessor: _____

Vehicle No: 5MJ 05211K

Undercarriage

NAC	INC	Item	CON	AC	Qty
1372	995163	Frt LH Shock Absorber			
1373	991944	Frt LH Shock Absorber Mounting			
1374	990632	Frt LH Coil Spring			
1375	995198	Frt LH Knuckle Arm			
1376	995199	Frt LH Knuckle Arm Bearing			
1377	995178	Frt LH Lower Arm			
1378	995169	Frt LH Upper Arm			
1379	995183	Frt LH Tie Rod			
1380	995143	Frt LH Drive Shaft			
1381	990661	Frt LH Control Arm			
1382	992062	Frt LH Trailing Arm			
1383	991848	Frt LH Leaf Spring			
1384	991293	Frt LH Brake Disc Rotor			
1385	991281	Frt LH Brake Caliper			
1386	991292	Frt LH Brake Pipe			
1387	991287	Frt LH Brake Hose			
1388	991295	Frt LH Brake Sensor Wire			
1389	991989	Frt Stay Bar Bracket			
1390	994455	Steering Rack & Pinion			
1391	994435	Steering Cross Member			
1392	994519	Frt Sub Frame			
1393	992003	Frt Sub Frame Mounting			
1394	991217	Frt Anti Roll Bar			
1395	991219	Frt Anti Roll Bar Linkage			
1396	990887	Engine Block			
1397	990890	Engine Block Gasket			
1398	990972	Engine Oil Sump			
1399	990960	Engine Oil			
1400	992224	Gear Box Assy			
1401	992229	Gear Box Gasket			
1402	992241	Gear Box Oil Sump			
1403	992257	Gear Oil			
1410	990534	Centre Exhaust Pipe Assy			
1411	990532	Centre Exhaust Mounting			
1404	991134	Floor Panel			
1405	993719	Rear LH Shock Absorber			
1406	993723	Rear LH Shock Absorber Mounting			
1407	993170	Rear LH Coil Spring			
1408	993550	Rear LH Knuckle Arm			
1409	993551	Rear LH Knuckle Arm Bearing			
1410	993597	Rear LH Lower Arm			
1411	993884	Rear LH Upper Arm			
1412	995161	Rear LH Drive Shaft			
1413	995216	Rear LH Control Arm			
1414	993881	Rear LH Trailing Arm			
1415	993573	Rear LH Leaf Spring			
1416	992941	Rear LH Brake Disc Rotor			
1417	992937	Rear LH Brake Caliper Assy			
1418	990434	Rear LH Brake Pipe			
1419	992946	Rear LH Brake Hose			
1420	993819	Rear Sub Frame			
1421	993820	Rear Sub Frame Mounting			
1422	992813	Rear Anti Roll Bar			
1423	990168	Rear Anti Roll Bar Linkage			
1424	990202	Axle Beam			
1425	990170	Rear Axle Panhard Rod			
1426	990810	Differential Assy			
1427	992706	Propeller Shaft			

[illegible]

No of Items: _____ Assessor: _____

Original copy

...CLAIM SUBFOLDER...(Pending for Survey Report)












































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Aug 2019 Edit Reg		26 Aug 2019 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case























































Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS				[Created by adjuster]					
Insured:	MARK LUI KAI JIE, ID: S9003157J								
Main Claimant:	FAVOURITE CAR RENTAL PTE LTD, Co. Reg. No.: 201838589K								
Vehicle Reg. No.:	SMJ1321K	Date of Loss:	18/08/2019 14:00 - :59 [5 Months and 27 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 0378815879SG	Policy/Cover Note No.:	2100471158 (Comprehensive) Coverage: 17/06/2019 - 16/06/2020						
Vehicle Reg. No. (Insured):	SLD4557X	Policy No. (Claimant):							
		Excess:							
Repairer:	Apex Motoring () 25 Kaki Bukit Road 4, #01-55 Synergy @ KB, 417800 Kaki Bukit - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 05/09/2019]								
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail					
<ul style="list-style-type: none"> AIG_SG (28/08/2019): Request To Upload TP GIA Report 									
ALL ASSOCIATED TASKS 				View All Search Tasks Create New Task Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMJ1321K (0378815879SG)
[SLD4557X]
TP
FAVOURITE CAR RENTAL PTE LTD
Aug 18 2019 2:00PM
[MARK LUI KAI JIE]
Apex Motoring

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
Photos/Images						3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
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Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>				
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/AIG19014941/GCF3E2

Date: 14/11/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100471158

Claimant

Vehicle No : SMJ1321K

Insured Vehicle No : SLD4557X

Date of Loss: 18/08/2019

Nature of Claim: TP

Claim No: 0378815879SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMJ1321K

Make & Model: TOYOTA PRIUS, 1.8 HYBRID CVT (A)

Engine No: 2ZR2B87166

Reg. Date: 22/02/2019 (Man. Year: 2018)

Chassis No: ZVW506150484

Colour: Black

Odometer: 39042 km

Engine Capacity: 1797 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Yokohama 5 mm

Rear Left Side: Yokohama 5 mm

Front Right Side: Yokohama 5 mm

Rear Right Side: Yokohama 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 26/08/2019

Date Inspected: 26/08/2019 Inspected At:

Apex Motoring
25 Kaki Bukit Road 4, #01-55 Synergy
@ KB
Singapore 417800

Estimated Period of Repair: 8.0 days

Adjuster: XING GUO QIANG

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	0.00 F	*- F
2	1		*REAR BUMPER LOWER	Deformed	0.00 F	*- F
3	1		*REAR BUMPER TOW COVER	Missing	0.00 F	*- F
4	1		*REAR BUMPER CLIPS	Necessary	0.00 F	*- F
5	2		*REAR BUMPER SIDE RETAINER	Deformed	0.00 F	*- F
6	1		*REAR BUMPER REINFORCEMENT	Bent	0.00 F	*- F
7	1		*REAR BUMPER SPONGE	Cracked	0.00 F	*- F
8	1		*REAR BUMPER LAMP RH	Cracked	0.00 F	*- F
9	1		*TAILGATE	Repair	0.00 F	*- F
10	3		*TAILGATE EMBELM	Necessary	0.00 F	*- F
11	1		*REAR RH FENDER	Repair	0.00 F	*- F
12	1		*REAR RH WHEEL RIM	Cut	0.00 F	*- F
13	1		*REAR RH TYRE	Punctured	0.00 F	*- F
14	1		*FRT RH DOOR	Bent	0.00 F	*- F
15	1		*ROCKER PANEL RH	Repair	0.00 F	*- F
16	1		*REAR RH DOOR	Bent	0.00 F	*- F
17	1		*REAR RH KNUCKLE ARM	Bent	0.00 F	*- F
18	1		*REAR RH KNUCKLE ARM BEARING	Necessary	0.00 F	*- F
19	1		*REAR RH LOWER ARM	Bent	0.00 F	*- F
20	1		*FRT RH FENDER	Buckled	0.00 F	*- F

F=Franchise part.

Total Parts (\$\$)	0.00	0.00
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >