

Jia Le (LKK Auto)

From: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>
Sent: Friday, 20 September 2019 7:25 PM
To: Jia Le (LKK Auto)
Subject: Your ref: 7862647863SG [ACCIDENT INVOLVING VEHICLES SLP284X AND SHD6488X ON 12/06/2017]

Dear Jia Le,

We have reviewed TP's video and gathered that TP swerved towards OI's lane causing collision when a TransCab taxi signaled right while overtaking TP. It is clearly the negligence of TP to side swipe OIV.

From OI's video footage, OIV was travelling straight and did not change/swerve to TP's lane.

We shall maintain our position to reject TP claim.

Thank you.

Tee Chee Wah
AIG

Complex Claims Examiner
Claims Department

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From: Mavis, Chew
Sent: Tuesday, September 10, 2019 8:50 AM
To: Tee, Chee-Wah
Cc: Khoo, Kay-Eng; Olea, Maricel; Jia Le (LKK Auto)
Subject: #7862647863SG003#022# << AIG ref [ACCIDENT INVOLVING VEHICLES SLP284X AND SHD6488X ON 12/06/2017]

Dear Tee,

Please note that 7862647863SG003 has been reopened and assigned to you. Reassignment listing has been updated. Kindly review the matter and give your mandate to LKK, thank you.

Best Regards,

Ms. Mavis Chew
AIG

Complex Claims Examiner

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From: Khoo, Kay-Eng

Sent: Monday, September 09, 2019 11:10 PM

To: jjale@lkkauto.com; Mavis, Chew; Olea, Maricel

Subject: FW: Your ref: 7862647863SG [ACCIDENT INVOLVING VEHICLES SLP284X AND SHD6488X ON 12/06/2017]

Dear Jia Le,

Am forwarding your email to my colleagues. Please liaise with the assigned case handler directly and exclude me from subsequent email on the matter.

Dear Maricel and Mavis,

This file was previously handled by me. Appreciate if you can reassign this case, thank you.

Khoo Kay Eng

AIG

Manager, Auto Property Damage Claims
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Friday, September 06, 2019 9:43 AM
To: Khoo, Kay-Eng
Subject: [EXTERNAL] Your ref: 7862647863SG [ACCIDENT INVOLVING VEHICLES SLP284X AND SHD6488X ON 12/06/2017]

This message is from an external sender; be cautious with links and attachments.

Dear Mr Khoo,

We refer to the above matter.

We rejected the claim on 08/08/2017. Third Party provide the video footage on 29/08/2019.

The video shows that insured was travelling in between 1st lane and 2nd lane and Third Party taxi overtook and collided onto insured's vehicle.

As such, we suggest to offer 50/50 liability.

Third Party video uploaded in Merimen.

Kindly let us have your comments/instruction.

Thank you.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

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