

ASSIGNMENT

Surveyor:

STEVE

DOI: 27/08/2019

Date / Time: 22/08/2019

Registered in Merimen: 23/08/2019

Pre-assign / CCU / FTE



Insured Vehicle No. : SGR 282A

Claim No. : 1201900024759

Name of Insured : LEONG THENG WEI

Policy No. : PNPV2019-00000199

Insured Tel No. : HP: +65-91092328

Make / Model : MERCEDES-BENZ GLA180-1.6 (A)

Excess Sec II : S\$ D.O.A : 18/08/2019 12:00

Place of Accident : 37 PUNGGOL FIELD CARPARK

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SMK 8976U

INSRS:
WSP: O.S.K AUTO
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time		STAGE	DATE / PIC
	SGR 282A - CC6/AXA13021460/M1ry3q2; DOA: 11/11/13	Non-Reporting ltr (1st):	
	SMK 8976U - X	Non-Reporting ltr (2nd):	
4/10/19	File -> type mandale.	Non-Reporting ltr (Final):	
18/11/19	File -> SUV to roadov	Notification ltr (if non-pickup):	
21/11/19	File pass to MK to close.	Call OI:	
		After call ltr to OI:	
		Documentation Check List: Handler Typist	
		Notification ltr (if non-pickup)	<input type="checkbox"/>
		After call ltr to OI:	<input type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/>
		Towing Invoice:	<input type="checkbox"/>
		LTA / GIA :	<input checked="" type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD:	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time:		Sent By:	
FINALIZATION Date/Time:		Confirm with:	
Repair Cost:	S\$	(days) Reduction:	%
FINAL SETTLEMENT Date/Time: 16/11/19		Confirm with: Swan	
Final Liability:	% 100 (Agreed / Assessed)	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Repair Cost:	S\$ 3240.00	If NO or B 28, Ass. Lia :	
Loss of Rental (LOR):	S\$ (days)	<div style="border: 1px solid black; padding: 5px; display: inline-block;">COPY SENT</div>	
Loss of Use (LOU):	S\$ 240.00 (\$50 x 7 days)		
Loss of Income (LOI):	S\$ (\$ x days)		
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]			
GIA/LTA Search	S\$ 7.45		
Medical:	S\$	1) Claim status: Normal/Reject/Private Settle	
Disbursement:	S\$	2) Report Format:	
Legal Cost	S\$	3) Survey fee: \$500.00	
Total:	S\$ 3247.45	Global Sum S\$:	3240.00
FINAL PAYMENT Date/Time:		Confirm with:	
Payee 1:	S\$ 3240.00	Name 1:	O.S.K. Auto Spare Parts Trading (1994)
Payee 2: (Strike if N.A.)	S\$	Name 2:	
Payee 3: (Strike if N.A.)	S\$	Name 3:	

A/S REC BY:

REF: CS / FWD / 904884 / E d3 Special Instruction:

Supervisor: Steve

ASSIGNMENT (Office)

From (Person): Venessa Chen of PWD Date/Time: 22/8/19

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo inspect Vehicle No: SMK 89764 Insured: SGR 282Aat Workshop m/s: O.S.K Auto Spure Tel: 9100 4390of BLK 10 AMK Ind. Park 2A #04-09Policy No: _____ Claim No: 1201900024759

Sum Insured: _____ Excess: _____

Make of Vehicle: _____ D.O.A. 17/08/2019
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 12:01pm @ 23/8/19 Person Contacted: Susan Vehicle IN OUTDate/Time Action/Instruction 12:01pm ✓SMK 89764 - XSGR 282A - X28/8/19 @ 1:43pm checked with Susan, she agreed to do 'O's' as ^{they} no engaged ^{camp}

O.S.K. Auto Spare Parts Trading (1994)

Blk 10 Ang Mo Kio Industrial Park 2A AMK Autopoint #04-09

Singapore 568047 HP 91004390/HP 91254449 Fax 64841482

Email: oskautomotiveamk@gmail.com

M/s FWD Singapore Pte Ltd DATE 27.08.2019
6 Temasek Boulevard, #18-01 CAR NO SMK 8976 U
Suntec Tower Four, Singapore 038986 MAKE Volvo V60 T4

ESTIMATE COST OF REPAIR FOR THE ABOVE MENTIONED VEHICLE.
 YOUR INSURED : SGR 282 A

Pc	Pcs	YV1FW48HBD1104483	UNIT PRICE	AMOUNT
1	pc	Front bumper / CUT		\$1,398.00 /
1	pc	Front bumper tow cover X NM		\$45.00 X
10	pcs	Front bumper clips / MC	\$5.00	\$50.00 30/
1	pc	Front right side head lamp / CUT		\$1,642.00 /
1	pc	Front bumper right side fog lamp garnish / CUT		
		To dismantle and replace the above mentioned parts.	3070 - 5% P- 2916.50	200 \$600.00
		Labour for respray front bumper assy.	L- 460 SUPP - 372.90 3749.40	200 \$400.00
		To check head lamp wiring.	L/S - 2999.52 = 3990	30 \$100.00
		Rust-proofing on the rear accident affected portions.		70 \$150.00
Total				\$4,385.00

h/L Steve (LKK) 27/8/19, 1.30pm
 8322 8813 4 & chys
 Stevechin@lkk.com L/S
 R, AL spy

LKK Auto Consultants hence notify the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis.
 • No illegal modification(s) is allowed

Supplementary form(s) must be completed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

HSPN Tony

O.S.K.Auto Spare Parts Trading (1994)

Blk 10 Ang Mo Kio Industrial Park 2A AMK Autopoint #04-09

Singapore 568047 HP 91004390/HP 91254449 Fax 64841482

Email: oskautomotiveamk@gmail.com

M/s FWD Singapore Pte Ltd DATE 28.08.20196 Temasek Boulevard, #18-01 CAR NO SMK 8976 USuntec Tower Four, Singapore 038986 MAKE Volvo V60 T4

SUPPLEMENTARY CLAIMS FOR THE ABOVE MENTIONED VEHICLE.

YOUR INSURED: SGR 282 A

Pc	Pcs	YV1FW48HBD1104483	UNIT PRICE	AMOUNT
1	pc	Front bumper right side fog lamp garnish / CUT		\$182.00
		Labour for repair and modify front top panel. (LC) Local repair	200	\$300.00
<div data-bbox="128 1106 575 1373"> <p><u>O.S.K. Auto Consultants</u> hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party surveys on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company </div> <div data-bbox="136 1395 362 1491"> <p>Acknowledged by Repairer Signature: Date:</p> </div> <div data-bbox="740 1061 915 1299"> <p>182 - 5% = 172.90 200 ----- 372.90</p> </div>				
Total				\$482.00

O.S.K.Auto Spare Parts Trading (1994)

4867

Enquire Vehicle Transfer Fee

Vehicle Details

Vehicle No.
SMK8976U

Make / Model
VOLVO / V60 T4

Vehicle Type :
P11 - Passenger Station Wagon/Jeep/Land Rover

Vehicle Attachment 1 :
No Attachment

Vehicle Scheme :
Normal

Chassis No. :
YV1FW48HBD1104483

Propellant :
Petrol

Engine No. :
B4164T4124137

Motor No. :
-

Engine Capacity :
1596 cc

Power Rating :
-

Maximum Power Output :
132.0 kW (177 bhp)

Maximum Laden Weight :

2110 kg

Unladen Weight :

1582 kg

Year Of Manufacture :

2012

Original Registration Date :

12 Jun 2013

Lifespan Expiry Date :

-

COE Category :

E - Open Category

Quota Premium :

\$73,301.00

COE Expiry Date :

11 Jun 2023

Road Tax Expiry Date :

11 Dec 2019

PARF Eligibility Expiry Date :

11 Jun 2023

Inspection Due Date :

11 Jun 2020

Intended Transfer Date :

09 Nov 2019

CO2 Emission :

167.00 (g/km)

CEV/VES Rebate Utilised Amount :

-

CO Emission :

-

HC Emission :

-

NOx Emission :

-

PM Emission :

Fees To Be Paid For Transfer

Transfer Fees	\$25.00
Road Tax Renewal - 6 months (12 Dec 2019 to 11 Jun 2020)	\$371.00
Road Tax Renewal - 12 months (12 Dec 2019 to 11 Dec 2020)	\$742.00

Message

The fees above do not include any late road tax fees, which apply if road tax or lay-up has expired. You can use the digital service Enquire Road Tax Payable to check if there are any late road tax fees.

Any road tax that has been paid for the vehicle will be transferred to the next owner.

Print

OK →

Save as PDF

Copy as Text

Nivitha (LKK Auto)

From: venessa.chan@fwd.com
Sent: Thursday, 22 August 2019 4:52 PM
To: admin-d@lkkauto.com; admin-a@lkkauto.com
Cc: motorclaims.sg@fwd.com; clara.li@fwd.com
Subject: Request for Survey: Accident between SMK8976U & SGR282A on 17.08.2019 OUR CLAIM REF: 1201900024759
Attachments: SGR282A OI GIA.pdf

Dear Nivitha,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen

Thank you.

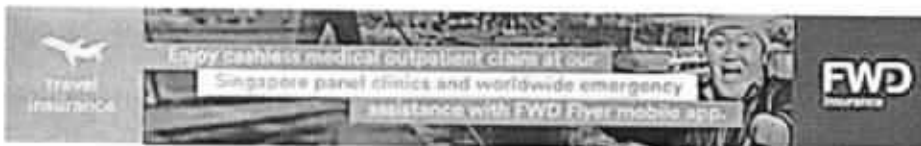
Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
E venessa.chan@fwd.com
W www.fwd.com.sg



From: Venessa Chan - SGUser
Sent: Thursday, August 22, 2019 10:22 AM
To: 'Susan Fion'
Cc: Motor Claims SG - SG Common; Clara Li Zirong - SGUser
Subject: Request for Survey: Accident between SMK8976U & SGR282A on 17.08.2019 OUR CLAIM REF: 1201900024759

Hi Susan,

Please confirm your insured's reported accident date as our insured reported accident date is on 18.08.2019.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

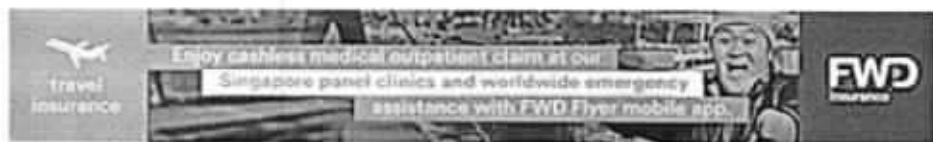


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Susan Fion [<mailto:oskautomotiveamk@gmail.com>]

Sent: Thursday, August 22, 2019 10:13 AM

To: Motor Claims SG - SG Common

Subject: Request for Survey: Accident between SMK8976U & SGR282A on 17.08.2019

Dear Officer,

Kindly arrange your surveyor to do an inspection for the following accident claim :

Request Survey Date: 27.08.2019 (Tuesday) After 1230 Noon

Our Vehicle: SMK 8976 U

Your Insured: SGR 282 A (FWD Insured)

Subject: Accident Involving SMK 8976 U & SGR 282 A on 17.08.2019

WorkShop: O.S.K. Auto Spare Parts Trading (1994)

Address: Blk 10 Ang Mo Kio Autopoint #04-09

Ang Mo Kio Industrial Park 2A Singapore 568047

A copy of the estimate will be given to the surveyor upon his arrival. We enclosed our client's GIA Report for your reference.

Kindly confirm with us via email, phone or fax(64841482) upon receiving this email.

Thank you.

Best Regards,

Susan

O.S.K. AUTO SPARE PARTS TRADING (1994)

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

Steve Chen (LKK Auto)

From: Steve Chen (LKK Auto)
Sent: Wednesday, October 02, 2019 5:26 PM
To: oskautomotiveamk@gmail.com
Subject: SMK8976U Finalize

Dear Susan,

Well noted. Close it.

Thanks

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: oskautomotiveamk@gmail.com [<mailto:oskautomotiveamk@gmail.com>]
Sent: Wednesday, October 02, 2019 1:26 PM
To: Steve Chen (LKK Auto)
Subject: Re: SMK8976U Finalize

Dear Steve

Good day,

Regarding our whatsapp message this morning, we confirm the L/S COR at \$3000 @ 4 working days.

Thank You

Best Regards

Susan

O.S.K. Auto Spare Parts Trading (1994)

On 27/9/2019 11:37 am, Susan Fion wrote:

Dear Steve

As we were unable to locate the documents for this diamond coating, \
per spoken with Susan via tele-conversation, please proceed to award \$200 for this and confirm
with us the finalised offer would be **\$3050 / 4 days**

Thank you

Kane

O.S.K. AUTO SPARE PARTS TRADING (1994)

OFFICIAL RECEIPT

No.:

Date:

6/2/12

已收到
Received from

支付大銀
the sum of Dollars

并
in payment of

\$

Cash / Cheque No.:

Diamond Conting.

18 month Warranty

Velvo (smk 8976 U)

Cash : \$284

KEIZO CUSTOM

Hsiao Tong (LKKAuto)

From: oskautomotiveamk@gmail.com
Sent: Thursday, 3 October 2019 12:24 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: Request for settlement offer: SMK8976U
Attachments: SMK8976U LOD Report.pdf

Dear Hsiao Tong

Good day,

Attachment is the LOD report of SMK897U. The original copy will be mail out to your office on today.

Kindly assist on providing the settlement offer at your earliest convenience.

Your reference: 120190024759***CC4/FWD19014884/Epa3

Thank You
Best Regards
Susan

O.S.K. AUTO SPARE PARTS TRADING (1994)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Aug 2019 16:03	Clim Dtl Modified	Claimant's Name: -> -.	[A] Nivitha Govindasamy
2	23 Aug 2019 16:03	Clim Veh Model Changed	(204716) HONDA CITY 1.5 (A).	[A] Nivitha Govindasamy
3	23 Aug 2019 16:03	Clim Created	Reg No: SMK8976U, Acct Date: 2019/08/17, Claim Type: TP, Insurer: FWD Singapore Pte. Ltd. (HQ), Workshop: Osk Auto Spare Parts Trading (1994) (HQ)	[A] Nivitha Govindasamy
4	23 Aug 2019 16:03	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Suggested Adj. : RT Appraisal Pte Ltd.	[A] Nivitha Govindasamy
5	23 Aug 2019 16:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/03	[A] Nivitha Govindasamy
6	23 Aug 2019 16:03	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Nivitha Govindasamy
7	23 Aug 2019 16:03	Label Added	(20002):PRI.	[A] Nivitha Govindasamy
8	23 Aug 2019 16:03	Adj Adjuster Assigned	[None] -> PARASURAM SHANMUGAM	[A] Nivitha Govindasamy
9	23 Aug 2019 18:11	Clim Registration Modified	Pol No:->PNPV2019-00000199.	[I] Clara Li Zi Rong
10	29 Aug 2019 18:49	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/09/03	[A] HOW MEI KWAN
11	09 Sep 2019 18:34	Clim Dtl Modified	Claimant's Name: - -> HAFEEZ BIN AMRAN BAGARIB. Claimant's ID: -> S7634867 G.	[A] HOW MEI KWAN
12	09 Sep 2019 18:34	Clim Veh Model Changed	(204716) -> (202225) VOLVO V60 1.6 T4 (A).	[A] HOW MEI KWAN
13	06 Nov 2019 10:13	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	06 Nov 2019 10:13	Clim Dtl Modified	JPJ Reg. Date: -> 2013/06/12.	[A] JOANNE LEE KHANG MIN
15	06 Nov 2019 10:13	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	09 Nov 2019 15:12	Adj Mandate Request	Cur.Req:3247.45:PODS Liability: 100% *Quantum: (a)COR \$3,000.00 + (b)LOU(4d days x \$60.00): \$240.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$3,247.45 *Vehicle Model: Volvo V60 (1596cc) *4 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Seq Ref No.	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2256223	23 Aug 2019 18:12:03	TP Case (Insurer)	Motor	FWD Singapore Pte. Ltd. (HQ)	FWD Singapore Pte. Ltd. (HQ)	SMK8976U	LEONG THENG WEI	xx.xx
2262603	29 Aug 2019 18:49:41	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMK8976U	SGR282A	11.77

Print Received Message

This mail is associated with :

***SMK8976U (1201900024759)
[SGR282A]**

TP

HAFEEZ BIN AMRAN BAGARIB

Aug 17 2019 12:00AM

[LEONG THENG WEI]

Osk Auto Spare Parts Trading (1994)

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 11/11/2019 10:59 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3247.45) - SMK8976U - Claim Handler: Clara Li Zi Rong

Approved:3247.45.

Hsiao Tong (LKKAUTO)

From: oskautomotiveamk@gmail.com
Sent: Thursday, 14 November 2019 11:43 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Olivia Lau (LKKAUTO)
Subject: Re: Request for settlement offer: SMK8976U

Dear Hsiao Tong

Thank you for the offer.

Kindly assist to issue DV.

Thank You
Best Regards
Susan

O.S.K. AUTO SPARE PARTS TRADING (1994)

On 14/11/2019 11:39 am, Hsiao Tong (LKKAUTO) wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$3,240.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: oskautomotiveamk@gmail.com <oskautomotiveamk@gmail.com>
Sent: Wednesday, 13 November 2019 3:04 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: Re: Request for settlement offer: SMK8976U

Dear Hsiao Tong

Good day,

We would like to check on the status of the settlement offer since your last month's acknowledgement reply.

Kindly assist to provide the settlement offer as soon as possible so that we can proceed further in closing the case.

Thank You
Best Regards
Susan

O.S.K. AUTO SPARE PARTS TRADING (1994)

On 4/10/2019 9:51 am, Hsiao Tong (LKKAuto) wrote:

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

Contents noted.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: oskautomotiveamk@gmail.com <oskautomotiveamk@gmail.com>

Sent: Thursday, 3 October 2019 12:24 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Request for settlement offer: SMK8976U

Dear Hsiao Tong

Good day,

Attachment is the LOD report of SMK897U. The original copy will be mail out to your office on today.

Kindly assist on providing the settlement offer at your earliest convenience.

Your reference: 120190024759***CC4/FWD19014884/Epa3

Thank You

Best Regards

Susan

O.S.K. AUTO SPARE PARTS TRADING (1994)

O.S.K. Auto Spare Parts Trading (1994)

Blk 10 Ang Mo Kio Industrial Park 2A AMK Autopoint #04-09

Singapore 568047 HP 91004390/HP 91254449 Fax 64841482

Email: oskautomotiveamk@gmail.com

SATISFACTION & DISCHARGE VOUCHER

I, Hafeez Bin Amran Bagarib, owner of vehicle number SMK 8976 U declare that my vehicle have been completed to my satisfaction and was discharged from O.S.K. Auto Spare Parts Trading (1994) at Block 10 AMK Autopoint #04-09 Ang Mo Kio Industrial Park 2A Singapore 568047 on the 31 day of Aug 2019.

Signature of Assured,

X 
Hafeez Bin Amran Bagarib.

Accident Date : 17.08.2019

Name : Hafeez Bin Amran Bagarib

Address : 37 Punggol Field #01-35 Prive S828809

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Aug 2019 Edit Rpt		22 Aug 2019 00:00 Edit Adj Rpt	\$53,000.00 Edit Estimates	\$53,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	LEONG THENG WEI, ID: S7204207G		
Main Claimant:	HAFEEZ BIN AMRAN BAGARIB, ID: S7634867G		
Vehicle Reg. No.:	SMK8976U	Date of Loss:	18/08/2019 00:00 - :59 [74 Months and 6 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1201900024759	Policy/Cover Note No.:	PNPV2019-00000199 (Comprehensive)
Vehicle Reg. No. (Insured):	SGR282A	Policy No. (Claimant):	5108958331CLASSIC
		Excess:	
Repairer:	O.S.K. Auto Spare Parts Trading (1994) (HQ) BLK 10 ANG MO KIO INDUSTRIAL PARK 2A #04-09 AMK AUTO POINT SINGAPORE 568047, 568047 Ang Mo Kio - Tel:		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Clara Li Zi Rong]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 03/09/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- FWD_SG (11/11/2019): Alert - Adj Mandate Approved (\$53247.45) - SMK8976U - Claim Handler: Clara Li Zi...

ALL ASSOCIATED TASKS















[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMK8976U (1201900024759)
[SGR282A]
TP
HAFEEZ BIN AMRAN BAGARIB
Aug 18 2019 12:00AM
[LEONG THENG WEI]
O.S.K. Auto Spare Parts Trading (1994)

Upload Documents		Upload Photos		Compose New Letter		View <input type="button" value="View in Browser"/>	
Letters/Correspondences						1 per page <input type="button" value="1 per page"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown					Edit
Assessment Reports						1 per page <input type="button" value="1 per page"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
1	29/08/19 18:49	Adjuster Immediate Advice					Load HTML
Photos/Images						3 per page <input type="button" value="3 per page"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
1	19/09/19 14:23	General View					Load JPG
2	19/09/19 14:23	General View					Load JPG
3	19/09/19 14:23	General View					Load JPG
4	19/09/19 14:23	General View					Load JPG
5	19/09/19 14:23	General View					Load JPG
6	19/09/19 14:23	General View					Load JPG
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22	19/09/19 14:23	General View					Load JPG
23	19/09/19 14:23	General View					Load JPG
24	19/09/19 14:23	General View					Load JPG
25	19/09/19 14:24	Reinspection Photo					Load JPG
26	19/09/19 14:24	Reinspection Photo					Load JPG
27	19/09/19 14:24	Reinspection Photo					Load JPG
28	19/09/19 14:24	Reinspection Photo					Load JPG
29	19/09/19 14:24	Reinspection Photo					Load JPG
30	19/09/19 14:24	Reinspection Photo					Load JPG
31	19/09/19 14:24	Reinspection Photo					Load JPG
32	19/09/19 14:24	Reinspection Photo					Load JPG
33	19/09/19 14:24	Reinspection Photo					Load JPG
34	19/09/19 14:24	Reinspection Photo					Load JPG
35	03/10/19 13:48	After Repair Photo					Load JPG
36	03/10/19 13:48	After Repair Photo					Load JPG

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
37	03/10/19 13:48	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/08/19 18:41	EMAIL - FWD TO OI DD 22.08.19	 Load PDF	
2	29/08/19 18:41	EMAIL FROM FWD DD 22.08.2019	 Load PDF	
3	29/08/19 21:12	TP ESTIMATE - MARKED	 Load PDF	
4	09/09/19 18:35	TP GIA REPORT	 Load PDF	
5	06/11/19 12:59	WORKSHOP INVOICE	 Load PDF	
6	06/11/19 12:59	LTA SEARCH	 Load PDF	
7	06/11/19 12:59	LOD	 Load PDF	
8	25/11/19 10:30	AUTHORISATION TO ACT FORM	 Load PDF	
9	25/11/19 10:30	Release Voucher	 Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	23/08/19 18:12	E-filed GIA report	 Load PDF	
2	26/08/19 08:55	DAMAGED PHOTO 1	 Load JPG	<input checked="" type="checkbox"/>
3	26/08/19 08:55	DAMAGED PHOTO 2	 Load JPG	<input checked="" type="checkbox"/>
4	26/08/19 08:55	DAMAGED PHOTO 3	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SGR282A (Insd veh)	Model:	VOLVO V60 1.6 T4 (A)
	SMK8976U (TP veh)		
Date of Accident:	18/08/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	4,867.00
Final Repair Cost	:	\$	3,240.00
Loss of Use	:	\$	4.00 days at \$60.00 per day
Rental (if any)	:	\$	days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	3,240.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____100____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	O.S.K. Auto Spare Parts Trading (1994)	:	\$ 3,240.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

25 Nov
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19014884/EPA3Q2

Date: 25/11/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2019-00000199
 Claimant: SMK8976U Insured Vehicle No: SGR282A
 Vehicle No: SMK8976U
 Date of Loss: 18/08/2019 Nature of Claim: TP Claim No: 1201900024759

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMK8976U**
 Make & Model: VOLVO V60, 1.6 T4 (A) Engine No: B4164T4124137
 Reg. Date: 12/06/2013 (Man. Year: 2012) Chassis No: YV1FW48HBD1104483
 Colour: Silver Odometer: 107869 km
 Engine Capacity: 1596 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/40 R18 Rear Tyre Size: 235/40 R18
 Front Left Side: Firenza 5 mm Rear Left Side: Firenza 5 mm
 Front Right Side: Firenza 5 mm Rear Right Side: Firenza 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,317.00	3,089.40	227.60	6.86
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,550.00	660.00	890.00	57.42
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,867.00	3,749.40	1,117.60	22.96
Approved Total (Overridden) (S\$)		3,000.00		
Nett Amount (S\$)	4,867.00	3,000.00	1,867.00	38.36
+ Loss of Use (4.0 x S\$60.00/day) (S\$)		240.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		3,247.45		
Global Sum Settlement (S\$)		3,240.00		

INSPECTION

Date of Assignment: 22/08/2019

Date Inspected: 27/08/2019 Inspected At:

O.S.K. Auto Spare Parts Trading
 (1994) (HQ)
 BLK 10 ANG MO KIO INDUSTRIAL
 PARK 2A #04-09 AMK AUTO POINT
 Singapore 568047

Estimated Period of Repair: 4.0 days

Adjuster: CHEN TSUE YEE**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 06 Nov 2019)	
Parts:	N/A	VOLVO V60 1.6 T4 (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMK8976U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Cut	1,398.00 F	*1,398.00 FL
2	1		*FRONT BUMPER TOW COVER	Not Necessary	45.00 F	*- FL
3	10		*FRONT BUMPER CLIPS	Necessary (1 PCS ONLY)	50.00 F	*30.00 FL
4	1		*FRONT RIGHT SIDE HEAD LAMP	Cut	1,642.00 F	*1,642.00 FL
5	1		*FRONT BUMPER RIGHT SIDE FOG LAMP GARNISH	Cut	182.00 F	*182.00 FL
					Sub Total (\$\$)	3,317.00 3,252.00
					- List Item Discount on L Items 0.00/5.00% (\$\$)	0.00 162.60
					Total Parts (\$\$)	3,317.00 3,089.40

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO DISMANTLE AND REPLACE THE ABOVE MENTIONED PARTS	New	600.00	200.00
2	LABOUR FOR RESPRAY FRONT BUMPER ASSY	New	400.00	200.00
3	TO CHECK HEAD LAMP WIRING	New	100.00	30.00
4	RUST-PROOFING ON THE REAR ACCIDENT AFFECTED PORTIONS	New	150.00	30.00
5	LABOUR FOR REPAIR AND MODIFY FRONT TOP PANEL	New	300.00	200.00
Gross Labour Cost (S\$)			1,550.00	660.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >