

Mei Kwan (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 7 October, 2019 1:43 PM
To: Mei Kwan (LKKAuto)
Cc: CS A Team; Admin A; Cecilia Chong (LKK Auto)
Subject: RE: ACCIDENT INVOLVING SHA9222S AND GBB3533A ON 16/08/2019 SURVEYOR ARRANGEMENT (DM19HO02323-JG)
Attachments: GBB3533A.PDF
Categories: HMK

Dear Mei Kwan

Attached insured's accident report for your attention.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Janet Tan
Sent: Tuesday, September 10, 2019 9:33 AM
To: Mei Kwan (LKKAuto); Joel Goh
Cc: CS A Team; Admin A; Cecilia Chong (LKK Auto)
Subject: RE: ACCIDENT INVOLVING SHA9222S AND GBB3533A ON 16/08/2019 SURVEYOR ARRANGEMENT (DM19HO02323-JG)

Dear Mei Kwan,

OI yet to report. We shall follow up.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, September 10, 2019 8:25 AM
To: Joel Goh <joel.goh@eqinsurance.com.sg>
Cc: EQI PRS <EQIPRS@eqinsurance.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SHA922S AND GBB3533A ON 16/08/2019 SURVEYOR ARRANGEMENT (DM19HO02323-JG)

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 3 September, 2019 9:40 AM
To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>
Cc: EQI PRS <EQIPRS@eqinsurance.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SHA922S AND GBB3533A ON 16/08/2019 SURVEYOR ARRANGEMENT (DM19HO02323-JG)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

EQI REF: DM19HO02323-JG
LKK REF: CC4/EQI19014880/R1ga3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SHA 922S

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 23 August, 2019 11:28 AM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SHA9222S AND GBB3533A ON 16/08/2019 SURVEYOR ARRAGEMENT (DM19HO02323-JG)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer arrange on 27/08/2019.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Thursday, 22 August 2019 5:10 PM

To: Taxis Customer Service <taxiscs@stengg.com>

Cc: kelly.ding@dingauto.sg; dd.hashim@dingauto.sg; Claims@dingautomotive.com.sg; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SHA9222S AND GBB3533A ON 16/08/2019 SURVEYOR ARRAGEMENT (DM19HO02323-JG)

Without Prejudice

Save As To Cost

Dear Vadivelan

Thank you for your confirmation.

We will arrange accordingly.

Dear LKK

Please assist on this PRS.
Our insured has not reported this accident.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Taxis Customer Service [<mailto:taxiscs@stengg.com>]
Sent: Thursday, August 22, 2019 1:31 PM
To: Joel Goh
Cc: kelly.ding@dingauto.sg; dd.hashim@dingauto.sg; Claims@dingautomotive.com.sg
Subject: RE: ACCIDENT INVOLVING SHA9222S AND GBB3533A ON 16/08/2019 SURVEYOR ARRANGEMENT (DM19HO02323-JG)

Hi Joel,

I would like appoint LKK Auto Consultants Pte Ltd for vehicle survey. Kindly please advise on time & date of survey as I can make arrangement with driver. Appreciate for arrangement.

Best Regards,
Vadivelan Mohan
Ding Automotive Pte Ltd
Hp : 96891857 / 62657130

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, August 22, 2019 1:24 PM
To: Taxis Customer Service <taxiscs@stengg.com>
Cc: kelly.ding@dingauto.sg; dd.hashim@dingauto.sg; Claims@dingautomotive.com.sg
Subject: RE: ACCIDENT INVOLVING SHA9222S AND GBB3533A ON 16/08/2019 SURVEYOR ARRANGEMENT (DM19HO02323-JG)

*****WARNING! THIS EMAIL ORIGINATES FROM OUTSIDE ST ENGINEERING.*****

**Without Prejudice
Save As To Costs**

Dear Vadivelan

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) Kelvin Automotive Appraising Services Tel: 8182 5263 Fax: 6746 1148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 9662 3655 Fax: 6765 5662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	10) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
11) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	12) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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From: Taxis Customer Service [<mailto:taxiscs@stengg.com>]

Sent: Thursday, August 22, 2019 8:49 AM

To: Janet Tan; Joel Goh

Cc: kelly.ding@dingauto.sg; dd.hashim@dingauto.sg; Claims@dingautomotive.com.sg

Subject: ACCIDENT INVOLVING SHA9222S AND GBB3533A ON 16/08/2019 SURVEYOR ARRANGEMENT

Dear Officer ,

Kindly please pre-arrange for survey vehicle number **SHA9222S**. Vehicle still on road and once confirm survey date&time I will make arrangement with driver to ground vehicle. Please advise .Appreciate for your arrangement.

Thanks

Best Regards,

Vadivelan Mohan

Ding Automotive Pte Ltd

Hp : 96891857 / 62657130

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ComfortDelGro Corporation Limited [Registration No. 200300002K]

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