

15/02/19

INS. CASE OWNER:

vale

CC 4<sup>ASM</sup> / AXA1901

4876, Timpah

LKK

IDAC

Surveyor:

Tau Arh

DOI:

ASSIGNMENT

12/1/19

Date / Time:

23/8/19

Registered in Merimen:

Pre-assign / CCU / FTE

SFD 1811C



Insured Vehicle No.:

Name of Insured:

Mr How many FRANKS

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A.:

12/8/19

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

SA m02y30/132957

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

EY 21594



INSRS:

WSP:

Tel:

Liability:

RMKS:

kah motor



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

EY 21594-1

SFD 1811C-1

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

12/1/19

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

12/1/19

12/1/19

21/11/19

- OIR, sent out 2st letter.

- PLS verify PRA.

- PLS see NEWS

- DS form sent

- File -&gt; Shur Per to close

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOJA S/N No.:

12

If NO or B 28. Ass. Lia:

Repair Cost:

WGS

S\$

3388.05

Loss of Rental (LOR)

WGS

S\$

256.80

( 3 days)

&gt; \$80

Loss of Use (LOU):

S\$

(5 x days)

Loss of Income (LOI):

S\$

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOU

(Tick only one)

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow / Independent)

Legal Cost

S\$

1) Claim status: N/A / Reject / Private Settle

2) Report Format:

3) Survey fee:

350.00

Total:

S\$

3644.85

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

3388.05

Name 1:

Kah Motor Co. Selu. Bhd

Payee 2: (Strike if N.A.)

S\$

256.80

Name 2:

BKW Rent A Car Pte Ltd

Payee 3: (Strike if N.A.)

S\$

Name 3:

ASM(CAXA)

# ASSIGNMENT

From: Date: 16/09/19

Estimated Cost:

QD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: EY 2159 T

at Workshop m/s: Kah Motor

of: No 255 Alexandra Road

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

Morning  
Jack @ 8288 6309

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS (up)

Date:

Person Contacted:

Vehicle: IN / OUT

Jack.

Veh No: EY 2159 Y vt Regn: 2017 Aug

Type: M/Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda HR-V. G.C. 14/16

Colour: Bronze. A/C: Insured / Std / NI / NA

Sp. Reading: 36986 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JHMR U18106X 202893

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60 R16

R: ~

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 6 mm

L/Bal. 6 mm

D.O.A.

Rear

R/Bal. 6 mm

L/Bal. 6 mm

D.O.I. 16/9/19 C 1050

Survey held at: Honda Kah Motor Alexm

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Rt o/s

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time: Action / Instruction

11P \$3166.40 (Red \$2686.12 (46%))

Date/Time, File Path to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Path to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

3) 34 PG 31

4) Notes

5) Other

6) Other

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Insp (\$

☐ : Weekend (\$

Report Format:

Using 3000 / 1800 / 12

XE 70224 - vfx



# QUOTATION

**KAH MOTOR CO. SDN. BHD.**  
(A Member of the Oriental Holdings Berhad)

GST Reg No.: M200050223  
Company Ref. No.: S60FC1380G

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

**Customer** : AXA INSURANCE PTE LTD  
8 SHENTON WAY  
#27-01 AXA TOWER  
SINGAPORE 068811  
**Registration No** : EY2159Y  
**Chassis No** : JHMRU1810GX202893  
**Model** : HRV DX-SIN CVT YM 2016  
**Owner's Name** : LIM JEN SEE  
**Ins Policy No.** :  
**Date of Accident** : 13/8/2019

**Document No.** : SQT19004063 **Page** 1  
**Date** : 16. Sep 2019  
**Customer No.** : WZA006  
**Svc Advisor** :  
**Engine No** : L15B4532894  
**Date | Time** : 16. Sep 2019 10:44:18 AM  
**Surveyor Name** :  
**Survey Date** :  
**Authorisation Date** :

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount incld GST
	TP DIRECT SETTLEMENT (J/NO: ) OWNER: LIM JEN SEE OWNER INSURER: ACC DATE: TOKIO MARINE SURVEYED BY: DATE: REF NO: TP INSURER: AXA INSURANCE TP VEH: SFD 1811 G						
04711-T7A-N00ZZ	FACE, FR. BUMPER	1 Rx	475.60	25	356.70	24.97	381.67
71193-T7A-J00	SPACER, R. FR. BUMPER SIDE	1 Rx	11.00	25	8.25	0.58	8.83
71198-T7A-J00	SPACER, L. FR. BUMPER SIDE	1 Vx	11.00	25	8.25	0.58	8.83
91505-TM8-003	CLIP, BUMPER	22 Rx	2.30	25	37.95	2.66	40.61
60210-T7A-010ZZ	PANEL COMP, R. FR. FENDER	1 Rx	394.90	25	296.17	20.73	316.90
74107-T7B-003	PROTECTOR, R. FR. WHEEL ARCH	1 cut	153.60	25	115.20	8.06	123.26
	<b>Sum Item</b>				<b>822.52</b>	<b>57.58</b>	<b>880.10</b>
BOSUN	SUNDRIES	1	100.00	30	100.00	7.00	107.00
BML01I	INSPECT FR LIGHTING MECHANISMS & FOCUS	1	380.00	280	380.00	26.60	406.60
BC012R	RESET VEHICLE SMART ENTRY SYSTEM	1	450.00		450.00	31.50	481.50
BKB001R	REMOVE & RENEW FR BUMPER. RENEW ALL DAMAGE PARTS	1	2600.00	1120	2600.00	182.00	2782.00
BP04R	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS. (4P)	1	1500.00	1125	1500.00	105.00	1605.00
	<b>Sum Labor</b>				<b>5030.00</b>	<b>352.10</b>	<b>5,382.10</b>

**Survey By** : Tan Jia 27445744  
**Date & Time** : 16/9/19 1050  
**Excess** : 54 days

**Total Amount** 5,852.52 409.68 6,262.20  
**Total (Inclusive of GST)** **6,262.20**

Printed on 16/9/2019 10:52:08 AM

This is a computer generated invoice. No signature is required.

Part prices are subjected to change without notice.

The above estimated cost of repair do not include any unforeseen damages.

GST Amount is calculated from individual line(s).

An amount of \$53.50 (incl GST) will be applicable for the request of the above quotation for estimates above \$2,000.00

However, if the repairs are subsequently done at Kah Motor Co. Sdn. Bhd. it will be refunded.

*Repairing after repair  
sure / Honda.com.*

**HONDA****SERVICE PRE-INVOICE****KAH MOTOR CO. SDN. BHD.**

(A Member of the Oriental Holdings Berhad)

370 Ubi Road 3 Singapore 408651. Tel: +65 6841 3883 Fax: +65 6741 5022

255 Alexandra Road Singapore 159937. Tel: +65 6471 5458 Fax: +65 6471 5460

GST Reg No.: M200050223

Company Ref. No.: S60FC1380G

Customer: CU0071215 / AXA INSURANCE  
 Chassis No: JHMRU1810GX202893  
 License No: EY2159Y  
 Mileage: 35826  
 Engine No: L15B4532894

Document No: SVO19060009  
 Printed By: JACKNG  
 Order Date: 16. September 2019  
 Order Time: 11:00:06 AM  
 Service Advisor: JACK NG

ITEM	DESCRIPTION	QTY	UNIT	DISC %	AMOUNT	7% GST Amount	incid GST
	TP DIRECT SETTLEMENT (J/NO: ) OWNER: LIM JEN SEE OWNER INSURER: ACC DATE: TOKIO MARINE SURVEYED BY: DATE: REF NO: TP INSURER: AXA INSURANCE TP VEH: SFD 1811 G						
71193-T7A-J00	SPACER,R.FR.BUMPER SIDE	1	11.00	25	8.25	0.58	8.83
91505-TM8-003	CLIP,BUMPER	22	2.30	25	37.95	2.66	40.61
74107-T7B-003	PROTECTOR,R.FR.WHEEL ARCH	1	153.60	25	115.20	8.06	123.26
	<b>SUM PARTS:</b>				<b>161.40</b>	<b>11.30</b>	<b>172.70</b>
BOSUN	1466 SUNDRIES	1	30.00		30.00	2.10	32.10
BML01I	1466 INSPECT FR LIGHTING MECHANISMS & FOCUS HEADLIGHTS.(N)	1	280.00		280.00	19.60	299.60
BC012R	1466 RESET VEHICLE SMART ENTRY SYSTEM	1	450.00		450.00	31.50	481.50
BKBU01R	1466 REMOVE & RENEW FR BUMPER. RENEW ALL DAMAGE PARTS ATTACHMENT ITEMS.	1	1,120.00		1,120.00	78.40	1,198.40
BP04R	1718 SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(4P)	1	1,125.00		1,125.00	78.75	1,203.75
	<b>SUM LABOUR:</b>				<b>3,005.00</b>	<b>210.35</b>	<b>3,215.35</b>
	<b>TOTAL SGD</b>				<b>3,166.40</b>	<b>221.65</b>	<b>3,388.05</b>

**Total Payable (SGD)****3,388.05**

GST Amount is calculated from individual line(s)

## Hsiao Tong (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 4 October 2019 7:40 AM  
**To:** CS A Team; Admin A  
**Subject:** FW: FINALIZATION FOR EY 2159 Y  
**Attachments:** 0029\_001.pdf; Resurvey B4 Paint \_ EY 2159 Y

**Importance:** High

CC4/ASM19014876/T1pb3

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jack Ng <jackng@honda.com.sg>  
**Sent:** Thursday, 3 October 2019 7:52 PM  
**To:** Taufikh (LKKAuto) <Taufikh@lkkauto.com>  
**Subject:** FINALIZATION FOR EY 2159 Y  
**Importance:** High

Dear Taufikh,

We enclosed the total final repair costs for,

<b>Vehicle No.</b>	<b>EY 2159 Y</b>
<b>Final Repair Costs (exclude GST)</b>	<b>S\$3,166.40</b>
<b>Repair Period* (Days)</b>	<b>4 WORKING DAYS</b>

\*Note: Repair period does NOT include Sunday and Public Holiday.

Please examine the above information carefully. If no discrepancy is reported within 7 days (exclude Sunday and Public Holiday) from the date of this email, the information will be considered as correct. Thereafter, no adjustment will be made.

Thank you and have a great days ahead

Cheers !!!

Best Regards,

*Jack Ng*

*Hp: 8288 6309*

Email : [Jackng@honda.com.sg](mailto:Jackng@honda.com.sg)

BODY REPAIR AND PAINT CENTRE

255 Alexandra Road Singapore 159937

DID : +65 6514 5481 FAX : +65 6362 5015

Kah Motor Co. Sdn. Bhd.

(A MEMBER OF ORIENTAL HOLDING BERHAD)

Website: [www.honda.com.sg](http://www.honda.com.sg)



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Facebook page



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## Nivitha (LKK Auto)

---

**From:** Jack Ng <jackng@honda.com.sg>  
**Sent:** Wednesday, 11 September 2019 11:57 AM  
**To:** Hsiao Tong (LKKAuto); Vivian Lau (LKKAuto); Admin A; assignments  
**Subject:** RE: ACCIDENT BETWEEN EY 2159 T AND YOUR INSURED SFD 1811 C

**Importance:** High

Dear all,

Kindly advice on this case liability status.

Kindly arrange surveyor to survey this case on Monday 16/09/2019, owner not waiting. Kindly also arrange rental car for our client ( AXA provide rental car )

Thank you and have a great days ahead

Cheers !!!

Best Regards,

*Jack Ng*

*Hp: 8288 6309*

*Email: [jackng@honda.com.sg](mailto:jackng@honda.com.sg)*

BODY REPAIR AND PAINT CENTRE

255 Alexandra Road Singapore 159937

DID : +65 6514 5481 FAX : +65 6362 5015

Kah Motor Co. Sdn. Bhd.

(A MEMBER OF ORIENTAL HOLDING BERHAD)

Website: [www.honda.com.sg](http://www.honda.com.sg)



Visit our  
Facebook page



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---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Monday, 9 September 2019 5:25 PM  
**To:** Jack Ng <jackng@honda.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>  
**Subject:** RE: ACCIDENT BETWEEN EY 2159 T AND YOUR INSURED SFD 1811 C

Without Prejudice



AXA INSURANCE PTE LTD  
Co. Reg : 199903512M

To: BKW Rent A Car Pte Ltd  
120 Lower Delta Road  
#02-15 Cendex Centre  
Singapore 169208  
Tel No: 6278 8121  
Fax No: 6738 6666  
Attn: Mr. Kenneth Tan / Mr. Edwin Woo

**AUTHORIZATION OF RENTAL FORM (Third Party Direct Settlement)**

Hirer's Name : LIM JEN SEE  
Hirer's Contact No : +65-97692159  
Vehicles No : EY 2159Y  
Vehicle Make & Model : HONDA HRV 1.5 DX CVT  
Type Of Vehicle Required :  
Total Numbers Of Days Required\* : TBA \* 4 days  
(\*Extension will be allowed only upon approval from authorized personnel from AXA Insurance Pte Ltd)  
AXA Insured Veh No : SFD 1811C  
Date Of Accident : 13/08/2019  
Claim Number : S9M01Y3O  
Workshop Service Advisor : JACK NG  
Service Advisor Contact No : 8799 9668

The above is authorized by:

**SURVEYOR**

Name : Tan Jia LKK  
Signature : [Signature]  
Date : 16/9/19 21050

**WORKSHOP**

Name : Jack Ng  
Signature : [Signature]  
Date : 16/09/19



## ◀ Service Request Details

Claim

S9M01Y3O

Reference

None 

Loss Date

August 13, 2019

Report Date

Aug 23, 2019 8:35:25 AM

Request Date

August 23, 2019

Due Date

August 30, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Jack

T: 1018 am

V: out

E: ✓

### Actions

Next Step

Agree to perform service

### Vehicle Information

Incident Vehicle Registration #

EY2159Y

MODEL

HONDA

Service Address

...

Primary Contact/Insured

NG HON MING FRANCIS

5000M MARINE PARADE ROAD, #18-53, 449294, Singapore

INSURANCE@DICKSON-AUTO.COM

Claim Handler

OH Vale

6568804897

vale.oh@axa.com.sg

Additional Instructions

1			3			1
Messages	Invoices	History	Documents	Assessment	Metrics	Notes

[New Message](#)

TYPE



SENT

8/23/19 8:41 AM

FROM

OH Vale

SUBJECT

NON REPORTING-VO

BODY

-



## Catherine Chong (LKK Auto)

---

**From:** Jack Ng <jackng@honda.com.sg>  
**Sent:** Thursday, 22 August, 2019 6:35 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Subject:** [EXTERNAL] ACCIDENT BETWEEN EY 2159 T AND YOUR INSURED SFD 1811 C  
**Attachments:** SAS2656338.PDF

**Categories:** Shailendra

Dear all,

Kindly assist to register for direct settlement, attached is the GIA report.

Thank you and have a great days ahead

Cheers !!!

Best Regards,

*Jack Ng*

*Hp: 8288 6309*

*Email: [Jackng@honda.com.sg](mailto:Jackng@honda.com.sg)*

BODY REPAIR AND PAINT CENTRE

255 Alexandra Road Singapore 159937

DID : +65 6514 5481 FAX : +65 6362 5015

Kah Motor Co. Sdn. Bhd.

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Website: [www.honda.com.sg](http://www.honda.com.sg)



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Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

26 August, 2019

**NG HON MING FRANCIS  
5000M MARINE PARADE ROAD #18-53,  
Singapore 449294**

Dear Sir,

**OUR REF : CC4/ASM19014876/wb3  
YOUR REF : SFD 1811C  
ACCIDENT INVOLVING SFD 1811C & EY 2159Y ON 13/08/2019 ALONG/AT  
MULTISTORY CARPARK BESIDE PARKWAY CENTRE**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/motor-claims>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com) or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 8625 if you have any further enquiries.

Yours sincerely,  
Vivian Lau  
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD  
Motor Claim Department

## Hsiao Tong (LKKAuto)

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 9 September 2019 5:25 PM  
**To:** Jack Ng  
**Cc:** Admin A; Vivian Lau (LKKAuto)  
**Subject:** RE: ACCIDENT BETWEEN EY 2159 T AND YOUR INSURED SFD 1811 C

Without Prejudice

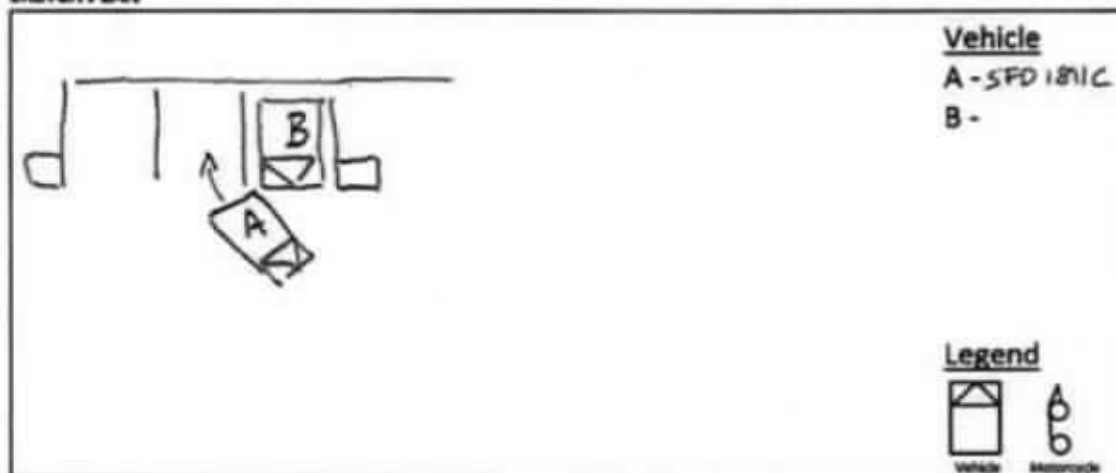
Dear Jack,

We refer to the above matter.

Our insured had reported the accident. However the DOA was incorrect. We are currently pending for our insured amended GIA report and will get back to you an update tomorrow.

Thanks.

### SKETCH PLAN



### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 21 Aug 2019 about 8pm at Blk 89 car park, Marine Parade Central at Level 3 near Popular book store.

I reversed too near to vehicle B and scratched vehicle's B front bumper and body near the front right wheel. My vehicle A was scratched at the left rear wheel body.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jack Ng <[jackng@honda.com.sg](mailto:jackng@honda.com.sg)>

**Sent:** Monday, 9 September 2019 3:27 PM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: ACCIDENT BETWEEN EY 2159 T AND YOUR INSURED SFD 1811 C

**Importance:** High

Dear Vivian,

Kindly advice on this case liability status.

Thank you and have a great days ahead

Cheers !!!

Best Regards,

*Jack Ng*

*Hp: 8288 6309*

*Email : [Jackng@honda.com.sg](mailto:Jackng@honda.com.sg)*

BODY REPAIR AND PAINT CENTRE

255 Alexandra Road Singapore 159937

DID : +65 6514 5481 FAX : +65 6362 5015

Kah Motor Co. Sdn. Bhd.

(A MEMBER OF ORIENTAL HOLDING BERHAD)

Website: [www.honda.com.sg](http://www.honda.com.sg)



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---

**From:** Jack Ng

**Sent:** Friday, 6 September 2019 2:51 PM

**To:** Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>  
**Cc:** Shu Pei (LKKAUTO) <shupeil@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: ACCIDENT BETWEEN EY 2159 T AND YOUR INSURED SFD 1811 C

Dear Vivian,

Kindly advice on this case liability status.

Thank you and have a great days ahead

Cheers !!!

Best Regards,

*Jack Ng*

Hp: 8288 6309

Email : [jackng@honda.com.sg](mailto:jackng@honda.com.sg)

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---

**From:** Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>  
**Sent:** Monday, 2 September 2019 10:11 AM  
**To:** Jack Ng <jackng@honda.com.sg>  
**Cc:** Shu Pei (LKKAUTO) <shupeil@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: ACCIDENT BETWEEN EY 2159 T AND YOUR INSURED SFD 1811 C

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the email below.

Please be informed that our insured haven't reporting the said accident.



*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jack Ng [<mailto:jackng@honda.com.sg>]  
**Sent:** Monday, 2 September, 2019 9:49 AM  
**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Cc:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: ACCIDENT BETWEEN EY 2159 T AND YOUR INSURED SFD 1811 C

Dear Vivian.

Kindly advice on this case liability status  
Thank you and have a great days ahead

Cheers !!!

Best Regards,

*Jack Ng*

*Hp: 8288 6309*

*Email: [Jackng@honda.com.sg](mailto:Jackng@honda.com.sg)*

BODY REPAIR AND PAINT CENTRE

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---

**From:** Jack Ng  
**Sent:** Thursday, 29 August 2019 9:56 AM  
**To:** Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Cc:** Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: ACCIDENT BETWEEN EY 2159 T AND YOUR INSURED SFD 1811 C

Dear Vivian.

Kindly advice on this case liability status.

Thank you and have a great days ahead

Cheers !!!

Best Regards,

*Jack Ng*

*Hp: 8288 6309*

*Email : [jackng@honda.com.sg](mailto:jackng@honda.com.sg)*

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---

**From:** Jack Ng  
**Sent:** Wednesday, 28 August 2019 9:09 AM  
**To:** Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Cc:** Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: ACCIDENT BETWEEN EY 2159 T AND YOUR INSURED SFD 1811 C

Dear Vivian.

Kindly advice on this case liability status.

Understand your insured already done his report on that days of accident.

Thank you and have a great days ahead

Cheers !!!

Best Regards,

*Jack Ng*

Hp: 8288 6309

Email : [jackng@honda.com.sg](mailto:jackng@honda.com.sg)

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---

**From:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Sent:** Monday, 26 August 2019 1:47 PM

**To:** Jack Ng <[jackng@honda.com.sg](mailto:jackng@honda.com.sg)>

**Cc:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: ACCIDENT BETWEEN EY 2159 T AND YOUR INSURED SFD 1811 C

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the email below.

Please be informed that our insured haven't reporting the said accident.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jack Ng [<mailto:jackng@honda.com.sg>]

**Sent:** Monday, 26 August, 2019 12:59 PM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: ACCIDENT BETWEEN EY 2159 T AND YOUR INSURED SFD 1811 C

**Importance:** High

Dear Vivan,

Kindly assist to advice on this case liability status.

Thank you and have a great days ahead

Cheers !!!

Best Regards,

*Jack Ng*

*Hp: 8288 6309*

*Email: [Jackng@honda.com.sg](mailto:Jackng@honda.com.sg)*

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---

**From:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Sent:** Friday, 23 August 2019 3:41 PM

**To:** Jack Ng <[jackng@honda.com.sg](mailto:jackng@honda.com.sg)>

**Cc:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** FW: ACCIDENT BETWEEN EY 2159 T AND YOUR INSURED SFD 1811 C

Dear Sir / Madam,

We have received assignment from AXA for this case.

Please be informed that our insured haven't reporting the said accident.

We will send letter to our insured and informed him to fill the accident report as soonest possible.

Kindly note that for liability, claim negotiation and settlement, please contact is Vivian at 6841 8625.

Our respective case handler will look into the matter and revert to you in due course.

Please arrange appointment for survey.

Thank you

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jack Ng <[jackng@honda.com.sg](mailto:jackng@honda.com.sg)>

**Sent:** Thursday, 22 August 2019 6:35 PM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Subject:** [EXTERNAL] ACCIDENT BETWEEN EY 2159 T AND YOUR INSURED SFD 1811 C

Dear all,

Kindly assist to register for direct settlement, attached is the GIA report.

Thank you and have a great days ahead

Cheers !!!

Best Regards,

*Jack Ng*

*Hp: 8288 6309*

*Email: [Jackng@honda.com.sg](mailto:Jackng@honda.com.sg)*

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255 Alexandra Road Singapore 159937

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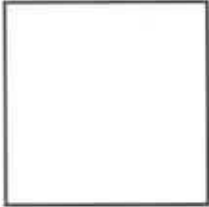


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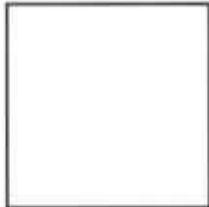


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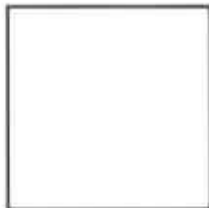
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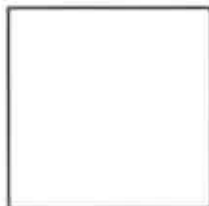
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## <TP - Mandate IA> - S9M01Y3O [ACCIDENT INVOLVING SFD 1811C(OI) & EY 2159Y(TP) ON 13/08/2019]

Type

Question

Message

Liability: 100%. OI reversed into parking lot and collided onto third party parked vehicle.. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$3,823.50(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong  
- 5-Oct-19

Reply





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 05/10/2019

### Survey Details:

Date of loss	13-Aug-19
Date of appointment	23-Aug-19
Date of survey	16-Sep-19
Location of survey	KAH MOTOR CO SDN BERHAD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	EY 2159Y
Make and Model	HONDA HRV 1.5 DX CVT
Date of registration	31/8/2017
Excess	
Market Value	\$74,000
Part Rebate	\$48,152
Nett Loss	\$25,848

### Repair details:

Initial Estimate	\$ 5,852.52
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 161.40
Check items (estimate)	\$ -
Labour	\$ 3,005.00
<b>Total</b>	<b>\$ 3,166.40</b>
<b>Lump Sum(if applicable)</b>	<b>\$ -</b>
Number of days for repair	4



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

*OI reversed into parking lot and collided onto third party parked vehicle.*

**Mandate:**

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$	3,388.05
Loss of use		NIL
Loss of rental (w/GST)	\$	428.00 (4days x \$100)
Loss of income		NIL
LTA search fees	\$	7.45
Others		NIL
<b>Proposed Total</b>	<b>\$</b>	<b>3,823.50</b>



Re:<TP - Mandate IA> - S9M01Y3O [ACCIDENT INVOLVING SFD 1811C(OI) & EY 2159Y(TP) ON 13/08/2019]

Type

 Question

Message

Hi Pls proceed as per IA-VO

Reply

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 14 October 2019 9:45 AM  
**To:** Jack Ng  
**Cc:** Taufikh (LKKAuto); Admin A  
**Subject:** RE: FINALIZATION FOR EY 2159 Y //LKK REF: CC4/ASM19014876/T1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P 3,166.40**(before GST) with **4** repair days.

**\*\*Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jack Ng <[jackng@honda.com.sg](mailto:jackng@honda.com.sg)>  
**Sent:** Tuesday, 8 October 2019 8:26 PM  
**To:** Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** RE: FINALIZATION FOR EY 2159 Y

REMINDER

If no discrepancy is reported within 7 days (exclude Sunday and Public Holiday) from the date of this email, the information will be considered as correct. Thereafter, no adjustment will be made.

Thank you and have a great days ahead

Cheers !!!

Best Regards,

*Jack Ng*

Hp: 8288 6309

Email: [jackng@honda.com.sg](mailto:jackng@honda.com.sg)

BODY REPAIR AND PAINT CENTRE

255 Alexandra Road Singapore 159937

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**From:** Jack Ng

**Sent:** Thursday, 3 October 2019 7:52 PM

**To:** Taufikh (LKKAUTO) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>

**Subject:** FINALIZATION FOR EY 2159 Y

**Importance:** High

Dear Taufikh,

We enclosed the total final repair costs for,

<b>Vehicle No.</b>	<b>EY 2159 Y</b>
<b>Final Repair Costs (exclude GST)</b>	<b>S\$3,166.40</b>
<b>Repair Period* (Days)</b>	<b>4 WORKING DAYS</b>

\*Note: Repair period does NOT include Sunday and Public Holiday.

Please examine the above information carefully. If no discrepancy is reported within 7 days (exclude Sunday and Public Holiday) from the date of this email, the information will be considered as correct. Thereafter, no adjustment will be made.

Thank you and have a great days ahead

Cheers !!!

Best Regards,

*Jack Ng*

Hp: 8288 6309

Email : [Jackng@honda.com.sg](mailto:Jackng@honda.com.sg)

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## Hsiao Tong (LKKAUTO)

---

**From:** Shu Pei (LKKAUTO)  
**Sent:** Tuesday, 8 October 2019 9:34 AM  
**To:** bowie.teng@bkw.sg  
**Cc:** Hsiao Tong (LKKAUTO); Admin A; TP Claim Agents; Leonard Wee  
**Subject:** FW: AXA KAH DS - EY2159Y & SFD1811C - P 2750  
**Attachments:** AXA KAH DS - EY2159Y & SFD1811C - P 2750.pdf

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/ASM19014876/T1pb3	Hsiao Tong

*To check availability of the case handler, you may contact the undersigned*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Bowie Teng <[bowie.teng@bkw.sg](mailto:bowie.teng@bkw.sg)>  
**Sent:** Monday, 7 October 2019 3:33 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** TP Claim Agents <[tpclaimagents@bkw.sg](mailto:tpclaimagents@bkw.sg)>; Leonard Wee <[leonard.wee@bkw.sg](mailto:leonard.wee@bkw.sg)>  
**Subject:** AXA KAH DS - EY2159Y & SFD1811C - P 2750

Dear Taufikh,

Attached rental invoice and agreement for your kind perusal.

Thank you and Have a nice day ;) Cheers

Warmest regards,  
Bowie Teng  
BKW Rent A Car Pte Ltd  
120 Lower Delta Road  
#02-15 Centex Centre  
Singapore 169208



Office: 6738 7777



Fax: 6738 6666



Email : [bowie.teng@bkw.sg](mailto:bowie.teng@bkw.sg)

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## Hsiao Tong (LKKAUTO)

---

**From:** Shu Pei (LKKAUTO)  
**Sent:** Tuesday, 19 November 2019 9:24 AM  
**To:** desmondtoh@honda.com.sg  
**Cc:** Jerome Tan; Winson Chow; Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** FW: EY2159Y - TP CLAIM AGAINST SFD1811G DOA: 13.08.2019  
**Attachments:** 0098\_001.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM19014876/T1pb3	Hsiao Tong

*To check availability of the case handler, you may contact the undersigned*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Desmond Toh <desmondtoh@honda.com.sg>  
**Sent:** Monday, 18 November 2019 12:06 PM  
**To:** Admin A <admin-a@lkkauto.com>  
**Cc:** Jerome Tan <jerometan@honda.com.sg>; Winson Chow <winsonchow@honda.com.sg>  
**Subject:** FW: EY2159Y - TP CLAIM AGAINST SFD1811G DOA: 13.08.2019

Your Ref: SFD1811G

Our Ref: EY2159Y

**M/s:** AXA Insurance Singapore Pte Ltd  
**C/o:** LKK Auto Consultants Pte Ltd  
8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811  
**Attn:** Case Handler

Dear All,

Above is the attached document for third party direct settlement claim.

Kindly provide us your finalized settlement & payment as your soonest.

Will appreciate your response after receiving this email.

Best Regards

**Desmond Toh**

**Contact No. 65145848**

Kah Motor Co Sdn Bhd

Website : [www.honda.com.sg](http://www.honda.com.sg)



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Facebook page



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## Hsiao Tong (LKKAUTO)

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Tuesday, 19 November 2019 9:58 AM  
**To:** desmondtoh@honda.com.sg  
**Cc:** Jerome Tan; Winson Chow; Admin A  
**Subject:** RE: EY2159Y - TP CLAIM AGAINST SFD1811G DOA: 13.08.2019 //LKK  
REF:CC4/ASM19014876/T1pb3  
**Attachments:** EXPRESS SETTLEMENT FORM\_EY2159Y.pdf

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,388.05 (payable to Kah Motor Co. Sdn. Bhd.)
2. Loss of Rental (3days x \$80.00)(w/GST)	\$ 256.80 (payable to BKW Rent A Car Pte Ltd)
<b>Total</b>	<b>\$ 3,644.85</b>

Please duly sign the document enclosed and return to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAUTO) <shupeil@lkkauto.com>  
**Sent:** Tuesday, 19 November 2019 9:24 AM  
**To:** desmondtoh@honda.com.sg  
**Cc:** Jerome Tan <jerometan@honda.com.sg>; Winson Chow <winsonchow@honda.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Subject:** FW: EY2159Y - TP CLAIM AGAINST SFD1811G DOA: 13.08.2019

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM19014876/T1pb3	Hsiao Tong

*To check availability of the case handler, you may contact the undersigned*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Desmond Toh <[desmondtoh@honda.com.sg](mailto:desmondtoh@honda.com.sg)>

**Sent:** Monday, 18 November 2019 12:06 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Jerome Tan <[jerometan@honda.com.sg](mailto:jerometan@honda.com.sg)>; Winson Chow <[winsonchow@honda.com.sg](mailto:winsonchow@honda.com.sg)>

**Subject:** FW: EY2159Y - TP CLAIM AGAINST SFD1811G DOA: 13.08.2019

Your Ref: SFD1811G

Our Ref: EY2159Y

**M/s:** AXA Insurance Singapore Pte Ltd

**C/o:** LKK Auto Consultants Pte Ltd

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

**Attn:** Case Handler

Dear All,

Above is the attached document for third party direct settlement claim.

Kindly provide us your finalized settlement & payment as your soonest.

Will appreciate your response after receiving this email.

Best Regards

Desmond Toh

Contact No. 65145848

Kah Motor Co Sdn Bhd  
Website : [www.honda.com.sg](http://www.honda.com.sg)



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Facebook page



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**Kah Motor Co. Sdn. Bhd.**  
(A Member of Oriental Holdings Berhad)  
Body Repair & Paint Centre  
6A Mandai Estate  
Singapore 729903  
Tel : +65 6841 3838  
Fax : +65 6362 5015  
www.honda.com.sg

M/s: AXA Insurance Singapore Pte Ltd

Date : 13/11/2019

8 Shenton Way  
#27-01  
Singapore 068811

Attn: Motor Claims Department

Your ref : SFD 1811 G

Our ref : EY 2159 Y

Dear Sir / Madam,

### THIRD PARTY DIRECT SETTLEMENT

### ACCIDENT INVOLVING EY 2159 Y AND SFD 1811 G ON 13/08/2019

We refer to the item(s) marked ( ☒ ) below:

- ( ☒ ) We refer to your email dated 12/09/2019.
- ( ☒ ) We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.
- ( ☐ ) Kindly forward the discharge voucher for our client's signature within **2 weeks** via email to : **desmondtoh@honda.com.sg**
- ( ☒ ) We return your discharge voucher duly completed.
- ( ☒ ) Kindly expedite settlement the following :-  
Repair Cost **SS\$3,388.05** payable to **Kah Motor Co. Sdn. Bhd.**
- ( ☒ ) Kindly let us have your cheque made in favour of the above mentioned name(s) for our transmission as soon as possible.
- ( ☒ ) Letter of Authority, Discharge voucher

Thank you.

Yours faithfully,

Jack ng

**Kah Motor Co. Sdn. Bhd.**

(A Member of Oriental Holdings Berhad)

6A Mandai Estate, SINGAPORE 729903

Mandai Parts Centre

Phone No. : +65 6841 3838 Fax No. :

**Service Tax Invoice**

GST Reg No. M200050223

Company Ref. No. S60FC1380G

AXA INSURANCE PTE LTD  
MOTOR CLAIMS DEPT  
8 SHENTON WAY  
#27-01 AXA TOWER  
SINGAPORE, 068811

Customer Code : CU0129734

Payment Term : 30 Days

Invoice No. : SINV-BM19001767  
Invoice Date : 18/10/19  
Order No. : SVO19060009  
Reference :  
Job Card No. : 10992  
Date/Time Received : 16/09/19 / 10:44:18 AM  
Licence No. : EY2159Y  
Model : HRV DX-SIN CVT YM 2016  
Car Chassis No. : JHMRU1810GX202893  
Car Engine No. : L15B4532894  
Mileage : 35826  
Service Advisor : JACK NG 1838  
Served By : JACKNG  
Page : 1

No.	Description	Qty.	UoM	U. Price	Disc %	Amount	7% GST Amount	Incl GST
	TP DIRECT SETTLEMENT (J/NO: ) OWNER:LIM JEN SEE OWNER INSURER: ACC DATE:TOKIO MARINE SURVEYED BY: DATE: REF NO: TP INSURER:AXA INSURANCE TP VEH:SFD 1811 G							
BOSUN	1466 SUNDRIES	1	Hours	30.00		30.00	2.10	32.10
BML01I	1466 INSPECT FR LIGHTING MECHANISMS & FOCUS HEADLIGHTS.(N)	1	Hours	280.00		280.00	19.60	299.60
BC012R	1466 RESET VEHICLE SMART ENTRY SYSTEM	1	Hours	450.00		450.00	31.50	481.50
BKBU01R	1466 REMOVE & RENEW FR BUMPER. RENEW ALL DAMAGE PARTS ATTACHMENT ITEMS.	1	Hours	1,120.00		1,120.00	78.40	1,198.40
BP04R	1718 SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(4P)	1	Hours	1,125.00		1,125.00	78.75	1,203.75
71193-T7A-J00	SPACER,R.FR.BUMPER SIDE	1	Each	11.00	25	8.25	0.58	8.83
91505-TM8-003	CLIP,BUMPER	22	Each	2.30	25	37.95	2.66	40.61
74107-T7B-003	PROTECTOR,R.FR.WHEEL ARCH	1	Each	153.60	25	115.20	8.06	123.26

Sum Labor	3,005.00	210.35	3,215.35
Sum Item	161.40	11.30	172.70
Total SGD	3,166.40	221.65	3,388.05
Total Payable (SGD)			3,388.05

Printed by JACKNG on 18 Oct 2019 at 1:14:24 PM

This is a computer generated invoice. No signature is required. Please review your bill and advise us of any errors or omissions.  
Kah Motor reserves the right to deliver a subsequent bill for any charge omitted. GST Amount is calculated from individual line(s).

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms.

Interest will be charged at 2% per month on overdue amounts.

Please give us your  
feedback by scanning  
the QR Code using  
mobile device.



**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19014876/T1pb3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:VALE

Date : 26-11-2019



Code : ASM

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	SFD 1811C	Veh. Inspected	EY 2159Y
Policy No.	GA408567	Coverage (\$)	0.00
Claim No.	S9M01Y30	Excess (\$)	0.00
Assign From		Assign Date	23/08/2019

**2. Vehicle Particulars & Condition**

Make & Model	HONDA HR-V	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JHMRU1810GX202893	Colour	BRONZE
Odometer	36986	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	215/60 R16	MICHELIN	6 mm
L/H Front Tyre	215/60 R16	MICHELIN	6 mm
R/H Rear Tyre	215/60 R16	MICHELIN	6 mm
L/H Rear Tyre	215/60 R16	MICHELIN	6 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.
---

**5. General Information**

Accident Date	13/08/2019	Inspection Date	16/09/2019
Survey held at	255 ALEXANDRA RD		
Repairer	KAH MOTOR CO SDN BERHAD		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>4 Working Days</b>
-------------------------------------	-----------------------



**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. EY 2159Y**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FACE,FR.BUMPER (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	356.70	-
1	SPACER,R.FR.BUMPER SIDE (SN) (CONSISTENT)	NECESSARY	8.25	8.25
1	SPACER,L.FR.BUMPER SIDE (SN) (CONSISTENT)	NOT NECESSARY	8.25	-
22	CLIP,BUMPER (SN) (CONSISTENT)	NECESSARY	37.95	37.95
1	PANEL COMP ,R.FR.FENDER (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	296.17	-
1	PROTECTOR ,R.FR.WHEEL ARCH (SN) (CONSISTENT)	CUT	115.20	115.20
1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	100.00	30.00
			922.52	191.40
<b>LABOUR</b>				
	INSPECT FR LIGHTING MECHANISMS & FOCUS.		380.00	280.00
	RESET VEHICLE SMART ENTRY SYSTEM.		450.00	450.00
	REMOVE & RENEW FR BUMPER .RENEW ALL DAMAGE PARTS.INCLUSIVE OF THE REPAIR OF FACE,FR.BUMPER AND FACE,FR.BUMPER .		2,600.00	1,120.00
	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS .		1,500.00	1,125.00
			4,930.00	2,975.00
<b>GRAND TOTAL</b>			<b>5,852.52</b>	<b>3,166.40</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>3,166.40</b>

Report Ref No: CC4/ASM19014876/T1pb3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	S9M01Y30
Reference	CC4/ASM19014876/T1pb3a2
Loss Date	13 August 2019
Report Date	23 Aug 2019 8:35:25 AM
Request Date	23 August 2019
Due Date	

Vendor Name	L&K AUTO CONSULTANTS PTE LTD (ITP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: Wait for Approve Invoice

Approve Invoice

Vehicle Information	
Incident Vehicle Registration #	EY2159V
Make	TRVD
Model	HONDA
Service Address	
...	

Primary Contact/Insured
NG HON MING FRANCIS
5000M MARINE PARADE ROAD, #1B-53, 449294, Singapore
INSURANCE@DICKSON-AUTO.COM

Claim Handler
OH Vale
6568804897
vale.oh@axa.com.sg

Additional Instructions














Messages	Invoices	History	Documents	Assessment	Metrics	Notes
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Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
L&KInvoices3 (1).pdf	Invoice	Surveyor/ Assessor expense	L&K AUTO CONSULTANTS PTE LTD (ITP)	3 December 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
 LKK Inspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
 LKKAdjustment1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
 PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	3 December 2019
 LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
 PART_COE_Release_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
 TP-MANDATE IA dtd 051019.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019
 TP_ESTIMATE_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	5 October 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP-JA 2159.pdf	Reports & Statements	Others	LIK AUTO CONSULTANTS PTE LTD (TP)	17 September 2019
 INSRD AMENDED GIA REPORT.PDF	Reports & Statements	GIA Report	OH Vale	11 September 2019
 SFD1811C - INSRD GIA REPORT.PDF	Reports & Statements	GIA Report	OH Vale	6 September 2019
 GA408567-Certificate_of_Insurance[1].pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	KUMAR Shalendra	23 August 2019
 PRI FROM WORKSHOP WITH TP GIA EY2159Y.meg	Letters and Correspondence	Workshop	KUMAR Shalendra	23 August 2019
 GA408567-Policy_Schedule[1].pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	KUMAR Shalendra	23 August 2019