UNAJOY Adrain ASSIGNM	IENT (Office)		
From (Person); IVY Ratilla of AE	11	D	ate/Time: 23.9.19 2.58p -m
Estimated Cost	Bill to:		
OD TP WS TP RES OD RES EVA INV MY	CS	*1	W. 20. 2
To Inspect Vehicle No: 98 ( 545 > 9		Insured:	skm 7980B
at Workshop m/s Kai moto		Tel:	67474006
of BIE 3007 W. Rd 1 # 01- 440		0.000	
Policy No:	Claim No:	C 100037	<del>}</del>
Sum Insured:	Excess:	,	
Make of Veh:		D	O.A. 18.8.2019
(Client's Record)			
CA / REV / REP. / REV 24 HRS	Tax see		H.O.D. Endoesement:
Date/Time 23.8. K 3.30p. Person Contacted	kym	Ve	hicle IN (OUT)
Date/Time Action/Instruction ( ✓ ) [Sfin(A	i.		
BBC 5452G - VOLLIPIGOUTE		D (A )	12/09/2011
SEM 7980 B- CELL A16 16			
28/8/19 @ 2,30m Informed buy, a Firm Fig & 1410-59,	We are Au	Line A	ro simute from no
20/21		10.10 8	22200 /272

Preli. Report:

Final Report:

\_S+RS,\_SI Photos

Others

TOTAL

#### Nivitha (LKK Auto)

From:

Ivy Ratilla <ivy.r@budgetdirect.com.sg>

Sent:

Friday, 23 August 2019 2:58 PM

To:

Admin-D (LKKAuto)

Cc:

sur@lkkauto.com; Justin Wong

Subject:

TPPD Survey: Claim ref:C10003774/KY || OI- SKM7980B (Black) TP- GBC5452G ||

Est:0.00 || Kai Motor

Attachments:

C10003774-1.pdf

Hi Team,

We would like to arrange TP Survey for GBC5452G. Workshop has chosen Mr. Adrian Ling to survey the vehicle.

Please confirm.

Regards,

Ivy Ratilla Executive, Claims Admin

T +65 6540 2185 F +65 6725 0853 E ivy.r@budgetdirect.com.sg



Claims +65 6221 2111 Claims +65 6221 2199 Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01 Singapore Shopping Centre Singapore 239924 budgetdirect.com.sg

## auto 🗟 general

Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as <u>Budget</u> <u>Direct Insurance</u>.

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From: Kai Motor <kaimotor@gmail.com>
Sent: Friday, 23 August 2019 2:14 PM
To: lvy Ratilla <ivy.r@budgetdirect.com.sg>

Cc: Claims <claims@budgetdirect.com.sg>; Justin Wong <justin.wong@budgetdirect.com.sg>

Subject: Re: ACCIDENT INVOLVING VEHICLE NO No GBC 5452 G & SKM 7980 B on 18/08/2019@15:15:00 | |

C10003774

Hi Sir,

We Choose... QQQ

Adrian Ling LKK Auto Consultants Pte Ltd

Have a nice day w thanks.

Ms Kym

From: Kai Motor < kaimotor@gmail.com > Sent: Thursday, 22 August 2019 5:42 PM To: Claims < claims@budgetdirect.com.sg >

Subject: ACCIDENT INVOLVING VEHICLE NO No GBC 5452 G & SKM 7980 B on 18/08/2019@15:15:00

#### KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701 TEL: 67474006 FAX:67437591 E-mail: kaimotor@gmail.com REG NO: 44223100L

Date: 22/08/2019

Attn: The Motor Claims Department Your Insured veh no : SKM 7980 B

CONTACT AUTO & GENERAL INSURANCE (SINGAPORE) PTE LTD

Singapore Shopping Centre 190 Clemenceau Avenue #03-01

Singapore 239924

claims@budgetdirect.com.sg

WITHOUT PREJUDICE

Tel 62212111

(By Email Only)

Dear Sir / Madam

### ACCIDENT INVOLVING VEHICLE NO No GBC 5452 G & SKM 7980 B on 18/08/2019@15:15:00

We are writing on behalf of Wei Zhong Foodstuff Manufacturer the registered owner of GBC 5452 G which was involved on the above mentioned accident between SKM 7980 B.

Investigation reveals that the motor vehicle number SKM 7980 B was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number SKM 7980 B. Therefore, our client is holding you liable for the repair costs and other consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle at KAI MOTOR TRADING Blk 3007, Ubi Road 1, #01-440, Singapore 408701 within two (2) days from the date hereof as to avoid further losses incur.

We enclosed hereby the GIA report of GBC 5452 G for your kind attention.

Falling which, our client have no alternative but to proceed with the necessary repairs and the will be forward to you for reimbursement.

Yours faithfully,

Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440 Singapore 408701 Telephone: 6747 4006

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Have a nice day w thanks.

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440 Singapore 408701 Telephone: 6747 4006

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#### Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Wednesday, 28 August 2019 2:30 PM

To:

'Ivy Ratilla'; assignments

Cc:

SUR; 'Justin Wong'

Subject:

RE: TPPD Survey: Claim ref:C10003774/KY || OI- SKM7980B (Black) TP- GBC5452G ||

Est:0.00 | Kai Motor

Dear lvy,

Please be informed that we have inspected the vehicle GBC 5452G on 27/08/2019.

We are pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 23 August 2019 3:31 PM

To: 'lvy Ratilla' <ivy.r@budgetdirect.com.sg>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; 'Justin Wong' <justin.wong@budgetdirect.com.sg>

Subject: RE: TPPD Survey: Claim ref:C10003774/KY | | OI- SKM7980B (Black) TP- GBC5452G | | Est:0.00 | | Kai Motor

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Best Regards,

Catherine Chong | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivy Ratilla < ivy.r@budgetdirect.com.sg>

Sent: Friday, 23 August, 2019 2:58 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

**EMail Address** 

# SINGAPORE ACCIDENT STATEMENT

- IMPORTANT NOTICE

  1. Please report correctly the details of the accident to speed up the claims process. This Form must be comprised by the Policyholder and/or the Authorised Univer.
   Information provided must be as truthful and accurate as possible. Any willul misrepresentation or witholding of material facts may allow insurance companies to require transfer or representation or witholding of material facts may allow insurance companies to 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
  - 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

    5. Any false reporting may be referred to the Burney of the second and the second acceptance of the s repudiate policy liability.

  - The issue and acceptance of this Form by insurance companies is not an elementary or policy searchy on the part of the police for investigation.
     Any false reporting may be referred to the Police for investigation.
     This report will be towarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee, be made available upon application by interested parties.
     The the information of this capacit to the insurance and hydrogen the the insurance and hydrogen and the capacit of this capacit to the insurance and hydrogen and the capacit of this capacit to the insurance and hydrogen and the capacit of this capacit to the insurance and hydrogen and the capacit of this capacit to the insurance and hydrogen and the capacit of this capacit to the insurance and hydrogen and the capacit of this capacit to the insurance and hydrogen and the capacit to the insurance and hydrogen and the capacit to the insurance and hydrogen and the capacit to the insurance and hydrogen and hydrogen and the capacit to the insurance and hydrogen and hydrogen
  - archining and that copies of this report wis, for a ree, be made available upon application by interested parties.

    The state of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available attraction.

By the loogenment of the property of the loogenment of the loogenm	available upon application by the report at the centre and to copies of the report of the report of the report of the centre and to copies of the report of
Date Of Report	19/08/2019 16:20
Date Of Accident	18/08/2019 15:15
Exact Location Of Accident	UBI AVENUE 2 CARPARK
Country/State of Loss	SINGAPORE
Country/State of Coas	DETAILS OF OWN VEHICLE
A seleteriles Number	GBC5452G
Vehicle Registration Number	PARTIE OF THE PA
Insured/Policyholder	WEI ZHONG FOODSTUFF MANUFACTURER
Name Of Registered Owner	34635000W
Co Reg No	NOEMAIL
Email Address	
Mobile Phone No	OFFICE-67435117
Alternative Phone No	CONTRACTOR OF THE PROPERTY OF
Vehicle Particulars	NISSAN
Manufacturer	CABSTAR-2.0 (M)
Model	
Exact Purpose for which vehicle was being utime of accident	
Are you claiming under your own insurance for repair to your vehicle?	THIRD PARTY
If No, Please state action to be taken	
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	CO OPERATIVE LTD
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5106101316
Cover Note Number	COMPREHENSIVE
Driver	
Name of Driver	FOO CHEE SENG
NRIC No	S1628971Z
Date Of Birth	05/10/1964
Occupation	INDOOR
Date Of Driving Pass	17/11/1982
Driving Experience	36 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91665535
Fax Number	
Contact Number	
See Hillian Control	NOFMAIL

NOEMAIL

Address BLK 31 BENDEMEER ROAD #05-827 Postcode Was driver an employee of the Insured's Company YES 330031 If No, Relationship of the Driver with the Insured Vehicle Registration Number of Driver's Own Insurance Company of Driver's Own Vehicle General Information of the Accident Type Of Accident SIDE SWIPE Weather Conditions CLEAR Road Surface DRY Other Information Was any foreign vehicle involved in this accident? NO Number of vehicles (including own vehicle) involved in the accident 2 Was any body injured in the Accident? NO Was any injured conveyed to hospital by ambulance? NO Was any other material or property damaged? YES I have been approached by unknown person(s) NO soliciting/offering accident claims assistance. Number of Passengers (Including Driver) 1 Details of Police Action Was the accident reported to the police? YES If Yes, Please state which Police Station Police Station Name MACPHERSON NEIGHBOURHOOD POLICE POST ROAD: BLK 54 PIPIT ROAD #01-82/84 , POSTCODE: 370054 , COUNTRY: Police Station Address SINGAPORE Police Station Contact TEL NO: 1800-7449999 - FAX NO: 65476366 Was notice of intended Prosecution given? NO If Yes, against whom? Attachment(s) Are accident photos available for attachment? YES Was there any video captured by Car Camera? NO

#### Circumstances of Accident

REFER TO POLICE REPORT.

Was there any audio recorded?

NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SKM7980B

Vehicle Make/Model/Colour

HONDA CIVIC

**Details Of Properties** 

RIGHT PORTION

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

Auto & General Mariana (5) PL claims@budgetdirect.com.89

Page 2 of 18

No. Of Passenger (Including Driver)

Passenger 1

2

NAME:

PASSENGER

GENDER:

: MALE

#### Sketch Plan Pg. 1

NTDC thorne Motor	Notice Cymre	10	-	
NTDE Income Motor Report No. M.I.	100	18	8	19

Notice NOS SECTION (665) Reprint For TP - End Your

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- information provided must be as truttiful and accurate as possible. Any wiful microprocentarion or withholding of material facts may allow insurance companies to republish solicy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy retains on the sait of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be towarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Simpacone (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the loopement of this report to the inquirers, you hereby consent to the archiving of this report at the centre and to opplies of the report treins made available afterstand.
- 8. Consent under the Personal Data Protection Act (PDPA)
- I understand, acknowledge, agree and consent that
- (a) My insurer: my workshop and the General insurance Association of Singapore ("QLA") maybe permitted to collect, use, disclose and/or process my personal data/personal information set out in this flormt and any other personal information provided by me or possessed by my surer (collectwelf) the "Personal Information") and disclose and transfer such Personal Information to all insurers by who have natured vehicles it involved in this accident shall be collectively referred to as the "Insurers"; the insurers (pawers) who have not information of Singapore and any relevant occuminant spency/puthority (such as the police), for the purpose(s) of ;
  - (1) processing, handling and/or deating with my claims including the settlement of the claims and any necessary investigations relating to the claims:
  - (N) investigating the accident and/or my cases:
  - (III) carrying out and/or dealing with my instructions or responding to any enquiries by me.
  - tivi administering my claims linctuding the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of cartain personal data about me to bring about delivery of the same as well at on the external cover of envelopes/mail packages), and/or
  - (v) complying with applicable law in administering, processing, handling and/or seating with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have inputed vehicle(s) involved in this accident and the insurers' (awversitive firms, misviers permitted to collect use, disclose and/for process my Personal Information for one or more of the above Purposes; and
- Ic) my Personal Information mawican be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers few firms), which may be slied outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of freed detection, investigation and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (I) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, requisitors, law enforcement and government agencies as responsible required for the purposes stated, or
- (iii) for complying with requirements under any regulations, law or court orders.

THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NAM

19/9/2019 16:16

19/8/2019 16:16

Policyholder's Signatur Date & Time

Driver's Signature (If driver is not the policyholder)

Reporting Centre Persons Name: Enc Woo Jun Kiet

ver's Signature

#### Sketch Plan Pg. 2

T	-0	+	
Ĭ.	0	+	
	UBI AVE 2 BLK 30	26 CARPARK	
Vehicle A: GBC5452G	Vehicle B: SKM7milli		
FER TO POLICE REPORT.	THE ACCIDENT		
AND CONTRACTOR			
ECLARATION We declare the fungoing particulars a	to the mesey respect.	1	
18 · 10	-	1	
OF THE STATE OF TH	2.1		//
[4]	( fam)		



# 凱摩哆服務

### KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701. TEL: 6747 4006 FAX: 6743 7591 EMAIL: kaimotor@gmail.com BUS. REG. NO: 44223100L GST NO: M90371531Y

專業服務:汽車意外保險陪價,拖車,汽車修理及維修服務,打嗎唧,噴漆。 Specialist in: Accidents Insurance Claim, Towing Service, Motor Vehicle Repairing, Panel Beating, Spray Painting.

XIao Chen

Date: 23/08/2019

Attn: The Motor Claims Department Your Insured veh no: SKM 7980 B

AUTO & GENERAL INSURANCE (SINGAPORE) PTE LTD

Singapore Shopping Centre 190 Clemenceau Avenue #03-01

Singapore 239924

Dear Sir / Madam

LKK. Adrian 96893735

WITHOUT PREJUDICE

(By Email Only) JNISC2F2470850534

claims@budgetdirect.com.sg Tel 62212111

Estimate Cost repair Bill To Nissan Cabstar No No GBC 5452 G & SKM 7980 B on 18/08/2019 @15:15:00

To Supply:-

1pc	Side conner panel LH		\$ 676.60 nett *
1pc	Front bumper w reinforcement	111/10	\$ 676.60 nett + 54510
1pc	Front bumper bracket LH Note Ne-	845-10	\$ 47.50 nett &
1pc	Front bumper clip ALBC Am.	850.59.	\$ 50.00 nett *
1pc	Front head lamp All m	2.0	5 473.40 nett *
1pc	Front door stickerLH	CS. 112	\$ 65.00 nett 30(sw)
1pc	Front door signal lamp LH NAM		\$ 78.10 nett *
			\$2,430.20
	less	10%	\$ 243.02
			\$2,187.18

To dismanite & replace damage parts, panel beat where necessaey.

To putty, apply primer & spray paint on the affecte portion.

To check wiring functions.

\$ 580.00° 3.00 53.0

\$ 100:00 30

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before latter spray painting
- . To display damaged part(s) during resurvey
- . Parts prices are subject to confirmation
- . Third party survey is on a "Without Projudice" basis.
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

total 1410-59 (P/P) Adrian him 27/08/19.



#### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

#### Affiliated to Federation Internationale Des Experts En Automobile

AUTO & GENERAL INSURANCE (S) PL

Ref : CS/AGI19014875/Aqf3n2

(BUDGET DIRECT INSURANCE)



190			Date: 21-10-2019	
295	124		Code: AGI	
1.		Policy Particula	ars :- THIRD PARTY CLAI	M
	Insured Veh.	SKM 7980B	Veh. Inspected	GBC 5452G
	Policy No.		Coverage (\$)	0.00
	Claim No.	C10003774/KY	Excess (\$)	0.00
	Assign From	IVY RATILLA	Assign Date	23/08/2019
2.		Vehicle Pa	articulars & Condition	
	Make & Model	NISSAN CABSTAR	c.c	2953
	Engine No.	HIDDEN	Year of Reg.	2012
	Chassis No.	JN1SC2F24Z0850534	Colour	SILVER
	Odometer	351783	Steering	IN ORDER
	Brakes	IN ORDER	Modification	NIL
	General	GOOD		
3.		Con	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	195 R15C	MAXXIS	6 mm
	L/H Front Tyre	195 R15C	MAXXIS	6 mm
	R/H Rear Tyre	165 R13	DUNLOP	6 mm
	L/H Rear Tyre	165 R13	DUNLOP	6 mm
4.		Descr	iption of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE	FRONT N/S PORTION.	
	DAMAGES SEE D	ETAILS.		
5.		Gen	eral Information	
	Accident Date	18/08/2019	Inspection Date	27/08/2019
	Survey held at	KAI MOTOR TRADING		
		BLK 3007 UBI ROAD 1 #01-434 SINGAPORE 408701		
5a.			Remarks	
		ON WAS CONDUCTED ON A"		
5b.	IDJIN ACCORDAN	CE TO YOUR INSTRUCTIONS  Estim	ate Days of Repair	DED REPAIRS,
50.	ESTIMATED NOD	MAL PERIOD FOR REPAIR:	2 Working Day	76



#### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

#### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBC 5452G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	SIDE CONNER PANEL LH (N)	TO REPAIR SEE LABOUR	676.60	3
1	FRONT BUMPER W REINFORCEMENT (N)	DEFORMED	1,039.60	945.10
1	FRONT BUMPER BRACKET LH (N)	NOT NECESSARY	47.50	19
1	FRONT BUMPER CLIP (N)	NOT NECESSARY	50.00	
- 31	FRONT HEAD LAMP (N)	NOT NECESSARY	473.40	5 .
1	FRONT DOOR SIGNAL LAMP LH (N)	NOT NECESSARY	78.10	Y4
	LESS 10% DISCOUNT		-236.52	-94.51
			2,128.68	850.59
1	FRONT DOOR STICKER LH (SN)	NECESSARY	65.00	30.00
	LESS 10% DISCOUNT	i pod sau supresa in od	-6.50	
			58.50	30.00
	LABOUR			
	TO DISMANTLE & REPLACE DAMAGE PARTS, PANEL BEAT WHERE NECESSARY, INCLUSIVE OF THE REPAIR OF SIDE CONNER PANEL LH.	R	580.00	200.00
	TO PUTTY, APPLY PRIMER & SPRAY PAINT ON THE AFFECTED PORTION.		680.00	300.00
	TO CHECK WIRING FUNCTIONS.		100.00	30.00
			1,360.00	530.00
	GRAND TOTAL		3,547.18	1,410.59

ST OF REPAIRS	1,410.59
ST OF REPAIRS	

Report Ref No. CS/AGI19014875/Aqf3n2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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