

ADRIAN WINN

ASSIGNMENT

Front: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To inspect Vehicle No: _____
at Workshop m/s _____
of _____
Insured: _____
Policy No. _____
Claims No. _____
Sum Insured: _____ Excess: \$600/-
(Client's Record)
Make of Veh: _____

(Policy Condition)
Remark: The veh had commenced its repair at the time of inspection.
Bal. or Market Value: 113k
IDAC Accident Rpt: _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: 03 days days Res: Yes or No
Lum Sum: _____ % 3 Val.: Yes or No
CA / REV / REP. / 24 HRS
Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SL7643Y. Yr Regn: 2017 / Oct
Type: ☒ M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime-Mover /
Truck / Trailer or _____
Make: Audi A4 Sedan cc 1385
Colour: white A/C: Insured / Std / NI / NA
Sp. Reading 29659 T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: WAU222F44JA019865
Gen. Cond: ☒ Good / Fair / Poor / Burnt
Steering: ☒ In order / Jammed / Leaked / Burnt or _____
Brake: ☒ In order / Jammed / Leaked / Burnt or _____
Modi: Nil / ☒ S/Rim / STD A/Rim or _____
Tyre Size: F: 205/60 R16.
R: 205/60 R16
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or Continental
Front: _____ Rear: _____
R/Bal. 06 mm R/Bal. 06 mm
L/Bal. 06 mm L/Bal. 06 mm
D.O.A. _____ D.O.I. 23/08/19.
Survey held at Premium.
Des. of Damages: ☒ Frt / Rear / O/S / N/S / U/C / Rooftop or _____
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD AIG.
	SLT 643Y-X
23/08/15	@ 16:32 pm received PA to AIG via memo
23/08/19	@ 11:35 pm mandate requested authors report to AIG via memo
	MV: 13
	PV:
	Nett:
23/08/19	@ 10:33 am mandate approved by Victor Koh.
28/08/19	@ 10:42 am inform CLA to Syntex (Super 7) via email.
03/10/19	Confirmed PP \$ 2,484.40 @ 3 days with Adrian. (\$5,682.00 Red-foi)

Date/Time, File Pass to?	Date/Time, File Return to?	Part Prices Check:	Survey Fee:	Date:
1) 27/11/19	2)	IN	Basic & Add.	200
3) Typst	4)	OUT	\$ + RS, \$	11
5)	6)		Photos	
Preli. Report:			Others	
Final Report: \$ 2,484.40 PP			TOTAL	211

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 23 Aug 2019

Preliminary Advice

Vehicle No	: SLT643Y	Accident Date	: 18/08/2019
Make	: AUDI A4	Policy No.	: 1700064761-01
Assignment Date	: 23/08/2019	Excess	: S\$0.00
Date of Inspection	: 23/08/2019	Est. Duration of Repair	: 3 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,166.00
Revised Amount	:S\$	2,695.00
Check Items (Estimated)	:S\$	200.00
Total	:S\$	2,895.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	113,000.00
COE / PARF Rebate	:S\$	60,034.00
Salvage Value	:S\$	
Margin for Repair	:S\$	52,966.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Wednesday, 23 October 2019 11:33 am
To: jiajee.yap@premiumauto.com.sg; Adrian Ling (LKKAuto); CS A Team; Admin A; SUR
Cc: 'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SLT643Y - OD AIG - SURVEYED 23 AUG 19

Dear Jia Yee,

Confirmed final fig \$2484.40 @ 3 days of repairs before excess \$ 600/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiajee.yap@premiumauto.com.sg <jiajee.yap@premiumauto.com.sg>
Sent: Thursday, 17 October 2019 5:42 pm
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SLT643Y - OD AIG - SURVEYED 23 AUG 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$2484.40 @ 3 days of repairs.

Your early closure is well appreciated.

Thanks & Best Regard
JiaYee Yap
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. jlayee.yap@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

Re: OD CLAIM FOR SLT 643 Y ON 18/8/2019

Shirley Hiew (LKK Auto)

Wed 28/8/2019 10:47 AM

To: Claims <claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

 1 attachments (695 KB)

ESTIMATE.pdf;

Dear Syafiq,

As instructed by our client, please proceed to repair the insured vehicle **SLT 643Y (Excess \$ 600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte LtdPhone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>**Sent:** Thursday, 22 August 2019 2:01 PM**To:** Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>**Cc:** 'Claims' <claims@premiumauto.com.sg>**Subject:** RE: OD CLAIM FOR SLT 643 Y ON 18/8/2019

Dear all,

Attached is the estimate for your kind reference.

Best Regards,**Syafiq****Claims Admin Assistant**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

View Received Message

This mail is associated with :

***SLT643Y (2167685502SG)**

OD

Aug 18 2019 3:30PM

[FAN YUAN WEI]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 28/08/2019 10:33 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$2695.00) - SLT643Y - Claim Handler: Mithoo Singh, Aashveenjeet Kaur

Approved:2695.00:Re-Inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 547B

Vehicle Details

Vehicle No.: SLT643Y
Vehicle to be Exported: No
Intended Deregistration Date: 23 Aug 2019
Vehicle Make: AUDI
Vehicle Model: A4 1.4 TFSI S TRONIC
Primary Colour: White
Manufacturing Year: 2017
Engine No.: CVN044160
Chassis No.: WAUZZZF44JA019865
Maximum Power Output: 110.0 kW (147 bhp)
Open Market Value: \$32,723.00
Original Registration Date: 16 Oct 2017
First Registration Date: 16 Oct 2017
Transfer Count: 0
Actual ARF Paid: \$27,813.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 15 Oct 2027
PARF Rebate Amount: \$20,859.00

Intended COE Rebate Details

COE Expiry Date: 15 Oct 2027
COE Category: B - Car above 1600cc or 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$48,109.00
COE Rebate Amount: \$39,175.00
Total Rebate Amount: \$60,034.00

The information contained herein is correct as at 23 Aug 2019

OK

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : FAN YUAN WEI
 Period of Insurance : 16 Oct 2018 To 15 Oct 2019
 Engine No. : CVN044160
 Chassis No. : WAUZZZF44JA019865

Vehicle No. : SLT643Y
 Policy No. : 1700064761-01
 Endorsement No. :
 Issued Date : 06 Oct 2018

ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic
 Engine Capacity/Tonnage : 1,395.00 CC Sum Insured : Market Value First Year of Registration : 2017
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 35 years old and above

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 180) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

FAN YUAN WEI - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6536 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: Standard Chartered Bank (Singapore) Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 180), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125260

PREMIUM LEASING -CHB

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159038

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

AIGSGMOBILEAPP

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1004/2019/TNS
Date	:	22-Aug-19

Vehicle **NOT** in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	MR. FAN YUAN WEI
Address	:	BLK 130A LORONG 1 TOA PAYOH #08-510
	:	Singapore 311130
Telephone	:	81807326
Type of Claim	:	Own damage Claim
Policy No.	:	1700064761-01
Vehicle No	:	SLT 643 Y
Model Code	:	Audi A4 Sedan 1.4 TFSI S
Model / Year	:	16/10/2017
Engine No	:	CVN 044160
Chassis No	:	WAUZZZF44JA019865
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	18-Aug-19
Place of Accident	:	TOA PAYOH STADIUM

Automobiles

, Singapore 408699
Fax : 6841 1183

Telefax

for Accident Vehicle SLT 643 Y

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove , check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	
2	To dismantle and renew front bumper. Re-organise crash management components. Reinstall all parts removed.	\$ 1,050.00 500	
3	To respray front bumper.	\$ 900.00 550	
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ 2,502.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLT 643 Y

S/N	Parts Description	Damaged Parts & Prices		Remarks
		S/Nett		
1	FRONT BUMPER <i>Repair</i>	\$	1,946.00	+
2	FRONT BUMPER FIXING PARTS	\$	258.00	+
3	FRONT BUMPER GRILLE - CENTER	\$	178.00	+
4	FRONT BUMPER CLOSING ELEMENT	\$	191.00	+
5	RADIATOR GRILLE <i>cracked</i>	\$	1,053.00	✓ 842.40
6	FRONT BUMPER AIR GUIDE GRILLE - RH	\$	123.00	+
7	FRONT BUMPER FOAM FILLER PIECE	\$	113.00	+
8	FRONT BUMPER CARRIER	\$	733.00	+
9	FRONT BUMPER COVER	\$	116.00	+
10	CAUTION SIGN	NEC \$	13.00	+
11	STICKER FOR AIR CONDITIONER	NEC \$	7.00	+
12	FRONT BUMPER BRACKET	\$	125.00	+
13	FRONT BUMPER SUPPORT - LH / RH	2 \$	52.00	+
14	HORN - RH LOW TONE	\$	262.00	+
15	HORN SPRING SHACKLE - RH	\$	26.00	+
16	HEADLIGHT WASHER LIFT CYLINDER - RH	\$	192.00	✓
17	RADIATOR AIR GUIDE GUIDE - RH	\$	25.00	+
18	RADIATOR INNER DUCT	\$	11.00	+
19	FRONT NO. PLATE <i>New</i>	S/N \$	40.00	✓
20	SUNDRIES <i>Not Nec</i>	\$	200.00	X
TOTAL SPARE PARTS CHARGES		:	\$5,664.00	
TOTAL LABOUR CHARGES		\$	2,502.00	
GRAND TOTAL			<u>\$8,166.00</u>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Adrian Ho*
Surveyed Date : *23/08/19*
Authorised Date :
Excess Cost :
Liability :
Remarks : *we authorised, 03 days.*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1004/2019/TNS
Date	:	22-Aug-19

Vehicle **NOT** in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian,

3 days - ok - Jy - 17 Oct 2019

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	MR. FAN YUAN WEI
Address	:	BLK 130A LORONG 1 TOA PAYOH #08-510 Singapore 311130
Telephone	:	81807326
Type of Claim	:	Own damage Claim
Policy No.	:	1700064761-01
Vehicle No	:	SLT 643 Y
Model Code	:	Audi A4 Sedan 1.4 TFSI S
Model / Year	:	16/10/2017
Engine No	:	CVN 044160
Chassis No	:	WAUZZZF44JA019865
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	18-Aug-19
Place of Accident	:	TOA PAYOH STADIUM

Automobiles

, Singapore 408699

13 Fax : 6841 1183

elefax

for Accident Vehicle SLT 643 Y

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove , check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N	\$ 360.00	\$ 360.00
2	To dismantle and renew front bumper. Re-organise crash management components. Reinstall all parts removed.		\$ 1,050.00	\$ 500.00
3	To respray front bumper.		\$ 900.00	\$ 550.00
4	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 2,502.00	\$ 1,602.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLT 643 Y

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPR	\$ 1,946.00	
2	FRONT BUMPER FIXING PARTS	\$ 258.00	
3	FRONT BUMPER GRILLE - CENTER	\$ 178.00	
4	FRONT BUMPER CLOSING ELEMENT	\$ 191.00	
5	RADIATOR GRILLE	\$ 1,053.00	\$ 842.40
6	FRONT BUMPER AIR GUIDE GRILLE - RH	\$ 123.00	
7	FRONT BUMPER FOAM FILLER PIECE	\$ 113.00	
8	FRONT BUMPER CARRIER	\$ 733.00	
9	FRONT BUMPER COVER	\$ 116.00	
10	CAUTION SIGN	NEC \$ 13.00	
11	STICKER FOR AIR CONDITIONER	NEC \$ 7.00	
12	FRONT BUMPER BRACKET	\$ 125.00	
13	FRONT BUMPER SUPPORT - LH / RH	2 \$ 52.00	
14	HORN - RH LOW TONE	\$ 262.00	
15	HORN SPRING SHACKLE - RH	\$ 26.00	
16	HEADLIGHT WASHER LIFT CYLINDER - RH	\$ 192.00	
17	RADIATOR AIR GUIDE GUIDE - RH	\$ 25.00	
18	RADIATOR INNER DUCT	\$ 11.00	
19	FRONT NO. PLATE	S/N \$ 40.00	\$ 40.00
20	SUNDRIES	\$ 200.00	
TOTAL SPARE PARTS CHARGES		\$5,664.00	\$ 882.40
TOTAL LABOUR CHARGES		\$ 2,502.00	\$ 1,602.00
GRAND TOTAL		\$8,166.00	\$ 2,484.40

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLT 643 Y

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1004/2019/NH

20 Nov 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLT 643 Y, Audi A4 SEDAN 1.4 TFSI S-TRONIC.

With reference to the above-mentioned vehicle, no. **SLT 643 Y**, claimant, **Mr. Fan Yuan Wei**, please find the related document per attached.

1. A copy of the Original invoice no. 85014491 – S\$ 2,016.31.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SLT 643 Y

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 14:42

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85014491	Account: A0006 (T 0)		
		Date : 18/11/2019	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120		
		Order : SLT0643Y			
		Term : 30			
Regn No: SLT0643Y (V 34761)		Regn Date: 16/10/2017	Mileage: 30915 WIP No.: 64544		
Model: A4 SEDAN 1.4 TFSI S tronic		Chassis: WAU22ZF44JA019865	Engine: CVN 044160 Dept: U		
You have been assisted by :- UB-Tony Foong (33)					
		Details	Qty	Unit Price	Amount
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE	40.00	1.00	40.00
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNES FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W0853651 3FZ	GRILLE Less 020%	1.00	1053.00	842.40
Parts		842.40	Sub-Total		1,884.40
Labour		0.00	7% GST		131.91
Sublet		1,642.00	Grand Total		2,016.31
Menus		0.00			
Lubricant		0.00			



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLT 643 Y

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1004/2019/EH
19 September 2019

from:
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

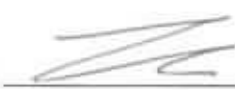
RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 Sedan 1.4 TFSI S
Vehicle Chassis No. : WAUZZZF44JA019865
Vehicle Regn No. : **SLT 643 Y**
Vehicle Mileage : 30915 KM
Vehicle Owner : Mr. Fan Yuan Wei
Certificate No : 1700064761-01
Own Damage Excess : \$642.00
Accident Date : 18/8/2019
Place : Toa Payoh Stadium
Repair Cost : S\$ 2016.31
WIP No. : 64544
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 11 45 hrs.
Date : 20/9/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 Aug 2019		23 Aug 2019 15:22 Edit Adj Rpt	\$52,484.40 Edit Estimates	\$52,484.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by Insurer]							
Insured:	FAN YUAN WEI, ID: S8121547B, Tel: +6581807326, Email: JOHN.TAN@OUTLOOK.COM								
Vehicle Reg. No.:	SLT643Y	Date of Loss:	18/08/2019 15:00 - :59 [22 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 2167685502SG	Policy/Cover Note No.:	1700064761-01 (Comprehensive)						
		Excess:	\$5600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mithoo Singh, Aashweenjeet Kaur] Aashweenjeetkaur.Mithoosingh@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 03/09/2019]								
Driver/Custodian:	FAN YUAN WEI (38 / Male), NRIC: S8121547B, Tel: +6581807326 Email: JOHN.TAN@OUTLOOK.COM								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
- AIG_SG (28/08/2019): Alert - Adj Mandate Approved (\$52695.00) - SLT643Y - Claim Handler: Mithoo Singh... - AIG_SG (28/08/2019): SLT643Y / OD / 18/08/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLT643Y (2167685502SG)
OD
Aug 18 2019 3:30PM
[FAN YUAN WEI]
Premium Automobiles Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Videos	Upload Audio	View	Use Viewer	
Assessment Reports					1 per page		☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print	
1	23/08/19 16:32	Adjuster Immediate Advice			Load HTM		
Photos/Images					3 per page		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print	
1	23/08/19 16:33	General View			Load JPG	☒	
2	23/08/19 16:33	General View			Load JPG	☒	
3	23/08/19 16:33	General View			Load JPG	☒	
4	23/08/19 16:33	General View			Load JPG	☒	
5	23/08/19 16:33	General View			Load JPG	☒	
6	23/08/19 16:33	General View			Load JPG	☒	
7	23/08/19 16:33	General View			Load JPG	☒	
8	23/08/19 16:33	General View			Load JPG	☒	
9	23/08/19 16:33	General View			Load JPG	☒	
Documentation					1 per page		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print	
1	23/08/19 16:34	SLT 643Y GIA.pdf			Load PDF		
2	23/08/19 16:34	DRIVING & CI.pdf			Load PDF		
3	23/08/19 16:34	ESTIMATE.pdf			Load PDF		
4	23/10/19 11:31	ESTIMATE MARKED.pdf			Load PDF		
5	29/11/19 10:12	WORKSHOP INVOICE			Load PDF		
6	29/11/19 10:12	DISCHARGE VOUCHER			Load PDF		

Linked Accident Report Documents

					View	Use Viewer	
Assessment Reports					1 per page		☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)			Thumbnail	Print	
1	19/08/19 15:49	Accident Statement			Load HTM		
Photos/Images					3 per page		☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)			Thumbnail	Print	
1	19/08/19 15:47	Accident Photo			Load JPG	☒	
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3	19/08/19 15:47	Accident Photo			Load JPG	☒	
4	19/08/19 15:47	Accident Photo			Load JPG	☒	
5	19/08/19 15:47	Accident Photo			Load JPG	☒	
6	19/08/19 15:47	Accident Photo			Load JPG	☒	
7	19/08/19 15:47	Accident Photo			Load JPG	☒	
8	19/08/19 15:47	Accident Photo			Load JPG	☒	
9	19/08/19 15:47	Accident Photo			Load JPG	☒	
10	19/08/19 15:47	Accident Photo			Load JPG	☒	
11	19/08/19 15:47	Accident Photo			Load JPG	☒	
Documentation					1 per page		☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)			Thumbnail	Print	
1	19/08/19 15:49	Sketch Plan			Load JPG	☒	
2	19/08/19 15:49	Sketch Plan #2			Load JPG	☒	

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19014869/ASF3N2

Date: 29/11/2019

REFERENCE

Insured/Claimant: FAN YUAN WEI Policy No: 1700064761-01
Date of Loss: 18/08/2019 Nature of Claim: OD Claim No: 2167685502SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLT643Y
Make & Model: AUDI A4, 1.4 TFSI S TRONIC (A) Engine No: CVN044160
Reg. Date: 16/10/2017 (Man. Year: 2017) Chassis No: WAUZZZF44JA019865
Colour: White Odometer: 29659 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$113,000.00
Price:
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60R16 Rear Tyre Size: 205/60R16
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	5,664.00	882.40	4,781.60	84.42
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,502.00	1,602.00	900.00	35.97
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,166.00	2,484.40	5,681.60	69.58
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	7,566.00	1,884.40	5,681.60	75.09
+ GST 7.00/7.00% (S\$)	529.62	131.91	397.71	75.09
Nett Amount (S\$)	8,095.62	2,016.31	6,079.31	75.09

INSPECTION

Date of Assignment: 23/08/2019
Date Inspected: 23/08/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,946.00 FS	*-FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	258.00 FS	*-FS
3	1		*FRONT BUMPER GRILLE-CENTER	Not Necessary	178.00 FS	*-FS
4	1		*FRONT BUMPER CLOSING ELEMENT	Not Necessary	191.00 FS	*-FS
5	1		*RADIATOR GRILLE	Cracked	1,053.00 FS	*842.40 FS
6	1		*FRONT BUMPER AIR GUIDE GRILLE-RH	Not Necessary	123.00 FS	*-FS
7	1		*FRONT BUMPER FOAM FILLER PIECE	Not Necessary	113.00 FS	*-FS
8	1		*FRONT BUMPER CARRIER	Not Necessary	733.00 FS	*-FS
9	1		*FRONT BUMPER COVER	Not Necessary	116.00 FS	*-FS
10	1		*CAUTION SIGN	Not Necessary	13.00 FS	*-FS
11	1		*STICKER FOR AIR CONDITIONER	Not Necessary	7.00 FS	*-FS
12	1		*FRONT BUMPER BRACKET	Not Necessary	125.00 FS	*-FS
13	2		*FRONT BUMPER SUPPORT-LH/RH	Not Necessary	52.00 FS	*-FS
14	1		*HORN-RH LOW TONE	Not Necessary	262.00 FS	*-FS
15	1		*HORN SPRING SHACKLE-RH	Not Necessary	26.00 FS	*-FS
16	1		*HEADLIGHT WASHER LIFT CYLINDER-RH	Not Necessary	192.00 FS	*-FS
17	1		*RADIATOR AIR GUIDE GUIDE-RH	Not Necessary	25.00 FS	*-FS
18	1		*RADIATOR INNER DUCT	Not Necessary	11.00 FS	*-FS
19	1		*FRONT NO PLATE	Necessary	40.00 FS	*40.00 FS
20	1		*SUNDRIES	Not Necessary	200.00 FS	*-FS

F=Franchise part. S=SpcNetL.

Total Parts (\$\$)	5,664.00	882.40
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER.RE-ORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,050.00	500.00
3	TO RESPRAY FRONT BUMPER	New	900.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			2,502.00	1,602.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >