

T2452001

ASS. REC. BY:

REF:

CS/MSG14014867/KSD302

Special Instruction:

Assigner: Kenneth

## ASSIGNMENT (Office)

From (Person): Ong Zi Hui of M819 Date/Time: 22/8/2019 @ 4:51pm

Estimated Cost: Bill to:

OD / ~~TP~~ WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SQJ 6335J Insured: SKJ 1968T

at Workshop m/s Koh Hong Tel: 6453 2237

of Blk 176 Sir Ming Drive # 03-08

Policy No: Claim No:

Sum Insured: Excess:

Make of Veh: D.O.A. 18/08/2019  
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 12:07pm @ 23/8/19 Person Contacted: Denny Vehicle: ~~IN~~ OUT

Date/Time	Action/Instruction
	Estimated ✓
	SQJ 6335J-X
	SKJ 1968T-X
27/8/19	@ 10:59 am revised ZA to Monica Chung via memo.

ASS. REC. BY:

REF: MSG-1

## ASSIGNMENT

From: \_\_\_\_\_

Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

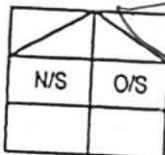
Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_

Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_

Consistent? : Yes or No

Est. Repairs: 03 days

Res.: Yes or No

Lum Sum: 20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: 6/21

Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Date / Time

Action / Instruction

1. File pass to

L1 Rm 810501 email

(\$ 950.80 Red - 48%)

*[Signature]*  
3/9/2019

RECEIVED 03 SEP 2019

Date/Time, File Pass to?

03/09/19

1) Typist

Date/Time, File Return to?

2) \_\_\_\_\_

☐ : Prel. Report☒ : Final Report

Report Format :

Lump Sum / I.B.I. (\$

1,050/- 215)

Days Of Repair: 3Resurvey No. of Trlp: 1

Add Fee:

☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

S + RS. \$

Photos

Others

TOTAL

150

11

161

Veh No: SGT 6335Yr Regn: 07, 06Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: ToyC.C. 1598Colour: M. Silver

A/C: Insured / Std / NI / NA

Sp. Reading: 182450

T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: NR0538EC107 123570Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: NII / S/Rim / STD A/Rim orTyre Size: F: 185/70R14

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or Nexen

Front

Rear

R/Bal. 9 mmR/Bal. 8 mmL/Bal. 9 mmL/Bal. 8 mmD.O.A. 18/8/19D.O.I. 23/8/19

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

## Nivitha (LKK Auto)

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**From:** Ong Zi Hui <zihui\_ong@sg.msig-asia.com>  
**Sent:** Thursday, 22 August 2019 4:51 PM  
**To:** assignments@lkkauto.com; admin-d@lkkauto.com  
**Cc:** Crystal Lee  
**Subject:** Survey Request - Manual Assigned

### 3rd party claims SGJ6335J DOA: 18/08/19 SKJ1968T (MSIG)

#### Manual Assigned

Dear LKK,

Refer to the email below, please survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you.

Ong Zi Hui  
Admin Officer, Claims Services  
D: +65 6643 1320 | F: +65 6225 7402 | [zihui\\_ong@sg.msig-asia.com](mailto:zihui_ong@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

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**From:** Helene Phua  
**Sent:** Thursday, 22 August, 2019 4:03 PM  
**To:** 'lohheng0308@yahoo.com.sg' <[lohheng0308@yahoo.com.sg](mailto:lohheng0308@yahoo.com.sg)>  
**Cc:** Monica Chung <[Monica\\_Chung@sg.msig-asia.com](mailto:Monica_Chung@sg.msig-asia.com)>  
**Subject:** RE: 3rd party claims SGJ6335J DOA: 18/08/19 SKJ1968T (MSIG)

Hi Danny,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

**Helene Phua**

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

**From:** Danny Loh [<mailto:loh heng0308@yahoo.com.sg>]

**Sent:** Thursday, 22 August, 2019 2:33 PM

**To:** Helene Phua <[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)>

**Subject:** RE: 3rd party claims SGJ6335J DOA: 18/08/19 SKJ1968T (MSIG)

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Hi Helene,

We prefer LKK Auto Consultants to survey the accident vehicle at our workshop.

Thanks

Danny

Sent from Yahoo Mail on Android

On Thu, 22 Aug 2019 at 11:16, Helene Phua  
<[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)> wrote:

Hi Danny,

We refer to your email dated 22/08/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd

## 5) . MSIG In-House Surveyors

\*This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor\*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Calvin Ang	6) Frankie Pang
2) Kenneth Kong	7) Ng You Han
3) Marcus Chua	8) Gary Soon
4) Henry Ng	9) Chow Bo Xiong
5) Lau Kwok Kwong	10) Axel Lee

NB:

**(a) \*Fast lane settlement is not applicable for cases that liability is in dispute\***

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Moving forward, please email your survey request to [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)

Thank you.

**Have a great week ahead!**

**Helene Phua**

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



**MSIG Insurance (Singapore) Pte Ltd** 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

**From:** Danny Loh [<mailto:loh heng0308@yahoo.com.sg>]  
**Sent:** Thursday, 22 August 2019 9:42 AM  
**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>  
**Subject:** Fw: 3rd party claims SKJ1986T

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Sent from Yahoo Mail on Android

----- Forwarded message -----

**From:** "Danny Loh" <[loh heng0308@yahoo.com.sg](mailto:loh heng0308@yahoo.com.sg)>  
**To:** "[claims@sg.msig-asia.com](mailto:claims@sg.msig-asia.com)" <[claims@sg.msig-asia.com](mailto:claims@sg.msig-asia.com)>  
**Cc:**  
**Sent:** Tue, 20 Aug 2019 at 13:11  
**Subject:** 3rd party claims SKJ1986T

Hi motor claim,

we attached a 3rd party claims for SKJ1986T for your perusal.

Kind regards,

Loh Heng

Danny

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CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately delete the email and do not copy, distribute or disclose its contents.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Monica Chung Pei Zhen

Date: 27 Aug 2019

## Preliminary Advice

Insured Vehicle No	: SKJ1968T	Accident Date	: 18/08/2019
TP Vehicle No	: SGJ6335J	Assignment Date	: 23/08/2019
Make	: TOYOTA COROLLA ALTIS	Est. Duration of Repair	: 3 days
Date of Inspection	: 23/08/2019		
Inspection At	: Loh Heng (HQ) 176 Sin Ming Drive, #03-08 Sin Ming Auto Care Singapore 575721		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	2,000.80
Revised Amount	:S\$	1,316.08
Check Items (Estimated)	:S\$	0.00
Total	:S\$	1,316.08
Lump Sum Repair	:S\$	

### Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

### Remarks

- ( ) The vehicle is economical/not economical for repair.
- ( X ) The above survey was conducted on a 'without prejudice' basis.



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	19/08/2019 16:11
Date Of Accident	18/08/2019 13:00
Exact Location Of Accident	BUGIS PLUS CAR PARK (LEVEL 3)
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGJ6335J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	FUN SIEW MOI @ YONG SIEW MOI
NRIC No	S2183290A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96408682
Alternative Phone No	OTHERS-NOPHONE

### Vehicle Particulars

Manufacturer	TOYOTA
Model	COROLLA ALTIS-1.6 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	D18MPC000480
Cover Note Number	

### Driver

Name of Driver	LOH WAI CHEOONG
NRIC No	S1302562B
Date Of Birth	07/10/1958
Occupation	INDOOR
Date Of Driving Pass	31/10/1977
Driving Experience	41 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96408682
Fax Number	
Contact Number	OTHERS-NOPHONE
EMail Address	LOHHENG0308@YAHOO.COM.SG

Address	BLK 60 LOR 4 TOA PAYOH #22-115
Postcode	310060
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

#### General Information of the Accident

Type Of Accident	COLLIDED INTO PARKED VEHICLE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

refer to sketch plan.

#### Attachment(s)

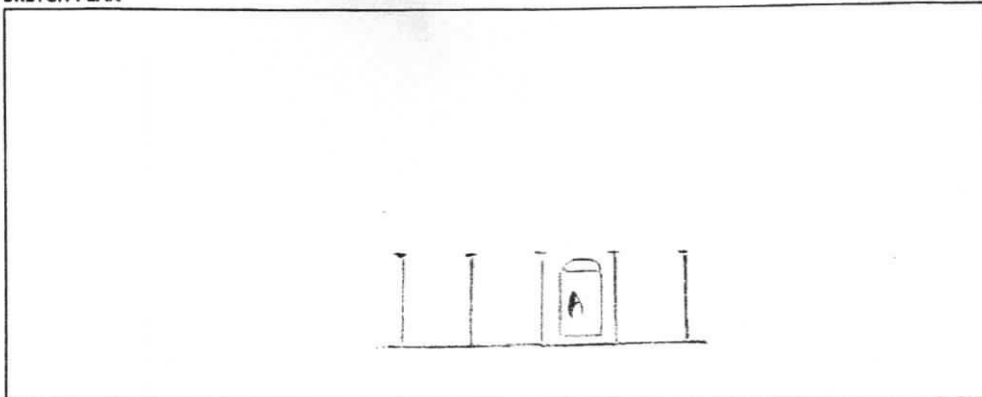
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKJ1968T
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MAHESH NAIR
NRIC/Passport Number	
Contact Number	98231602
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Date of accident: 18/08/2019 Time: 13:00 Location: Bugis Plus carpark (level 3)  
 Veh A: S4363353 Veh B: SKJ1968T No of pax: 0 Weather: Clear/dry Rain/Wet

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I had parked my vehicle at Bugis Plus shopping Centre car park level 3. Everything was intact. When I came back to my vehicle, found a note on my car front windscreen glass from veh B driver.  
 Veh B driver apologised that he had hit into my vehicle which was parked beside my car when he was going out

TP: 98231602 . Mahesh Nair .

☐ Claim OD/TP at Falcon-Air ☒ Claim OD/TP at other workshop ☐ Reporting Only

Remarks : Please forward a copy of my efile accident report to:

My workshop :

Email address : S2183290A, 96408682

& myself : 96361104

Note : Please take note that your insurer have 14 days timeframe for you to submit own damage claim under you own policy. Kindly check with your own insurer for more information.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



Downloaded from: 18/08/2019 13:00

# LOH HENG

Automotive Repair Services  
Accident Insurance Claims

18/08/2019

**MSIG INSURANCE Ltd**

Singapore

Attn. : Motor Claim Department

**Re : Estimated Quotation**

Vehicle No. : SGJ6335J Toyota Altis

S/N	Description	Amount (S\$)
<b>A</b>	<b>PART REPLACEMENT</b>	
	Front bumper <i>483.10</i>	\$ 793.00
	Front bumper retainer	\$ <i>0.11</i> 48.00
	Front right headlamp <i>395.60</i>	\$ 685.00
		\$ <b>1,526.00</b>
	Less 20% <i>25%</i>	\$ 1,220.80
<b>B</b>	<b>LABOUR CHARGES</b>	
	To remove and replace front right damaged parts	\$ 380.00
	To respray + putty on the replacement parts	\$ 400.00
	<b>GRAND TOTAL OF A &amp; B</b>	\$ <b>2,000.80</b>

*2/8/19 not withan  
L1Pr @ 105dp  
Respray After Paint  
3 days*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Block 176 #03-08 Sin Ming Autocare  
Sin Ming Drive  
Singapore 575721  
Tel : 64532237 / 64530797  
Fax : 64556384

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Aug 2019		23 Aug 2019 17:14 <a href="#">Edit Adj Rpt</a>	<b>S\$1,050.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,050.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>		<b>[Created by insurer]</b>							
Insured:	<b>FRESENIUS MEDICAL CARE SINGAPORE PTE LTD</b> , Co. Reg. No.: 199700372D								
Main Claimant:	<b>FUN SIEW MOI @ YONG SIEW MOI</b> , ID: S2183290A								
Vehicle Reg. No.:	<b>SGJ6335J</b>	Date of Loss:	18/08/2019 13:00 - :59 <b>[157 Months and 1 Days From LTA Reg Date (Man Yr)]</b>						
Claim Type:	<b>TP / 603296</b>	Policy/Cover Note No.:	27466101 (Comprehensive) Coverage: 28/02/2019 - 27/02/2020						
Vehicle Reg. No. (Insured):	<b>SKJ1968T</b>	Policy No. (Claimant):							
		Excess:	S\$1,000.00						
Repairer:	<b>Loh Heng (HQ)</b> 176 Sin Ming Drive, #03-08 Sin Ming Auto Care, 575721 Sin Ming - Tel: 64532237								
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Monica Chung Pei Zhen</b> - 6594 2552]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... <b>[Final Rpt due 22/09/2019]</b>								
Driver/Custodian (Insured):	MAHESH NAIR (61 / Male) , NRIC: G5343672U, Tel: +6598231602 Email:								
Adj Asg. Remarks:	on WP. (Manual Assign). Liab: 100%. Agree on SJE. Assign: LKK Auto Consultants Pte Ltd. Contact: Danny @ 9011 1432. Manual assigned to LKK via email on 22/08/19.								
<b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

\*SGJ6335J (603296)

[SKJ1968T]





















TP

FUN SIEW MOI @ YONG SIEW MOI

Aug 18 2019 1:00PM

[FRESENIUS MEDICAL CARE SINGAPORE PTE LTD]

Loh Heng

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Assessment Reports</b>			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/08/19 10:59	Adjuster Immediate Advice	 Load HTM	<input type="checkbox"/>
<b>Photos/Images</b>			3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	03/09/19 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
2	03/09/19 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
3	03/09/19 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
4	03/09/19 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
5	03/09/19 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
6	03/09/19 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
7	03/09/19 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
8	03/09/19 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
9	03/09/19 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
10	03/09/19 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
11	03/09/19 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
12	03/09/19 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
13	03/09/19 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
14	03/09/19 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
15	03/09/19 10:19	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
16	03/09/19 10:19	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	23/08/19 14:19	PRI	 Load PDF	<input type="checkbox"/>
2	23/08/19 16:19	Agree on SJE	 Load PDF	<input type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	23/08/19 17:08	Survey Request - Manual Assigned	 Load PDF	<input type="checkbox"/>

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>		<a href="#">Reset</a> <a href="#">Save</a> <a href="#">Print</a>
There are no document checklists configured.		
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid #ccc; width: 100%; height: 100%;"></div>		
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>		



# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19014867/KSD3E2

Date: 06/09/2019

### REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 27466101

**Claimant Vehicle No :** SGJ6335J

**Insured Vehicle No :** SKJ1968T

Date of Loss: 18/08/2019

Nature of Claim:

TP

Claim No: 603296

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGJ6335J**

Make & Model: TOYOTA COROLLA ALTIS, 1.6 (A)

Engine No: 3ZZ4580478

Reg. Date: 17/07/2006 (Man. Year: 2006)

Chassis No: MR053ZEC107123570

Colour: Metallic Silver

Odometer: 162450 km

Engine Capacity: 1598 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 185/70R14

Rear Tyre Size: 185/70R14

Front Left Side: Nexen 9 mm

Rear Left Side: Nexen 8 mm

Front Right Side: Nexen 9 mm

Rear Right Side: Nexen 8 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,220.80	696.07	524.73	42.98
Miscellaneous Items	0.00	0.00	0.00	
Labour	780.00	620.00	160.00	20.51
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>2,000.80</b>	<b>1,316.07</b>	<b>684.73</b>	<b>34.22</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,050.00</b>		
<b>Nett Amount (S\$)</b>	<b>2,000.80</b>	<b>1,050.00</b>	<b>950.80</b>	<b>47.52</b>

### INSPECTION

Date of Assignment: 23/08/2019

Date Inspected: 23/08/2019 Inspected At:

Loh Heng (HQ)  
176 Sin Ming Drive, #03-08 Sin Ming Auto  
Care  
Singapore 575721

Estimated Period of Repair: 3.0 days

**Adjuster:** KENNETH KONG

**Manager:** Hiew May Fung



*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 05 Sep 2019)
<b>Parts:</b>	143	TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SGJ6335J)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Bent	793.00 FL	*485.10 FL
2	1		*FRONT BUMPER RETAINER	Distorted	48.00 FL	*48.00 FL
3	1		*FRONT RIGHT HEADLAMP	Cut	685.00 FL	*395.00 FL
					<b>Sub Total (S\$)</b>	<b>1,526.00</b>
					<b>- List Item Discount on L Items 20.00/25.00% (S\$)</b>	<b>305.20</b>
					<b>Total Parts (S\$)</b>	<b>1,220.80</b>
						<b>928.10</b>
						<b>232.03</b>
						<b>696.07</b>

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND REPLACE FRONT RIGHT DAMAGED PARTS	New	380.00	300.00
2	TO RESPRAY + PUTTY ON THE REPLACEMENT PARTS	New	400.00	320.00
Gross Labour Cost (\$\$)			780.00	620.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >