

INSURANCE

INS. CASE OWNER:

CC 4/1111901

4862, 8

S3

LKK:
IDAC:

Surveyor:

L16

DOI:

ASSIGNMENT

23/8/19

Date / Time:

21/8/19

Registered in Merimen:

23/8/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

5MM 4972X

Claim No.:

MLA 190201

Name of Insured:

LOWFOOTWEAR RENT A CAR P/L

Policy No.:

ML 60502

Insured Tel No.:

HP:

Make / Model:

HYUNDAI

Excess Sec II :SS

D.O.A.:

22/8/19

Place of Accident:

NO CAR RENTED

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

JLU 2415



INSRS:
WSP:
Tel:
Liability:
RMKS:

team
Autopro



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

11/9/19

Self liability via merimen.
liability clear via merimen

15/12/19

FILE PASS TO TYPST TO PREPARE REPORT.

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call Of:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others: VEP FEE

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: (T6)

Repair Cost:

45 \$5,900

(6 days) Reduction:

64 %

Email

Call

FINAL SETTLEMENT

Date/Time: 11-02-20

Confirm with: P/DAL

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. : 012

If NO or B 28, Ass. Lia :

Repair Cost:

\$5,900.00

Loss of Rental (LOR):

\$5

(6 days)

Loss of Use (LOU):

\$500.00

(550 x 10 days)

Loss of Income (LOI):

\$5

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

\$536.45

Medical:

\$5

1) Claim status: Normal/Reject/Private Settle

Disbursement: VEP FEE

\$525.90

(e.g. Tow/Independent)

2) Report Format:

TP

Legal Cost

\$5

3) Survey fee:

+600

Total:

\$5,536.25

Global Sum \$5: 6,680.40

FINAL PAYMENT

Date/Time: 12-02-20

Confirm with: P/DAL

Email

Call

Payee 1:

\$5,680.40

Name 1:

TEAM AUTOPRO P/LD

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

COPY SENT
18/2/2020

ASSIGNMENT

From:

Date:

23/8/2019

Veh No:

JLU 2415

Yr Regn:

17/9/2009

Estimated Cost:

Type: ☒ M.Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /OD / ☒ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

Truck / Trailer or

To Inspect Vehicle No:

JLU 2415

Make:

Nissan Grand Livina

CO 1598

at Workshop m/s

Team Autopro

Colour:

Grey

A/C:

Insured / Std / NI / NA

of

160 Sin Ming Drive #01-14

Sp. Reading

265614

T/Radio:

Insured / Std / NI / NA

Insured:

Eng/No:

HR16934336A

Policy No:

C/No:

PN8BBAL10TCA71933

Claims No:

Gen. Cond: Good / ☒ Fair / ☐ Poor / ☐ Burnt

Sum Insured:

Excess:

Steering: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt or

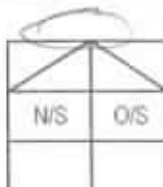
(Client's Record)

Brake: ☒ Inorder / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Make of Veh:

Modi: Nil / ☒ 8/Rim / ☐ STD A/Rim or

(Policy Condition)



Remark: The veh had commenced its repair at the time of inspection.

Tyre Size:

F: 205/45 R17 Hankook

R: 215/45 R17 Goodyear

BS / DUN / EXNOVA / ☒ GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Hankook

Bal. or Market Value:

Front:

Rear:

IDAC Accident Rpt:

Consistent? : Yes or No

R/Bal:

5 Hankook mm

R/Bal:

5 Goodyear mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal:

5 Hankook mm

L/Bal:

5 Goodyear mm

Est. Repairs:

6 days

Res:

Yes or No

D.O.A.

22/8/19

D.O.I.

23/8/19

Lum Sum:

20 %

3 Val:

Yes or No

Survey held at

Team Autopro

CA / REV / REP. / 24 HRS

hup

Des. of Damages: ☒ FR / ☐ Rear / ☐ O/S / ☐ N/S / ☐ U/C / ☐ Rooftop or

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	Range 5000/2 - 6,000/2
	Finalised on 27/11/19 at Lump Sum \$5300.00 with 6 up front days
	Team Autopro 3/12/19
	L/S 5900/2
	Team Autopro 20/11/19
	Team Autopro 20/3/19
	Res: +10,519.01 (64%)

Date/Time, File Pass to?



Prel. Report

Days Of Repair:

1)



Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

Survey Fee:

2)

Add Fee:



Site Insp (\$)

Transportation:

3 + RS \$4

Report Format:



Interview (\$)

Police

Lump Sum / L.B. (\$)



Tech. Insp (\$)

Others



Week end (\$)

TOTAL

SJE : LKK - Mr Lim
Date of Survey :
Date of ReSurvey : After-Paint:
Contacts :
Vehicle Nos : JLU 2415
Model : Nissan Grand Livina
Year : 2009
Chassis No : PN888AL10TCA71933

*** AGREED Cost Of Repair and Repair Day/s with SJE ***

Amount: Working Day:

Nos.	NETT ITEM	Qty	Unit S\$	TOTAL S\$	
1	Bonnet	1	\$ 991.90	\$ 991.90	DDV ✓
2	Bonnet hinges	2	\$ 61.80	\$ 123.60	SVC
3	Bonnet insulator	1	\$ 194.70	\$ 194.70	NA
4	Bonnet inner lock	1	\$ 113.20	\$ 113.20	DDV ✓
5	Bonnet safety lock lever	1	\$ 89.10	\$ 89.10	DDV ✓
6	Bonnet safety lock lever cable	1	\$ 50.90	\$ 50.90	DDV ✓
7	Bonnet safety lock lever bracket	1	\$ 113.70	\$ 74.60	DDV ✓
8	Front grille base	1	\$ 430.30	\$ 333.40	BRV
10	Front grille logo	1	\$ 89.70	\$ 59.90	NECV
12	Headlamp	2	\$ 906.10	\$ 1,812.20	BRV
13	Headlamp lower bracket	2	\$ 57.50	\$ 115.00	SVC
14	Headlamp panel	2	\$ 105.20	\$ 210.40	RX
15	Front bumper	1	\$ 734.70	\$ 734.70	BRV
16	Front bumper side retainer	2	\$ 50.90	\$ 101.80	NECV
17	Front bumper centre grille	1	\$ 199.50	\$ 199.50	BRV
19	Front bumper fog lamp	2	\$ 381.60	\$ 763.20	BRV
20	Front bumper fog lamp garnish	2	\$ 102.90	\$ 205.80	X
23	Front bumper tow cover	1	\$ 40.30	\$ 40.30	DLV
25	Front bumper reinforcement	1	\$ 553.10	\$ 415.60	BTV
27	Front bumper emblem "impul"	1	\$ 60.00	\$ 60.00	NECV
28	Front fender	2	\$ 683.40	\$ 1,366.80	X
29	Front fender arch garnish	1	\$ 102.90	\$ 205.80	BRV
30	Front fender inner shield	2	\$ 141.60	\$ 283.20	X
31	Front fender inner panel	2	\$ 281.90	\$ 563.80	X
32	Radiator	1	\$ 1,200.00	\$ 1,200.00	SVCX
33	Condenser	1	\$ 1,350.20	\$ 1,211.30	BTV
Nett Item Total :				\$ 7,256.40	16,010.10
30% Net Discount :				\$ 2,176.92	4,803.03
PARTS TOTAL :				\$ 5,079.48	11,207.07

@ 30%

Nos.	SPECIAL NETT	Qty	Unit S\$	TOTAL S\$	
1	Sundries	1	\$ 60.00	\$ 60.00	XNA
2	Washer tank	1	\$ 251.90	\$ 251.90	DISV
3	Washer tank filler hose	1	\$ 71.90	\$ 71.90	SVC

4	Washer tank motor	1	\$	116.20	\$	116.20	SVC
5	Front air guide	2	\$	60.50	\$	121.00	SVC
6	Coolant	1	\$	80.00	\$	80.00	✓NEC
7	Aircon gas	1	\$	120.00	\$	120.00	✓NEC
8	Car plate	2		\$80	\$	160.00	✓ER
9	Bonnet insulator clips	1	\$	60.00	\$	60.00	✓NEC
10	Front grille clips	1	\$	40.00	\$	40.00	✓NEC
11	Front bumper clips	1	\$	60.00	\$	60.00	✓NEC
12	Front bumper lower splash shield clips	1	\$	50.00	\$	50.00	✓NEC
13	Front fender arch garnish clips	2	\$	35.00	\$	70.00	✓NEC
14	Front fender inner shield clips	2	\$	40.00	\$	80.00	✓NEC

SPECIAL NETT TOTAL : \$ 1,341.00

541.90

Nos.	LABOUR		SS
1	To Panel beating, Straighten & Realign Accident Damage Portion	\$	1,200.00
2	Check wiring	\$	100.00
3	To Spray Accident Damage Portion	\$	1,200.00
4	Mount Work Bench	\$	350.00
5	Chasis Alignment	\$	350.00
6	Rust proofing	\$	200.00
7	To R&R Condenser	\$	150.00
8	To R&R Radiator	\$	150.00
9	To R&R Aircon And Refill Air Con Gas	\$	150.00
10	Test Drive	\$	50.00
11	Grooming and car wash	\$	30.00
LABOUR TOTAL :		\$	3,930.00

PARTS TOTAL : \$ 5,079.42 11,207.07
SPECIAL NETT TOTAL : \$ 541.90 1,341.00
LABOUR TOTAL : \$ 1,910.00 3,930.00
GRAND TOTAL : \$ 7,531.38 16,478.07

Survey on 23/8/19
TGM Lin

Lump sum repair
Repair days 6

7531.38
@ 20% 1506.28
6025.10

L/S 6000/2

TGM Lin
30/8/19

Resurvey on 26/8/19
TGM Lin

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:



LONPAC INSURANCE BHD (307414-T)

Head Office: Lower Ground, 6th, 7th, 21st to 25th Floor, Bangunan Public Bank, 6 Jalan Sultan Sulaiman, 50000 Kuala Lumpur, Malaysia P.O. Box 10708, 50722 Kuala Lumpur, Malaysia
Tel: (03) 2262 8688 Fax: (03) 2072 3385 - Underwriting Website: www.lonpac.com

MOTOR INSURANCE COVER NOTE

Account No : J15943JHR-7 Cover Note No : A3321582-5
Replacing Policy No : Date : 17/09/2018
Case : New Case

CBC REGULATION

Section 84(1) of the Financial Services Act 2013:

No licensed insurer shall assume any risk in respect of such description of policy as may be prescribed by the Bank unless and until the premium payable is received by the licensed insurer in such manner and within such time as may be prescribed by the Bank.

ROAD TRANSPORT ACT 1987 (MALAYSIA)

THE MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

THE MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CAP 189) REPUBLIC OF SINGAPORE

THE MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES (REPUBLIC OF SINGAPORE)

THE MOTOR VEHICLES INSURANCE (THIRD PARTY RISKS) ACT (CAP 90) NEGARA BRUNEI DARUSSALAM

Whereas the Applicant named in the Schedule below having proposed for insurance and paid the premium in respect of the Motor Vehicle described in the Schedule below, the risk is hereby HELD COVERED in the terms of the Company's usual form of **COMPREHENSIVE** Policy applicable thereto for the period from **00:01** hours on **22/09/2018** to midnight on **21/09/2019** unless cover be terminated by the Company by notice in writing in which case the insurance will thereupon cease and the Company will return a proportionate part of the premium already collected for such insurance after due allowance for the period the Company has been on risk.

Name	: NG CHOON HEE
Address	: 2, JALAN MUTIARA EMAS 9/13 TAMAN MOUNT AUSTIN 81100 JOHOR BAHRU JOHOR, MALAYSIA
NRIC	: (Old) - (New) 850712-08-6019

Make & Model	: NISSAN GRAND LIVINA CLASSIC/COMFORT 4D WAGON 4 SP AUTOMATIC	Vehicle Regn. No	: JLU 2415
Regn. Card No	: -	Engine No	: HR16934336A
Use of Vehicle	: PRIVATE CAR SECURE	Chassis No	: PN8BBAL10TCA71933
C.C./Tonnage/Other	: 1598	Year of Manufacture	: 2009
Seating Capacity	: 7	Hire Purchase Company	: NONE
Sum Insured	: RM 33,000.00 (AGREED VALUE)	NCB	: 25.00 %
Extra Benefits	: - LEGAL LIABILITY TO PASSENGERS - LLP FOR NEGLIGENT ACTS	Excess	: SECTION A Policy Excess : Nil Compulsory Excess : RM400.00
Named Drivers	: ANY AUTHORISED DRIVERS	Premium Payable	: RM 1,069.67

I/We hereby certify that this Covering Note is issued on accordance with the provisions of Part IV of the Road Transport Act, 1987 (Malaysia) and The Motor Vehicles (Third Party Risks And Compensation) Act (Cap 189) Republic of Singapore, The Motor Vehicle Insurance (Third Party Risks) Act (Cap 90) Negara Brunei Darussalam.

The Cover Note should be presented for registration with the RIMV within fourteen (14) days from the date of issuance of Cover Note.

Note:

1. Vehicles insured under Comprehensive Private Car must be repaired at our Panel Workshops. For lists of our panel workshops, please refer www.lonpac.com/web/my/panels.
2. Kindly contact Lonpac Insurance Bhd if you have not received your insurance policy after one month of purchase.

LIM YUN WEI
20, JALAN HARMONI 6/8 TAMAN DESA
HARMONI 81100 JOHOR BAHRU JOHOR

*** THIS IS A COMPUTER GENERATED DOCUMENT AND IT DOES NOT REQUIRE A SIGNATURE ***

LONPAC INSURANCE BHD (307414-T)

Head Office: Lower Ground, 6th, 7th, 21st to 25th Floor, Bangunan Public Bank, 6 Jalan Sultan Sulaiman, 50000 Kuala Lumpur, Malaysia P.O. Box 10708, 50722 Kuala Lumpur, Malaysia.

8/22/2019

> Back to OneMotoring

Land Transport Authority

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No.: M4-0006529-2

3LU2415 (P)

Pri

Re

Tax Invoice/Receipt

Receipt No.: ITNET-00000-190822-001291

Previous Receipt No.:

S/N Item Description/
Business Transaction Reference
No.

Result of Insurance Enquiry - SMM4972X

As at 22 Aug 2019/11:30:00

Insurance Co: INDIA INTL INS PTE LTD

1 Insurance Enquiry - SMM4972X

Enquiry Fee

20190822122119613942

Sub-Total

Total Before Rounding

Rounding Difference

Total Amount Payable

Paid By

xxxxxxxxxxxxx652

Total

Cash Change

Tendered Amount

Excess Refundable Amount

Cheer

Peach

6258-1955

On Thu, 22 Aug 2019 at 14:10, TeamAutoPro North <teamautopl@gmail.com> wrote:

Dear Sir/Madam,

Road Traffic Accident Involving JLU 2415 (Our Ref) and SMM 4972 X (Your Ref)
Date: 22nd August 2019, Time around 11:00HRS

@ YIP CHU KAND ROAD TWDS FERNVALE

We represent our client; NG CHOON HEE to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: JLU 2415 and your insured's vehicle registration number: SMM 4972 X.

Enclosed herewith a copy of our 2 Days Notice Letter and the relevant Singapore Accident Statement filed for your reference.

For efficiency purpose, we are agreeable with the appointment of **Faizal - Appraisals Associates** as the S.I.E for subject claim. Please let us know within **2 working days** from today your agreeing to the above otherwise kindly send us your list of at least **ten (10) motor surveyors, via email to the following personnel:-**

Contact Person	Alan Koh Frederick Lim	9092 7279 9674 6635
Email Address	teamautopl@gmail.com	
Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Cheng...

Peck...

Team AutoPro Pte Ltd

Tel: 6758 1955

Fax: 6758 1956

100-11 Ming Dr
#01-11 Sin Ming AutoCity
Singapore 575722

The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.

Cheng...

Peck...

Team AutoPro Pte Ltd

Tel: 6758 1955

Fax: 6758 1956

100-11 Ming Dr
#01-11 Sin Ming AutoCity
Singapore 575722

Please note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Please do not email only if it is absolutely necessary and help in preservation of environment.

International Insurance Pte Ltd.

Phone No. 198703792-15

Please note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the Insurance Association of Singapore. This enables us to ensure proper processing, handling and settling with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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International Insurance Pte Ltd.

Phone No. 198703792-15

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	23 Aug 2019 14:54	Clim Dtl Modified	Claimant's Name: -> -.	[A] Lau Shu Pei
2	23 Aug 2019 14:54	Clim Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lau Shu Pei
3	23 Aug 2019 14:54	Clim Created	Reg No: 3LU2415, Acct Date: 2019/08/22, Claim Type: TP, Insurer: India International Insurance Pte Ltd (H Q), Workshop: Team Autopro Pte Ltd (KAKI BUKIT)	[A] Lau Shu Pei
4	23 Aug 2019 14:54	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	23 Aug 2019 14:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/03	[A] Lau Shu Pei
6	23 Aug 2019 14:54	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	23 Aug 2019 14:55	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	23 Aug 2019 14:55	Adj Adjuster Assigned	[None] -> Lim Teow Guan	[A] Lau Shu Pei
9	29 Aug 2019 11:18	Clim Dtl Modified	Claimant's Name: - -> NG CHOON HEE. Claimant's ID: -> G7804750Q.	[A] Lau Shu Pei
10	29 Aug 2019 11:18	TP Ins Updated	TPInsurer:[None] -> Lonpac Insurance Bhd (HQ).	[A] Lau Shu Pei
11	29 Aug 2019 11:18	Clim Veh Model Changed	(206086) -> (202943) NISSAN GRAND LIVINA 1.8 (A).	[A] Lau Shu Pei
12	29 Aug 2019 11:20	Clim Dtl Modified	Insured Name: -> COMFORTDELGRO RENT-A-CAR PTE. .	[A] Lau Shu Pei
13	29 Aug 2019 11:21	Label Removed	(30650):Non-Reporting.	[A] Lau Shu Pei
14	11 Sep 2019 16:51	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% Remarks: OID reversed hit TP	[A] VIVIAN LAU PEI FENG
15	12 Sep 2019 08:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/03. Mandate Remarks: Please verify damages and consistency of damages as impact appears to be minor	[I] Lalitha Krishnan
16	12 Sep 2019 08:58	Adj Mandate Set	Approved:0.00:Please verify damages and consistency of damages as impact appears to be minor	[I] Lalitha Krishnan
17	10 Dec 2019 16:59	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
18	10 Dec 2019 16:59	Clim Dtl Modified	Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
19	10 Dec 2019 16:59	Clim Dtl Modified	JPJ Reg. Date: -> 2009/09/17.	[A] JOANNE LEE KHANG MIN
20	10 Dec 2019 16:59	Clim Details Notified		[A] JOANNE LEE KHANG MIN
21	08 Jan 2020 12:54	Adj Mandate Request	Cur.Reg:6428.85:PODS: LIABILITY: 100% QUANTUM: (a) COR : \$5,900.00 + (b) LOU : \$240.00 (8days x \$3 0) + (c) LTA Search: \$36.45 + (d) VEP Fee: \$252.40 Total: a+b+c+d = \$6,428.85 VEH MODEL: NISSAN GRA ND LIVINA 1598cc PLEASE REVERT WITH YOUR APPROVAL	[A] Asher Sng Rong YI

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
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10	29 Aug 2019 11:18	TP Ins Updated	TPInsurer:[None] -> Lonpac Insurance Bhd (HQ).	[A] Lau Shu Pei
11	29 Aug 2019 11:18	Cim Veh Model Changed	(206086) -> (202943) NISSAN GRAND LIVINA 1.8 (A).	[A] Lau Shu Pei
12	29 Aug 2019 11:20	Cim Dtl Modified	Insured Name: -> COMFORTDELGRO RENT-A-CAR PTE. .	[A] Lau Shu Pei
13	29 Aug 2019 11:21	Label Removed	(30650):Non-Reporting.	[A] Lau Shu Pei
14	11 Sep 2019 16:51	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% Remarks: OID reversed hit TP	[A] VIVIAN LAU PEI FENG
15	12 Sep 2019 08:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/03. Mandate Remarks: Please verify damages and consistency of damages as impact appears to be minor	[I] Lalitha Krishnan
16	12 Sep 2019 08:58	Adj Mandate Set	Approved:0.00:Please verify damages and consistency of damages as impact appears to be minor	[I] Lalitha Krishnan
17	10 Dec 2019 16:59	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
18	10 Dec 2019 16:59	Cim Dtl Modified	Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
19	10 Dec 2019 16:59	Cim Dtl Modified	JPJ Reg. Date: -> 2009/09/17.	[A] JOANNE LEE KHANG MIN
20	10 Dec 2019 16:59	Cim Details Notified		[A] JOANNE LEE KHANG MIN
21	08 Jan 2020 12:54	Adj Mandate Request	Cur.Reg:6428.85:PODS: LIABILITY: 100% QUANTUM: (a) COR : \$5,900.00 + (b) LOU : \$240.00 (8days x \$3 0) + (c) LTA Search: \$36.45 + (d) VEP Fee: \$252.40 Total: a+b+c+d = \$6,428.85 VEH MODEL: NISSAN GRA ND LIVINA 1598cc PLEASE REVERT WITH YOUR APPROVAL	[A] Asher Sng Rong Yi
22	10 Jan 2020 08:47	Adj Mandate Set	Approved:6428.85.	[I] Lalitha Krishnan
23	31 Jan 2020 17:47	Adj Mandate Request	Cur.Reg:6688.85:TP DISAGREED WITH OUR OFFER AND COUNTER PROPOSE UP TO 10DAYS X \$60.	[A] Asher Sng Rong Yi

Date From

Date To

Audit Type None



Go

Print Received Message

This mail is associated with :

***JLU2415 (MCA190201)**
[SMM4972X]

TP

NG CHOON HEE

Aug 22 2019 12:00AM

[COMFORTDELGRO RENT-A-CAR PTE. LTD]

Team Autopro Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 10/01/2020 08:47 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6428.85) - JLU2415 - Claim Handler: Lalitha Krishnan

Approved:6428.85.

2/12/2020

Merimen e-Claims

Print Received Message

This mail is associated with :

***JLU2415 (MCA190201)**

[SMM4972X]

TP

NG CHOON HEE

Aug 22 2019 12:00AM

[COMFORTDELGRO RENT-A-CAR PTE. LTD]

Team Autopro Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 03/02/2020 09:24 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6688.85) - JLU2415 - Claim Handler: Lalitha Krishnan

Approved:6688.85.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Aug 2019 Edit Reg		22 Aug 2019 00:00 Edit Adj Rpt	S\$5,900.00 Edit Estimates	S\$5,900.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORTDELGRO RENT-A-CAR PTE. LTD, Co. Reg. No.: 198105775H								
Main Claimant:	NG CHOON HEE, ID: G7804750Q								
Vehicle Reg. No.:	JLU2415	Date of Loss:	22/08/2019 00:00 - :59 [119 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCA190201	Policy/Cover Note No.:	M495128/02 (Comprehensive)						
Vehicle Reg. No. (Insured):	SMM4972X	Policy No. (Claimant):							
		Excess:							
Repairer:	Team Autopro Pte Ltd (KAKI BUKIT) No.8 Kaki Bukit Avenue 4, #06-21 Premier@ Kaki Bukit (Gate 2), 415875 Kaki Bukit - Tel: 90927279								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Lalitha Krishnan - 6347 6139]								
Claimant's Insurer:	Lonpac Insurance Bhd (HQ) - Tel: +65 62507388								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Lim Teow Guan] ... [Final Rpt due 03/09/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (03/02/2020): Alert - Adj Mandate Approved (S\$6688.85) - JLU2415 - Claim Handler: Lalitha Kris... - III_SG (10/01/2020): Alert - Adj Mandate Approved (S\$6428.85) - JLU2415 - Claim Handler: Lalitha Kris... - III_SG (12/09/2019): Alert - Adj Mandate Approved (S\$0.00) - JLU2415 - Claim Handler: Lalitha Krishna...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*JLU2415 (MCA190201)
[SMM4972X]
TP
NG CHOON HEE
Aug 22 2019 12:00AM
[COMFORTDELGRO RENT-A-CAR PTE. LTD]
Team Autopro Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View		View in Browser	
Photos/Images									3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print	
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Documentation				1 per page	☒
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1	23/08/19 14:55	EMAIL FROM III DD 23082019		Load PDF	
2	23/08/19 14:55	NOTICE & POLICE REPORT		Load PDF	
3	28/08/19 17:11	OI GIA REPORT		Load PDF	
4	29/08/19 11:17	Malaysia Vehicle Registration Card		Load PDF	
5	29/08/19 11:17	INSURANCE CERT		Load PDF	
6	02/01/20 14:38	LTA SEARCH		Load PDF	
7	02/01/20 14:38	VEP FEE		Load PDF	
8	02/01/20 14:38	LOD		Load PDF	
9	02/01/20 14:38	GIA SEARCH		Load PDF	
10	18/02/20 14:55	WORKSHOP INVOICE		Load PDF	
11	18/02/20 14:55	AUTHORISATION TO ACT FORM		Load PDF	

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12	18/02/20 14:55	DISCHARGE VOUCHER		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	23/08/19 16:42	TP SINGAPORE POLICE REPORT From: TP PD - Reg. No: JU2415, Claimant: Team AutoPro Pte Ltd		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19014862/BES3Q2

Date: 18/02/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: M495128/02
 Claimant Vehicle No : JLU2415 Insured Vehicle No : SMM4972X
 Date of Loss: 22/08/2019 Nature of Claim: TP Claim No: MCA190201

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: JLU2415
 Make & Model: NISSAN GRAND LIVINA, 1.6 A/T (A) Engine No: HR16934336A
 Reg. Date: 17/09/2009 (Man. Year: 2009) Chassis No: PN888AL10TCA71933
 Colour: Grey Odometer: 265614 km
 Engine Capacity: 1598 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/45 R17 Rear Tyre Size: 205/45 R17
 Front Left Side: Hankook 5 mm Rear Left Side: Goodyear 5 mm
 Front Right Side: Hankook 5 mm Rear Right Side: Goodyear 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,548.07	5,549.35	6,998.72	55.78
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,930.00	1,910.00	2,020.00	51.40
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	16,478.07	7,459.35	9,018.72	54.73
Approved Total (Overridden) (S\$)		5,900.00		
Nett Amount (S\$)	16,478.07	5,900.00	10,578.07	64.19
+ Loss of Use (10.0 x S\$50.00/day) (S\$)		500.00		
+ Doc/Search Fee (S\$)		36.45		
+ Other Costs (S\$)		252.40		
Nett Liability (S\$)		6,688.85		
Global Sum Settlement (S\$)		6,680.00		

INSPECTION

Date of Assignment: 22/08/2019
 Date Inspected: 23/08/2019 Inspected At: 160 Sin Ming Dr #01-14 Sin Ming
 AutoCity Singapore 575722
 Repairer: Team Autopro Pte Ltd (KAKI BUKIT)
 Estimated Period of Repair: 6.0 days

Adjuster: Lim Teow Guan**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 31 Jan 2020)
Parts:	M1-MPV	NISSAN GRAND LIVINA 1.6 A/T (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for JLU2415)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*BONNET	Dented	991.90 FN	*991.90 FN
2	2	*BONNET HINGES	Serviceable	123.60 FN	*- FN
3	1	*BONNET INSULATOR	Not Necessary	194.70 FN	*- FN
4	1	*BONNET INNER LOCK	Dented	113.20 FN	*113.20 FN
5	1	*BONNET SAFETY LOCK LEVER	Dented	89.10 FN	*89.10 FN
6	1	*BONNET SAFETY LOCK LEVER CABLE	Dented	50.90 FN	*50.90 FN
7	1	*BONNET SAFETY LOCK LEVER BRACKET	Dented	113.70 FN	*74.60 FN
8	1	*FRONT GRILLE BASE	Broken	430.30 FN	*333.40 FN
9	1	*FRONT GRILLE LOGO	Necessary	89.70 FN	*58.90 FN
10	2	*HEADLAMP	Broken	5,859.40 FN	*1,812.20 FN
11	2	*HEADLAMP LOWER BRACKET	Serviceable	115.00 FN	*- FN
12	2	*HEADLAMP PANEL	Repair	210.40 FN	*- FN
13	1	*FRONT BUMPER	Broken	734.70 FN	*734.70 FN
14	2	*FRONT BUMPER SIDE RETAINER	Necessary	101.80 FN	*101.80 FN
15	1	*FRONT BUMPER CENTRE GRILLE	Broken	199.50 FN	*199.50 FN
16	2	*FRONT BUMPER FOG LAMP	Broken	763.20 FN	*763.20 FN
17	2	*FRONT BUMPER FOG LAMP GARNISH	Serviceable	205.80 FN	*- FN
18	1	*FRONT BUMPER TOW COVER	Dislodged	40.30 FN	*40.30 FN
19	1	*FRONT BUMPER REINFORCEMENT	Bent	553.10 FN	*415.60 FN
20	1	*FRONT BUMPER EMBLEM IMPUL	Necessary	60.00 FN	*60.00 FN
21	2	*FRONT FENDER	Serviceable	1,366.80 FN	*- FN
22	2	*FRONT FENDER INNER SHIELD	Serviceable	283.20 FN	*- FN
23	1	*FRONT FENDER ARCH GARNISH	N/S Broken	205.80 FN	*102.90 FN
24	2	*FRONT FENDER INNER PANEL	Serviceable	563.80 FN	*- FN
25	1	*RADIATOR	Serviceable	1,200.00 FN	*- FN
26	1	*CONDENSER	Bent	1,350.20 FN	*1,211.30 FN
27	1	*SUNDRIES	Not Necessary	60.00 FS	*- FS
28	1	*WASHER TANK	Distorted	251.90 FS	*251.90 FS
29	1	*WASHER TANK FILLER HOSE	Serviceable	71.90 FS	*- FS
30	1	*WASHER TANK MOTOR	Serviceable	116.20 FS	*- FS
31	2	*FRONT AIR GUIDE	Serviceable	121.00 FS	*- FS
32	1	*COOLANT	Necessary	80.00 FS	*50.00 FS
33	1	*AIRCON GAS	Necessary	120.00 FS	*80.00 FS
34	2	*CAR PLATE	Broken	160.00 FS	*50.00 FS
35	1	*BONNET INSULATOR CLIPS	Not Necessary	60.00 FS	*- FS
36	1	*FRONT GRILLE CLIPS	Necessary	40.00 FS	*40.00 FS
37	1	*FRONT BUMPER CLIPS	Necessary	60.00 FS	*40.00 FS
38	1	*FRONT BUMPER LOWER SPLASH SHIELD CLIPS	Not Necessary	50.00 FS	*- FS
39	1	*FRONT FENDER ARCH GARNISH CLIPS	N/S Necessary	70.00 FS	*30.00 FS
40	2	*FRONT FENDER INNER SHIELD CLIPS	Not Necessary	80.00 FS	*- FS

F=Franchise part. S=SpcNett. N=NettItemDisc.

Sub Total (\$\$) 17,351.10 7,695.40
 - Nett Item Discount on N Items 30.00/30.00% (\$\$) 4,803.03 2,146.05

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
				Total Parts (S\$)	12,548.07	5,549.35

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO PANEL BEATING ,STRAIGHTEN & REALIGN ACCIDENT DAMAGE PORTION	New	1,200.00	800.00
2	CHECK WIRING	New	100.00	50.00
3	TO SPRAY ACCIDENT DAMAGE PORTION	New	1,200.00	800.00
4	MOUNT WORK BENCH	New	350.00	0.00
5	CHASSIS ALIGNMENT	New	350.00	0.00
6	RUST PROOFING	New	200.00	60.00
7	TO R&R CONDENSER	New	150.00	80.00
8	TO R&R RADIATOR	New	150.00	80.00
9	TO R&R AIRCON AND REFILL AIR CON GAS	New	150.00	40.00
10	TEST DRIVE	New	50.00	0.00
11	GLOOMING AND CAR WASH	New	30.00	0.00
Gross Labour Cost (S\$)			3,930.00	1,910.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >