

INSURANCE

INS. CASE OWNER:

CC 4 / AIG1901 4854, Kebb 9

LKR

IDAC

Surveyor:

KSL

DOE

ASSIGNMENT

27/8/19

Date / Time:

23/8/19

Registered in Merimen:

27/8/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLJ 5812X

Name of Insured:

WA MARKES

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

27/8/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

974241604267

Policy No.:

200494290

Make / Model:

TOYOTA

Place of Accident:

TELUK ANGE ST

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SLJ 7032



INSRS:

WSP:

Tel:

Liability:

RMKS:

Hui yang



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

05.09.19

SLJ 5812X - 4

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Of:

EMAIL 05.09.19

After call ltr in Of:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to Of:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PDR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 3,850

(3 days) Reduction:

45 %

Email

Call

FINAL SETTLEMENT

Date/Time: 02-10-19

Confirm with: MARCUS

Email

Call

Final Liability:

SS 100

(Agreed / Assessed) BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost:

SS 4,119.50

01: CHARGES LTR AND HIR TP

Loss of Rental (LOR):

SS -

(days)

Loss of Use (LOU):

SS 390.00

(\$ 85 x 4 days)

Loss of Income (LOI):

SS -

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOU

(Tick only one)

GIA/LTA Search

SS 2.00

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

7320

Total:

SS 4,461.50

Global Sum SS:

FINAL PAYMENT

Date/Time: 02-10-19

Confirm with: MARCUS

Email

Call

Payee 1:

SS 4,461.50

Name 1:

HUI YANG MOTOR PTE. LTD.

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT
10/10/19

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

QD / TP / WS / TP RES / QD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s Chin Ye

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Expense: _____

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: _____ Consistent? : Yes or No _____

GIA / PR Soon: _____ Consistent? : Yes or No _____

Est. Repairs: 3-4 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT _____

Vehicle: IN / OUT

Date / Time	Action / Instruction
-------------	----------------------

1	File nos, τ_0
---	--------------------

$$4\frac{1}{2}\% + 3.8\% \text{ (RBD)} = 3.132.04 \quad 4.5\%$$

Data/Time, File Pass to?

☐: Prel. Report

19

Data/Time, File Return to?

21

Report Format :

Lump Sum / I.B.I: (\$

Days Of Repair:

Resurvey No. of Trip:

Add Fee: : Site Insp (\$

: Site Insp (\$

: Interview (\$

Tech Invs (\$

Weekend 15

Survey Fee:

Transportation:

Question

Citizens

TOTAL

He

ALG
Ver 3

輝陽汽車有限公司 HUI YANG MOTOR PTE. LTD.

Contact Add : SIN MING AUTOCARE Bldg 176 Sin Ming Drive #04-02 Singapore 575721

Tel: 64515752 (2 Lines) . Fax: 64514658

GST & Reg No. 201629438M

22/08/2019

Owner: HYMS CAR LEASING PTE LTD

Not Notified
61 Lms @ 3850/h
Mechony After Paint

ESTIMATE TO REPAIR TOYOTA PRIUS ALPHA 1.8S A - SLQ703Z

3 days

1pc	front bumper	495-20	Bue/um	\$	981.20	✓
1pc	* front bumper garnish		mg D11	\$	481.50	2
20pcs	front bumper clip @\$5.00		ne	\$	100.00	✓
1pc	front bumper RH side lamp		cm	\$	581.50	✓
1pc	front bumper RH side lamp garnish		ne	\$	181.50	✓
1pc	front bumper RH side retainer		D11	\$	121.25	✓
1pc	* front bumper RH side bracket		ni/100	\$	181.85	✓
1pc	front bumper RH fog lamp		sm	\$	381.50	2
1pc	front bumper RH fog lamp bracket		sm	\$	121.80	2
1pc	front RH headlamp		cu	\$	1,850.25	✓
1pc	front RH fender		ne	\$	741.85	✓
1pc	front RH fender "HYBRID" emblem		ne	\$	122.25	✓
1pc	front RH fender inner shield		D11	\$	281.10	✓
10pcs	front RH fender inner shield clip @\$5.00		ne	\$	50.00	✓

less 20% 258

\$ 6,177.55

\$ 1,235.51

\$ 4,942.04

alignment
wiring
tuffkute
spray painting
labour charges
Total

\$ 80.00 601
\$ 80.00 201
\$ 80.00 301
\$ 800.00 4401
\$ 1,000.00 8001
\$ 6,982.04



輝陽汽車有限公司 HUI YANG MOTOR PTE. LTD.

Contact Add : SIN MING AUTOCARE Blk 176 Sin Ming Drive #04-02 Singapore 575721

Tel: 64515752 (2 Lines) . Fax: 64514658

GST & Reg No. 201629438M

ALG
Ver In

22/08/2019

Owner: HYMS CAR LEASING PTE LTD

Not Authorised
L1 Sup @?
Manny After Paint
3 days

ESTIMATE TO REPAIR TOYOTA PRIUS ALPHA 1.8S A - SLQ703Z

1pc	front bumper	Bu/1M	\$ 981.20	✓
1pc	front bumper garnish		\$ 481.50	?
20pcs	front bumper clip @\$5.00	Ne	\$ 100.00	✓
1pc	front bumper RH side lamp	CM	\$ 581.50	✓
1pc	front bumper RH side lamp garnish	Ad	\$ 181.50	✓
1pc	front bumper RH side retainer	D11	\$ 121.25	✓
1pc	front bumper RH side bracket	\$M	\$ 181.85	X
1pc	front bumper RH fog lamp		\$ 381.50	?
1pc	front bumper RH fog lamp bracket		\$ 121.80	?
1pc	front RH headlamp	Lu	\$ 1,850.25	✓
1pc	front RH fender	R1	\$ 741.85	✓
1pc	front RH fender "HYBRID" emblem	Ne	\$ 122.25	✓
1pc	front RH fender inner shield	D11	\$ 281.10	✓
10pcs	front RH fender inner shield clip @\$5.00	Ne	\$ 50.00	✓
			\$ 6,177.55	
less 20%			\$ 1,235.51	
			\$ 4,942.04	
alignment			\$ 80.00	60d
wiring			\$ 80.00	20d
tuffkute			\$ 80.00	30d
spray painting			\$ 800.00	440d
labour charges			\$ 1,000.00	800d
Total			\$ 6,982.04	



LKK Auto Consultants hence notify the Repairs of the following:

- To return vehicle after repair
- To display damaged parts during repair
- Parts price are subject to confirmation
- Third party survey is on a "No Fault" basis
- No illegal modification is allowed
- Supplementary items must be accounted and is subject to final approval from insurance Company

Acknowledged by Repairs
Signature: _____
Date: _____

Nivitha (LKK Auto)

From: Chin, Lee-Ying <Lee-Ying.Chin@aig.com>
Sent: Friday, 23 August 2019 11:32 AM
To: assignments; Admin A
Cc: Fong, Andy-SY
Subject: FW: (URGENT) TP Claim for SLQ703Z against SLJ5812X / DOA: 22/08/2019
Attachments: SKM_C28719082311250.pdf

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards
Lee Ying, Chin
AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1947
Lee-Ying.Chin@aig.com | www.aig.sg

12.34pm @ 23/8/19
Person @ Bel
vehicle in
store @ kenneth.

From: Hui Yang Motor [mailto:hui_yang_motor@hotmail.com]
Sent: Friday, August 23, 2019 11:18 AM
To: AIG SGP, Claims-Survey
Subject: [EXTERNAL] (URGENT) TP Claim for SLQ703Z against SLJ5812X / DOA: 22/08/2019
Importance: High

This message is from an external sender; be cautious with links and attachments.

URGENT

Dear Sir/Mdm,

Please refer to attached Estimate and GIA report.

Possible to arrange the vehicle to be surveyed Today (23.08.2019) as vehicle already in our workshop.

Thank you & Regards,
Bel
Tel: 6451 5752

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please

immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 5 September 2019 2:30 PM
To: Hui Yang Motor
Subject: Accident Involving SLQ 703Z & SLJ 5812X on 22/08/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

Accident Involving SLQ 703Z & SLJ 5812X on 22/08/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To : AIG Asia Pacific Insurance Pte. Ltd.
Attn : Chan, Kian-MengYour Ref : 9743406043SG
Our Ref : CC4/AIG19014854/KEB3
Date : 27 Sep 2019**"WITHOUT PREJUDICE"****ACCIDENT INVOLVING SLJ5812X & SLQ703Z ON 22/08/2019**

Refer to the above accident.

The accident occurred when insured changed lane and hit third party vehicle. We have clarified with the OI on the nature of the accident and he/she is aware that his/her NCD would be affected.

On behalf of AIG Asia Pacific Insurance Pte. Ltd., we have **successfully / not successfully** carried out **TP Express Settlement** between your insured (vehicle no. SLJ5812X) and third party claimant (vehicle no. SLQ703Z).

Summary of offer made to workshop Hui Yang Motor Pte Ltd is as follows :

	Claimed	Revised
Cost of Repairs w/GST	\$ 7,470.78	\$ 4,119.50
Loss of Use	\$ 340.00	\$ 340.00 (4days x \$85) Rental agreement
LTA Search Fee	\$ 2.00	\$ 2.00

Amount of claim at **Liability 100%** \$ 4,461.50

Surveyor recommended 3days repair.

Enclose herewith the relevant supporting documents for your perusal.

For your approval please.

Regards,
Asher Sng Rong Yi
LKK Auto Consultants Pte Ltd

Print Received Message

This mail is associated with :

***SLQ703Z (9743406043SG)**
[SLJ5812X]

TP

HYMS CAR LEASING PTE LTD
Aug 22 2019 7:10PM
[NG CHARLES (HUANG CHARLES)]
Hui Yang Motor Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 27/09/2019 15:24 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4461.50) - SLQ703Z - Claim Handler: Chan, Kian-Meng


Approved:4461.50:Kindly settle at best.

HYMS CAR LEASING PTE LTD

BLK 176 SIN MING DRIVE #04-02 SIN MING AUTOCARE SINGAPORE 575721
ROC: 201320561K GST Register No: 201320561K HP:83336725 FAX: 64514658

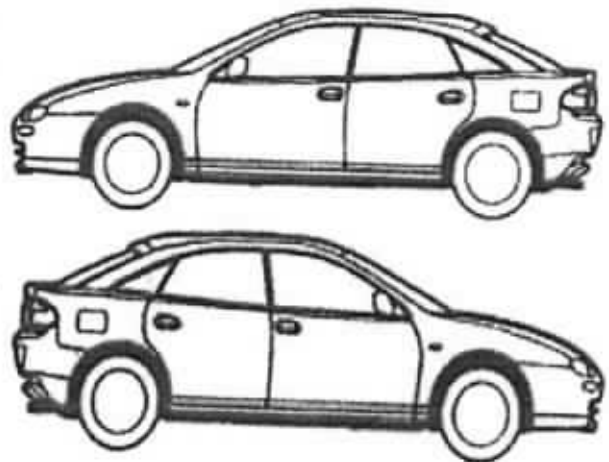
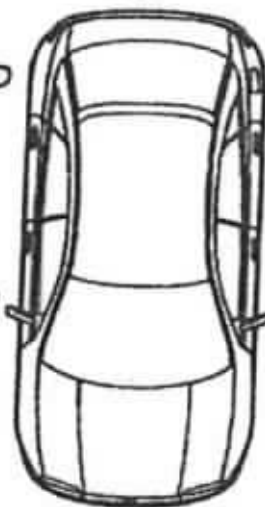
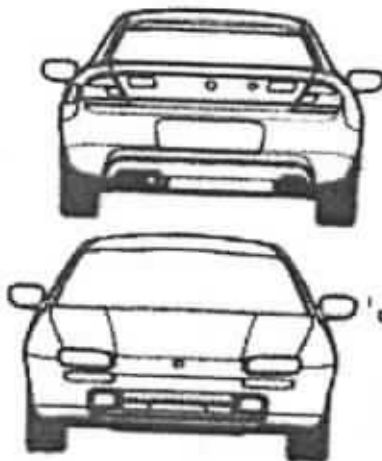
RENTAL AGREEMENT

RA:1491

HIRER'S NAME: KAMISAN BIN MOHAMED ALI	
NRIC NO: 57525396F	CONTACT NO: 97477306
ADDRESS: BLK 773 WOODLANDS DRIVE 60 #06-208 SINGAPORE 730773	
VEHICLE REG NO: SLQ7032	MAKE & MODEL: TOYOTA PRIUS ALPHA HYBRID
COMMENCING START DATE: 22/04/2019	COMMENCING END DATE: 21/04/2020
RENTAL PER DAY: \$85	DEPOSIT: \$1000 RECONTRACT
FUEL: 	VEHICLE MILEGE:

REAR

TOP



FRONT

D = DENT

S = SCRATCHES

C = CHIPS

R = RUST

M = MISSING

REMARKS

- If vehicle return within 12 months from the commencing start date, deposit of \$1000 will not be refund.
- After 11 months from the commencing start date, hirer can terminate by giving 1 mth advance notice . If fail to do so, deposit of \$1000 will not be refunded.
- 1st party excess per claim \$2000
- 3rd party excess per claim \$2000
- Malaysia excess double

Signature Of Hirer

*The Hirer shall not use the Vehicle for any other commercial activity other than solely for the purposes of providing transportation service requested by GrabCar user via the Grab app. Falling which, we reserve the absolute right and option to terminate this Car Rental Agreement, forfeiting your deposit, and you shall be required to return the car immediately and you shall continue to be liable for rental due for the remaining rental term.

輝陽汽車有限公司
HUI YANG MOTOR PTE. LTD.

Contact Add : SIN MING AUTOCARE Blk 176 Sin Ming Drive #04-02 Singapore 575721

Tel: 64515752 (2 Lines) . Fax: 64514658

Reg No. 201629438M

Date: 10/09/2019

AIG Asia Pacific Insurance Pte Ltd

Motor Claims Department

78 Shenton Way

#08-16 AIG Building

Singapore 079120

**RE: ACCIDENT INVOLVING SLQ703Z & SLJ5812X ON 22/08/2019
ALONG TELOK AYER STREET**

SETTLEMENT OF OUR CLAIM FOR SLQ703Z

Lump Sum repair cost as recommended by surveyor (TP0699)	\$ 4,119.50
04 Days Loss of Use @ \$85.00 per day (03 Repair Days + 01 Sunday)	\$ 340.00
TP Insurance Enquiry	\$ 2.00
Total	<u>\$ 4,461.50</u>

*The above claim applies only to vehicle damage and expressly exclude all personal injuries and other consequential loss.

Please let us have your reply soonest possible, thank you.

Best Regards,

Marco Neo

HUI YANG MOTOR PTE LTD

DID: 64515752

Fax: 64514658

email: hui_yang_motor@hotmail.com

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 5 September 2019 2:25 PM
To: CHARLESNG@GMAIL.COM
Subject: ACCIDENT INVOLVING SLJ 5812X AND SLQ 703Z ON 22/08/2019

Our Ref: CC4/AIG19014854/Keb3

05 SEPT 2019

NG CHARLES

Dear Sir/Madam,

ACCIDENT INVOLVING SLJ 5812X AND SLQ 703Z ON 22/08/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORIZATION LETTER

TO WHOM IT MAY CONCERN

I/We, HYMS Car Leasing Pte Ltd hereby declare and agree to use the address of **Hui Yang Motor Pte Ltd**, that is at Blk 176 Sin Ming Drive, #04-02 Sin Ming Autocare Singapore 575721 in all our correspondences with any party in connection with our claim.

Arising from an accident involving our motor vehicle registration number SLQ703Z and other vehicles registration number SLJ5812X along Telok Ayer Street on 22/08/2019.

I/We, further grant authority to Messrs **Hui Yang Motor Pte Ltd** or any of their representatives to negotiate my/our claim on my/our behalf and to execute, sign discharge voucher / indemnity forms and all necessary documents in connection with and arising of the above accident claim.

I/We wish to inform you that you could issue the cheque payment in favour of my/our repairer Messrs **Hui Yang Motor Pte Ltd**.

A handwritten signature in black ink is written over a circular company stamp. The stamp contains the text "HYMS Car Leasing Pte Ltd" around a central dot.

Signature of registered owner and not company's stamp

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, HUI YANG MOTOR PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,119.50 (Repair Cost), S\$340.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SLO 703Z that was damaged pursuant to the accident which occurred on 22/08/2019 (date) along TELOK AYER STREET (location) involving vehicle no/s SLJ 5812X.

This is pursuant to the inspection conducted on 23/08/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HYMS CAR LEASING PTE LTD ("the third party claimant") of vehicle no. SLO 703Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLO 703Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 02 (day) of 10 (month) 20 19 (year)



KSC

Signed by appointed surveyor



Signed by "the workshop" (with chop)

THIS SETTLEMENT RELATES TO CLAIM FOR THE COSTS OF REPAIR AND LOSS OF USE/ COSTS OF HIRING REPLACEMENT VEHICLE ONLY. IT EXPRESSLY EXCLUDES ANY CLAIM FOR PERSONAL INJURIES.



HUI YANG MOTOR PTE LTD

Bill To:

AIG Asia Pacific Insurance Pte Ltd
Motor Claims Department
78 Shenton Way
#08-16 AIG Building
Singapore 079120

TAX INVOICE

TP Claim Invoice No: TP0699
Bill Date: 10/09/2019

	Description	Amount
	Date of Accident : 22/08/2019 Owner : HYMS CAR LEASING PTE LTD Vehicle No : SLQ703Z Make & Model : <u>TOYOTA PRIUS ALPHA</u> <u>Lump Sum Repair cost as recommended by surveyor</u>	\$ 3,850.00
	Sub-Total :	\$ 3,850.00
	Add 7% GST :	\$ 269.50
	Total Amount SGD :	\$ 4,119.50

Reg No.:201629438M

GST No.:201629438M

HUI YANG MOTOR PTE LTD



Authorised Signature

Hui Yang Motor Pte Ltd

Sin Ming Autocare Blk 176 Sin Ming Drive

#04-02 Singapore 575721

Email: hui_yang_motor@hotmail.com

H/P: 98625891 Office: 64515752 Fax: 64514638



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-137118

Date of Request: 23/08/2019

Your Ref No: Online Purchase

Hui Yang Motor Pte Ltd
176 Sin Ming Drive #04-02
Sin Ming AutoCare
Singapore 575721

Dear Sir/Madam,

Enquiry Date 23/08/2019
Enquiry By Sandra Ee Jing Yi
TP Vehicle No. SLJ5812X
Accident Date 22/08/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-137118

Date of Request: 23/08/2019

Your Ref No: Online Purchase

Hui Yang Motor Pte Ltd
176 Sin Ming Drive #04-02
Sin Ming AutoCare
Singapore 575721

Dear Sir/Madam,

Enquiry Date: 23/08/2019
Enquiry By: Sandra Ee Jing Yi
TP Vehicle No: SLJ5812X
Accident Date: 22/08/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLJ5812X	AIG Asia Pacific Insurance Pte. Ltd.	16/12/2018-15/12/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Aug 2019 Edit Reg		23 Aug 2019 00:00 Edit Adj Rpt	S\$3,850.00 Edit Estimates	S\$3,850.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	NG CHARLES (HUANG CHARLES) , ID: -								
Main Claimant:	HYMS CAR LEASING PTE LTD , Co. Reg. No.: 201320561K								
Vehicle Reg. No.:	SLQ703Z	Date of Loss:	22/08/2019 19:00 - :59 [25 Months and 26 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9743406043SG	Policy/Cover Note No.:	2100494290 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLJ5812X	Policy No. (Claimant):	SD19V09622/VPZ/PR00						
		Excess:							
Repairer:	Hui Yang Motor Pte Ltd (HQ) 176 Sin Ming Drive #04-02, Sin Ming AutoCare, 575721 Sin Ming - Tel: 64515752								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com								
Claimant's Insurer:	Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 03/09/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG_EXPRESS (27/09/2019): Alert - Adj Mandate Approved (S\$4461.50) - SLQ703Z - Claim Handler: Chan, Kian-M...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLQ703Z (9743406043SG)
[SLJ5812X]
TP
HYMS CAR LEASING PTE LTD
Aug 22 2019 7:10PM
[NG CHARLES (HUANG CHARLES)]
Hui Yang Motor Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No

Finalized On

LKK Auto Consultants Pte Ltd (HQ)

Thumbnail

Print

1

{Draft}

Third Party Express Settlement – Payment Breakdown

1

Edit

Assessment Reports

1 per page

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LKK Auto Consultants Pte Ltd (HQ)

Thumbnail

Print

1

27/09/19 14:22

Adjuster Immediate Advice

1

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AIG Asia Pacific Insurance Pte. Ltd. (SG)

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26/08/19 16:23

Accident Statement
 From: OD – Reg. No: SLJ5812X, Claimant: NG CHARLES

1

Load HTM

Photos/Images

3 per page

No

Relabel/Reorder

LKK Auto Consultants Pte Ltd (HQ)

Thumbnail

Print

1

27/09/19 14:10

General View

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Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
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37	27/09/19 14:13	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
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40	27/09/19 14:13	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
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45	27/09/19 14:13	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
46	27/09/19 14:13	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	23/08/19 14:30	EMAIL FROM AIG DD 23082019		Load PDF	
2	23/08/19 14:30	TP EST & GIA REPORT		Load PDF	
3	26/08/19 17:32	TP ESTIMATE- MARKED		Load PDF	
4	05/09/19 14:31	LETTER TO OI		Load PDF	
5	27/09/19 14:08	TP ESTIMATE - MARKED		Load PDF	
6	27/09/19 14:09	TP LOD		Load PDF	
7	16/10/19 11:44	WORKSHOP INVOICE		Load PDF	
8	16/10/19 11:44	AUTHORISATION TO ACT FORM		Load PDF	
9	16/10/19 11:44	Release Voucher		Load PDF	
10	16/10/19 11:44	GIA SEARCH		Load PDF	
11	16/10/19 11:44	LOD		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLJ5812X (Insd veh)	Model:	TOYOTA PRIUS ALPHA 1.8
	SLQ703Z (TP veh)		(A)
Date of Accident:	22/08/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	7,470.78
Final Repair Cost	:	\$	4,119.50
Loss of Use	:	\$	340.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	4,461.50

4.00 days at \$85.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Hui Yang Motor Pte Ltd	:	\$ 4,461.50
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

16 Oct
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19014854/KEB3Q2

Date: 16/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100494290
 Claimant SLQ703Z Insured Vehicle No : SLJ5812X
 Vehicle No : SLQ703Z
 Date of Loss: 22/08/2019 Nature of Claim: TP Claim No: 9743406043SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLQ703Z
 Make & Model: TOYOTA PRIUS ALPHA, 1.8 (A) Engine No: 2ZR1936636
 Reg. Date: 27/06/2017 (Man. Year: 2017) Chassis No: ZVW400024786
 Colour: Metallic Black Odometer: 231384 km
 Engine Capacity: 1797 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: APLUS 9 mm Rear Left Side: AGENDA 6 mm
 Front Right Side: APLUS 9 mm Rear Right Side: AGENDA 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,942.04	3,891.19	1,050.85	21.26
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,040.00	950.00	1,090.00	53.43
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,982.04	4,841.19	2,140.85	30.66
Approved Total (Overridden) (S\$)		3,850.00		
(S\$)	6,982.04	3,850.00	3,132.04	44.86
+ GST 7.00/7.00% (S\$)	488.74	269.50	219.24	44.86
Nett Amount (S\$)	7,470.78	4,119.50	3,351.28	44.86
+ Loss of Use (4.0 x S\$85.00/day) (S\$)		340.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		4,461.50		

INSPECTION

Date of Assignment: 23/08/2019
 Date Inspected: 23/08/2019 Inspected At: Hui Yang Motor Pte Ltd (HQ)
 176 Sin Ming Drive #04-02, Sin Ming
 AutoCare
 Singapore 575721

Estimated Period of Repair: 3.0 days

Adjuster: KENNETH KONG**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Buckled / Cracked	981.20 FL	*495.20 FL
2	1		*FRONT BUMPER GARNISH	Mtg Distorted	481.50 FL	*481.50 FL
3	20		*FRONT BUMPER CLIP	Necessary	100.00 FL	*100.00 FL
4	1		*FRONT BUMPER RH SIDE LAMP	Cracked	581.50 FL	*581.50 FL
5	1		*FRONT BUMPER RH SIDE LAMP GARNISH	Dented	181.50 FL	*181.50 FL
6	1		*FRONT BUMPER RH SIDE RETAINER	Distorted	121.25 FL	*121.25 FL
7	1		*FRONT BUMPER RH SIDE BRACKET	Distorted / Dented	181.85 FL	*181.85 FL
8	1		*FRONT BUMPER RH FOG LAMP	Serviceable	381.50 FL	*- FL
9	1		*FRONT BUMPER RH FOG LAMP BRACKET	Serviceable	121.80 FL	*- FL
10	1		*FRONT RH HEADLAMP	Cut	1,850.25 FL	*1,850.25 FL
11	1		*FRONT RH FENDER	Bent	741.85 FL	*741.85 FL
12	1		*FRONT RH FENDER HYBRID EMBLEM	Necessary	122.25 FL	*122.25 FL
13	1		*FRONT RH FENDER INNER SHIELD	Distorted	281.10 FL	*281.10 FL
14	10		*FRONT RH FENDER INNER SHIELD CLIP	Necessary	50.00 FL	*50.00 FL

F=Franchise part, L=ListItemDisc.

Sub Total (\$\$)	6,177.55	5,188.25
- List Item Discount on L Items 20.00/25.00% (\$\$)	1,235.51	1,297.06
Total Parts (\$\$)	4,942.04	3,891.19

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	ALIGNMENT	New	80.00	60.00
2	WIRING	New	80.00	20.00
3	TUFFKOTE	New	80.00	30.00
4	SPRAY PAINTING	New	800.00	440.00
5	LABOUR CHARGES	New	1,000.00	400.00
Gross Labour Cost (\$\$)			2,040.00	950.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >