

ASS. REC. BY:

REF: CS / MSG 190148421 5243

Special Instruction:

Survivor: Steve

## ASSIGNMENT (Office)

From (Person): Jowyn Tay Nui Ly of MSIG Date/Time: 23.8.19 10.07a.m

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SHB 1286E Insured: SLW 5661X

at Workshop m/s SMRT Tel: 68662628

of 60 woodland Industrial Park E4

Policy No: 291253936 MX Claim No: 603615

Sum Insured: Excess:

Make of Veh: D.O.A. 20.8.19

(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 23.8.19 11.00a.m Person Contacted: Shanti Vehicle: IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SHB 1286E - 1st IN (1600 366/13) DCA - 25/02/2016
	SLW 5661X - X
26/8/19 @ 1.31pm	revised to Jowyn Tay via Meriman.

Steve REF: MS16

### ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

QD / TP / WS / TP RES / QD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop n/s: \_\_\_\_\_

nt: \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Report)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lump Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SHO1286E V Regn: 26/3/14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover

Truck / Trailer or

Make: Toyota n.s: 1798

Colour: Maroon A/C Insured / Std

Sp. Reading: 604399 T/R: Insured / Std

Eng/No: \_\_\_\_\_

C/N: JTO KNJ6U 105737460

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/50R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SU

TOYO / YOKO or Acid

Front

R/Bal. 5 mm

L/Bal. 5 mm

D.O.A. 20/8/19

Survey held at SMRT

Des. of Damages: Frl / Rear / O/S / N/S / U/C / Rooftop

Rear

R/Bal. 5

L/Bal. 5

D.O.A. 23/8/19

The U/C / Chassis frame / Body Structure affected due

24/9/19 Findize Confir \$1990, 2 days (Ph Sue)  
 (Red \$1973.74, 66%/-) Simon  
25/9/2019

08/19/2019  
 SLW5661X

RECEIVED 26 SEP 2019

Order/Time, File Pass to: 26/9/2019

Date/Time, File Return to: \_\_\_\_\_

Report Format: MER-TP

Lump Sum / 100: 100

Days Of Repair: 2

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp (\$)  
☐ Interview (\$)  
☐ Tech Invs (\$)  
☐ Weekend (\$)

Survey Fee: 150

Transportation

1) G-R

1) Printer

1) Envelope

## ...CLAIM SUBFOLDER...(New Assignment)

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Aug 2019 16:31		23 Aug 2019 10:07 Assign				New Assignment Cancel Case

Help Contents

Feedback/Requests

Language

Main

Reference

Claim Details

Documents

Show All

## CLAIM SUBFOLDER DETAILS

Insured:	MUHAMMAD DAFIR BIN ABDUL ALIM, ID: S8728456E		[Created by insurer]
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K		
Vehicle Reg. No.:	SHB1286E	Date of Loss:	20/08/2019 00:00 - :59 [64 Months and 25 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP	Policy/Cover Note No.:	29125393QMX (Comprehensive) Coverage: 17/05/2019 - 05/06/2020
Vehicle Reg. No. (Insured):	SLW5661X	Policy No. (Claimant):	
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jowyn Tay Mei Ling - 6643 1307]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 24/08/2019]		
Driver/Custodian (Insured):	NADIAH BINTE ALI (), NRIC: S8538905Z Email:		
Adj Asg. Remarks:	VEHICLE IN. PLS SURVEY ASAP. on WP. Please contact us ASAP if you cannot attend this assignment. Liab: 100%. Assign: LKK Auto Consultants Pte Ltd. Contact: Shanti @ 6866 2671/2.		

## ASSOCIATED MAIL RECEIVED

There are no mail for this case.

View All

Compose Case Mail

## ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	View All	Search Tasks	Create New Task	Complete
No results.						Assigned By	Completed On	Created On	Done?

**Note: This document has not been finalised.****LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Jowyn Tay Mei Ling

Date: 26 Aug 2019

**Preliminary Advice**

Insured Vehicle No	: SLW5661X	Accident Date	: 20/08/2019
TP Vehicle No	: SHB1286E	Assignment Date	: 23/08/2019
Make	: TOYOTA PRIUS TAXI	Est. Duration of Repair	: 2.00
Date of Inspection	: 23/08/2019		
Inspection At	: SMRT AUTOMOTIVE SERVICES PTE LTD (WOODLANDS) 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	2,700.10
Revised Amount	:S\$	1,138.19
Check Items (Estimated)	:S\$	0.00
Total	:S\$	1,138.19

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

**Remarks**

- ( ) The vehicle is economical/not economical for repair.
- ( X ) The above survey was conducted on a 'without prejudice' basis.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	20/08/2019 09:03
Date Of Accident	20/08/2019 08:00
Exact Location Of Accident	DRIVE WAY BESIDE MSCP BLK 315 YISHUN RING ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB1286E
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-19093197MFSH
Cover Note Number	

### Driver

Name of Driver	OON AH EE
NRIC No	S1336148G
Date Of Birth	17/11/1958
Occupation	OUTDOOR
Date Of Driving Pass	28/08/1979
Driving Experience	39 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	415
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : UNKNOWN GENDER: : MALE
Passenger 2	NAME: : UNKNOWN GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

WHILE I WAS DRIVING STRAIGHT ALONG THE DRIVE WAY WANTED TO ALIGHT MY PASSENGER AT BLK 315A, SUDDENLY THE VEHICLE SLW5661X CAME OUT FROM THE EXIT OF MULTI STOREY CAR PARK AND HIT ONTO THE REAR LEFT PORTION OF MY TAXI.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLW5661X
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	NADIAH ALI
NRIC/Passport Number	S8538905Z
Contact Number	
Address	

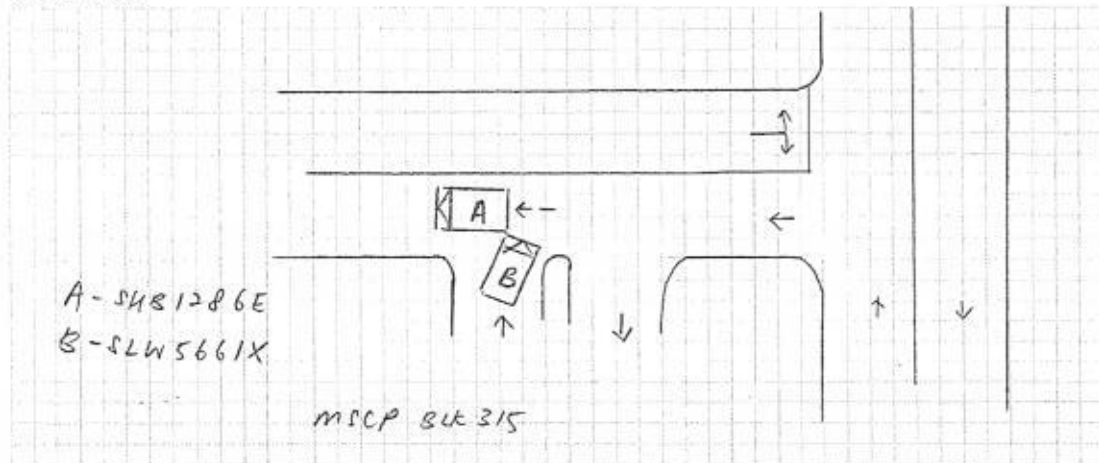
Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

### SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

[illegible]

## DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature \_\_\_\_\_

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

ch 2/8/19

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:





## Case Details

Case Reference Number : TAX/08/19/2063  
 Type of Repair : Accident Repair  
 Vehicle Registration Number : SHB1286E

Company Type : SMRT Taxis Pte Ltd  
 Estimation ID : EST-8136-ID  
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : MSIG Insurance (S) Pte Ltd  
 Accident Date and Time : 20/08/2019 12:00 AM  
 Vehicle Age(In Months) : 65

## Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

## Estimation Details

### Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER REAR	1	458.60	458.60	30.00	343.95	Replace	1	321.02 343.95	Replace	OR
One Time Key In	Main			BUMPER CLIPS	10	2.10	21.00	30.00	14.70	Replace	10	14.70 -0.00	Replace	MC
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace	MC
One Time Key In	Main			BUMPER REINFORCEMENT REAR	1	205.70	205.70	30.00	154.27	Replace	0	0	Not Givr	X NN
One Time Key In	Main			ARM SUB-ASSY. RR BUMPER RH	1	139.60	139.60	30.00	104.70	Replace	0	0	Not Givr	X NN
One Time Key In	Main			ARM SUB-ASSY. RR BUMPER LH	1	139.60	139.60	30.00	104.70	Replace	0	0	Not Givr	X NN
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	0	0	Not Givr	X NN
One Time Key In	Main			BUMPER SIDE RETAINER RR/LH	1	94.80	94.80	30.00	71.10	Replace	1	66.36 71.10	Replace	OR
One Time Key In	Main			BUMPER SEAL, RR LH	1	88.90	88.90	30.00	66.68	Replace	0	0	Not Givr	X NN
									Total Spare Part Cost	1,396.76	Surveyor Total 535.05			
									Lump Sum Discount (%)	20.00	Lump Sum Dis (%) 20			
									Final Spare Part Cost	1,117.41	Final Sur Total 428.04			

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER LIP COVER RR/LH	1	72.20	72.20	30.00	64.98	Replace	0	0	Not Given	X N/A
One Time Key In	Main			BUMPER LIP REAR	1	228.90	228.90	30.00	171.68	Replace	0	0	Not Given	X N/A
Total Spare Part Cost									1,396.76	Surveyor Total			535.05	
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)			20	
Final Spare Part Cost									1,117.41	Final Sur Total			428.04	

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR REAR BUMPER	338.00	200 ✓	
Total:			338.00	200.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY REAR BUMPER	378.00	200 ✓	
Total:			378.00	200.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	148.44	148.44 ✓	1/c SN
2	Main	TO WASH AND VACUUM	60.00	0	
3	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20 ✓	1/c
4	Main	TO REPLACE SUNDRY PARTS	100.00	20 ✓	1/c
5	Main	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0	
Total:			508.44	188.44	

## Summary

Estimator Assesment(\$)

Surveyor Assesment(\$)

2973.74x  
200.10

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	1,117.41	428.04
Total Labour Cost	338.00	200.00
Total Spray Painting	376.00	200.00
Other	508.44	188.44
Overall Total	2,341.85	1,016.48
Lump Sum Repair Option	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Lump Sum Total	2,350.00	1,000.00
Surveyor Approved Amount		1,000.00
No of Repair Days*	5	2
Remarks	L/S repair, take after spray. Finalize sent to stevechen@lkkauto.com	
Surveyor Name	STEVE CHEN	
Signature		
Survey Date	23/08/2019	

Save Clear

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
80 Woodlands Industrial Park E4, Singapore 757705
FAX Number: 63655552
Estimator Telephone Number: 68662623
Accident Reporting Number: 68552872

Date Generated : 23/08/2019



User ID : PohDuan

## Section A - Accident Details

Registration Number	SHB1286E
Case Reference Number	TAX/08/19/2063
Registration Date	26/3/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	OON AH EE
Type of Accident	Head To Side
Accident Date and Time	20/8/2019 8:00 AM
Accident Reported Date and Time	20/8/2019 9:06 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle Is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24102924
Special Instruction to ARC, if any	TAXI ADVERTISEMENT STICKER EXPIRED - CAN CHANGE ANYTIME
Prepared Date and Time	20/8/2019 5:07 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

## Section B - Summary of Repair Estimates

## Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$338.00	\$200.00
Total Spray Cost	\$378.00	\$200.00
Total Spare Part Cost	\$1,117.41	\$417.66
Total Other Cost	\$508.44	\$188.44
TOTAL COST	\$2,341.85	\$1,006.10
Lump Sum Total	\$2,350.00	\$1,000.00 (L/S)
Number of Repair Days	5.0	2.0
Prepared / Adjusted By	Ang Bang Kien	STEVE CHEN (LKK) / MSIG
ARC / Surveyor Sign Off Date	23/08/2019 2:37 PM	23/08/2019 2:16 PM
Signature		
Remarks		L/S repair, take after spray. Finalize sent to stevechen@lkkauto.com

## Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1909-0262	Invoice Number	
Quotation Date	17.09.2019	Invoice Date	
Invoice Amount		Prepared Date	

## Section D - Details of Repair Estimates

## Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR BUMPER	\$338.00	\$200.00
Total Labour	\$338.00	\$200.00

## Part 2 - Spray Painting &amp; Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
Total Spray Painting & Panel Beating	\$378.00	\$200.00

## Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	\$148.44	\$148.44
TO WASH AND VACUUM	\$60.00	\$0.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$0.00
Total Other Costs	\$508.44	\$188.44

## Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159-47905	BUMPER REAR	1.00	\$458.60	30.00	\$321.02	Replace	Replace
		90467-07211	BUMPER CLIPS	10.00	\$2.10	30.00	\$14.70	Replace	Replace
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace
		52023-12240	BUMPER REINFORCEMENT REAR	0.00	\$205.70	0.00	\$0.00	Replace	Not Given
		52016-47030	ARM SUB-ASSY. RR BUMPER RH	0.00	\$139.60	0.00	\$0.00	Replace	Not Given
		52016-47030	ARM SUB-ASSY. RR BUMPER LH	0.00	\$139.60	0.00	\$0.00	Replace	Not Given
			SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Not Given
		52576-47020	BUMPER SIDE RETAINER RR/LH	1.00	\$94.80	30.00	\$66.36	Replace	Replace
		52592-47021	BUMPER SEAL, RR LH	0.00	\$88.90	0.00	\$0.00	Replace	Not Given
		76088-47020	BUMPER LIP COVER RR/LH	0.00	\$72.20	0.00	\$0.00	Replace	Not Given
		76891-47020	BUMPER LIP REAR	0.00	\$228.90	0.00	\$0.00	Replace	Not Given
Total					\$1,670.40		\$522.08		

## Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

522.08  
 - 200  
 417.66  
 + 200.00  
 + 388.44  
 1006.10  
 45 \$1000/-

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Aug 2019 16:31		23 Aug 2019 10:07 <a href="#">Edit Adj Rpt</a>	<b>S\$1,000.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	<b>MUHAMMAD DAFIR BIN ABDUL ALIM</b> , ID: S8728456E		
Main Claimant:	<b>SMRT TAXIS PTE LTD</b> , Co. Reg. No.: 198905369K		
Vehicle Reg. No.:	<b>SHB1286E</b>	Date of Loss:	20/08/2019 08:00 - :59 [64 Months and 25 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>TP / 603615</b>	Policy/Cover Note No.:	29125393 (Comprehensive) Coverage: 17/05/2019 - 05/06/2020
Vehicle Reg. No. (Insured):	<b>SLW5661X</b>	Policy No. (Claimant):	
		Excess:	
Repairer:	<b>SMRT Automotive Services Pte Ltd (Woodlands)</b> 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Jowyn Tay Mei Ling</b> - 6643 1307]		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>CHEN TSUE YEE</b> ] ... [Final Rpt due 22/09/2019]		
Driver/Custodian (Insured):	NADIAH BINTE ALI (), NRIC: S8538905Z Email:		
Adj Asg. Remarks:	VEHICLE IN. PLS SURVEY ASAP. on WP. Please contact us ASAP if you cannot attend this assignment. Liab: 100%. Assign: LKK Auto Consultants Pte Ltd. Contact: Shanti @ 6866 2671/2.		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*SHB1286E (603615)**  
**[SLW5661X]**  
 TP  
**SMRT TAXIS PTE LTD**  
**Aug 20 2019 8:00AM**  
**[MUHAMMAD DAFIR BIN ABDUL ALIM]**  
**SMRT Automotive Services Pte Ltd**

Upload Documents Upload Photos Compose New Letter

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### Assessment Reports

1 per page ▼ ☒

No.	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/08/19 13:21	Adjuster Immediate Advice	Load HTM	

### Photos/Images

3 per page ▼ ☒

No.	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/08/19 08:51	General View	Load JPG	<input checked="" type="checkbox"/>
2	26/08/19 08:51	General View	Load JPG	<input checked="" type="checkbox"/>
3	26/08/19 08:51	General View	Load JPG	<input checked="" type="checkbox"/>
4	26/08/19 08:51	General View	Load JPG	<input checked="" type="checkbox"/>
5	26/08/19 08:51	General View	Load JPG	<input checked="" type="checkbox"/>
6	26/08/19 08:51	General View	Load JPG	<input checked="" type="checkbox"/>
7	26/08/19 08:51	General View	Load JPG	<input checked="" type="checkbox"/>
8	26/08/19 08:51	General View	Load JPG	<input checked="" type="checkbox"/>
9	26/08/19 08:51	General View	Load JPG	<input checked="" type="checkbox"/>
10	26/08/19 08:51	General View	Load JPG	<input checked="" type="checkbox"/>
11	26/08/19 08:51	General View	Load JPG	<input checked="" type="checkbox"/>
12	26/08/19 08:51	General View	Load JPG	<input checked="" type="checkbox"/>
13	26/08/19 08:51	General View	Load JPG	<input checked="" type="checkbox"/>
14	26/08/19 08:51	General View	Load JPG	<input checked="" type="checkbox"/>
15	26/08/19 08:51	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
16	26/08/19 08:51	General View	Load JPG	<input checked="" type="checkbox"/>
17	26/08/19 08:51	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
18	24/09/19 17:51	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
19	24/09/19 17:51	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
20	24/09/19 17:51	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>

### Documentation

1 per page ▼ ☒

No.	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	22/08/19 16:34	PRI	Load PDF	
2	22/08/19 16:34	TP GIA	Load PDF	
3	22/08/19 16:34	OI GIA	Load PDF	
4	22/08/19 17:52	Assign to LKK	Load PDF	
No.	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	23/08/19 10:06	Outsource Instruction	Load PDF	

## Documents Checklist

### DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19014842/EQF3S2

Date: 03/10/2019

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29125393

Claimant Vehicle No : SHB1286E

Insured Vehicle No : SLW5661X

Date of Loss: 20/08/2019

Nature of Claim: TP Claim No: 603615

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHB1286E

Make &amp; Model: TOYOTA PRIUS TAXI, 1.8 (A)

Engine No: 2ZR1341957

Reg. Date: 26/03/2014 (Man. Year: 2014)

Chassis No: JTDKN36U105737460

Colour: Maroon

Odometer: 604300 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Fair	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

## CONDITION OF TYRES

Front Tyre Size: 195/50 R15

Rear Tyre Size: 195/50 R15

Front Left Side: Achilles 5 mm

Rear Left Side: Achilles 5 mm

Front Right Side: Achilles 5 mm

Rear Right Side: Achilles 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,897.74	670.52	1,227.22	64.67
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,076.00	440.00	636.00	59.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>2,973.74</b>	<b>1,110.52</b>	<b>1,863.22</b>	<b>62.66</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,000.00</b>		
<b>Nett Amount (S\$)</b>	<b>2,973.74</b>	<b>1,000.00</b>	<b>1,973.74</b>	<b>66.37</b>

## INSPECTION

Date of Assignment: 23/08/2019

Date Inspected: 23/08/2019 Inspected At:

SMRT Automotive Services Pte Ltd (Woodlands)  
60 Woodlands Industrial Park E4  
Singapore 757705

Estimated Period of Repair: 2.0 days

Adjuster: CHEN TSUE YEE

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 03 Oct 2019)
<b>Parts:</b>	144	TOYOTA PRIUS TAXI 1.8 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SHB1286E)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER REAR (DISC 30%)	Broken	458.60 F	*321.02 F
2	10		*BUMPER CLIPS (DISC 30%)	Necessary	21.00 F	*14.70 F
3	1		*BUMPER SIDE RETAINER RR/LH (DISC 30%)	Broken	94.80 F	*66.36 F
4	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
5	1		*BUMPER REINFORCEMENT REAR	Not Necessary	205.70 F	*- F
6	1		*ARM SUB-ASSY, RR BUMPER RH	Not Necessary	139.60 F	*- F
7	1		*ARM SUB-ASSY, RR BUMPER LH	Not Necessary	139.60 F	*- F
8	1		*SENSOR REVERSE	Not Necessary	180.00 F	*- F
9	1		*BUMPER SEAL, RR LH	Not Necessary	88.90 F	*- F
10	1		*BUMPER LIP COVER RR/LH	Not Necessary	72.20 F	*- F
11	1		*BUMPER LIP REAR	Not Necessary	228.90 F	*- F
12	1		*ADVERTISEMENT STICKER (SN)	Necessary	148.44 F	*148.44 F

F=Franchise part.

<b>Total Parts (S\$)</b>	<b>1,897.74</b>	<b>670.52</b>
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Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING & BODYWORK.	New	338.00	200.00
2	SPRAY PAINTING.	New	378.00	200.00
3	TO WASH AND VACUUM.	New	60.00	0.00
4	TO CHECK WIRING AND SYSTEM FUNCTION.	New	80.00	20.00
5	TO REPLACE SUNDRY PARTS.	New	100.00	20.00
6	TO TEST AND REFIX REVERSE SENSOR SYSTEM.	New	120.00	0.00
<b>Gross Labour Cost (\$\$)</b>			<b>1,076.00</b>	<b>440.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >