

## Vic (LKKAUTO)

**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Monday, 16 December, 2019 4:08 PM  
**To:** Vic (LKKAUTO); Admin A  
**Cc:** Chee So Chow; Alfred Toh; Hsiao Tong (LKKAUTO)  
**Subject:** <SEEK MANDATE> Accident Involving YN3486S (OI : CTI - SNM19D203933/YN3486/OCK) AND SLR9702L (TP : LKK REF - CC6/CTI19014841/Aha3) on 31/07/2019

LKK REF - CC6/CTI19014841/Aha3  
CTPIS REF - SNM19D203933C02/6(ock/at)

Dear Vic

Please proceed to offer as follow:

Cost of repairs	\$3,691.50
Loss of use (1796cc \$60.00 x 3 days)	\$ 180.00
LTA Search fee	\$ 7.45
<b>Total</b>	<b>\$3,878.95</b>
	=====

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Claims Dept of CTI  
**Sent:** Monday, 16 December, 2019 3:04 PM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Subject:** FW: <SEEK MANDATE> Accident Involving YN3486S (OI : CTI - SNM19D203933/YN3486S/OCK) AND SLR9702L (TP : LKK REF - CC6/CTI19014841/Aha3) on 31/07/2019

Dear Both,

Fya

Thank You.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
T: (65) 63896116 | F: (65) 62247175

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Monday, 16 December, 2019 1:56 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving YN3486S (OI : CTI - TBA) AND SLR9702L (TP : LKK REF - CC6/CTI19014841/Aha3) on 31/07/2019

CTI REF – TBA  
LKK REF – CC6/CTI19014841/Aha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES YN 3486S (OI) AND SLR 9702L (TP) ON 31/07/2019

We refer to the above matter.

It was reported that Insured vehicle had rear-ended the TP vehicle. A letter was sent out to the Insured to notify TP claim. No feedback received till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **PEOPLE'S VEHICLE RECOVERY SERVICE** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 10,757.46	\$ 3,691.50
Loss of Use (\$150 x 3 days)	\$ 450.00	\$ 240.00 (\$80 x 3 days)
LTA Search Fee	\$ 7.45	\$ 7.45
<b>TOTAL</b>	<b>\$ 11,214.91</b>	<b>\$ 3,938.95</b>

Breakdown of days is as follows:

Recommended Days	3 days
<b>TOTAL CLAIMED DAYS</b>	<b>3 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK  
Auto  
Consultants  
Pte Ltd

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**From:** Vic (LKKAuto)

**Sent:** Friday, 8 November, 2019 10:48 AM

**To:** Ong Chin Kiat

**Cc:** Admin A; Vic (LKKAuto); [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com); Alfred Toh

**Subject:** RE: Direct Settlement - Accident Involving YN3486S (OI : CTI - TBA) AND SLR9702L (TP : LKK REF - CC6/CTI19014841/Aha3) on 31/07/2019

**Your Ref:** TBA

**Our Ref:** CC6/CTI19014841/Aha3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer further to our below email.

Enclosed for your perusal are the following:

- Preliminary advice
- TP estimated cost of repair
- Insured's GIA Report

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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## PEOPLE'S VEHICLE RECOVERY SERVICE

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

Tel: 6743 3246 | Fax: 6743 0013

GST Registration No.: M90001895E

E-mail: peoplevehicle@gmail.com

### LETTER OF DEMAND

Date: 21/11/2019

CHINA TAI PING INSURANCE (S) PTE LTD  
105 CECIL STREET  
#19-00 THE OCTAGON  
SINGAPORE 069534  
Attn: Motor Claims Department

Your Reference: YN3486S

Your Vehicle: YN3486S

Our Vehicle: SLR9702L

LKK : Adrian

Re: Accident involving YN3486S & SLR9702L on 31/7/2019

We act on behalf of our Client, Vehicle No. SLR9702L on above claim.

Lumpsum per your appointed surveyor recommendation	: \$ 3,691.50 (incl. GST)
Loss of use (\$\$150 x 3 Days)	: \$ 450.00
LTA Search	: \$ 7.45
<b>Total</b>	: <b><u>\$ 4,148.95</u></b>

Kindly revert back to us within 7 working days from date of above if you wish to settle with us under direct settlement.

Thank you,

Yours Sincerely,  
People's Vehicle Recovery Service



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC6/CTI19014841/Aha3**

05 NOVEMBER 2019

**SL MARINE ENGINEERING PTE LTD  
12F ENTERPRISE ROAD  
ENTERPRISE 10  
SINGAPORE 627686**

**BY POST & BY EMAIL**

Dear Sir/Madam,

**ACCIDENT INVOLVING YN 3486S AND SJD 2492K ON 22/10/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLR 9702L against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

  
Vic Alpeh  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)  
[enquiry@slmarine.com.sg](mailto:enquiry@slmarine.com.sg)  
(Email)*

## Vic (LKKAUTO)

**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 5 November, 2019 3:15 PM  
**To:** enquiry@slmarine.com.sg  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** Your Ref: YN 3486S - ACCIDENT INVOLVING YN 3486S AND SJD 2492K ON 22/10/2019



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC6/CTI19014841/Aha3**

05 NOVEMBER 2019

**SL MARINE ENGINEERING PTE LTD  
12F ENTERPRISE ROAD  
ENTERPRISE 10  
SINGAPORE 627686**

**BY POST & BY EMAIL**

Dear Sir/Madam,

### **ACCIDENT INVOLVING YN 3486S AND SJD 2492K ON 22/10/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLR 9702L against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Pte Ltd

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## LETTER OF AUTHORITY

Date: 22/08/2019

To: China Taiping Insurance  
(Singapore) Pte Ltd

Attn: Motor Claim Dept

Your Ref: SNM19D203923002/6 (ock/at)

Re: Accident involving vehicle No: SLR 9702L and YN 3486S  
on 31/07/2019

I/We Leong Chee Mun put in place People's Vehicle Recovery Service  
to act for me/us with respect to my/our above claim of repair costs, rental/loss of use for my/our  
vehicle No: SLR 9702L

Kindly issue cheque directly to People's Vehicle Recovery Service for above claim.

Yours faithfully

Signed By  
Name:

Leong Chee Mun

Nric No: S 7707153 I

Vic

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1915001900

Claim No : SNM19D203933C02/6(ock/at)

Claimant : LEONG CHEE MUN

Amount : S\$3,878.95

SINGAPORE DOLLARS THREE THOUSAND EIGHT HUNDRED SEVENTY  
EIGHT AND CENTS NINETY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLR 9702L

Insured Vehicle No. : YN 3486S

Date of Loss : 31/07/2019

Place of Accident : PAYA LEBAR ROAD TOWARDS PIE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SL MARINE ENGINEERING PTE LTD

Driver Name : THIYAGARAJAN BHAGATHSING

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	3,691.50
(3) Loss of Use/Rental/Earning	S\$	180.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .	S\$	3,878.95

Claimant Name : Leong Chee Mun NRIC No : S77071531

Signature :  Date : 16/12/2019

# PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023-A UBI ROAD 1 #01-60 SINGAPORE 408717

Tel No. : 67433246 / 67438552 Fax No. : 67430013

E-Mail : peoplevehicle@gmail.com

Tax Reg. No. : M90001895E Buss. Reg. No. : 31800200X

CHINA TAI PING INSURANCE (S) PTE LTD

105 CECIL STREET #19-00

THE OCTAGON (S) 069534

Attention : Motor Claim Department

Contact : 6389 6111 Fax No. : 6222 1033

**Tax Invoice : TT19024**

Date : 08/11/2019

Vehicle Num. : SLR 9702 L

Make/Model : MERCEDES BENZ C200

Chassis/Eng# :

Accident Date : 30/07/2019

Claim No. : TT 354-19

Reference : YN 3486 S

Policy No. : CHINA DMPCSN3012631800

Amount S\$

LUMPSUM REPAIR

3,450.00

SingDollars : Three Thousand Six Hundred Ninety-One & Cents Fifty Only



E. & O.E.

Total S\$ :

3,450.00

GST 7% S\$ :

241.50

Amount Due S\$ :

3,691.50

for PEOPLE'S VEHICLE RECOVERY SERVICE

Computer Generated Invoice.No Signature Required.

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 01 Aug 2019 / 11:17:13

Receipt Date/Time : 01 Aug 2019 / 11:17:12

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-190801-000938

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - YN3486S As at 31 Jul 2019/12:15:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - YN3486S Enquiry Fee 20190801111616488149	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	<b>Paid By</b>			
	xxxxxxxxxxxx5815		Credit Card: Visa /MasterCard	7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## POSTING RECEIPT FOR REGISTERED ARTICLE(S)

## NOTES:

- Separate forms are to be used for Insured and Non-Insured Registered Articles.
- Please provide all information required and produce this receipt for all enquiries.
- Please tick where applicable. It shall be assumed no Articles of Receipt (AR) is required or delivery by air is requested if relevant \* is left blank.
- Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee ESHAN LOGISTICS PTE LTD 180 WOODLANDS INDUSTRIAL PARK ES #02-09 SINGAPORE 757512 (GBG 378AR)		AR*: <input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> IN <input type="checkbox"/> SUR <input type="checkbox"/> AIR <input type="checkbox"/> SUR <input type="checkbox"/> AIR <input type="checkbox"/> SUR		For Official Use Only (Item numbers are printed in order of posting at counter)
2. Name & Address of Addressee SI Marine Engineering Pte Ltd 12F Enterprise Road Enterprise 10 Singapore 627686 (YN 3486S)		Insurance*: <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> IN <input type="checkbox"/> SUR <input type="checkbox"/> AIR <input type="checkbox"/> SUR		
		Contents:		
		Insurance*: <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> IN <input type="checkbox"/> SUR <input type="checkbox"/> AIR <input type="checkbox"/> SUR		

## Sender's Agreement

I have read, understood and agreed to the terms and conditions of posting overleaf. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

P115

Name & Signature  
Date  
09/2014

MPR-03119288009318

MacPherson Road  
Singapore Post Limited  
10 Eunos Road 8  
Singapore Post Centre  
Singapore 408600  
GST Reg. No.: M2-010551-9  
Customer Service Hotline: 1605

Date/Time 15/10/2019 10:03  
No. Description  
Amount(\$)

- Accept Registered Article Item  
Ref: RC2826003355G CTRY: SG  
Transaction No.: 8135192880009
- Ref: RC2826003445G CTRY: SG  
Transaction No.: 8135192880010
- Ref: RC2826003555G CTRY: SG  
Transaction No.: 8135192880011
- Ref: RC2826003615G CTRY: SG  
Transaction No.: 8135192880012
- Ref: RC2826003755G CTRY: SG  
Transaction No.: 8135192880013

- 3  
Ref: RC2826003445G CTRY: SG  
Transaction No.: 8135192880014
- 4  
Ref: RC2826003555G CTRY: SG  
Transaction No.: 8135192880014
- 5  
Ref: RC2826003755G CTRY: SG  
Transaction No.: 8135192880014

- 6  
Ref: RC2826003755G CTRY: SG  
Transaction No.: 8135192880014
- 5  
Ref: RC2826003755G CTRY: SG  
Transaction No.: 8135192880014
- 6  
Ref: RC2826003755G CTRY: SG  
Transaction No.: 8135192880014

Total Amount  
Total GST  
Cash  
12.70  
0.85  
12.70

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card.  
No minimum spend required. T&Cs apply.  
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