Vic (LKKAuto)

From: Vic (LKKAuto)

Friday, 8 November, 2019 10:48 AM Sent:

To: Ong Chin Kiat

Admin A; Vic (LKKAuto); claimsdept@sq.cntaiping.com; Alfred Toh Cc:

RE: Direct Settlement - Accident Involving YN3486S (OI: CTI - TBA) AND SLR9702L Subject:

(TP: LKK REF - CC6/CTI19014841/Aha3) on 31/07/2019

Attachments: OI GIA REPORT.pdf; TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

Your Ref: TBA

Our Ref: CC6/CTI19014841/Aha3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer further to our below email.

Enclosed for your perusal are the following:

- Preliminary advice
- TP estimated cost of repair
- Insured's GIA Report

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

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From: Ong Chin Kiat [mailto:chinkiat.ong@sg.cntaiping.com]

Sent: Monday, 14 October, 2019 3:49 PM

To: Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto); CS A Team; Admin A

Subject: RE: Direct Settlement - Accident Involving YN3486S (OI: CTI - TBA) AND SLR9702L (TP: LKK REF -

CC6/CTI19014841/Aha3) on 31/07/2019

Dear Mei Kwan,

Our insured still has not report the accident.

Please find attached non reporting letter to our insured.

Thank you.

Ong Chin Kiat

Assistant Claims Executive Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6174 | F: (65) 6224 7174 / 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Friday, 23 August 2019 1:55 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Vic (LKKAuto) < vicalpeh@lkkauto.com>; CS A Team < cs-a@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YN3486S (OI: CTI - TBA) AND SLR9702L (TP: LKK REF -

CC6/CTI19014841/Aha3) on 31/07/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLR 9702L at M/s People's Vehicle Recovery Service – Ubi on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)