

(08/11/13)

Surveyor: Kelvin

REF:

NS/INC19014820/K2V3N2

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD/TP/NS/TP RES/OD RES/EVA/INV/MV

To Inspected Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: SJR 7693R

Policy No. 5109419360 (10/05/2019 - 12/07/2020)

Claims No. MT/1059135-002

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SHA 4719J Yr Regn: 70 Dec 2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius C.C. 1798

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 543735 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JTKB3F440353975

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD Rim or

Tyre Size: F: 195/65R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Danti

Front Rear

R/Bal. 7 mm R/Bal. 7 mm

L/Bal. 7 mm L/Bal. 7 mm

D.O.A. 22/8/19 D.O.I. 22/8/19

Survey held at C/DHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

n/s B.d

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	SJR 7693R - X
	SHA 4719J : CS/FC19014168/K2V3N2 D.O.A. 22/8/19
28/8/19	Conduct L/S \$2500/ 20%. (Red 1784.75, 42%)

RECEIVED 20 AUG 2019

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: 2

1) \_\_\_\_\_

☐ : Final Report

Resurvey No. of Trip: 1

Date/Time, File Return to?

Survey Fee:

Transportation:

2) 28/8 - typist

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)

S + RS \$ \_\_\_\_\_

☐ : Interview (\$ \_\_\_\_\_)

Photos

160

TP Claims against NTUC Income: Follow-Through Survey

Date : 28/08/2019

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Estimate
1	MT/1058784-002	COMFORT TRANSPORTATION PTE LTD	SHC2223A	SJR9200S	21/08/2019	\$ 2,251.93
2	MT/1058925-002	CITYCAB PTE LTD	SHA233U	SKV8847A	21/08/2019	\$ 2,602.64
3	MT/1059829-001	COMFORT TRANSPORTATION PTE LTD	SHD3625L	SJH5186D	22/08/2019	\$ 1,933.85
4	MT/1059135-002	COMFORT TRANSPORTATION PTE LTD	SHA4719J	SJR7693R	22/08/2019	\$ 4,284.75
5	MT/1058712-002	COMFORT TRANSPORTATION PTE LTD	SH7169J	SHC6321Z	20/08/2019	\$ 9,545.63
6	MT/1059834-001	COMFORT TRANSPORTATION PTE LTD	SHC1574T	SLE3769C	23/08/2019	\$ 2,011.18

Claim received from LKK Auto

eBaoTech

General/Claim

Hello, NAC\_PAYA\_UBI\_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

## Policy Query

Policy No.  Date of Accident   
Vehicle No.(For Motor)  Certificate Number

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input checked="" type="radio"/>	5109419360		TAN HOE PENG	51343408E	GPC	drive CLASSIC	SJR7693R	SJR7693R	10/05/2019	12/07/2020

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	22/08/2019 13:51
Date Of Accident	22/08/2019 11:50
Exact Location Of Accident	ALONG SUNTEC TOWER 5 DRIVEWAY
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHA4719J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18088936MFSH
Cover Note Number	

### Driver

Name of Driver	HO SHOK CHION
NRIC No	S6844443H
Date Of Birth	21/11/1968
Occupation	OUTDOOR
Date Of Driving Pass	08/12/1988
Driving Experience	30 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-83861166
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 811B CHOA CHU KANG AVE 7 #14-607
Postcode	682811
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - TAXI DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - OPENING DOOR OF VEHICLE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : - GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLS REFER TO ATTACHED / Type Of Accident : 3P PAX OPEN DOOR

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJR7693R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TAN HOE PENG
NRIC/Passport Number	S1343408E
Contact Number	87518244
Address	
Postcode	
Insurance Company Name	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Nature Of Damage	RIGHT REAR DOOR

No. Of Passenger (Including Driver)

# **IMPORTANT NOTICE**

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3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LTD  
CO. REG. NO. 190363021K

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Olivia Wendy  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No: 72 AUG 2019

PTA/AR (Sketch Plan) 1/2019 V2



### SKETCH PLAN



Along Suntec Tower 5 Driveway

On 22.08.2019 @ 1150hrs I was travelling along Suntec Tower 5 Driveway with one male Passenger onboard.

Passenger.

As I was travelling straight suddenly veh(B) SJR 7693R opened his door and hit onto my vehicle left portion.

As it took place too fast I could not take evasive action to prevent the accident.

I have company video and photos at scene to support my claims.

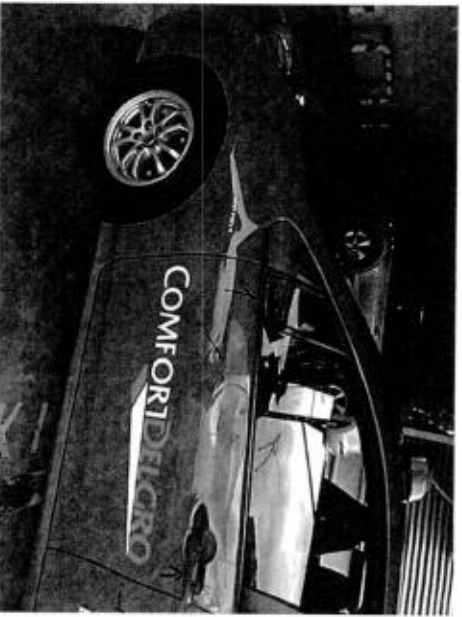
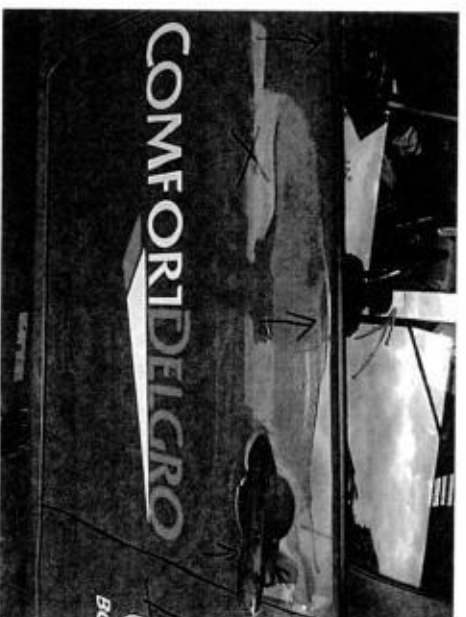
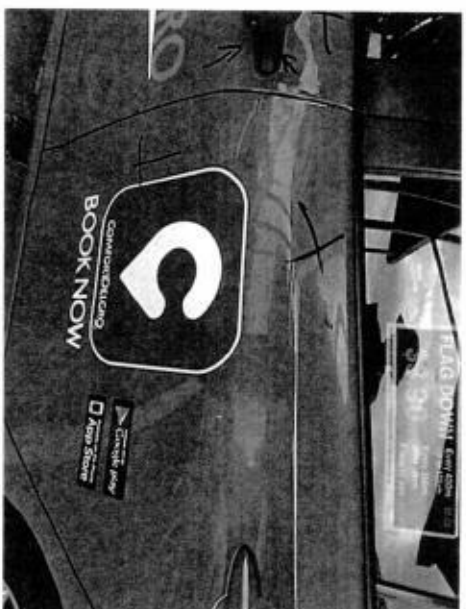
Veh(B) SJR 7693R MR Tan Hoe Peng HP:8751 8244

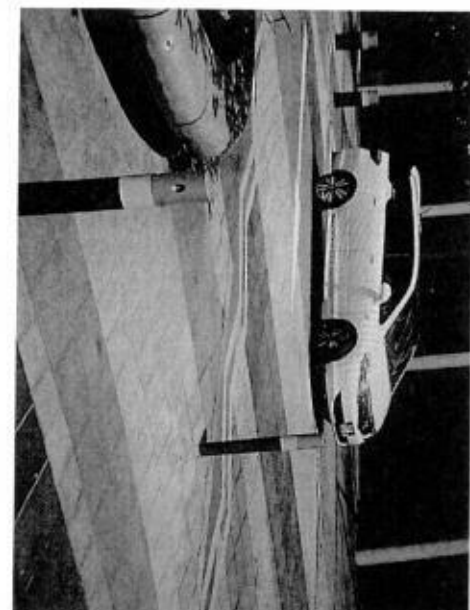
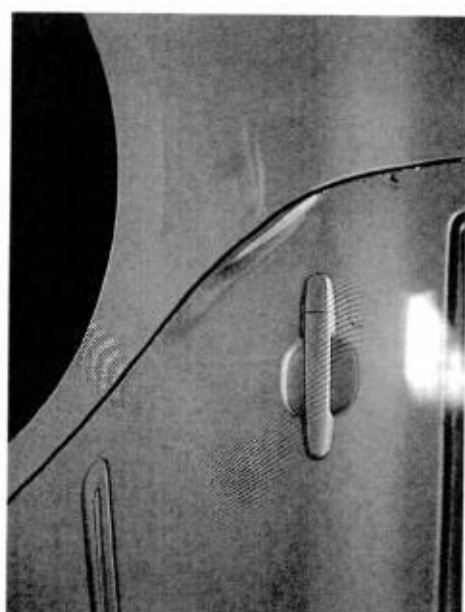
I/We declare the foregoing particulars are true in every respect.  
COMFORT TRANSPORTATION PTE LTD  
CO. REG. NO. 199303821R

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 22.08.2019@1330HRS

Reporting Centre Personnel's Signature  
Name: \_\_\_\_\_  
NRIC/FIN No.: \_\_\_\_\_





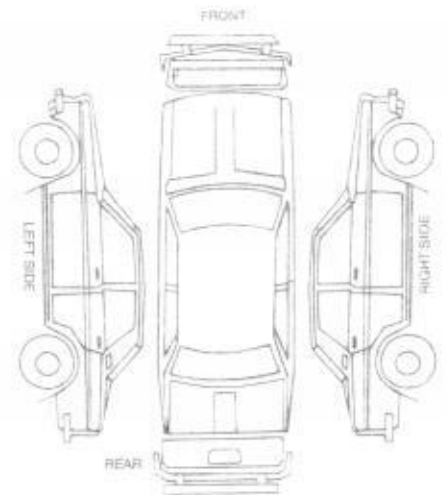


Team: ARC Repair TP(CLS0)1	JOB CARD	Sales Order:	JC NO.: 305326669
TOMER MS COMFORT TRANSPORTATION PTE LTD 7010045 TOMER NO. 383 SIN MING DRIVE ADDRESS Singapore SINGAPORE 575717 65508755 (R) (P)		REGN NO.: SHA4719J MAKE: TOYOTA MODEL: PRIUS HYBRID(G4) YR OF MANU: 30.12.2016 CHASSIS CODE: JTDKKB3FU403539735	MILEAGE FUEL E.....1/2.....F DATE/TIME IN: 22.08.2019 12:35 TARGET DATE COMPLETION DATE/TIME:
COUNT CARD NO.			

JOB DESCRIPTION

Accident Date: 22.08.2019  
NATURE: 3P 22.08.2019

S/NO                      LABOR CODE                      DESCRIPTION



CHECKED & PASSED OUT BY:			
SERVICE ADVISOR		CUSTOMER'S SIGNATURE	
Acknowledgement Slip		Exit Pass	
Vehicle No.: SHA4719J		Vehicle No.: SHA4719J	
Signature/Date		Name of Service Advisor	
To be returned to Service Reception upon collection		To be kept by Security Guard	

## REPAIR ESTIMATE

22/8/2019 13:06

VEHICLE NO : SHA 4719J

MAKE :

MODEL : TOYOTA PRIUS

Change n fine

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT	
PANEL SUB-ASSY, FRONT DOOR, LH <i>- Bkhl</i>			\$ 1,264.00	
FRONT DOOR OUTER HANDLE (LH) <i>- ca</i>			\$ 378.90	
GLASS, SUB-ASSY, FRONT DOOR, LH <i>x repair</i>			\$ 780.00	
MIRROR ASSY, OUTER REAR VIEW, LH <i>- Broken</i>			\$ 1,390.10	
<i>Rear Door (LH) x repair</i>				
SUB TOTAL			\$ 3,813.00	
LESS 25%			\$ 953.25	
DISCOUNTED TOTAL			\$ 2,859.75	
FRONT DOOR COMFORT LOGO <i>- ne</i>			\$ 75.00	NETT
REAR DOOR COMFORT & APPS STICKER <i>- ne</i>			\$ 80.00	NETT
			\$ 155.00	
LABOUR CHARGE				
Panel Beating			\$ 350.00	
Spray Painting Charge			\$ 450 700.00	
Wiring Charge			\$ 50.00	
Tuff Kote			\$ 20 50.00	
Transfer of Door			\$ 50 120.00	
TOTAL LABOUR			\$ 1,270.00	
ESTIMATE TOTAL			\$ 4,284.75	

Kahm 2Kk

/

22/8/19

1510hr

2 Days

4/5

After Repair photo

LKK Auto Care

Repairer of the following:

- To repair before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a Without Prejudice basis
- No illegal modification is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

As acknowledged by Repairer

S. S. S. S.

Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Our Job Ref No : 305326669

Date : 27/08/19

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHA4719J

22/08/2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: NTUC SJR7693R
2. The finalized amount shall be:
- (a) Spare Parts after List discount
- (b) Labour Charges
- Total for Part-By-Part Repair Cost**
- (c.) Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less:  
**Final Lumpsum Repair cost** \$2,500.00

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and  
finalized amountSignature : 

Name : CHIANG

Tel : 62148314

Fax : 65468156

Signature : 

Name : Kahi

Date : 28/8/19

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:





## National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC19014820/K1vf3n2

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE  
189556

Date: 03-09-2019



Code: INC4

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJR 7693R	Veh. Inspected	SHA 4719J
Policy No.	5109419360	Coverage (\$)	0.00
Claim No.	MT/1059135-002	Excess (\$)	0.00
Assign From		Assign Date	22/08/2019

### 2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JTDKB3FU403539735	Colour	BLUE
Odometer	548735	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	DAVANTI	7 mm
L/H Front Tyre	195/65 R15	DAVANTI	7 mm
R/H Rear Tyre	195/65 R15	DAVANTI	7 mm
L/H Rear Tyre	195/65 R15	DAVANTI	7 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.
--

### 5. General Information

Accident Date	22/08/2019	Inspection Date	22/08/2019
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 4719J**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	PANEL SUB-ASSY,FRONT DOOR,LH	BUCKLED	1,264.00	1,264.00
1	FRONT DOOR OUTER HANDLE (LH)	CRACKED	378.90	378.90
1	GLASS,SUB-ASSY,FRONT DOOR,LH	TO REPAIR SEE LABOUR	780.00	-
1	MIRROR ASSY,OUTER REAR VIEW,LH	BROKEN	1,390.10	1,390.10
1	REAR DOOR (LH)(NPA)	TO REPAIR SEE LABOUR	-	-
	LESS 25% DISCOUNT		-953.25	-758.25
			<b>2,859.75</b>	<b>2,274.75</b>
<b>SPECIAL NETT ITEMS</b>				
1	FRONT DOOR COMFORT LOGO (SN)	NECESSARY	75.00	75.00
1	REAR DOOR COMFORT & APPS STICKER (SN)	NECESSARY	80.00	80.00
			<b>155.00</b>	<b>155.00</b>
<b>LABOUR</b>				
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF GLASS,SUB-ASSY,FRONT DOOR,LH AND REAR DOOR (LH).		350.00	200.00
	SPRAY PAINTING CHARGE.		700.00	450.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	TUFF KOTE.		50.00	20.00
	TRANSFER OF DOOR.		120.00	50.00
			<b>1,270.00</b>	<b>720.00</b>
<b>GRAND TOTAL</b>			<b>4,284.75</b>	<b>3,149.75</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)</b>				<b>2,500.00</b>

Report Ref No. NS/INC19014820/K1vf3n2

**KALVIN ANG WEI KUN**

Automotive Assessor / Investigator

**K.K.LAU CPT(RET)****BEng(Hons),B.Bus,MBA,PEng,PE,  
MInstAEA,MASME,MIRTE****REGD Auto Consultant-SAE, Licensed Appraiser**

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