

Surveyor

From Person

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No

at Workshop n/a

of

Policy No

Sum Insured

Make of Veh

(+ Tent's Record)

CA / REV / REP. / REV 24 HRS

Date/Time

Date/Time

Action/Instruction (X) Estimate

SKD 8899U - X

SKG 7173X - X

\$32⁹⁰, 3 Days.

Submit LS

(Red 8400, 7290)

ASSIGNMENT (Office)

of AIG

BBI is

Insured

Tel

Claim No

Excess

D.O.A

H.O.D. Enclosurement

Vehicle IN / OUT

20/08/2019

SKD 8899U

SKG 7173X

N-51 Automotive

08420051

Blk 2 Kaki Bukit Ave 2 # 01-17/18

2100473514

6097407800SG

14/05/2018

lap

11:45am 1/6/18

Person Contacted

Melody

Vehicle IN / OUT

4/10/19

^



4/10/2019

PRS
Karl.

REF: A16

36471

ASSIGNMENT

Estimate Cost:
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No:
 At Workshop no: N-51
 of
 Insured
 Policy No
 Claims No
 Sum Insured Excess
 (Client's Record)
 Make of Vch



(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \$ 81K
 IDAC Accident Rpt. Consistent? : Yes or No
 DIA PR Seen Consistent? : Yes or No
 Est. Repairs 2 days Res. Yes or No
 Lump Sum % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date Person Contacted

Vehicle IN / OUT

Date Time Action / Instruction
 21/6/18 Submit CAR report

Vehicle: SKD8899 U Reg: 18 OCT 2011
 Type: M/C / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: merce SK 250 1796
 Colour: Silver A/C Insured / Std / NI / NA
 Sp. Reading: 93329 T/Radio Insured / Std / NI / NA
 Eng/No:
 C/No: WPD 17244 RF 016271
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size: F. 225/30 ZR19 R. 11
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front: R/Bal. 6 mm L/Bal. 6 mm D.O.I. 04-06-18
 Rear: R/Bal. 6 mm L/Bal. 6 mm D.O.I. 04-06-18
 Survey held at: w/s 1:20 pm
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
 N/S Rear
 The (U/C) Chassis frame / Body Structure affected due to collision

RECEIVED 5 JUL 2018

Date Time File Pass to: ☐ : Preli. Report
☐ : Final Report

Days Of Repair: 2

Resurvey No. of Trip:

Survey Fee

Report Format: DAR

Lump Sum / I.B.R. IS

Add Fee: ☐ Site Insp. IS
☐ Interview IS
☐ Tech. Insp. IS
☐ Workshop IS

Y. S. + R. IS

Y. S. + R. IS

Y. S. + R. IS

Y. S. + R. IS

TOTAL

A large rectangular box for additional notes or calculations.

Nivitha (LKK Auto)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Tuesday, 20 August 2019 8:26 AM
To: Celine Fong (LKKAuto)
Cc: Admin-D (LKKAuto); SUR
Subject: RE: ref: 6097407800SG-003 II TP vehicle no. SKD8899U [DOA: 14/05/18] ** URGENT
Attachments: SAS2407350.PDF; 6097407800SG TP survey report.pdf

Importance: High

Dear Celine,

Please assist with the paper adjustment as we have received LOD from TP Lawyer.

Kind Regards,
Saliha

Saliha Syed Yusoff
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel +(65) 6419 1917 |
www.aig.sg

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From: Celine Fong (LKKAuto) [mailto:celinefong@lkkauto.com]
Sent: Monday, August 19, 2019 4:53 PM
To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: [EXTERNAL] RE: ref: 6097407800SG-003 II TP vehicle no. SKD8899U [DOA: 14/05/18] ** URGENT

This message is from an external sender; be cautious with links and attachments.

Dear Saliha,

We have conducted the resurvey on dismantle and after repair. All photographs had uploaded in Merimen.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Sent: Monday, 19 August 2019 9:27 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: ref: 6097407800SG-003 II TP vehicle no. SKD8899U [DOA: 14/05/18] ** URGENT

Importance: High

Dear Team,

Please confirm how many round of survey carried out for PRI?

Kind Regards,

Saliha

Saliha Syed Yusoff

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120

Tel +(65) 6419 1917 |

www.aig.sg

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	16/05/2018 12:27
Date Of Accident	14/05/2018 21:05
Exact Location Of Accident	OPEN CARPARK OF BLK 167
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SKD8899U
Insured/Policyholder	
Name Of Registered Owner	NG KWANG SENG
NRIC No	S7923647J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96668889
Alternative Phone No	OFFICE-64558989
Vehicle Particulars	
Manufacturer	MERCEDES-BENZ
Model	SLK250
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA068129
Cover Note Number	
Driver	
Name of Driver	NG KWANG SENG
NRIC No	S7923647J
Date Of Birth	12/08/1979
Occupation	INDOOR
Date Of Driving Pass	11/07/2002
Driving Experience	15 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96668889
Fax Number	
Contact Number	OFFICE-64558989
Email Address	NOEMAIL

Address	BLK 166 BISHAN ST 13 #07-248
Postcode	570166
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS STATIONARY STOPPED, QUEUING UP TO EXIT FROM THE OPEN CARPARK OF BLK 167 BISHAN ST 13. WHILE QUEUING UP, SUDDENLY I FELT AN IMPACT FROM THE LEFT REAR SIDE OF MY VEHICLE. I ALIGHTED FROM MY VEHICLE AND REALISED IT WAS A VEHICLE BEARING (SKG7133X) THAT COLLIDED ONTO THE LEFT REAR PORTION OF MY VEHICLE. WHEN I WAS IN A STATIONARY POSITION QUEUING UP TO EXIT FROM THE OPEN CARPARK. THE REPORTING WAS FILED IN LATE AS AT FIRST WAS PLANNED FOR PRIVATE SETTLEMENT. BUT END UP, HE REJECTED. SO I PROCEED TO FILE IN FOR ACCIDENT CLAIM.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKG7173X
Vehicle Make/Model/Colour	
Details Of Properties	VEHICLE B
Vehicle Category	PRIVATE CAR
Name of Driver	LOUIS TAN
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow Insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

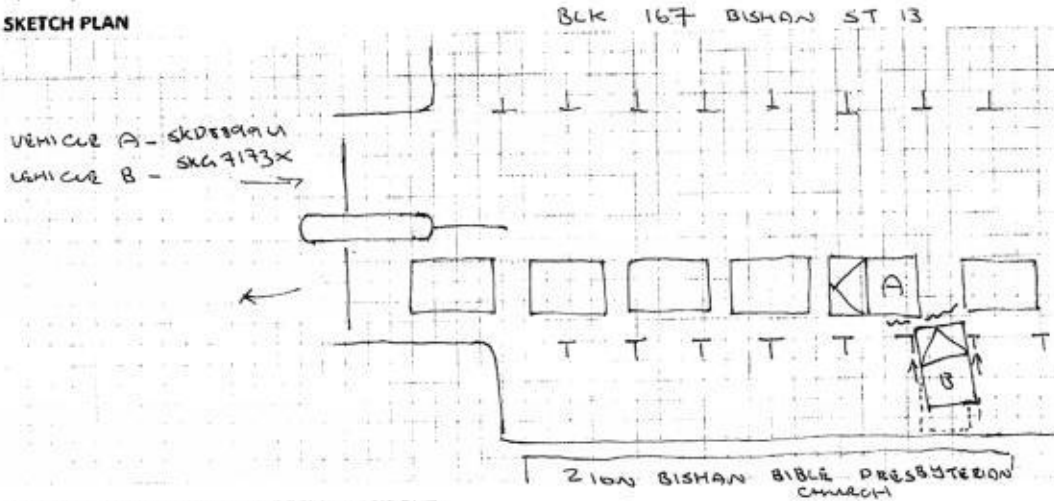
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #2 Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS STATIONARY STOPPED, QUEUING UP TO EXIT FROM THE OPEN CARPARK OF BLK 167 BISHAN ST 13.
WHILE QUEUING UP, SUDDENLY I FELT A IMPACT FROM THE LEFT REAR SIDE OF MY VEHICLE.
ALIGHTED FROM MY VEHICLE AND REALIZED IT WAS A VEHICLE BEARING (SKG 7173X) THAT COLLIDED TO THE LEFT REAR PORTION OF MY VEHICLE, WHEN I WAS IN A STATIONARY POSITION, QUEUING UP TO EXIT FROM THE OPEN CARPARK.
VEHICLE A - SKD 8894U
VEHICLE B - SKG 7173X
THE REPORTING WAS MADE IN LATER TIME AS AT FIRST WAS PLANNED FOR PRIVATE SETTLEMENT, BUT END UP HE REJECTED AND SO I PROCEED TO FILE IN FOR ACCIDENT CLAIM.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

16/5/18 10.50AM
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

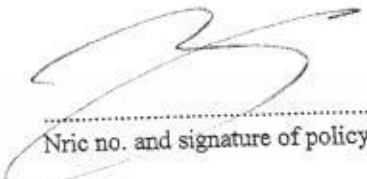
LETTER OF UNDERTAKING

I/We, NG KWAN SENG, the owner of vehicle no. SKD 8899U

My/Our Insurance is under M/s AXA Insurance Singapore Pte Ltd, I/we shall decide whether to claim under my/our Policy or against the Third Party and if the former shall submit such a claim to M/s AXA Insurance Singapore Pte Ltd with all relevant facts and documents within 14(fourteen) days of occurrence or discovery of damage.

My/Our Third Party claim is handle by my/our preferred workshop, TWINCAR AUTOMOTIVE PTE LTD

Signed and Acknowledge by:


Nric no. and signature of policyholder

Company Stamp

16/05/2018
Date

Driving License

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S7923647J**



NG KWANG SENG
(HUANG GUANGSHENG)
黄光强

CHINESE
12-08-1979 M
SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE



License Number: **S7923647J**

NG KWANG SENG
(HUANG GUANGSHENG)

Date of Birth: 12 Aug 1979
Issue Date: 31 Mar 2009




REF: **S7923647J**



4PT BLK 136 BISHAN STREET 13 #07-248
SINGAPORE 570186
Licence No. **S7923647J** Expiry: 10/12/2018

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

Class 3 Motor Cars < 900kg with < 7 passengers, maximum of the driver; and other motor vehicles < 2000kg

PASS DATE: 11 Jul 2002



License No. **S7923647J**

INSURANCE



redefining / insurance

AXA Insurance Pte Ltd
 1800 880 4888 (Within Singapore)
 (65) 6880 4888 (International)
 (65) 6880 4740
 customer.care@axa.com.sg
 www.axa.com.sg

Account number
 04155

Certificate of Insurance

Motor Vehicle Third Party Risks and Compensation Act (Chapter 189) - Motor Vehicles (Third Party Risks and Compensation) Rules, 1987 - Road Transport Act, 1987 (Malaysia)
 Motor Vehicles (Third Party Risks) Rules, 1987 (Singapore)

Policy details

Policyholder name	NG KWANG SENG	Certificate number	GA008129 / 1
Cover	Comprehensive	Cheque number	WDD1724472F01627L
Plan name	Private APW	Engine number	271 861 36284RER
NCD applicable	50%		
Vehicle registration number	SKD8859U		
Period of insurance	From 18/10/2017 to 17/10/2018 (both dates inclusive)		
Finance loan company	OCBC BANK LIMITED		

Persons or classes of persons entitled to drive*

- (a) The Policyholder
 (b) Any Named Driver as stated in the Policy:
 1. NG SOON MENG
 2. NG KWANG HONG
 (c) Any person who is driving on the Policyholder's order or with their permission

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation to that behalf from driving the Motor Vehicle.

Limitation as to use*

Only for social, domestic and pleasure purposes and for the Policyholder's business.

The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor racing or when the Motor Car, whether stationary, in use or otherwise, is in or on, or being towed, pushed, hoisted, raised, or any other means by whatever means called that are typically used for racing, pace-making or such similar purposes.

* Limitations contained hereunder by Section 5 of the Motor Vehicle (Third Party Risks and Compensation) Act, Chapter 189 and Section 95 of the Road Transport Act, 1987 (Malaysia), are referred to as included under these headings.

EXCESS	Basic Own Damage Excess	\$50,000
	Windscreen Excess	\$50,000.00

An Additional Excess is applicable as follows:

- \$5500 for unnamed Authorized Driver
- \$5500 for declared Young and Inexperienced Driver
- \$55,000 for undeclared Young and Inexperienced Driver. This additional excess is reduced to \$55,500 if you have chosen AXA Premium Workshops.

Additional clauses & endorsements to your policy

N1

(We hereby certify that this policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA Insurance Pte Ltd

Authorized signature

Important note

Policyholders are warned that, on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurer concerned. If the Certificate of Insurance (or their lost or destroyed duplicate) is not so surrendered, the effect must be taken. Failure to comply with this obligation is an offence under the Motor Vehicle (Third Party Risks and Compensation) Act, (Cap. 189).

The Motor Vehicle (Third Party Risks and Compensation) Act requires the premium to be paid in full within a specified period following which there would be no liability under the policy, contract certificate, or contract.

AXA Insurance Pte Ltd (199903512M)
 8 Shenton Way, #21-01, AXA Tower,
 Singapore 068811
 Customer Centre, #81-01

1 of 3

Accident Photo



Accident Photo



Accident Photo



Accident Photo



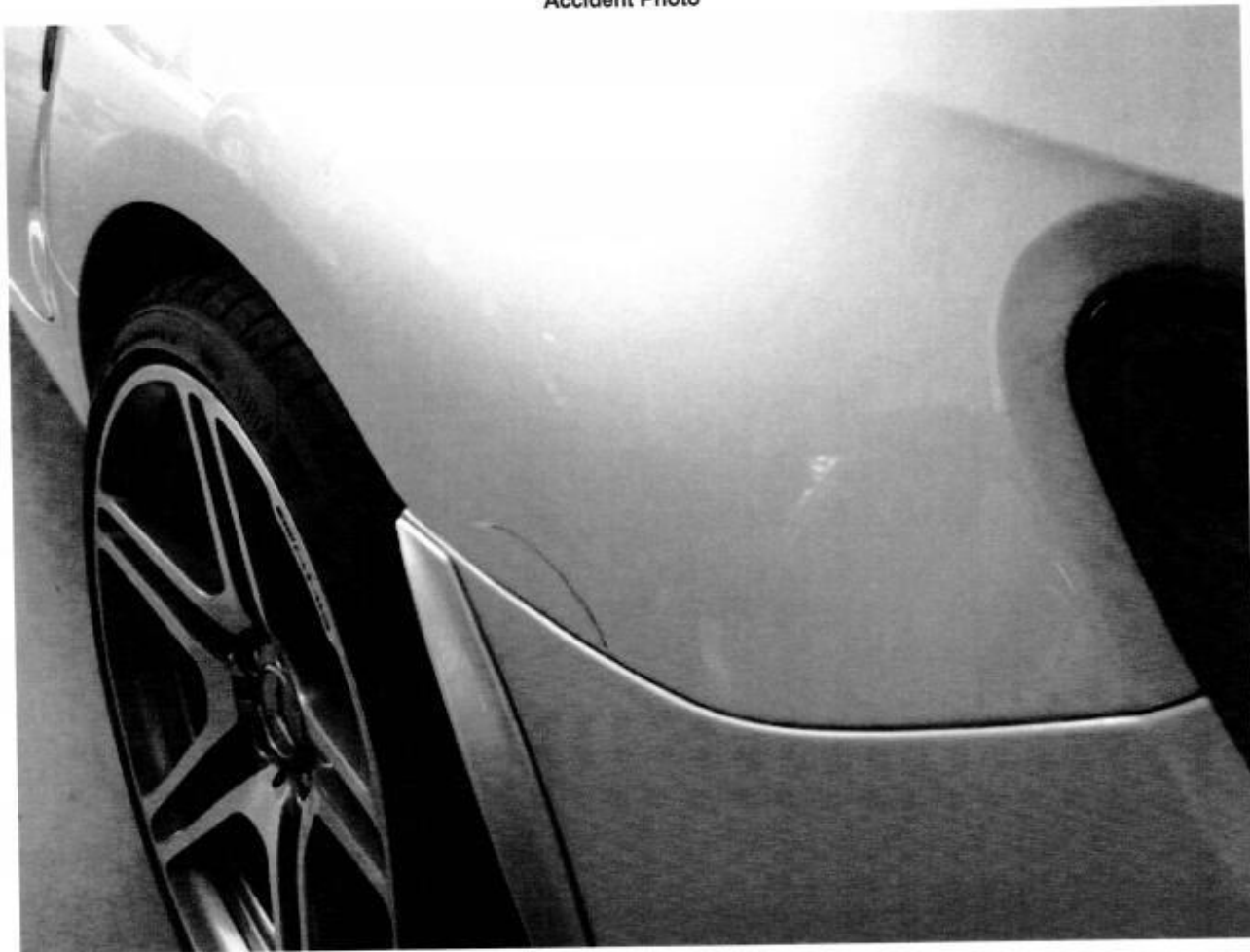
Accident Photo



Accident Photo



Accident Photo



Accident Photo



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	15/05/2018 18:06
Date Of Accident	14/05/2018 21:00
Exact Location Of Accident	BISHAN STREET 13 CARPARK - INFRONT OF BLK 167
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKG7173X
Insured/Policyholder	
Name Of Registered Owner	TAN GIM HOE
NRIC No	S7234049C
Email Address	GIMHOE88@GMAIL.COM
Mobile Phone No	(LOCAL) +65-87812312
Alternative Phone No	Home-64560884

Vehicle Particulars

Manufacturer	AUDI
Model	Q7-3.0 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100473514-01
Cover Note Number	

Driver

Name of Driver	TAN GIM HOE
NRIC No	S7234049C
Date Of Birth	22/09/1972
Occupation	INDOOR
Date Of Driving Pass	29/05/1995

Gender	MALE
Mobile Number	(LOCAL) +65-87812312
Fax Number	
Contact Number	
Email Address	GIMHOE88@GMAIL.COM
Address	BLK 491 YIO CHU KANG ROAD #04-06
Postcode	7887078
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

-THE ABOVE ACCIDENT HAPPENED AT THE CARPARK OF BISHAN STREET 13 WHILE I WAS TRYING TO EXIT FROM MY CARPARK LOT. -WHILE EXITING FROM THE CARPARK LOT, I DID NOT REALIZE THAT MY CAR HIT ONTO THE VEHICLE INFRONT OF ME.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKD8899U
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	