

Surveyor:

TAUFIKH

DOI: 26/08/2019

ASSIGNMENT

Date / Time : 22/08/2019

Registered in Merimen: 22/08/2019

Pre-assign / CCU / FTE



Insured Vehicle No. : SHA 7964Y

Claim No. : MCT19080379

Name of Insured : COMFORT TRANSPORTATION PTE LTD

Policy No. : MCOM0015

Insured Tel No. : _____ HP: _____

Make / Model : HYUNDAI I40

Excess Sec II : S\$

D.O.A : 16/08/2019 15:15

Place of Accident : QUEENSWAY

Is driver the owner? (YES / NO)

Nature of Accident : _____

If NO, Driver Name / Age : TAN KENG SENG

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : +65-98303169

(V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SJG 7888D



INSRS:

WSP: C & C

Tel: Automotive

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time		STAGE	DATE / PIC
	SHA 7964Y - NS/INC19005864/K1qd3e2; DOA: 28.3.19	Non-Reporting ltr (1st):	
	SJG 7888D - X	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	<input type="checkbox"/>
		After call ltr to OI:	<input type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
		Towing Invoice:	<input type="checkbox"/>
		LTA / GIA :	<input type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____	
FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____	
Repair Cost: S\$ _____ (_____ days) Reduction: _____ %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT Date/Time: 29/1/2020 Confirm with: H. TING Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. 028 (800 0102nd)	If NO or B 28, Ass. Lia: 07-
Repair Cost: w/64 S\$ 9625.72	
Loss of Rental (LOR): w/64 S\$ 1070.00 (10 days) X \$107.00	
Loss of Use (LOU): S\$ - (\$ x days)	
Loss of Income (LOI): S\$ - (\$ x days)	
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]	
GIA/LTA Search: S\$ -	
Medical: S\$ -	
Disbursement: S\$ - (e.g. Tow/ Independent)	
Legal Cost: S\$ -	
Total: S\$ 10645.72	Global Sum S\$: _____
FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Payee 1: S\$ 10645.72	Name 1: Cycle & Carriage Automotive Pte Ltd
Payee 2: (Strike if N.A.) S\$ _____	Name 2: _____
Payee 3: (Strike if N.A.) S\$ _____	Name 3: _____

ASS. REC. BY:

Taufan

REF:

III

ASSIGNMENT

From:

Date:

26/8/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SJA 7888D

at Workshop m/s

Cycle & Carriage

of

209 Pandan Gardens

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

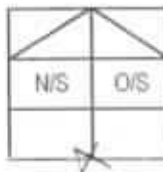
Make of Veh:

After 11am
Edwin Ceira

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

7

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

lup

Date:

Person Contacted:

Vehicle: IN / OUT

Edwin

Veh No:

SJA 7888D

Yr Regn:

2018 Feb

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mitsubishi Attrage

c.c

1143

Colour:

Blue

A/C:

Insured / Std / NI / NA

Sp. Reading

30022

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

MMBSTA13A JH 000934

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

185/55R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

Survey held at

CSC Pandan Garden 26/8/19 @ 330pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

PIP \$ 8996.00 (incl \$ 5103/367.1)

7 + 1 Bal / Sum = 9 days

Date/Time, File Pass to?



: Preli. Report

1)



: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS \$

Parking

Others

TOTAL

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Insp (\$



: Weekend (\$

Report Format:

Lump Sum / L.B.J. (\$



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED

PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

MITSUBISHI
MOTORS

ESTIMATE

Co Reg No : 1977014696

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Tan Morgan	Cust No/Name /Tan Morgan
9 Sengkang Square	Reg No/Reg Date SJG78880 / 12/02/201
#13-14	Date In/Mileage / 0
Singapore 545075	Chassis No MMBSTA13AJH000934
Contact No Mobile: 94528888	Engine No 3A92UGP1003
	Make/Model MIT/18MY ATTRAGE 1.2 CVT
	Colour/Trim T06 MED BLUE MICA / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No		
CSM00041	Cash	17/08/2019/ 14:17	QUE	261 / Edwin Caina	43894		
Description of Goods / Services				Qty	Unit Price	Disc%	Amount
E PNT88000							1650 3850.00
RENEW RR BUMPER , RR BUMPER BODY KIT , RR END PNL & BOOTLID							
REPAIR LHR FENDER , RHR FENDER & RR FLR PNL							1890 2940.00
E PNT98000							
RESPRAY RR BUMPER , RR BUMPER BODY KIT , BOOTLID , RR FLR PNL ,							
RR END PNL , LHR FENDER & RHR FENDER							✓ 275.00
E PNT88000							✓ 275.00
REMOVE & REFIT BOOTLID COMPONENT							
E PNT88000							✓ 275.00
REMOVE & REFIT RR FLR BOARD,TRIM & CARPET TO FACILITATE REPAIR							
A 54900099							30 50.00
CHECK WIRING ELECTRICAL SYSTEM							✓ 200.00
A 10028901							
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST							
USING HI-SCAN PRO TEST							
M SUNDRY							80 120.00
APPLY ANTI CORROSION ON AFFECTED AREAS							80 180.00
M SUNDRY							X 80.00
SUPPLY BODY SEALANT							60 100.00
M SUNDRY							✓ 220.00
SUPPLY RR NUMBER PLATE WITH CASING							✓ 40.00
E PNT88000							20 50.00
REMOVE & REFIT REVERSE SENSOR							
M SUNDRY							740.00
SUPPLY REVERSE SENSOR							27.00
M SUNDRY							12.00
SUPPLY C&C BADGE							
M SUNDRY							
Sundries							
M FACE,RR BUMPER				1.00	740.00	00.00	740.00
M BRACKET,RR BUMPER,LH				1.00	27.00	00.00	27.00
M BRACKET,RR BUMPER,RH				1.00	27.00	00.00	27.00
M CLIP,RR BUMPER				4.00	3.00	00.00	12.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

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Acknowledged by Repairer

Signature:

Date:

Confirm & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Hsiao Tong (LKKAUTO)

From: Taufikh (LKKAUTO)
Sent: Thursday, 3 October 2019 1:45 PM
To: 'Loi Ai Ting'
Cc: Hsiao Tong (LKKAUTO)
Subject: RE: SJG7888D, finalisation (Mit WIP: 43894)

Hi Ms Loi,

COR \$8996 (before gst) , 7 days.

Subject to insurance approval.

Regards
Taufikh
Lkk Auto

From: Loi Ai Ting [mailto:aiting.loi@cyclecarriage.com.sg]
Sent: Thursday, 19 September 2019 5:57 PM
To: Taufikh (LKKAUTO)
Cc: Admin A; Admin-D (LKKAUTO); Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De
Subject: SJG7888D, finalisation (Mit WIP: 43894)

Hi, Taufikh,

Please confirm finalised amount at \$9,625.72, after GST.

Thanks.

Best Regards,

Loi Ai Ting
Senior Officer - Admin



CYCLE & CARRIAGE

Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

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CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**PRO-FORMA INVOICE****THIS IS NOT AN OFFICIAL TAX INVOICE**

Reg No : 1977014696

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 64 CECIL STREET #04-05 IOB BUILDING SINGAPORE 049711 Contact No	Cust No/Name /Tan Morgan Reg No/Reg Date SJG7888D / 12/02/2018 Date In/Mileage 26/08/2019/ 30022 Chassis/Package MMBSTA13AJH000934 /DC17S3C Engine No 3A92UGP1003 Make/Model MIT/18MY ATTRAGE 1.2 CVT Colour/Trim T06 MED BLUE MICA / BK BLACK
26/08/	

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
TP00040	Cash	17/09/2019/ 15:49	TLE	260 / AtTing	43894

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
(TRIM,RR END	1.00	✓ 65.00	00.00	65.00
(BOARD,TRUNK ROOM FLOOR	1.00	✓ 193.00	00.00	193.00
(PANEL,TRUNK LID	1.00	✓ 688.00	00.00	688.00
(WEATHERSTRIP,TRUNK LID	1.00	✓ 155.00	00.00	155.00
(MARK,ATTRAGE	1.00	✓ 21.00	00.00	21.00
(MARK,THREE-DIA	1.00	✓ 45.00	00.00	45.00
(DECAL,MIVEC	1.00	✓ 36.00	00.00	36.00
(BODY KIT, ATTRAGE, T69	1.00	✓ 1643.00	00.00	1643.00
(BUZZER,KEYLESS OPERATIO,RR	1.00	? 90.00	00.00	90.00
(COVER,RR VENTILATOR	1.00	? 40.00	00.00	40.00

TEXT
 TP CLAIM INDIA SHA7964Y
 DOA : 16.08.19
 SURVEYOR TAUFIKH LKK 26.08.19
 REPAIR 07 DAYS

Pro Forma

Cycle & Carriage celebrates 120 years.
 Visit www.cyclecarriage.com/120 for more info!

Parts	4,176.00	Nett	8,996.00
Labour	4,380.00	7% GST on	8996.00
Standard Menu	0.00		629.72
Specialist Job	220.00		
Diagnostics Job	0.00	Total Payable	9,625.72
Sundry/Others	220.00		
Total(w/o GST)	8,996.00		

This is not an official tax invoice.
 This is a computer generated document, no signature is required.

VEHICLE NO : SJG 7888 D
 MODEL : MIT ATTRAGE 1.2
 WIP : 43894

Material	:	\$	<u>4,176.00</u>
Labour	:	\$	<u>4,820.00</u>
Sub-Total	:	\$	<u>8,996.00</u>
	:		<u>-</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>8,996.00</u>
GST 7%	:	\$	<u>629.72</u>
Grand Total	:	\$	<u>9,625.72</u>
Finalise By/Date	:	<u>LOI / 19/09/2019</u>	

☒ REVERT BACK WITHIN 7 DAYS,
 OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

☒ REPAIR TOOK 7 WORKING DAYS + 2 Days (1) Weekends
 + 0 Days (0) Public Holiday
 TOTAL DAYS REPAIR TOOK = 9

☒ TP claim SHA7964Y

☐ Claim GIA / LTA fee

☒ Claim Loss of ☐ Use / ☒ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report -



CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED

PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056



ESTIMATE

GST Reg No : HR-8500111-X

Co Reg No : 197701469G

Invoice Name & Address	Owner Name & Vehicle Info
Tan Morgan	Cust No/Name /Tan Morgan
9 Sengkang Square	Reg No/Reg Date SJG7888D / 12/02/201
#13-14	Date In/Mileage / 0
Singapore 545075	Chassis No MMBSTA13AJH000934
Contact No Mobile: 94528888	Engine No 3A92UGP1003
	Make/Model MIT/18MY ATTRAGE 1.2 CVT
	Colour/Trim T06 MED BLUE MICA / BK BLACK

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Description of Goods / Services				Qty	Unit Price	Disc%	Amount
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E PNT98000							
RESPRAY RR BUMPER , RR BUMPER BODY KIT , BOOTLID , RR FLR PNL ,							
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REMOVE & REFIT RR FLR BOARD, TRIM & CARPET TO FACILITATE REPAIR							30 50.00
A 54900099							
CHECK WIRING ELECTRICAL SYSTEM							✓ 200.00
A 10028901							
TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST							
USING HI-SCAN PRO TEST							
M SUNDRY							80 120.00
APPLY ANTI CORROSION ON AFFECTED AREAS							80 180.00
M SUNDRY							X 80.00
SUPPLY BODY SEALANT							60 100.00
M SUNDRY							
SUPPLY RR NUMBER PLATE WITH CASING							100 220.00
E PNT88000							
REMOVE & REFIT REVERSE SENSOR							ne 40.00
M SUNDRY							
SUPPLY REVERSE SENSOR							20 50.00
M SUNDRY							
SUPPLY C&C BADGE							
M SUNDRY							
Sundries							
M FACE, RR BUMPER				1.00	740.00	00.00	740.00
M BRACKET, RR BUMPER, LH				1.00	27.00	00.00	27.00
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M CLIP, RR BUMPER				4.00	3.00	00.00	12.00

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Acknowledged by Repairer

Signature:

Date:

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Signature:

Date:

Confirm & accepted by

Authorized signatory and company stamp

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 6 September 2019 2:02 PM
To: Edwin Abcede Caina
Cc: Andre Chow En De (andre.chow@cyclecarriage.com.sg); Coco Lu Ting; Don Bong Kiong Hua (kionghua.bong@cyclecarriage.com.sg); Admin A
Subject: Your Ref: SJG7888D *Our Ref: CC4/III19014813/T1pa3 [ACCIDENT INVOLVING SHA 7964Y(III) / SJG 7888D / OTHERS ON 16/08/2019]

Your Ref: **SJG7888D**
Our Ref: CC4/III19014813/T1pa3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHA 7964Y(III) / SJG 7888D / OTHERS ON 16/08/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Thursday, 5 December 2019 9:17 PM
To: Hsiao Tong (LKKAUTO)
Cc: Jojo Cheng; Songcuan JR Lauro Araos; Andre Chow En De; Admin A; Admin-D (LKKAUTO)
Subject: SJG7888D, claim TP India SHA7964Y, DOA: 16/08/2019
Attachments: [Untitled].pdf

Dear Hsiao Tong,

Attached our LOD and related documents.

We will sent the original copies to you soon after this.

We are claiming for:

Repair cost	:	\$ 9,625.72
Loss of Rental	:	\$ 2,182.80 (\$128.40 x 17 days)
Total	:	<u>\$ 11,808.52</u>

Kindly offer for settlement.

Appreciate.

Best Regards,

Loi Ai Ting
Senior Officer - Admin



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

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Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Aug 2019 19:43	Clim Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	22 Aug 2019 19:43	Clim Veh Model Changed	(202436) MITSUBISHI COLT 1.5 (A).	[A] HOW MEI KWAN
3	22 Aug 2019 19:43	Clim Created	Reg No: SJG7888D, Acct Date: 2019/08/16, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), Workshop: Cycle & Carriage Automotive Pte Ltd (Pandan Gardens)	[A] HOW MEI KWAN
4	22 Aug 2019 19:43	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ);	[A] HOW MEI KWAN
5	22 Aug 2019 19:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/02	[A] HOW MEI KWAN
6	22 Aug 2019 19:43	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	22 Aug 2019 19:43	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	22 Aug 2019 19:43	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	23 Aug 2019 12:11	TP Ins Updated	TPRegNo:SHA7964 -> SHA7964Y.	[I] Pool Chin Han Daniel
10	23 Aug 2019 12:11	Clim Registration Modified	Pol No:->MCOM0015.	[I] Pool Chin Han Daniel
11	27 Aug 2019 16:10	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
12	27 Aug 2019 16:13	Clim Veh Model Changed	(202436) -> (204773) MITSUBISHI ATTRAGE 1.2 CVT (A).	[A] HOW MEI KWAN
13	30 Aug 2019 11:11	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% Remarks: 4 vehicles c.c. Insured was 2nd car	[A] CHEW HSIAO TONG
14	30 Aug 2019 17:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/02. Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan
15	30 Aug 2019 17:09	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan
16	06 Nov 2019 10:16	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	06 Nov 2019 10:16	Clim Dtl Modified	JPJ Reg. Date: -> 2018/02/12.	[A] JOANNE LEE KHANG MIN
18	06 Nov 2019 10:16	Clim Details Notified		[A] JOANNE LEE KHANG MIN
19	09 Dec 2019 12:28	Adj Mandate Request	Cur.Reg:10695.72:PODS Liability: 100% *Quantum: (a)CORw/GST: \$9,625.72 + (b)LORw/GST(10days x \$100.00): \$1,070.00 = Total: \$10,695.72 *Vehicle Model:Mitsubishi Attrage (1193cc) *7 recommendation repair days + 1Saturday + 1Sunday + 1PRS = 10days	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2336973	06 Nov 2019 10:16:59	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJG7888D	SHA7964Y	11.77

Print Received Message

This mail is associated with :

*SJG7888D (MCT19080379)
[SHA7964Y]
TP
TAN MORGAN
Aug 16 2019 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
Cycle & Carriage Automotive Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 10/12/2019 11:23 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$10695.72) - SJG7888D - Claim Handler: Pooi Chin Han Daniel

Approved:10695.72:Please request TP WS to raise Tax Invoice for Cost of repairs in III's name

Hsiao Tong (LKKAUTO)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Saturday, 18 January 2020 4:12 PM
To: Hsiao Tong (LKKAUTO)
Cc: Jojo Cheng; Songcuan JR Lauro Araos; Andre Chow En De; Admin A; Admin-D (LKKAUTO)
Subject: RE: SJG7888D, claim TP India SHA7964Y, DOA: 16/08/2019 //LKK Ref: CC4/III19014813/T1pa3

Dear Hsiao Tong,

Offer accepted for amicable settlement.

Kindly provide DV through email.

Appreciate.

Best Regards,

Loi Ai Ting
Senior Officer - Admin



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Thursday, 2 January, 2020 2:23 PM
To: Loi Ai Ting
Cc: Jojo Cheng; Songcuan JR Lauro Araos; Andre Chow En De; Admin A; Admin-D (LKKAUTO)
Subject: RE: SJG7888D, claim TP India SHA7964Y, DOA: 16/08/2019 //LKK Ref: CC4/III19014813/T1pa3

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 9,625.72
2. Loss of Rental (10days x \$100.00)(w/GST)	\$ 1,070.00

Total	\$10,695.72
-------	-------------

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

Sent: Thursday, 5 December 2019 9:17 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Songcuan JR Lauro Araos

<lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Admin A

<admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: SJG7888D, claim TP India SHA7964Y, DOA: 16/08/2019

Dear Hsiao Tong,

Attached our LOD and related documents.

We will sent the original copies to you soon after this.

We are claiming for:

Repair cost	:	\$ 9,625.72
Loss of Rental	:	\$ 2,182.80 (\$128.40 x 17 days)
Total	:	<u>\$ 11,808.52</u>

Kindly offer for settlement.

Appreciate.

Best Regards,

Loi Ai Ting
Senior Officer - Admin

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20th January 2020

LKK Ref: CC4/III19014813/T1pa3

Ms Chew Hsiao Tong (Motor Claims Department)
LKK Auto Consultants Pte Ltd
Blk 51 Paya Ubi Industrial Park
#02-25 Ubi Avenue 1
Singapore 408933

Dear Madam,


Discharge Voucher for Accident Involving Vehicles SJG7888D and SHA7964Y on
16/08/2019

Attached is the signed Discharge Voucher.

Kindly process for payment to, Cycle & Carriage Automotive Pte Ltd, the soonest possible.

Appreciate your assistance.

Yours Sincerely,


Loi Ai Ting
Senior Officer-Admin

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement












































CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Aug 2019 Edit Reg		22 Aug 2019 00:00 Edit Adj Rpt	\$58,996.00 Edit Estimates	\$58,996.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	TAN MORGAN, ID: S1740443A								
Vehicle Reg. No.:	SJG7888D	Date of Loss:	16/08/2019 00:00 - :59 [18 Months and 4 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19080379	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	SHA7964Y	Policy No. (Claimant):	1800013486-01						
		Excess:							
Repairer:	Cycle & Carriage Automotive Pte Ltd (Pandan Gardens) 209 Pandan Gardens, 609339 West Coast - Tel: 65684501/65684518								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Pool Chin Han Daniel]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 02/09/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (10/12/2019): Alert - Adj Mandate Approved (\$10695.72) - SJG7888D - Claim Handler: Pool Chin ... III_SG (30/08/2019): Alert - Adj Mandate Approved (\$0.00) - SJG7888D - Claim Handler: Pool Chin Han ... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJG7888D (MCT19080379)
[SHA7964Y]
TP
TAN MORGAN
Aug 16 2019 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
Cycle & Carriage Automotive Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Photos/Images								3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	09/12/19 12:25	Odometer Reading						 Load JPG	<input checked="" type="checkbox"/>	
2	09/12/19 12:25	Chassis Number						 Load JPG	<input checked="" type="checkbox"/>	
3	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
4	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
5	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
6	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
7	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
8	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
9	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
10	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
11	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
12	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
13	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
14	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
15	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
16	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
17	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
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21	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
22	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
23	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
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33	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
34	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
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38	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
39	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
40	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
41	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
42	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	
43	09/12/19 12:25	General View						 Load JPG	<input checked="" type="checkbox"/>	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
44	09/12/19 12:25	General View		Load JPG	<input checked="" type="checkbox"/>
45	09/12/19 12:25	General View		Load JPG	<input checked="" type="checkbox"/>
46	09/12/19 12:25	General View		Load JPG	<input checked="" type="checkbox"/>
47	09/12/19 12:25	General View		Load JPG	<input checked="" type="checkbox"/>
48	09/12/19 12:25	General View		Load JPG	<input checked="" type="checkbox"/>
49	09/12/19 12:25	General View		Load JPG	<input checked="" type="checkbox"/>
50	09/12/19 12:25	General View		Load JPG	<input checked="" type="checkbox"/>
51	09/12/19 12:25	General View		Load JPG	<input checked="" type="checkbox"/>
52	09/12/19 12:25	General View		Load JPG	<input checked="" type="checkbox"/>
53	09/12/19 12:25	General View		Load JPG	<input checked="" type="checkbox"/>
54	09/12/19 12:25	General View		Load JPG	<input checked="" type="checkbox"/>
55	09/12/19 12:25	General View		Load JPG	<input checked="" type="checkbox"/>
56	09/12/19 12:25	General View		Load JPG	<input checked="" type="checkbox"/>
57	09/12/19 12:25	General View		Load JPG	<input checked="" type="checkbox"/>
58	09/12/19 12:25	General View		Load JPG	<input checked="" type="checkbox"/>
59	09/12/19 12:25	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
60	09/12/19 12:25	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
61	09/12/19 12:25	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
62	09/12/19 12:25	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
63	09/12/19 12:25	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
64	09/12/19 12:25	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
65	09/12/19 12:25	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
66	09/12/19 12:25	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
67	09/12/19 12:25	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
68	09/12/19 12:25	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
69	09/12/19 12:25	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
70	09/12/19 12:25	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	22/08/19 19:44	EMAIL TO WKSP DD 22.08.2019		Load PDF	
2	29/08/19 20:52	TP ESTIMATE - MARKED		Load PDF	
3	09/12/19 12:26	LOD		Load PDF	
4	09/12/19 12:26	Workshop Invoice		Load PDF	
5	09/12/19 12:26	Rental Receipt & Agreement		Load PDF	
6	12/02/20 10:45	AUTHORISATION TO ACT FORM		Load PDF	
7	12/02/20 10:45	DISCHARGE VOUCHER		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	23/08/19 12:13	Singapore Accident Statement IV SHA7964Y		Load PDF	
2	23/08/19 12:13	Singapore Accident Statement TP SHC1399H		Load PDF	
3	23/08/19 12:13	Singapore Accident Statement TP SJG7888D		Load PDF	
4	23/08/19 12:13	Singapore Accident Statement TP SKL38768		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19014813/T1PA3Q2

Date: 12/02/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No : SJG7888D Insured Vehicle No : SHA7964Y
 Date of Loss: 16/08/2019 Nature of Claim: TP Claim No: MCT19080379

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJG7888D
 Make & Model: MITSUBISHI ATTRAGE, 1.2 CVT (A) Engine No: 3A92UGP1003
 Reg. Date: 12/02/2018 (Man. Year: 2017) Chassis No: MMBSTA13AJH000934
 Colour: Blue Odometer: 30022 km
 Engine Capacity: 1193 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 185/55 R15 Rear Tyre Size: 185/55 R15
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,029.00	4,456.00	1,573.00	26.09
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,070.00	4,540.00	3,530.00	43.74
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	14,099.00	8,996.00	5,103.00	36.19
+ GST 7.00/7.00% (S\$)	986.93	629.72	357.21	36.19
Nett Amount (S\$)	15,085.93	9,625.72	5,460.21	36.19
+ Car Rental (10.0 x S\$100.00/day + 7.00% GST) (S\$)		1,070.00		
	Nett Liability (S\$)	10,695.72		

INSPECTION

Date of Assignment: 22/08/2019
 Date Inspected: 26/08/2019 Inspected At: Cycle & Carriage Automotive Pte Ltd
 (Pandan Gardens)
 209 Pandan Gardens
 Singapore 609339
 Estimated Period of Repair: 7.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 06 Nov 2019)	
Parts:	N/A	mitsubishi attrage 1.2 CVT (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJG7888D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REVERSE SENSOR	Not Working	220.00 FS	*220.00 FS
2	1		*C&C BADGE	Necessary	40.00 FS	*40.00 FS
3	1		*SUNDRIES	Necessary	50.00 FS	*20.00 FS
4	1		*FACE,RR BUMPER	Deformed	740.00 FS	*740.00 FS
5	1		*BRACKET ,RR BUMPER ,LH	Not Necessary	27.00 FS	*- FS
6	1		*BRACKET ,RR BUMPER ,RH	Deformed	27.00 FS	*27.00 FS
7	4		*CLIP ,RR BUMPER	Necessary	12.00 FS	*12.00 FS
8	1		*PANEL ,RR END	Bent	421.00 FS	*421.00 FS
9	1		*TRIM ,RR END	Deformed	65.00 FS	*65.00 FS
10	1		*BOARD ,TRUNK ROOM FLOOR	Cracked	193.00 FS	*193.00 FS
11	1		*DUCT ,RR VENTILATOR	Not Necessary	30.00 FS	*- FS
12	1		*COVER ,RR VENTILATOR	Deformed	40.00 FS	*40.00 FS
13	3		*CLIP ,GEARSHIFT CONTROL LIN	Not Necessary	9.00 FS	*- FS
14	1		*BUZZER ,KEYLESS OPERATIO ,RR	Cracked	90.00 FS	*90.00 FS
15	1		*ANT ,KEYLESS OPERATION ,RR	Not Necessary	95.00 FS	*- FS
16	1		*MUD GUARD ,RR LH	Not Necessary	40.00 FS	*- FS
17	1		*MUD GUARD ,RR RH	Not Necessary	40.00 FS	*- FS
18	1		*PANEL ,TRUNK LID	Bent	688.00 FS	*688.00 FS
19	1		*WEATHERSTRIP ,TRUNK LID	Twisted	155.00 FS	*155.00 FS
20	1		*HINGE ,TRUNK LID ,LH	Repair	201.00 FS	*- FS
21	1		*HINGE ,TRUNK LID ,RH	Repair	201.00 FS	*- FS
22	1		*STRIKER ,TRUNK LID LATCH	Not Necessary	20.00 FS	*- FS
23	1		*LATCH ,TRUNK LID	Not Necessary	216.00 FS	*- FS
24	1		*MARK ,ATTRAGE	Necessary	21.00 FS	*21.00 FS
25	1		*MARK ,THREE-DIA	Necessary	45.00 FS	*45.00 FS
26	1		*LAMP ASSY ,COMB,RR LH	Not Necessary	332.00 FS	*- FS
27	1		*LAMP ASSY ,COMB,RR RH	Not Necessary	332.00 FS	*- FS
28	1		*DECAL ,MIVEC	Necessary	36.00 FS	*36.00 FS
29	1		*BODY KIT ,ATTRAGE ,T69	Deformed	1,643.00 FS	*1,643.00 FS
Total Parts (S\$)					6,029.00	4,456.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	RENEW RR BUMPER ,RR BUMPER BODY KIT ,RR END PNL & BOOTLID REPAIR LHR FENDER ,RHR FENDER & RR FLR PNL	New	3,850.00	1,650.00
2	RESPRAY RR BUMPER ,RR BUMPER BODY KIT ,BOOTLID ,RR FLR PNL ,RR END PNL ,LHR FENDER & RHR FENDER	New	2,940.00	1,890.00
3	REMOVE & REFIT BOOTLID COMPONENT	New	275.00	275.00
4	REMOVE & REFIT RR FLR BOARD ,TRIM & CARPET TO FACILITATE REPAIR	New	275.00	275.00
5	CHECK WIRING ELECTRICAL SYSTEM	New	50.00	30.00
6	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST	New	200.00	200.00
7	APPLY ANTI CORROSION ON AFFECTED AREAS	New	120.00	80.00
8	SUPPLY BODY SEALANT	New	180.00	80.00
9	SUPPLY RR NUMBER PLATE WITH CASING	New	80.00	0.00
10	REMOVE & REFIT REVERSE SENSOR	New	100.00	60.00
Gross Labour Cost (S\$)			8,070.00	4,540.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >