

Surveyor

REF: ES/A19/190148/2/ GSD352

Special Instruction:

From (Person): Jae Ming Yao of A19 Date/Time: 21/08/2019
Estimated Cost: _____ Bill to: _____

Part by Part: \$ 5013.00

Third Parties:

Claimant:

Surveyor: PAL'S Appraiser

Workshop: Revol Carz

OD/FP Re-inspection Evaluation

To Inspect Vehicle No: SMA 8993Y Insured: SDJ 81R
at Workshop m/s: Revol Carz Tel: 6555 1171
of Blk 10 AMK Ind. Park 2A #02-18

Policy No: _____ Claim No: 493292167459-003

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 19/01/2019

(Client's Record) 23/8/19 @ 3:30pm

H.O.D. Endorsement/Date: _____

Date/Time: _____ Person Contacted: _____ Vehicle IN / OUT

Date/Time: _____ Confirmed with _____ Final Fig _____, _____ days (Red \$ _____ / _____ %; Original 4 days)

Date/Time: 22/8 Submit Final Fig 2923.5, 4 days (Red \$ 2089.50/42 %; Original 4 days)

Date/Time	Action/Instruction
	<u>Car park of Block 14 Toh Yi Drive</u> <u>Mr. Lim @ 9791 0528</u>
	<u>RECEIVED 26 AUG 2019</u>
	<u>[Signature]</u> <u>26/8/2019</u>

Para(1) : Parts found not replaced (To highlight R or UB, LR, Etc)

Para(2) : Comments on consistency of damages (Parts Not Consistent : NC)

Para(3) : Nett Value

Market Value : _____

Salvage Value : _____

Nett Value : _____

Inspected/
Evaluated by:

Fee Charged:

Basic & Add
Transport
Photos
Others
Total

Date:

<u>200</u>

1) Date/Time _____ File Pass to _____

3) Date/Time _____ File Pass to _____

5) Date/Time _____ File Pass to _____

2) Date/Time _____ File Return to _____

4) Date/Time _____ File Return to _____

6) Date/Time _____ File Return to _____

Nivitha (LKK Auto)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Wednesday, 21 August 2019 11:56 AM
To: assignments; Admin-D (LKKAuto)
Subject: RE: Our Ref : 4932921674SG-003 | Your Ref : AJ.tk.6558.2019.Revol-PD | Accident Involving SDJ81R & SMA8993Y on 19/01/2019

Dear Sir / Madam,

Referring email below, please advise if we are able to arrange for re-inspection on stated date?

Appreciate to confirm by today.

Regards,
Lee Ming Yao, George
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Corene <corene@crossbordersllc.com>
Sent: 20 August 2019 17:13
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Subject: [EXTERNAL] RE: Our Ref : 4932921674SG-003 | Your Ref : AJ.tk.6558.2019.Revol-PD | Accident Involving SDJ81R & SMA8993Y on 19/01/2019

This message is from an external sender; be cautious with links and attachments.

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Ming Yao

1. We refer to your email dated 7 August 2019.
2. Our client is agreeable to \$40.00 for downtime fees.
3. Kindly let us know if re-inspection can be conducted as follows:-
Date : Friday, 23 August 2019
Time : 2.10PM
Venue : carpark of Blk 14 Toh Yi Drive
Contact: Mr Lim – 9791 0528
4. Kindly let us have your confirmation on the re-inspection and the details of the surveyor conducting the re-inspection.

5. We apologise for the inconvenience caused.

Thank You.

Regards
Corene
TEL: 6438 1323 (ext 2004)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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Nivitha (LKK Auto)

From: Corene <corene@crossbordersllc.com>
Sent: Wednesday, 21 August 2019 4:58 PM
To: Lee, Ming-Yao
Cc: Admin-D (LKKAuto); assignments
Subject: RE: Our Ref : 49329216745G-003 | Your Ref : AJ.tk.6558.2019.Revol-PD | Accident Involving SDJ81R & SMA8993Y on 19/01/2019

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Ming Yao

1. We refer to your email dated 21 August 2019.
2. We confirm RI as follows:-
 - Date : Friday, 23 August 2019
 - Time : 3.30PM
 - Venue : carpark of Blk 14 Toh Yi Drive
 - Contact: Mr Lim – 9791 0528
3. Please contact owner first before your surveyor arrive the venue.

Thank You.

Regards
Corene
TEL: 6438 1323 (ext 2004)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Wednesday, 21 August 2019 12:05 PM
To: Corene <corene@crossbordersllc.com>
Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Our Ref : 49329216745G-003 | Your Ref : AJ.tk.6558.2019.Revol-PD | Accident Involving SDJ81R & SMA8993Y on 19/01/2019

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/01/2019 19:08
Date Of Accident	19/01/2019 13:20
Exact Location Of Accident	JALAN ANAK BUKIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMA8993Y
Insured/Policyholder	
Name Of Registered Owner	LIM BENG KWEE
NRIC No	S7317631Z
Email Address	AMOSBANK@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97910528
Alternative Phone No	Office-97910528

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	GLA180 1.6 1595CC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AVIVA LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	10848017
Cover Note Number	

Driver

Name of Driver	LIM BENG KWEE
NRIC No	S7317631Z
Date Of Birth	28/05/1973
Occupation	INDOOR
Date Of Driving Pass	15/02/1993

Gender	MALE
Mobile Number	(LOCAL) +65-97910528
Fax Number	
Contact Number	OFFICE-97910528
E-Mail Address	AMOSBANK@GMAIL.COM
Address	NIL
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	Name: : CORAL Gender: : Female
Passenger 2	Name: : MARCUS Gender: : Male

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I (SMA8993Y) was stationary along Jalan Anak Bukit on the second lane as the vehicles ahead were all stopping, when suddenly a car (SDJ81R) hit me from the back. The front right side of the car make contact with the rear left side of my car. No injuries involved.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	PENDING VIDEO FROM INSURED
Was there any audio recorded?	NO

Vehicle Make/Model/Colour	MERCEDES BENZ/C180K/WHITE
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	YEN FEI GOH
NRIC/Passport Number	
Contact Number	92218817
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

ACCIDENT STATEMENT (2000 characters)

I (SMA8993Y) was stationary along Jalan Anak Bukit on the second lane as the vehicles ahead were all stopping, when suddenly a car (SDJ81R) hit me from the back. The front right side of the car make contact with the rear left side of my car. No injuries involved.

Taxi Voucher No.:

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -
MOHAMMAD SULHANDI BIN MOH AFFANDI

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

21 January 2019 at 4:20 PM

Date/Time:

21 January 2019 at 4:20 PM

Accident Photo



Accident Photo



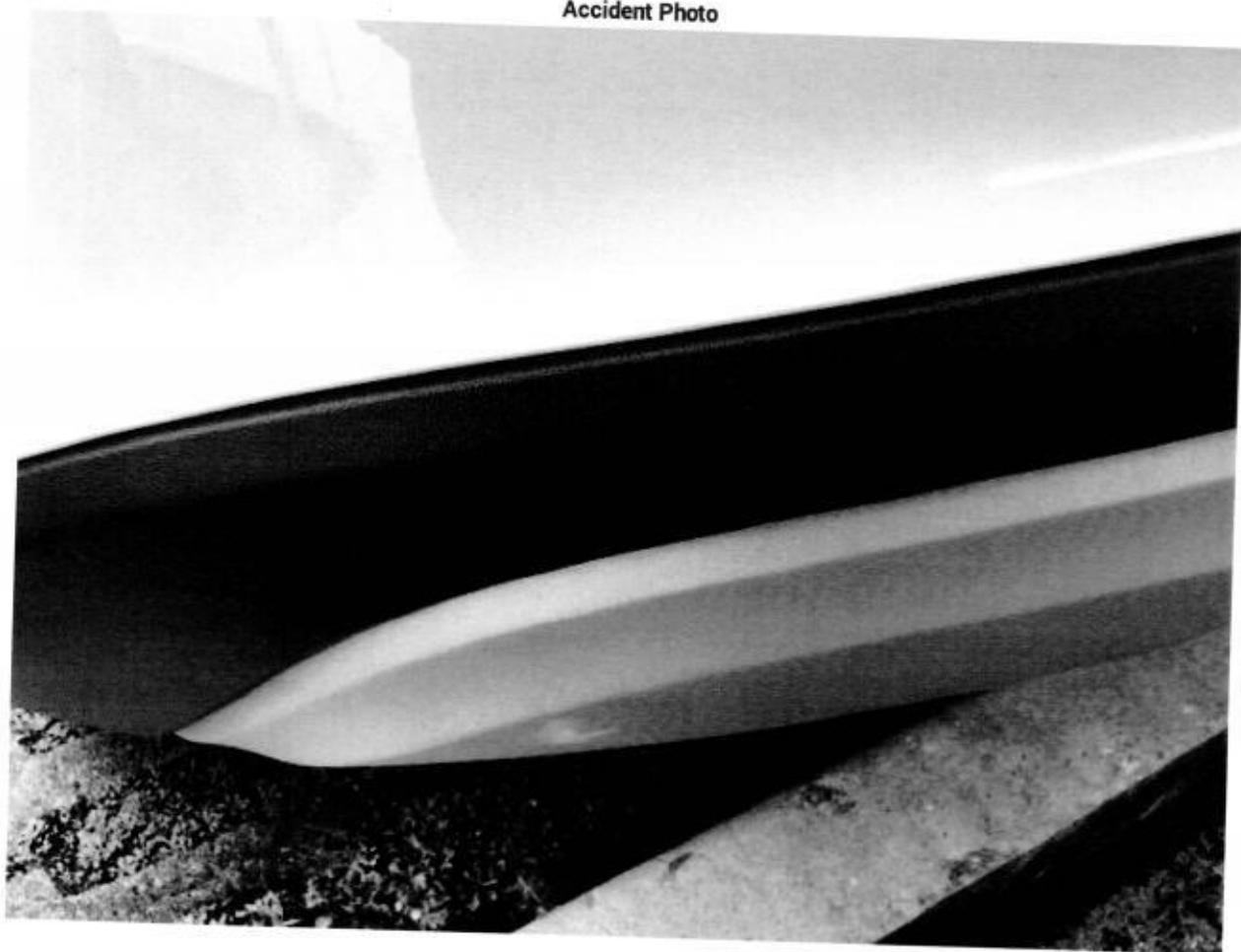
Accident Photo



Accident Photo



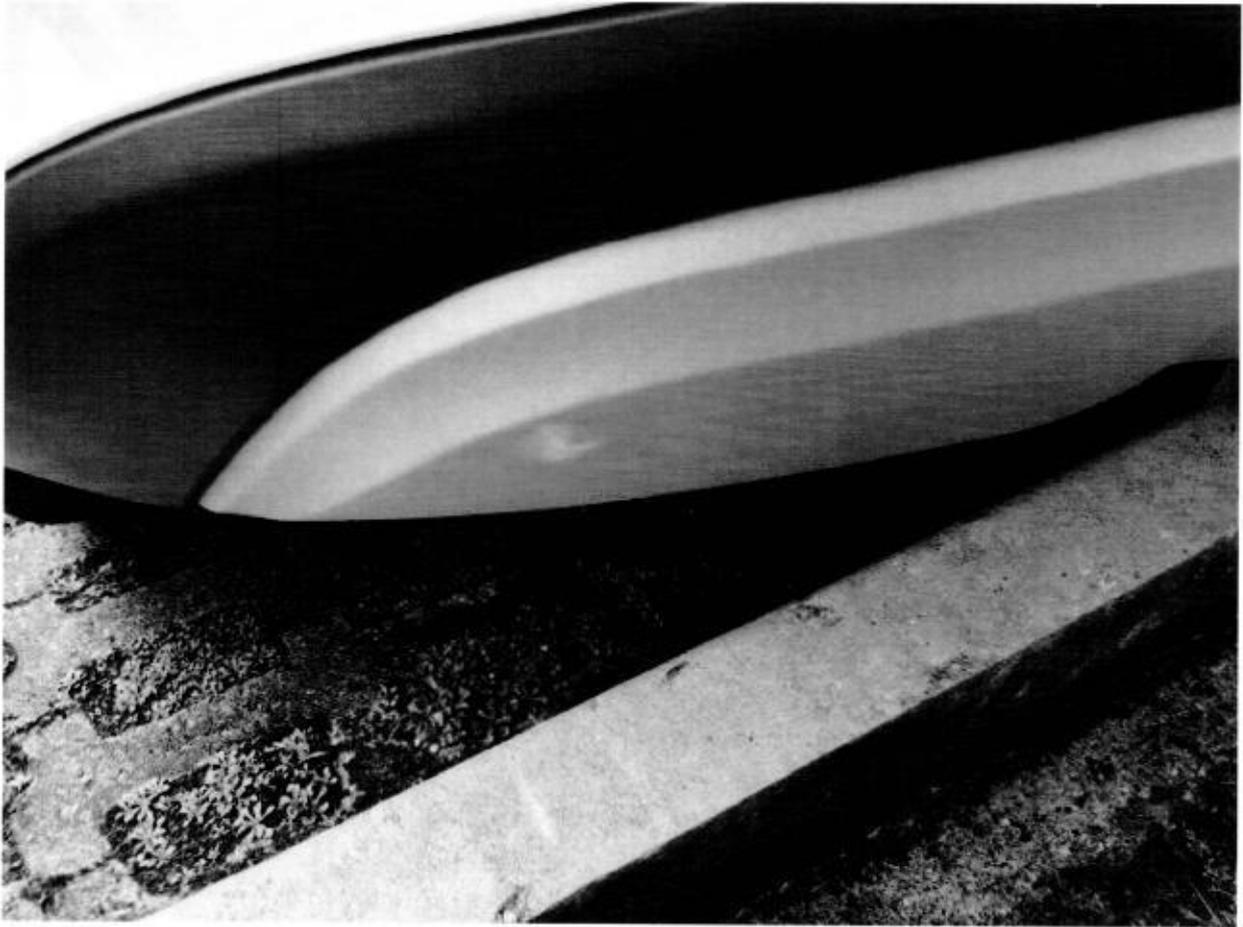
Accident Photo



Accident Photo



Accident Photo



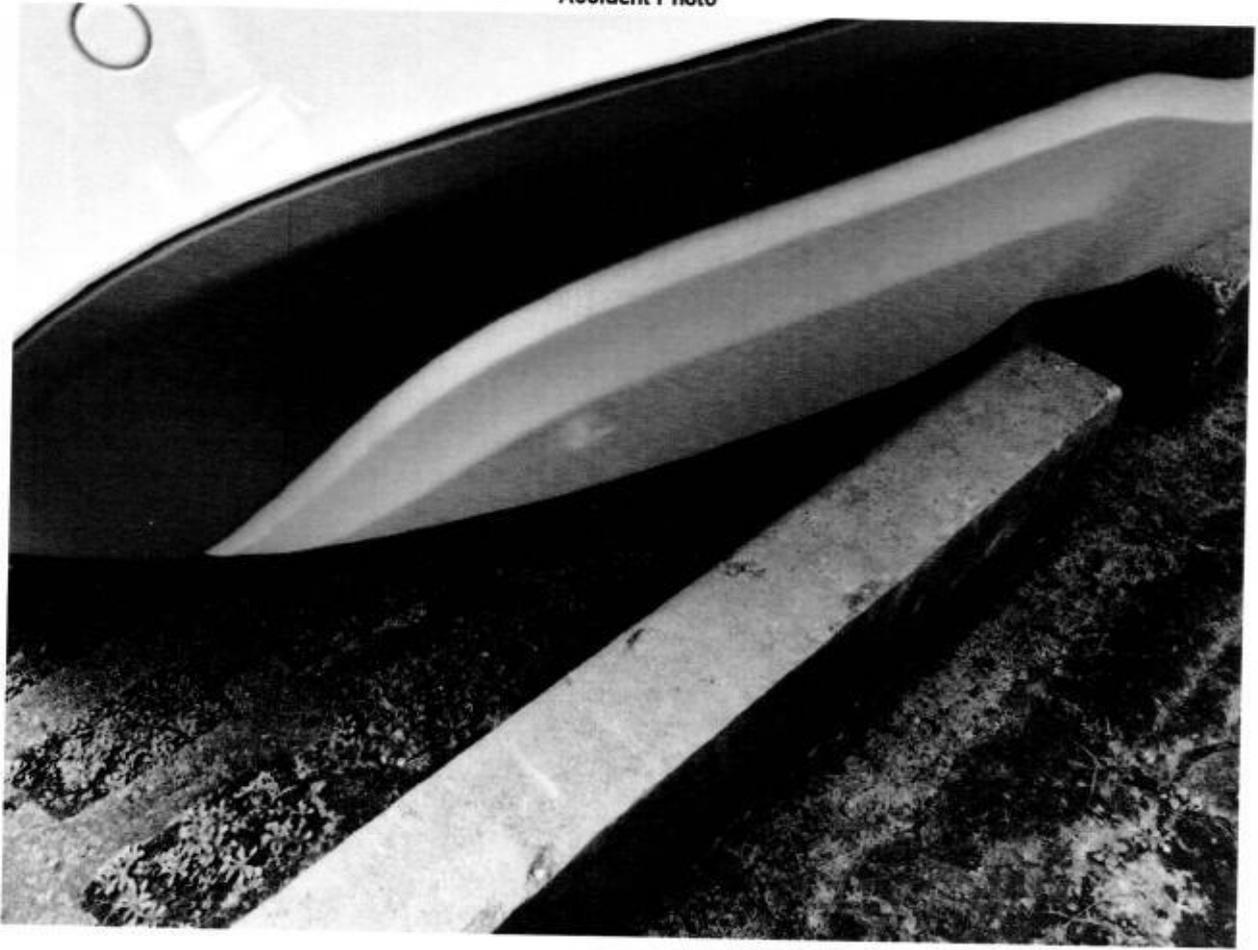
Accident Photo



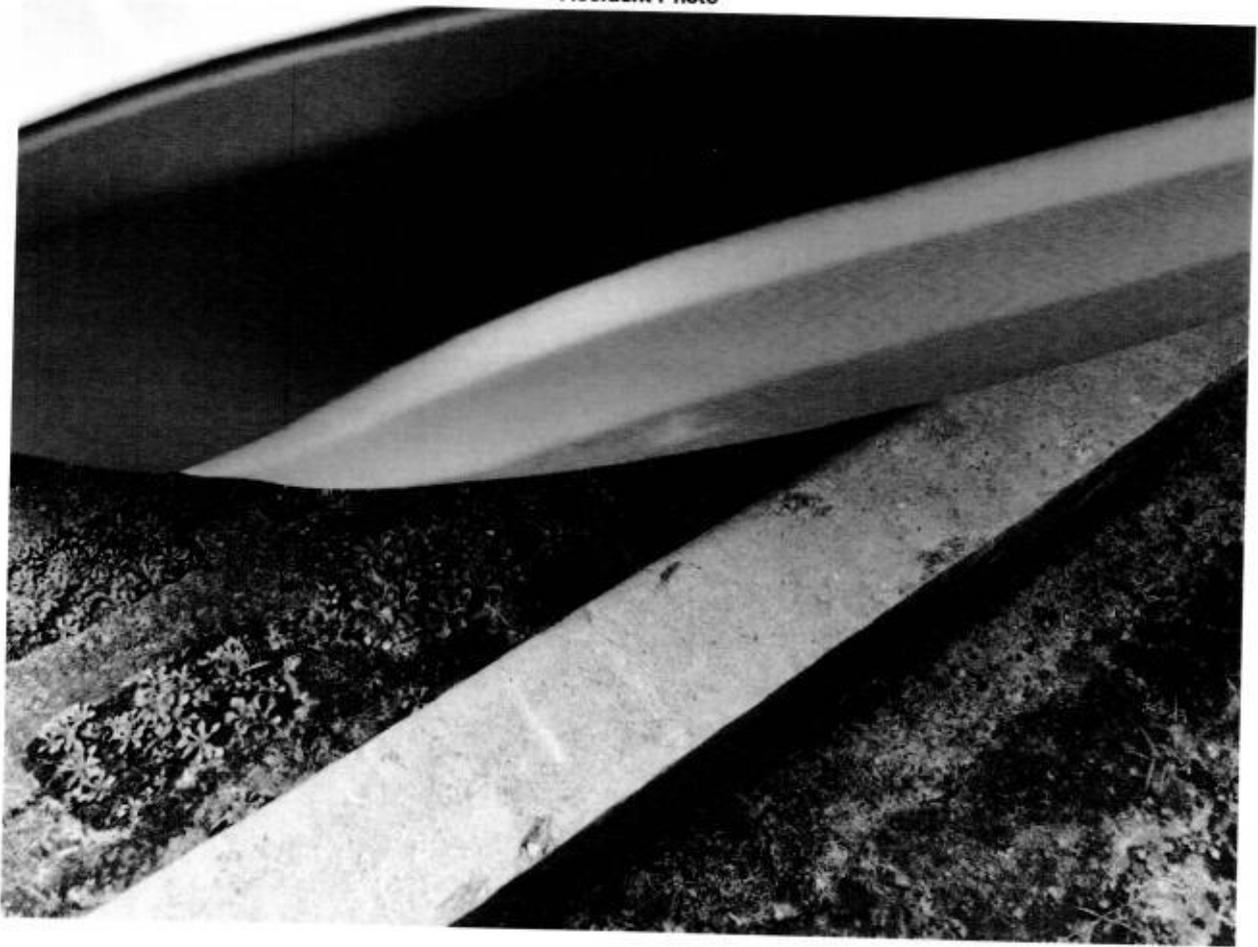
Accident Photo



Accident Photo



Accident Photo



Driving License



REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number **S7317631Z**
Name

LIM BENG KWEE (LIN MINGUI)

Birth Date **28 May 1973**
Issue Date **14 Feb 2003**



000197389D

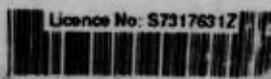
Driving License

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS:

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

15 Feb 1903



License No: S7317631Z

100 428A



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/01/2019 22:27
Date Of Accident	19/01/2019 13:15
Exact Location Of Accident	JALAN ANAK BUKIT, TURNING INTO DUNEARN ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDJ81R
Insured/Policyholder	
Name Of Registered Owner	LEOW SIEW LIAN
NRIC No	S1530883D
Email Address	JOY_LORD@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-98172070
Alternative Phone No	Office-94882860

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	BENZ C180 (1.6)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100256400-07
Cover Note Number	

Driver

Name of Driver	GOH YEN FEI
NRIC No	S9636850Z
Date Of Birth	25/09/1996
Occupation	INDOOR
Date Of Driving Pass	27/08/2015

Gender	FEMALE
Mobile Number	(LOCAL) +65-98172070
Fax Number	
Contact Number	OFFICE-94882860
Email Address	NOEMAIL
Address	81 WATTEN ESTATE ROAD SINGAPORE
Postcode	287565
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Accident Type Collision - Head to Rear (I hit a third party vehicle), Circumstances Of Accident #straightroad, Moving straight & Moving straight. Blue Car SDJ81R, White Car SMA8993Y. I was stuck in a jam and I wanted to change from the 3rd lane to the 4th lane. As I was checking my blind spot I steered left to prepare to change lane. However when I looked back in front I realised I was too close to the car in front and braked. I did not hear a bump. But the driver came out to realise I accidentally scratched the left rear side of his car slightly.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMA8993Y
Vehicle Make/Model/Colour	