

ASS. REC. BY:

REF:

CS/CTI/190/4803/

d3

Special Instruction:

Chaveur:

ASSIGNMENT (Office)

From (Person): Chong Boon Sen of CTI Date/Time: 22/8/19 @ 11.55am

Estimated Cost: _____ Bill to: _____

OD / FF / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLD 3340K Insured: SMG 979K

at Workshop m/s Motorway Tel: 6571 9642

of 1094 Lower Delta Road

Policy No: _____ Claim No: SNM19D203804

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 15/08/2019
(Client's Record)

CA / REV / REP. / REV 24 HRS H.O.D. Endorsement: _____

Date/Time: 2:13pm @ 22/8/19 Person Contacted: Ainee Vehicle IN/OUT

Date/Time	Action/Instruction	Estimate	(✓)
	SLD 3340K - X		
	SMG 979K - X		
<u>24/8/19 @ 3:07pm</u>	<u>Ainee said they are wait for insured's reporting.</u>		
<u>28/11/19</u>	<u>Temporarily close file.</u>		
	<u>Revised through email. <u>Close</u> 28/11/19.</u>		

Nivitha (LKK Auto)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 28 November 2019 12:51 PM
To: 'Chong Boon Sen'; assignments
Cc: SUR
Subject: TEMPORARILY CLOSE FILE FOR SLD 3340K ; SNM19D203804

Dear Sir/Mdm,

Please be informed that we are unable to conduct the inspection for SLD 3340K after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Thursday, 22 August 2019 3:27 PM
To: 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OUR REF: SNM19D203804-SMG979K-CBS - FW: Request For Liability Status SLD3340K & SMG979K DOA: 15.08.2019

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Nivitha (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Thursday, 22 August 2019 11:55 AM
To: Tew Ai Nee
Cc: assignments
Subject: RE: OUR REF: SNM19D203804-SMG979K-CBS - FW: Request For Liability Status SLD3340K & SMG979K DOA: 15.08.2019

WITHOUT PREJUDICE

Dear Sir,

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

Chong Boon Sen
Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Chong Boon Sen
Sent: Wednesday, 21 August, 2019 9:25 AM
To: 'Tew Ai Nee' <aine@motorway.com.sg>
Subject: RE: OUR REF: SNM19D203804-SMG979K-CBS - FW: Request For Liability Status SLD3340K & SMG979K DOA: 15.08.2019

WITHOUT PREJUDICE

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG

KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Tew Ai Nee [<mailto:ainee@motorway.com.sg>]

Sent: Monday, 19 August, 2019 11:54 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D203804-SMG979K-CBS - FW: Request For Liability Status SLD3340K & SMG979K DOA: 15.08.2019

Dear Boon Sen,

Did your insured report the accident ready?

Thanks & Regards
Ainee

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Friday, 16 August, 2019 4:36 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; ainee@motorway.com.sg

Subject: OUR REF: SNM19D203804-SMG979K-CBS - FW: Request For Liability Status SLD3340K & SMG979K DOA: 15.08.2019

Dear Boon Sen,

Please conduct PRS for SLD3340K.

Note : officer in charge – Boon Sen 63896171.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Tew Ai Nee [<mailto:aineer@motorway.com.sg>]

Sent: Friday, 16 August, 2019 2:49 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Request For Liability Status SLD3340K & SMG979K DOA: 15.08.2019

Dear All,

Kindly check did your insured reported the accident.

Best Regards,

Annie Tew

Motor Claims

Claims Department / Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID: 6571 9642 Fax: 6278 5535

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